

TYNE AND WEAR FIRE AND RESCUE AUTHORITY

Item No. 4

MEETING: POLICY AND PERFORMANCE COMMITTEE 10 FEBRUARY 2020

SUBJECT: QUARTER THREE PERFORMANCE REPORT 2019/20

JOINT REPORT OF THE CHIEF FIRE OFFICER/CHIEF EXECUTIVE (THE CLERK TO THE AUTHORITY) THE STRATEGIC FINANCE OFFICER AND THE PERSONNEL ADVISOR TO THE AUTHORITY

1 INTRODUCTION

- 1.1 The purpose of this report is to provide the Policy and Performance Committee with information relating to Tyne and Wear Fire and Rescue Service's (TWFRS) performance for Quarter Three (Q3) 2019/20.

2 BACKGROUND

- 2.1 The Q3 Performance Report 2019/20 provides a comprehensive overview of the organisation's performance in relation to key performance indicators for April to December 2019.
- 2.2 Data contained in the report is extracted from the Incident Recording System (IRS) and Community Fire Risk Management Information System (CFRMIS) in relation to incident data and Home Safety Checks (HSCs) respectively.
- 2.3 During Q3 2019/20, we received 21,887 emergency calls and attended 12,842 incidents – a decrease of 929 (4%) emergency calls and 417 (3%) incidents compared to Q3 last year.

3 Q3 2019/20 PERFORMANCE

- 3.1 Unfortunately, there were 4 fire fatalities (LI02) from all fires. All were as a result of accidental dwelling fires (LI01).
- 3.2 Injures from accidental dwelling fires (LI03) have decreased by 44% (16) when compared to Q3 2018/19.
- 3.3 During Q3 2019/20, accidental dwelling fires (LI08) decreased by 10% (38) compared to the same period last year.
- 3.4 There has been a 9% (342) decrease in deliberate secondary fires (LI16).
- 3.5 False alarms in non-domestic premises have decreased by 10% (141) and false alarms in domestic premises have increased by 6% (113).

- 3.6 26,001 HSC's have been delivered in Q3 2019/20, (20,438 by TWFRS and 5,563 by partners). This compares to 19,482 last year (16,508 by TWFRS and 2,974 by partners).
- 3.7 The Service have achieved, or are within 10% of achieving 14 of the 16 targets:
- LI03 – Number of injuries from accidental fires (excl. first aid and precautionary checks)
 - LI05 – Number of injuries from all fires
 - LI08 – Number of accidental dwelling fires
 - LI09 – Number of accidental kitchen fires in dwellings
 - LI10 – Number of accidental non kitchen fires in dwellings
 - LI16 – Number of deliberate secondary fires
 - LI18 – Number of deliberate refuse fires
 - LI21 – Number of malicious false alarm calls attended
 - LI22 – Number of AFAs to non domestic premises
 - LI23 – Number of AFAs to domestic premises
 - LI24 – Number of fire calls attended
 - LI29 – Number of primary fires
 - LI32 – Number of incidents
 - LI35 – Number of fires in a non domestic property

4 RISK MANAGEMENT

- 4.1 A risk assessment has been undertaken to ensure that the risk to the Authority has been minimised as far as practicable. The assessment has considered an appropriate balance between risk and control, the realisation of efficiencies, the most appropriate use of limited resources and a comprehensive evaluation of the benefits. The risk to the authority has been assessed as low utilising the standard risk matrix based on control measures being in place.

5 FINANCIAL IMPLICATIONS

- 5.1 There are no financial implications in respect of this report.

6 EQUALITY AND FAIRNESS IMPLICATIONS

- 6.1 There are no equality and fairness implications in respect of this report.

7 HEALTH AND SAFETY IMPLICATIONS

- 7.1 There are no health and safety implications in respect of this report.

8 RECOMMENDATIONS

8.1 Members are recommended to:

- a) Endorse the contents of this report
- b) Receive further reports as appropriate.

BACKGROUND PAPERS

- Quarter One Performance Report 2019/20
- Quarter Two Performance Report 2019/20

