West activities for 8-10 year olds and Youth Provision for 11-19 Progress Report completed by Tracy Hassan Commissioning LeadMay 2013

Background

- Completed review and consultation of commissioned youth provision May November 2012
- Developed service specification incorporating a delivery model to meet local requirements
- Produced generic outcomes framework for universal delivery of activities for 8-10 and youth provision for 11-19 linked to key priorities of the council.
- Provided community profiles to support decision making
- In the West NEET was identified as the main priority and locality outcomes were developed as follows:
 - More young people are in education, training or (paid or unpaid) employment
 - Young people make informed choices about drug and alcohol use
 - Young people make informed choices about contraception use and their sexuality
 - Young people promote equality, inclusiveness and have an understanding of diversity
- Contracts were initially advertised 18th January however as a result of a number of non-compliant submissions a decision was made to re-advertise the contract on 20th February, evaluations were completed March and new contracts were awarded with a 10th April start date(with the exception of 8-10 BME provision start date 29th).

Sessions/times/delivery method

Service delivery will include a combination of service delivery methods which include the following:

- Centre based
- **Outreach work** which involves reaching out with a view to encouraging young people to use a service or provision. Sometimes a mobile facility like a bus is used to support outreach.
- **Detached youth work** which takes place where young people meet, such as streets, cafes and parks at times that are appropriate to them and in ways that are agreed with them.
- **Banked sessions** will be used in some areas to meet local demand and offer flexibility of delivery which can include holiday provision (some areas only)

6 individual providers were successful across the West 8-10 and 11-19 provision as below:

Age	Locality	Ward	Provider	Times & Venues
08- 10Years	West	Sandhill	A690	Thurs 5.30- 8.00(Grindon Church)
08 - 10 Years	West	Pallion	Lambton Street	Mon 4-6

				(Lambton street)
08 - 10 Years	West	St Annes	Pennywell	Fri 6-8 (Tansey Centre)
08 - 10 Years	West	St Chads	Farringdon Jubilee	Thurs 3.45-5.45 (Jubilee Centre)
08 - 10 Years	West	Barnes	Youth Almighty	Wed 5.30-7.30 (Richard Avenue school)
08 - 10 Years	West	Silksworth	Youth Almighty	Fri 5-7 (Youth Almighty Project base)
11 - 19 Years	West	Sandhill	A690	Mon 6-8.30 (Grindon YPProject) Tues 6-8.30 (detached) Fri 6-8 (Sandhill)
11 - 19 Years	West	Pallion	Lambton Street	Mon 6-9 Tues 5.45-9.00 Wed 5.45-9.00 (Lambton Street)
11 - 19 Years	West	St Annes	Pennywell Young Peoples Project	Mon5.45-8.45 Wed 5.45-8.45 Thurs 5.45-8.45 (Pennywell YPP)
11 - 19 Years	West	St Chads	The Box	Wed 3-5 (FCSC) Thurs 6.30-8.30 (detached) Fri 6.30 – 8.30 (detached)
11 - 19 Years	West	Barnes	Youth Almighty	Mon 6-8 (Barnes Coach House) Fri 7-9 (St Gabriel's) Tues 6-8 (detached)
11 - 19 Years	West	Silksworth	Youth Almighty	Fri 7-9.30 Sat 7.9.45 Sun 6-8 (Youth Almighty Base)

Additional information on delivery methods and needs analysis is available for each delivery session this information is held by commissioners as part of the performance monitoring arrangements for the contracts.

Citywide provider for the **BME** contract is Hendon Young Peoples project for 8-10 and 11-19

Further discussions are planned for June to confirm these sessions.

Moving forward

- > All new contracts are now in place
- Initial contact has been made with all providers and contract reviews dates are being set for the whole year
- Commissioning officers have been aligned to YouthLeads and been allocated tolocalities
- Billy Hall is the Commissioning Officer and Abdul Amin Youth Lead in the West.
- Delivery throughout April has been a continuation of old contracts with a move to new arrangements
- Performance Monitoring Framework has been updated to ensure information is captured accurately and in a format for contract management and reporting to People Board
- Documents forquarterly contract monitoring meetingshave been prepared by commissioning officers.
- The IT System has been updated to include new service outcomes and target outputs

Decisions from West Peoples Board in May

- The provider for each ward will contact ward Councillors to have a discussion and reach agreement as to how and when the third 'banked' session will be used.
- It was agreed the commissioning officer would make contact with providers and encourage them to make contact with the elected members in their ward. Providers will be encouraged offer on-going communication via email and/or offer to meet individually or as a small group.
- It was agreed that elected members would feed all information via area officers who will make direct contact with the commissioning lead (Billy Hall) and Youthlead (Abdul Amin). This process will support sharing information to make informed decisions about service delivery specifically around banked sessions and flexible delivery.
- Commissioning officers will provide Performance Monitoring information to the West People Board on a monthly basis initially, moving to quarterly when the Board is sufficiently satisfied with delivery which will include: Numbers of users Impact of service Elected member involvement Contract compliance

Delivery against targets

Outstanding issues Action

Commissioning Lead to arrange a meeting to include all People Board Chairs, Hendon Young Peoples Project, Head of Scrutiny and Area arrangements, Youth Lead (BME) and Commissioning Officer(West) to discuss the BME provision, crossover between areas and how we can improve joint working for the benefit of the children and young people across the city.

Timescale to complete by end of June