

# Property Maintenance update – October 2024

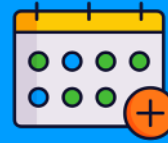
**22 days**

Ave days for a routine repair appointment



**32 days**

Ave days to complete a non-emergency repair



**12000**

Emergency repairs attended (24 hrs)



**8%**

Repair visits that result in a 'no access'



**58,000**

urgent and routine repairs carried out



**93.17%**

Repairs complete right first time



**100%**

Eligible Properties with a valid LGSR certificate



**99.81%**

Properties with an EICR (Electrical Safety Report)



**900**

properties returned to ready to let by the Empty Homes Team

