

RESPONSIVE SERVICES AND CUSTOMER CARE SCRUTINY PANEL

DATE: Thursday 5 July 2012

VENUE: Committee Room 3

TIME: 5.30 pm

Panel Membership:

Lead Panel Member, Cllr David Errington Cllrs Bob Heron, Elizabeth Gibson, Barry Curran, Anne Lawson, John Scott (apologies), George Thompson, Iain Kay (apologies)

AGENDA

- 1. Welcome and Introductions
- 2. The Scrutiny Panel First Meeting of the Panel (report attached)
- 3. New issues referred from Scrutiny Committee
- 4. Policy Review introduction to the Lead Officers and subject areas of Reducing Re-offending and Domestic Violence
- 5. Issues to feedback to next Scrutiny Committee (12 July)
- 6. AOB / Members items
- 7. Dates of future meetings

To be agreed at the meeting