

# TFC Assurance Framework Scrutiny - Feb 2019

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## Background - Why Change?

Too much emphasis on data –  
particularly demand and productivity  
Need a more holistic approach  
Stronger emphasis on quality  
Strengthen external validation sources  
External change - Sector Led  
Improvement and Ofsted inspection

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(ILACs)

## How does it work?

- Areas of risk are identified from the Business Plan, Inspections or areas where Managers have concern
- The areas of risk are 'temperature checked' - review all sources of evidence available and impact they are having
- Use a range of sources to undertake the analysis e.g. data, audits, peer reviews, self reporting, employee feedback
- 3 areas of defence – Managers reporting, Quality and Assurance reporting and external validation



# Managers Assurance

Management Reports

Service Audits

Performance data and self reporting

Self Assessment

Learning and Development Plan

# Quality Assurance

Performance and HR data

Quality Assurance Audits

IRO feedback

Customer Feedback e.g. complaints or  
employee feedback

Financial Data

Audit L & D Plan for evidence

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# Assurance from External Sources

Peer Reviews

Sector Led Improvement

Inspection

Multi agency audits

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## Next Steps

Quarterly programme of work

Reporting to the Board and the council  
as part of the contract

Report outlines key areas of further  
development

Forms part of the self assessment for  
Ofsted monitoring visits

# Any Questions?