





Care Quality Commission (CQC) GP Inspection – Annual Report**Report of Chief Officer Sunderland Clinical Commissioning Group****1 Purpose**

- 1.1 The purpose of this report is to provide the Health and Wellbeing Scrutiny Committee with an overview of inspections that have been undertaken by the Care Quality Commission (CQC) in the NHS Sunderland CCG area.

2 Background to the CQC Inspections

- 2.1 The CQC was established in 2009 as a result of the amalgamation of three former agencies; the Commission for Social Care Inspection, the Mental Health Act Commission and the Healthcare Commission. The CQC's original remit was to inspect and regulate Foundation Trusts, Mental Health Trusts and Residential/Nursing Home settings but in April 2011 this was extended to other services as well as dental practices, and further extended to GP practices in 2012.
- 2.2 Under the Health and Social Care Act 2008 it is a regulatory requirement for a GP practice to be registered with the CQC. Failure to be registered is a breach of the regulations and a practice who fails to be registered with the CQC cannot deliver services and therefore risks contract termination.
- 2.3 The CQC has visited and rated every practice in Sunderland.
- 2.4 Each CQC visit team usually has a lead CQC inspector, a GP and is often accompanied by a Practice Manager, a Practice Nurse specialist and/or an expert by experience; if the practice is a dispensing practice (one which can also supply medicines directly to patients) then it may also have a pharmacist on the visit team – there are no dispensing practices in Sunderland. Each practice is inspected against five domains which are:
- Are services safe?
 - Are services effective?
 - Are services caring?
 - Are services responsive to people's needs?
 - Are services well-led?

- 2.5 Each domain is given a rating and then an overall rating is assigned to the practice as follows:

	Outstanding – the service is performing exceptionally well.
	Good - the service is performing well and meeting expectations.
	Requires improvement – the service isn't performing as well as it should and the CQC have told the service it must improve.
	Inadequate – the service is performing badly and the CQC may also have taken enforcement action.

- 2.6 If a practice is rated as 'inadequate' in two or more domains, the practice is given an overall rating of 'inadequate' and the CQC places the practice into what is termed 'special measures' for a specified length of time (usually 6 months) until the practice is re-inspected. Being placed in special measures usually also results in enforcement action being taken by the CQC. Due to the seriousness of the rating, the CCG and NHS England also instigate a local process which entails a visit to the practice to discuss the CQC outcome and the practice receives a contractual breach notice which is monitored until such times the breach has been remedied. A contractual breach notice which is not remedied, or a breach which represents an immediate patient safety concern, can ultimately lead to contract termination.
- 2.7 Information regarding a practice's CQC rating is also a domain within NHS England's Primary Medical Care Assurance Framework; this framework includes a large number of indicators and is designed to extract data from multiple sources to provide an overall picture of the quality of primary care within the region. The CCG utilises this data, triangulates it with CCG-held data and discusses any concerns at the CCG's Local Quality Group before determining if further action is required. The outcomes of the Local Quality Group are also reported to the CCG Quality and Safety Committee which oversees the quality of all health services commissioned by the CCG and to the CCG Primary Care Committee which over sees the commissioning of general practice services.

3 Support to Sunderland GP Practices

- 3.1 It is recognised that being placed in special measures is a very difficult time for a practice and therefore practices in this position are offered the following support:
- NHSE offer resilience funding on an annual basis and the CCG will support practices to access this funding allowing them to obtain the external help and support they may need.

- The CCG also offers support to practices in special measures where the GP Primary Care Lead and the Head of GP Commissioning will visit the practice, discuss their needs and allocate resource to help with their action plan. They will also make timely visits where appropriate to check on progress supporting with any outstanding issues.
- To ensure a consistent communication message is given to patients, the CCG offer the support of communications experts to develop key messages for patients to assure them that their practice remains open and that the practice is working with the CQC to address issues raised.
- To provide support to all practices the CCG has commissioned training and development events to provide information to practice teams to enable them to be 'inspection ready'. An advisor from the CQC has also presented at a Practice Manager event to inform them of any changes to the inspection criteria. These events have been well attended by practices in Sunderland

4 CQC Status of Sunderland Practices

- 4.1 The outcome of CQC inspections (and in some cases, re-inspection) undertaken in Sunderland are attached. Some practices have been visited more than once; a re-visit is triggered when there is a change in the legal entity of a practice (i.e. new partners join or leave the practice) or, in the case of some of the practices below, if the practice has previously been in special measures.
- 4.2 Currently there are no practices in 'special measures' in Sunderland but there are 3 practices that are rated 'requires improvement'. One of these practices, Wearside Medical Practice has been revisited and the CCG is awaiting the outcome of this revisit. We do not have dates for the planned re-inspection but this is usually within 6 months of the previous visit.

5 Recommendation

- 5.1 The Committee are asked to note the content of this report and the work that has been undertaken by the practices in the Sunderland area to ensure compliance with CQC regulations.

<u>PMS Inspections undertaken in Sunderland CCG area as of June 2018</u>					
Practice	NHS Code	CQC ID	Inspection date	Status	OVERALL RATING
Ashburn Medical Centre	A89018	1-540904472	07/09/2016	Published	Good
Broadway Medical Practice	A89024	1-540671421	21/04/2015	Published	Good
Castletown Medical Centre	A89036	1-2084428624	15/08/2016	Published	Good
Concord Medical Practice	A89022	1-540627306	16/08/2016	Published	Good
Deerness Park Medical Group	A89001	1-540657643	05/04/2018 and 18/04/2018	Drafted, in QA process.	Awaiting official rating
Deerness Park Medical Group	A89001	1-540657643	07/01/2016	Published	Good

Dr Ahmed El Safy	A89623	1-522484207	16/02/2018	Published	Good
Dr Ahmed El Safy	A89623	1-522484207	08/09/2015	Published	Good
Dr Annie Thomas	A89620	1-527013543	05/01/2016	Published	Good
Dr Brigham and Dr Joseph	A89005	1-540795923	18/08/2016	Published	Good
Dr Hegde and Partners (The Galleries Health Centre)	A89003	1-542373261	05/01/2016	Published	Good
Dr Martin Weatherhead	A89604	1-506867554	14/01/2016	Published	Good
Dr NJ Bhatt	A89624	1-503938737	12/01/2016	Published	Good
Dr Rex Obonna	A89603	1-495150053	12/07/2016	Published	Good
Dr SM Bhate and Dr H El-Shakankery	A89002	1-540775083	07/02/2018	Published	Good

Dr Stephenson and Partners	A89010	1-542210008	18/01/2016	Published	Good
Drs Cloak, Choi and Milligan	A89019	1-540465682	21/06/2016	Published	Good
Forge Medical Practice	A89020	1-540510137	03/01/2018	Published	Good
Fulwell Medical Centre	A89015	1-552645209	14/06/2016	Published	Good
Grangewood Surgery	A89028	1-540755585	05/01/2016	Published	Good
Happy House Surgery	A89041	1-529606472	29/06/2016	Published	Good
Harraton Surgery	A89617	1-1737302413	TBC	Provisonally planned for Nov 2018. Not confirmed.	
Harraton Surgery	A89617	1-1737302413	11/01/2017	Published	Requires improvement
Herrington Medical Centre	A89009	1-540856332	19/01/2016	Published	Good

Hetton Group Practice	A89004	1-542590873	15/09/2015	Published	Good
Houghton Medical Group	A89023	1-543972292	05/01/2016	Published	Good
Hylton Medical Group	A89031	1-537646533	28/09/2017	Published	Good
Joshi Na	A89011	1-546202187	19/06/2016	Published	Good
JR Nathan (due to de-register)	A89612	1-540580574	15/09/2015	Published	Good- This practice is now merged with Dr Bhate
Kepier Medical Practice	A89021	1-540573932	20/01/2016	Published	Good
Millfield Medical Group	A89017	1-537678438	26/01/2016	Published	Good

Monkwearmouth Health Centre (Drs Gellia & Balaraman)	A89040	1-865254341	13/12/2016	Published	Good
Pallion Family Practice	A89007	1-543954572	07/11/2017	Published	Good
Park Lane Practice	A89034	1-545627756	13/01/2016	Published	Good
Redhouse Medical Centre	A89008	1-540826625	07/02/2017	Published	Good
Rickleton Medical Centre	A89616	1-540438366	17/05/2016	Published	Good
South Hylton Surgery	A89614	1-545517138	23/04/2015	Published	Good
Southlands Medical Group	A89035	1-551777796	01/04/2015	Published	Good
Springwell Medical Group	A89027	1-540724875	28/07/2016	Published	Good

St Bede Medical Centre	A89016	1-549425079	05/07/2016	Published	Good
Sunderland GP Alliance – Disruptive Patient Service		1-3296920354	20/03/2018	Published	Good
Sunderland GP Alliance - The Galleries		1-3296920142	17/10/2017	Published	Requires Improvement – Due to be re-inspected – date to be confirmed
The New City Medical Group	A89013	1-506577542	21/11/2017	Published	Good
Victoria Medical Practice	A89026	1-540710901	07/06/2016	Published	Good
Wearside Medical Practice (formerly Dr Shetty and Partners)	A89006	1-537875920	01/05/2018	Report being drafted	

Wearside Medical Practice (Dr Shetty and Partners)	A89006	1-537875920	06/11/2017	Published	Requires improvement
Westbourne Medical Group	A89030	1-540786792	16/08/2016	Published	Outstanding