

<b>TOGETHER FOR CHILDREN</b>	
<b>DATE:</b>	<b>27 October 2021</b>
<b>REPORT of</b>	<b>Richard Burns, Performance Manager</b>
<b>SUBJECT:</b>	<b>Together for Children Performance Report</b>
<b>PURPOSE:</b>	<b>To provide TfC Board with an overview of performance against the contractual indicators with Sunderland Council and the Sunderland City Plan measures. Comments and analysis are based upon September 2021 performance information.</b>

## INTRODUCTION

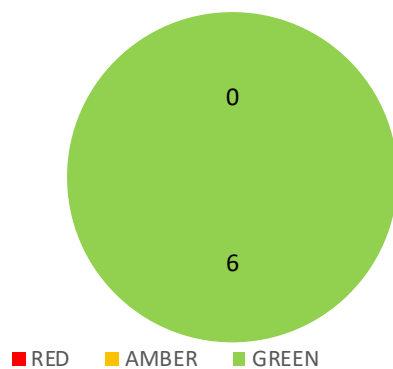
This performance report for 2021/22 is in a new format in line with our refreshed performance framework launched in April 2021.

The measures within the report include:

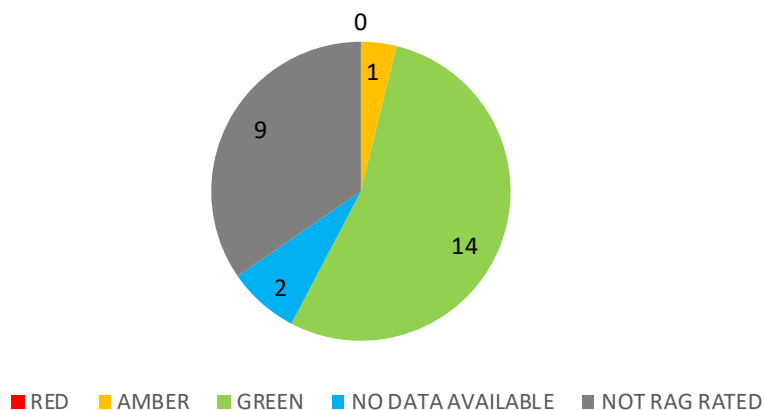
- TfC Contractual Key performance indicators (KPI) reported to the Council;
- TfC Supporting measures (SM) reported to the Council, and
- TfC Measures included within Sunderland Council's City Plan.

The report includes a high-level summary of performance for each measure together with service commentary for any rated amber or red.

## TFC KEY PERFORMANCE INDICATORS (CONTRACTUAL AND CITY PLAN)



## TFC SUPPORTING MEASURES (CONTRACTUAL AND CITY PLAN)



## Indicators Rated Amber:

Proportion of Educational Health Care Plans issued in 20 weeks (Excluding Exception cases) – rated Amber

**Target: 65%**

**Actual: 59.4%**

The decrease in timeliness is a result of a bottleneck in the SEND business support team. These chiefly impacts sending out consultations and draft plans and the issuing of final EHCPs. Both blockages in the process have resulted in missing the statutory timescales. The timescales for completing the Needs Assessment with children have been achieved.

The team were also impacted by a staff member becoming seriously ill with Covid19, and requiring hospital treatment. Attempts were made over the summer to use agency staff to cover this absence and increase the staff resource in the team, but this was unsuccessful owing to the candidates not being suitable for the role.

Senior managers in the education directorate have worked together to create three fixed term posts in the business support team, using covid recovery funding. In addition, additional management oversight has been introduced to identify problems at an early stage and address these by re-prioritising tasks.

## ADDITIONAL TFC CITY PLAN MEASURES (NON CONTRACTUAL)

