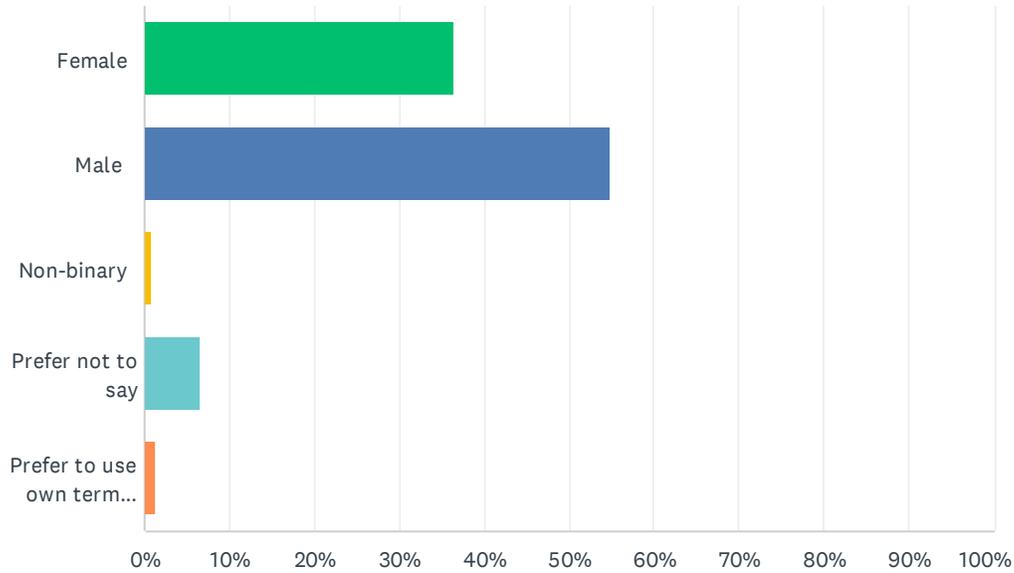


## Q1 What is your gender?

Answered: 524 Skipped: 4

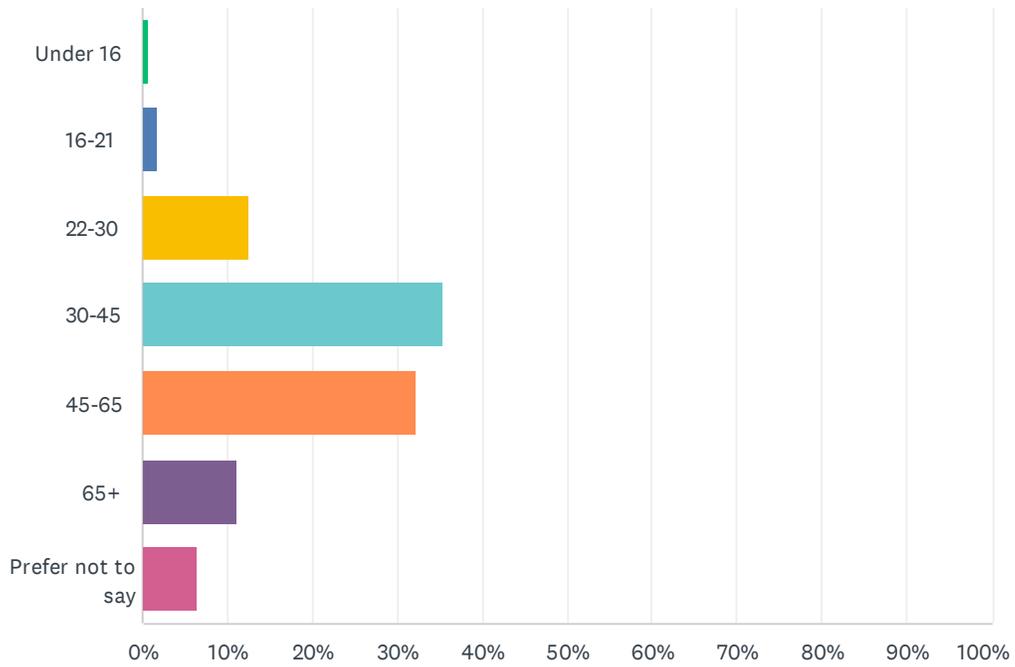


| ANSWER CHOICES                          | RESPONSES |            |
|---|-----------|------------|
| Female                                  | 36.45%    | 191        |
| Male                                    | 54.77%    | 287        |
| Non-binary                              | 0.76%     | 4          |
| Prefer not to say                       | 6.68%     | 35         |
| Prefer to use own term (Please specify) | 1.34%     | 7          |
| <b>TOTAL</b>                            |           | <b>524</b> |

| # | PREFER TO USE OWN TERM (PLEASE SPECIFY)                             | DATE               |
|---|---|--------------------|
| 1 | None of the above   | 2/2/2024 10:45 PM  |
| 2 | Ambigender  | 2/2/2024 10:29 PM  |
| 3 | My sex is female  | 1/22/2024 2:34 PM  |
| 4 | Not relevant  | 1/9/2024 9:32 AM   |
| 5 | My sex is female. That is a biological fact, not a gender identity. | 12/25/2023 8:33 AM |
| 6 | Irrelevant  | 12/13/2023 7:42 PM |
| 7 | Not relevant  | 12/13/2023 5:01 PM |

## Q2 What is your age?

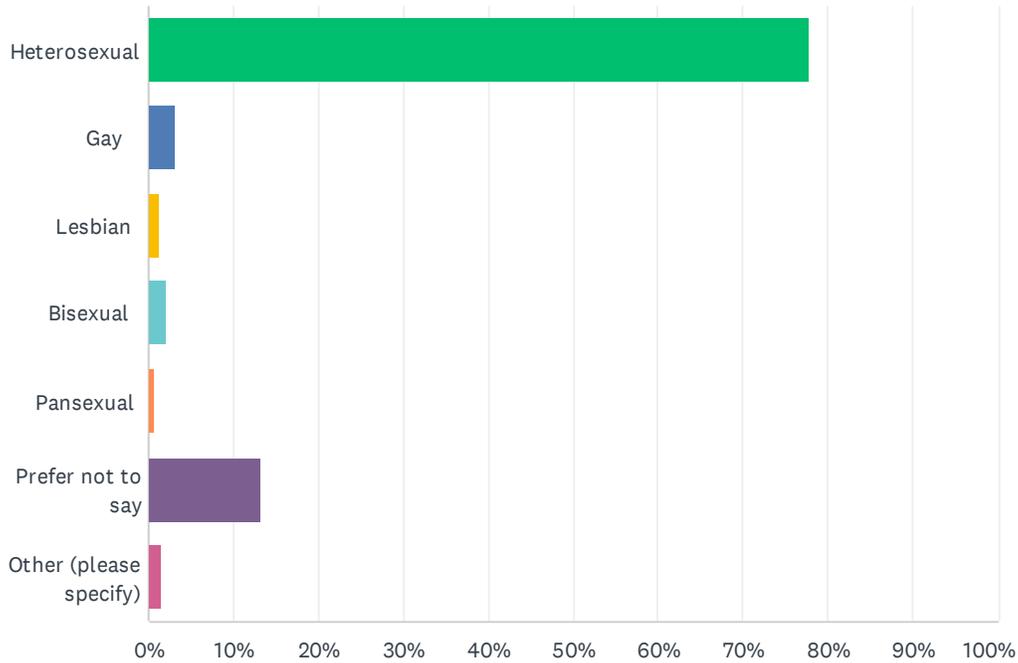
Answered: 523 Skipped: 5



| ANSWER CHOICES    | RESPONSES |            |
|-------------------|-----------|------------|
| Under 16          | 0.57%     | 3          |
| 16-21             | 1.72%     | 9          |
| 22-30             | 12.62%    | 66         |
| 30-45             | 35.37%    | 185        |
| 45-65             | 32.12%    | 168        |
| 65+               | 11.09%    | 58         |
| Prefer not to say | 6.50%     | 34         |
| <b>TOTAL</b>      |           | <b>523</b> |

### Q3 How would you describe your sexuality?

Answered: 518 Skipped: 10



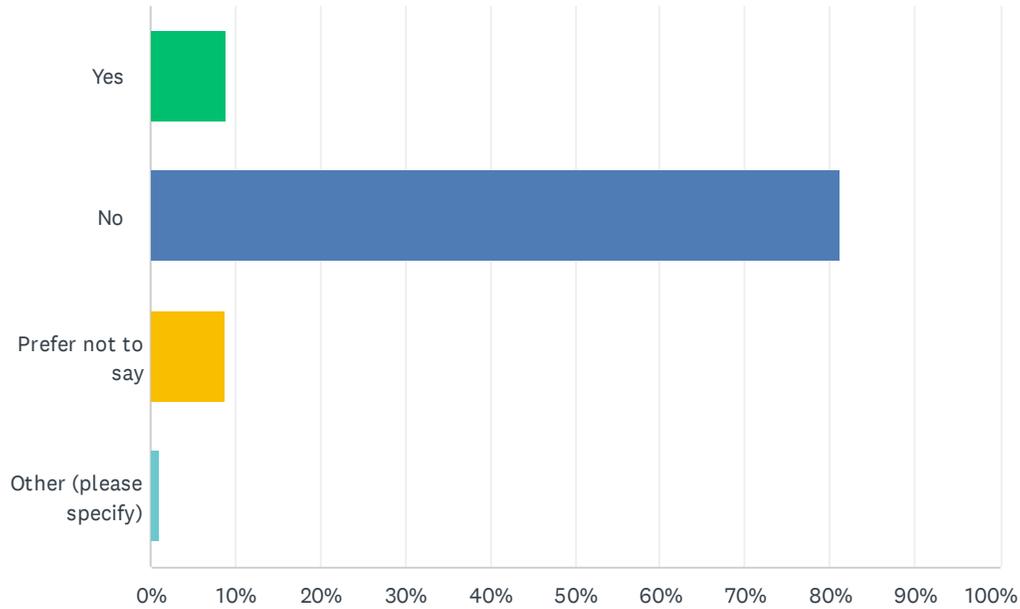
| ANSWER CHOICES         | RESPONSES |            |
|------------------------|-----------|------------|
| Heterosexual           | 77.80%    | 403        |
| Gay                    | 3.28%     | 17         |
| Lesbian                | 1.35%     | 7          |
| Bisexual               | 2.12%     | 11         |
| Pansexual              | 0.58%     | 3          |
| Prefer not to say      | 13.32%    | 69         |
| Other (please specify) | 1.54%     | 8          |
| <b>TOTAL</b>           |           | <b>518</b> |

| # | OTHER (PLEASE SPECIFY)              | DATE               |
|---|-------------------------------------|--------------------|
| 1 | How is this relevant to the survey? | 2/5/2024 9:54 AM   |
| 2 | Haven't decided yet                 | 2/2/2024 10:45 PM  |
| 3 | Straight                            | 1/19/2024 9:54 AM  |
| 4 | Straight                            | 1/13/2024 10:59 AM |
| 5 | What difference does that make      | 1/10/2024 6:01 PM  |
| 6 | Straight                            | 12/24/2023 3:29 AM |
| 7 | Irrelevant                          | 12/13/2023 7:42 PM |



## Q4 Do you have a disability?

Answered: 521 Skipped: 7



| ANSWER CHOICES         | RESPONSES |            |
|------------------------|-----------|------------|
| Yes                    | 9.02%     | 47         |
| No                     | 81.19%    | 423        |
| Prefer not to say      | 8.64%     | 45         |
| Other (please specify) | 1.15%     | 6          |
| <b>TOTAL</b>           |           | <b>521</b> |

| # | OTHER (PLEASE SPECIFY) | DATE               |
|---|------------------------|--------------------|
| 1 | Probably               | 2/2/2024 10:45 PM  |
| 2 | Cptsd                  | 1/9/2024 11:48 AM  |
| 3 | Dyslexic               | 12/18/2023 1:24 PM |
| 4 | I                      | 12/14/2023 7:47 AM |
| 5 | Irrelevant             | 12/13/2023 7:42 PM |
| 6 | Dispraxia              | 12/13/2023 5:15 PM |

## Q5 How would you describe your ethnicity?

Answered: 521 Skipped: 7



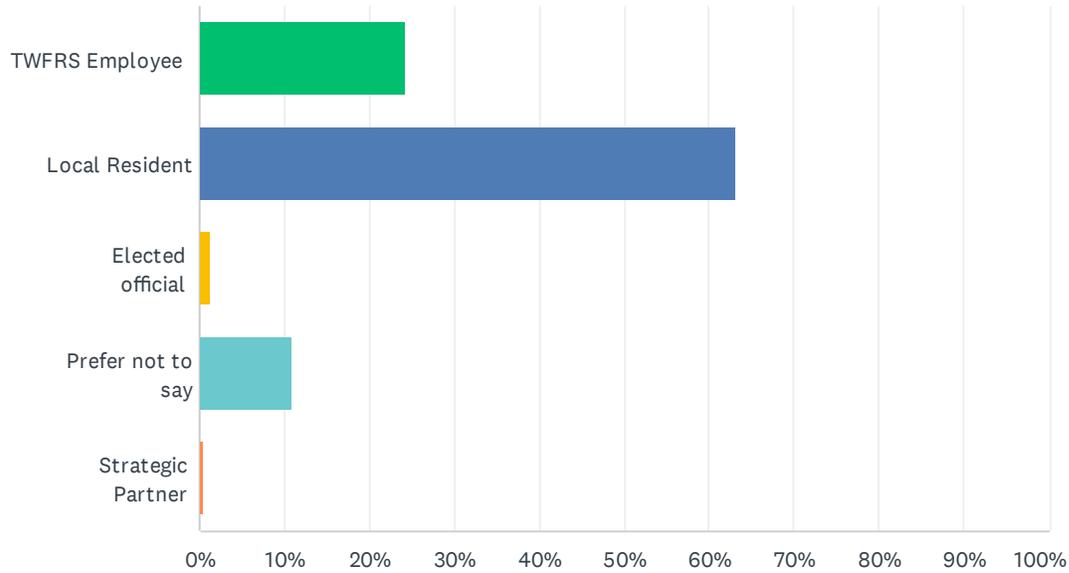
TWFRS Community Risk Management Plan (CRMP) Survey

| ANSWER CHOICES                             | RESPONSES |            |
|--|-----------|------------|
| White British                              | 86.76%    | 452        |
| White Irish                                | 0.38%     | 2          |
| White (other)                              | 1.92%     | 10         |
| Asian British/Asian – Indian               | 0.38%     | 2          |
| Asian British/Asian – Pakistani            | 0.38%     | 2          |
| Asian British/Asian – Bangladeshi          | 0.19%     | 1          |
| Asian British/Asian – Other Asian heritage | 0.00%     | 0          |
| Black/Black British - Black African        | 0.19%     | 1          |
| Black/Black British - Black Caribbean      | 0.00%     | 0          |
| Black/Black British - Other Black heritage | 0.00%     | 0          |
| Mixed Heritage - White and Black African   | 0.38%     | 2          |
| Mixed Heritage - White and Black Caribbean | 0.00%     | 0          |
| Mixed Heritage - White and Asian           | 0.00%     | 0          |
| Mixed Heritage - Other not state           | 0.19%     | 1          |
| Chinese                                    | 0.00%     | 0          |
| Prefer not to say                          | 8.45%     | 44         |
| Other ethnic group (please specify)        | 0.77%     | 4          |
| <b>TOTAL</b>                               |           | <b>521</b> |

| # | OTHER ETHNIC GROUP (PLEASE SPECIFY) | DATE               |
|---|-------------------------------------|--------------------|
| 1 | Pagan                               | 2/2/2024 1:14 PM   |
| 2 | Why                                 | 1/10/2024 6:01 PM  |
| 3 | English                             | 12/20/2023 8:29 PM |
| 4 | Not relevant                        | 12/13/2023 5:01 PM |

## Q6 Which of these terms best describes you?

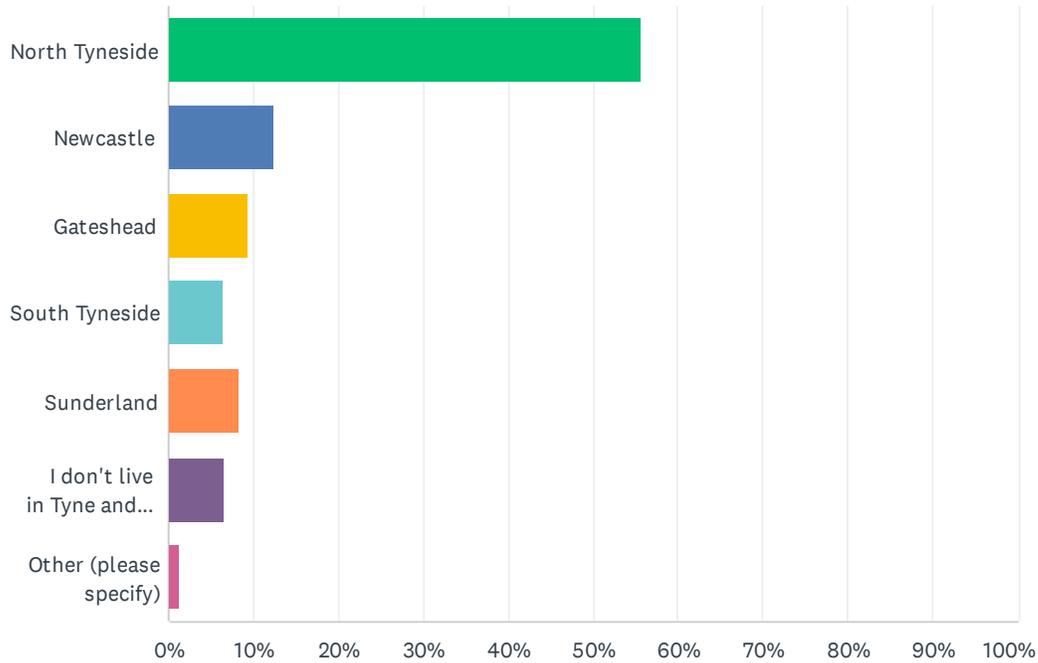
Answered: 380 Skipped: 148



| ANSWER CHOICES    | RESPONSES |            |
|-------------------|-----------|------------|
| TWFRS Employee    | 24.21%    | 92         |
| Local Resident    | 63.16%    | 240        |
| Elected official  | 1.32%     | 5          |
| Prefer not to say | 10.79%    | 41         |
| Strategic Partner | 0.53%     | 2          |
| <b>TOTAL</b>      |           | <b>380</b> |

## Q7 Where do you live or represent?

Answered: 381 Skipped: 147

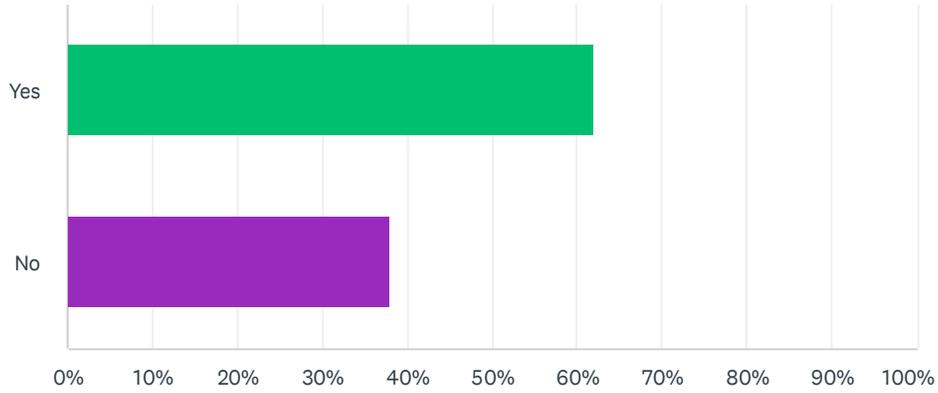


| ANSWER CHOICES                | RESPONSES |            |
|-------------------------------|-----------|------------|
| North Tyneside                | 55.64%    | 212        |
| Newcastle                     | 12.34%    | 47         |
| Gateshead                     | 9.45%     | 36         |
| South Tyneside                | 6.30%     | 24         |
| Sunderland                    | 8.40%     | 32         |
| I don't live in Tyne and Wear | 6.56%     | 25         |
| Other (please specify)        | 1.31%     | 5          |
| <b>TOTAL</b>                  |           | <b>381</b> |

| # | OTHER (PLEASE SPECIFY) | DATE               |
|---|------------------------|--------------------|
| 1 | Northumberland         | 2/2/2024 9:21 PM   |
| 2 | Northumberland.        | 2/2/2024 12:21 PM  |
| 3 | Prefer not to say      | 1/9/2024 11:50 AM  |
| 4 | Washington             | 12/18/2023 7:32 PM |
| 5 | Northumberland         | 12/18/2023 7:43 AM |

## Q8 Do you agree there is clarity of purpose within our Community Risk Management (CRMP)?

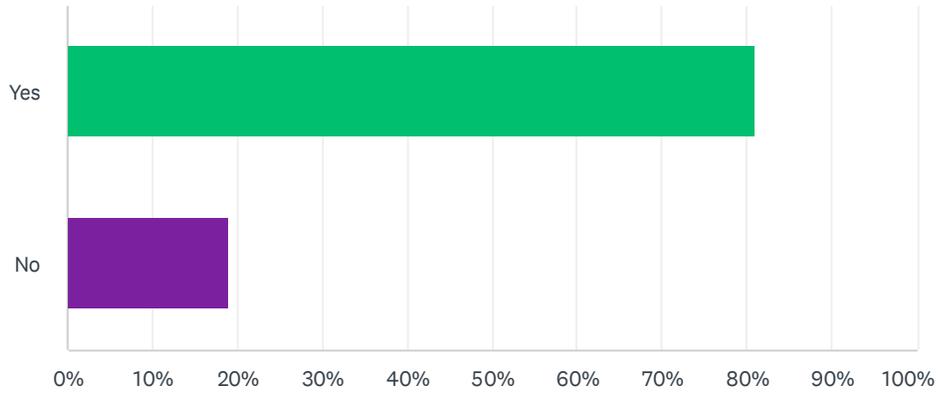
Answered: 372 Skipped: 156



| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| Yes            | 62.10%    | 231 |
| No             | 37.90%    | 141 |
| TOTAL          |           | 372 |

## Q9 Do you support our proposals around investing in our People?

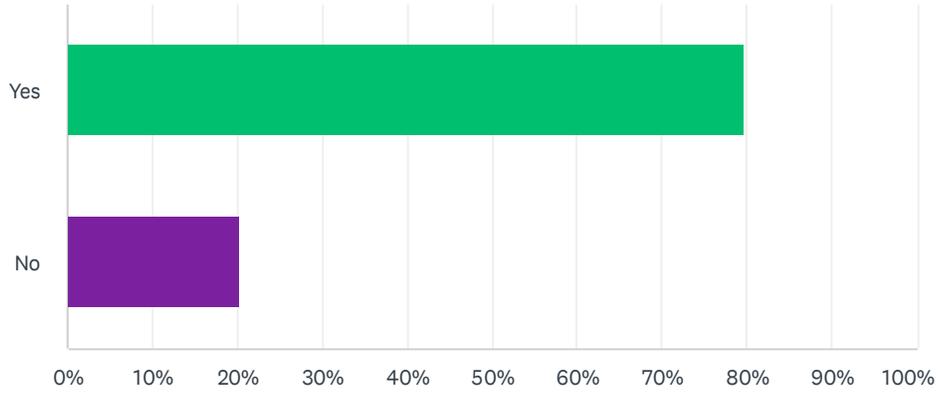
Answered: 374 Skipped: 154



| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| Yes            | 81.02%    | 303 |
| No             | 18.98%    | 71  |
| TOTAL          |           | 374 |

## Q10 Do you support our proposals around investing in our Prevention activities?

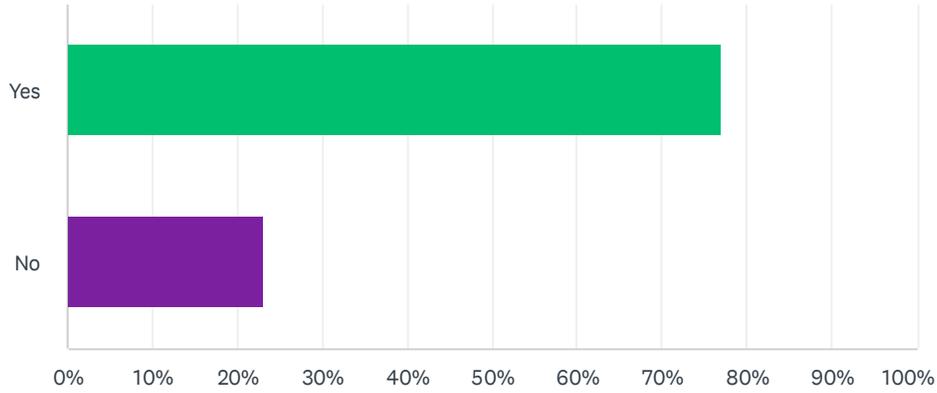
Answered: 376 Skipped: 152



| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| Yes            | 79.79%    | 300 |
| No             | 20.21%    | 76  |
| TOTAL          |           | 376 |

## Q11 Do you support our proposals around investing in our Protection work?

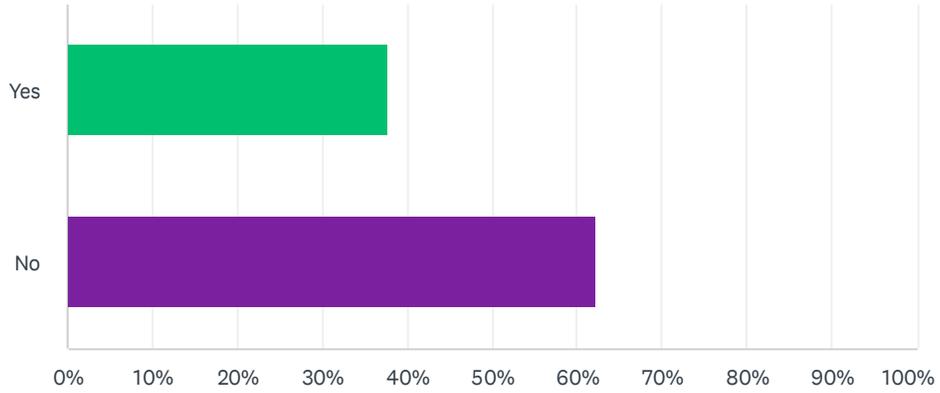
Answered: 373 Skipped: 155



| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| Yes            | 76.94%    | 287 |
| No             | 23.06%    | 86  |
| TOTAL          |           | 373 |

## Q12 Do you support our proposals around investing in our Response capability?

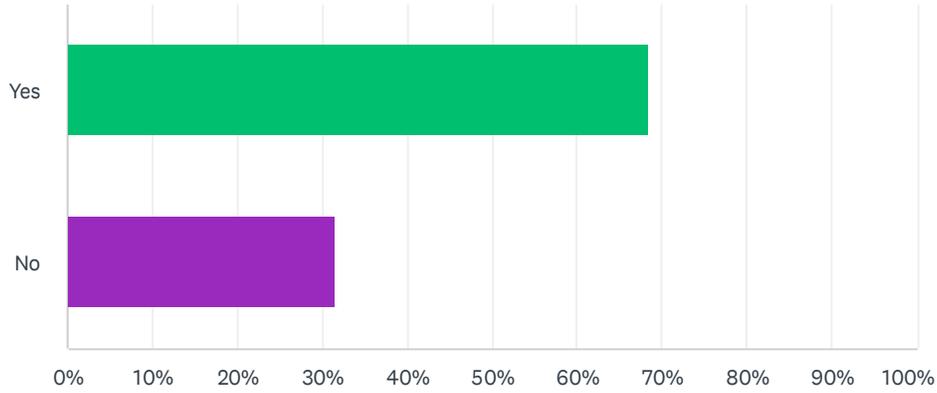
Answered: 379 Skipped: 149



| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| Yes            | 37.73%    | 143 |
| No             | 62.27%    | 236 |
| TOTAL          |           | 379 |

### Q13 Do you support our proposals around investing in our Resilience measures?

Answered: 373 Skipped: 155



| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| Yes            | 68.36%    | 255 |
| No             | 31.64%    | 118 |
| TOTAL          |           | 373 |

## Q14 Do you have any additional comments about our CRMP or how we consult with communities?

Answered: 139 Skipped: 389

| #  | RESPONSES   | DATE              |
|----|---|-------------------|
| 1  | <b>Wallsend</b> Do not Loose the fire cover after 1800  | 2/6/2024 3:05 PM  |
| 2  | <b>Wallsend</b> No fire cover at night where I live (Wallsend) would leave me anxious about death   | 2/6/2024 2:59 PM  |
| 3  | <b>Wallsend</b> I live in Wallsend, I don't want to loose fire cover in Wallsend  | 2/6/2024 2:53 PM  |
| 4  | <b>Resources</b> <b>Wallsend</b> I have grave concerns regarding the removal of G01 during the night. I believe this will increase response times and put lives at risk in Wallsend and in the wider Tyne and Wear area. When Stn J are on Edays, this will leave only 1 appliance covering North Tyneside. All it takes is one incident nearby and there would be no fire cover in North Tyneside at all. Due to Edays and the removal of W01 during the night, if the proposal is accepted, 4 appliances will be removed from the fleet during the night. If the Service is busy or has a large scale incident, resources will be significantly stretched. The Service are completely 'winging it'. | 2/6/2024 10:58 AM |
| 5  | <b>Resources</b> <b>Wallsend</b> I disagree with downgrading the fire cover at Wallsend to essentially cover specials - surely it would be better to find additional funding to facilitate fire boat cover alongside recruiting and retention of staff. Also there appears to be zero thought or effort made to retain staff currently - so many have left TWFRS early in recent years due to disillusionment or lack of feeling valued.  | 2/6/2024 10:06 AM |
| 6  | <b>Neutral</b> <b>Wallsend</b> It seems the fire service have took the findings from the risk register, that there is an increase in wildfires, floods to businesses and increase in usage of lithium batteries. All attended by fire appliances. Yet reducing a fire appliance on an evening at wallsend negates the needs the risk identifies. Putting the people of north Tyneside at more risk. As a resident I'm am not happy with this increased risk especially when my kids are asleep at night.  | 2/6/2024 9:52 AM  |
| 7  | <b>Positive</b> A compelling argument for change. The main beneficiary - The Community of Tyne and Wear.  | 2/6/2024 9:43 AM  |
| 8  | <b>Wallsend</b> We totally oppose the further removal of any fire cover from North Tyneside. We have already lost one station, one fire appliance from the North Tyneside to remove further cover when the are 7/8000 new homes and a 87.5% increase in kitchen fires the proposal to remove night time cover at Wallsend will put the people of North Tyneside at significant risk. We totally support an increase in service capabilities, however not at the expense of this Borough   | 2/5/2024 9:39 PM  |
| 9  | <b>More info</b> <b>Wallsend</b> You have said Wallsend is the optimum station to be day crewed. Data has not been made readily available to prove 'why' you say this is the case. The Data has been requested through various channels but has never been provided. I am writing this on the day before the consultation closes, so even if it is produced the chance of challenging it has now gone.  | 2/5/2024 3:20 PM  |
| 10 | <b>Wallsend</b> Robbing Peter to pay Paul is not the way to overcome the challenges you say you face. Night time cover in North Tyneside is going to be reduced, with the support from Byker debateable as you say they are very busy themselves, making them either unavailable or even busier on top. You already remove or reduce fire cover at night, so this proposal leaves the residents of Tyne and Wear with a lesser service as even more of a reduction in cover.  | 2/5/2024 9:59 AM  |
| 11 | <b>More info</b> Until someone else posted this you didn't even feature on my radar which suggests you didn't want it to reach many people  | 2/4/2024 10:13 PM |
| 12 | <b>Wallsend</b> Don't make Wallsend day crewing   | 2/2/2024 9:28 PM  |
| 13 | <b>Wallsend</b> You are effectively closing Wallsend between 8 and 8 reducing fire cover across the service ! Residents can't sleep as safely at night if this happens  | 2/2/2024 6:22 PM  |

## TWFRS Community Risk Management Plan (CRMP) Survey

|    |  |                    |
|----|--|--------------------|
| 14 | <b>Wallsend</b> As a resident of north Tyneside i do not agree with the removal of a fire engine from north Tyneside between 8pm & 8am every day.  | 2/2/2024 4:18 PM   |
| 15 | <b>No</b> No   | 2/2/2024 11:55 AM  |
| 16 | <b>Wallsend</b> Changes to the shift system at wallsend are unacceptable, you have not provide any clear evidence or given members of the public information on how long they will wait for an appliance during the hours of 8pm - 8am. The 4 second increase you have internally publicised is playing fast and loose with the truth as this is a service wide stat. Residents of wallsend should not be out at more risk to allow those that find themselves involved in rope and water incidents safer. You can not rob Peter to pay Paul. Rope and water should be invested in without cutting fire cover in wallsend.   | 2/1/2024 7:41 PM   |
| 17 | <b>No</b> No   | 2/1/2024 2:31 PM   |
| 18 | <b>Resources</b> As a resident of Tynemouth this may seem a strange comment, but I think from information I can find about call rates, attendance times and details from my neighbour (who is is the fire service). With Tynemouth fire station having 2 fire engines and situated on the coast, so cannot respond in a 360° direction, would it not be a better place to have an on-call response at night times, leaving Wallsend 24/7 full-time? Looking at many other similar stations in the country with similar call statistics, and based on the coast, having a full-time station with 2 fire engines seems a luxury. I'm aware it shouldn't be a race to downgrade fire stations, but this approach seems worth looking at. The efficiency savings are considerable, if the station became one fire engine staffed with full-time Firefighters and one with on-call staff. | 1/31/2024 8:59 PM  |
| 19 | <b>Positive</b> Happy enough with the work that my colleagues do   | 1/31/2024 3:03 PM  |
| 20 | <b>Resources</b> Instead of losing a pump at Stn G from 1800 - 0800 why not day staff a pump at Stn J alongside a 24/7 staffed one ?   | 1/31/2024 2:29 PM  |
| 21 | <b>Negative</b> Yes. It was painful to watch and listen. Telling us nothing, awfully presented.  | 1/29/2024 1:43 PM  |
| 22 | <b>Wallsend</b> Don't support proposed changes to night times closing.   | 1/29/2024 1:15 PM  |
| 23 | <b>Wallsend</b> I do not like the thought of the night tine closures   | 1/29/2024 12:37 PM |
| 24 | <b>Wallsend</b> I don't agree with the closing in the evening at Wallsend fire station   | 1/27/2024 5:49 PM  |
| 25 | <b>Wallsend</b> Keep Wallsend Fire Station open.   | 1/27/2024 3:49 PM  |
| 26 | <b>Wallsend</b> Keep Wallsend Fire Station open.   | 1/27/2024 3:47 PM  |
| 27 | <b>More info</b> <b>Wallsend</b> I oppose the closure of Wallsend Fire Station. I am a local resident and only found out about this from a friend - there has been no publicity. It is not clear from these survey questions that it has been proposed to close the fire station.  | 1/27/2024 1:56 PM  |
| 28 | <b>Negative</b> So dangerous and many people could die   | 1/27/2024 11:58 AM |
| 29 | <b>No</b> NA   | 1/27/2024 11:42 AM |
| 30 | <b>Wallsend</b> I oppose the proposed closure every night of wallsend fire station   | 1/27/2024 11:40 AM |
| 31 | <b>Wallsend</b> I do not agree to losing fire cover at night in wallsend   | 1/27/2024 11:23 AM |
| 32 | <b>Wallsend</b> I completely disagree with Wallsend fire station being moved to a day crewing station. Tynemouth should move to a one pump station and the Wallsend should be kept whole time. Wallsend should not be left without cover past 6 pm.  | 1/26/2024 3:19 PM  |
| 33 | <b>More info</b> Yes where is this information as if I didn't know a firefighter I would not have been able to take part in this survey  | 1/24/2024 12:39 PM |
| 34 | <b>Wallsend</b> I'm just worried that to remove all fire cover during the night at Wallsend fire station will result in a delay in emergency response as the nest nearest resource is in Byker. Public services, especially emergency services, are already under threat and this would be a terrible decision.  | 1/23/2024 3:50 PM  |
| 35 | <b>Neutral</b> Follow the Equality Act, to ensure the correct protected characteristics are in place.  | 1/22/2024 2:50 PM  |
| 36 | <b>Positive</b> It would be useful to work with local charities who often have access to large numbers of vulnerable people to do some fire safety and prevention work.  | 1/22/2024 1:30 PM  |
| 37 | <b>No</b> N/A  | 1/22/2024 12:13 PM |

## TWFRS Community Risk Management Plan (CRMP) Survey

|    |  |                    |
|----|--|--------------------|
| 38 | <b>Cultural</b> Is this a cover for the recent report into misogyny within your service?   | 1/21/2024 11:09 PM |
| 39 | <b>Wallsend</b> Cutting down on fire engines from 6pm and over night when fire is most likely is a staggering decision. Wallsend area is highly populated. Bringing an engine from Tynemouth won't be just extra 4 seconds in real time. I absolutely cannot agree with the proposal.  | 1/21/2024 10:22 PM |
| 40 | <b>Neutral</b> <b>Wallsend</b> I don't agree with the new prospals, although there is some good in making rope/water primary staffed I still believe this is an overall negative effect with Wallsend going day crewed. Regardless of figures I believe that this will cause much longer turnout times for Wallsend and surrounding areas. Population in this area is growing and risks increase, I don't agree that residential addresses and business properties next to Wallsend will only have a 'few seconds delay' in a pump arriving. I believe it to be much longer than that. Making a wholtime fire station day crewed is putting people at greater risk at night. | 1/20/2024 9:32 AM  |
| 41 | <b>Positive</b> Tyne & Wear Fire & Rescue Service play a vital role not only as an emergency service, but also in their work in preventing a wide range of incidents including those related to fire and water. On behalf of Tynemouth Volunteer Life Brigade (TVLB), we welcome the intentions to enhance the Service's line and Water capabilities, especially given the noticeable increase in incidents. We have a strong operational relationship with the service, and look forward to this continuing and developing in the years to come.  | 1/19/2024 9:01 PM  |
| 42 | <b>Neutral</b> We need to feel safe knowing we have service locally in the community   | 1/19/2024 9:56 AM  |
| 43 | <b>Wallsend</b> concerns for public safety with the proposals for closure of Wallsend FS in the evenings - this is a high risk industrial area with heavy engineering working shifts and it would be unsafe to restrict opening times of the Station   | 1/17/2024 1:53 PM  |
| 44 | <b>No</b> .  | 1/15/2024 8:00 PM  |
| 45 | <b>Wallsend</b> Wallsend fire station must stay open for residents and also for the local area - resources are already spread too thinly   | 1/15/2024 5:55 PM  |
| 46 | <b>Wallsend</b> DO NOT CLOSE WALLSEND FIRE STATION,  | 1/15/2024 4:12 PM  |
| 47 | <b>Wallsend</b> Our fire service is an emergency service. The community relies, expects and depends on it 24 hours. No part of it should be removed. Disasters happen even when people sleep.  | 1/14/2024 2:17 PM  |
| 48 | <b>Wallsend</b> Do not close Wallsend Fire Station at night  | 1/14/2024 11:39 AM |
| 49 | <b>More info</b> Surveys are good but it doesn't go far enough you need to speak to the people and understand our concerns in a personal level.  | 1/14/2024 9:50 AM  |
| 50 | <b>Wallsend</b> Oppose evening closure of wallsend fire station  | 1/13/2024 9:41 PM  |
| 51 | <b>No</b> N/A  | 1/13/2024 6:32 PM  |
| 52 | <b>Wallsend</b> I'm in a wheelchair and can't get out of my house quickly, if Wallsend is closed and my local station is out, it is going to take much longer to get to my house which puts me at risk.  | 1/13/2024 4:10 PM  |
| 53 | <b>Wallsend</b> I don't see why you have to close Wallsend for station at night. That's when most fires happen surely, it's certainly when I'm most likely going to need it.   | 1/13/2024 4:08 PM  |
| 54 | <b>Wallsend</b> Wallsend fire station needs to stay open. I live here and don't want to have to wait longer for the next fire engine. I have a young child and worry about this.   | 1/13/2024 4:05 PM  |
| 55 | <b>More info</b> There should be more consultation with local residents if proposing to close a station overnight. I'm shocked.  | 1/13/2024 2:05 PM  |
| 56 | <b>Wallsend</b> Keep Wallsend Fire Station open!   | 1/13/2024 1:02 PM  |
| 57 | <b>No</b> No   | 1/13/2024 12:09 PM |
| 58 | <b>Wallsend</b> Save the fire station  | 1/13/2024 12:08 PM |
| 59 | <b>Wallsend</b> Completely oppose the proposed closure every night.  | 1/13/2024 11:53 AM |
| 60 | <b>Wallsend</b> Think it's disgusting to Tey and close wallsend fire station. It is part of the community and it will cost life's if it has not all ready done. Time is of the essence to save lives when a fire or accident accourrs.   | 1/13/2024 11:41 AM |

## TWFRS Community Risk Management Plan (CRMP) Survey

|    |  |                    |
|----|--|--------------------|
| 61 | <b>Wallsend</b> Keep the fire station open!!   | 1/13/2024 11:35 AM |
| 62 | <b>Wallsend</b> DO NOT CLOSE THE FIRESTATION   | 1/13/2024 11:00 AM |
| 63 | <b>Resources</b> Please make sure you speak with SM Shepherd and water rescue instructors regarding any proposed ideas or plans with primary staffed fireboat, as there will be many hurdles and issues that will need to be addressed. I have no doubt this can all be done with some work, but you need to be fully aware of these problems before any decisions should be made.   | 1/12/2024 4:46 PM  |
| 64 | <b>Wallsend</b> I do not support the removal of a fire appliance through the night in Wallsend.  | 1/12/2024 3:02 PM  |
| 65 | <b>Wallsend</b> Completely disagree with closing wallsend on a night time  | 1/12/2024 2:29 PM  |
| 66 | <b>Wallsend</b> Don't close Wallsend fire station, I'm not having it, it's stupid!   | 1/12/2024 2:21 PM  |
| 67 | <b>Wallsend</b> Disagree with Wallsend Fire Station being day-crewed   | 1/12/2024 1:56 PM  |
| 68 | <b>Wallsend</b> STN G should not go day crewing  | 1/12/2024 1:42 PM  |
| 69 | <b>Wallsend</b> I strongly disagree that Wallsend Community Fire Station should go day staffing as this would mean 4 appliances off the run on a nightshift which increases the risk on operational personel   | 1/12/2024 1:36 PM  |
| 70 | <b>Resources</b> <b>Wallsend</b> Moving Wallsend to day crew puts the residents of Wallsend at a greater risk as response times will be significantly more than 4 seconds extra. 4 seconds is a service wide difference and is not the right data to use in this situation. Yes the data is robust and it will be correct but next level data should be used looking solely at North Tyneside response times and differences should G01 be removed. This isn't about showing we will still be the fastest response time over all as a service, because in this area of the service it will take a dramatic dive. If during the night a house fire occurs in Wallsend it will take longer to get an initial appliance travelling from J or F more likely. How long will that take? If one occurs in Whitley Bay it will take longer to get a third pump for assistance. But what if there's a house fire in Whitley bay during the early morning hours and its an E day shift. J02 is off the run, there is no cover from G01 which leaves only one fire appliance covering 2 large areas with assistance a good while away. Its going to take a lot longer than 4 seconds to get assistance in that situation and J01 will be solo in that situation on many occasions. Yes our specialist capabilities need staffing but I don't feel this is can be the best/safest way. not only for our residents but for the crews of J01 and others. | 1/12/2024 9:44 AM  |
| 71 | <b>Wallsend</b> I don't agree and do no want the appliance at Wallsend to be day crewed.   | 1/11/2024 5:37 PM  |
| 72 | <b>Wallsend</b> Wallsend fire station should remain crewed day and night   | 1/11/2024 3:41 PM  |
| 73 | <b>Wallsend</b> by closing wallsend you are putting peoples lives at risk.   | 1/11/2024 12:53 PM |
| 74 | <b>Wallsend</b> I don't agree with losing night time cover at Wallsend under any circumstances. We as a service must always be ready to save life, rescue and look after our community. If we lose cover at Wallsend on nights. We won't have this capability.   | 1/11/2024 12:48 PM |
| 75 | <b>Negative</b> <b>Wallsend</b> The thought of removing a fire engine between 2000 and 0800 surely does not Create The Safest Community it can only make response times longer and make the public and firefighters less safe. The fact you hide behind statistic's is laughable we all know the figures can be massaged the make any outcome needed to push this though.  | 1/11/2024 11:05 AM |
| 76 | <b>Neutral</b> Go back to basics in response to any incident   | 1/10/2024 6:03 PM  |
| 77 | <b>Resources</b> If Wallsend Fire Station is losing its night time cover this would mean we would have 4 appliances off after midnight, however if E days were scrpced and those two appliances remained on the run I would fully support it.  | 1/10/2024 11:37 AM |
| 78 | <b>No</b> Na   | 1/9/2024 6:02 PM   |
| 79 | <b>Wallsend</b> I think the night time closing of wallsend fire station is absolutely disgraceful, the evidence to support the new response times is flawed, this is removing a resource that is used in the whole of north Tyneside and Byker and Walker not just Wallsend. I have family with young children who live less than 1 mile from Wallsend station, if they have a fire at night then a fire engine WILL be slower to reach them under these new proposals. And by more than 4 seconds. That is a FACT   | 1/9/2024 4:01 PM   |

## TWFRS Community Risk Management Plan (CRMP) Survey

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| 80 | <b>Negative</b> The survey is deliberately vague and unclear. If I didn't know better, you'd think the survey is no more than a box ticking formality. Designed to be hidden away and in no way contribute to the consultation process.   | 1/9/2024 3:58 PM  |
| 81 | <b>Wallsend</b> There should be a fire engine in wallsend during the night. Extra people should not be taken from wallsend to improve other areas at the detriment of wallsend  | 1/9/2024 1:38 PM  |
| 82 | <b>Negative</b> Be truthful and honest  | 1/9/2024 11:50 AM |
| 83 | <b>Resources</b> Reducing front line fire appliance cover to allow special assets to be primary staffed doesn't seem right or safe for people living within the area where fire appliances are to be removed during times of the night where potentially life threat from fires is most likely to occur and a speedy attendance is needed , plus the public who pay for a service in that area would not be getting the service they pay for if they needed it .  | 1/9/2024 11:40 AM |
| 84 | <b>Negative</b> <b>Resources</b> I don't feel it correct to reduce the fire cover of theTyne and Wear community to support other parts of the rescue service. Having four pumps missing during the night when the community is at its most vulnerable seem a very poor example of a community risk based plan and leaves the people of Tyne and Wear hugely disappointed in the leaders of the Fire service   | 1/9/2024 9:40 AM  |
| 85 | <b>Wallsend</b> Taking fire cover away from wallsend fire station at night is unacceptable. Investment is good, but not at the expense of wallsend residents  | 1/9/2024 9:35 AM  |
| 86 | <b>More info</b> As an elected member, I would prefer to see a more public consultation and face to face surgeries so the local community can ask questions about the proposals and how it impacts them. The CRMP is not very friendly to the public and this survey is misleading also. There is no mention of how the risk in Wallsend has changed to warrant a reduction in fire cover.  | 1/8/2024 8:18 PM  |
| 87 | <b>Positive</b> <b>Wallsend</b> It's reassuring to hear that TWFRS would like to ensure the fireboat and rope rescue are available at all times however this should not be at the expense of Wallsend's fire engine. Wallsend is a busy station and the community of Wallsend and further afield in North Tyneside pay for that fire engine to be there for when they might need it.  | 1/8/2024 8:00 PM  |
| 88 | <b>Resources</b> To create a safe operational response do not remove 4 fire appliances during night time  | 1/6/2024 6:01 PM  |
| 89 | <b>Resources</b> You have continued to slash resources putting the local community at a higher risk. Less fire engines, longer response times, longer waiting times for initial crews responding first at the scene. Stop fudging figures and blagging the community like we are idiots   | 1/5/2024 5:42 PM  |
| 90 | <b>Positive</b> Protection - Premises should be fined for exceeding a specified number of unwanted fire calls per rolling period; e.g. 3 unwanted signals in a 12 month period. Many premises do not have systems correctly maintained as there is no negative repercussion from having a fire service attend unnecessarily. Response - I partly support these proposals. Particularly around water rescue and the boat in addition to the creation of a new day crewing station as this will be beneficial for staff who wish to work a dayshift system due to family demands. Many staff who have these commitments will also need to be closer to work and having a station in the north and one in the south operating this system will mean this system is open to a wider pool of firefighters as travelling to/from the far south of the region from the north division in particular is difficult given the congestion on the A1 and the surrounding roads. Having another day crewing station also creates more opportunities for shift swapping between the two stations which will also help staff. However, according to the CRMP, incidents between 20:00 - 08:00 have increased within the Wallsend area. Removing an appliance overnight in this area will place greater demand on neighbouring stations; particularly Byker which was the busiest station in the region during these hours from 2020-2022. Removing an overnight appliance from this area is a risk. Also, the question needs to be asked regarding prevention in this regard. What additional prevention measures would be undertaken to try and reduce the number of calls in the Wallsend area? Are the current prevention measures suitable, given overnight incidents have risen? One option the service could consider for both day crewing stations, is a retained duty system to take over the appliance once day crewing hours cease. This system works well in many fire services, where the RDS operate a 2nd appliance during the daytime then take over both appliances overnight depending upon availability. Although there would be an initial cost in capital for an additional appliance and equipment and ongoing (although reduced) staffing costs, significant savings would be achieved in revenue from the current model over a long term timescale which would overcome the initial capital investment and also | 1/5/2024 1:45 PM  |

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allow an appliance to be maintained in the area overnight. Alternatively, the RDS could simply take over the primary appliance once day crewing finishes, which will lead to greater cost savings, but may reduce the pool of interested applicants knowing they will only be required for night calls. The first approach would therefore increase the number of appliances available due to a second appliance being brought in for RDS use then both appliances being used by the RDS overnight if numbers permitted - a significant boost for the service and the local area, who will feel aggrieved to be losing a fire appliance despite increases in council tax and fire service rebate. re contaminants research, the service currently washes dirty firekit on station post incident. This is not the best approach as the station washers do not remove all soiling such as products of fire and it will inevitably lead to contaminants being present in stations. Morally this approach may not protect staff and visitors efficiently and financially it may leave the service open to future claims. Consideration should be given to using specialist cleaning companies and heavily contaminated kit can be kept from ever entering a station by leaving it outside in a suitable container ready for collection (e.g. double bagged in a large plastic receptable).

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| 91  | <b>Wallsend</b> There needs to be a fire engine at Wallsend 24 hours a day like there's always been. Fires and other emergencies happen at any time, not just during the day. Your own statistics on page 40 show a big increase in all fire station areas of incidents in the years since 2019/2020 between 8pm and 8am. How can you think it's a good idea to have fewer fire engines at this time??   | 1/4/2024 7:05 PM    |
| 92  | <b>Positive</b> This appears to be a clearly well thought out and planned use of current available resources being redeployed to provide a greater response to all incidents across the Tyne & Wear area.  | 1/1/2024 12:34 PM   |
| 93  | <b>More info</b> I would like more information about the two fire stations affected by changes to staffing and how / if this will affect residents in Washington, please email me this information Cllr.dianne.snowdon@sunderland.gov.uk   | 1/1/2024 10:21 AM   |
| 94  | <b>Wallsend</b> The closure is wallsend fire station would be detrimental  | 12/28/2023 10:51 AM |
| 95  | <b>Wallsend</b> Why are you intending to only have Wallsend fire station operational in daylight hours? Do you think there's no fires in our area at night? Is our safety worth less than the safety of eg Byker and Tynemouth?  | 12/27/2023 11:01 PM |
| 96  | <b>Not read CRMP</b> You don't link to any information about the CRMP so how do you expect people to respond to these questions? I've said no on the basis that I haven't seen them. Are you just trying to put people off completing the survey because you don't want us to get as far as expressing an opinion on proposed cuts to service?   | 12/25/2023 8:36 AM  |
| 97  | <b>Wallsend</b> I do not believe reducing the hours that Wallsend Fire Station is manned is anything other than a cost cutting exercise. It is ridiculous to think that by reducing the hours of operation will not significantly increase the risk to the lives of the residents of Wallsend's community. Wallsend is a large area which is only increasing with the building of new housing estates. Coverage from Tynemouth and Byker during the evening/night will mean an increase in response times and to think that people will not be impacted is short sighted, outrageous and unsafe.   | 12/24/2023 8:58 AM  |
| 98  | <b>Wallsend</b> Some of the language used needs to be more plain, there are obvious cutbacks, the part time fire stations are a disaster waiting to happen, if there is insufficient funding, the accountants need to step away and the actual fire service management need to take their case to the councils and government. This is people's lives not bean counting! I personally think this exercise is a 'done deal' and lip service'. Thin end of the wedge- next it will be, well nothing major has happened (luckily) in the last year, at Wallsend, it's part time, so we can close it all together..... the week after an industrial estate burns downs..... at 6pm. Traffic stuck on the coast road..... 50 people burn to death.... NOT THOUGHT THROUGH!!!!!! | 12/23/2023 11:50 PM |
| 99  | <b>Wallsend</b> Instead of closing at night why not close during the day and have a working time of 17.00 until 05.00. This makes a 12 hour night shift. This is when most fires occur. Especially around bonfire night  | 12/23/2023 9:47 PM  |
| 100 | <b>Wallsend</b> Do not shut wallsend fire station. absolute disgrace   | 12/23/2023 8:30 PM  |
| 101 | <b>No</b> No   | 12/23/2023 7:54 PM  |
| 102 | <b>Money</b> Lives matter, not saving money  | 12/23/2023 2:47 PM  |

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| 103 | <b>More info</b> Please consult local community before closing stations overnight  | 12/23/2023 1:54 PM  |
| 104 | <b>Wallsend</b> Closing Wallsend fire station at night will no doubt increase response times and increase the chance of more deaths in the local area no matter how you try to paint it up. Why are we cutting essential services when council taxes are increasing at stupid amounts!!!   | 12/23/2023 12:34 PM |
| 105 | <b>Wallsend</b> Redirecting funding from core overnight response capabilities at Wallsend is not acceptable and will lead to longer call-out response times. Our council tax should not be redirected to city centre issues when we pay for a local service.   | 12/23/2023 10:39 AM |
| 106 | <b>Wallsend</b> Don't close Wallsend Fire Station overnight. I don't want anyone to die or be seriously injured in a nighttime fire...   | 12/23/2023 10:09 AM |
| 107 | <b>Wallsend</b> This proposal is totally ridiculous it will put lives at risk if the station becomes day time only   | 12/22/2023 1:04 PM  |
| 108 | <b>Money</b> Too many resources used in fighting minority societal issues and not enough in the service's core roles. The 'different budgets' argument is rubbish.   | 12/22/2023 11:53 AM |
| 109 | <b>No</b> No   | 12/21/2023 8:45 PM  |
| 110 | <b>Wallsend</b> Do NOT close Wallsend fire station at night.   | 12/21/2023 5:38 PM  |
| 111 | <b>Wallsend</b> The idea of just having a day shift at wallsend station is not supported by myself and family. I'm sorry but a fire station needs to be on standby ROUND THE CLOCK! Yes perhaps a major incident might not occur at night - but there's also the possibility that it will. Could you live with that??  | 12/21/2023 4:04 PM  |
| 112 | <b>Wallsend</b> Bitterly disappointed at the proposal to close Wallsend station at night, being a resident myself. Tynemouth and Byker appliances may not be able to respond if they are tied up at incidents. Losing Wallsend at night to send staff to man the fireboat does not make sense, when the figures show the boat attends a fraction of the calls.   | 12/20/2023 8:36 PM  |
| 113 | <b>Wallsend</b> Don't close Wallsend Community Fire Station at night, it is at the heart of the residential area and time matters when a person is involved in a house fire.   | 12/20/2023 10:13 AM |
| 114 | <b>Resources</b> As crews over the last few years are responding to more and more bridge rescues, and often rope rescue is not available to respond due to rope staffing numbers but Victor crews have to respond in the first instance, would it not be a better idea going forward to move K06 back to Tango and then move rope rescue to victor as they no longer have V03 Alp and are closer to the bridges for response times. I.E if rope rescue is not available at Tango then rope operators from Kilo if available will be turned out the the Tyneside bridge rescue. | 12/20/2023 9:25 AM  |
| 115 | <b>More info</b> It would be good if you could have some physical consultations at locations in Tyne and Wear.   | 12/19/2023 11:16 PM |
| 116 | <b>Negative</b> No, there's no clarity as you say about protecting the community but are reducing fire cover. No, you're not investing in people when distributing staff against their will. No, less prevention work will be carried out in the area due to less staff. No, less protection as there is less fire cover. No, not supported as less fire cover & less fire trucks equals less resilience   | 12/19/2023 3:19 PM  |
| 117 | <b>More info</b> Why am I hearing about this on Twitter? Why are local residents not receiving information directly?   | 12/19/2023 1:54 PM  |
| 118 | <b>Wallsend</b> Removing wallsend's appliance at nighttime is unacceptable   | 12/18/2023 6:03 PM  |
| 119 | <b>Resources</b> Yes stand alone pumps should ride 5 personnel and can't train on certain specials as require 5 people minimum to train correctly therefore training isn't possible to the minimum standard required. A lot of cuts have occurred in the last 10 years to front line appliances so further cut backs in Tyne and wear will lead to a poorer service and effect capabilities to perform to the standards the public expect.   | 12/18/2023 2:24 PM  |
| 120 | <b>Wallsend</b> Surely closing Wallsend fire station on a night time would affect how quickly you could respond to an emergency in that area and would put lives at risk. I completely disagree with this proposal. Waiting for a fire engine from either Byker or Tynemouth could make the difference between life and death if someone is trapped in a burning house or a bad car crash. It is 2023 ! surely cover should be improving not getting worse!  | 12/18/2023 11:50 AM |
| 121 | <b>Money</b> Seems its always cuts and if there is need to do more ie climate change then why is this. Cuts or moving/changing resources. Used to ride 5 on cat 01 and apparently the 5th  | 12/18/2023 9:57 AM  |

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person was very important and it will be more so with retirement age now 60.

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| 122 | <b>Negative</b> You write a document with 60 pages which is completely unrealistic for general public to read over the Christmas period. You use terminology the general public can struggle to understand You have not been completely honest in the day crew proposal claiming it's family friendly.....it is NOT family friendly Bonny lad ! You are trying like a politician to make it seem like your investing but all your doing is taking fire cover away And your survey with only ACTUALLY 6 questions asking people's opinions is bullshit....why write a 60 page document then only have 6 questions about it? If you genuinely WANT to consult with your community about this your reaching a tiny demographic to do so through Facebook.....your marketing team SHOULD be telling you this. Not everyone has Facebook or will see this post...where are your community face to face meetings ???   | 12/18/2023 7:43 AM |
| 123 | <b>Negative</b> The proposals around Protection work seem to be allocating resources towards an area which is not a primary job of the fire service. It is business owners and local government who should be ensuring compliance with legislation. The funds being used for this from tax payers should be going to fund the front line staff and equipment , no creating a new inspection team . The proposals around Response again seems to be diverting resources and funds away from operational response. Removing any fire cover in this current climate is dangerous, all emergency services are overstretched with the Tory budget cuts. If you need resources to deal with height, river, suicides, then look to use some of the money from the Protection proposal and instead of creating a new team, add jobs to the stations that need the resources, don't move firefighters and risk lives of Wallsend. The proposals around Resilience - Introducing an ELS asset sounds costly, and unnecessary. How often do these assets get mobilised nationally and is there not already a good enough model in place to do this? Why in Tyne and Wear, can't this be done somewhere else? The proposal around Terrorist Attacks is very vague, what does it even mean? | 12/17/2023 4:48 PM |
| 124 | <b>Positive</b> <b>Wallsend</b> Very clearly set out although Wallsend becoming day shift only crewing system is unacceptable.   | 12/16/2023 7:18 AM |
| 125 | <b>Wallsend</b> Day crewing means there will be no fire engine at Wallsend on a night time. This will impact on response time for an incident at Wallsend and surrounding areas. Is it correct that 4 fire engines not available on a night time. There have been 2 fire deaths recently during the night. Why are these 4 fire engines not available at night.  | 12/15/2023 7:02 PM |
| 126 | <b>Wallsend</b> As a resident of North Tyneside, I am concerned that if Stn G goes to day crewing and G01 is off the run after 8pm, and Stn J is on E days and J02 goes off the run at midnight, that would leave J01 the only appliance to cover North Tyneside   | 12/15/2023 4:35 PM |
| 127 | <b>Positive</b> Increasing availability of rescue specialists is a good idea.  | 12/14/2023 9:03 PM |
| 128 | <b>Resources</b> I think its pretty sad we are loosing yet another nighttime appliance. While it is good to see investment and increase in water, rope and heavy rescue, I find it slightly worrying that we cannot look at sufficient staffing for High Volume Pump. This could be easily achievable by 5 at Stn Y which has in the past been mentioned, with regards staffing HVP and the sheer size and location of Stn area. I think if you are serious about improving resilience the lip service paid to this should stop.   | 12/14/2023 2:51 PM |
| 129 | <b>No</b> No.  | 12/14/2023 8:36 AM |
| 130 | <b>More info</b> Community talks to make things clearer for public to understand what is meant by certain terms used in the document   | 12/14/2023 8:12 AM |
| 131 | <b>Wallsend</b> The reduction of Wallsend to day crew is a backward step   | 12/13/2023 8:37 PM |
| 132 | <b>Neutral</b> We must strive to continue to improve in all aspects of our service and we can only get better .  | 12/13/2023 8:33 PM |
| 133 | <b>Money</b> More cuts hidden in the words. 4 appliances unavailable every night . Lack of crews to safely work on stations that have only 1 appliance. Not staffing HVP to minimum national standards.No detail in how you are going to increase line rescue availability. Investing in people by constantly scrutiny with staff scared to come to work or voice opinions or have an opinion for fear of discipline. The public expect an emergency service that will respond when they are needed. You seem to prioritize everything else and put emergency response as the least important aspect of a fire service.  | 12/13/2023 7:50 PM |
| 134 | <b>Resources</b> This proposal results in 4 appliances unavailable during the night when the public  | 12/13/2023 7:48 PM |

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are mist at risk (your stats). This would be a perfect time to remove the unpopular Edays. Expanding MTA, not within role .

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| 135 | <b>Wallsend</b> the removal of the fire engine from wallsend could have a significant detriment resulting in longer response times to the likes of Palmersville, Benton, Wallsend central where 000's of new homes and people live. i believe there is a necessity of a fire appliance 24/7 | 12/13/2023 7:37 PM  |
| 136 | <b>Resources</b> My only issue with CRMP proposals are the fact it was promised that certain 1 pump stations would start riding 5 on appliances if Edays were voted in!   | 12/13/2023 5:15 PM  |
| 137 | <b>Resources</b> Why are crews still required to complete edays when two pumps will be removed by two stations completing whole time day crewing which will fulfill the previous IRMP requirements thus making 4 pumps unavailable during the night.  | 12/13/2023 5:08 PM  |
| 138 | <b>Positive</b> Excellent document with good proposals showing investment and realignment of risks.   | 12/13/2023 2:41 PM  |
| 139 | <b>No</b> no  | 12/13/2023 12:45 PM |