

16th March 2017

REPORT OF THE CHAIR OF THE PEOPLE BOARD

People Board Progress Report

1 Purpose of Report

- 1.1 This report provides an update of the 2016/17 Work Plan.

2. Background

- 2.1 At the beginning of each financial/municipal year Washington Area Committee agrees its Local Area Plan priorities associated with People and refers the priorities to the Washington People Board to action on behalf of the Area Committee.
- 2.2 The People Board has presented interim reports to each Area Committee meeting to update on action taken on those priorities and highlighted key areas of influence/ achievements during that period.
- 2.3 This report provides an update to the work plan up to end of February 2017.

3. Update of 2016/17 People Board Work Plan

- 3.1 The 2016/17 Work Plan is attached as **Item 4 Annex 1**
- 3.2 Outlined below is a summary of the key areas of influence / achievements of the Washington People Board up to 28th February 2017.

Action Taken	Outcome
Local priority: Health and Well Being	
Develop a strategic approach to health and well-being through a partnership approach	<p>Officers were requested to discuss with partners options to deliver a VCS led Healthy Communities proposal which was included in the People Board Progress Reports. The December Area Committee agreed a targeted approach be developed via the Washington Millennium Centre to to address health inequalities in Washington's most deprived neighbourhoods, address the Area Committee's Health and Well Being priority and in particular deliver support and services for over 50's and embed joint working to address the health needs of the aging population. This project is intended to deliver a community led personalised approach to encourage people to live healthier lifestyles – working with local groups, GPs, health checks and health plans, interventions, engagement, referrals, and self-help £100,000 was approved at the December Area Committee. The application will be determined under Item 6 Finance Report.</p> <p>Both the Time to Care (Self Harm) Project and the Home from Hospital project are reporting via regular progress reports to Board.</p> <p>Home from Hospital: The lead continues to promote the service via Social media, 'word of mouth' and counselling referral process. They have used the national events to promote the project through additional promotional items (World Mental health day, Family fun day, Pink Friday, Wellbeing Networks and Washington Christmas Festival). The web pages are continuing to be updated and the hard copy will be complete by the end of the project. The project continues to gather information for signposting to other services available to help, not just people fitting the criteria, but for anyone leaving hospital and having trouble getting support. This information will be added to www.washingtonmind.org.uk and www.wellbeinginfo.org and will continue after the project is ended.</p>

	<p>The project will seek further funding to continue with the lunch club as it has become a bit of a lifeline to some of the attendees building their confidence to venture into other things. To ensure the project is able to be beneficial beyond the period of funding we will use the last quarter to work together with partners to provide both hardcopy and online comprehensive information for people leaving hospital and their carer's. We will use the data we have collected over the period of the grant to inform this work include a survey of the professional involved to establish if they used the service, if not why not and what they would like to see on the website and in promotional materials. This will again be distributed to hospitals, health centres and GP surgeries.</p> <p>Time to Care: The Project Co-ordinators have been providing Counselling support to Young People on a weekly basis and have offered support to parents and professionals. Web site/app development includes designing an interactive game for the updated website, working with developers to look at an App for young people, and setting up a closed Facebook page to give parents and carers the power to share and make their world more open and connected. An "Understanding Self-Harm" page has also been set-up on Facebook, which is open to the general public. If people "Like" the page, they will see regular updates on the project, such as parent drop-ins in the Washington area, and also read articles and updates shared from the Washington Mind page.</p> <p>Washington Way to Wellbeing: 3 applications for Round 6 of Go Washington have been received to a total of £2465. The applications are currently being assessed and considered under SIB Protocols re Small Grants.</p> <p>Health and Heritage: People Board supports Place Board recommendations to develop a Health & Heritage Project for Washington. Detail of proposed methodology included under Place Board Progress Report Item 5 and Finance Report Item 6.</p>
Local priority: Community Inclusion and support for VCS	
VCS Network	<p>The Network has now held a number of meetings with regards to progressing the priorities recently identified re agreed Washington Community Plan.</p> <p>Washington Area Network Annual Report for 2016/17 is presented under Item 3.</p>
CVDO	<p>The CVDO report was presented to the last People Board. It detailed:</p> <ul style="list-style-type: none"> • In addition to the ongoing support to community organisations the project will specifically support community groups which seek to take on care and control of open spaces as part of the "friends of" programme. The project will contribute to both the development and roll out of this programme. • In line with the Washington Voluntary & Community Sector (VCS) Network priorities, the project will lead on the development of a volunteer plan for Washington. This will be achieved by the facilitation of a partner group made up VCS organisations operating within the town (first meeting of group taking place in January 2017) • As part of the green space initiative funded from SIB we will

Young People	<p>consider the longer term sustainability of KWT and associated workload.</p> <ul style="list-style-type: none"> • Delivery of a further 4 corporate volunteering events. • Delivery of 2 volunteer training event • In partnership with the City Council the CVDO will, on behalf of Washington VCS Network, develop, circulate and assess the results of a community organisation questionnaire. The findings of this work will be contained within the VCS Network Annual Report which will be presented to the March Washington Area Committee <p>The Project has also been requested to submit their exit strategy as part of the next round of quarterly reporting. It is anticipated the project will be able to continue in its current form until December 2017.</p> <p>Members are asked to note that Round 5 of the Can Do fund has now been released. Applicants will be presenting their proposals to the next People Board on the 26th April</p>
Local Priority: Social Care	
Crisis Support	<p>Area Committee aligned £40,000 to develop a local approach to financial inclusion and family resilience. Research identified a raft of crisis intervention services and debt and benefits advice already available.</p> <p>Discussion identified a more targeted approach be developed to help people overcome the challenges and disadvantages that shape their lives. Enhancing existing services and establishing good referral and communication links with relevant partners is likely to bring more benefits for those in most need especially those in Crisis.</p> <p>Following the last People Board, a questionnaire was circulated to local organisations and the following actions are considered as 'action that will make a difference'</p> <ol style="list-style-type: none"> 1. Easily delivered with minimum additional investment – and just requires someone to co-ordinate and lead: <ul style="list-style-type: none"> ○ Mapping/list /directory – SCC already carrying out a mapping exercise re Food Bank Network, the wellbeinginfo.org is already established and could be a platform with minimal additional support/activity, the Area Network as a conduit or route re co-ordination and collaboration. Closed group on Facebook/Social media for Partnership group. ○ More volunteers – Washington volunteering plan – work underway via Network. Bring this together with the CVDO being given the task of helping to plug the gaps re volunteering linked to other SIB funded projects ○ Permanent base for partners – discuss opportunities for sharing venues re delivery of a one stop approach ○ Regular meetings to share knowledge, concerns, changes etc., visits to projects (partners) to know what individual organisations/projects deliver – once partnership established lots of options to establish the 'joined up' approach.

	<ul style="list-style-type: none"> ○ Awareness raising – partnership to co-ordinate? <p>2. Longer term proposals:</p> <ul style="list-style-type: none"> ○ Local transport ○ More social workers ○ Prompt/better responses from GPs re referring into community crisis support ○ Community organisations to provide interim support whilst residents await access to services (long waiting lists) ○ Emergency shelter/accommodation ○ Longer term funding ○ Advocacy for vulnerable/those in crisis ○ Training for front line staff to increase awareness of issues and links between crisis and health, particularly mental health ○ Co-ordination of local services re food, clothing, furniture and white goods, energy, holiday hunger ○ Be aware of SCC policy re emergency/crisis support. <p>People Board recommendation is to approve £10,000 of the £40,000 SIB (previously aligned) to allow officers in the Community Partnerships Service (internal application) to establish and develop a Washington Support Partnership – a network of partners who will deliver a range of ‘crisis support’, come together and commit to a joined up approach to supporting Washington residents in crisis, and to develop an action plan to be able to help those in immediate crisis through a ‘small grants’ pot. It is estimated this work will be delivered over a 6 – 12 month period</p> <p>The remaining balance of £30,000 (previously aligned to Financial Inclusion) can be subject to a Call for Projects to develop a more long term approach based on need and evidence from the first phase of work. This proposal to be considered and determined under Item 6 Finance Report.</p>
Local priority: Employment and Enterprise	
Youth Opportunities	<p>The project is now in its final quarter of delivery with 169 young people accessing IAG, 104 receiving job training, and 33 into employment. The project has tackled issues with pre NEET young people and developed a ‘through’ service leading to access from young people and parents after leaving school, arranging suitable training, volunteering, building confidence and encouraging young people into work. Throughout the lifetime of the project a number of positive case studies where the project has made a real difference, have been presented to Board and Area Committee.</p> <p>The need for some aspects of the service to continue is apparent and discussions with the school re buying in the service post SIB funding or a reduced service have been unsuccessful and whilst the issue remains a priority for schools and have valued the project’s impact due to continued budget cuts etc. they are unable to commit spending to fund the continuation of the service. Discussions continue with potential partners who might be able to develop alternative services to address the loss of Youth Opportunities in Washington. Additionally SNCBC have future volunteer and IAG projects planned in Washington and may be able to provide some elements of the YOP offer to help reduce the impact of the loss of this service.</p>

Skills and Enterprise	<p>Skills and Enterprise Project has been delayed due to staffing changes in the organization and the schools commitments to core school priorities. An 'Engagement Worker' is now recruited to take this work forward and a new Steering Group will be established (previously this initiative was to be managed via the YOP steering Group) to gain the commitment of the schools. Enterprise visits and assembly talks will then be scheduled with the commencement of the competition post Easter.</p> <p>Some added value will be brought to the project via the worker working with Washington young people providing 'talent match' placements.</p>
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4. Recommendations

Members are requested to:-

- a. Consider the Washington Area People Board's Work Plan for 2016/17 and update detailed in Paragraph 3.2 and attached as **Item 4 Annex 1**.
- b. Support the People Board recommendation to establish a Washington Support Partnership as detailed in the report above

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Annex 1: People Board work plan 2016/17