18<sup>th</sup> March 2020

#### **REPORT OF GENTOO**

## 1. Purpose of Report

1.1 The following report provides an update from Gentoo for the West Area Committee from December 2019 to March 2020.

# 2 Background

2.1 Area Committee agreed that regular updates from Gentoo would be presented to each Committee meeting to enable members to be up-to-date on current Gentoo developments, projects and priorities.

### 3. Changes to Neighbourhood Services

- 3.1 From 6 April the range of neighbourhood services provided by staff at Silksworth Office will relocate to Akeler House on Doxford International Business Park. This provides a more modern environment for customers and staff, and is located less than 2 miles from Silksworth Office.
- 3.2 We have written to over 6,000 customers within South Area and advised them of this change. Feedback was minimal, with the main concern being the ability to access the same services and staff at Akeler House as Silksworth Office. We are carrying out an option appraisal of the Silksworth Office site.

### 4. Investment & Renewal

4.1 Work has now commenced on Pennywell Estate at Chester Gate. The masterplan for the development features 500 new homes which will be available to both buy and rent, with the scheme worth around £74m in total over the lifetime of the development programme. Access to the site off Chester Road is now completed and other groundworks are continuing in advance of the construction of new homes.

### 5. Recommendations

5.1 Note the content of this report.

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