

# **AUDIT AND GOVERNANCE COMMITTEE**

## **AGENDA**

Meeting to be held in the Civic Centre (Committee Room No. 1) on Friday 14 December 2018 at 1.30pm

TEM		PAGE
1.	Receipt of Declarations of Interest (if any)	
2.	Apologies	
3.	Minutes of the Meeting of the Committee held on 28 September 2018	1
	(Copy attached.)	
4.	Risk and Assurance Map Update – 2018/2019	7
	Report of the Head of Assurance, Procurement and Performance Management (copy attached).	
5.	Risk and Assurance Map Consultation 2019/2020	37
	Report of the Head of Assurance, Procurement and Performance Management (copy attached).	
6.	Review of the Remit and Effectiveness of the Committee	39
	Joint report of the Chair and the Executive Director of Corporate Services (copy attached).	
7.	Treasury Management – Third Quarterly Review 2018/2019	53
	Report of the Executive Director of Corporate Services (copy attached).	

For further information and assistance, please contact:

Report of Mazars LLP (copy attached).

ELAINE WAUGH Head of Law and Governance

Civic Centre Sunderland

6 December 2018



# AUDIT AND GOVERNANCE COMMITTEE Friday 28 September 2018

#### Present:

Mr G N Cook

Councillors O'Neil, Scullion, Stewart, H Trueman P Wood and Mr M Knowles.

#### In Attendance:

Jon Ritchie (Executive Director of Corporate Services), Paul Davies (Head of Assurance, Procurement and Performance Management), Tracy Davis (Assistant Head of Assurance), James Magog (Chief Accountant), Diane Harold (Mazars) and Gillian Kelly (Principal Governance Services Officer)

#### **Declarations of Interest**

There were no declarations of interest.

#### **Apologies for Absence**

There were no apologies for absence.

#### **Minutes**

10. RESOLVED that the minutes of the meeting of the Committee held on 20 July 2018 be confirmed as a correct record.

Jill Colbert, Chief Executive of Together for Children was in attendance at the meeting to provide an update on the current position of the company and how it was responding to the Ofsted inspection of Children's Safeguarding.

Jill observed that the Cumulative Assurance Position for Together for Children was shown as Limited (Red) and she felt that this was a little misleading as this was just in relation to one area of the company's work. She felt that it would be more accurate to say that the Red rating related to Children in Care.

The Ofsted report which had been published in July 2018 had found that the experience and progress of care leavers required improvement, which was an improvement on the judgement made in July 2015 of inadequate. Adoption services had been found to be good, again an improved judgement from inadequate in 2015. However children in need of protection had again been found to be inadequate and

this was a limiting judgement. A rapid piece of work had been commissioned to look at areas of weakness over a 12 week period and this was shortly to be completed.

It was crucial to maintain and monitor improvements and a comprehensive improvement plan was required to be submitted to Ofsted, 70 days after receiving their report. There were 15 recommendations in the plan, with detailed sub-plans to address each of them which had been through a consultation process with staff. There had been a series of consultation events, most recently with the Safeguarding Children Board, and the draft plan would be taken to a meeting with Ofsted the following week before being formally submitted at the beginning of November. The comprehensive improvement plan would be reported to Council, shared with the Children's Scrutiny Committee and a number of other partners.

With regard to future inspections, Jill stated that Ofsted were now operating a new inspection framework and Together for Children had been inspected using the old framework earlier in the year. It was hoped that Ofsted would come back within the next few years to carry out an inspection against the new framework. It was not clear at this stage if any monitoring visits would be conducted; six visits had taken place between the 2015 and 2018 inspections and these had reported significant improvements. It was possible that a focus visit taking place over one or two days could happen during the next year.

Councillor Wood referred to research which was being done into what made Sunderland 'different' in terms of its high numbers of Children Looked After and asked how realistic it was to go from 'inadequate' to 'good' in two to three years.

Jill Colbert highlighted that the journey to 'good' might be five years because children's services had been inadequate prior to 2018. She stated that it was reasonable to expect the service to be 'good' and the message being communicated to all staff was that it would be good. Recruitment of social workers remained a challenge in Sunderland and across the North East.

There were a number of pieces of work underway, sector led improvement had started to be assembled in the North East so that a picture of overall trends in the region could be established. Sunderland was not performing in relation to its equivalent statistical neighbours and it was necessary to understand if there was something different in the city which had led to it being in this situation; this was a prevalent view amongst professional partners.

Councillor Trueman asked if there were still links to the original commissioner for the company and Jill advised that Nick Whitfield, the DfE Commissioner had been retained for a year, however the commissioner in the local sense was the Council.

Mr Knowles expressed concern that it was the most vulnerable children, those in need of protection, who were receiving an 'inadequate' service and queried how the Committee could be assured that the 15 recommendations in the improvement plan were being acted upon. The Chair added that the Committee had a wide brief to look at all areas of the Council and its ancillary companies and asked Jill if she was content that Together for Children would get to where it needed to be.

Jill stated that she was relentlessly optimistic that they would get there and the process would be managed through an overall action plan. There had been some

concerns about initial referrals and contacts as Sunderland received 400% more than its statistical neighbours. The company had been working on the demand issue and had reduced this. It was necessary to sustain improvement and as Together for Children got better at managing referrals and partners at knowing the core business, there would be more time to work with the most vulnerable families.

Regarding the monitoring of the improvement plan, Jill advised that it was it was a very operational document, however at the end of the 70 day period there would be a milestone plan sitting behind it which would comprise a series of indicators to track the impact, and these would be presented to the Sunderland Safeguarding Children Board, the Together for Children Board and the Council.

Councillor Trueman noted that there had been a suggestion that Sunderland was over cautious in dealing with referrals to children's safeguarding and this was one of the reasons why the numbers of children in care were comparatively high. He was pleased to see that this was being looked into and also acknowledged that the Police were reporting that Sunderland had more complex safeguarding cases than other localities.

Jill commented that there was an issue around being risk averse and that it was an expectation that the state would intervene with all issues, meaning that more children were brought into the system than needed to be. Together for Children was trying to prove some of these hypotheses but also ensuring that they were doing better for young people and their families.

The Committee thanked Jill for her attendance and summary of the current position.

#### Risk and Assurance Map – Update 2018/2019

The Head of Assurance, Procurement and Performance Management presented the updated Risk and Assurance Map which enabled the Committee to consider the updated Strategic and Corporate Risk Profiles which had been reviewed based on assurances gathered from a range of sources and work undertaken by the audit, risk and assurance service during the year and the performance of Internal Audit.

The Head of Assurance, Procurement and Performance Management directed Members to the Risk and Assurance Map and highlighted that there had been a number of changes since the last report to the Committee. There had been changes to the risk scores and descriptions for some of the risks within the Strategic Risk profile and there had been an additional risk added which was described as 'Reduced trust in public protection' and this had been given a risk score of 12 (Red).

There had now been sufficient work undertaken in relation to Health to Safety to enable an Amber rating to be given by Risk and Assurance and through management assurance. There was still further work to be done in relation to this.

The Risk and Assurance Map showed the position in relation to the companies which were wholly owned by the Council and were part of the group for the financial statements. There had been a planned audit of Sunderland Homes Limited as there was no current assurance position, however the projects being undertaken by the company had not gone ahead and the focus and operation of the company was to be

changed. Once there were new arrangements in place then an audit would be carried out.

The Committee had previously been made aware that of an audit of Adult Social Care – Personal Budgets which found Limited assurance and had resulted in 45 actions being agreed to improve the position. Progress had been slower than hoped due to a number of the actions requiring more work than originally envisaged. There were 18 agreed actions which had been fully implemented, seven which were partially implemented and 20 where action was being taken but required more time.

Internal Audit was on target for all KPIs apart from the implementation of medium risk recommendations which stood at 87% against a target of 90%. The Head of Assurance, Procurement and Performance Management advised that Internal Audit was required to be subject to an external review every five years to ensure that it was operating in line with the Public Sector Internal Audit Standards. Mazars had been commissioned to carry out the review, which was scheduled for the end of October. It was also highlighted that the Internal Audit Charter had been updated and was attached to the report as Appendix 6.

Accordingly, the Committee: -

#### 11. RESOLVED that: -

- (i) the updated Risk and Assurance Map 2018/2019 be noted; and
- (ii) the updated Internal Audit Charter at Appendix 6 be approved.

#### Treasury Management – Second Quarterly Review 2018/2019

The Executive Director of Corporate Services submitted a report presenting the Treasury Management performance to date for the second quarter of 2018/2019, setting out the Lending List Criteria and Approved Lending List and the Risk Management Review of Treasury Management.

The Council's Treasury Management function continued to look at ways to maximise financial savings and increase investment return to the revenue budget. The Committee were advised that PWLB rates continued to be volatile, therefore no new borrowing had been taken out to date in 2018/2019 but the position continued to be monitored closely.

The Council's interest rate on borrowing was low, currently 3.21%, and the authority benefitted from this lower cost of borrowing and also from ongoing savings from past debt rescheduling exercises. The rate of return on investments was 0.91% compared with a benchmark of 0.41%.

The Treasury Management Prudential Indicators were regularly reviewed and the Council was well within the limits set for all of these. Further detail on the indicators was set out in Appendix A to the report. The investment policy was also regularly monitored and reviewed to ensure that it had the flexibility to take full advantage of any changes in market conditions which would benefit the Council.

The Council's authorised lending list continued to be updated regularly to take into account financial institution mergers and changes in institutions' credit ratings. The updated Approved Lending List was attached as Appendix C to the report for information. There had been no changes to the Lending List Criteria which were set out at Appendix B. The annual risk management review of Treasury Management had taken place and was attached as Appendix D

#### 12. RESOLVED that: -

- (i) the Treasury Management performance for the second quarter of 2018/2019 be noted; and
- (ii) the Lending List Criteria at Appendix B, the Approved Lending List at Appendix C and the Risk Management Review of Treasury Management at Appendix D be noted.

#### **Annual Audit Letter**

The Executive Director of Corporate Services submitted a report detailing the external auditors' Annual Audit Letter covering the year 2017/2018.

The Annual Audit Letter was positive overall and its key findings were: -

- The financial statements give a true and fair view of the Council and the Group's financial position as at 31 March 2018.
- The financial statements had been prepared properly in accordance with the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2017/2018.
- All other information in the Statement of Accounts was consistent with the audited financial statements.
- That the Council's Whole of Government Accounts Assurance Statement was completed by 31 August 2018 in line with requirements.
- That the auditors did not use powers under s24 of the 2014 Act to issue a report in the public interest.

The Committee were introduced to Diane Harold, Senior Manager at Mazars who would be the Engagement Manager working with Sunderland City Council in the future. Diane stated that she was pleased to present a positive Annual Audit Letter which summarised the findings of the Audit Completion Report. Mazars had issued an unqualified audit opinion in relation to the financial statements and an 'except for' qualification had been made in relation to Value for Money due to Ofsted's 'inadequate' assessment of children's safeguarding services.

The fee for the audit work was set out within the Letter and the final fee of £135,774 was the same as that proposed in the Audit Strategy Memorandum. The report concluded with a forward look which considered the financial outlook, operational and strategic challenges and how the external auditors would work with the Council for the 2018/2019 audit.

Mr Knowles commented that the Annual Audit Letter showed positive results for the Council and its staff in challenging circumstances. Councillor Trueman echoed the comments and praised the consistency of the Council's financial performance in difficult times, offering his thanks to the staff in the service area who had achieved these results.

Upon consideration of the report, the Committee: -

13. RESOLVED that the contents of the Annual Audit Letter be noted.

#### **External Auditor Progress Report**

Mazars, the Council's external auditors, had submitted their regular Audit Progress Report covering the period up to September 2018.

Diane Harold highlighted that the report set out the timeframe for work for the forthcoming year and highlighted that the Audit Strategy Memorandum would be presented to the Committee following completion of the initial planning and risk assessment.

The report highlighted the publication and update of the following documents: -

- Financial sustainability of police authorities, NAO, September 2018
- Financial sustainability of local authorities, NAO, March 2018
- Health and Social Care Interface, NAO, July 2018
- Adult social care at a glance, NAO, July 2018
- Rolling out Universal Credit, NAO, June 2018
- Survival guide to challenging costs in major projects, NAO, June 2018
- Transformation guidance for Audit Committees, NAO, May 2018
- Mazars Annual Regulatory and Compliance Report 2017/2018, PSAA, July 2018
- Oversight of audit quality, quarterly compliance reports, PSAA
- Local Audit Quality Forum, PSAA, April 2018
- Speeding up delivery: learning from councils enabling timely build-out of high quality housing, LGA, August 2018
- Sector-led improvement in 2016/2017, LGA, July 2018
- Clinical Commissioning Groups annual assessment 2017/2018, NHSE, July 2018

Members' attention was drawn to the Public Sector Audit Appointments Limited performance monitoring of audit firms and that Mazars had been rated as Green overall in 2018. It had also received a Green rating in 2017, 2016 and 2015.

Accordingly the Committee: -

14. RESOLVED that the Audit Progress Report be noted.

(Signed) G N COOK Chair



#### AUDIT AND GOVERNANCE COMMITTEE

14 December 2018

#### **RISK AND ASSURANCE MAP UPDATE - 2018/19**

#### Report of the Head of Assurance, Procurement and Performance Management

#### 1. Purpose of Report

- 1.1 To enable the Audit and Governance Committee to consider:
  - the updated Risk and Assurance Map and supporting Strategic and Corporate Risk Profiles based on assurances gathered from a range of sources;
  - work undertaken by the audit, risk and assurance service during the year;
     and
  - the performance of Internal Audit.
- 1.2 The report covers work undertaken for the Council and Council owned companies.

#### 2. Description of Decision

2.1 The Audit and Governance Committee are asked to note and consider the report.

#### 3. Background/Introduction

3.1 In March 2018 the Committee approved the proposed Risk and Assurance Map for 2018/19 and the plans of work for Internal Audit and Risk & Assurance. These plans of work are directly derived from the Strategic and Corporate Risk Profiles which are updated as appropriate and in line with changes to the Corporate Delivery Plan.

#### 4. Risk and Assurance Map

- 4.1 The current Risk and Assurance Map is attached at Appendix 1. The cumulative risk scores and assurance position are updated on a quarterly basis with the relevant senior officers. The 'X's in the assurance columns show where assurance is expected to be received from.
- 4.2 The only change from the previous quarter's report is that the risk in relation to the strategic risk area 'Leading Place Shaping' was closed (as agreed by the Chief Officers Group and the Audit and Governance Committee), therefore this risk has been removed from the Strategic Risk Profile and 'Leading Place Shaping' has been removed from the Risk and Assurance

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- 4.3 Due to the results of the latest OFSTED report on Children's Services the overall assurance rating in relation to the strategic risk area Protecting Vulnerable Children remains Red. In relation to Together for Children Limited, the assurance provided by financial resources remains red. Although the arrangements in relation to financial management within the company have improved there remains limited assurance in relation to the health of the revenue budget and the ability for the company to respond to financial pressures. This, along with the OFSTED report, results in the overall assurance in relation to Together for Children Limited being red.
- 4.4 Members will note that the format of the Strategic and Corporate Risk Profiles, at Appendix 2 and 3 respectively are shown in a slightly different format to those previously presented. This is due to the risk profiles being held in a new software system which allows the risk reports to be generated automatically.

#### Strategic Risk Areas

- 4.5 The top section of the Map relates to the strategic risks identified in the Strategic Risk Profile. The changes to the Strategic Risk Profile since the last meeting are as follows:
  - The risk score for R004 ("The Local Plan produced by the Council is not accepted by the Planning Inspectorate") has increased from 6 to 9. This is due to there still being an outstanding challenge to the Local Plan which is unlikely to be resolved by the date the Plan should be submitted.
  - The risk score for R007 ("Failure to attract investment to support regeneration of the City Centre") has reduced from 12 to 8 due to additional activity in relation to developing the city centre and attracting bid funding. An additional mitigating action has been added in this regard.
  - The risk score for R010 ("Opportunities are not taken to regenerate the coast in a timely manner or development is restricted by lack of resources") has increased from 9 to 12 due to plans in relation to Seaburn being put on hold.
  - The risk score for R013 ("The Council is not able to fulfil its statutory responsibility and/or achieve desired outcomes for Children and young people") has reduced from 12 to 9. This is the result of improved collaborative working between the Council and Together for Children Ltd. and a better understanding of the work that is being undertaken to support children and young people.
  - Additional mitigating actions have been added to the following risks to reflect activity being undertaken:

 R001 - Councils contribution to the 3,6,9 Vision fails to deliver the required outcomes.

Action: Consultants appointed to develop Sunderland City Centre Strategy and Investment Plan. This will combine with the Local Industry Strategy to provide a 15-20 year vision, replacing the 3,6,9 plan.

 R002 - The creation of a new North of Tyne Combined Authority, could adversely impact on Sunderland's future economic growth and connectivity prospects.

Action: Continue to be an active member of NECA and contribute to the regional approach to transport.

 R003 - Local workforce does not have the required skills to take advantage of the growing North East economy.

Action: Skills Strategy to form part of the Local Industry Strategy with a heavy digital bias.

 R007 - Failure to attract investment to support regeneration of the City Centre

Action: Consultants appointed to develop Sunderland City Centre Strategy and Investment Plan New Civic Centre to be developed on Vaux site.

#### Corporate Risk Areas

4.6 The middle section of the Map shows the cumulative risk assessments and the assurance levels relating to the risks identified in the Corporate Risk Profile. There are no changes to highlight regarding corporate risk areas since the last report.

#### **Council Owned Companies**

- 4.7 The bottom section of the Map shows the Assurance position in relation to Companies that are wholly owned by the Council and are part of the group for the financial statements.
- 4.8 Assurance from Financial Resources in relation to the financial management position within Together for Children Ltd remains Limited (Red). Due to the latest OFSTED report, external assurance in relation to the Company is also Limited (Red).

#### Assurance from Internal Audit

4.9 The audits to be carried out this year and the detailed results of completed Internal Audit work are shown at Appendix 4, with the summary outcomes shown on the Map. Appendix 4 shows all of the opinions, including those

from previous years, which have been considered in determining the overall assurance level. Those audits shown in grey are those in previous years where it became not appropriate to complete the audit at that time.

4.10 Work is ongoing within the People Services Directorates in relation to implementing the outstanding recommendations in relation to the audit of Adult Social Care – Personal Budgets. An update will be provided to the next Committee.

#### Assurance from Risk and Assurance Team

- 4.11 Areas that the Risk and Assurance Team are currently involved in are shown below. Much of their work is ongoing over a period of time, however, where ongoing assurance can be provided from their work this is shown on the Map. Assurance work within the last quarter has included:
  - Major capital schemes such as the development stage of the SSTC Phase 3, the International Advanced Manufacturing Park, and existing enterprise zones.
  - Corporate projects, including the introduction of Office 365 and the move to Cloud technology, SAP self-service arrangements for HR and procurement activities and the new Civic Centre.
  - Corporate Health and Safety Arrangements.
  - Risks in relation to Brexit.
  - National Fraud Initiative data matching exercise.
  - Arrangements in relation to anti-money laundering.
  - Support in delivering the Improvement Plan arising from the Independent Review of Land and Property Disposal and Acquisition.

#### Assurance from others within the Council

4.12 Assurance provided from others within the Council is shown in the Risk and Assurance Map. There are no changes since the last report.

#### Assurance from Management

4.13 Arrangements are in place to obtain assurance from all service areas within the Council. These assurances are about to be revisited as part of the annual review of governance arrangements.

#### Assurance from External Sources

4.14 The Map includes assurance from relevant external sources. There are no changes since the last report.

#### Overall

4.15 The overall assurance levels are either green or amber, with the exception of the Red ratings relating to Children's Safeguarding.

4.16 The Risk and Assurance Map was recently considered by officers of the Chief Officer Group and the issues raised above highlighted.

#### 5. Internal Audit Performance

- 5.1 The performance in relation to targets set for Internal Audit is shown at Appendix 5.
- 5.2 Performance is on target for all KPI's apart from the percentage implementation rate for agreed actions. The implementation rate for significant risk agreed actions is currently 92% against a target of 100%. This is in relation to a follow up of the audit of Adults Social Care Personal Budgets. The implementation rate for medium risk agreed actions is as follows:

Area	Implementation Rate
Council services	88%
Schools	82%

#### 6. Conclusion

6.1 Results of the work undertaken so far during the year have not highlighted any issues which affect the overall opinion that the Council continues to have in place an adequate system of internal control.

#### 7. Recommendation

- 7.1 The Audit and Governance Committee are asked to
  - Note and consider the report.

# Risk and Assurance Map

### December 2018

Strategic and Corpo	orate Risk Areas	
	Current Risk Score	Cumulative Assurance Position
Strategic Risk Areas		
Growing the Economy		
Promoting Better Living & Working		
Maximising the Cultural Offer		
Improving Education and Skills		
Improving Health and Wellbeing		
Protecting Vulnerable Children		
Protecting Vulnerable Adults		
Building Resilient Communities		
Corporate Risk Areas		
Commissioning		
Strategic Planning		
Service/Business Planning		
Service Delivery Arrangements		
Performance Management		
Partnership/Integrated Working		
Procurement		
Relationship/Contract Management		
Legality		
Risk Management		
Performance Reporting		
Strategic Financial Management		
Financial Reporting		
Financial Management		
Income Collection		
Capital Programme Management		
HR Management		
Health and Safety		
ICT Infrastructure		
Cyber Security		
Information Governance/Security		
Business Continuity Management		
Programme and Project Management		
Asset Management		
Anti-Fraud and Corruption		
Council Owned Companies		
Sunderland Care and Support Ltd.		
Together for Children Sunderland Ltd.		
Sunderland Homes Ltd.		
Sunderland Homes Ltd.		<u> </u>

					2018/19					
1st Line				2 <sup>na</sup>	Line				3 <sup>rd</sup>	Line
Management Assurance				Other Internal A		vity			Internal Audit	External Assuranc
	Law and Governance	Financial Resources	Programmes and Projects	Performance	ICT	HR &OD	Business Continuity	Risk and Assurance		
				Х				X		
				X				X		
				X				X		
				X				Χ		
				Х				X		
				X				Χ	X	
				X				X	X	
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X				^						
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Χ				X				Λ	X	
X	Х			Α				Х	X	
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X				X					X	
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Y		X		X			X		X	X
X X		X		^		1	^		X	X

Key: X=activity planned, White=no coverage, Green=full / substantial assurance, Amber=moderate assurance, Red=limited / no assurance

STRATEGIC RISK PROFILE Appendix 2

 Risk Impact
 Risk Likelihood

 1 = Minor
 1 = Unlikely

 2 = Moderate
 2 = Possible

 3 = Significant
 3 = Likely

 4 = Ortical
 4 = Almost Certain

								_										Ass	surance					
			iginal Score			rget Score					C	Current Sco	ore			1st Line				2nd Line			3	rd Line
Risk Code	Strategic Risk Description	Impact I	Likelihood	Rating	Impact L	ikelhood	Rating	Mitigating Actions	Action Lead	Due Date	Impact	Likliihood	Rating	Strategic Risk Area	Overa	II MGT	Legal	Financial I	Projects	Performance	ICT HR&OD	BCM Ri	sk Internal Aud	t External Audit
	Councils contribution to the 3,6,9 Vision fails to deliver the required outcomes	4	3		4	2		Develop and implement a process to monitor and review progress of the 3, 6, 9 Vision delivery plan. Key milestones are reflected in the Corporate Plan and monitored through project governance and performance management arrangements  Consultants appointed to develop Sunderland City Centre Strategy and Investment Plan. This will combine with the Local Industry Strategy to provide a 15-20 year vision, replacing the 3,6,9 plan	Peter McIntyre	31-Mar-1		2		Growing the Economy										

																		Ass	urance					
			original Scor			Target Score					С	Current Sco	re			1st Line				2nd Line			31	d Line
Risk Code	Strategic Risk Description	Impact	Likelihood	Rating	Impact	Likelhood	Rating	Mitigating Actions	Action Lead	Due Date	Impact	Likliihood	Rating	Strategic Risk Area	Overal	MGT	Legal F	inancial P	Projects	Performance	ICT HR&C	D BCM Ri	sk Internal Audi	External Audit
	The creation of a new North of Tyne Combined Authority, could adversely impact on Sunderland's future economic growth and connectivity prospects.							Officer and Members to be fully aligned with regional opportunities and work proactively to develop the region whilst protecting the interests of Sunderland	Patrick Melia	31-Dec-18				Growing the Economy	<b>②</b>							•		
		4	4		4	2		Continue to be an active member of NECA and contribute to the regional approach to transport		31-Mar-19	3	2												

																		Ass	surance					
			Original Sco			Target Scor		1			С	urrent Sco	re			1st Line				2nd Line			3r	d Line
Risk Code	Strategic Risk Description	Impact	Likelihood	Rating	Impact	Likelhood	Rating	Mitigating Actions	Action Lead	Due Date	Impact	Likliihood	Rating	Strategic Risk Area	Overa	II MGT	Legal	Financial I	Projects	Performance	ICT HR&OD	BCM Ris	k Internal Audit	External Audit
R003	Local workforce does not have the							Facilitate collaborative working between	Sarah Reed	31-Mar-19	9			Growing the Economy								1		
	required skills to take advantage of the							employers, education/skills providers and							•							-	2	
	growing North East economy.							students																
								Inform and influence education/skills	Ī	31-Mar-19	9													
								providers regarding the priorities for																
								employers																
								Identifying the knowledge and skills	Ī	31-Mar-19	9													
								required by employers																
								Skills Strategy to form part of the Local	Ī	31-Mar-19	ē													
								Industry Strategy with a heavy digital																
		4	4		4	3		bias			4	4												

																		Α	ssurance					
			Original Sco			arget Scor		1				Current Sc	ore			1st Line				2nd Line			3rr	d Line
Risk Code	Strategic Risk Description	Impact	Likelihood	Rating	Impact	Likelhood	Rating	Mitigating Actions	Action Lead	Due Date	Impact	Likliihoo	Rating	Strategic Risk Area	Overal	MGT	Legal	Financial	Projects	Performance	ICT HR&OD	BCM Ris	k Internal Audit	External Aud
R004	The Local Plan produced by the Council							Undertake the appropriate research,	Peter McIntyre	21-Dec-18	В			Growing the Economy									<b>A</b>	
	is not accepted by the Planning							analysis and consultation to provide the														_	<b>'</b>	
	Inspectorate							evidence base to the Planning																
								Inspectorate to show that our Plan is																
								sound. Key milestones are reflected in																
								the Corporate Plan and monitored																
								through PM arrangements																
								Local Plan agreed by Cabinet in	7	31-Dec-18	3													
		3	3		3	1 1		November 2018			3	3												

								_										Assu	irance					
			riginal Sco			arget Scor					C	Current Sco	re			1st Line				2nd Line			3rc	d Line
Risk Code	Strategic Risk Description	Impact	Likelihood	Rating	Impact	Likelhood	Rating	Mitigating Actions	Action Lead	Due Date	Impact	Likliihood	Rating	Strategic Risk Area	Overal	MGT	Legal	Financial Pr	ojects	Performance	ICT HR&OD	BCM Risk	Internal Audit	External Audit
	Unable to attract commercial / manufacturing interest to our development sites	4	3		4	2		Monitor and review the actions being undertaken to incentivise / support industries to prosper in the city to achieve targets and outcomes. IAMP project and Vaux project (Siglion) have robust project governance arrangements	Peter McIntyre	31-Dec-18	4	2		Growing the Economy	<b>&gt;</b>									

				Assurance	
Original Score	Target Score	Current Score	1st Line	2nd Line	3rd Line
			-		

Risk Code	Strategic Risk Description	Impact	Likelihood	Rating	Impact	Likelhoo	d Ratin	Mitigating Actions	Action Lead	Due Date	Impact	Likliihood	Rating	Strategic Risk Area	Overal	I MGT	Legal	Financial	Projects	Performance	ICT HR&OD	BCM Ris	Internal Audit	External Audit
R006	Failure to provide appropriate conditions							Developing the appropriate infrastructure	Peter McIntyre	01-Mar-19				Growing the Economy									1	
	to support viable / sustainable investment														$\sim$					•		_	'	
	opportunities in the City, including							Obtaining external funding to develop	T	01-Mar-19														
	effective marketing.							infrastructure																
								Effective marketing to encouraging a	T	01-Mar-19														
		4	3		4	2		diverse range of investors			4	2												

																		Assuran	e				
		C	Original Score	е	Ta	rget Score					С	Current Sco	re			1st Line			2nd Line			3rd	Line
Risk Code	Strategic Risk Description	Impact	Likelihood	Rating Ir	mpact L	ikelhood   l	Rating	Mitigating Actions	Action Lead	Due Date	Impact	Likliihood	Rating	Strategic Risk Area	Overall	MGT	Legal I	Financial Project	ts Performance	ICT HR&OD B	CM Risk	Internal Audit	External Audit
	Failure to attract investment to support regeneration of the City Centre					4			Peter McIntyre					Growing the Economy	•			,	<b>&gt;</b>		<b>&gt;</b>		
		4	3		4	2		funding. Funding team horizon scanning and preparing funding bids. Consultants appointed to develop Sunderland City Centre Strategy and Investment Plan New Civic Centre to be developed on Vaux site		31-Dec-19 31-Mar-19 31-Mar-19	9	2											

								_										Assurance					
			Original Sco			Target Sco					С	Current Sco	re			1st Line			2nd Line			3rd L	_ine
Risk Code	Strategic Risk Description	Impact	Likelihood	Rating	Impact	Likelhood	Rating	Mitigating Actions	Action Lead	Due Date	Impact	Likliihood	Rating	Strategic Risk Area	Overa	II MGT	Legal	Financial Projects	Performance	ICT HR&OD B	CM Risk II	nternal Audit   E	External Audit
	Failure to realise the economic regeneration / benefits, arising from the investment in the SSTC programme.	3	3		3	2		Engage with landowners and key stakeholders to support development of targeted sites. SSTC2 Northern Spire now open. SSTC 3 Construction to start May 19, due to be completed July 21. SSTC 4 business case in development.		31-Mar-19	3	2		Growing the Economy									

																		As	surance						
			riginal Scor			arget Score					Cı	urrent Scor	e			1st Line				2nd Line				3rd	Line
Risk Code	Strategic Risk Description	Impact	Likelihood	Rating	Impact	Likelhood	Rating	Mitigating Actions	Action Lead	Due Date	Impact	Likliihood	Rating	Strategic Risk Area	Overal	MGT	Legal	Financial	Projects	Performance	ICT HR	&OD BO	CM Risk	Internal Audit	External Audit
	Housing developers are not attracted to Sunderland							Incentivise developers and put in place enabling infrastructure.  Programme activity so that developers are ready to submit planning applications as soon as the Local Plan is adopted.	-	31-Dec-19 31-Mar-19				Promoting Better Living and Working	<b>②</b>								<b>②</b>		
		3	3		3	2		Siglion housing sites in progress.	1	31-Mar-19	3	2													

																		Assurance					
			riginal Scor			Target Scor		1			С	urrent Sco	re			1st Line			2nd Line			3rd L	Line
Risk Code	Strategic Risk Description	Impact	Likelihood	Rating	Impact	Likelhood	Rating	Mitigating Actions	Action Lead	Due Date	Impact	Likliihood	Rating	Strategic Risk Area	Overall	MGT	Legal	Financial Projects	Performance	ICT HR&OD	BCM Risk I	nternal Audit   E	External Audit
R010	Opportunities are not taken to regenerate the coast in a timely manner or development is restricted by lack of resources	3	2		3	1	<b>②</b>	Seaburn phase 1 to deliver apartments and commercial space	Peter McIntyre	31-Dec-19	3	4		Promoting Better Living and Working	<b>②</b>						_		

																		Assurance					
			Original Sco			Target Score					С	urrent Sco	re			1st Line			2nd Line				3rd Line
Risk Code	Strategic Risk Description	Impact	Likelihood	Rating	Impact	Likelhood	Rating	Mitigating Actions	Action Lead	Due Date	Impact	Likliihood	Rating	Strategic Risk Area	Overall	MGT	Legal	Financial Projects	Performance	ICT HR&	DD BCM I	Risk Internal Au	ıdit External Audit
	City's cultural offer does not contribute to the city being an attractive and vibrant place to invest, work, learn, live and visit		2		3	1		Culture Company supports cul;ture programme and key cultural events such as elements of the Tall ships	Fiona Brown	31-Mar-19	3	1		Maximising the Cultural Offer	<b>②</b>							•	

																		A:	ssurance					
			original Sco			arget Scor					C	urrent Sco	re			1st Line				2nd Line				3rd Line
Risk Code	Strategic Risk Description	Impact	Likelihood	Rating	Impact	Likelhood	Rating	Mitigating Actions	Action Lead	Due Date	Impact	Likliihood	Rating	Strategic Risk Area	Overa	all MGT	Legal	Financial	Projects	Performance	ICT HR&C	DD BCM	Risk Internal Au	dit External Audit
R013	The Council is not able to fulfil its							Review of the contract monitoring	Fiona Brown	31-Mar-19				Improving Education & Skills										
	statutory responsibility and/or achieve							arrangements and the operation of the																
	desired outcomes for Children and young							Operational Commisssioning Group.																
	people							Review of Together for Children	Ī	31-Mar-19														
								governance arrangements.																
		4	4		3	2		Base budget review.		31-Mar-19	3	3												

																		Assur	rance					
			Original Sco			Target Scor					C	Current Sco	re			1st Line				nd Line				d Line
Risk Code	Strategic Risk Description	Impact	Likelihood	Rating	Impact	Likelhood	Rating	Mitigating Actions	Action Lead	Due Date	Impact	Likliihood	Rating	Strategic Risk Area	Overal	MGT	Legal	Financial Pro	ojects Perf	ormance	ICT HR&O	D BCM Ris	k Internal Audit	External Audit
R014	The health of the population does not							Develop the Joint Health & Wellbeing	Gillian Gibson	31-Mar-19	9			Improving Health & Wellbeing	$\triangle$									
	improve							Strategy with an action plan, to address														-	•	
								the major issues identified in the Joint																
								Strategic Needs Assessment.	]															
								Public Health function to effectively		31-Mar-19	9													
								address major issues including alcohol,																
								smoking and obesity, guided by the																
								developing Public Health Strategy																
								The Council to incorporate an approach	Ī	31-Mar-19	9													
		4	3		4	2		to health in all its policies			4	3												

																		Assurance					
			riginal Sco			Target Sco					С	Current Sco	re			1st Line			2nd Line			3rd Line	е
Risk Code	Strategic Risk Description	Impact	Likelihood	Rating	Impact	Likelhood	Rating	Mitigating Actions	Action Lead	Due Date	Impact	Likliihood	Rating	Strategic Risk Area	Overall	I MGT	Legal	Financial Projects	Performance	ICT HR&OD I	BCM Risk Ir	nternal Audit Exte	ernal Audit
R015	Safeguarding practice does not substantially improve to make children							Deliver the improvement plan that has been agreed with Ofsted	Jill Colbert	30-Sep-18				Protecting Vulnerable Children							_		)
	safer.	4	4		4	2		Embed a culture of good performance and quality		30-Sep-18	4	3											

																		Assurance				
			Original Scor			Target Scor					C	Current Sco	re			1st Line			2nd Line			3rd Line
Risk Code	Strategic Risk Description	Impact	Likelihood	Rating	Impact	Likelhood	Rating	Mitigating Actions	Action Lead	Due Date	Impact	Likliihood	Rating	Strategic Risk Area	Overall	MGT	Legal F	inancial Projects	Performance	ICT HR&OD BCM	1 Risk Ir	nternal Audit External Audit
R016	Timely interventions are not undertaken to deliver early help/support to vulnerable							Children and families in need of help are identified and multi-agency services act together to improve outcomes	Jill Colbert	30-Sep-18				Protecting Vulnerable Children								
	dilluren	4	4		4	2		logether to improve outcomes			4	3										

																		Assurance	ce					
			riginal Scor			Target Sco					C	Current Sco	re			1st Line			2nd					3rd Line
Risk Code	Strategic Risk Description	Impact	Likelihood	Rating	Impact	Likelhoo	d Rating	Mitigating Actions	Action Lead	Due Date	Impact	Likliihood	Rating	Strategic Risk Area	Overall	MGT	Legal	Financial Projec	ts Perforr	nance I	CT HR&OD	BCM F	Risk Internal Au	dit External Audit
R017	Timely and sustainable solutions are not implemented for looked after children to improve the life chances for the most vulnerable children in the city	4	4		4	2		Looked-after children have access to high quality care planning, review and support. They are supported in stable care placements and have access to and attend good schools	Jill Colbert	30-Sep-18	4	3		Protecting Vulnerable Children									2	

																		Assulative				
		0	riginal Score	е	Ta	arget Scor	е				C	Current Sco	re			1st Line			2nd Line		3rd	Line
Risk Code	Strategic Risk Description	Impact	Likelihood	Rating	mpact	Likelhood	Rating	Mitigating Actions	Action Lead	Due Date	Impact	Likliihood	Rating	Strategic Risk Area	Overall	MGT	Legal F	inancial Projects	Performance	ICT HR&OD BCM	Risk Internal Audit	External Audit
	Inability to change the structures ( ie workforce, technology, processes,							Improvement Plan and act on any areas	Jill Colbert	31-Mar-19	'			Protecting Vulnerable Children	•							
	customer engagement), service capacity, and culture of the company to deliver the							for improvement identified during each Ofsted monitoring visit.														
	improved outcomes to vulnerable children.							Delivery and close scrutiny of Business Plan for Company.		31-Mar-19												
								Implementation of recruitment & retention strategy.		31-Mar-19												
								Directors to manage budgets with appropriate support from Finance. This includes monthly meetings with Budget		31-Mar-19												
								Holders and formal reporting arrangements to TfC Board, OCG and														
								the Council.  A Base Budget review exercise will be	-	31-Mar-19												
		3	3		3	2		completed to inform options available			3	3										

																		Ass	surance					
			riginal Scor			Target Sco					С	urrent Sco	е			1st Line				2nd Line			3rd	d Line
Risk Code	Strategic Risk Description	Impact	Likelihood	Rating	Impact	Likelhood	Rating	Mitigating Actions	Action Lead	Due Date	Impact	Likliihood	Rating	Strategic Risk Area	Overal	I MGT	Legal	Financial	Projects	Performance	ICT HR&OD	BCM Risk	Internal Audit	External Audit
	Activity to improve the care options for adults does not meet the needs of individuals or result in reduced costs to the Council	3	2		3	1		Liquid Logic social care system is now live. Phase 2 is to deliver customer/citizen portal.  Joint work with NHS regarding continuing healthcare.  Review of telecare service provision.	Fiona Brown	31-Mar-19 31-Mar-19 31-Mar-19		2		Protecting Vulnerable Adults	_									

					Assurance	
		Original Score Target Score	Current Score	1st Line	2nd Line	3rd Line
Risk Code	Strategic Risk Description	Impact   Likelihood   Rating   Impact   Likelhood   Rating   Mitigating Actions	Action Lead	Strategic Risk Area Overall MGT	Legal Financial Projects Performance ICT HR&OD BCM Risk	Internal Audit External Audit

R020 Agitators use national issues / incidents to heighten tensions in local communities in Sunderland 4 2 4 1 Support Partners to improve community safety and maintain high levels of feelings of safety for all 4 1	Building Resilient Communities  1
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																		Ass	surance					
			riginal Scor			arget Score					C	Current Sco	re			1st Line				2nd Line			3rd	Line
Risk Code	Strategic Risk Description	Impact	Likelihood	Rating	Impact	Likelhood	Rating	Mitigating Actions	Action Lead	Due Date	Impact	Likliihood	Rating	Strategic Risk Area	Overall	MGT	Legal	Financial F	Projects	Performance	ICT HR&OD	BCM Risk	Internal Audit	External Audit
R022	"Opportunities are not taken to enable							Digital inclusion (DI): provides greater	Graham King	31-Mar-19	9			Building Resilient Communities	Δ							$\triangle$		
	individuals to mitigate the impact of							customer choice, increased opportunities							_							_		
	welfare reforms							and social inclusion.																
								Financial inclusion (FI): enables better	Ī	31-Mar-19	9													
								money management, planning for the																
								future and coping more effectively with																
								financial pressures and distress.																
								Crisis Support (CS): helps residents	Ī	31-Mar-19	9													
								respond more effectively to changes in																
								their financial circumstances, or																
		4	3		4	2		unforeseen financial emergencies.			3	3												

CORPORATE RISK PROFILE
Appendix 3

Risk Impact

#### Risk Likelihood

 1 = Minor
 1 = Unlikely

 2 = Moderate
 2 = Possible

 3 = Significant
 3 = Likely



4 = Critical 4 = Almost Certain

															As	surance						
		Origina	al Score (Dec ' 16	)	Target					Current				1st Line			2n	d Line			3rd	d Line
Cod	e Corporate Risk Description	Impact	Likelihood Ratir	g Impact	Likelihood F	Rating	Mitigating Actions	Due Date	Impact	Likelihood	Rating	Corporate Risk Area	Overal	MGT	Legal F	inancial Pr	ojects Perf	ormance IC	T HR&OD	BCM Risk	Internal	External
CR00	Commissioning decisions are not based on appropriate intelligence	4	2	4	1		CR001-1 Identify Intelligence required and potential sources to inform decisions	31-Mar-19	4	2		Commissioning	$\triangle$	0							$\triangle$	
							CR001-2 Develop engagement plans to gather the required infromation.	31-Mar-19														
							CR001-3 Analyse the information and use the results to inform the commissioning	31-Mar-19														
							decisions, using the intelligence team.															

																Assuran	ce					
		Origina	al Score (D	Dec ' 16)		Target					Current				1st Line			2nd Line			3	Brd Line
									Due Date				Corporate Risk Area									
Code	Corporate Risk Description	Impact	Likelihood	d Rating	Impact	Likelihood	Rating	Mitigating Actions		Impact	Likelihood	Rating		Overall	MGT	Legal Financi	al Projects	Performance	ICT HR	&OD BCM	Risk Interna	ial External
CR00	2 Most appropriate and cost effective commissioning option to meet identified needs and achieve commissioning priorities	4		2	4			CR002-1 Options appraisal undertaken on service design following assessment of customer needs	31-Mar-19	4	2		Commissioning								$\triangle \triangle$	
	and outcomes is not chosen							CR002-2 Appropriate procedure followed to commission the preferred option, e.g. procurement, service re-design	31-Mar-19													

																Assu	rance						
		Origi	nal Score (E	Dec ' 16)		Target					Current				1st Line				2nd Line			3rd	rd Line
Code	Cornerate Diek Description	Imno	t Likelihaa	Datin	Immont	Likalibaad	Dating	Mitigating Actions	Due Date	Impost	Likalihaa		Corporate Risk Area	Overell	мот	Local Fine	naial D	)raiaata	Dorformonoo	ICT LID®OD	DCM D	als Interns	al Eutomol
Code	Corporate Risk Description	impac	Likelihoo	d Rating	impaci	Likelinood	Rating	Mitigating Actions		impact	Likelihoo	a Rating		Overall	MGT	Legai Fina	anciai P	rojects	Performance	ICT HR&OD	BCM K	sk interna	il External
CR003	Commissioning assessment processis not		4	2	3	1		CR003-1 Review of performance to ensure	31-Mar-19	4		2	Commissioning	A								A A	
	undertaken on a timely or regular basis.							service delivery model is delivering					_								-	<u>م</u>	
								outcomes															
								CR003-2 Commissioning cycle to include	31-Mar-19	1													
								planned review date either linked to the															
								outcome or contract timescales															

																Assu	rance						
		Origin	nal Score (Dec	16)		Target					Current				1st Line				2nd Line			3rd L	Line
Code	Corporate Risk Description	Impact	Likelihood	Rating	Impact	Likelihood	Rating	Mitigating Actions	Due Date	Impact	Likelihoo		Corporate Risk Area	Overal	MGT	Legal Fina	ancial P	roiects P	erformance I	CT HR&OD E	RCM Risk	Internal	External
CR004	The Priorities set out in the Corporate Plan	4	1 2	A	4	1		CR004-1 Corporate plan driven by required	31-Mar-19			-	Strategic Planning		Α	2090. 1		. ojouto	2	01/11/002/2	-		2/10/1101
	do not align with the defined needs of the community			_				outcomes and commissioning activity													_		
								CR004-2 Refresh of the JSNA to be undertaken	31-Mar-19														

															Assu	rance						
		Original	Score (De	c'16)		Target					Current			1st Line				2nd Line			3	Brd Line
Code	Corporate Risk Description	Impact L	Likelihood	Rating	Impact	Likelihood	Rating	Mitigating Actions	Due Date	Impact	Likelihood	Corporate Risk Area	Overall	MGT	Legal Fina	ancial F	Projects	Performance	e ICT HR&O	D BCM R	isk Intern	nal External
	Strategic plans are not adequately communicated on a timely basis to relevant Council officers and external partners responsible for delivering plans	4	3		4	2		CR005-1 Once approved, the Corporate Plan is communicated appropriately within the Council and with stakeholders	31-Mar-19	4	2	Strategic Planning	0					<b>&gt;</b>		4	7	

										Assura	nce				
	Original Score (Dec ' 16)	Target				Current			1st Line			2nd Line			3rd Line
Code Corporate Risk Description	Impact Likelihood Rating	g Impact Likelihood Rating		oue Date	Impact	Likelihood Ra	Corporate Risk Are		II MGT	Legal Finar	cial Projects	Performance	ICT HR&OD	BCM Risk	Internal External
R006 The service planning process does not deliver all the actions to achieve the Corporate priorities	3 3		CR006-1 Service planning process is driven by the corporate plan	31-Mar-19	3	2	Service / Busines	ss Planning				<b>②</b>			

																Α	ssurance						
		Origina	al Score (D	ec ' 16)		Target					Current				1st Line				2nd Line			;	3rd Line
									Due Date				Corporate Risk Area										
Code	e Corporate Risk Description	Impact	Likelihood	Rating	Impact	Likelihood	Rating	Mitigating Actions		Impact	Likelihood	Rating		Overall	MGT	Legal	Financial	Projects	Performance	ICT HR	&OD BCM	Risk Intern	nal External
CR00	7 Service/business plans are not	4	2	2	4	1		CR07-1 Business plans are communicated		4	2		Service / Business Planning										
	communicated to relevant officer responsible							to the relevant officers involved in delivering						•									
	for delivering plan task.							the plan															

																- 1	Assurance							
		Origina	al Score (De	ec ' 16)		Target					Current				1st Line				2nd Line				3rd Line	e
									Due Date				Corporate Risk Area											
Code	Corporate Risk Description	Impact	Likelihood	Rating	Impact	Likelihood	Rating	Mitigating Actions		Impact	Likelihood	Rating		Overall	MGT	Legal	Financial	Projects	Performance	ICT HR	ROD BCN	// Risk	Internal Ext	ernal
CR008	The level of services delivered by the council do not meet customer expectations	4	3		4	1		CR008-1 Performance in relation to the delivery of outcomes is regularly monitored	31-Mar-19	4	2		Service Delivery Arrangements	Δ	0							$\triangle$		

										Assuranc	e		
	Original Score (Dec ' 16)	Target			(	Current			1st Line		2nd Line		3rd Line
Code Corporate Risk Description	Impact Likelihood Rating	Impact Likelihood Rating		e Date	Impact Li	kelihood Rati	Corporate Risk Area	Overal	MGT	Legal Financi	al Projects Performance	e ICT HR&OD BCM Ris	k Internal External
CR009 Service delivery arrangements are not resilient	4 3	4 2	CR009-1 Business continuity plans are in place and are tested for critical services	-Mar-19	4	2	Service Delivery Arrangements	$\triangle$	<b>②</b>			<b>Ø</b>	$\triangle$

																Assurance						
		Origina	al Score (De	ec ' 16)		Target					Current			1st L	ne			2nd Line			3rd	d Line
									Due Date				Corporate Risk Area									
Code	Corporate Risk Description	Impact	Likelihood	Rating	Impact	Likelihood	Rating	Mitigating Actions		Impact	Likelihood	Rating	Overa	II MG	T Lega	Financial	Projects	Performance	ICT HR&OI	D BCM R	tisk Internal	I External
	Performance Management arrangements do not identify if all priorities are being achieved		2		4	1		CR010-1 Clear performance measures are in place to identify if outcomes are being delivered	31-Mar-19	4	1		Performance Management					<b>&gt;</b>			<b>②</b>	

																Assu	rance						
		Origin	al Score (De	ec ' 16)		Target		]			Curre	ent			1st Line			:	2nd Line			3rd Line	
Code	Corporate Risk Description	Impact	Likelihood	Rating	Impact	Likelihood	Rating	Mitigating Actions	Due Date	Impact	Likelih	nood Rating	Corporate Risk Area	Overall	MGT	Legal Fina	ancial Pr	rojects Pe	erformance	ICT HR&OD	BCM Risk	Internal Extern	nal
CR01*	No or inappropriate performance targets are set to define acceptable performance	3	3		3	-		CR011-1 Targets should be set for all performance measures (where appropriate to do so) to clarify acceptable levels of performance	31-Mar-19	3		2	Performance Management	0	Δ						Δ		

															As	surance						
		Origina	al Score (D	ec ' 16)		Target					Current			1st Line				2nd Line			3rc	d Line
Code	Corporate Risk Description	Impact	Likelihood	Rating	Impact	Likelihood	Rating	Mitigating Actions	Due Date	Impact	Likelihood	Corporate Risk Area	Overall	MGT	Legal F	inancial P	Projects	Performance I	CT HR&O	D BCM	Risk Internal	l External
CR012	Management fail to take prompt effective action in response to performance results reported or fails to follow up to ensure remedial action is effective	3	3		3	1		CR012-1 Management review performance on a regular basis and take appropriate action to rectify unacceptable performance	31-Mar-19	3	1	Performance Management	0	Δ				9			<b>②</b>	

Assurance

		Origina	I Score (De	ec ' 16)		Target		1			Curre	nt			1st Lin	е			2nd Line			31	d Line
Code	Corporate Risk Description	Impact	Likelihood	Rating	Impact	l ikelihood	Ratino	Mitigating Actions	Due Date	Impact	Likelih	ood Rating	Corporate Risk Area	Overall	MGT	l egal	Financial	Projects	Performance	e ICT HR&C	DD BCM Risk	Interna	al External
CR013 Parti	ner(s) do not perform their planned tasks intended to deliver partnership objectives. actives and priorities of Council and other ner(s) conflict/not aligned	4	3		4			CR013-1 Performance management arrangements include a review of the achievement of outcomes where partners have some responsibility for delivery	31-Mar-19			3	Partnership / Integrated working	Δ			11101000					0	<b>&gt;</b>
		Origina	ıl Score (De	ec'16)		Target		1	-		Curre	nt			1st Lin		Assurance		2nd Line			31	rd Line
Code	Corporate Risk Description		Likelihood		Impact		Ratino	Mitigating Actions	Due Date	Impact	Likelih	ood Rating	Corporate Risk Area	Overall	MGT	I enal	Financial	Projects	Performance	ICT HR&C	D BCM Risk		
CR014 Lack object responding	of understanding by each partner as to ctives, and nature of partnership (e.g. onsibilities, if applicable, sharing of ts, costs or losses, dispute resolution, ernance, decision making, planning, risk	4	3		4			CR014-1 Partnership agreement in place with each partner setting out the expectations of each party and the required reporting arrangements	31-Mar-19	_		3	Partnership / Integrated working	_	<b>②</b>							Δ	
																	Assurance	:					
		Origina	I Score (De	ec ' 16)		Target					Curre	nt			1st Lin				2nd Line			31	d Line
Code	Corporate Risk Description	Impact	Likelihood	Rating	Impact	Likelihood	Rating	Mitigating Actions	Due Date	Impact	Likelih	ood Rating	Corporate Risk Area	Overall	MGT	Legal	Financial	Projects	Performance	e ICT HR&C	DD BCM Risk	Interna	al External
	product or service procured does not ver the intended outcomes	3	1		3	1		CR015-1 The Council's procurement procedures are followed and good procurement practice is undertaken	31-Mar-19	3		1	Procurement	0	0							Δ	
			Il Score (De Likelihood		Impact 2	Target Likelihood	Rating	Mitigating Actions  CR016-1 Commissioners engage with Corporate procurement in enough time to undertake an appropriate and legal procurement process	Due Date 31-Mar-19	-	Likelih	nt Rating	Corporate Risk Area  Procurement	Overall	1st Lin	+	Financial	Projects	2nd Line Performance	e ICT HR&C	DD BCM Risk	Interna	d Line External
																	Assurance						
		Origina	I Score (De	ec ' 16)		Target		1			Curre	nt			1st Lin		Assurance		2nd Line			31	d Line
Code	Corporate Risk Description	Impact	Likelihood	Rating	Impact	Likelihood	Rating	Mitigating Actions	Due Date	Impact	Likelih	ood Rating	Corporate Risk Area	Overall	MGT	Legal	Financial	Projects	Performance	e ICT HR&C	DD BCM Risk	k Interna	al External
CR017 Valu	e for money not obtained	3	2		3	1	<b>Ø</b>	CR017-1 Commissioners engage with Corporate procurement in enough time to undertake an appropriate and legal procurement process	31-Mar-19	3		2	Procurement	0								Δ	
	ı	Origina	I Score (De	ec ' 16)		Target		1			Curre	nt			1st Lin		Assurance		2nd Line			31	d Line
Code	Corporate Risk Description	Impact	Likelihood	Rating	Impact	Likelihood	Ratino	Mitigating Actions	Due Date	Impact	Likelih	ood Rating	Corporate Risk Area	Overall	MGT	Legal	Financial	Projects	Performance	e ICT HR&C	DD BCM Risk	k Interna	al External
CR018 Cont	tracts do not deliver the required ctives/outcomes	4	3		4			CR018-1 The new Head of Contractual Relationships will improve the skills in this area and will ensure that appropriate	31-Mar-19	_		3	Relationship / Contract Management	Δ	0			,,,,,,	Δ			Δ	Δ
								contract management arrangements are in place for all key procurements undertaken by the Council															
								contract management arrangements are in place for all key procurements undertaken									Assurance						

R019 C	Corporate Risk Description	Impact	Likelihood	Rating	Impact	Likelihood	Rating	Mitigating Actions	Due Date	Impac	t Likelihood	Rating	Corporate Risk Area	Overal	MGT	Legal	Financial	Projects I	Performance	ICT HR&OD	BCM Ri	sk Interna	I Exter
	Council fails to act within its statutory powers		1		3	1		CR019-1 Review of key decisions by Law and Governance	31-Mar-19	_	3 1	_	Legality	0	0	O		,,					
ar	Corporate Risk Description ail to identify and manage the major risks nd opportunities to delivering priorities and lans		al Score (De Likelihood 2	T	Impact 3		Rating	Mitigating Actions  CR020-1 Service Planning process to identify key risks  CR020-2 The Council's strategic and	Due Date 31-Mar-19	) :	Current  Likelihood  2	_	Corporate Risk Area Risk Management	Overall	1st Line		Assurance	Projects I	2nd Line Performance	ICT HR&OD	BCM Ri	sk Interna	d Line
								coroporate risks are identified, assessed and managed through COG and the Audit and Governance Committee															
																	Assurance						
		Origina	al Score (De	ec'16)		Target			Due Dete		Current		Corporato Diak Area		1st Line	9			2nd Line			3rd	d Line
ode	Corporate Risk Description	Impact	Likelihood	Rating	Impact	Likelihood	Rating	Mitigating Actions	Due Date	Impac	t Likelihood	Rating	Corporate Risk Area	Overal	MGT	Legal	Financial	Projects I	Performance	ICT HR&OD	BCM Ri	sk Interna	Exter
ac	erformance reporting fails to give a full and ccurate picture of the progress in achieving orporate priorities and outcomes	3	1		3	1		CR021-1 Further developments to the reporting of performance in relation to the achievement of outcomes and priorities, including the use of an appropriate ICT solution.	31-Mar-19		3 1	<b>②</b>	Performance Reporting	<b>②</b>				(	•			<b>②</b>	
		Origina	al Score (De	ec ' 16)		Target		1			Current				1st Line		Assurance		2nd Line			3rd	d Line
ode	Corporate Risk Description	Impact	Likelihood	Rating	Impact	Likelihood	Rating	Mitigating Actions	Due Date	Impac	t Likelihood	Rating	Corporate Risk Area	Overal	MGT	Legal	Financial	Projects I	Performance	ICT HR&OD	BCM Ri	sk Interna	Exter
C	trategic financial plans do not align to council priorities, objectives and direction as et out as part of the corporate plan	4	2		4	1		CR022-1 The Corporate Plan Delivery Plan will need to be refreshed / updated in line with the agreed budget	31-Mar-19	4	4 1		Strategic Financial Planning / MTFS	0			•					0	
	Ī	Origin:	al Score (De	ec ' 16)		Target		1			Current				1st Line		Assurance		2nd Line			3rd	d Line
ode	Corporate Risk Description		Likelihood				Rating	Mitigating Actions	Due Date	Impac	t Likelihood	Rating	Corporate Risk Area	Overal	MGT	Legal	Financial	Projects I	Performance	ICT HR&OD	BCM Ri	_	Т
	trategic financial plans fail to take into ccount all critical factors likely to affect the council's finances moving forward, e.g.	3	1	<b>&gt;</b>	3			CR023-1 Appropriate consultation and intelligence gathering is undertaken in assessing the Council's short to medium term financial position	31-Mar-19		3 1	_	Strategic Financial Planning / MTFS	<b>②</b>			<b>&gt;</b>					<b>②</b>	<b>&gt;</b>
R023 St ac Cr ch	hanges in government funding streams, hanges in amounts of funding, inflation, pay wards, potential liabilities etc					1																	
R023 St ac Cc ch	hanges in government funding streams, hanges in amounts of funding, inflation, pay	Origina	I Score (De	ec'16)		Target		1	<u> </u>		Current				1st Line		Assurance		2nd Line			3rd	d Line
R023 St ac Cc ch	hanges in government funding streams, hanges in amounts of funding, inflation, pay wards, potential liabilities etc		al Score (De	T		Target	Deti-	Mitigating Actions	Due Date	las	Current tt Likelihood		Corporate Risk Area	Overali		9		Desir de	2nd Line Performance		DOM 5:		

															Assur	ance					
		Origin	al Score (De	ec'16)		Target					Current			1st Line			2nd Line			3rd	d Line
Code	Corporate Risk Description	Impact	Likelihood	Rating	Impact	Likelihood	Rating	Mitigating Actions	Due Date	Impact	Likelihood	Corporate Risk Area	Overall	MGT	Legal Fina	ncial Project	es Performance	ICT HR&	OD BCM	Risk Interna	External
CR025	Financial Reporting fails to give a full and accurate picture of the progress to achieving corporate financial priorities and targets	3	3 1	<b>Ø</b>	3	1	<b>Ø</b>	CR025-1 Financial performance reporting is aligned to performance reporting to identify any potential inaccuracies or inconsistencies		3	1	Financial Reporting	<b>②</b>		<b>②</b>					<b>S</b>	

																		Assurance						
		Origina	al Score (E	Dec ' 16	6)	Targe	t					Cur	rrent			1st Line				2nd Line				3rd Line
Code	Corporate Risk Description	Impact	Likelihoo	d Ratii	ng Impa	t Likeliho	od Rat	ting	Mitigating Actions	Due Date	Impac	t Likeli	lihood Rating	Corporate Risk Area	Overal	II MGT	Legal	Financial	Projects	Performance	e ICT H	R&OD BC	M Risk I	nternal Exter
1	Management fail to manage financial performance or take appropriate prompt effective action in response to poor financial performance results reported	3		1		3	1	fra re tal	R026-1 The financial management amework ensures that managers regularly view their financial performance and are king appropriate remedial action where accessary	31-Mar-19	9 3	3	1	Financial Management	<b>②</b>	0		<b>②</b>					(	9
																		Assurance						
		Origina	al Score (E	Dec ' 16	6)	Targe	t					Cur	rrent			1st Line				2nd Line				3rd Line
Code	Corporate Risk Description	Impact	Likelihoo	d Ratii	ng Impa	ct Likeliho	od Rat	ting	Mitigating Actions	Due Date	Impac	t Likeli	elihood Rating	Corporate Risk Area	Overal	MGT	Legal	Financial	Projects	Performano	e ICT H	R&OD BC	M Risk I	nternal Exter
	The Council fails to pay its employees (and hose of other clients) on time	3		1		3	1	pa	R027-1 Controls in place to ensure that the ayroll runs are complete and accurate and perate efficiently	31-Mar-19	9 3	3	1	Financial Management	0									9
								_								14 (11)		Assurance						
		Origina	al Score (E	Dec ' 16	5)	Targe	t	-		Due Date	-	Cur	rrent	Corporate Risk Area	_	1st Line				2nd Line			-	3rd Line
Code	Corporate Risk Description	Impact	Likelihoo	d Ratii	ng Impa	Likeliho	od Rat		Mitigating Actions			t Likel	lihood Rating		Overal	II MGT	Legal	Financial	Projects	Performano	e ICT H	R&OD BC	M Risk I	nternal Exter
	The Council fails to make payments to its suppliers and clients on time	3		1		3	1	pa un	R028-1 Procedures required for making ayments on time are up to date and fully inderstood by staff within the payments ervice	31-Mar-19		3	1	Financial Management	<b>Ø</b>									9 9
	Corporate Risk Description The Council fails to process payments for nousing benefit accurately or on time	Impact 4	Likelihoo	d Ratio	ng Impa	Likeliho	od Rat	CF pla sta	Mitigating Actions  R029-1 Established procedures are in ace and followed by adequately trained aff for the assessment and processing of enefit claims	Due Date 31-Mar-19		t Likeli	elihood Rating	Corporate Risk Area Financial Management	Overal	MGT	Legal	Financial	Projects	Performano	e ICT H	IR&OD BC		nternal Exte
																		Assurance						
		Origina	al Score (E	Dec ' 16	6)	Targe	t			Dua Data		Cur	rrent	One and Disk Associated		1st Line				2nd Line				3rd Line
Code	Corporate Risk Description	Impact	Likelihoo	d Ratii	ng Impa	Likeliho	od Rat	ting	Mitigating Actions	Due Date	Impac	t Likeli	elihood Rating	Corporate Risk Area	Overal	MGT	Legal	Financial	Projects	Performano	e ICT H	R&OD BC	M Risk I	nternal Exter
	Council fails to bill and or promptly collect he income that is due to it	3		1		3	1	re	R030-1 Regular monitoring that the income ceived is in line with that expected as per e Council's budget	31-Mar-19	3	3	1	Income Collection (including CT/NNDR)	0									9
		Origina	al Score (E	Dec ' 16	3)	Targe	t					Cur	rrent			1st Line		Assurance		2nd Line				3rd Line
004.	Comparate Diele Dee 1 "			T			$\top$	tina	Milie-E A-E-	Due Date	lerr	Т		Corporate Risk Area				Fin - :	Desir (		107	Deco Do	м Б:-1	
l l	Corporate Risk Description  Prosperity within the City fails to grow esulting in the expected level of income being uncollectable	Impact 4	Likelihoo	3	ng impa	4	2	CF	Mitigating Actions  R031-1 Clear performance measures and gular monitoring of the debtor position	31-Mar-19		3	Blihood Rating	Income Collection (including CT/NNDR)	Overal	II MGT	Legai	Financiai	Projects	Репогтало	e ICT H	IK&OD BCI	- 2	nternal Exter
		Orieir	ol Coor- (F	20014		Terr						0::	rront			1et Line		Assurance		Opd I in				2.4 1 :-
		Origina	al Score (D	Jec 16	0)	Targe	t I			Due Date		Cur	rrent	Corporate Risk Area		1st Line				2nd Line				3rd Line
Code	Corporate Risk Description	Impact	Likelihoo	d Ratii	ng Impa	t Likeliho	od Rat	tina	Mitigating Actions		Impac	t Likeli	lihood Rating		Overal	II MGT	Legal	Financial	Projects	Performano	e ICT H	R&OD BC	M Risk I	nternal Exte

CR032 Capital projects do not support the delivery of strategic priorities and desired outcomes	3	1		3	1	<b>&gt;</b>	CR032-1 The Capital Programme is directly aligned to the Council's Corporate Plan and strategic priorities	31-Mar-19	3	1		Capital Programme Management	•		(	9				9	<b>&gt;</b>
							1								As	ssurance					
	Origina	al Score (D	ec ' 16)		Target			Due Date		Current		Corporate Risk Area	18	t Line				2nd Line			3rd Line
Code Corporate Risk Description	Impact	Likelihood	Rating	Impact	Likelihood	Rating		Duc Date	Impact	Likelihood			erall I	MGT I	Legal	Financial	Projects	Performance	ICT HR&OD	BCM Risk	Internal Externa
CR033 The intended benefits of external funding for capital projects are not maximised	3	3		3	2		CR033-1 Corporate approach to planning and monitoring of the delivery of the wider benefits of the Capital Programme	31-Mar-19	3	3		Capital Programme Management	4								
															Δι	ssurance					
	Origina	al Score (D	ec'16)		Target		1			Current			15	t Line		Sourance		2nd Line			3rd Line
Code Corporate Risk Description	Impact	Likolihood	Pating	Impact	Likelihood	Pating		Due Date	Impact	Likelihood		Corporate Risk Area	erall I	MGT I	logal [	Einancial	Projects	Dorformanco	ICT HB&OD	DCM Dick	Internal External
CR034 The council does not have the required skills and capacity to deliver the City's priorities	3	ZIKEIII1000	Rating	3		Kating	Mitigating Actions  CR034-1 Workforce planning strategy in place that is appropriately monitored to ensure it is effectively implemented	31-Mar-19		LIKEIIIIOOG	_	HR Management	) C		Legai	Illalicial	Flojecis	renormance	A	A (	A A
	Origina	al Score (D	ec'16)		Target			Due Date		Current		Corporate Risk Area	15	t Line	As	ssurance		2nd Line			3rd Line
Code Corporate Risk Description	Impact	Likelihood	Rating	Impact	Likelihood	Rating		Duc Duto	Impact	Likelihood	Rating	Ove	erall I	MGT I	Legal	Financial	Projects	Performance	ICT HR&OD	BCM Risk	Internal Externa
CR035 Reduction in productivity and morale of workforce	4	3		4	2		CR035-1 Recognisation of reduced capacity	31-Mar-19	4	3		HR Management							$\triangle$		
Code Corporate Risk Description CR037 Council officers do not fully understand H&S roles and responsibilities		Likelihood		Impact 3	Target Likelihood			31-Mar-19	4	Current Likelihood	Rating	Corporate Risk Area Ove Health & Safety		MGT I	Legal F	Financial	Projects	2nd Line Performance	ICT HR&OD	BCM Risk	3rd Line Internal Externa
							CR037-3 H&S responsibilities to be included in leaver handover arrangements	31-Mar-19	<u> </u>												
	Origina	al Score (D	ec'16)		Target		1			Current			15	t Line	As	ssurance		2nd Line			3rd Line
Code Corporate Risk Description	Impost	Likalibaad	Doting	Impost	Likelihood	Doting	Mitigating Actions	Due Date	Impost	Likolihood		Corporate Risk Area	erall I	ACT I	logol [	Einanaial	Droinata	Dorformanaa	ICT UD&OD	DCM Diok	Internal External
Code Corporate Risk Description R038 The council's key H&S risks are not	IIIIpact	Likeliilood	Rating	3		Rating	CR038-1 Establish corporate approach for	31-Mar-19		Likelihood	_	Health & Safety	eranı ı	VIGT I	Legai	Fillalicial	Projects	renormance	ICT HRAUD	DCIVI RISK	IIIIleiiiai Exteriia
identified, understood or agreed							the effective identification of key corporate  CR038-2 H&S risk register to developed and communicated across senior officers together with clear roles and responsibilites for the ongoing management and delivery of agreed actions.		5				\$ <u>~</u>	2							
			-																		
															As	ssurance					
	Origina	al Score (D	ec'16)		Target		1			Current			15	t Line	As	ssurance		2nd Line			3rd Line
Code Corporate Risk Description CR039 Appropriate action plans are not developed			T	Impact	Likelihood	Rating	Mitigating Actions  CR039-1 Review effectiveness of H&S	Due Date		Current	Rating	Corporate Risk Area Ove Health & Safety	_	$\rightarrow$			Projects		ICT HR&OD	BCM Risk	3rd Line Internal Externa

								CR039-2 Establish corporate governance arrangements to develop and agree risk action plans, and oversee the H&S agenda, including (but not limited to):	31-Mar-19															
Colle Corporate Risk Celectrosis Processor (New York)    College   Companie Risk Celectrosis   College   C																								
		Origin	al Score (D	ec ' 16)		Target	_		Due Date		Current		Corporato Dick Area		1st Line	9			2nd Line				3	ord Line
		Impact	Likelihood	Rating	Impact	Likelihood	Rating	Mitigating Actions	Due Date	Impact	Likelihood	Rating		Overall	MGT	Legal	Financial	Projects	Performanc	e ICT F	HR&OD	BCM Ris	k Intern	al External
CR040	Strategic approach to incident management does not adequately inform decision making	3			3			reporting arrangements and address any	31-Mar-19	3	3		Health & Safety		Δ							_	4	
								asurance that controls have been reviewed following organisational/staffing changes or	31-Mar-19	9														
								CR040-3 Arrangements to be developed to	31-Mar-19	9														
									31-Mar-19	9														
		Origin	al Caara (D	22 (16)		Tornet		1			Current				1et l inc		Assurance		Ondline					Ord Line
		_	<u> </u>	T					Due Date				Corporate Risk Area										1	
	· · · · · · · · · · · · · · · · · · ·	Impact	Likelihood	Rating	Impact	Likelihood	Rating		21 Mor 10		Likelihood			Overall	MGT	Legal	Financial	Projects	Performanc	e ICT F	HR&OD	BCM Ris	k Intern	al External
	(i.e. not meet needs of Council, not reliable,	4			4			to the priorities of the Council and the direction of travel for the provision of Council			2		ic i milastructure		_									
Course Course (No. 1) Target  Chief Corpora Risk Devertion  Inguil Course (No. 1) Target  Chief Corpora Risk Devertion  Inguil Course (No. 1) Target  Chief Corpora Risk Devertion  Inguil Course (No. 1) Target  Chief Corpora Risk Devertion  Inguil Course (No. 1) Target  Chief Corpora Risk Devertion  Inguil Course (No. 1) Target  Chief Corpora Risk Devertion  Chief Corpora Risk Devertion  Chief Corpora Risk Devertion  Course (No. 1) Target  Course (No. 1) T																								
		Origin	al Score (D	ec ' 16)		Target		1			Current				1st Line		Assurance		2nd Line				3	rd Line
0.4.	Community Birds Description			T			Detico	Application Automate	Due Date				Corporate Risk Area	0				Decis etc.		- 107 1	ID 8 OD	DOM Di-	1	
				T		Likelihood	-	1 1				Rating		Overall				Projects		e ICT F	HR&OD	BCM Ris	1	
				T		Likelihood	-	CR042-1 Disaster recovery plans clearly linked to the provision of critical services, regularly tested and the recovery timescales reflected in the business continuity plans for	31-Mar-19			Rating		Overall				Projects		e ICT F	HR&OD	BCM Ris	1	
				T		Likelihood	-	CR042-1 Disaster recovery plans clearly linked to the provision of critical services, regularly tested and the recovery timescales reflected in the business continuity plans for	31-Mar-19			Rating		Overall				Projects		e ICT F	HR&OD	BCM Ris	1	
				T		Likelihood	-	CR042-1 Disaster recovery plans clearly linked to the provision of critical services, regularly tested and the recovery timescales reflected in the business continuity plans for	31-Mar-19			Rating		Overall				Projects		e ICT F	HR&OD	BCM Ris	1	
		Impact 4	Likelihood	Rating	Impact	Likelihood	-	CR042-1 Disaster recovery plans clearly linked to the provision of critical services, regularly tested and the recovery timescales reflected in the business continuity plans for	31-Mar-19		Likelihood 2	Rating		Overall	MGT	Legal	Financial		Performanc	e ICT F	HR&OD	BCM Ris	k Intern	enal External
CR042	ICT infrastructure is not resilient to 'disasters'	Impact 4	Likelihood	Rating	j Impact	Likelihood	2	CR042-1 Disaster recovery plans clearly linked to the provision of critical services, regularly tested and the recovery timescales reflected in the business continuity plans for critical services	31-Mar-19	4	Likelihood 2	Rating	ICT Infrastructure  Corporate Risk Area		MGT	Legal	Financial		Performance	<b>②</b>			k Intern	External  Brd Line
CR042	ICT infrastructure is not resilient to 'disasters'  Corporate Risk Description	Impact 4	Likelihood	Rating	j Impact	Likelihood	d Rating	CR042-1 Disaster recovery plans clearly linked to the provision of critical services, regularly tested and the recovery timescales reflected in the business continuity plans for critical services  Mitigating Actions	31-Mar-19	Impact	Likelihood  Current  Likelihood	Rating	ICT Infrastructure  Corporate Risk Area		MGT	Legal	Financial		Performance	<b>②</b>			k Intern	External  Brd Line
Code CR043	Corporate Risk Description  The Council unnecessarily exposes itself to vulnerabilities & threats, both internal & external, (e.g. hacking, phishing, denial of service attack) as a result of its connection to the internet resulting in an increased risk	Impact 4	Likelihood	Rating	j Impact	Likelihood	d Rating	CR042-1 Disaster recovery plans clearly linked to the provision of critical services, regularly tested and the recovery timescales reflected in the business continuity plans for critical services  Mitigating Actions  CR043-1 A Cyber security Strategy is in place, including and threat assessment,	31-Mar-19	Impact	Likelihood  Current  Likelihood	Rating	ICT Infrastructure  Corporate Risk Area		MGT	Legal	Financial		Performance	<b>②</b>			k Intern	External  Brd Line
Code CR043	Corporate Risk Description  The Council unnecessarily exposes itself to vulnerabilities & threats, both internal & external, (e.g. hacking, phishing, denial of service attack) as a result of its connection to the internet resulting in an increased risk	Impact 4	Likelihood	Rating	j Impact	Likelihood	d Rating	CR042-1 Disaster recovery plans clearly linked to the provision of critical services, regularly tested and the recovery timescales reflected in the business continuity plans for critical services  Mitigating Actions  CR043-1 A Cyber security Strategy is in place, including and threat assessment,	31-Mar-19	Impact	Likelihood  Current  Likelihood	Rating	ICT Infrastructure  Corporate Risk Area		MGT	Legal	Financial		Performance	<b>②</b>			k Intern	External  Brd Line
Code CR043	Corporate Risk Description  The Council unnecessarily exposes itself to vulnerabilities & threats, both internal & external, (e.g. hacking, phishing, denial of service attack) as a result of its connection to the internet resulting in an increased risk	Impact 4	Likelihood	Rating	j Impact	Likelihood	d Rating	CR042-1 Disaster recovery plans clearly linked to the provision of critical services, regularly tested and the recovery timescales reflected in the business continuity plans for critical services  Mitigating Actions  CR043-1 A Cyber security Strategy is in place, including and threat assessment,	31-Mar-19	Impact	Likelihood  Current  Likelihood	Rating	ICT Infrastructure  Corporate Risk Area		MGT	Legal	Financial		Performance	<b>②</b>			k Intern	External  Brd Line
Code CR043	Corporate Risk Description  The Council unnecessarily exposes itself to vulnerabilities & threats, both internal & external, (e.g. hacking, phishing, denial of service attack) as a result of its connection to the internet resulting in an increased risk	Origin Impact	al Score (D	ec'16) Rating	j Impact	Target Likelihood	d Rating	CR042-1 Disaster recovery plans clearly linked to the provision of critical services, regularly tested and the recovery timescales reflected in the business continuity plans for critical services  Mitigating Actions  CR043-1 A Cyber security Strategy is in place, including and threat assessment,	31-Mar-19	Impact	Current Likelihood	Rating	ICT Infrastructure  Corporate Risk Area		MGT  1st Line  MGT	Legal	Assurance	Projects	2nd Line Performanc	<b>②</b>			3 3 k Intern	3rd Line nal External
Code CR043	Corporate Risk Description  The Council unnecessarily exposes itself to vulnerabilities & threats, both internal & external, (e.g. hacking, phishing, denial of service attack) as a result of its connection to the internet resulting in an increased risk	Origin Impact	Likelihood	ec'16) Rating	j Impact	Likelihood	d Rating	CR042-1 Disaster recovery plans clearly linked to the provision of critical services, regularly tested and the recovery timescales reflected in the business continuity plans for critical services  Mitigating Actions  CR043-1 A Cyber security Strategy is in place, including and threat assessment,	Due Date 31-Mar-19	Impact	Likelihood  Current  Likelihood	Rating	Corporate Risk Area Cyber Security		MGT	Legal	Assurance	Projects	Performance	<b>②</b>			3 3 k Intern	External  Brd Line
Code CR043	Corporate Risk Description  The Council unnecessarily exposes itself to vulnerabilities & threats, both internal & external, (e.g. hacking, phishing, denial of service attack) as a result of its connection to the internet resulting in an increased risk of exposure  Corporate Risk Description	Origin Impact 4 Origin	al Score (D	ec'16) Rating	j Impact	Target Likelihood	d Rating	CR042-1 Disaster recovery plans clearly linked to the provision of critical services, regularly tested and the recovery timescales reflected in the business continuity plans for critical services  Mitigating Actions  CR043-1 A Cyber security Strategy is in place, including and threat assessment, development plan and response plan  Mitigating Actions	Due Date 31-Mar-19	Impact 4	Current Likelihood	Rating	Corporate Risk Area  Cyber Security  Corporate Risk Area	Overall	1st Line MGT	Legal Legal	Assurance Financial  Assurance	Projects	2nd Line Performanc	e ICT F	HR&OD	BCM Ris	3 k Intern	3rd Line nal External
Code CR043	Corporate Risk Description  The Council unnecessarily exposes itself to vulnerabilities & threats, both internal & external, (e.g. hacking, phishing, denial of service attack) as a result of its connection to the internet resulting in an increased risk of exposure	Origin Impact 4 Origin	al Score (D	ec'16) Rating	j Impact	Target Likelihood	d Rating	CR042-1 Disaster recovery plans clearly linked to the provision of critical services, regularly tested and the recovery timescales reflected in the business continuity plans for critical services  Mittigating Actions  CR043-1 A Cyber security Strategy is in place, including and threat assessment, development plan and response plan	Due Date 31-Mar-19	Impact 4	Current Likelihood 2	Rating	ICT Infrastructure  Corporate Risk Area  Cyber Security  Corporate Risk Area	Overall	1st Line MGT	Legal Legal	Assurance Financial  Assurance	Projects	2nd Line Performanc	e ICT F	HR&OD	BCM Ris	3 k Intern	3rd Line nal External  Brd Line and External

																	Assurance						
		Origina	al Score (De	ec'16)		Target					Current				1st Line	9			2nd Line			3rd	d Line
									Due Date				Corporate Risk Area										
Code	Corporate Risk Description	Impact	Likelihood	Rating	Impact	Likelihood	Rating	Mitigating Actions		Impact	Likelihoo	d Rating		Overa	I MGT	Legal	Financial	Projects	Performance	ICT HR&C	D BCM R	isk Internal	External
	The Council's business critical services cannot function in the event of an incident	4	3		4	2		CR045-1 Business continuity plans are reviewed and tested on a regular basis	31-Mar-19	4		2	Business Continuity Management	$\triangle$	0							7 🔕	

									Assurance	Э			
	Original Score (Dec ' 16	Target	1		Current			1st Line		2nd Line		3rd L	Line
Code Corporate Risk Description	Impact Likelihood Ratin	g Impact Likelihood Rating		ie Date Im	pact Likelihood	Corporate Risk Area	Overall	MGT	Legal Financia	I Projects Performance	e ICT HR&OD BCM F	Risk Internal	External
CR046 Lack of awareness of content of business continuity plans	4 3	4 2	CR046-1 Relevant staff are made aware of the content of the business continuity plans and understand their role in implementing them	1-Mar-19	4 2	Business Continuity Management	Δ	<b>②</b>				0	

														Assura	nce				
	Origina	al Score (De	ec'16)		Target					Current			1st Line			2nd Line		3rd	d Line
Code Corporate Risk Description	Impact	Likelihood	Rating	Impact	Likelihood	Rating	Mitigating Actions	Due Date	Impact	Likelihood	Corporate Risk Area	Overal	MGT	Legal Finan	cial Projects	Performance	ICT HR&OD BCM R	Risk Internal	External
CR047 Programmes and projects fail to deliver the desired benefits and outcomes	3	2		3	1		CR047-1 The expected benefits of programmes and projects are clearly set out at the start and their achievment monitored throughout		3	2	Programme / Project Management	Δ	<b>②</b>		<b>②</b>				

															Assura	nce				
		Origin	al Score (D	ec ' 16)	)	Target					Current			1st Line			2nd Line			3rd Line
Code	Corporate Risk Description	Impact	Likelihood	Ratin	g Impact	Likelihood	Rating	Mitigating Actions	Due Date	Impact	Likelihood	Corporate Risk Area	Overall	MGT	Legal Finan	cial Projects	Performance	ICT HR&OD	BCM Risk	Internal External
	Opportunities are not taken to maximise the use of assets (land and property). Assets are not fully utilised	3	3	3	3	2		CR048-1 The use of Council assets are monitored on an ongoing basis, particularly in response to changing staffing levels and changing service delivery models	31-Mar-19	3	3	Asset Management	Δ						Δ	_

																F	Assurance						
		Origina	al Score (D	ec'16)		Target					Current				1st Line				2nd Line			3	3rd Line
									Due Date				Corporate Risk Area										
Code	Corporate Risk Description	Impact	Likelihood	Rating	Impact	Likelihood	Rating	Mitigating Actions		Impact	Likelihood	Rating		Overal	I MGT	Legal	Financial	Projects	Performance	CT HR&C	D BCM R	isk Intern	al External
CR049	Lack of appropriate maintenance of	4	3	3	4	:	2	CR049-1 Condition of assets to be	31-Mar-19	4	3		Asset Management		Δ								
	physical assets							monitored on an appropriate basis and															-   - /
								maintenance scheduled as required															

																Assu	ance					
		Origina	al Score (E	Dec ' 16)		Target		]			Current				1st Line			2nd Line			3rd	d Line
	0 ( 0:10 : 1:						D .:	Marie de Aug	Due Date				Corporate Risk Area		ot			. 5 .	LOT LIDA	00 0014	D: 1 1 1	
Code		Impact	Likelihoo	Rating	Impact	Likelinood	_	• •			Likelihood	Rating		Overal	MGI	Legal Fina	nciai Projec	cts Performance	ICT HR&	OD BCM	Risk Interna	External
	Council fails to prevent, detect and investigate acts of fraud and corruption	2		2	2	2		CR050-1 Managers are aware of the fraud risks within their area and maintain appropriate controls baring in mind changes to service delivery and staffing levels		2	2		Anti Fraud and Corruption	<b>②</b>	<b>②</b>						<b>②</b>	

# Internal Audit coverage

Strategic Risk Profile

Key Risk Area	2015/16 Audits/Opnions	2016/17 Audits / Opinions	2017/18 Audits / Opnions		2018/19 Audits / Opinions	Scope of 2018/19 Audit	Overall Opinion
Improving Educations and Skills			Together for Children Contract Monitoring	S			
Protecting Vulnerable Children			Together for Children Contract Monitoring	S			
Protecting Vulnerable Adults			Assessment and Management of Personal Budgets	L			

# Corporate Risk Profile

Key Risk Area	2015/16 Audits / Opinions	2016/17 Audits / Opinions		2017/18 Audits / Opinions		2018/19 Audits / Opinions		Scope of 2018/19 Audit	Overall Opinion
Commissioning	Commissioning L			Commissioning	M				C p.m.e.n
Strategic Planning		Corporate Service Planning Arrangements	S	Service/Business Planning					
Sevice/Business Planning	Community and Family Wellbeing	Transformational Change Programme	M	Service/Business Planning		Service/Business Planning		Review of service/business planning arrangements.	
	Adoption Service	Corporate Service Planning Arrangements	S			Derwent Hill	S	Review of arrangements in place within Derwent Hill	
	Multi Agency Safeguarding Hub	Ethos							
	Commissioning L								
	Corporate Service Planning Arrangements								
Service Delivery Arrangements	Community and Family Wellbeing	Better Care Fund	M	Corporate Performance Management	S	Liquid Logic including business processes		Review of business processes within People since the introduction of Liquid Logic to ensure that data entered into the system is accurate and up to date.	
	Adoption Service	Transformational Change Programme	М						
	Multi Agency Safeguarding Hub	Leaving Care Grants	L						
	Safeguarding and Quality Assurance Unit	Ethos							

Key Risk Area	2015/16 Audits / Opinions		2016/17 Audits / Opinions		2017/18 Audits / Opinions		2018/19 Audits / Opinions		Scope of 2018/19 Audit	Overall Opinion
	Commissioning	L	Business Continuity Planning							
	Personal Budgets	S	Bereavement Services	S						
	Accounting/General Ledger	S								
Performance Management	Multi Agency Safeguarding Hub		Corporate Performance Management Arrangements	S	Corporate Performance Management	S	Derwent Hill	S	Review of arrangements in place within Derwent Hill	
	Community and Family Wellbeing		Adult Services Performance Management							
	Capital Programme Funding and Monitoring Benefits Realisation	S L								
	Safeguarding and Quality Assurance Unit									
Partnership /Integrated Working	Follow Up of 2014/15 audit		Partnerships	S	Corporate Partnership Arrangements	M				
			North East Local Enterprise Payment of Loans and Grants (including repayment of loans)	S						
Procurement	Commissioning	L	Agency Workers - Off contract spend	L	Commissioning	M	Revenue Procurement		Compliance testing	
	Revenue Procurement	S			Revenue Procurement	M	Use of agency contract	М	Review of arrangements in place within the Council when appointing agency officers to ensure that these comply with	
					Homecare Payments	L	Catering consortium	L	Review of the arrangements for monitoring the catering consortium to ensure that it remains viable from a financial and quality perspective.	
Relationsip/Contract Monitoring	Commissioning	L	Leisure Services Management	S	Contract Management - Public Health School Nursing Service	S	Contract Management Arrangements for key contracts		Review of the contract management arrangements for a sample of key contracts.	
	Contract Management - Sunderland Care and Support	M	LABV Client Arrangements	M	Commissioning	M	Contract Management - IAMP consultants	M	Review of the contract management arrangements for the consultants used for the IAMP.	
	LABV	L	Highways Contract Monitoring	M	Together for Children Contract Monitoring	S				
	Capital Programme Funding and Monitoring Benefits Realisation	S L								
Legality	Constitution	M	Employment Clearances	S			Delegated Decision Making		To look at decision making in line with the constitution and delegation schemes.	

Key Risk Area	2015/16 Audits / Opinions		2016/17 Audits / Opinions		2017/18 Audits / Opinions		2018/19 Audits / Opinions		Scope of 2018/19 Audit	Overall Opinion
							Emergency Planning and Response	S	Review of the arrangements for emergency planning and response.	
Risk Management							Derwent Hill	S	Review of arrangements in place within Derwent Hill	
Performance Reporting			Corporate Performance Management Arrangements	S	Corporate Performance Management	S	Performance Reporting - Data Quality	S	Review of a sample of data reported to the performance clinics to ensure that systems are sufficient to nesure that	
			Adult Services Performance Management							
Strategic Financial Planning/MFTS	Coporate Service Planning Arrangements	S			Provision for significant financial liabilities	S				
Financial Reporting	Accounting/General Ledger	S	Better Care Fund	M	Budget Setting and Management		Financial Reporting Arrangements		Review of the arrangements for financial reporting for post SAP project	
			Transformational Change Programme	M						
Financial Management	EFA/SFA Funding	S	Leaving Care Grants	L	Budget Setting and Management		EFA Funding	S	Grant review	
	Local Transport Capital and Integrated Transport Grants	S	Bereavement Services		Payroll compliance testing	S	Local Transport Capital Settlement - Capital Maintenance	S	Grant review	
	Troubled Families Performance Reward Funding		North East Local Enterprise Partnership Payment of Loans amd Grants (including repayment of loans)	S	BACS Compliance testing	S	Local Transport Capital Settlement - Integrated Transport	S	Grant review	
	Personal Budgets		Agency Workers - Off contract spend	L	Housing Benefit Assessment	M	Nexus (Combined Authority)	S	Grant review	
	Financial Verification of Leavers from the Direct Payments Scheme	S	EFA/SFA Funding	S	Sport for Life Grant	S	Pothole Action Fund	S	Grant review	
	Commissioning		Local Transport Capital and Integrated Transport Grants	S	EFA Funding	S	Sunderland A1290 Safety Improvement Scheme Phase 1	S	Grant review	-
	Personnel Administration Arrangements		Troubled Families Performance Reward Funding	S	Local Transport Capital Settlement	S	Better Care Fund - DFG	S	Grant review	-
	LABV	S	City Deal (which replaces Big Coastal Communities Grant for which there is no audit requirement)	S	Local Transport Integrated Transport	S	Vaux Phase 1		Grant review	
	Accounting/General Ledger		Disabled Facilities and Social Care Capital Grants (replaces Sunderland a City by the Sea grants for which there is no audit requirement)	S	Nexus (Combined Authority)	S	Tall Ships Cultural Programme	S	Grant review	
	BACS Processing	S	Sport for Life Grant		Pothole Action Fund	S	Local Transport Capital - National Productivity Investment		Grant review	-
	Accounts Payable	М	SSTC2	S	City Centre Cycle Permeability Scheme	S	A19 Ultra Low Carbon Enterprise Zone		Grant review	

Key Risk Area	2015/16 Audits / Opinions		2016/17 Audits / Opinions		2017/18 Audits / Opinions		2018/19 Audits / Opinions		Scope of 2018/19 Audit	Overall Opinion
	Benefits Administration	S	Adult Social Care Contributions		Disabled Facilities Grant	S	External Funding	S	Review of arrangements for external funding including maximisation of attracting external funding and subsequently	Оринон
	Payroll	М	Port Fuel System	L			Building Maintence Financial Management		Review of arrangements for building manintenance financial management to include procurement of building supplies	
	Autism Innovation Grant	S	Payroll	S			Payroll		Compliance testing	
	Agency Workers (Unplanned)	N	Asset Register/Capital Accounting	S			BACS	S	Compliance testing	
	Go Smarter to Work Grant	S	Accounts Payable	М			Accounts Payable		Review of the accounts payable system	
			Pension Arrangements	S			Liquid Logic including business processes		Review of business processes within the Company since the introduction of Liquid Logic to ensure that data entered into the system is accurate and up to date.	
							Derwent Hill	S	Review of arrangements in place within Derwent Hill	
Income Collection (including CR/NNDR)	Port Income	М	Income	S	Cash Receipting, collection of Council Tax, NNDR, AR and PI	S	Cash Receipting	S	Review of arrangements for cah receipting to include PCI compliance.	
	Cash Receipting	S			Business Rate Recovery		Accounts Receivable/Periodic Income		Review of arrangements for accounts receivable to include PORT transactions	
	Accounts Receivable	S			Council Tax Recovery	S	Derwent Hill	S	Review of arrangements in place within Derwent Hill	
	Periodic Income	S			AR Recovery	S				
	Business Rates Liability	S		<u> </u>						
	Business Rates Revised	S								
	Enforcement Section	S								
Capital Programme Management	Capital Programme Funding and Monioring Benefits Realisation	S L					Benefits Realisation		Review of arrangements to ensure that the Council realises all potential and stated benefits from a project. Sample to include SAP project.	
HR Management	SAP Organisation Structures	M	Employment Clearances	S	Workforce Planning and Apprenticeship Scheme		Human Resource Management - updated SAP procedures		Review of Human Resource Management arrangements following the upgrade of SAP and introduction of self-serve	
	Induction Procedures	M	Ethos				Apprenticeships		Review of the arrangements to comply and maximise use of the apprenticeship levy.	
	Code of Conduct/Whistleblowing	М	Agency Workers - Off Contract	L						
	Personnel Administration Arrangements		Payroll	S						
	Agency Workers (Unplanned)	N	SAP Organisation Structures	S						
			Personnel Administration Arrangements	M						
			Pension Arrangements	S						

Key Risk Area	2015/16 Audits / Opinions		2016/17 Audits / Opinions		2017/18 Audits / Opinions		2018/19 Audits / Opinions		Scope of 2018/19 Audit	Overall Opinion
Health and Safety					Corporate Health and Safety Arrangements		Corporate Health and Safety Arrangements		Audit of Corporate Health and Safety Arrangements including the introduction of an assurance map	Оринон
ICT Infrastructure			ICT Technology Allocation Process	М	ICT Strategy and Infrastructure		Externally hosted systems		Audit of security of information on cloud based and systems that are externally hosted	
					Disaster Recovery/Business Continuity Arrangements	M	Intrusion prevention and incident management		Review of the arrangements within ICT for intrusion prevention and incident management	
Cyber Security	Cyber Security	L			Cyber Security Arrangements	M	Intrusion prevention and incident management		Review of the arrangements within ICT for intrusion prevention and incident management	
Information Governance/Security	Corporate Information Governance Arrangements	L	Corporate Information Governance Arrangements	M	Building Access Security Sites - Remote Sites	M	General Data Protection Regulation - Compliance		Review of arrangements for monitoring compliance with GDPR and how the Council ensures that it learns from data breaches.	
	Multi Agency Safeguarding Hub		Use of Email	М	General Data Protection Regulations	М	Derwent Hill	S	Review of arrangements in place within Derwent Hill	
	Use of Email	M								
Business Continuity Management	Emergency Planning	S	Business Continuity Planning		Corporate Business Continuity Arrangements	S				
Programme/Project Management	Corporate Service Planning Arrangements	S	Transformational Change Programme	S	SAP Procedure Update		Benefits Realisation		Review of arrangements to ensure that the Council realises all potential and stated benefits from a project. Sample to include SAP project.	
	Capital Programme Funding and Monioring Benefits Realisation	S L								
Asset Management	LABV	L	LABV Client Arrangements	М	Corporate Asset Management	L				
	Corporate Asset Mangement	M	Asset Register/Capital Accounting	S						
			ICT Technology Allocation Process	М						
Anti Fraud and Corruption	Financial Verification of Leavers from the Direct Payments Scheme	S	Port Fuel System	L	Revenue Procurement	M	Building Maintenance Financial Management		Review of the building maintenance financial management arrangements including the procurement of building supplies	
	BACS Processing	S			Homecare Payments	L	Revenue Procurement		Compliance testing	
	Cash Receipting	S			Payroll compliance Testing	S	Use of Agency Contract	M	Compliance testing based on use of the corporate fram	
	Accounts Payable	М			BACS compliance testing	S	Payroll compliance testing		Compliance testing	
	Accounts Receivable	S		<u> </u>	Cash Receipting	S	BACS	S	Compliance testing	

Key Risk Area	2015/16 Audits / Opinions		2016/17 Audits / Opinions		2017/18 Audits / Opinions		2018/19 Audits / Opinions		Scope of 2018/19 Audit	Overall Opinion
	Periodic Income	S		Π	Business Rate Recovery	S	Accounts Payable		Review of the accounts payable system	Оришон
	Benefits Administration	S			Council Tax Recovery	S	Cash Receipting	S	Review of arrangements for cah receipting to include PCI compliance.	
	Business Rates - Liability	S			AR Recovery	S	Accounts Receivable/Periodic Income		Review of arrangements for accounts receivable to include PORT transactions	
	Enforcement Section	M					Derwent Hill	S	Review of arrangements in place within Derwent Hill	
	Payroll	М					Refuse Collection	S		
	Revenue Procurement	S								
	Agency Workers (Unplanned)	N								
Schools	18 schools in the plan, 15 completed to date. 13 Substantial, 2 Moderate		31 schools in the plan, 30 completed to date. 25 Substantial, 5 Moderate	S	27 schools in the plan, 2 cancelled, 25 completed to date. 16 Substantial, 8 Moderate, 1 Limited	S	14 schools in the plan, 14 completed to date. 12 Substantial, 2 Moderate	S		
Sunderland Care and Support	Community Equipment Store	М	Establishment Visits/Supported Living	М	Establishment Visits/Supported Living	М	Unit Costing		Review of the arrangements for unit costing.	
	Grace House Partneship	М			Unit Costing		Risk and Assurance Framework		Review of the risk and assurance framework.	
	Reablement	М			Procurement/Transaction Testing		Information Governance/GDPR		Review of arrangements for monitoring compliance with GDPR and how the Company ensures that it learns from data breaches.	
	Governance Arrangements	М			Governance/Audit Committee		Compliance with Financial Procedures in Establishments		Review of complinace with the financial procedures in establishments. Audit will include testing at various	
Together for Children					Governance Arrangements	S	Troubled Families Grant Claim		Review of accuracy of data included in one grant return	
					Effectiveness of SLA Relationships	S	Budget Monitoring		Review of the arrangements within TFC for budget monitoring	

Key Risk Area	2015/16 Audits / Opinions	2016/17 Audits / Opinions	2017/18 Audits / Opinions		2018/19 Audits / Opinions	Scope of 2018/19 Audit	Overall Opinion
			Financial Procedures - bank account/income	M	HR management / recruitment / agency workers / performance	Review of the arrangements for HR Management and recruitment including the monitoring of and strategies for reducing reliance on agency officers.	
			Information Governance/GDPR	L	Information Governance/GDPR	Review of arrangements for monitoring compliance with GDPR and how the Company ensures that it learns from data breaches.	
					Next Steps	Review of the arrangements for the management of the issue and return of monies within next steps	
					Financial procedures in establishments	Review of compliance with the financial procedures in establishments. Audits will include testing at the various establishments.	
					Liquid logic	Review of business processes within the Company since the introduction of Liquid Logic to ensure that data entered into the system is accurate and up to date.	

	Internal Audit - Overall Objectives, Ke	y Performance Indicators (KPI's) and Targets for 2018	3/19
	Effic	iency and Effectiveness	
Objectives	KPI's	Targets	Actual Performance
To ensure the service provided is effective and	Complete sufficient audit work to provide an opinion on the key risk areas identified for the Council	1) All key risk areas covered over a 3 year period	1) On target
efficient.	Percentage of draft reports issued within 15 days of the end of fieldwork	2) 90%	2) Ahead of target 97%
		3) 82%	3) Ahead of target – 90%
	<ol> <li>Percentage of audits completed by the target date (from scoping meeting to issue of draft report)</li> </ol>		
	4) Cost per £m Turnover	4) Lower than average within CIPFA Benchmarking Club	4) On target - £417 v £569 average
	14) Cost per Em Tumover	Club	
		Quality	
Objectives	KPI's	Targets	Actual Performance
To maintain an     effective system of     Quality Assurance	1) Opinion of External Auditor	1) Satisfactory opinion	1) Achieved
To ensure actions agreed by the	Percentage of agreed high, significant and medium risk internal audit recommendations which are implemented	2) 100% for high and significant	2) Significant – behind target – 92%
service are implemented	internal addit recommendations which are implemented	90% for medium risk	Medium – behind target 88% (excluding schools)
		Client Satisfaction	
Objectives	KPI's	Targets	Actual Performance
To ensure that clients are satisfied	Results of Post Audit Questionnaires	Overall average score of better than 1.5 (1=Good and 4=Poor)	1) On target – 1.1 to date
with the service and consider it to be good quality	Results of other Questionnaires	2) Results classed as 'Good'	On target – Positive results received from TFC management survey
good quanty	Number of Complaints / Compliments	3) No target – actual numbers will be reported	3) 4 compliments 0 complaints



#### AUDIT AND GOVERNANCE COMMITTEE

14 December 2018

#### **RISK AND ASSURANCE MAP - CONSULTATION FOR 2019/20**

#### Report of the Head of Assurance, Procurement and Performance Management

## 1. Purpose of Report

- 1.1 Each year the Audit and Governance Committee is consulted at an early stage on the development of the plans of work for the Internal Audit and Risk and Assurance teams for the forthcoming year to give members the opportunity to raise any issues which they feel should be considered.
- 1.2 The allocation of resources will continue to be flexible given the level of changes that are occurring across the Council. Based on knowledge of the work of the Council currently, there are a number of areas that are expected to be a priority for 2019/20. These are as follows:
  - On-going audit work in relation to Council owned companies.
  - Transformation Plans.
  - Liquid Logic social care system.
  - Economic Development, including SSTC Phase 3 and work on the International Advanced Manufacturing Park.
  - Impact of the introduction of Universal Credit.
  - BREXIT
  - Performance Management within Directorates.
  - Corporate projects, including the introduction of Office 365 and the move to Cloud technology, SAP self-service arrangements for HR and procurement activities and the new Civic Centre.
  - National Fraud Initiative.
  - Key corporate functions/systems, particularly where significant changes / budget reductions are planned or have occurred.
- 1.3 A discussion will be held at the Committee to seek its input for the Risk and Assurance Map, and the plans of work for Internal Audit and Risk and Assurance for 2017/18.

#### 2. Recommendation

2.1 The Committee is asked to consider and comment on the areas mentioned above and any additional areas which should be considered.



#### **AUDIT AND GOVERNANCE COMMITTEE**

14 December 2018

# REVIEW OF THE REMIT AND EFFECTIVENESS OF THE AUDIT AND GOVERNANCE COMMITTEE

#### Joint Report of the Chair and Executive Director of Corporate Services

#### 1. Purpose of Report

1.1 The purpose of this report is to present the outcome of a review of the remit and effectiveness of the Audit and Governance Committee for discussion, amendment and agreement of Members of the Committee, and approve the suggested updated Terms of Reference for the Committee.

#### 2. Background

- 2.1 The first review of the remit and effectiveness of the Committee took place in 2009 when it was decided that the review would be undertaken every three years in line with good practice.
- 2.2 The format of the review has included an update of the self assessment, based on CIPFA guidance issued in 2018, a review of the Terms of Reference for the Committee and consideration of the Annual Reports on the Work of the Committee which have been prepared in the last three years. The review has been undertaken by the Chair and the Executive Director of Corporate Services and the results are presented to Members for discussion, amendment and agreement.

#### 3. Self Assessment

- 3.1 The self assessment has been updated and is attached at Appendix 1. From this it is considered appropriate to slightly update the wording of the Terms of Reference for the Committee in line with CIPFA's latest guidance, the proposed changes to the Terms of Reference are shown at Appendix 2, this does not however change the role or functions of the Committee.
- 3.2 Members will see from the self-assessment that it is considered that the Council's arrangements comply with all of the CIPFA guidance apart from one area. This is due to the requirement for the unaudited statement of accounts having to now be published by the end of May each year. This means that the Committee does not have the opportunity to consider the Annual Governance Statement before it is approved by the Leader, Chief Executive and Executive

Director of Corporate Services given the current timing of committee meetings. A revised schedule of meetings is therefore proposed from February 2019, this is attached at Appendix 3 and includes the transition period. This will allow the committee to meet 4 times a year instead of 6 which would be necessary should an additional meeting be included just to consider the Annual Governance Statement.

3.3 The self-assessment refers to the Annual Reports on the Work of the Audit and Governance Committee which show how the CIPFA guidance is being complied with. The reports are considered by the Committee and then presented to Full Council to demonstrate the impact of the Committee's work.

#### 4. Recommendations

- 4.1 The Committee is asked to:
  - Consider, discuss and agree the self-assessment at Appendix 1.
  - Agree the proposed updated Terms of Reference at Appendix 2.
  - Consider and agree the proposed revised schedule of meetings at Appendix 3.

Issue	Yes	No	Evidence	Proposed Improvement
Purpose and Governance	162	NO	Evidence	Proposed improvement
Have the committee's Terms of     Reference been approved by full     council?	Х		Cabinet 12 <sup>th</sup> April 2006 Council 17 <sup>th</sup> May 2006 Updated September 2009, 2012, 2015	
Do the Terms of Reference follow the CIPFA guidance?	X		See Terms of Reference	Following issue of updated guidance from CIPFA minor wording changes are proposed at Appendix 2. However, these do not alter the purpose, responsibilities or activity of the Committee.
Does the Audit and Governance committee report to Full Council?	X		Annual report on the work of the committee submitted to Full Council	
Assurance Framework				
4. Does the committee consider the assurance framework, assurance documents and annual governance statement to ensure they reflect the risk environment and any action to improve it?	X		Committee receives quarterly reports on the Council and owned company's overall assurance position, in the Risk and Assurance Map. The year-end assurance position is reported along with a draft annual governance statement for inclusion within the statement of accounts and an action plan for suggested improvements to the governance arrangements.	
5. Does the committee monitor the effectiveness of the control environment, including arrangements for ensuring value for money, supporting standards and ethics and for managing the Authority's exposure to the risks of fraud and corruption?	X		Quarterly Risk and Assurance Map reports summarise the assurance regarding the overall system of internal control, fraud and corruption (separately identified on the Risk and Assurance Map), and ethics through relevant internal audits and assurance from the Head of Law and Governance and Head of HR and OD on codes of conduct for members and officers and compliance arrangements. Value for Money opinion reported by the External Auditor.	

Issue	Yes	No	Evidence	Proposed Improvement
6. Does the committee consider the effectiveness of the Council's risk management arrangements and review assurances that risk related issues are being managed?	X		The quarterly Risk and Assurance Map update reports include the updated Strategic and Corporate Risk Profiles which show the current risk scores and the assurances gathered from various sources.	
7. Does the committee approve the internal audit strategy and operational annual plan, based on the Risk and Assurance Map?	Х		Meetings in March – see Annual Reports on the work of the Audit and Governance Committee	
Does the committee input into the internal audit operational annual plan?	Х		Members consulted in December each year prior to the development of the Risk and Assurance Map and Internal Audit and Risk and Assurance team plans	
Is the work of Internal Audit reviewed regularly?	Х		Risk and Assurance Map update reports presented quarterly to the Committee plus an Annual Report presented which covers the work and performance of Internal Audit (included within the annual review of governance arrangements)	
10. Are summaries of quality questionnaires from managers reviewed?	Х		Summary of the scores provided in the Risk and Assurance Map update reports and Annual Report	
11. Is the annual report, from the head of internal audit, presented to the committee?	Х		Included within the annual review of governance arrangements	
12. Does the committee ensure that officers are acting on and monitoring action taken to implement recommendations?	Х		This is one of the Key Performance Indicators for Internal Audit – area is scrutinised by the Committee. Where necessary, senior managers have been called to the Committee.	

Issue	Yes	No	Evidence	Proposed Improvement
<ul> <li>13. Does the committee take a role in overseeing:</li> <li>Risk management strategies</li> <li>Internal control statements</li> <li>Anti-fraud, corruption and whistle blowing policies</li> </ul>	X	NO	Included in the Terms of Reference and included in reports to the Committee	Proposed improvement
Financial Reporting  14. Does the committee review the annual statement of accounts.  Specifically, to consider whether concerns arising from the financial statements or from the audit need to be brought to the attention of the Council?	Х		In July each year	
15. Does the committee consider the external auditor's report on the statement of the accounts?	Х		In July each year	
16. Does the committee review the annual governance statement prior to approval and inclusion within the accounts?		X	The Committee approves the AGS as part of the final Accounts, however with the bringing forward of the timescale for the draft Accounts the AGS is currently not reviewed before they are published.	Timing of committee meetings to be reconsidered for 2019/20, see Appendix 3
External Audit Process				
17. Are reports on the work of external audit and other inspection agencies presented to the committee?	Х		Update reports from the External Auditor provided to each Committee meeting. Results of Inspection Reports summarised in the External Assurance column of the Risk and Assurance Map and detail provided in update reports where appropriate	
18. Does the committee input into the external audit programme?	X		Members consulted in December each year where the External Auditor is present and Members receive the Annual Opinion Audit Plan	

Issue	Yes	No	Evidence	Proposed Improvement
Membership	163	140	Lyidelice	1 roposed improvement
19. Has the membership of the committee been formally agreed and a quorum set?	X		Included in the Terms of Reference	
20. Is the chair free of executive or scrutiny functions?	X		Chair is co-opted independent member of the committee	
21. Are members sufficiently independent of the other key committees of the council?	X		Only one Cabinet Member on Committee – this maintains a link to the Executive	
22. Have all members' skills and experiences been assessed and training given for identified gaps?	Х		Members asked annually if they require refresher/training courses after considering the schedule of reports for the year.	
23. Can the committee access other committees as necessary?	Х		Included in the Terms of Reference	
Meetings				
24. Does the committee meet regularly?	Х		The Terms of Reference states "at least four times per year". Has been 5 times per year in recent years	
25. Are separate, private meetings held with the external auditor and internal auditor?	X		Where considered necessary, private meetings take place at the end of a committee meeting, these are not included as agenda items	
26. Are meetings free and open without political influences being displayed?	X		Discussions within the minutes	
27. Are decisions reached promptly?	X		Minutes of meetings	

Issue	Yes	No	Evidence	Proposed Improvement
28. Are agenda papers circulated in advance of meetings to allow adequate preparation by members?	X		Deadlines in place and met	
29. Does the committee have the benefit of attendance of appropriate officers at its meetings?	Х		Section 151 officer, head of internal audit and external auditor are regular attendees along with other officers from finance/audit/legal plus those from service areas where appropriate	
30. Do reports provide an appropriate level of detail to enable a level of challenge leading to sound decision making?	Х		Reports include a summary of the Council's assurance position in the Risk and Assurance Map with appropriate narrative in the report. Appendices include an update on the Strategic and Corporate Risk Profiles, work of Internal Audit, performance of Internal Audit and the work of the Risk and Assurance team. Statement of Accounts provided along with a verbal update	
Training				
31. Is induction training provided to members?	Х		Sessions are held with new members appointed to the committee. Head of internal audit met and briefed Cllr Stewart (16 <sup>th</sup> July 18) and Cllr Trueman (26 <sup>th</sup> September 18).	
32. Is more advanced training available as required?	Х		Training on Treasury Management and International Financial Reporting Standards has been provided in the past, annual session on statement of accounts is offered	
33. Does the training fulfil Member's needs?	X		Members are offered any training required and can ask questions as required.	

Issue	Yes	No	Evidence	Proposed Improvement
34. Does the committee engage with a wide range of leaders and managers, including discussions of audit findings, risks and action plans with responsible officers?	X		Officers are invited to the committee where appropriate to provide information on specific issues identified within the Risk and Assurance Map reports. Examples include:  ICT disaster recovery/business continuity Children's Safeguarding Adults Personal budgets Corporate Asset Management  See Annual Reports on the work of the committee	
35. Does the committee promote the principles of good governance?	Х		Reviews the annual governance statement and the assurances that underpin it	
36. Does the committee contribute to the development of an effective internal control environment?	Х		The committee actively monitors the implementation of audit recommendations and calls officers to provide explanations where performance is below that expected. Significant recommendations are specifically monitored to ensure that appropriate action is taken promptly	

#### Terms of Reference – Audit and Governance Committee

#### Composition

#### Membership

The Audit and Governance Committee will be composed of 7 Members as follows:

5 elected Members on a political balance basis; 2 Co-opted Members.

There will be no more than one Member of the Cabinet on the Committee.

#### Chairing the Committee

The Chairman will be one of the Co-opted Members.

In the absence of both Co-opted members the attending members may agree a Chair for the specific meeting from those attending except the member of Cabinet

#### **Statement of Purpose**

The Audit and Governance Committee is a key component in the Council's Corporate Governance Arrangements. Its main objectives are to:

#### Original wording

- provide independent assurance of the adequacy of the risk management framework and the associated control environment;
- independent scrutiny of the authority's financial and other performance to the extent that it reflects the authority's exposure to risk and weakens the control environment;
- oversee the financial reporting process.

#### Proposed wording

- Provide an independent and high-level focus on the audit, assurance and reporting arrangements that underpin good governance and financial standards.
- Provide independent assurance on the adequacy of the risk management framework and the internal control environment.
- Oversee the annual financial reporting and governance processes.
- Oversee internal audit and external audit, helping to ensure efficient and effective assurance arrangements are in place.

#### **Functions**

To carry out the following delegated functions from Council:

 to approve the Authority's Statement of Accounts, income and expenditure, and balance sheet or record of receipts and payments (as the case may be).

In relation to the following functions to undertake the assurance and advisory role to:

#### **New Wording**

- b) Review the council's corporate governance arrangements and consider the local code of governance;
- c) consider the effectiveness of the authority's corporate governance arrangements, risk management arrangements, the control environment and associated anti-fraud and anti-corruption arrangements and seek assurance that action is being taken on risk-related issues identified by auditors and inspectors;

#### Original wording

d) be satisfied that the authority's assurance statements, including the Annual Governance Statement, properly reflect the risk environment and any actions required to improve it;

#### Proposed wording

- review the Annual Governance Statement prior to approval and consider whether it properly reflects the risk environment and supporting assurances, taking into account internal audit's opinion on the overall adequacy and effectiveness of the council's framework of governance, risk management and control;
- e) to receive and consider (but not direct) internal audit's strategy, plan and monitor performance;
- f) receive and consider the external audit plan;
- g) review a summary of internal audits, the main issues arising, and seek assurance that action has been taken where necessary;

#### **Original Wording**

h) receive and consider the annual report of internal audit;

#### Proposed wording

- receive and consider the reports providing assurances on the management of the Council's key risks;
- i) consider the reports of external audit and inspection agencies, including the Annual Audit Letter;
- ensure that there are effective relationships between external and internal audit, inspection agencies and other relevant bodies, and that the value of the audit process is actively promoted;
- review the external auditor's opinion and reports to members, and monitor management action in response to the issues raised by external audit;
- review the adequacy of and compliance with, the Councils Treasury Management Policy;

and make recommendations or comments to Cabinet or Council as appropriate.

#### **Features of the Committee**

- a) The Committee will exercise delegated powers from Council in relation to item a) above and in relation to the remaining functions act as an advisory committee.
- b) The Committee will treat the auditors, the executive and management fairly.
- c) The Committee can call any officer or agency of the Council as required.
- d) The Committee will meet regularly, at least four times per year.

#### Original Wording

e) The Director of Finance, Council's head of internal audit and the external auditor will be regular attendees. Other attendees may include the Head of Law and Governance and the Chief Executive. These officers all have access to the Committee, or the Chair, as required.

#### Proposed wording

e) The Executive Director of Corporate Services, Council's head of internal audit and the external auditor will be regular attendees. Other attendees may include the Head of Law and Governance and the Chief Executive. These officers all have access to the Committee, or the Chair, as required.

- f) The Committee members will have the opportunity to meet privately and informally with the head of internal audit and the external auditor, at a meeting following a normal Committee meeting, and otherwise as necessary, throughout the year.
- g) The Committee will assess its effectiveness, including its Terms of Reference, every three years.
- h) An Annual Report will be presented to Council regarding the work of the Committee throughout the year.

# Forward Plan of Reports Audit and Governance Committee 2019/20

Month	Brief Description	Report of
8 <sup>th</sup> February	Proposed Forward Plan of Reports 2019/20	Executive Director of Corporate Services
2019	Member Training and Development	Executive Director of Corporate Services
	Treasury Management Strategy and Policy for 2019/20 including Treasury Management Prudential Indicators for 2019/2020 to 2021/20220	Executive Director of Corporate Services
	Audit Strategy Memorandum 2018/19	External Auditor
	Audit Progress Report	External Auditor
April 2019	Annual Review of Governance Arrangements / Annual Governance Statement 2018/19 - including Annual Report covering work of Internal Audit and Risk and Assurance teams	Executive Director of Corporate Services
	(This will allow the Committee to agree the Annual Governance Statement before being approved for inclusion in the Unaudited Statement of Accounts at the end of May 2019)	
	Risk and Assurance Map Report 2019/20 – including the plans of work for Internal Audit and Risk and Assurance	Head of Assurance, Procurement and Performance Management
	(The Committee will have already been consulted on items to include within the plans for the year. Any further comments at this meeting can be incorporated into the plan)	
July 2019	Risk and Assurance Map – Update 2019/20	Head of Assurance, Procurement and Performance Management
	Annual Report on the Work of the Committee	Executive Director of Corporate Services
	Audited Statement of Accounts 2018/19	Executive Director of Corporate Services
	Treasury Management Annual Review 2018/19	Executive Director of Corporate Services
	Treasury Management 2019/20 - First Quarterly Review	Executive Director of Corporate Services

# Forward Plan of Reports Audit and Governance Committee 2019/20

Month	Brief Description	Report of
September 2019	Risk and Assurance Map – Update 2019/20	Head of Assurance, Procurement and Performance Management
	Treasury Management 2019/20 – Second Quarterly Review	Executive Director of Corporate Services
	Annual Audit Letter 2018/19	External Auditor
	Audit Progress Report	External Auditor
February 2020	Risk and Assurance Map – Update 2019/20	Head of Assurance, Procurement and Performance Management
	Risk and Assurance Map Consultation 2010/21	Head of Assurance, Procurement and Performance Management
	Treasury Management 2019/20 – Third Quarterly Review	Executive Director of Corporate Services
	Treasury Management Strategy and Policy for 2020/21 including Treasury Management Prudential Indicators for 2020/2021 to 2022/2023	Executive Director of Corporate Services
	Audit Strategy Memorandum 2019/20	External Auditor
	Audit Progress Report	External Auditor

Note: Other ad-hoc reports/items shall be added to the Agenda where considered necessary



#### AUDIT AND GOVERNANCE COMMITTEE

14 December 2018

#### TREASURY MANAGEMENT – THIRD QUARTERLY REVIEW 2018/2019

#### **Report of the Executive Director of Corporate Services**

#### 1. Purpose of Report

1.1 To report on the Treasury Management (TM) performance to date for the third quarter of 2018/2019.

## 2. Description of Decision (Recommendations)

- 2.1 The Committee is requested to:
  - Note the Treasury Management performance during Quarter 3 of 2018/2019.
  - Note the Lending List Criteria at Appendix B and the Approved Lending List at Appendix C.

#### 3. Introduction

3.1 This report sets out the Treasury Management performance to date for the third quarter of the financial year 2018/2019, in accordance with the requirements of the Treasury Management Policy and Strategy agreed by Council.

# 4. Summary of Treasury Management Performance for 2018/2019 – Quarter 3

- 4.1 The Council's Treasury Management function continues to look at ways to maximise financial savings and increase investment return to the revenue budget, whilst maintaining a balanced risk position. PWLB rates continue to be volatile, in part linked to uncertainty over the outcome of Brexit negotiations. No new borrowing has been taken out to date during 2018/2019 but the position continues to be monitored closely.
- 4.2 One option to make savings is through debt rescheduling; however no rescheduling has been possible in 2018/2019 as rates have not been considered sufficiently favourable. It should be noted the Council's interest rate on borrowing is very low, currently 3.20%, and, as such, the Council already benefits from this lower cost of borrowing and also from the ongoing savings from past debt rescheduling exercises. Based on advice from the

Council's treasury advisor, performance continues to see the Council's rate of borrowing compare favourably to other authorities.

- 4.3 Treasury Management (TM) Prudential Indicators are regularly reviewed and the Council is within the limits set for all of its TM Prudential Indicators. The statutory limit under section 3 (1) of the Local Government Act 2003, which is required to be reported separately, (also known as the Authorised Borrowing Limit for External Debt) was set at £584.123m for 2018/2019. The Council's maximum external debt during the financial year to 30<sup>th</sup> November 2018 was £396.136m and is well within this limit. More details of all of the TM Prudential Indicators are set out in section A2 of Appendix A for information.
- 4.4 The Council's investment policy is regularly monitored and reviewed to ensure it has flexibility to take full advantage of any changes in market conditions which will benefit the Council.
- 4.5 As at 30<sup>th</sup> November 2018, the funds managed by the Council's Treasury Management team have achieved a rate of return on its investments of 0.91% compared with the benchmark 7 Day LIBID (London Interbank Bid) rate of 0.47%. Performance is significantly above the benchmark rate, whilst still adhering to the prudent policy agreed by the Council, in what remains a very challenging market.

The rate of return on investments has remained at the very low levels seen in previous years although there has been some upward movement since the increase in the base rate to 0.75% announced by the Bank of England at its Monetary Policy Committee meeting on 1<sup>st</sup> August 2018. Special tranche investment rates (which offer better than market average returns) have risen slightly since the increase to the base rate and interest rates are continuously monitored so that the Council can take advantage where appropriate.

- 4.6 More detailed Treasury Management information is included in Appendix A for Members' information.
- 4.7 The regular updating of the Council's authorised lending list is required to take into account financial institution mergers and changes in institutions' credit ratings since the last report. The updated Approved Lending List is shown in Appendix C for information.

#### 5. Recommendation

- 5.1 Members are requested to note the Treasury Management performance for the third quarter of 2018/2019.
- 5.2 Members are requested to note the Lending List Criteria at Appendix B and the Approved Lending List at Appendix C.

#### **Detailed Treasury Management Performance - Quarter 3 2018/2019**

## A1 Borrowing Strategy and Performance – 2018/2019

A1.1 The Borrowing Strategy for 2018/2019 was reported to Cabinet on 7<sup>th</sup> February 2018 and approved by full Council on 7<sup>th</sup> March 2018.

The Borrowing Strategy is based upon interest rate forecasts from a wide cross section of City institutions. The view in February 2018, when the Treasury Management Policy and Strategy was drafted, was that there would be further increases from the current 0.50% rate of 0.25% by the end of 2018, 2019 and late summer 2020. PWLB borrowing rates were expected to rise, albeit gently, during 2018/2019 across all periods but could be subject to exceptional levels of volatility due to uncertainty over the outcome of Brexit negotiations and geopolitical developments throughout the world.

In his 2018 Autumn Budget on 29<sup>th</sup> October, the Chancellor announced the end of austerity based on the improved financial forecasts from the Office for Budget Responsibility (OBR). GDP growth forecasts are 1.4% for 2018, 1.6% in 2019 and 1.4% in 2020. Public Sector Net Borrowing forecasts have also been updated with the 2019/2020 deficit of £31.8bn (down from £34.7bn forecast in the 2017 Autumn Budget) below 1.4% of GDP. The annual Net Borrowing is projected to continue falling each year to around £19.8bn in 2023/2024. Total Public Sector Net Debt peaked at 85.2% of GDP in 2016/2017 before falling to 85.0% in 2017/2018, 83.7% in 2018/2018 and is forecast to stand at 74.1% in 2023/2024.

Subsequently, at its meeting ending on 31<sup>st</sup> October 2018, the BoE Monetary Policy Committee (MPC) voted unanimously to maintain Bank Rate at 0.75% based on economic projections finalised before the measures announced by the Chancellor. The labour market remains tight with high employment and vacancy rates and unemployment at its lowest levels since the mid-1970s. The economic outlook will depend significantly on the nature of EU withdrawal and in particular the new trading arrangements and the transition to them. The MPC judges monetary policy response to Brexit, whatever form it takes, will not be automatic and could be in either direction. The MPC felt that were the economy to continue to develop broadly in line with its Inflation Report projections, an ongoing tightening of monetary policy over the forecast period would be appropriate to return CPI inflation sustainably to the 2% target by 2020. Any future increases in Bank Rate are likely to be at a gradual pace and to a limited extent.

Accordingly, Link Asset Services, the Authority's treasury advisors, do not think that the MPC will increase Bank Rate ahead of the March 2019 Brexit deadline. They predict that the MPC is more likely to wait until June 2019, before the next increase, to be followed by further increases in March and December 2020 to reach 1.5%.

With Brexit negotiations continuing and potential for geopolitical events outside the control of the UK government, economic and interest rate forecasting remains very difficult as there are many influences weighing on the UK economy. Whilst the UK Government has reached an agreement with the EU on the terms of Brexit there is no guarantee this will be approved by Parliament, in which case Britain could leave the EU without a deal. The BoE Governor has warned that a No-Deal Brexit could see the

pound plunge and trigger a worse recession than the financial crisis. This worst-case scenario predicts the pound could fall by 25% and the UK economy shrinks by 8% in the immediate aftermath if there was no transition period.

Link Asset Services predict a gradual rise in PWLB rates reaching 2.10%, 2.50%, 2.90% and 2.70% for 5, 10, 25 and 50 year durations respectively by 31<sup>st</sup> March 2019 with further increases in future years. High levels of volatility in PWLB rates and bond yields are expected to continue during 2018 and 2019 particularly due to the continued uncertainty over the outcome of the Brexit negotiations.

The following table shows the average PWLB rates for Quarter 1 to 3 to date.

2018/2019	Qtr 1* (Apr - June)	Qtr 2* (Jul – Sept)	Qtr 3* (Oct – 30 <sup>th</sup> Nov)	
	%	%	%	
7 days notice	0.36	0.51	0.58	
1 year	1.44*	1.48*	1.55*	
5 year	1.86*	1.83*	1.87*	
10 year	2.29*	2.22*	2.29*	
25 year	2.66*	2.62*	2.79*	
50 year	2.40*	2.42*	2.65*	

<sup>\*</sup>rates take account of the 0.2% discount to PWLB rates available to eligible authorities that came into effect on 1<sup>st</sup> November 2012.

- A1.2 The strategy for 2018/2019 is to adopt a pragmatic and flexible approach in identifying the low points in the interest rate cycle at which to borrow, and to respond to any changing circumstances to seek to secure benefit for the Council. A benchmark financing rate of 3.50% for long-term borrowing was set for 2018/2019 in light of the views prevalent at the time the Treasury Management policy was set in March 2018. Due to high levels of volatility in the financial markets, with borrowing rates still forecast to remain low over the short term, no new borrowing has been undertaken in the current financial year up to 30<sup>th</sup> November 2018, but the Treasury Management team continues to closely monitor PWLB to assess the value of possible further new borrowing in line with future Capita Programme requirements.
- A1.3 The Borrowing Strategy for 2018/2019 made provision for debt rescheduling but due to the proactive approach taken by the Council in recent years, and because of the very low underlying rate of the Council's long-term debt, it would be difficult to refinance long-term loans at interest rates lower than those already in place.

Rates have not been sufficiently favourable for rescheduling in 2018/2019 so far and the Treasury Management team will continue to monitor market conditions and secure early redemption if appropriate opportunities should arise.

The Council successfully applied to access PWLB loans at a discount of 0.20%. This 'certainty rate' is available for those authorities that provide "improved information and transparency on their locally determined long-term borrowing and associated capital spending plans". The discount came into effect on 1<sup>st</sup> November 2012 and the Council has been successful in extending its access to the PWLB certainty rate until at least 31<sup>st</sup> October 2019.

A1.4 The Council's treasury portfolio position at 30<sup>th</sup> November 2018 is set out below:

		Principal (£m)	Total (£m)	Average Rate (%)
Borrowing				
Fixed Rate Funding	PWLB	238.7		
	Market	39.6		
	Other	8.7	287.0	3.45
Variable Rate Funding	Temporary / Other		27.6	0.54
Total Borrowing			314.6	3.20

## A2 Treasury Management Prudential Indicators – 2018/2019

- A2.1 All external borrowing and investments undertaken in 2018/2019 have been subject to the monitoring requirements of the Prudential Code. Under the Code, Authorities must set borrowing limits (Authorised Borrowing Limit for External Debt and Operational Boundary for External Debt) and must also report on the Council's performance for all of the other TM Prudential Indicators.
- A2.2 The statutory limit under section 3(1) of the Local Government Act 2003 (which is also known as the Authorised Borrowing Limit for External Debt) was set by the Council for 2018/2019 as follows:

	た川
Borrowing	505.092
Other Long-Term Liabilities	79.031
Total	<u>584.123</u>

The Operational Boundary for External Debt was set as shown below:-

	£m
Borrowing	480.092
Other Long Term Liabilities	79.031
Total	<u>559.123</u>

The Council's maximum external debt in respect of 2018/2019 (to 30<sup>th</sup> November 2018) was £396.136m and is well within the limits set by both of these key indicators.

A2.3 The table below shows that all other Treasury Management Prudential Indicators have been complied with:

Prude	ntial Indicators	2018/ (to 30/	
		Limit £'000	Actual £'000
P9	Upper limit for fixed interest rate exposure		
	Net principal re fixed rate borrowing / investments	350,000	250,087
P10	Upper limit for variable rate exposure		
	Net principal re variable rate borrowing / investments	58,000	-7,702

P11	Maturity Pattern Under 12 months 12 months and within 24 months 24 months and within 5 years 5 years plus	Upper Limit 50% 60% 80% 100%	10.63% 2.21% 6.25% 82.96%
P12	A lower limit of 0% for all periods  Upper limit for total principal sums invested for over 364 days	75,000	0

## A3 Investment Strategy – 2018/2019

- A3.1 The Investment Strategy for 2018/2019 was approved by Council on 7<sup>th</sup> March 2018. The general policy objective for the Council is the prudent investment of its treasury balances. The Council's investment priorities in order of importance are:
  - (A) The **security** of capital;
  - (B) The **liquidity** of its investments and then;
  - (C) The Council aims to achieve the **optimum yield** on its investments but this is commensurate with the proper levels of security and liquidity.
- A3.2 As at 30<sup>th</sup> November 2018, the funds managed by the Council's in-house team amounted to £137.380 million and all investments complied with the Annual Investment Strategy. This includes monies invested on behalf of all other external organisations. The table below shows the return received on these investments compared with the benchmark 7 Day LIBID (London Interbank Bid) rate, which the Council uses to assess its performance.

	2018/2019 Actual to 30/11/18 %	2018/2019 Benchmark to 30/11/18 %
Return on investments	0.91	0.47

- A3.3 Investments placed in 2018/2019 have been made in accordance with the approved investment strategy and comply with the Counterparty Criteria in place, shown in Appendix B, which is used to identify organisations on the Approved Lending List.
- A3.4 Investment rates available in the market remain lower than those achieved in previous years, although there has been some upward movement since the Bank of England Monetary Policy Committee announced the 0.25% increase in the base rate to 0.75% on 1<sup>st</sup> August 2018.
- A3.5 Due to the continuing high volatility within the financial markets, particularly in the Eurozone, advice from our Treasury Management advisers is to continue to restrict investments with all financial institutions to shorter term periods.
- A3.6 Advice also continues that the above guidance is not applicable to institutions considered to be very low risk, mainly where the government holds shares in these organisations (i.e. RBS) and therefore have the UK Government rating applied to them, or separately in respect of Money Market Funds which are AAA rated.

A3.7 The regular updating of the Council's authorised Lending List is required to take into account financial institution mergers and changes in institutions' credit ratings. On 5<sup>th</sup> October 2018 the Standard Life and Aberdeen Money Market Funds merged to form the Aberdeen Liquidity Fund (Lux) and this change is reflected on the Approved Lending List shown in Appendix C.

### **Lending List Criteria**

#### **Counterparty Criteria**

The Council takes into account not only the individual institution's credit ratings issued by all three credit rating agencies (Fitch, Moody's and Standard & Poor's), but also all available market data and intelligence, the level of government support and advice from its Treasury Management advisers.

Set out below are the criteria to be used in determining the level of funds that can be invested with each institution. Where an institution is rated differently by the rating agencies, the lowest rating will determine the level of investment.

Fitch / S&P's Long Term Rating	Fitch Short Term Rating	S&P's Short Term Rating	Moody's Long Term Rating	Moody's Short Term Rating	Maximum Deposit £m	Maximum Duration
AAA	F1+	A1+	Aaa	P-1	120	2 Years
AA+	F1+	A1+	Aa1	P-1	100	2 Years
AA	F1+	A1+	Aa2	P-1	80	2 Years
AA-	F1+ / F1	A1+ / A-1	Aa3	P-1	75	2 Years
A+	F1	A-1	A1	P-1	70	364 days
А	F1 / F2	A-1 / A-2	A2	P-1 / P-2	65	364 days
A-	F1 / F2	A-2	A3	P-1 / P-2	50	364 days
Local Author	rities (limit	for each lo	cal authorit	ty)	30	2 years
UK Governm and treasury I	•	350	2 years			
Money Marke Maximum am £120m with a	ount to be	120	Liquid Deposits			
Local Author to 20 years in		•	`	ration limited tions)	20	# 20 years

Where the UK Government holds a shareholding in an institution the UK Government's credit rating of AA will be applied to that institution to determine the amount the Council can place with that institution for a maximum period of 2 years.

The Code of Practice for Treasury Management in the Public Services recommends that consideration should also be given to country, sector, and group limits in addition to the individual limits set out above. These new limits are as follows:

#### **Country Limit**

It is proposed that only non-UK countries with a minimum sovereign credit rating of AA+ by all three rating agencies will be considered for inclusion on the Approved Lending List.

It is also proposed to set a total limit of £100m which can be invested in other countries provided they meet the above criteria. A separate limit of £350m will be applied to the United Kingdom and is based on the fact that the government has done and is willing to take action to protect the UK banking system.

Country	Limit £m
UK	350
Non-UK	100

#### **Sector Limit**

The Code recommends a limit be set for each sector in which the Council can place investments. These limits are set out below:

Sector	Limit
	£m
Central Government	350
Local Government	350
UK Banks	350
Money Market Funds	120
UK Building Societies	100
Foreign Banks	100

#### **Group Limit**

Where institutions are part of a group of companies e.g. Lloyds Banking Group and RBS, then total limit of investments that can be placed with that group of companies will be determined by the highest credit rating of a counterparty within that group, unless the government rating has been applied. This will apply provided that:

- the UK continues to have a sovereign credit rating of AA; and
- that market intelligence and professional advice is taken into account.

Proposed group limits are set out in Appendix C.

	Fit	ch	Моо	dy's		lard & or's		
	L Term	S Term	L Term	S Term	L Term	S Term	Limit £m	Max Deposit Period
UK	AA	-	Aa2	-	AA	-	350	2 years
Lloyds Banking Group							Group Limit 70	
Lloyds Bank Plc (RFB)	A+	F1	Aa3	P-1	A+	A-1	70	364 days
Lloyds Bank Corporate Markets plc (NRFB)	Α	F1	A1	P-1	А	A-1	70	364 days
Bank of Scotland Plc (RFB)	A+	F1	Aa3	P-1	A+	A-1	70	364 days
Royal Bank of Scotland Group (See Note 1)							Group Limit 80	
The Royal Bank of Scotland Plc (RFB)	Α-	F2	A1	P-1	Α-	A-2	80	2 years
National Westminster Bank Plc (RFB)	Α-	F2	A1	P-1	A-	A-2	80	2 years
NatWest Markets plc (NRFB)	BBB+	F2	Baa2	P-2	BBB+	A-2	80	2 years
Santander UK plc	Α	F1	Aa3	P-1	Α	A-1	65	364 days
Barclays Bank plc (NRFB)	Α	F1	A2	P-1	Α	A-1	65	364 days
Barclays Bank plc (RFB)	Α	F1	A1	P-1	А	A-1	65	364 days
Clydesdale Bank *	BBB+	F2	Baa1	P-2	BBB+	A-2	0	
Co-Operative Bank Plc	В	В	Caa1	NP	-	-	0	
Goldman Sachs International Bank	Α	F1	A1	P-1	A+	A-1	65	364 days
HSBC Bank plc (NRFB)	AA-	F1+	Aa3	P-1	AA-	A-1+	75	2 years
HSBC UK Bank plc (RFB)	AA-	F1+	-	-	AA-	A-1+	75	2 years
Nationwide BS	Α	F1	Aa3	P-1	Α	A-1	65	364 days
Standard Chartered Bank	A+	F1	A1	P-1	Α	A-1	65	364 days
Top Building Societies (by asset value)								
Nationwide BS (see above)								
Coventry BS	Α	F1	A2	P-1	-	-	65	364 days
Leeds BS	A-	F1	A3	P-2	-	-	50	364 days
Nottingham BS **	-	-	Baa1	P-2	-	-	0	
Principality BS **	BBB+	F2	Baa2	P-2	-	-	0	

	Fit	tch	Моо	dy's		lard & or's		
	L Term	S Term	L Term	S Term	L Term	S Term	Limit £m	Max Deposit Period
Skipton BS **	A-	F1	Baa1	P-2	-	-	0	
West Bromwich BS **	-	-	Ва3	NP	-	-	0	
Yorkshire BS **	A-	F1	A3	P-2	-	-	50	364 days
Money Market Funds							120	Liquid
Prime Rate Stirling Liquidity	AAA				AAA		50	Liquid
Insight Liquidity Fund	AAA		-		AAA		50	Liquid
Aberdeen Liquidity Fund (Lux)	AAA		AAA		AAA		50	Liquid
Deutsche Managed Sterling Fund	AAA		Aaa		AAA		50	Liquid
Foreign Banks have a co	mbined	total limit	of £100	m				
Australia	AAA		Aaa		AAA		100	2 years
Australia and New Zealand Banking Group Ltd	AA-	F1+	Aa3	P-1	AA-	A-1+	75	2 years
Commonwealth Bank of Australia	AA-	F1+	Aa3	P-1	AA-	A-1+	75	2 years
National Australia Bank	AA-	F1+	Aa3	P-1	AA-	A-1+	75	2 years
Westpac Banking Corporation	AA-	F1+	Aa3	P-1	AA-	A-1+	75	2 years
Canada	AAA		Aaa		AAA		100	2 years
Bank of Nova Scotia	AA-	F1+	Aa2	P-1	A+	A-1	70	364 days
Royal Bank of Canada	AA	F1+	Aa2	P-1	AA-	A-1+	75	2 years
Toronto Dominion Bank	AA-	F1+	Aa1	P-1	AA-	A-1+	75	2 years
Finland	AA+		Aa1		AA+		100	2 years
OP Corporate Bank plc	-	-	Aa3	P-1	AA-	A-1+	75	2 years
Germany	AAA		Aaa		AAA		100	2 years
DZ Bank AG (Deutsche Zentral- Genossenschaftsbank)	AA-	F1+	Aa1	P-1	AA-	A-1+	75	2 years
Landwirtschaftliche Rentenbank	AAA	F1+	Aaa	P-1	AAA	A-1+	100	2 years
NRW Bank	AAA	F1+	Aa1	P-1	AA-	A-1+	75	2 years
Netherlands	AAA		Aaa		AAA		100	2 years
Bank Nederlandse Gemeenten	AA+	F1+	Aaa	P-1	AAA	A-1+	100	2 years
Cooperatieve Centrale Raiffeisen Boerenleenbank BA (Rabobank Nederland)	AA-	F1+	Aa3	P-1	A+	A-1	70	364 days

	Fit	ch	Моо	dy's		lard & or's		
	L Term	S Term	L Term	S Term	L Term	S Term	Limit £m	Max Deposit Period
Nederlandse Waterschapsbank N.V	-	-	Aaa	P-1	AAA	A-1+	100	2 years
Singapore	AAA		Aaa		AAA		100	2 years
DBS Bank Ltd	AA-	F1+	Aa1	P-1	AA-	A-1+	75	2 years
Oversea Chinese Banking Corporation Ltd	AA-	F1+	Aa1	P-1	AA-	A-1+	75	2 years
United Overseas Bank Ltd	AA-	F1+	Aa1	P-1	AA-	A-1+	75	2 years
Sweden	AAA		Aaa		AAA		100	2 years
Svenska Handelsbanken AB	AA	F1+	Aa2	P-1	AA-	A-1+	75	2 years
USA	AAA		Aaa		AA+		100	2 years
Bank of New York Mellon	AA	F1+	Aa1	P-1	AA-	A-1+	75	2 years
JP Morgan Chase Bank NA	AA	F1+	Aa1	P-1	A+	A-1	70	364 days
Wells Fargo Bank NA	AA-	F1+	Aa1	P-1	A+	A-1	70	364 days

#### **Notes**

#### Note 1 Nationalised / Part Nationalised

The counterparties in this section will have the UK Government's AA rating applied to them thus giving them a credit limit of £80m.

- \* The Clydesdale Bank (under the UK section) is owned by National Australia Bank
- \*\* These will be revisited and used only if they meet the minimum criteria (ratings of A-and above)

Any bank which is incorporated in the United Kingdom and controlled by the Prudential Regulation Authority (PRA) is classed as a UK bank for the purposes of the Approved Lending List.

# **Audit progress report**



Sunderland City Council
December 2018





# **CONTENTS**

- 1. Audit progress
- 2. National publications

This document is to be regarded as confidential to Sunderland City Council. It has been prepared for the sole use of the Audit and Governance Committee. No responsibility is accepted to any other person in respect of the whole or part of its contents. Our written consent must first be obtained before this document, or any part of it, is disclosed to a third party.



# 1. AUDIT PROGRESS

#### Purpose of this report

This report provides the Audit and Governance Committee with an update on progress in delivering our responsibilities as your external auditors.

#### **Audit progress**

Our key audit stages are summarised in the diagram shown below. Upon completion of our initial planning and risk assessment, we will present our Audit Strategy Memorandum to the Audit and Governance Committee for discussion, early in 2019.

Specific work in this period included the 2017/18 housing benefits subsidy return certification work and other assurance work which is detailed further overleaf.

We are also reviewing Internal Audit against the Public Sector Internal Audit Standards.

- Final review and disclosure checklist of financial statements
- Final partner review
- · Agreeing content of letter of representation
- Reporting to Audit and Governance Committee
- Reviewing post balance sheet events
- Signing our opinion

Completion July 2019

**Fieldwork** 

June-July 19

- Updating our understanding of the Council
  - Initial opinion and value for money risk assessments
    - Development of our audit strategy
      - · Agreement of timetables
    - Preliminary analytical procedures

Review of draft financial statements

- Reassessment of audit strategy, revising as necessary
- Delivering our planned audit testing
- Continuous communication on emerging issues
- Clearance meeting

Interim Feb-April 19

**Planning** 

Nov 18-Feb 19

- Documenting systems and controls
  - Walkthrough procedures
- Controls testing, including general and application IT controls
- Early substantive testing of transactions

1. Audit progress

2. National publications

## 1. AUDIT PROGRESS

#### Housing Benefits Subsidy return 2017/18

In 2017/18 the prescribed tests for our Housing Benefits work were set out in the HBCOUNT module and BEN01 Certification Instructions issued by PSAA. On completion of the specified work we issue a certificate. The certificate states whether the claim has been certified either: without qualification; without qualification following amendment by the Council; or with a qualification letter. Where we issue a qualification letter or the claim or return is amended by the Council, the grant paying body may withhold or clawback grant funding.

Sunderland City Council's 2017/18 Housing Benefits Subsidy return was submitted with a qualification letter as summarised below.

Return	Value	Amended?	Qualification letter?	Commentary
Housing Benefits Subsidy return	£117,923,387	Yes	Yes	We identified two issues reported in our qualification letter as summarised below.  - A software issue that we reported last year which is not yet fully resolved.  - Additional testing in respect of an error identified for rent allowances expenditure.

We did not highlight any significant issues for improvement.

We welcome the assistance provided by officers with this work, which enables us to complete our certification work as efficiently and effectively as possible.

#### Fees - Housing Benefits Subsidy return

PSAA set an indicative fee for our work on the Council's Housing Benefits Subsidy return. We confirm the final fee payable for this work as outlined in the following table below is in line with the indicative fee.

Return	2017/18 fee Indicative	2016/17 fee	2015/16 fee
Housing Benefits Subsidy return	£9,309	£7,725	£9,309

#### Non-code assurance work

In this period, we have also completed work in respect of two other returns for 2017/18, namely:

- Teachers' Pensions return (fee of £3,850 which is the same as the previous year); and
- Skills Funding Agency (fee of £3,550 which is also the same as the previous year).

Again, we appreciate the assistance provided by officers in enabling us to carry out our work efficiently and effectively



# 2. NATIONAL PUBLICATIONS

	Publication/update	Key points
Public Sector Audit Appointments Ltd (PSAA)		
1	Report on the results of auditors' work 2017/18: Principal local government and police bodies	This Council met the deadline. Report notes encouraging results across the country.
2	Consultation on 2019/20 scale of fees for opted-in bodies	2019/20 fees proposed to remain the same as 2018/19, being £104,546 for this Council.
3	Oversight of audit quality, quarterly compliance reports	No significant issues
Chartered Institute of Public Finance and Accountancy (CIPFA		
4	Statement expressing concerns with Councils funding commercial investment through borrowing	CIPFA statement and link to article.

## 2. NATIONAL PUBLICATIONS

# 1. Report on the results of auditors' work 2017/18: Principal local government and police bodies, Public Sector Audit Appointments Limited

The report covers the timeliness and quality of financial reporting, auditors' local value for money work, and the extent to which auditors used their statutory reporting powers at 495 principal local government and police bodies for 2017/18. For 2017/18, the statutory accounts publication deadline came forward by two months to 31 July 2018. This was challenging for bodies and auditors and it is encouraging that 87 per cent of audited bodies received an audit opinion by the new deadline.

The number of qualified conclusions on value for money arrangements looks set to remain relatively constant. It currently stands at 7 per cent (32 councils, 1 fire and rescue authority, 1 police body and 2 other local government bodies) compared to 8 per cent for 2016/17, with a further 30 conclusions for 2017/18 still to be issued.

All the opinions issued to date in relation to bodies' financial statements are unqualified, as was the case for the 2016/17 accounts. Auditors have made statutory recommendations to three bodies, compared to two such cases in respect of 2016/17, and issued an advisory notice to one body.

The most common reasons for auditors issuing non-standard conclusions for 2017/18 were:

- the impact of issues identified in the reports of statutory inspectorates 16 bodies;
- corporate governance issues 12 bodies;
- financial sustainability concerns 6 bodies; and
- procurement/contract management issues 5 bodies.

https://www.psaa.co.uk/audit-quality/reports-on-the-results-of-auditors-work/

#### 2. Consultation on 2019/20 scale of fees for opted-in bodies, Public Sector Audit Appointments Ltd

Public Sector Audit Appointments (PSAA) has published its consultation on the 2019/20 scale of fees for principal local government bodies that have opted into the appointing person arrangements. The consultation proposes that scale audit fees for 2019/20, the second year of the five-year appointing period, should remain the same as the fees applicable for 2018/19. PSAA will review and update its assumptions and estimates each year, and consult on scale fees for the following year.

https://www.psaa.co.uk/audit-fees/2019-2020scaleoffees/

#### 3. Oversight of audit quality, quarterly compliance reports 2017/18 Public Sector Audit Appointments Ltd

There are no significant issues arising in the latest quarterly compliance report issued by PSAA.

https://www.psaa.co.uk/audit-quality/contract-compliance-monitoring/principal-audits/mazars-audit-quality

#### 4. Statement expressing concerns with Councils funding commercial investment through borrowing, CIPFA

The Committee may be interested to note the CIPFA statement issued recently expressing concerns around commercial investment. The statement raises concerns with potential practices related to borrowing to fund commercial investment. CIPFA confirm in the statement that they will be issuing further guidance on the issue shortly.

https://www.cipfa.org/about-cipfa/press-office/latest-press-releases/statement-from-cipfa-on-borrowing-in-advance-of-need-and-investments-in-commercial-properties

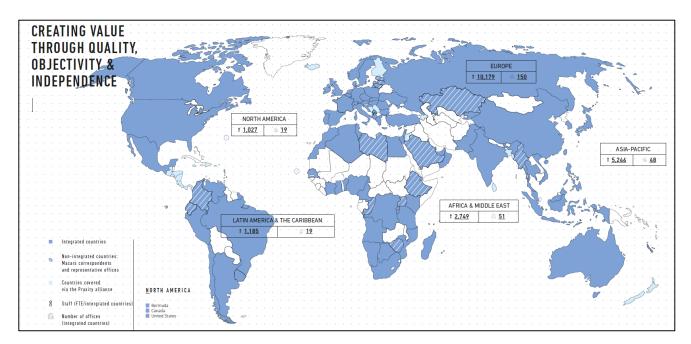
https://www.publicfinance.co.uk/news/2018/10/cipfa-warns-councils-over-serious-commercial-activity-concerns

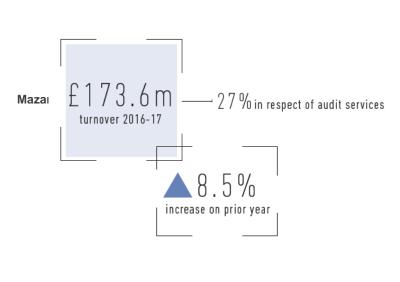
M A Z A R S

# **MAZARS AT A GLANCE**

#### **Mazars LLP**

- Fee income €1.5 billion
- Over 86 countries and territories
- Over 300 locations
- Over 20,000 professionals
- International and integrated partnership with global methodologies, strategy and global brand







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