

HEALTH AND WELLBEING SCRUTINY COMMITTEE

AGENDA

Meeting to be held in the Civic Centre (Committee Room No. 1) on Wednesday 5th February, 2020 at 5.30 pm

Membership

Cllrs Butler, Cunningham, Davison, D. Dixon, Essl, Heron, Leadbitter, N. MacKnight, Mann, McClennan, McDonough and O'Brien.

ITEM		PAGE
1.	Apologies for Absence	-
2	Minutes of the meeting of the Committee held on 8th January, 2020 (copy attached)	1
3.	Declarations of Interest (including Whipping Declarations)	-

Part A – Cabinet Referrals and Responses

No Items

Part B – Scrutiny Business

4.	Ambulance Performance Update	8
	Report of the Assistant Director of Communications and Engagement – North East Ambulance Service (copy attached)	
5.	End of Life Care – Update	28
	Report of the Sunderland Clinical Commissioning Group (copy attached)	

Contact: Joanne Stewart Principal Governance Services Officer Tel: 561 1059
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Information contained in this agenda can be made available in other languages and formats on request

6. **Annual Work Programme 2019/2020** 32

Report of the Scrutiny and Members' Support
Coordinator (copy attached).

7. **Notice of Key Decisions** 34

Report of the Scrutiny and Members' Support
Coordinator (copy attached).

Part C – Health Substantial Variations to Service -

No Items

Part D – CCFA/Members Items/Petitions -

No Items

E. WAUGH,
Assistant Director of Law and Governance,
Civic Centre,
SUNDERLAND.

28th January, 2020

At a meeting of the HEALTH AND WELLBEING SCRUTINY COMMITTEE held in the CIVIC CENTRE, SUNDERLAND on WEDNESDAY 8th JANUARY, 2020 at 5.30p.m.

Present:-

Councillor D. Dixon in the Chair

Councillors Butler, Davison, Essl, Heron, N. MacKnight, Mann, McClennan, McDonough and O'Brien

Also in attendance:-

Ms. Deborah Cornell – Head of Corporate Affairs, Sunderland CCG
Mr Nigel Cummings – Scrutiny Officer, Sunderland City Council
Ms. Ann Dingwall – Commissioning Manager, Sunderland City Council
Mr. David Gallagher – Chief Operating Officer, Sunderland CCG
Ms Gillian Gibson – Director of Public Health
Ms Andrea Hetherington – Head of Corporate Affairs – South Tyneside and Sunderland NHS Foundation Trust
Mr. Graham King – Head of Integrated Commissioning, Sunderland City Council
Ms Gillian Robinson – Scrutiny Officer, Sunderland City Council
Mr Ben Seale – Public Health Lead (Business Management), Sunderland City Council
Ms Joanne Stewart – Principal Governance Services Officer, Sunderland City Council

The Chairman opened the meeting and introductions were made.

Apologies for Absence

Apologies for absence were submitted to the meeting on behalf of Councillors Cunningham and Leadbitter.

Minutes of the last meeting of the Committee held on 27th November, 2019

1. RESOLVED that the minutes of the last meeting of the Health and Wellbeing Scrutiny Committee held on 27th November, 2019 (copy circulated) be confirmed and signed as a correct record.

Declarations of Interest (including Whipping Declarations)

There were no declarations of interest made.

Change in Order of Business

At this juncture the Chairman advised that the Committee would be considering Item 6 – Sunderland Care and Support Annual Report as the first item on the agenda, to allow the presenting Officer to attend another meeting.

Sunderland Care and Support Annual Report

The Chief Operating Officer submitted a report which presented the Sunderland Care and Support's Annual Report for 2019.

(for copy report – see original minutes)

Mr. King presented the report advising that Sunderland Care and Support (SCAS) was a 100% Council owned local authority trading company established in 2013 and that it provided a range of service to adults who have social care and support needs and short break services to children with disabilities. Mr. King advised that SCAS was well established in the city and was the sixth largest provider in the region.

Councillor Mann congratulated the service on the compliments they had received but raised concerns over the waiting list for community equipment, whilst understanding that is probably one of the most put upon services. Mr. King advised that at this time in the previous year there had been a significantly longer waiting list but that they had worked with colleagues in CCG to reduce these. It was an area of significant demand and they were currently looking at a new working model with the CCG. In relation to wheelchairs in particular, Mr. King advised that people would usually need them immediately and therefore if it needed to be a bespoke item it could take a number of weeks to acquire, rather than the standard wheelchairs which may be in stock.

Councillor Davison referred to the telecare service and queried them receiving 11,000 alarm activations per month but mobile staff only responding to 2,000 and was advised that a lot of contact was either made accidentally or on further investigation it transpired that the user was not in need of any assistance and there was no need to dispatch staff to them.

Councillor McDonough asked if the service would be meeting the new minimum wage requirements and asked how this would affect the service. Mr. King informed the Committee that the contract with SCAS mirrored that of Council employees and therefore the staff were already being paid in excess of the living wage.

Councillor O'Brien asked how long an application for adaptation or improvement through the Home Improvement Agency could take and was informed that the timescale varied dependant upon the level of works that were needed to be carried out at the home. Minor works, such as a ramp installation, would usually be completed within weeks but a more significant adaptation could take up to three months or longer. Mr. King advised he could provide a breakdown of the categories in future quarterly reports.

Councillor McClennan referred to the telecare service and commented that there had been fierce opposition against the introduction of charges from those who had previously received the service free of charge and asked if the service had seen a

change in the level of demand. Mr. King advised that in previous years the service had seen the number of users reduce and following a review they found that they were predominantly those users that weren't engaging with the service as it was. The number of current users had levelled off at approximately 11,000 and they were not looking to make an increase in the charge for the service as it was reasonably priced compared to others in the region.

In response to a further query from Councillor McClennan regarding the provision of live in care in the city, Mr. King advised that the Sunderland Shared Lives Scheme was similar to a live in carer service and they were currently working with the Council and national organisations to expand the scheme to look to offer different types of support.

In relation to complaints received, Councillor O'Brien asked if the 123 complaints received was higher than normal and was advised that it was slightly higher than the same period for the previous year but that this had mainly been in relation to community equipment. The dissatisfaction rate currently stood at 0.03% so it was felt that in relation to the volume of services they provided this was extremely low and the number of complaints received had to be taken in the context of the scale and size of services that they offered. The Chairman asked if a copy of the review into the Complaints Policy, referred to in the report, could be circulated to Members of the Committee for their information.

The Chairman commented that overall the report gave a very positive summary and illustrated the work of SCAS well and asked, as the company continues to face increasing financial pressures alongside the demand for services, what they saw as the biggest challenges for them in 2020. Mr. King advised that the biggest challenge facing the service was recognising the increasing complexity of the needs of users that services were dealing with. He advised that services were reasonably comfortable with their finances and recruitment levels but that they were now dealing with individuals who had highly complex needs and they were developing new models of care to support people to remain living in the community.

There being no further questions or comments, the Chairman thanked Mr. King for his report, and it was:-

2. RESOLVED that the content of the report be received and noted.

Integrated Care Systems and Integrated Partnerships Update

The Chief Officer submitted a report to provide an update from Sunderland Clinical Commissioning Group on integrated care systems and integrated care partnerships.

(for copy report – see original minutes)

Mr. Gallagher, Chief Officer, Sunderland Clinical Commissioning Group (SCCG), gave a presentation to the Committee which provided an update on the developments with regards to the integrated care systems and partnerships.

(for copy presentation – see original minutes)

Mr. Gallagher took the Committee through the presentation which looked to provide the committee with the context of the Integrated Care System (ICS) and Integrated Care Partnerships (ICP) in Sunderland, how working as an ICS would make a difference to the population health, the ICS five year strategic plan and the ICP priorities.

Councillor McClennan commented that it was clear that one of the drivers for change was down to finances but yet it was not referred to in the presentation and asked if there was a cost comparison available between what is now in place and what savings would be made. Mr. Gallagher advised that work was underway to provide these figures but explained that the biggest driver was the availability of trained staff in particular areas and they were undertaking a lot of work around how to develop new roles in the service to be able to provide a new sustainable staffing model for the future.

In response to Councillor McLennan's concerns that organisations may be set up that were not able to provide services that were needed, Mr. Gallagher advised that the changes were deliberately not about setting up new organisations but that it was partly about hospital services working more closely together.

Councillor Dixon asked if Mr. Gallagher could advise how patients and the public had been involved so far in the development of the systems and partnerships and also, if there would be a formal consultation with local people on the proposals. Mr. Gallagher confirmed that there had been no public discussions undertaken so far but advised that there would be a consultation exercise carried out as detailed works were developed.

Councillor Butler asked how much of the budget was focussed on prevention rather than treatment as he found that too often social issues based around poverty and behavioural change were medicalised; with residents being given prescriptions rather than helping them deal with the underlying issues. Mr. Gallagher commented that they had to look to address all of the issues that were affecting residents but advised that this could not be done by the NHS alone and that it was much more of a problem for society as a whole. He advised the Committee that Sunderland had really good health services but really bad health and to change this was going to be a huge job. There was a role for society and all partners to look to make improvements moving forward.

Councillor Dixon commented that Phase 2 of the Path to Excellence process saw prevention feature much more predominantly and that historically it had been seen to be one of the first things cut from services when funding was reduced.

Councillor MacKnight referred to the issues with accident and emergency waiting times and how these were not new problems and asked what the plans were to tackle them. Mr. Gallagher advised that it would take a whole system approach to relieve the pressures on accident and emergency rooms and that the place based work should see patients being treated in other areas of the city. Working together they should help see the numbers of patients presenting at accident and emergency reduce.

In response to a comment from Councillor MacKnight, Mr. Gallagher advised that between the local authority and the CCG the changes were about making the best use of the resources that they had between them.

Having thanked Mr. Gallagher for his report and informative presentation, it was:-

3. RESOLVED that the information provided in the presentation be received and noted.

Managing the Market

The Executive Director of Neighbourhoods submitted a report (copy circulated) which provided information relating to the care and support provider market in Sunderland.

(for copy report – see original minutes)

Ms. Ann Dingwall, Commissioning Manager, took the Committee through the report informing Members that it included the on-going work undertaken by the Commissioning Team with regards to working with and developing a diverse care and support market and an update on quality and adult safeguarding matter. The report was one of a series of regular updates to the Scrutiny Committee.

Councillor McClennan drew the Officer's attention to the domestic abuse services within the report and asked how we could be confident that the provider was not 'cherry-picking' simple cases, which may give positive outcomes, and passing more complex cases on to alternative services and was informed that the current provider was consistently monitored and that they had grown their service provision with the local authority but that with the higher demand on those services there was not enough provision available. Ms. Dingwall advised that as cases were considered by the provider they would agree whether it was more relevant for a case to be signposted to other services and they were comfortable that they were undertaking this role responsibly.

Councillor McClennan also commented that there were more victims of domestic abuse than females and raised concerns that services were not picking up all genres of victims. Councillor Butler agreed that the service should look to provide for all but commented that it could not be forgotten that male to female domestic violence still made up a significantly larger proportion of domestic violence cases than others.

Councillor Dixon commented that the report indicated that we were continuing to see a high demand for services and that the Council were looking at future service requirements and asked if we were also doing any work to understand why demand was increasing in terms of domestic abuse and what, if anything, could be done to reduce the number of incidents? Ms. Dingwall commented that the domestic violence issue was high on many of the partner agencies agendas and therefore they would expect an increase in the number of incidents being reported and that in some ways this was a good thing as they wanted victims to know they could report incidents. Prevention was key and all partners were looking at ways to address the issue, that were inclusive of both men and women, and Members could be assured that they would continue to drive forward the domestic violence agenda.

Councillor Davison referred to the partners that were carrying out a joint scoping for future requirements and commented that it was imperative that Together for Children ensured that the child's welfare was taken care of at any time that domestic violence

was reported. Ms. Dingwall advised that the service worked closely with Together for Children to ensure that support was inclusive of the victim and their families but that they needed to improve and become better around the commissioning of elements of the service, which they were hopeful the scoping exercise would bring out.

In response to concerns raised by Councillor O'Brien regarding Brexit and ensuring residents would have access to medications in a timely fashion, Ms. Dingwall advised that contingency plans had been put in place but the final details would need to be checked and she could look to provide a more detailed position for Members. Mr. Gallagher also added that there was a whole raft of work that had been undertaken on a national level to safeguard people at risk in the event of a 'no deal' Brexit.

With regards to a query from Councillor Mann around the Independent Advocacy service and what could be done to get more advocates to help meet demand, Ms. Dingwall advised that the provider had an ongoing recruitment process but there were not the numbers of qualified advocates available to serve demand in the region. Concerns had now been escalated to the regional commissioner as it was an issue Sunderland had faced for too long but it was not something that could be fixed in isolation. Ms. Dingwall commented that it was difficult to say what the outcome would be as they needed to source people who wanted to become advocates or persons with a particular expertise who could undertake the training.

Councillor Mann went on to comment that unpaid carers may already have some of the requirements needed to become advocates and Ms. Dingwall advised that the service were thinking about people who had the potential to become advocates but yet may not think that themselves. The provider currently did not have capacity to meet the demands on the services and they were looking at ways to work differently as the issue continues to grow. Councillor Mann advised that she would like to be involved in her role as Councillor in any groups set up to discuss the issue, if appropriate.

Members having thanked Ms. Dingwall for the quality and content of the report and thanked her for her attendance, it was:-

4. RESOLVED that the information within the report be received and noted and the Committee agree to received regular updates from the Commissioning Team in relation to the market position.

Policy Review 2019/20 : Oral Health in Sunderland – Draft Final Report

The Executive Director of Corporate Services submitted a report (copy circulated) which provided the Committee with a draft report of the review into oral health in Sunderland.

(for copy report – see original minutes)

Mr. Nigel Cummings, Scrutiny Officer, presented the report advising that the Committee's investigations and findings into the policy review topic of Oral Health in Sunderland had been attached for any final comment or amendment before being submitted to Cabinet for consideration.

The Committee commented that it was a very well written report, following a robust and informed consultation process. They felt that the final report was well balanced with evidence based recommendations being made by the Committee.

Councillor Davison commented that a recommendation should be included to state that the Council would work with dental practices in the city to be more proactive in local communities and schools.

Members having considered the report, it was:-

5. RESOLVED that subject to the amendments as set out above the report be agreed and submitted to Cabinet for consideration.

Annual Work Programme 2019/20

The Strategic Director of People, Communications and Partnerships submitted a report (copy circulated) which set out for Members information the current work programme for the Committee's work during the 2019-20 municipal year.

(for copy report – see original minutes)

6. RESOLVED that the work programme for 2019/20 be received and noted.

Notice of Key Decisions

The Strategic Director of People, Communications and Partnerships submitted a report (copy circulated) providing Members with an opportunity to consider those items on the Executive's Notice of Key Decisions for the 28 day period from 16 December, 2019.

(for copy report – see original minutes)

7. RESOLVED that the Notice of Key Decisions be received and noted.

The Chairman then closed the meeting having thanked Members and Officers for their attendance and contribution to the meeting.

(Signed) D. DIXON,
Chairman.

Item 4

HEALTH & WELLBEING SCRUTINY COMMITTEE

5 FEBRUARY 2020

AMBULANCE PERFORMANCE UPDATE

REPORT OF THE ASSISTANT DIRECTOR OF COMMUNICATIONS & ENGAGEMENT – NORTH EAST AMBULANCE SERVICE

1. PURPOSE OF THE REPORT

- 1.1 The presentation attached, for Members' information, provides an overview of ambulance response standards and future resourcing for the ambulance service.

2. BACKGROUND

- 2.1 The North East Ambulance Service presentation covers a wide range of issues including:
- Resourcing and Performance;
 - National Picture;
 - Additional innovation and the winter plan.

3. RECOMMENDATION

- 3.1 That the Health and Wellbeing Scrutiny Committee notes and comments on the content of the presentation.

Contact Officer: Mark Cotton
Assistant Director of Communications & Engagement



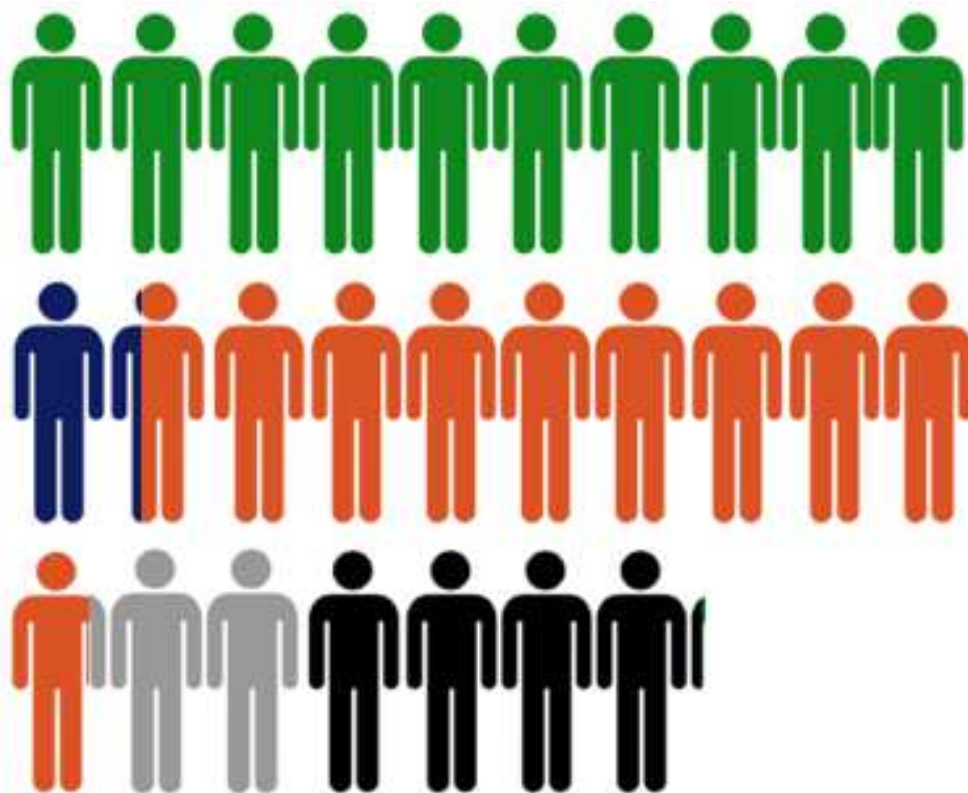
Health Overview & Scrutiny

Ambulance performance update

Helen Ray, Chief Executive

Mark Cotton, Assistant Director of Communications

Bridging the Gap



NEAS contribution through efficiencies will save almost £9.4 million:

- £1.7m from reducing turnaround
- £6.9m from reducing abstractions
- £0.8m from 8-hour shift

Commissioners' contribution through additional resources will fund NEAS by a further £10.4 million over five years.

Ambulance resourcing

	Previous VEHICLES			FUTURE VEHICLES			CHANGE IN VEHICLE NUMBERS		
	Rapid Response	Two-crew vehicles	Inter tier	Rapid Response	Two-crew vehicles	Inter tier	Rapid Response	Two-crew vehicles	Inter tier
VEHICLE TOTALS	38	74	27	18	112	18	-20	+36	-9
OVERALL STAFFING	PARA 540	CCA 450	ECT 70	PARA 641	CCA 540	ECT 47	PARA +100	CCA +90	ECT -23

Ambulance resources across South of Tyne

DCA= double-crew ambulance; **RRV** =rapid response car; **ITV**= intermediate tier vehicle

Local authority area	Future resources	Net changes
Gateshead	4 x DCA, 1 x RRV	-
South Tyneside	7 x DCA, 1 x RRV,	+3 DCA
Sunderland	9 x DCA, 1 x RRV, 1 x ITV	+5 DCA -1 DCA (0000h-0800h) -3 RRV (24 & 12 hours) -3 ITV
Durham	31 x DCA, 5 x RRV, 2 x ITV	+14 DCA -2 DCA (0200h-0700h) -1 RRV

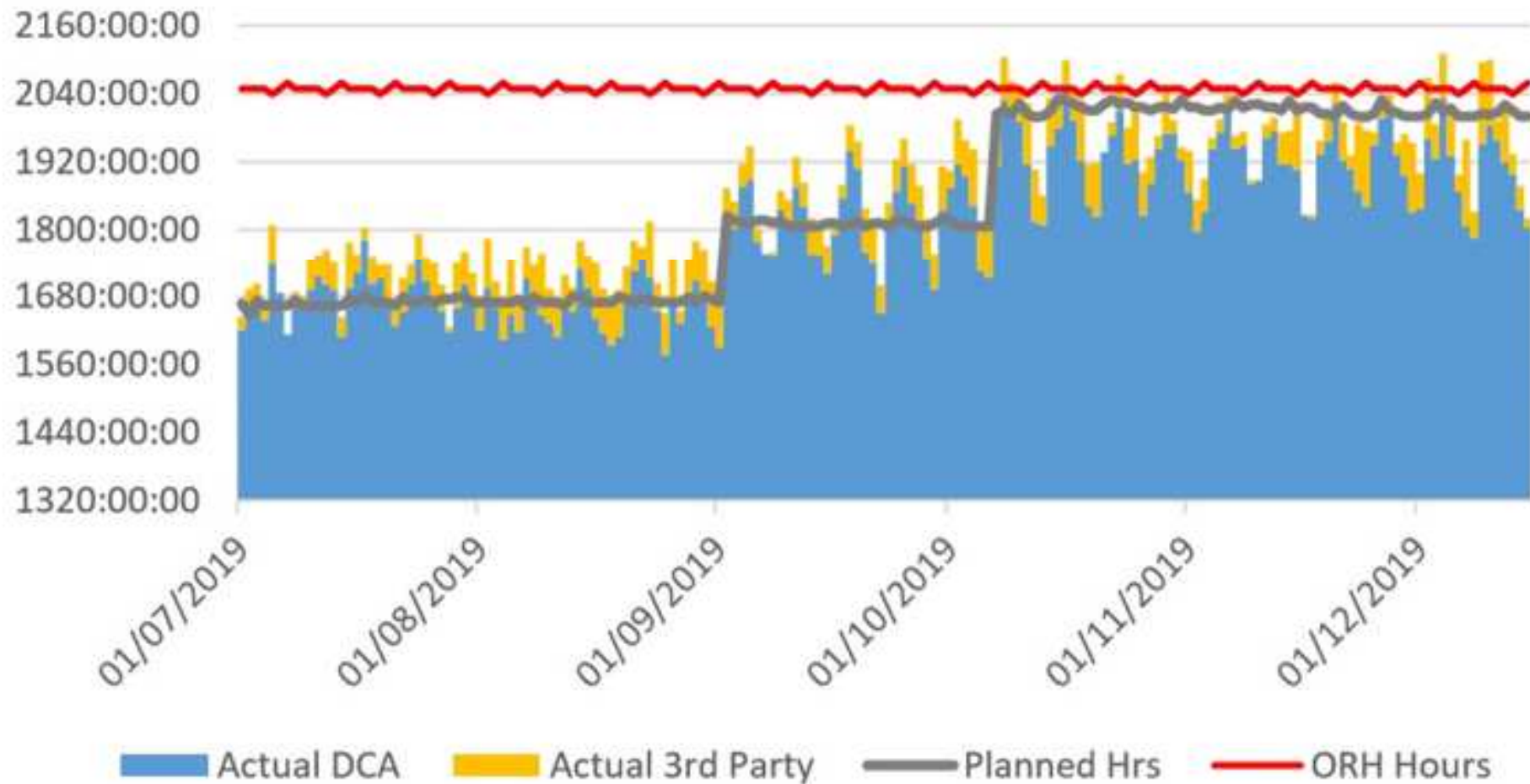
How are we performing?

Summary position

Year 2 Target		Improvement to date
Recruitment	Recruitment on trajectory	605.19 paramedics in post YTD an increase of 78.59wte
Rotas and Abstractions	Re-rostering Overall abstraction rate reduced to 30%	Rosters live 28.4% YTD reduced from 36% March 2018
Handover to Clear	17 minute average handover to clear achieved	00:18:06 YTD reduced from 00:24:20 April 2018
Conveyance Rate	Conveyance rate reduced to 64.8% for Q4	66% Nov MTD reduced from 69.6% 2018/19
Activation Time	Average C1 activation time reduced to 80 seconds	00:01:13 reduced from 00:01:35 2018/19
Response Times	Achieve C1 and C4, Improve C2 and C3	C1 achieved, C2 and C3 worsening, all categories are deteriorating

How are we performing?

Daily DCA vehicle hours (incl. third party resources)

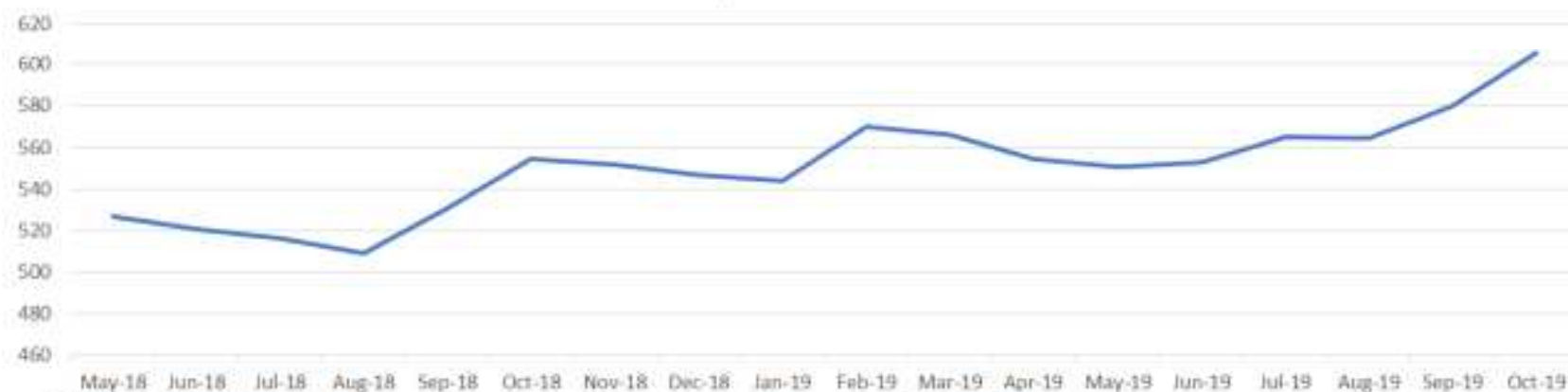


How are we performing?

Recruitment – investing in front line delivery

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Staff in Post - 2018/19		526.60	520.75	516.05	509.02	530.78	554.57	551.57	546.61	544.13	570.26	565.85
Staff in Post – 2019/20	554.59	550.79	552.89	565.13	564.57	579.87	605.19					

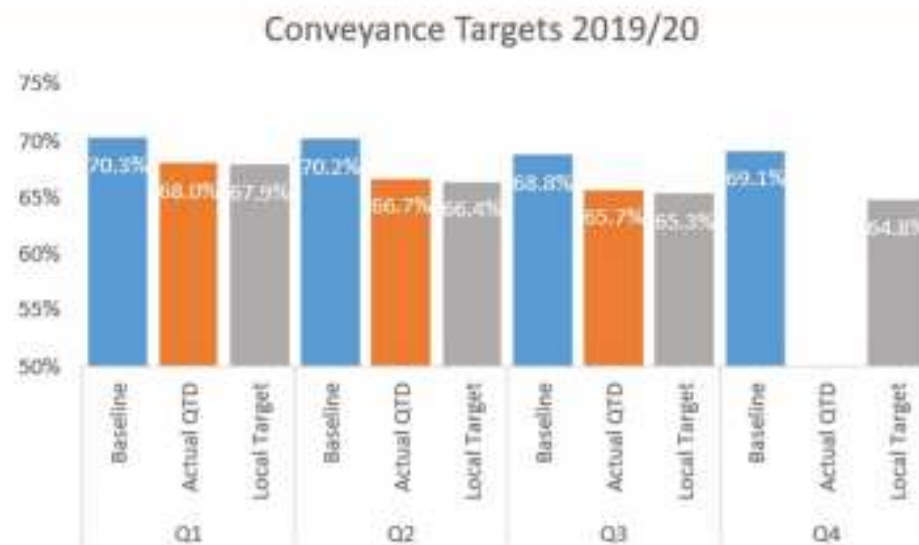
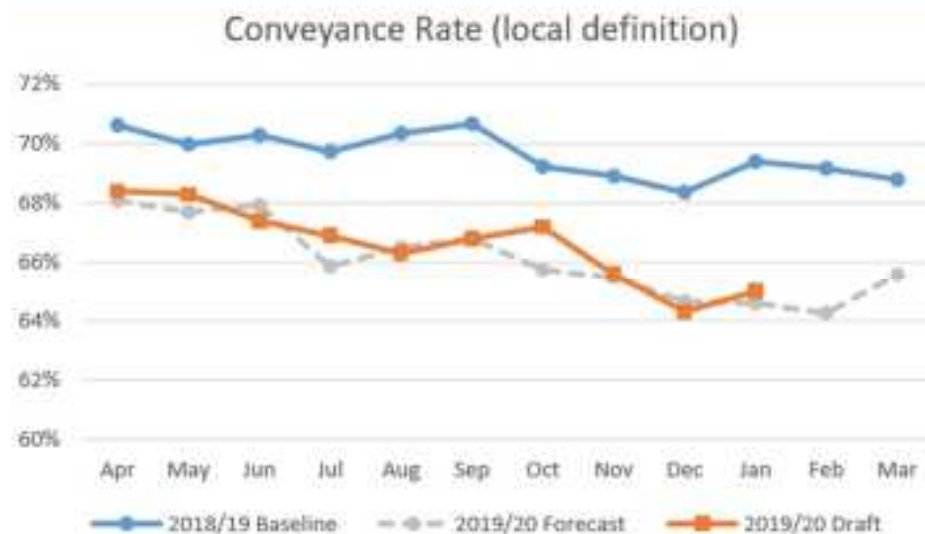
Paramedic Staff in Post
Apr 18 - Nov 19



- Additional 78.59.6wte Paramedics in post since start of the year May 2018
- Additional 31.6wte Clinical Care Assistants (CCAs) in post since the start 2019/20
- Where we have vacancies, 3rd party provision is being used to supplement service provision
- **The investment is being deployed to the front line to support service delivery**

How are we performing?

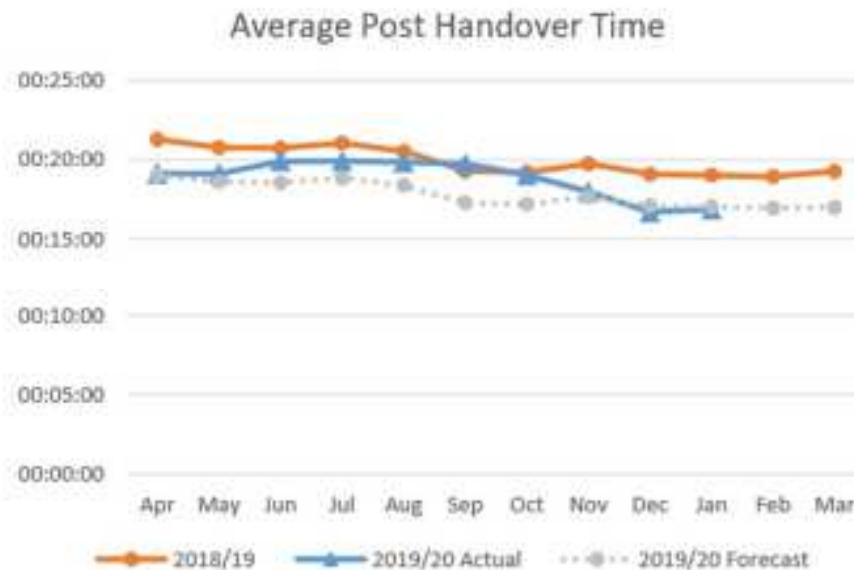
Reducing conveyance – improving system efficiency



- Improved upon 18/19 – see and treat and hear and treat both improving
- Improving trajectory – generally on track – Q3 and Q4 always looked challenging – risk to delivery here
- **Reducing pressure on EDs – improving system efficiency**

How are we performing?

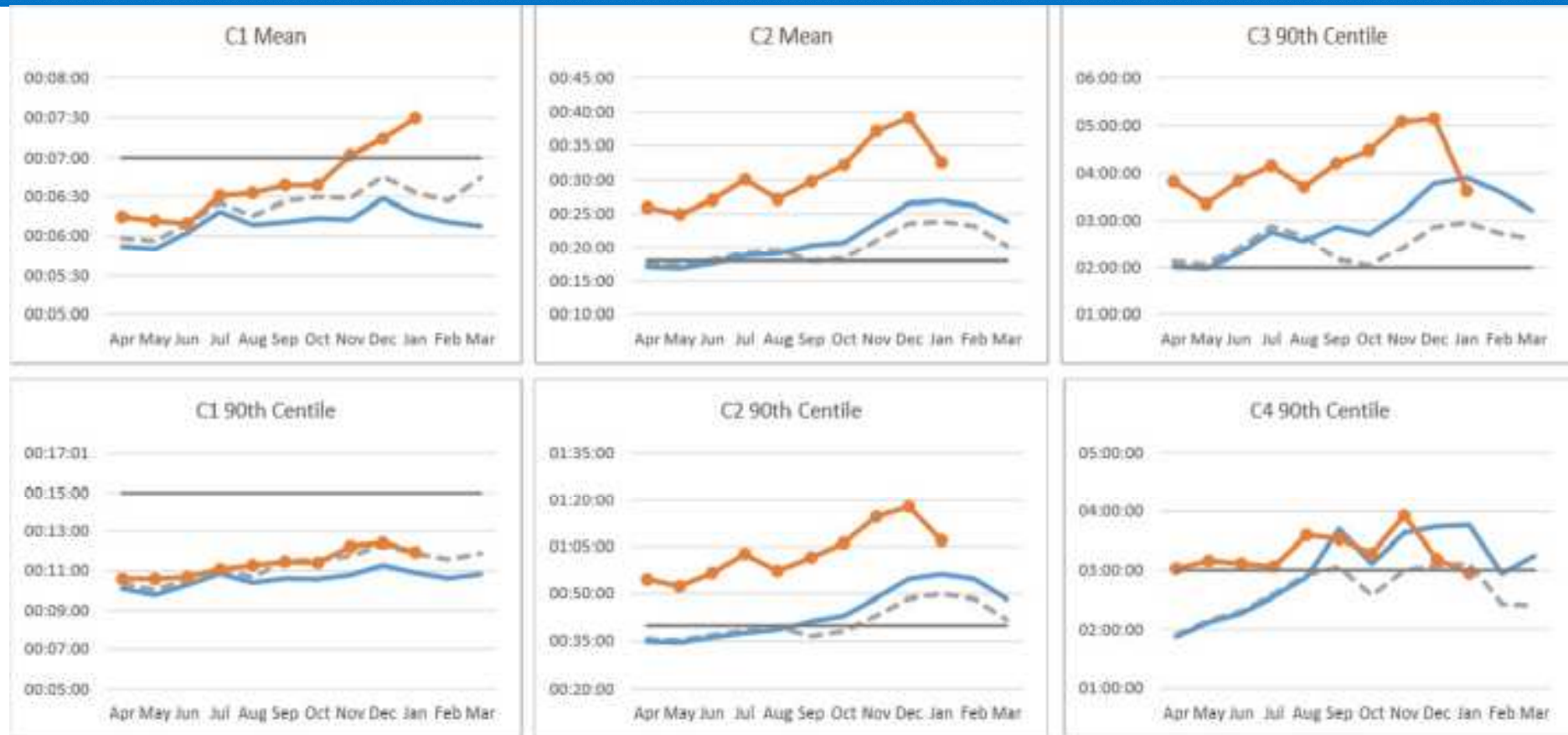
Improving turnaround – getting resources back on the road



- Post handover time has improved from 18/19
- Turnaround time is deteriorating though – EDs need support and focus to improve throughput
- **We want to own the solution jointly and are improving, but pressured EDs are impacting ambulance availability overall**

How are we performing?

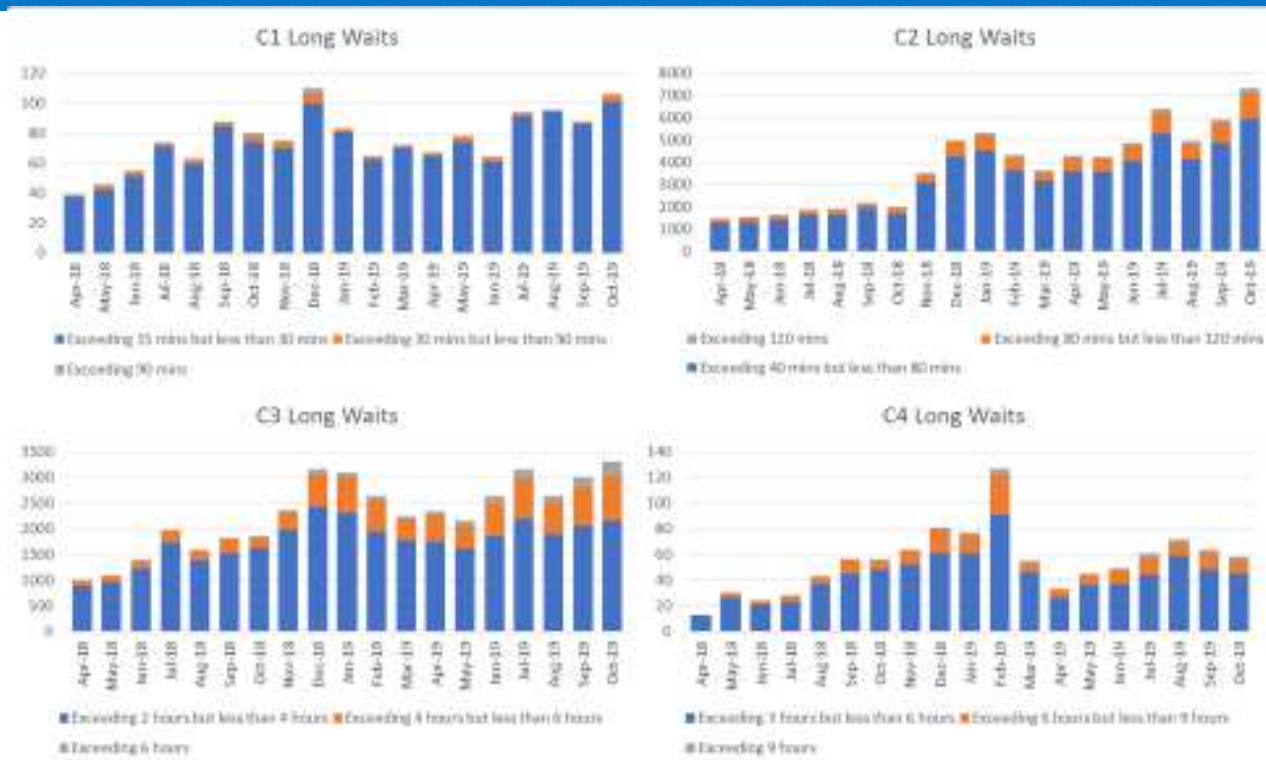
Improving overall response – keeping patients safe?



- Patients are waiting longer to be seen, whatever their acuity, although winter investment has improved performance

How are we performing?

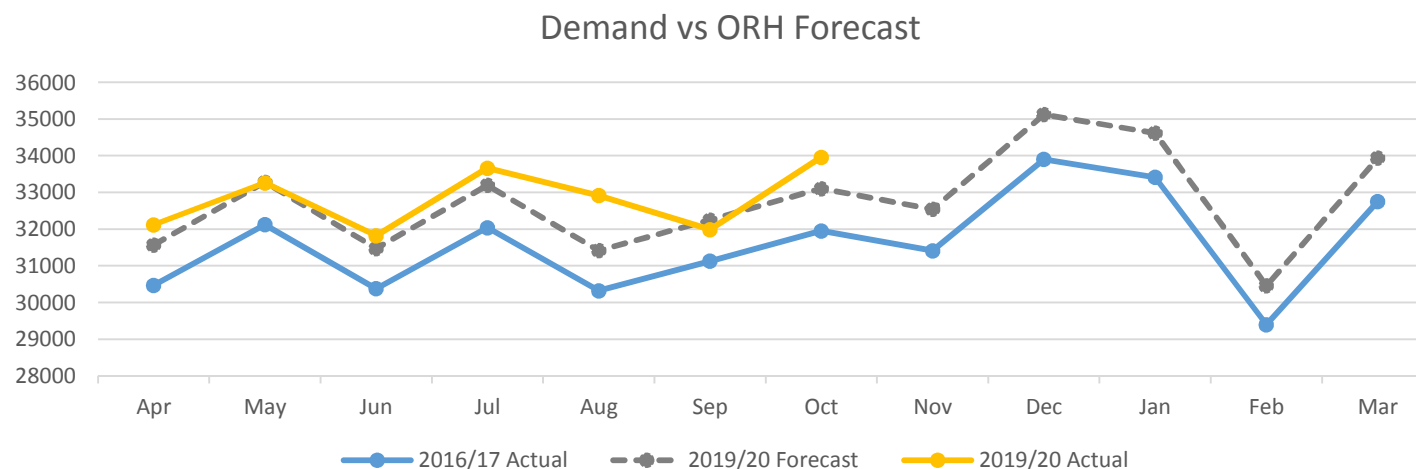
Long waits are getting worse...



- Long waits are concerning for patient safety
- The longer patients wait, the more likelihood there is of deterioration and potential threat to life

What are the key drivers?

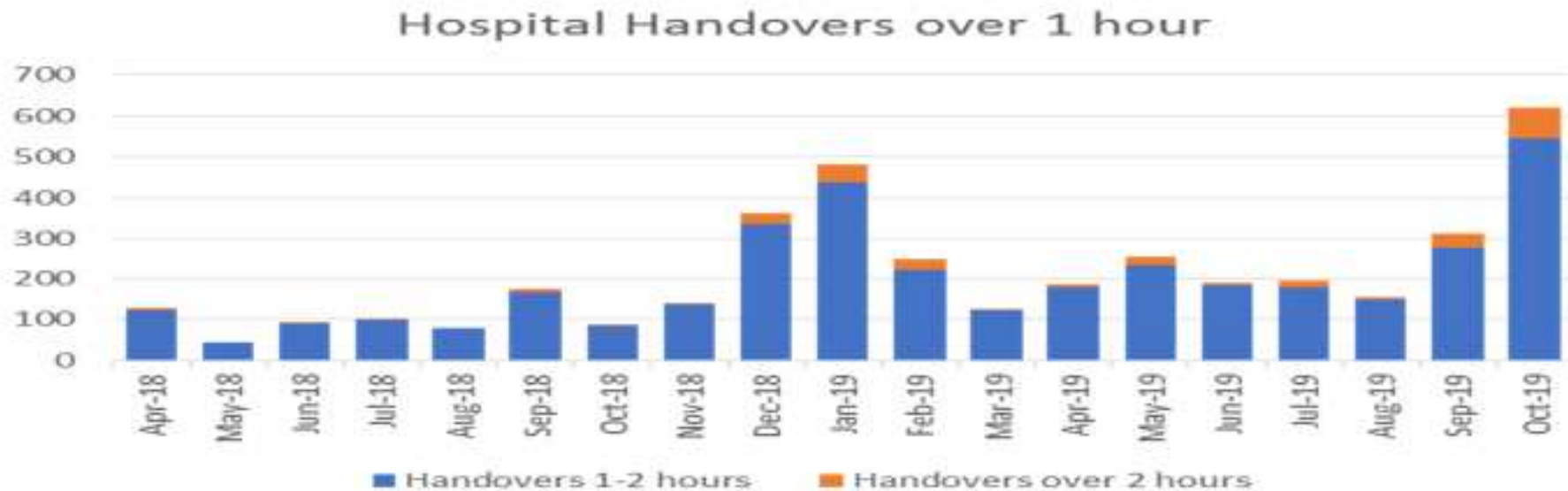
Incident demand – higher than anticipated



- ORH forecast an increase in incident volume of 6% between 2016/17 and 2021/22, 1.2% per year
- Demand has so far increased by 5.2% Oct 2019 YTD, 1.6% above forecast (expected 3.6%)
- 2 years into the contract, experienced more than 3 years of estimated growth

What are the key drivers?

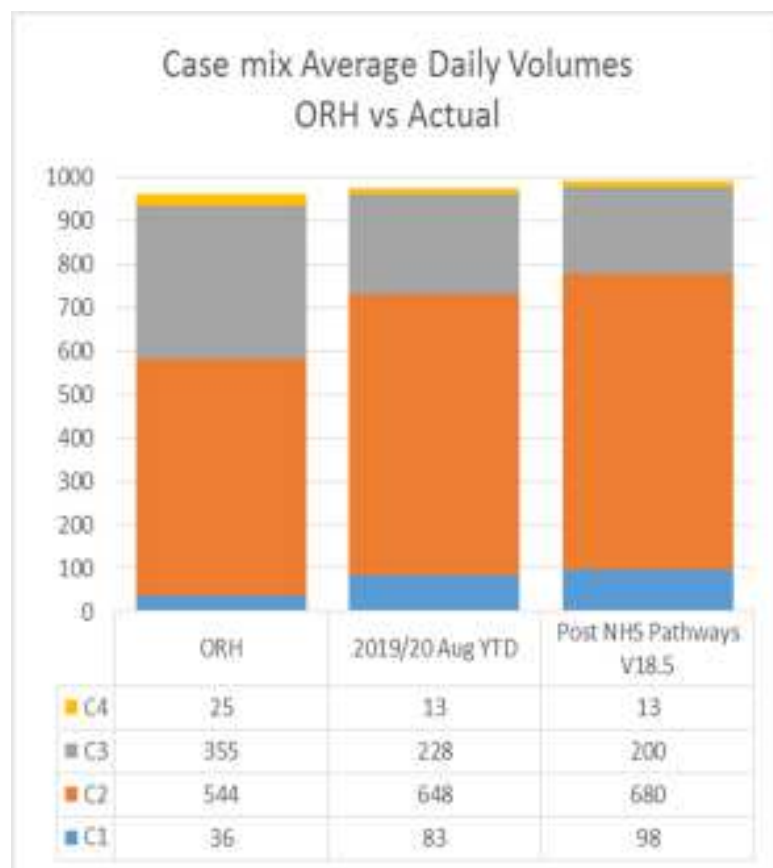
The impact of handover delays is severe



- Increasing numbers of ambulances tied up outside ED
- More resources required to maintain response times and maintain patient safety - currently constrained
- 5.5 double crewed ambulances lost each day during October (c4.6% of fleet)

What are the key drivers?

Increasing acuity – contracting assumptions are wrong

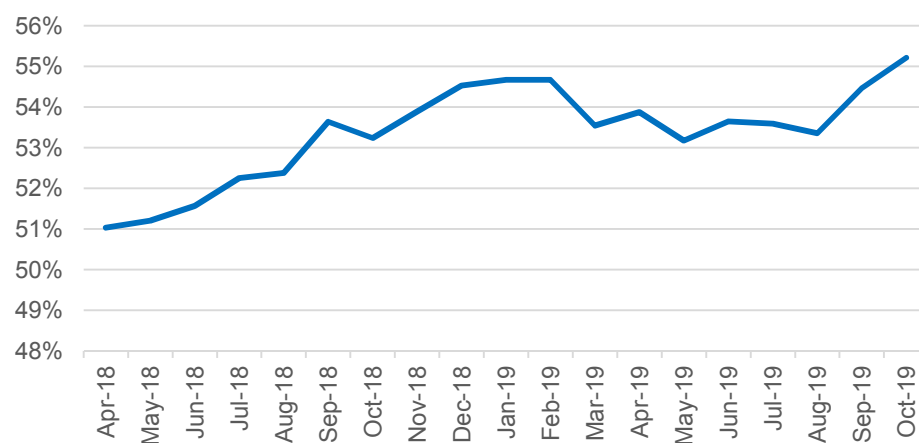


- Handover is playing a part, but acuity increases track against long term performance issues
- Acuity is significantly higher than originally forecast and assumed within the contract
 - Cat 1 c4% assumed, 9% observed
 - Cat 2 c57% assumed, c70% observed (pre winter)
- Initial forecast based on ARP pilots in West Mids, Yorks and South West
- Acuity is also increasing –increase in anaphylaxis and aortic dissection classification – before and after shown opposite
- ‘Coding’ not the key driver here
- ***Contract assumptions need revisiting – ORH forecasts***

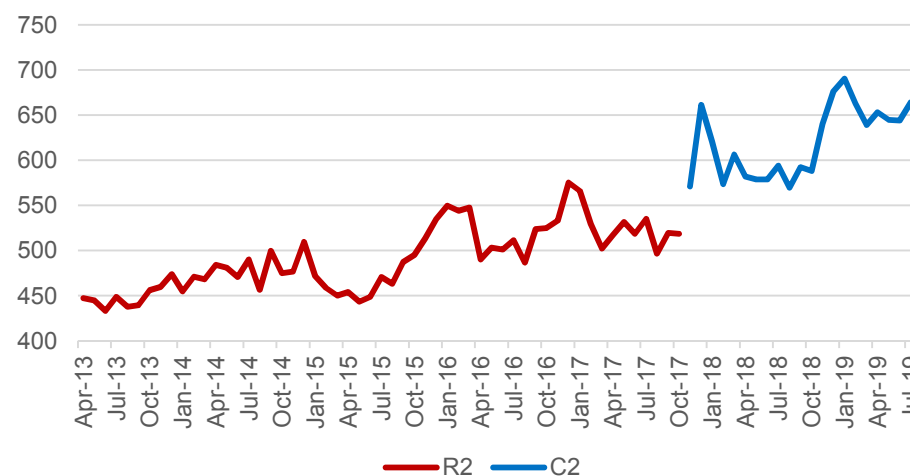
The national picture

Increasing acuity – we're not alone...

England Average C2 % Case Mix
(Categories 1-4)



Average daily Red 2 / Category 2 Incidents



- Nationally C2 case mix has continued to increase
- Increasing acuity is a long standing trend

The national picture

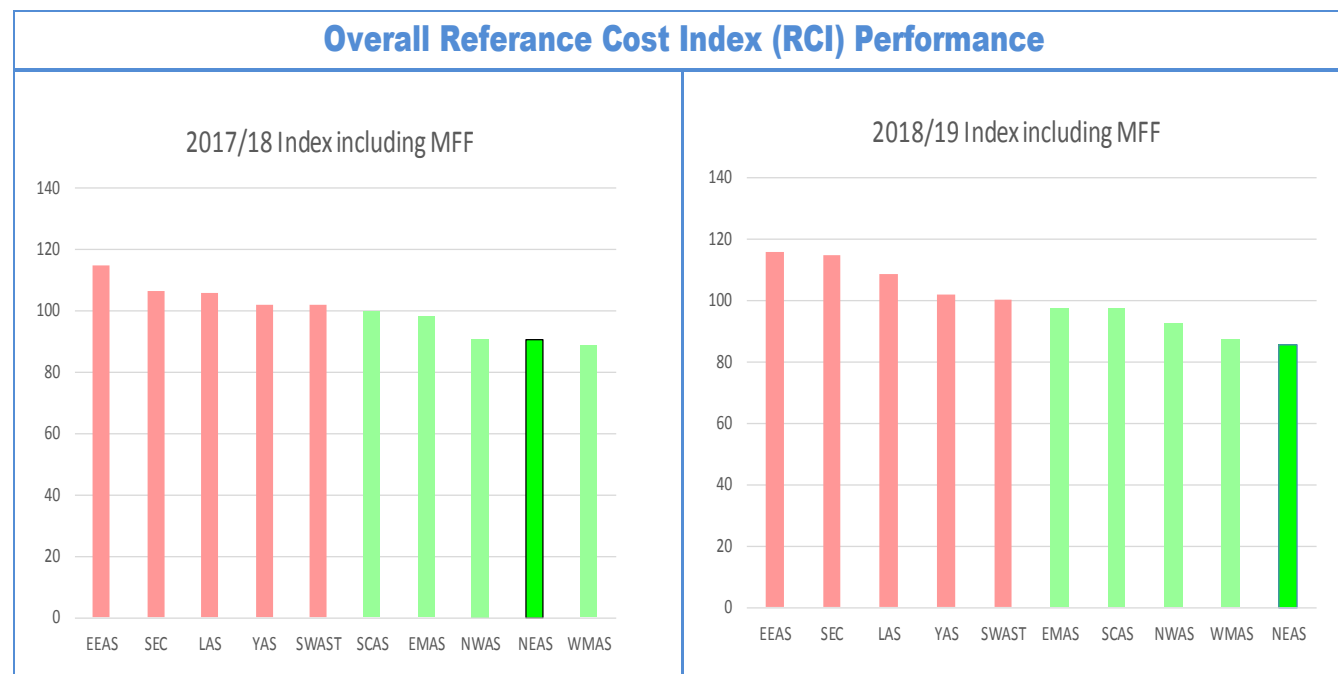
...but we are falling behind



Calculated using NHS England published AQI data and may be subject to periodic revision. NB. Response times may be different to published AQI data.

The national picture

Are we investing too slowly?



Rank (10 is cheapest)

Calls	8
Hear and Treat	4
See and Treat	8
See and Convey	10

- Despite additional investment, NEAS's reference cost index shows we are becoming cheaper relative to the average (18/19 - RCI = 91, 19/20 – 86 (draft))
- NEAS has become the cheapest ambulance service in the country again
- **Pace of investment is not keeping up with rest of the sector - 'lower and slower'?**

Additional innovations

What are we doing

- Operational changes;
 - Performance Task and Finish - #1 priority
 - Specialist paramedic urgent care resources – reducing conveyance
 - Increased dispatch resource
 - Clinicians triaging outside of NHS Pathways – reducing conveyance
 - Emergency Care Intensive Support Team (ECIST)
 - Managing police ambulance requests
 - Community paramedics
 - Falls teams
- System leadership – managing diverts



For Life

www.neas.nhs.uk



/North East Ambulance Service



@NEAmbulance

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END OF LIFE CARE - UPDATE

REPORT OF SUNDERLAND CLINICAL COMMISSIONING GROUP

1. PURPOSE OF THE REPORT

- 1.1 To provide the Committee with an update on the Sunderland Clinical Commissioning Group End of Life Care Strategy.

2. BACKGROUND

- 2.1 The CCG had developed the end of life strategy in consultation with stakeholders and is a joint strategy for Sunderland. It is based on current national guidance; Ambitions for Palliative and End of Life Care, NICE Quality Standards for End of Life for Adults, One Chance to Get it Right for Palliative Care Patients and local intelligence/health needs.
- 2.2 The strategy aims to provide high quality and equitable palliative and end of life care services to patients regardless of diagnosis.

3. CURRENT POSITION

- 3.1 End of Life care continues to be a priority for Sunderland CCG and is a key part of many areas of transformational change contributing towards equity of services received by patients. The CCG continues to work towards having a whole system approach to end of life across health and social care in Sunderland, which would mean that patients will receive high quality individualised care, delivered at the right time by the most appropriate service. Sunderland CCG is working in partnership with providers to deliver the End of Life Plan.
- 3.2 Representatives from the Sunderland CCG will provide a presentation to the committee which will provide an update on progress on the End of Life strategy. Attached at appendix 1 is an extract from Sunderland CCG's Operational Plan relating to end of life care objectives for 2019-20.
- 3.3 A presentation will also be provided which will provide an update and progress the end of life strategy.

4 RECOMMENDATION

- 4.1 The Scrutiny Committee is recommended to consider and comment on the information provided regarding the end of life care update.

Contact Officer: Nigel Cummings – Scrutiny Officer
nigel.cummings@sunderland.gov.uk

NHS SUNDERLAND CLINICAL COMMISSIONING GROUP OPERATIONAL PLAN 2019 - 2020

End of Life

Overall Goals for 2019 – 2020

Deliver integrated and patient centred care through the transformation of enhanced primary and community services.

Deliverables for 2019/20

Integrated Working

End of Life is part of the role of the Community Integrated Teams (CITs). The CITs ensure that patients have accurate and up to date care plans which are delivered by the appropriate provider. The aim of this is to ensure that the patient's wishes are met during their care and at end of life.

Training and Education

The CCG is continuing its education and training programme in 2019/20, which is delivered by clinical staff at St. Benedict's Hospice. Training is provided across all health and social care organisations, including Care Homes and GP Practices. The training aims ensure that staff delivering end of life care are competent in their roles as well as to be able to provide emotional, psychological and spiritual support to service users, their families, friends and carers both during the patient's illness and into bereavement.

During 2019 we plan to hold the following additional training for GPs;

- Communication skills; this aims to and improve confidence when having difficult conversations with patients and families when someone is thought to be approaching end of life.
- Anticipatory drugs; training is being arranged to ensure that GPs are confident and competent in prescribing anticipatory drugs.

Across Sunderland a number of Care Homes are taking part in the Gold Standard Framework for end of life. Once the pilot has been evaluated it is hoped that the standard will be rolled out to all Care Homes.

Emergency healthcare plan training will take place across the health system to ensure that there is a standard and consistent approach of the use of emergency health care plans.

High quality end of life care

We are working with providers to identify areas of improvement in end of life care.

Electronic Palliative Care Co-ordination System

The Electronic Palliative Care Co-ordination System, allows different providers of end of life care (such as District Nurses and General Practitioners) to be able to view patient records and input into them. This will

ensure that the most up to date information is available to staff who are then able to respond appropriately to the patient's condition and needs. At present City Hospitals Sunderland, NHS and GP practices are able to view the patient records but there is no interoperability, this is longer term aim.

Item 6

HEALTH & WELLBEING SCRUTINY COMMITTEE

5 FEBRUARY 2020

ANNUAL WORK PROGRAMME 2019-20

REPORT OF THE SCRUTINY AND MEMBERS' SUPPORT COORDINATOR

1. PURPOSE OF THE REPORT

- 1.1 The report attaches, for Members' information, the current work programme for the Committee's work during the 2019-20 Council year.
- 1.2 In delivering its work programme the committee will support the council in achieving its Corporate Outcomes.

2. Background

- 2.1 The work programme is a working document which Committee can develop throughout the year. As a living document the work programme allows Members and Officers to maintain an overview of work planned and undertaken during the Council year.

3. Current position

- 3.1 The current work programme is attached as an appendix to this report.

4. Conclusion

- 4.1 The work programme developed from the meeting will form a flexible mechanism for managing the work of the Committee in 2019-20.

5 Recommendation

- 5.1 That Members note the information contained in the work programme.

6. Glossary

n/a

Contact Officer: Nigel Cummings, Scrutiny Officer
nigel.cummings@sunderland.gov.uk

HEALTH AND WELLBEING SCRUTINY COMMITTEE – WORK PROGRAMME 2019-20

REASON FOR INCLUSION	5 JUNE 19 D/L:28 May 19	3 JULY 19 D/L:21 June 19	4 SEPTEMBER 19 D/L:23 August 19	2 OCTOBER 19 D/L:20 Sept 19	30 OCTOBER 19 D/L:18 Oct 19	27 NOVEMBER 19 D/L:15 Nov 19	8 JANUARY 20 D/L:23 Dec 19	5 FEBRUARY 20 D/L:24 Jan 20	11 MARCH 20 D/L:28 Feb 20	8 APRIL 20 D/L:27 March 20
Policy Framework / Cabinet Referrals and Responses		Scoping Report (N Cummings)		Policy Review Update (N Cummings)	Policy Review Update (N Cummings)	Policy Review Update (N Cummings)	Draft Review Report (N Cummings)			
Scrutiny Business	Managing the Market (G King) Annual Work Programme 19/20 (N Cummings)	CQC GP Inspection Annual Report (Sunderland CCG) CCG Operational Plan 19/20 (Sunderland CCG)	Refresh of GP Strategy (Sunderland CCG) NHS Performance Update (Sunderland CCG) Adult Safeguarding Board Annual Report (P Weightman) Healthwatch Annual Report 18/19 (Margaret Curtis – Healthwatch)	Managing the Market (G King)	All Together Better Alliance (Sunderland CCG) Urgent Care Mobilisation Update (Sunderland CCG)	Maternity Services (City Hospitals)	Managing the Market (G King) Integrated Care System/Partnership Update (Sunderland CCG) Care and Support Annual Report (Sunderland Care and Support)	North East Ambulance Service (M Cotton) End of Life Care (Sunderland CCG)	Annual Report (N Cummings) Urgent Care Mobilisation Update (Sunderland CCG) Joint Engagement Strategy (Sunderland CCG)	Managing the Market (G King)
Performance / Service Improvement										
Consultation/ Information & Awareness Raising	Notice of Key Decisions	Notice of Key Decisions Work Programme 19-20	Notice of Key Decisions Work Programme 19-20	Notice of Key Decisions Work Programme 19-20	Notice of Key Decisions Work Programme 19-20	Notice of Key Decisions Work Programme 19-20	Notice of Key Decisions Work Programme 19-20	Notice of Key Decisions Work Programme 19-20	Notice of Key Decisions Work Programme 19-20	Notice of Key Decisions Work Programme 19-20

Items to be scheduled

NOTICE OF KEY DECISIONS

REPORT OF THE SCRUTINY AND MEMBERS' SUPPORT COORDINATOR

1. PURPOSE OF THE REPORT

- 1.1 To provide Members with an opportunity to consider the items on the Executive's Notice of Key Decisions for the 28-day period from 13 January 2020.

2. BACKGROUND INFORMATION

- 2.1 Holding the Executive to account is one of the main functions of Scrutiny. One of the ways that this can be achieved is by considering the forthcoming decisions of the Executive (as outlined in the Notice of Key Decisions) and deciding whether Scrutiny can add value in advance of the decision being made. This does not negate Non-Executive Members ability to call-in a decision after it has been made.
- 2.2 To this end, the most recent version of the Executive's Notice of Key Decisions is included on the agenda of this Committee. The Notice of Key Decisions for the 28-day period from 13 January 2020 is attached marked **Appendix 1**.

3. CURRENT POSITION

- 3.1 In considering the Notice of Key Decisions, Members are asked to consider only those issues where the Scrutiny Committee or relevant Scrutiny Panel could make a contribution which would add value prior to the decision being taken.
- 3.2 In the event of Members having any queries that cannot be dealt with directly in the meeting, a response will be sought from the relevant Directorate.

4. RECOMMENDATION

- 4.1 To consider the Executive's Notice of Key Decisions for the 28-day period from 13 January 2020 at the Scrutiny Committee meeting.

5. BACKGROUND PAPERS

- Cabinet Agenda

Contact Officer : Nigel Cummings, Scrutiny Officer
0191 561 1006
Nigel.cummings@sunderland.gov.uk

The Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012

Notice is given of the following proposed Key Decisions (whether proposed to be taken in public or in private) and of Executive Decisions including key decisions) intended to be considered in a private meeting:-

Item no.	Matter in respect of which a decision is to be made	Decision-maker (if individual, name and title, if body, its name and see below for list of members)	Key Decision Y/N	Anticipated date of decision/ period in which the decision is to be taken	Private meeting Y/N	Reasons for the meeting to be held in private	Documents submitted to the decision-maker in relation to the matter	Address to obtain further information
191212/429	To consider the recommendations of the Health and Wellbeing Scrutiny Committee following a scrutiny review into oral health.	Cabinet	Y	During the period 14 January to 30 March 2020.	N	Not applicable.	Cabinet report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk
191212/437	To consider the response to be made to any notification given by Durham County Council under section 88K Water Industry Act 1991 regarding a proposal for variation of an existing community water fluoridation scheme to include the City of Sunderland area.	Cabinet	Y	During the period 14 January to 30 March 2020.	N	Not applicable.	Cabinet report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk
190813/380	To seek approval to develop a strategic framework and action plan to enable the development of more resilient communities, including a more vibrant Social Enterprise sector.	Cabinet	Y	During the period 11 February to 30 March 2020.	N	Not applicable.	Cabinet report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk

Item no.	Matter in respect of which a decision is to be made	Decision-maker (if individual, name and title, if body, its name and see below for list of members)	Key Decision Y/N	Anticipated date of decision/ period in which the decision is to be taken	Private meeting Y/N	Reasons for the meeting to be held in private	Documents submitted to the decision-maker in relation to the matter	Address to obtain further information
170927/212	To approve in principle the establishment of a new police led Road Safety Partnership (Northumbria Road Safety Partnership) embracing the Northumbria Force Area.	Cabinet	Y	During the period 24 March to 30 April 2020.	N	Not applicable.	Cabinet report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk
181024/312	To receive an update report on the Regional Adoption Agency proposals and to agree the next steps	Cabinet	Y	During the period from 11 February to 31 March 2020.	N	Not applicable.	Cabinet report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk

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191009/412	To approve the funding for specialist and move on accommodation for people with mental health needs with Home Group.	Cabinet	Y	During the period from 11 February to 30 March 2020.	Y	This report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraph 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report contains information relating to the financial or business affairs of any particular person (including the authority holding that information) The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk
190906/402	To consider expansion proposals by an existing Council tenant in respect of a strategic property and the associated capital funding and revised lease term proposals.	Cabinet	Y	During the period from 11 February to 31 March 2020.	Y	This report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraph 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report contains information relating to the financial or business affairs of any particular person (including the authority holding that information) The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet Report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk

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190823/385	To approve the proposed Governance Arrangements for the Centre of Excellence for Sustainable Advanced Manufacturing (CESAM) and related matters.	Cabinet	Y	During the period from 11 February to 30 April 2020	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet Report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk
191008/409	To approve the disposal of the former Gillbridge Police Station, Sunderland.	Cabinet	Y	11 February 2020	Y	This report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraph 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report contains information relating to the financial or business affairs of any particular person (including the authority holding that information) The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet Report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk

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191024/417	To seek approval for the City Council to enter into a partnership arrangement to establish a new Voluntary Community Sector Infrastructure Support Service for Sunderland	Cabinet	Y	11 February 2020	N	Not applicable.	Cabinet Report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk
191105/421	To approve Sunderland's Empty Homes Strategy.	Cabinet	Y	11 February 2019	N	Not applicable.	Cabinet report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk
191219/440	To procure and award a contract to design, manufacture and install pontoons at Manor Quay.	Cabinet	Yes	11 February 2020	No	Not applicable.	Cabinet Report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk

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191105/424	To authorise consultation on draft Supplementary Planning Documents in relation to South Sunderland Growth Area, Planning Obligations, Homes in Multiple Occupation and Biodiversity.	Cabinet	Y	11 February 2020	N	Not applicable.	Cabinet Report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk
200108/443	To approve for recommendation to Council, the Capital Programme 2020/2021 and Treasury Management Policy and Strategy 2020/2021 including Prudential Indicators for 2020/2021.	Cabinet	Y	11 February 2020	N	Not applicable.	Cabinet Report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk
200108/444	To approve for recommendation to Council, the Revenue Budget and Proposed Council Tax for 2020/2021 and Medium Term Financial Plan 2020/2021 to 2023/2024.	Cabinet	Y	11 February 2020	N	Not applicable.	Cabinet Report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk

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200108/445	To approve for recommendation to Council, the Collection Fund 2019/2020.	Cabinet	Y	11 February 2020	N	Not applicable.	Cabinet Report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk
200108/446	To approve a contract for Stonehill Wall Repairs (NC054) 2020/21 at the Port of Sunderland.	Cabinet	Y	11 February 2020	N	Not applicable.	Cabinet Report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk
191213/439	To approve the updated business plan for Siglion LLP and related matters.	Cabinet	Y	During the period from 11 February to 30 March 2020.	Y	This report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraph 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report contains information relating to the financial or business affairs of any particular person (including the authority holding that information) The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk

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191205/428	To agree Sunderland's Housing Delivery and Investment Plan	Cabinet	Y	24 March 2020	N	Not applicable.	Cabinet report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk
191220/441	To approve the Five Neighbourhood Investment Plans	Cabinet	Y	24 March 2020	N	Not applicable	Cabinet report Investment Plans	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk
200107/442	To consider the continuation of integrated delivery of vision screening for children aged 4-5 year alongside the local delivery of ophthalmology services.	Cabinet	Y	24 March 2020	N	Not applicable.	Cabinet report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk

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200110/447	To authorise Sunderland City Council's participation in the ERDF North East Business and Innovation Growth Fund project led by Gateshead Council. This will involve obtaining Cabinet approval to enter into a Funding / Partnership Agreement with Gateshead Council should the ERDF grant be secured.	Cabinet	Y	During the period 24 March to 30 June 2020	N	N/A	Cabinet Report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk

Note; Some of the documents listed may not be available if they are subject to an exemption, prohibition or restriction on disclosure.

Further documents relevant to the matters to be decided can be submitted to the decision-maker. If you wish to request details of those documents (if any) as they become available, or to submit representations about a proposal to hold a meeting in private, you should contact Governance Services at the address below.

Subject to any prohibition or restriction on their disclosure, copies of documents submitted to the decision-maker can also be obtained from the Governance Services team PO Box 100, Civic Centre, Sunderland, or by email to committees@sunderland.gov.uk

Who will decide;

Cabinet; Councillor Graeme Miller – Leader; Councillor Michael Mordey – Deputy Leader; Councillor Paul Stewart – Cabinet Secretary; Councillor Louise Farthing – Children, Learning and Skills; Councillor Geoffrey Walker – Health and Social Care; Councillor John Kelly – Communities and Culture; Councillor Amy Wilson – Environment and Transport; Councillor Rebecca Atkinson – Housing and Regeneration.

This is the membership of Cabinet as at the date of this notice. Any changes will be specified on a supplementary notice.

Elaine Waugh,
Assistant Director of Law and Governance

13 January 2020