# Under pressure

### Fairness and flexibility in local housing

Despite the government drive to increase the number of affordable homes, demand for social housing continues to exceed supply. Applications for social housing are rising and intensifying the challenge for landlords to provide a fair allocations policy that reflects the needs and demands of their local communities.

The process of allocating social housing is complex and often misunderstood. Fair and flexible, the recently published CLG draft guidance and consultation, is calling for landlords to work with tenants to develop fairer allocations systems that offer greater choice and mobility. The guidance proposes to strengthen the freedoms councils have to prioritise needs specific to their local area.

Attend this conference to hear the latest thinking on housing allocations policy and practice, contribute your opinions to the debate, and inform your response to the CLG consultation.

### **SESSIONS INCLUDE:**

Key proposals from the new CLG draft guidance

- The proposed TSA standard for allocations
- A legal update
- Tackling overcrowding local and sub-regional initiatives
- Promoting mobility across local authority boundaries
- Choice-based lettings schemes just how successful have they been?

### **OUR SPEAKERS**

The conference will be chaired by **Gill Leng**, Executive Director, Strategic Housing Services, HQN. Speakers include **Frances Walker**, Head of Allocations Team, CLG; **Tim Gray**, Head

of the Homelessness Action Team,
Tenant Services Authority; **Peter Marcus**, Barrister at Arden Chambers; **Stephen Ellis**, Mobility Services Delivery
Manager (Housemoves), Communities
and Local Government and **Elizabeth Alexander**, West London Overcrowding
Co-ordinator, West London Housing
Partnership.

#### WHO SHOULD ATTEND?

This conference will be of interest to everybody involved in the design and delivery of housing allocation schemes from local authorities, ALMOs and housing associations including project managers, heads of allocations, homelessness and housing management in additions to equal opportunities, policy and strategy officers.

Wednesday 14 October 2009

Hilton Paddington Hotel, London



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4.5 CPD hours

Registration: 10.00am

Start: 10.30am

Finish: 4.30pm

### **HOW TO BOOK**

By phone: Please telephone us on 0845 4747 004 (and send this booking form as soon as possible)

By fax: Fax us on 0845 4747 006 (a fax transmission will secure a firm booking if places are available)

By post: Complete this form and send it to: HQN Limited, Rockingham House, St Maurice's Road, York YO31 7JA

**Online:** For our online booking form, go to: www.hqnetwork.co.uk/forthcoming\_events **Please do not send any payment!** We will confirm your booking and send an invoice to you.

#### WHO ARE WE?

HQN Limited is a housing consultancy and training company providing high-quality advice and support to councils, ALMOs, housing associations and other housing providers. Our subscription service, The Housing Quality Network, has over 750 members, who are kept up to date on policy and best practice via briefings, workshops and our electronic information bank. We also run specialist networks for practitioners on a range of housing issues and provide interim and project management services. To find out more, visit our website at **www.hqnetwork.co.uk**, or call us on **0845 4747 004**.

### **DELEGATE FEES**

The cost of this event is £262.00 (plus VAT at the applicable rate). Discounts are available to members of The Housing Quality Network – please tick here if eligible  $\square$ . The fee includes refreshments, lunch\* and a detailed information pack.

BOOKING FORM						
				Fee payable (incl. VAT)		
Delegate name	Position				£	:
Email address						
Delegate name	Position				£	:
Email address						
Delegate name	Position			£	:	
Email address						
To enrol additional delegates, please photocopy this form.				TOTAL	£	:
Name of person making booking		Order no.				
Organisation		Job title				
Email address Tel no.						
Invoicing address						
			Postcode			
How did you hear about this event?						

Bookings: Bookings are subject to HQN Limited's conditions dated 23 February 2005, a copy of which can be obtained from our offices, free of charge.

Cancellations and substitutions: A full refund will be given if a cancellation is made 28 calendar days or more prior to the event, and a 50% refund if a cancellation is made 15-27 calendar days prior to the event. We regret that no refund can be given if a cancellation is made 14 calendar days or less before the event. Cancellations must be made in writing, and will be acknowledged by HQN Limited. There is no refund for non-attendance, but delegates may be substituted at any time.

**Guarantee:** As with all our events, our guarantee is that if a delegate attends this event and for any reason does not find it worthwhile, we will refund their delegate fee in full. To take advantage of this guarantee, the delegate fee must be paid in full prior to the date of the event.

\* Please let us know if a delegate has any particular needs, including dietary, and we will do everything possible to meet their requirements

