

RESPONSIVE SERVICES AND CUSTOMER CARE SCRUTINY PANEL

DATE: Monday 12 November 2012

VENUE: Committee Room 4

TIME: 5.30 pm

Panel Membership:

Lead Panel Member, Cllr David Errington
Cllrs Bob Heron, Elizabeth Gibson, Barry Curran, Anne Lawson, John Scott,
George Thompson, Iain Kay (apologies), John Wiper, Dennis Richardson.

AGENDA

1. Welcome and Introductions (including apologies for absence)
2. Declarations of Interest
3. Notes of the meeting held on 20 September 2012
4. Feedback from visit to HMP Northumberland
5. Policy Review 2012/13: Reducing Re-offending – Accommodation Issues for Women and Veterans (**attached**)
6. New issues referred from Scrutiny Committee
7. Issues to feedback to next Scrutiny Committee (6 December)
8. AOB / Members items
9. Dates of future meetings