

SCRUTINY COMMITTEE

AGENDA

Meeting to be held in the Civic Centre (Committee Room No. 1) on Thursday, 8th October, 2015 at 5.30 p.m.

Membership

Cllrs, Davison, Dixon, Fletcher, Howe, Scanlan, David Snowdon, Dianne Snowdon and N. Wright

Co-opted Members – Ms. A. Blakey, Ms. R. Elliott and Ms. H. Harper and Mr. S. Williamson.

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Part A – Cabinet Referrals and Responses

No Items

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Information contained in this agenda can be made available in other languages and formats on request

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E. WAUGH,
Head of Law and Governance,
Civic Centre,
SUNDERLAND.

30th September, 2015.

Item 2

**At a meeting of the SCRUTINY COMMITTEE held in the CIVIC CENTRE
SUNDERLAND on THURSDAY, 10th SEPTEMBER, 2015 at 5.30 p.m.**

Present:-

Councillor N. Wright in the Chair

Councillors Davison, D. Dixon, Fletcher, Howe, Scanlan, David Snowdon, Dianne Snowdon and Mr. Steve Williamson.

Also in attendance:-

Councillor Gofton, Portfolio Holder for Responsive Services and Customer Care
Councillor Mordey, Portfolio Holder for City Services
Councillor P. Smith, Portfolio Holder for Children's Services
Councillor Margaret Beck
Councillor Doris MacKnight
Councillor Karen Waters
Ms. Karen Brown, Scrutiny Officer, Sunderland City Council
Ms. Simone Common, Acting Head of Community and Family Wellbeing, Sunderland City Council
Mr. Nigel Cummings, Scrutiny Officer, Sunderland City Council
Mr. James Diamond, Scrutiny Officer, Sunderland City Council
Mr. Richard Elliott, Development Coordinator, Sunderland City Council
Mr. David Gallagher, Chief Officer of Sunderland CCG
Ms Gillian Gibson, Consultant in Public Health, Sunderland City Council
Ms. Rhiannon Hood, Assistant Head of Law and Governance, Sunderland City Council
Ms. Karen Lounton Bereavement and Registration Services Manager, Sunderland City Council
Ms. Tracey Newcomb, Associate Director, Children's Services, Sunderland City Council
Mr. Neil Revely, Executive Director of People Services, Sunderland City Council
Ms. Carol Rutherford, Washington Mind
Ms. Beverley Scanlon, Head of Educational Attainment and Lifelong Learning, Sunderland City Council
Ms. Janette Sherratt, NHS Sunderland Clinical Commissioning Group
Mrs Christine Tilley, Community Governance Services Team Leader, Sunderland City Council
Ms. Michelle Turnbull, NHS Sunderland Clinical Commissioning Group
Mr. Colin Wilson, Washington Mind

Welcome and Introductions

The Chairman welcomed everyone to the meeting and asked them to introduce themselves.

The Chairman advised that it was 'World Suicide Prevention Day' that day and that she had been provided with a few 'Happiness Boxes' from Washington Mind if anyone wished to take one or pass on to someone who may need a little help to get in touch with some positive feelings.

Apologies for Absence

Apologies for absence were submitted to the meeting on behalf of Ms. A. Blakey.

Minutes of the last Meeting of the Committee held on 16th July, 2015

1. RESOLVED that the minutes of the last ordinary meeting of the Scrutiny Committee held on 16th July, 2015 (copy circulated), be confirmed and signed as a correct record.

Declarations of Interest (including Whipping Declarations)

Item 6 – Child and Adolescent Mental Health Services

Councillor N. Wright made an open declaration as patron of Washington Mind.
Councillor Dianne Snowdon made an open declaration as a Trustee of Washington Mind.

Scrutiny Policy Reviews 2014/15: Response from Cabinet – 22nd July, 2015

The Assistant Chief Executive submitted a report (copy circulated) to provide feedback from the Cabinet meeting held on 22nd July, 2015, regarding four of the scrutiny policy reviews undertaken by scrutiny in 2014/15.

(For copy report – see original minutes).

Members of the Cabinet had been invited to attend for this item of business to provide feedback on Cabinet's consideration of the policy reviews undertaken by the Scrutiny Panels and how it intended to deliver the recommendations of each Panel as follows:-

Scrutiny Panel	Policy Review	Portfolio Holder
City Services	Cemetery Regulations and the Introduction of the Medical Examiner	Cllr. Michael Mordey (City Services)
Children's Services	Child Poverty	Cllr. Pat Smith (Children's Services)
Skills Economy and Regeneration	Future Proofing Skills	Cllr. Pat Smith (Children's Services)
Responsive Services and Customer Care	Welfare Reform and the Operation of Food Banks in Sunderland	Cllr. Cecilia Gofton (Responsive Services and Customer Care)

During this item the Vice Chairman took the Chair for a short period.

Councillor Mordey supported by Ms. Karen Lounton (Bereavement and Registration Services Manager) briefed the Committee on the Cabinet's consideration of the City Services Scrutiny Panel's reviews of 'Cemetery Regulations' and 'The Introduction of the Medical Examiner'. He advised that the Panel's recommendations had been endorsed in their entirety by Cabinet for both reviews. An Action plan to implement

the recommendations had been developed for the reviews and these were attached as appendices 1(a) and 1(b) to the report.

Ms. Lounton confirmed that a review of the Cemetery Regulations would be carried out and a policy formulated relating to authorised and unauthorised kerb-sets in the city's cemeteries taking into account the sensitivity of the issue. Ms. Lounton confirmed in response to Councillor Davison that the regulations around unpurchased graves and the erection of memorial headstones would be considered when the review was undertaken.

Councillor P. Smith supported by Ms. Simone Common, Acting Head of Community and Family Wellbeing briefed the Committee on the Cabinet's consideration of the Children's Services Scrutiny Panel's review of 'Tackling Child and Family Poverty'.

Ms. Common welcomed the recommendations in steering the work that was being done to reduce child and family poverty.

In response to Councillor Dianne Snowdon's enquiry as to how the scheme which operated during the summer holidays to tackle holiday hunger had gone, Councillor Smith advised that 362 families across the city had taken up vouchers from the scheme. Work was being done to break down the information into wards to provide a greater understanding.

In response to Councillor Davison's comment that the figures were not high in relation to the fact that there were 7,800 children eligible for Free School Meals, Councillor Smith advised that this was a first attempt and the project would be reviewed to see how it could be improved for the future if this project was chosen as an option to tackle child poverty for future years.

Councillor P. Smith supported by Ms. Beverley Scanlon, Head of Educational Attainment and Lifelong Learning briefed the Committee on the Cabinet's consideration of the Skills, Economy and Regeneration Scrutiny Panel's review of 'Future Proofing of Skills'. She advised that the Panel's recommendations had been endorsed in their entirety by Cabinet and thanked the Panel for the work done on the review which would be taken forward.

Councillor Gofton supported by Mr. Richard Elliott, Development Coordinator briefed the Committee on the Cabinet's consideration of the Responsive Services and Customer Care Scrutiny Panel's policy review on 'Welfare Reform'.

Mr. Elliott advised the Committee of further planned changes which the Government had recently confirmed and would result in further Welfare reform.

Councillor David Snowdon expressed concern that some residents did not have the necessary skills to prevent the application of sanctions and that he would like to see more work to assist claimants ensure they followed the correct procedures.

In response to Councillor Snowdon in respect of the above and also to Councillor Davison, who asked whether the Council would continue to provide information advice and guidance to residents, Mr. Elliott confirmed that the Council would continue to work with partners to provide information and improve the clarity of the information provided to residents, including that available on the Council website and other materials, particularly to prevent the unnecessary application of sanctions.

Councillor Gofton supported by Mr. Richard Elliott, Development Coordinator briefed the Committee on the Cabinet's consideration of the Responsive Services and Customer Care Scrutiny Panel's policy review on the 'Operation of Food Banks'.

In response to Mr. Williamson who asked about the possibility of schools becoming involved, Councillor Gofton advised that Customer Services Centres, Children's Centres etc. had been used due to their ease of access and extended opening hours. However people could help by volunteering their time in the process by helping to give out the food parcels at the Food Banks.

The Chairman having thanked Councillors Mordey, P. Smith and Gofton for their presentations on the reviews and having paid tribute to Councillor Smith and her Team for the massive amount of work they had contributed to reducing child poverty issues and to the work the Council was doing to support people in the City who were affected by Welfare Reform, it was:-

2. RESOLVED that:-

- (i) the proposed actions detailed within the Action Plans appended to the report at appendices 1 to 5 be noted;
- (ii) the action plans be referred to the relevant Scrutiny Panels for further consideration;
- (iii) updates on progress in delivering the actions detailed within the Action Plans be brought back to a future meeting of the Scrutiny Committee; and
- (iv) details of the take up under the holiday hunger scheme as detailed above be circulated to all Members of the Scrutiny Committee for information.

CQC Inspections of General Practices in Sunderland

The Chief Officer of Sunderland CCG submitted a report (copy circulated) updating the Committee on recent Care Quality Commission (CQC) Inspections on a number of general practices (GP) in Sunderland.

(For copy report – see original minutes).

Mr. David Gallagher, Chief Officer CCG, briefed the Committee advising that nine practices had been inspected in April 2015 and not eight as stated in the report. Five had been graded as good in addition to those detailed in the report, which were South Hylton Surgery and Conishead Medical Group. With regards to those practices graded as 'inadequate', Mr. Gallagher advised that they were still considered to be safe and the CCG was working with them to improve them up to the 'good' grade. Action plans would be drawn up for the practices to follow and progress.

In response to Members' questions, Mr. Gallagher advised that CQC inspections were picked at random and the ultimate sanction the CQC had was to withdraw the practices' registration. If the CCG became aware of any issues regarding practices outside of the CQC inspection regime, it would take action to ensure they were operating in a safe and secure manner. It was a requirement to inform the patients

of a practice of the grade it had received following an inspection. Mr. Gallagher advised that there was not a Doctor to patient ratio which must be followed as it was not as simple as that, however it was being looked. There was however some national benchmarking which could be taken into consideration.

Members expressed concern that at one of the practices graded as 'inadequate', Hylton Medical Group, the Doctor was working as a single handed practitioner following the departure of another Doctor in April 2014 and that this also had a sister practice in Ryhope.

Mr. Gallagher reported that because of the grading the Hylton Medical Group had received, the sister practice would be looked at also.

The Chairman commented that the report had enlarged Members' understanding of what was happening as well as raising some concerns and it was essential that practices were held to account.

Full consideration having been given to the report it was:-

3. RESOLVED that:-

- (i) the outcome of the CQC inspections undertaken in April 2015 be noted and that the reports on the practices graded as 'inadequate' be submitted to Members of the Scrutiny Committee for information when they are publically available, together with the development of the GP Strategy in order for the Committee to exercise its influencing role;
- (ii) a report on the situation with the sister practice to the Hylton Medical Group be submitted to the Scrutiny Committee for information; and
- (iii) a report be submitted to the Scrutiny Committee following a further eight CQC inspections of general practices in Sunderland which are scheduled in September 2015.

Child and Adolescent Mental Health Services

The Chief Officer of Sunderland CCG submitted a report (copy circulated) to inform Members of the current position relating to services to support child and adolescent mental health and to provide an outline self-assessment of readiness to meet the requirements laid out in 'The Future in Mind' documents published by the Department of Health (DoH) and National Health Service (NHS) England in 2015.

(For copy report – see original minutes).

Councillor D. Dixon commented that Child and Adolescent Mental Health Services was a service the Children's Services Scrutiny Panel had identified that it wanted to look at and might take forward for further consideration depending on the discussion that evening.

Mr. David Gallagher, Chief Officer CCG, advised the Committee that the CCG was the commissioner of the service and proceeded to introduce Ms. Janette Sherratt, NHS Sunderland Clinical Commissioning Group who briefed Members on the detail of the report.

Ms. Sherratt advised that working in partnership with Sunderland City Council, Sunderland CCG commission Northumberland Tyne and Wear (NTW) Mental Health Foundation Trust to provide specialist services to support children, young people and their families with severe and complex mental health needs (2% of the population). She highlighted that the Children and Young People Service (CYPS) had developed their model of care to improve access and waiting times to meet the increasing demands of referrals and as a result by March 2016, the maximum wait from referral to treatment would be 12 weeks for 95% of children and young people. This compared favourably with the 18 week national target that was currently being proposed for CAMH services to ensure mental health waiting time standards mirror physical health waiting time standards.

Ms. Sherratt referred to South Tyneside Foundation Trust (STFT) Community Child and Adolescent Mental Health Service (CCAMHS) which Sunderland CCG commission to provide services for children, young people and their families with moderate levels of mental health needs (7% of the population). She highlighted the broad range of services that have responsibility for mental health promotion for all children, young people and their families as set out in paragraph 3.6.1 of the report and the areas for development stating that they were looking to strengthen the CCAMHS partnerships in terms of Member involvement and how the service worked with schools.

The Chairman stated that there was a lot of confusion between CAMHS and CYPS and Members were picking up a lot of concern in this respect, although she acknowledged that a lot of good work was also being carried out.

Mr. Gallagher, Chief Officer CCG assured the Committee that the Sunderland CCG as commissioners would be taking responsibility for ensuring that action plans were in place and were being carried out.

Ms. Michelle Turnbull, NHS Sunderland Clinical Commissioning Group stated that the confusion between CYPS and CAMHS was understandable and the CCG was seeking assurances that referrals did not sit on waiting lists if they went to the wrong place and that they were passed to the relevant body as soon as possible.

In response to the Chairman, Ms. Sherratt advised that waiting times for CAMHS was 8-10 weeks and with regards to CYPS for 30% it was under 6 weeks, 32% was 6-9 weeks and 13% had a longer wait than 18 weeks. Work was being done with the voluntary sector to reduce waiting times and make a significant improvement. She added that there had been a 50% increase in referrals and against this scenario waiting times were being maintained.

In response to Councillor Davison, Ms. Sherratt clarified at paragraph 4.2.1 of the report where it referred to 'significant' that 40% of schools across the city were resourced to provide therapeutic spaces and had identified mental health leads with significant training.

Members of the Committee gave consideration to paragraph 3.4.2 of the report which detailed the services NTW CYPS had been commissioned to provide. Mr. Steve Williamson commented that he felt that there was a lack of understanding of mental health issues and how it related to Autistic Spectrum Disorder (ASD). He felt that there needed to be some work done in educating lead professionals as to

what mental health is and clarity over ASD and mental health as there had been a rise in both referrals.

Ms. Carol Rutherford, Washington Mind, enquired whether the Self-Assessment Framework would involve parents or anyone who had used the service. Ms. Rutherford welcomed the involvement of schools as long as they had the relevant training and she stated that it was important to promote self-awareness for children with autism and promote understanding as they as a group were bridging the gap.

In response, Ms. Sherratt confirmed that Washington Mind would be included in the Self-Assessment Framework. With regards to self-awareness, she advised that the CAMHS Partnership was keen to promote mindfulness as it lent itself especially well to supporting mental health and they were looking to develop the impact of this evidence based intervention.

The Chairman thanked Ms. Sherratt and Ms. Turner for their contributions and for the work they were doing.

Mr. Gallagher, Chief Officer CCG thanked the Scrutiny Committee for the good ideas that had been brought out during the discussion, and it was:-

6. RESOLVED that:-

- (i) the contents of the report and the information brought out during the discussion be noted;
- (ii) the following be included in the services NTW CYPS has been commissioned to provide as set out in paragraph 3.4.2 of the report:-
 - Assylum Seekers and Refugees;
 - Children at risk of sexual exploitation;
 - Children at risk of exclusion from school whether on a temporary or permanent basis;
 - Those who are self-harming; and;
- (iii) With regards to Universal and Targeted Services Tier 1, the Children's Services Scrutiny Panel be commissioned to take forward the work being done to clarify the relationship between Schools, GP Practices and the CAMHS service in particular around co referrals and how to place Mental Health Officers in schools.

Improvement Update

The Executive Director of People Services submitted a report (copy circulated) providing an overview of improvement activity over the last three months following the Ofsted Inspection.

(For copy report – see original minutes).

Mr. Neil Revely, Executive Director of People Services and Ms. Tracey Newcomb, Associate Director, Children's Services provided a detailed presentation to the Scrutiny Committee on the findings of the Ofsted inspection of Children's Safeguarding Services and the improvement activity which had been undertaken since in respect of the operation of the Multi Agency Safeguarding Hub (MASH),

Child Protection Processes, Recording and Performance Management and Looked After Children and Care Leavers.

The Chairman commented that she was aware that a massive amount of work had been going on in the Directorate to make improvements to Children's Safeguarding Services and that she and the Vice Chairman had also been working closely with the Directorate and the Improvement Board.

In response to Members' questions, Mr. Neil Revely, Executive Director of People Services advised that a large number of the additional Social Workers were Agency staff as Social workers were in short supply and it would not have been possible to recruit staff otherwise in such a short period of time. The aim was not to have any Agency Social workers; the long term plan being to recruit staff to these posts on a permanent basis so it was sustainable. Sustainability would be determined by getting things right. There was a huge question mark over the sustainability of all sorts of services currently provided by the Local Authority. However, Children and Adults safeguarding was a high priority for the Local Authority. He reported that there was a need to coordinate investment better and shift the resource to the front end onto early health services to prevent people coming into the system. Mr. Revely stated that he expected the number of Looked After Children to decrease. The reason there had been an increase in the number of Looked After Children was that the investment which needed to be made in early prevention services and integration with health services and schools had not been made. Investment needed to be moved from the acute end of services to preventative services. Mr. Revely advised that there were close to 200 staff in Children's Services at present. He was expecting the numbers of staff to reduce appropriately whilst maintaining the level of caseloads for which they were responsible for. Ms. Newcomb would be doing some work in terms of appropriate numbers of staff, the structure and as to whether additional resources were required.

The Chairman commented that she was encouraged by what was happening and that there were some very good people now in place. She reminded the Committee that safeguarding was the responsibility of all partners and Councillors on an individual basis. Having thanked Mr. Revely and Ms. Newcomb for their attendance, it was:-

5. RESOLVED that:-

- (i) the contents of the report and presentation be noted; and
- (ii) further updates regarding Safeguarding Performance data be submitted to the Scrutiny Committee at the appropriate time.

Notice of Key Decisions

The Assistant Chief Executive submitted a report (copy circulated) providing Members with an opportunity to consider those items on the Executive's Notice of Key Decisions for the 28 day period from 25th August, 2015.

(For copy report – see original minutes).

Mr. Nigel Cummings, Scrutiny Officer advised that as item 041114/05 'To Respond to Consultation from Gentoo regarding a review of governance arrangements' would be included on Part II of the Cabinet agenda that the Chairman would be meeting

with the Executive Director of People Services to sign off the report on behalf of the Scrutiny Committee.

6. RESOLVED that the Notice of Key Decisions be received and noted.

Annual Work Programme 2015-16

The Head of Scrutiny and Area Arrangements submitted a report (copy circulated) which provided the Annual Scrutiny Work Programme for 2015-16 for the Committee's information.

(For copy report – see original minutes).

7. RESOLVED that the information contained in the work programme be received and noted.

Lead Scrutiny Member Update: September 2015

The Lead Scrutiny Members submitted a joint report (copy circulated), which provided an overview to the Scrutiny Committee of the work of each of the six Lead Scrutiny Members and supporting Panels to date.

(For copy report – see original minutes).

8. RESOLVED that:-
- (a) the update of the Lead Scrutiny Members be received and noted;
 - (b) the current expenditure and remaining scrutiny budget for 2015/16 be noted; and
 - (c) the Scrutiny Debate evaluation feedback from delegates be received and noted.

The Chairman thanked everyone for their attendance and contributions and closed the meeting.

(Signed) N. WRIGHT,
Chairman.

Item 4

SCRUTINY COMMITTEE

8 OCTOBER 2015

SUNDERLAND APMS PROCUREMENT

REPORT OF CHIEF OFFICER SUNDERLAND CCG

1. Purpose

The purpose of this report is to update the committee on NHS Sunderland Clinical Commissioning Group's (SCCG) decision to re-procure three Alternative Provider for Medical Services contracts in Sunderland which are due to terminate in the contract year 2015/16.

2. Background

- 2.1 The majority of primary medical service contracts held by GP practices in England and Wales are open-ended. There are however some newer contracts that are time-limited.
- 2.2 Encompass Healthcare, Pennywell Medical Centre and Barmston Medical are GP practices which deliver essential, additional and enhanced services to a registered list of 13,541 patients (as at 01 July 2015) under individual Alternative Provider for Medical Services (APMS) contracts. After a number of contract extensions the practice contracts are now due to terminate on 30 September 2016.
- 2.3 In line with NHS England policy entitled, '*Managing the end of time-limited contracts for primary medical services*', a service review has been carried out for the three individual APMS practices. A continued need for services has been identified.
- 2.4 A report was presented to the Primary Care Commissioning Committee of SCCG on 16 July 2015 to consider the options to secure continuity of primary medical services for patients of the three practices. The Committee decided to re-procure **one** APMS contract with three sites. The decision was also made that the Barmston branch surgery would not be procured.

3. Procuring one APMS contract with three sites

- 3.1 The CCG proposes to commission a **single** APMS contract for the 13,541 patients currently registered, as well as new patients, to be provided from the following sites:
 - Galleries Health Centre, Washington Town Centre
 - Barmston Medical Centre, Westerhope Road, Barmston
 - Pennywell Medical Centre, Pennywell Shopping Parade, Pennywell

- 3.2 The benefits of this procurement model include:
- registered patients would be able to attend any of the sites for services, increasing choice of access;
 - sustaining service provision through economies of scale - staff would be able to work across three sites;
 - reducing variation in quality of care through one provider delivering primary medical services across 3 sites;
 - increasing the opportunity for potential providers to attract staff and deploy a wider skill mix, which is relevant with current recruitment difficulties in Sunderland in the current and medium term;
 - the size of contract (registered list size of 13,541) may make it more attractive to bidders to tender;
 - supports national strategy of larger practices to ensure sustainability and enable commissioner and provider to explore new models of care.
- 3.3 Under this proposal the branch site of the Barmston GP practice, located in the Galleries Health Centre, would be vacated but the GP services commissioned will be delivered from three sites (see 3.1) including the Galleries Health Centre.
- 3.4 The new contract would start 01 October 2016.

4. Engagement

- 4.1 The proposal to re-procure the APMS contracts does not constitute a significant variation of NHS services as GP services will continue to be delivered in the three sites: The Galleries, Westerhope Road and Pennywell Shopping Precinct. However, in the spirit of section 242 and 244 of the NHS Act 2006 (as included in the Health and Social Care Act 2012), SCCG wants to engage with the affected patient population and stakeholders about the procurement.
- 4.2 During September and October 2015, SCCG is carrying out a communications and listening exercise with patients and stakeholders. We will use a range of methods to capture views and experiences as well as suggestions, questions, comments and concerns.
- 4.3 We will write to patients registered with Encompass Healthcare, Pennywell Medical Centre and Barmston Medical practices to reassure them that commissioned services will continue to be provided. All registered patients will receive a letter explaining the procurement process together with a patient information sheet, survey and invitation to attend drop-in sessions.
- 4.4 Engagement will be carried out over September and October 2015 and the CCG will write formally to patients to let them know how their feedback has been used at the end of November.

- 4.5 Stakeholder engagement is taking place through existing meetings and includes MPs, local Councillors, Healthwatch Sunderland, Local Medical Committee, wider GP practices, the three practice patient participation groups and Sunderland Health and Wellbeing Board.

5. Timescale

- 5.1 Table 1 shows key milestone and timescales

Milestone	Description	Date
Listening and engagement	Inform and capture views of directly affected patients and stakeholders	October 2015
Advert	Market being informed through publication of tender advert	November 2015
Contract award	Official sign off of contract to successful bidder	March 2016
Mobilisation	Mobilising the contract following award	April 2016 – September 2016
Service start	Service in place	01 October 2016

Dates are subject to final approval by SCCG.

6. Recommendations

- 8.1 The Scrutiny Committee is asked to note:

- the proposal to re-procure the three APMS contracts due to terminate on 30th September 2016;
- SCCG's plans to engage with directly affected patients and stakeholders about the procurement; and
- key milestones and associated timeframe.

Glossary of Terms

CCG – Clinical Commissioning Group

APMS – Alternative Provider Medical Services (APMS)

Contact Officers

Debbie Burnicle
Deputy Chief Officer
NHS Sunderland CCG

SUNDERLAND CARE AND SUPPORT LTD – ANNUAL SCRUTINY UPDATE

REPORT OF THE CHIEF OPERATING OFFICER

1. Introduction

Sunderland Care and Support Ltd was formed on the 1st of December 2013, as a Local Authority Trading Company (LATC) which is 100% owned by Sunderland City Council. Sunderland Care and Support exists to support people to achieve their best quality of life and our aim is to be providing care and support at the heart of our community. Everything we do is driven by the need to benefit the communities we serve and we strive to listen to the people in those communities to understand better how we can support them. The strength and quality of the services we provide are directly related to the strength and quality of our front-line colleagues and managers.

1.1 The company's aims are:-

- **Ensuring future sustainability of services** – Sunderland Care and Support will offer a flexible and adaptable approach which enables these important services to become more sustainable. The company will expand and sell provision to people with personal budgets and direct payments and generate income from other sources not accessible to the Council.
- **Promoting greater choice for customers** – Sunderland Care and Support will trade commercially with customers in a way which will enable customer led transformation and service re-design to facilitate greater customer choice and control through the use of personal budgets and direct payments and in line with market forces.
- **Improving performance and productivity** - Sunderland Care and Support will achieve improved performance in service delivery by providing the current services in a more flexible and commercial manner with reduced overheads and more efficient service delivery.
- **Involving the workforce** - Sunderland Care and Support will ensure its workforce is engaged in the work of the company in order to develop an entrepreneurial and customer focused culture, that rewards improved performance, drives productivity and job satisfaction.
- **Supporting the Council's vision to become a Community Leadership Council** - by developing an alternative model of providing Adult social care services within the resources available, ensuring the right outcomes are delivered for the city and its people.

2. Services Provided by Sunderland Care and Supported

Equipment and Prevention Service	Recovery at Home Service	Supported Living Service
<ul style="list-style-type: none"> • Home Improvement Agency • Community Equipment Service • Sunderland Telecare Technical Service 	<ul style="list-style-type: none"> • Farmborough Court • Reablement and Telecare Response service • Intermediate Care Hub • Vilette Lodge Assessment Unit • Hilcrest Assessment Unit • Support Time and Recovery Workers • LD Outreach Team • Short Term Assessment Team 	<ul style="list-style-type: none"> • MH Supported Living • LD Supported Living • Residential Care (LD) • Fulwell Community Wellbeing and Resource centre • Washington Community Wellbeing Resource Centre • Grindon Mews Community Wellbeing Resource Centre • The Close Short Break Service • Grindon Lane Short Break Service • Doric View Short Break Service • Shared Lives Scheme

3. Business review

3.1 Since the 1st of December 2013, Sunderland Care and Support has worked hard at establishing itself both corporately and financially so that, as a new organisation, the company is able to operate in an open and transparent way whilst providing high quality local services for local people.

3.2 Since its establishment, Sunderland Care and Support has continued to develop and seek ways to improve to ensure that all the services it provides are of an excellent quality.

3.3 Some key developments and success have included:-

- Delivered £ 3 million efficiency savings
- Full compliance with Care Quality Commission Inspections
- Recruitment of over 140 new Care and Support staff
- Welcomed and integrated services and employees of Care and Support Sunderland Ltd (Council took over this company which was formally Choices Care when that company went into administration)

- The development of a 64 place Apprenticeship scheme offering both Care and Business Administration placements
- The winning of new business which has included:-
 - Grace House, Children's Short Break Service
 - Rennie Road a Supported Living scheme for people with Mental Health needs
 - Thornhill Gardens a Supported Living scheme for people with Learning Disability
- Signing of a strategic partnership between Sunderland College and the company. This partnership has enabled the company to deliver a wide range of training and learning opportunities for all colleagues within the company.
- All company policies and procedures have been reviewed and updated
- The company each year supports local charities. Colleagues and customers throughout the year fundraise for these charities. This year the charities that have been chosen are Age UK, Grace House and Carers Centre
- Won the Sunderland Echo Business Award 2014 for being 'The Employer of the Year'
- Seen a reduction in the number of days lost due to illness by 5 days on average per each employee
- High levels of customer satisfaction with services
- Becoming a key partner in the City of Sunderland Vanguard site. In 2014 the NHS invited individual organisations and partnerships to apply to become 'vanguard' sites for the new care models programme, one of the first steps towards delivering the NHS Five Year Forward View and supporting improvement and integration of services. Sunderland was chosen as a Vanguard site and Sunderland Care and Support is a key partner. Sunderland Care and Support helps to deliver Recovery at Home Services.

3.4 What is the Recovery at Home service?

- The Recovery at Home service aims to support people with health and social care needs to stay in their own home rather than being admitted to hospital or into long term care. It provides support to people when they are discharged from hospital, helps people to remain independent and helps to identify any on-going needs.

- The service provides a multidisciplinary rapid response 24/7 service and can undertake assessment for health and/or social care needs. The service develops plans of care to provide support to prevent a hospital admission, or facilitate timely discharge.
- The service provides support tailored to individual needs which could be any combination of short term reablement or care package, nursing or therapy input. GP support is also available within the service. The service has access to bed based services at Farmborough court should people require more intensive support, than can be provided in their own home.
- The service operates 24 hours per day, 7 days a week and the service can respond quickly to provide support during times of illness or potential crisis. We aim to support people to regain function, skills and confidence, to live independently for as long as possible, and to prevent hospital admission or readmission.
- Recovery at Home service is for anyone over the age of 18, who lives in Sunderland or who is registered with a Sunderland GP and needs short term health and or therapy care, support to regain their independence and or to rebuild confidence. The service can visit anyone whether they live in their own home, residential care or nursing home.

4. Governance Arrangements

4.1 Sunderland Care and Support has the following governance arrangements in place:-

- Board Structure- The Company has a board which is responsible for all aspects of the company's business- currently the Board Members are Cllr Anne Lawson (Chair) Cllr Jill Fletcher and Cllr Amy Wilson.
- Contract meetings- Each quarter the company is monitored and performance reviewed by the Council against its contracts.
- CQC inspections- All of the company's registered services are inspected by the Care Quality Commission.
- Audits; The Council carry out audits of services.
- Joint Consultative Forum (JCF). The company has established a JCF which meets on a monthly basis with Unions to discuss any work related issues. The Unions recognised by the company include, UNITE, Unison and GMB

- Carers Group: The Company has an independent Carers Group which monitors activity and service delivery within the company and is regularly consulted upon on changes to company's policies and procedures.

5. Principal risks and the future

- 5.1 Sunderland Care and Support recognises the challenges due to the continued need to respond effectively to the efficiency savings required by the Council due to Government reduction in social care funding, whilst at the same time having to respond to the changes in Health and Social care.
- 5.2 Sunderland Care and Support also recognise that changes will continue to take place in the services and contracts; as more and more services are delivered differently i.e.in communities rather than in hospitals in an integrated approached between Health and social care and Sunderland City Council seek ways to ensure all services are cost efficient and effective
- 5.3 There is the further challenge of responding effectively to expanding needs as people live increasingly longer but with increased frailty and complexity of the conditions that they are trying to cope with, especially dementia. Whilst the recent Government Budget paints a very gloomy picture for the next few years, there is room for optimism as the company seeks to grow it business by offering great services directly to the people who need them and look to expand its services into other parts of the North East.
- 5.4 Everyone who works in Sunderland Care and Support continue to work tirelessly to provide the highest quality of service. Sunderland Care and Support is proud to employ such dedicated, hardworking and compassionate individuals, who seek to improve the lives of customers, families and carers at every opportunity
- 5.5 Our aims for the forthcoming year are to continue to play key role in the delivery of health and social care across the City of Sunderland, working with our partners to ensure that services are personal to all individuals, meeting their specific requirements.
- 5.6 A key focus for us will be developing and expanding the Intermediate and Reablement services involving us in key work with the CCG and Local Authority commissioners. Sunderland Care and Support also recognises the need to work in partnership with other organisations in both the private and public sector. This remains a key priority for the forthcoming year.
- 5.7 The company working closely with the Council intends to move to the next stage of the journey that was set out for us when we transformed into a LATC , which is to move to becoming a mutual organisation , with all employees having a stake in the running of the company.

5.8 Over the next few years are many challenges to face, but Sunderland Care and Support is ideally placed to continue to grow and cement our position as the provider of choice.

6. CONCLUSION

6.1 The information is presented to the Scrutiny Committee to show the progress of Sunderland Care and Support throughout 2014/15.

7. RECOMMENDATION

7.1 The Scrutiny Committee is recommended to consider and comment on the progress of Sunderland Care and Support.

Contact Officer: **Philip Foster - Chief Operating Officer
Sunderland Care and Support**

HOUSING & CARE21 EXTRA CARE SCHEMES

REPORT OF THE HEAD OF INTEGRATED COMMISSIONING

1. Purpose of the Report

- 1.1 The report provides an update on previous issues in relation to Housing & Care21 Extra Care Schemes with a focus on Beckwith Mews, Bramble Hollow and Woodridge Gardens.

2. Background

- 2.1 The first extra care scheme, Beckwith Mews, opened in March 2009 providing 40 two bedroomed apartments for rent or sale. The number of extra care mixed tenure properties in the city has grown significantly with a vast majority of the schemes being provided in the City by Housing & Care21. Extra care is defined by having a 24 hour care presence in the building to meet the care and housing support needs to tenants in the scheme.

- 2.2 Sunderland City Council does not contract the care and support service in the Housing & Care21 extra care schemes. The extra care service itself is made up of several distinct component parts that demonstrate how the core and planned support elements are now being funded:

- **Housing/Property support:** Provided by the Court Manager and funded through a service charge to each tenant.
- **Core Support:** Flexible background property, housing and care related support provided by support workers day and night. The workers are not allocated to any individual resident on a permanent basis. The core support service is delivered by Integrated Property, Housing and Care Support Workers.
- **Planned Support:** Flexible housing and care support time is defined through individual support plans with resources allocated specifically to the individual.

- 2.3 From 1st April 2015 it was proposed that all new residents that move into Beckwith Mews, Woodridge Gardens and Bramble Hollow have to sign an agreement to confirm their personal responsibility for meeting the Core Support Charge. This would have a particular impact on owner occupiers who did not particularly draw on the existing on-site care support. Residents raised this issue with both local members and senior management of Housing and Care 21. Following a series of discussions with residents Housing and Care 21 agreed not to apply the core charge to residents in the first three schemes.

- 2.4 During the discussions with residents and subsequent scrutiny discussion a number of other issues were raised which included:
- A perceived high turnover of management posts within the schemes and in particular Bramble Hollow was highlighted.
 - How Housing and Care 21 communicate to their customers and what would be put in place to improve this in the future.
 - More regular engagement between the scheme managers and local ward members
 - Improved information to be provided to residents around the breakdown of charging schedules for the schemes
 - What activities are available to the residents in the schemes

3. Next Steps

- 3.1 Housing & Care 21 have agreed to provide members with an update on the issues raised at the Scrutiny meeting on the 25th June 2015.

4. Recommendations

- 4.1 That the Scrutiny Committee notes the report and provides comment on the update provided by Housing & Care21.

Contact Officer: Graham King - Head of Integrated Commissioning

Tel: 0191 561 8949

SCRUTINY COMMITTEE

NOTICE OF KEY DECISIONS

REPORT OF THE CHIEF EXECUTIVE

1. PURPOSE OF THE REPORT

- 1.1 To provide Members with an opportunity to consider the items on the Executive's Notice of Key Decisions for the 28 day period from 22 September 2015.

2. BACKGROUND INFORMATION

- 2.1 Holding the Executive to account is one of the main functions of Scrutiny. One of the ways that this can be achieved is by considering the forthcoming decisions of the Executive (as outlined in the Notice of Key Decisions) and deciding whether Scrutiny can add value in advance of the decision being made. This does not negate Non-Executive Members ability to call-in a decision after it has been made.
- 2.2 To this end, the most recent version of the Executive's Notice of Key Decisions is included on the agenda of this Committee. The Notice of Key Decisions for the 28 day period from 22 September 2015 is attached marked **Appendix 1**.

3. CURRENT POSITION

- 3.1 In considering the Notice of Key Decisions, Members are asked to consider only those issues where the Scrutiny Committee or relevant Scrutiny Panel could make a contribution which would add value prior to the decision being taken.
- 3.2 In the event of Members having any queries that cannot be dealt with directly in the meeting, a response will be sought from the relevant Directorate.

4. RECOMMENDATION

- 4.1 To consider the Executive's Notice of Key Decisions for the 28 day period from 22 September 2015 at the Scrutiny Committee meeting.

5. BACKGROUND PAPERS

- Cabinet Agenda

Contact Officer : Nigel Cummings, Scrutiny Officer
0191 561 1006
Nigel.cummings@sunderland.gov.uk

The Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012

Notice is given of the following proposed Key Decisions (whether proposed to be taken in public or in private) and of Executive Decisions (including key decisions) intended to be considered in a private meeting:-

Item no.	Matter in respect of which a decision is to be made	Decision-maker (if individual, name and title, if body, its name and see below for list of members)	Key Decision Y/N	Anticipated date of decision/ period in which the decision is to be taken	Private meeting Y/N	Reasons for the meeting to be held in private	Documents submitted to the decision-maker in relation to the matter	Address to obtain further information
150424/7	To seek approval of the business plan in respect of Bishopwearmouth Co-Operative Community Interest Company	Cabinet	N	End of November 2015	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraph 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet Report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk

Item no.	Matter in respect of which a decision is to be made	Decision-maker (if individual, name and title, if body, its name and see below for list of members)	Key Decision Y/N	Anticipated date of decision/ period in which the decision is to be taken	Private meeting Y/N	Reasons for the meeting to be held in private	Documents submitted to the decision-maker in relation to the matter	Address to obtain further information
150424/8	To seek approval of the business plan in respect of Beckwiths Co-Operative Community Interest Company	Cabinet	N	End of November 2015	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraph 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet Report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk

Item no.	Matter in respect of which a decision is to be made	Decision-maker (if individual, name and title, if body, its name and see below for list of members)	Key Decision Y/N	Anticipated date of decision/ period in which the decision is to be taken	Private meeting Y/N	Reasons for the meeting to be held in private	Documents submitted to the decision-maker in relation to the matter	Address to obtain further information
150608/05	Approve the South Sunderland Growth Area (SSGA) Supplementary Planning Document (SPD) for the purposes of public consultation and as a material consideration in assessing planning applications, pending its finalisation following public consultation.	Cabinet	Y	21 st October 2015	N	N/A	<ul style="list-style-type: none"> • Cabinet Report • SSGA SPD • SSGA SPD Sustainability Appraisal • SSGA SPD Habitat Regulations Assessment 	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk

Item no.	Matter in respect of which a decision is to be made	Decision-maker (if individual, name and title, if body, its name and see below for list of members)	Key Decision Y/N	Anticipated date of decision/ period in which the decision is to be taken	Private meeting Y/N	Reasons for the meeting to be held in private	Documents submitted to the decision-maker in relation to the matter	Address to obtain further information
150817/16	Acquisition of land for EZ highway improvements	Cabinet	Y	September – 21 st October 2015	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraph 4 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to consultations or negotiations or contemplated consultations or negotiations in connection with any labour relations matters arising between the Authority and its employees.	N/A	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk
150908/17	To recommend that the Council approves a Licensing Act 2003 Statement of Licensing Policy	Cabinet	Y	21 st October 2015	N	N/A	Report entitled – Licensing Act 2003 - Approval of the Council's Statement of Licensing Policy	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk

Item no.	Matter in respect of which a decision is to be made	Decision-maker (if individual, name and title, if body, its name and see below for list of members)	Key Decision Y/N	Anticipated date of decision/ period in which the decision is to be taken	Private meeting Y/N	Reasons for the meeting to be held in private	Documents submitted to the decision-maker in relation to the matter	Address to obtain further information
150908/18	To recommend that the Council approves a Gambling Act 2005 Statement of Principles	Cabinet	Y	21 st October 2015	N	N/A	Report entitled Gambling Act 2005 – Approval of the Council's Statement of Principles	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk
150909/19	Approve the appointment of Contractor to deliver Phase 1 Improvements to High Street West as part of City Centre Investment Corridors Programme	Alison Fellows, Executive Director of Commercial Development	Y	13 th November 2015	N	N/A	<ul style="list-style-type: none"> Investment Corridors Cabinet Report (17th April 2013) Delegated decision Report 	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk
150916/20	To seek the agreement of Cabinet to a preferred option for future delivery for Concord Childcare Centre and to agree that the preferred option should be pursued.	Cabinet	Y	21 st October 2015	N	N/A	Cabinet Report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk

Item no.	Matter in respect of which a decision is to be made	Decision-maker (if individual, name and title, if body, its name and see below for list of members)	Key Decision Y/N	Anticipated date of decision/ period in which the decision is to be taken	Private meeting Y/N	Reasons for the meeting to be held in private	Documents submitted to the decision-maker in relation to the matter	Address to obtain further information
150916/21	Cabinet to receive a report detailing the outcomes from a review of youth services and to agree associated recommendations	Cabinet	Y	End of November 2015	N	N/A	Cabinet Report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk
150916/22	Revenue Budget Second Review 2015/2016	Cabinet	Yes?	21 st October 2015	N	N/A	Cabinet Report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk
150916/23	Capital Programme Second Review 2015/2016 including Treasury Management	Cabinet	Yes?	21 st October 2015	N	N/A	Cabinet Report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk
150921/24	To agree recommendations to Council in respect of the fixed mapping of polling district boundaries.	Cabinet	Y	End of November 2015	N	N/A	Cabinet Report	Governance Services Civic Centre PO BOX 100 Sunderland SR2 7DN committees@sunderland.gov.uk

Note; Some of the documents listed may not be available if they are subject to an exemption, prohibition or restriction on disclosure.

Further documents relevant to the matters to be decided can be submitted to the decision-maker. If you wish to request details of those documents (if any) as they become available, or to submit representations about a proposal to hold a meeting in private, you should contact Governance Services at the address below. Subject to any prohibition or restriction on their disclosure, copies of documents submitted to the decision-maker can also be obtained from the Governance Services team PO Box 100, Civic Centre, Sunderland, or by email to committees@sunderland.gov.uk

Who will decide;

Cabinet; Councillor Paul Watson - Leader; Councillor Henry Trueman – Deputy Leader; Councillor Mel Speding – Cabinet Secretary; Councillor Pat Smith – Children’s Services; Councillor Graeme Miller – Health, Housing and Adult Services; Councillor John Kelly – Public Health, Wellness and Culture; Councillor Michael Mordey – City Services; Councillor Cecilia Gofton – Responsive Services and Customer Care

This is the membership of Cabinet as at the date of this notice. Any changes made by the Leader will be specified on a supplementary notice.

Elaine Waugh
Head of Law and Governance

21 September 2015

Item 8

SCRUTINY COMMITTEE

8 OCTOBER 2015

ANNUAL WORK PROGRAMME 2015/16

REPORT OF THE HEAD OF SCRUTINY AND AREA ARRANGEMENTS

1. PURPOSE OF THE REPORT

- 1.1 The report attaches, the work programme for the Committee's work during the 2015/16 council year.
- 1.2 In delivering its work programme, the Scrutiny Committee will support the council in achieving its Corporate Outcomes.

2. BACKGROUND

- 2.1 The work programme is a working document which the Committee can develop throughout the year. The work programme allows Members and officers to maintain an overview of work planned and undertaken during the Council year.

3. CURRENT POSITION

- 3.1 The work programme reflects discussions that took place at the Scrutiny Committee meeting held on 10 September 2015. The current work programme is attached as **Appendix 1**.

4. CONCLUSION

- 4.1 The work programme developed from the meeting will form a flexible mechanism for managing the work of the Committee in 2015/16.

5 RECOMMENDATION

- 5.1 That the Committee notes the information contained in the work programme and consider the inclusion of any proposals for the Committee into the work programme.

Contact Officer: Nigel Cummings, Scrutiny Officer
0191 561 1006 – Nigel.cummings@sunderland.gov.uk

REASON FOR INCLUSION	25 JUNE D/L 16.06.15	16 JULY D/L 07.07.15	10 SEPTEMBER D/L 01.09.15	8 OCTOBER D/L 29.09.15	5 NOVEMBER D/L 27.10.15	3 DECEMBER D/L 24.11.15	14 JANUARY D/L 05.01.16	11 FEBRUARY D/L 02.02.16	10 MARCH D/L 02.03.16	14 APRIL D/L 05.04.16
Cabinet Referrals and Responses	Youth Justice Plan 2015/16 Revenue Budget Outturn for 2014/2015 and First Revenue Review 2015/2016 Capital Programme Outturn 2014/2015 and First Capital Review 2015/2016 including Treasury Management	Portfolio Holder Response to Policy Reviews 2014/15	Portfolio Holder Response to Policy Reviews 2014/15		Annual Audit Letter Proposal for Budget Consultation 2016/17 Budget Planning Framework 2016/2017 and Medium Term Financial Strategy 2016/2017 – 2018/2019 Capital Programme Second Review 2015/16 Revenue Budget Second Review 2015/2016		Revenue Budget 2016/17 Proposals Revenue Budget Third Review 2015/16 Capital Programme - Third Capital Review 2015/2016, Provisional Resources 2016/2017 And Treasury Management Review 2015/2016	Collection Fund 2015/16 Capital Programme 2016/2017 and Treasury Management Policy and Strategy 2016/2017 Revenue Budget and Proposed Council Tax for 2016/2017 and Medium Term Financial Strategy 2016/2017 to 2018/2019		
Scrutiny Business	Extra Care Housing Membership of Scrutiny Panels Commissioning the Annual Scrutiny Work Programme 2015/16 CIPS Annual Conference Feedback Notice of Key Decisions	Corporate Parenting Annual Report CCG Operational Plan 15/16 Commissioning the Scrutiny Panels 2015/16 Notice of Key Decisions Scrutiny Work Programme 2015/16	Sunderland Safeguarding Update CQC GP Practice Visits (CCG) CYP Community Services – Update (CCG) Notice of Key Decisions Scrutiny Work Programme 2015/16	Sunderland APMS Procurement (CCG) Care and Support - Annual Update Extra Care Housing Notice of Key Decisions Scrutiny Work Programme 2015/16	Monitoring the Delivery of Agreed Scrutiny Recommendations Notice of Key Decisions Scrutiny Work Programme 2015/16	School Performance (Provisional Results) Notice of Key Decisions Scrutiny Work Programme 2015/16	Council Annual Complaints Report Notice of Key Decisions Scrutiny Work Programme 2015/16	BID Annual Update Schools Performance Draft Final Policy Review Reports Notice of Key Decisions Scrutiny Work Programme 2015/16	CYP Community Service Annual Performance Update Notice of Key Decisions Scrutiny Work Programme 2015/16	Annual Monitoring the Delivery of Agreed Scrutiny Recommendations Draft Final Policy Review Reports Scrutiny Annual Report Notice of Key Decisions Scrutiny Work Programme 2015/16
Lead Scrutiny Member Update		Lead Scrutiny Member Update	Lead Scrutiny Member Update	Lead Scrutiny Member Update	Lead Scrutiny Member Update	Lead Scrutiny Member Update	Lead Scrutiny Member Update	Lead Scrutiny Member Update	Lead Scrutiny Member Update	Lead Scrutiny Member Update
Substantial Variations to Service - Health										
CCFA/Members items/Petitions										

Item 9

SCRUTINY COMMITTEE

8 OCTOBER 2015

LEAD SCRUTINY MEMBER UPDATE: OCTOBER 2015

JOINT REPORT OF THE LEAD SCRUTINY MEMBERS

1. PURPOSE OF THE REPORT

- 1.1 To provide an update to the Scrutiny Committee regarding the work of each of the six Lead Scrutiny Members and supporting Panels.

2. LEAD SCRUTINY MEMBER UPDATE

Scrutiny Chair and Vice Chair (Cllrs Norma Wright and Dianne Snowdon)

- 2.1 The review of current scrutiny arrangements has been conducted with the involvement and expertise of the Centre for Public Scrutiny (CfPS). The Executive Director for CfPS has now provided an independent report of scrutiny arrangements in Sunderland and these findings have been shared with Lead Scrutiny Members at a recent briefing session. The independent report will assist the future development and progression of the scrutiny function.
- 2.2 The Safeguarding Working Group is set to meet again on 21st October 2015 and will meet with a number of safeguarding partners with the focus on issues around child sexual exploitation.

Combined Authority Scrutiny Committee

- 2.3 The Scrutiny Committee met on 8th September in Gateshead. The main items of business were: evidence from Nexus for the policy review of transport related barriers to employment and an overview of apprenticeship options across the combined authority area. The next meeting will be held on 20th October in Newcastle and will continue to take evidence on the transport review.

Children's Services (Cllr Darryl Dixon)

- 2.4 At the last Scrutiny Committee it was agreed that the Panel would carry out further investigation of Child and Adolescent Mental Health Services (CAMHS), particularly in relation to concerns raised through the Scrutiny Committee on access to services and waiting times. The Panel will hold its first evidence session on 12th October 2015.

City Services (Cllr Lynda Scanlan)

- 2.5 At its last meeting, the Panel looked at the way in which street consents can support a vibrant city. Richard Reading, Trading Standards and Licensing Manager outlined the background to the processes and procedures used for obtaining a licence. Ken Dunbar, Chief Executive of Sunderland BID and Inspector Jamie Southwell were also in attendance to provide their views.
- 2.6 Richard Reading noted that the current policy in relation to trading consents had not been updated for many years and that there was frustration that more could be done to

contribute to the vibrancy of the city centre. Ken Dunbar reinforced the importance of encouraging the emergence of a café culture in the city while ensuring the necessary quality and standards. It was felt that there was a danger that the Council's existing policy could be discouraging demand. This could become more of an issue as the Council looks to expand the number of events and activities taking place in the city centre.

2.7 As a result of the discussion, the Panel considered that it was important to review the Council's policy in order to better meet the demands of the 21st century. It also was considered important that partners, including the BID and the police, work closely together in order to ensure that the resulting process is speedy, clear and flexible.

2.8 The Panel is scheduled to look at the general issue of enforcement and the extent to which the enforcement powers available to the Council across a range of areas are being used.

Health, Housing and Adult Services (Cllr Jill Fletcher)

2.9 The HHAS Scrutiny Panel met on 29th September 2015 and discussed the transition of looked after children from care into independent living. The head of service for looked after children was in attendance to provide key evidence to panel members. Access to accommodation and employment opportunities are crucial for the successful transition into adulthood of young people leaving care. As well as good mental health, in particular, which is strongly associated with employment. The panel were interested in how the transition of looked after children into independence was monitored and the interaction between child and adult social care services through this transition phase.

2.10 The panel's next meeting will take place on 20th October and will involve officers from the council's transition service who will outline the process for the transition of young people from child to adult social care services.

Public Health, Wellness and Culture (Cllr George Howe)

2.11 The Public Health, Wellness and Culture Scrutiny Panel held a meeting on the 15th September 2015, where 4 representatives from Sunderland Royal Hospital Obstetrics and Gynaecology Department attended in relation to the Sexual Health (Genito Urinary Medicine clinic) element, which the panel had undertaken as their secondary short review. The panel also accepted an invite to visit the GUM clinic in place of the next panel meeting on the 20th October 2015. The co-location of the services is of interest to the panel and how this affects residents and service users, and this will be explored further at the visit in October. The panel agreed the proposed scoping document for this short topic.

2.12 A brief update was also provided in relation to the current position for residents suffering from eating disorders, following a query raised by Cllr F. Miller at the July panel meeting. Also Following Cllr G. Walker's request for an updated position on the Culture of Wellness, a briefing report was presented on promoting a culture of wellness through employers.

Skills, Economy and Regeneration (Cllr David Snowden)

- 2.13 The Skills, Economy & Regeneration Panel met on 17 September to agree the scope and remit of the review - Key Cities: Learning from others to maximise the effectiveness of Sunderland's Regeneration. The aim of the review is to look at the Key Cities Group and how Sunderland can best utilise its involvement for the benefit of Sunderland residents, businesses & future growth.
- 2.14 Nicola Morrow, Principal Policy Officer to the Leader, Nicola Morrow, and Key Cities Co-ordinator attended the meeting to give a brief overview of the Key Cities group and information on the 26 cities in the group. The Panel was asked to choose a shortlist of the cities that they felt would be most relevant and provide the most learning. These were Bournemouth, Coventry, Derby, Doncaster, Hull and Stoke-on Trent.
- 2.15 The next stage of the review will be to gather more information on the chosen cities for next month's meeting then the Panel will decide on 1 or 2 as the main focus for their review.

Responsive Services and Customer Care (Cllr Ronny Davison)

- 2.16 At its last meeting, the Panel received a presentation from Liz St Louis, Head of Customer Service and Development on the progress being made by the Council's customer services network, how the council makes use of customer satisfaction data and the way this information is used to improve services.
- 2.17 The Panel heard that, based on the information and provided by users, the service continually seeks to improve service delivery and highlight any emerging issues or trends facing the city. Every effort is made to deal with customer queries at the first point of contact and keep waiting times down to a minimum. Specialist advice and guidance is also on hand to deal with more complex or cross cutting queries. All complaints or service issues are monitored and every effort is made to learn from experience.
- 2.18 The Panel agreed to undertake a visit to the Customer Services office based in the Civic Centre in order to obtain a first-hand view of its operation.

3. CURRENT PANEL MEMBERSHIPS

- 3.1 Non-executive Members have now been allocated to a scrutiny panel; membership of the panels has been decided in accordance with current political arrangements.
- 3.2 A complete membership of the Scrutiny Panels is attached for information at **Appendix 1** of this report.

4. DEDICATED SCRUTINY BUDGET

- 4.1 A small budgetary provision of £15,000 per annum is available to the Scrutiny Committee and the supporting Panels to deliver the agreed Annual Scrutiny Committee Work Programme.
- 4.2 As of 29th September 2015 the breakdown of the budget stood as follows:-

Description	£
Scrutiny Development	£4,581
Member Development	£898
Policy Review Development	£0.00
Total Expenditure to Date	£5,479
Budget	£15,000
Remaining Budget	£9,521

5. RECOMMENDATIONS

5.1 It is recommended that the Scrutiny Committee;

- (a) notes and considers the update of the Lead Scrutiny Members and receives a further verbal update at the meeting;
- (b) notes the current expenditure and remaining scrutiny budget for 2015/16, and
- (c) notes and considers the Scrutiny Debate evaluation feedback from delegates.

6. BACKGROUND PAPERS

- Scrutiny Committee Agenda and Papers – 10 September

Contact Officer: Nigel Cummings, Scrutiny Officer
Nigel.Cumminigs@sunderland.gov.uk
0191 561 1006

MEMBERSHIP OF THE SIX SCRUTINY PANELS

<p style="text-align: center;">City Services</p> <p>Lead Scrutiny Member: Cllr Lynda Scanlan</p> <p>Cllr James Blackburn Cllr Michael Essl Cllr Stuart Porthouse Cllr Steven Foster Cllr Margaret Beck Cllr Bernie Scaplehorn Cllr Peter Wood</p>	<p style="text-align: center;">Health, Housing & Adult Services</p> <p>Lead Scrutiny Member: Cllr Jill Fletcher</p> <p>Cllr Alan Emerson Cllr Rosalind Copeland Cllr Michael Dixon Cllr Shirley Leadbitter Cllr Barbara McLennan Cllr Dorothy Trueman Cllr Paul Middleton Cllr Juliana Heron Cllr Doris Turner</p>
<p style="text-align: center;">Children's Services</p> <p>Lead Scrutiny Member: Cllr Darryl Dixon</p> <p>Cllr Debra Waller Cllr Doris MacKnight Cllr Anthony Farr Cllr Philip Tye Cllr Jacqui Gallagher Cllr Bob Francis Cllr Karen Waters Cllr Victoria O'Neil</p>	<p style="text-align: center;">Skills, Economy & Regeneration</p> <p>Lead Scrutiny Member: Cllr David Snowdon</p> <p>Cllr Bob Price Cllr Michael Dixon Cllr Christine Marshall Cllr Mary Turton Cllr Billy Turton Cllr Len Lauchlan Cllr Colin English Cllr Miles Elliot</p>
<p style="text-align: center;">Public Health, Wellness & Culture</p> <p>Lead Scrutiny Member: Cllr George Howe</p> <p>Cllr Louise Farthing Cllr Fiona Miller Cllr Julia Jackson Cllr Rebecca Atkinson Cllr Richard Bell Cllr John Cummings Cllr Shirley Leadbitter Cllr Geoff Walker</p>	<p style="text-align: center;">Responsive Services & Customer Care</p> <p>Lead Scrutiny Member: Cllr Ronny Davison</p> <p>Cllr Betty Gibson Cllr Barry Curran Cllr Iain Kay Cllr Gillian Galbraith Cllr Margaret Forbes Cllr Ian Galbraith Cllr Tony Taylor</p>