

SUNDERLAND HEALTH AND WELLBEING BOARD

18 September 2015

GENERAL PRACTICE STRATEGY FOR SUNDERLAND

Report of the Clinical Commissioning Group

1. Purpose

The purpose of this report is to provide the Health and Wellbeing Board with an update on progress in relation to the development of a Strategy for General Practice across Sunderland.

2. Background

The Five Year Forward view, published in October 2014, sets out a clear vision for the future of the NHS.

It outlines that transformation is required to meet the changing needs of current and future patients and advises that there is a shared understanding of the extent and nature of the gap between where we are and where we need to be, including: the 'financial' context. The Forward view also outlines a range of care models that could deliver transformation (the what) identifying actions required at the local and national level to support delivery (how).

The Forward view acknowledges the severe strain on general practice and outlines the foundation of NHS care will remain list-based primary care. It promises to "stabilise core funding for general practice nationally over the next two years" and offers a new deal for primary care.

The Forward view also outlines the following expectations of primary care:

- Proactive and personalised care for most complex patients;
- Extended hours / 7 days;
- Integrated primary care (with secondary care providers) to enable more community based care;
- Reduced variation in quality and cost of primary care;
- Investment in the workforce;
- Alignment of IT systems across primary and secondary care;
- Consideration of pooling / federating of GP practice resources;
- Contractual obligations e.g.: named and accountable GP for all patients.

3. Progress Update

Work continues to progress well in developing the strategy for General Practice.

Feedback from a TITO event in June was shared with all practices along with an online survey asking practices to confirm if the key themes identified were

an accurate reflection of the discussions on the day and also offering the opportunity for individuals to provide further comments.

There were 39 responses to the survey, 35 of which felt that there was nothing missing from the key themes identified. The report with additional comments can be found at *Appendix 1*.

Engagement with patients and the public has commenced with on street surveys being undertaken and a focus group held on 23rd August 2015. Online surveys have also been shared with all practice patient groups via Practice Managers.

Engagement with stakeholders has also been undertaken, mainly via the Transformation Board as this includes all key stakeholders but has also been supplemented with additional opportunities for the GP Federations; the Local Medical Committee and local Councillors. All Councillors were invited to 2 open events (evening and day time) w/c 7.9.15 and the information gained will be used at the next TITO event with Practices outlined later in this report.

The general practice group (GPG) under the Vanguard programme have now prioritised the key initiatives identified from the June TITO session, please see *Appendix 2* for the full results. In summary the initiatives which scored most highly in terms of impact vs do-ability are outlined below:

	Impact	Do-ability
Consider inclusion of budgets for staff development	36	9
Review of all enhanced services	33	6
Staff Development including succession planning	31	7
Development of city wide training programme for all staff	31	6
Improve consultation times to enable a holistic and pro-active approach	31	6
Improve integration with community services and secondary care – seamless	30	6
Consider implementing a local QoF	30	5
Explore options to work closer with pharmacy	29	7
Review of capacity in primary care	29	7
Undertake review of secondary care services which could be delivered in primary care	29	5
Consider options to improve access	28	5
Review of existing roles including GP, Nurse Practitioners	27	7
Shared records across all main services	26	8

Development of a Self Care awareness programme including the education of school children	26	6
Direct access to diagnostics	25	6
Work with public health to review existing lifestyle services	25	6

This information will be shared with all practices for comment by 4th September 2015.

A further TITO session will be held on the 16th September.

The key questions the groups will be asked to consider are:

1. Considering the views of patients, public, partners and GP representative groups, should there be any changes to the initiatives we have prioritised?
2. If yes, what changes do we need to make and why?
3. Do you feel there is anything missing? If yes, please provide details...
4. Following the TITO session, further work will be undertaken on developing the strategy document. An additional Governing Body development session is now planned for 6th October and it is anticipated that the focus will be:
 - Review of general practice aim and objectives;
 - Review of key themes from patients, partners and the public;
 - Review of prioritised initiatives;
 - Review proposed investment plan.

4. Next Steps

Key dates moving forward are outlined below:

11th September – PPI Report from NECS
 16th September – TITO Event
 30th September – First draft of strategy
 6th October – Governing Body Development Session (special am session)
 6th October – Executive Committee
 27th October – Governing Body Development session – part of time for business item to sign off strategy

5. The Health and Wellbeing Board is recommended to:

- Note the progress on developing the general practice strategy
- Agree to receive further update reports

