

Item 2 Annex 2

North Sunderland Area Neighbourhood Delivery Plan – action required and investment already made / service delivered

Neighbourhood Investment priority		
1. Tackle Empty Properties		
Council Activity	North specific information	Area Committee Action and/or funding
<ul style="list-style-type: none"> The Council's Empty Property Strategy has been developed and approved. This includes a Citywide action plan that will target empty properties across the city with the aim to bring back into use as decent, affordable homes Partnership with Thirteen Group that will bring 30 long term Empty Properties back into use is still underway Working with Gentoo to identify and bring empty properties back into use Council have approved the Housing Delivery and Investment Plan with a total gross investment of £59m. There are three delivery strands of which targeting long term empty properties is a priority The Council's Landlord Accreditation Scheme is now approved and up and running. This will work with Private Sector Landlords to support them bringing their homes up to standard and getting them let as well as providing wider support in the management of their portfolios Event held in February 2020 to encourage local SME/Private Developers to work with the Council in bringing Empty Properties back into use through a partnership approach Multi service group is now established to review private empty properties and to consider the delivery of enforcement action where necessary 	<p>Empty Homes (Brought back into use) – 68 Bungalows – 13 Supported Accommodation - 19</p> <p>Approval in place to negotiate with local SME to deliver two sites in North that will deliver 16 bungalows and 5 houses as affordable homes</p> <p>A number of empty homes have been identified for purchase and owners have been contacted and negotiations are on going</p> <p>Let's Talk Feedback:</p> <ul style="list-style-type: none"> Too many empty properties and rogue landlords 	<p>Request briefing from the Empty Properties Team on the work being carried out in the area specifically to understand the number of empty properties and related issues in the North. In addition to pro-active action in relation to properties allowed to go into a state of dilapidation by rogue landlords.</p>
2. Review all derelict land and properties and develop plan to address each site with partners and residents to further create green and cultural communities		
Council Activity	North specific information	Area Committee Action and/or funding
<ul style="list-style-type: none"> The Council's small site register, covering brown field sites, has 	<p>Approval in place to negotiate with local SME</p>	

<p>been assessed with the Planning Policy Team. All sites will be evaluated to see how the land can be used moving forward</p> <ul style="list-style-type: none"> • Event held in February 2020 to encourage local landowners to come forward and engage with the Council on potential use of their land for development for new affordable homes • Both a site and a property register have been reviewed and updated 	<p>to deliver two sites in North that will deliver 16 bungalows and 5 houses as affordable homes this will develop out two brown field sites</p> <p>Other brown field sites are currently under review</p>	
3. Work with private landlords by ward and proactively deal with issues using all available enforcement powers		
Council Activity	North specific information	Area Committee Action and/or funding
<ul style="list-style-type: none"> • Private Landlord Accreditation Scheme now operational. Scheme offers advice and guidance around landlord/tenant responsibilities with the aim of improving best practice within the sector • Multi service group established to review private empty properties and to consider the delivery of enforcement action where necessary in terms of housing investment areas • List of 'ready to rent' properties are being explored with Private Owners and how we can assist as a Council in terms of support and advice • A callout to landlords - 'Call b4 you serve' is currently being promoted to landlords across the City to engage with sustaining tenancies, tackle potential homelessness. 	<p>Let's Talk Feedback:</p> <ul style="list-style-type: none"> • Too many rogue landlords are bringing neighbourhoods down 	<p>Pick this up as part of the action above in 1 'Tackling Empty Properties'. Invite Graham Scanlan to future meetings</p>
4. Create more affordable homes		
Council Activity	North specific information	Area Committee Action and/or funding
<ul style="list-style-type: none"> • Council is now a registered provider to deliver new affordable homes with the Regulator of Social Housing • 5-year Housing Delivery and Investment Plan of £59m approved. This plan has a target of delivering 574 more new affordable homes. The delivery strands include: Empty properties, Supported Accommodation and Bungalows • Working with Gentoo to deliver their affordable homes plan over 	<p>Approval in place to negotiate with local SME to deliver two sites in North that will deliver 16 bungalows and 5 houses as affordable homes</p>	

<p>the next 5 years with a target of 900 new homes</p> <ul style="list-style-type: none"> Working with Bernicia to bring forward key development mixed tenure sites including affordable homes Working with Thirteen in the delivery of affordable homes by bringing empty properties back into use, delivering supported accommodation and a large-scale affordable homes regeneration project 		
5. Launch 'Love where you live' campaign		
Council Activity	North specific information	Area Committee Action and/or funding
	<p>North Raising Aspirations Projects regularly organise litter picks and environmental projects</p> <p>Let's Talk Feedback:</p> <ul style="list-style-type: none"> People are concerned about litter and plastic waste Residents interested in Love Where you Live Campaigns 	
6. Ensure all available enforcement powers are used to tackle those who continue to fly tip, drop litter and spoil the neighbourhood		
Council Activity	North specific information	Area Committee Action and/or funding
<p>Environmental Enforcement Team and Anti- Social Behaviour (ASB) Team have been brought together. Several new posts have been created including:</p> <ul style="list-style-type: none"> 4 Environmental Enforcement Officers (3 permanent, 1 fixed term). The additional resource will allow 1 dedicated Officer per locality. 2 Fixed-term Neighbourhood Wardens (Issuing FPN's for littering and dog control issues, to be deployed in hot spot areas and areas of high foot fall) 1 Enforcement Technical Support Officer to support enforcement 	<p>Area Committee have funded an additional Enforcement Officer and they are working on a number of projects in each ward.</p> <p>Area Committee have funded additional CCTV and will continue delivery and monitoring of this project</p> <p>Let's Talk Feedback:</p> <ul style="list-style-type: none"> Increase safety and cleanliness by improved CCTV and Enforcement 	

<p>prosecutions</p> <p>Joint patrols with Neighbourhoods Enforcement and Police to tackle issues of ASB. Currently deployed at seafront and City Centre. They will be intelligence led and deployed to areas of need.</p>	<ul style="list-style-type: none"> Enforce graffiti, fly tipping and littering 	
7. Additional Drainage cleansing programme		
Council Activity	North specific information	Area Committee Action and/or funding
City-wide Drainage cleansing programme in place		
Flood and Extreme Weather Mitigation budget / programme		
8. Take part in In Bloom activities and support residents and volunteers to grow their own to bring plants and flowers into communities		
Council Activity	North specific information	Area Committee Action and/or funding
<p>City-wide approach – however limited due to lock down this year</p> <p>Bloom was cancelled along with Green & Blue Flag. However still achieved during COVID19 or have planned for this year:</p> <ul style="list-style-type: none"> Rainbow Installations Gateway Improvement Schemes at key City gateway locations Hanging basket and barrier troughs Winter Bedding. 	<p>Friends of Fulwell, Fulwell Community Library & Sea Road Traders have planted and maintained planters – however these have been temporarily removed due to social distancing measures required on Sea Road</p> <p>Gateway Improvements include:</p> <ul style="list-style-type: none"> Fisherman’s Cottages Grange Pub Bridge Street <p>Let’s Talk Feedback:</p> <ul style="list-style-type: none"> Want to see more trees, plants and flowers 	
9. Invest in street furniture including additional litter bins		

Council Activity	North specific information	Area Committee Action and/or funding
<p>Significant spend already made against litter bin installation across all areas in previous two years. £30k / annum available citywide for provision and installation of litter bins until 2022/23. Existing bins will need to be replaced/repaired/repainted in order of priority, whilst additional capacity may also be required at identified locations.</p> <p>Benches are currently being reviewed in some locations as COVID19 recovery works in shopping areas begins. Some are to be removed due to creating bigger spaces to adhere to social distancing guidelines.</p>	<p>Community Chest has supported installation of additional bins on Sea Road in partnership with Sea Road Traders</p> <p>Continued roll out of replacement bins.</p>	
10. Review transport routes in partnership with all providers in consultation with residents. Need to also pick up parking issues – residential and local shopping areas		
Council Activity	North specific information	Area Committee Action and/or funding
	<p>Let's Talk Feedback:</p> <ul style="list-style-type: none"> Parking issues and speeding traffic in some neighbourhoods <p>VAS Signage Project funding aligned awaiting full application, locations for signage provided by ward members identifying particular areas of speeding traffic</p> <p>Area Committee wish to understand Council plans for parking in the North - is there a potential to develop consultation in the areas highlighted to investigate the potential of additional parking or change resident's behaviours in their parking.</p>	<p>Consider safety measures for pedestrians in relation to speed of traffic on approach roads to the Seafront and in specific areas in Redhouse</p>
11. Reduce the carbon footprint and create green solutions within neighbourhoods to reduce plastic pollution		

Council Activity	North specific information	Area Committee Action and/or funding
<p>The Council has a Draft Carbon Framework and Action Plan. Its objectives cover: improving energy efficiency of existing homes and buildings, with new builds being zero carbon; develop renewable energy; develop low carbon transport modes; grow green economy; adapt our own policies and procedures to harness a green future; engage and encourage positive behaviour.</p> <p>The Council was awarded £161,846.46 of funding from the Urban Tree Challenge Fund (UTCf) and has planted 424 large trees, with 2,000 further small trees to be planted this year. Planting has focused in areas of the city with low tree cover, particularly in parts of north, west and east Sunderland</p>		<p>Early stages of community interest in art installation at Sea Front which plastics can be placed into</p>
12. Invest in highways, pavements and street lighting		
Council Activity	North specific information	Area Committee Action and/or funding
Update on amount of investment planned by highways service by area Street lighting replacement programme	Highways Maintenance Programme for 2020 – 2021 agreed at March Area Committee	
13. Invest in Parks, play areas, cycle and walking routes in consultation with residents and users		
Council Activity	North specific information	Area Committee Action and/or funding
<p>Roker Park Lodge Funding in Cabinet Report ??</p> <p>321 routes established in parks across the city.</p> <p>Step Up Sunderland app introduced in 2019 to encourage residents and non-residents to walk and be more active. App to be upgraded and relaunched in Autumn 2020.</p> <p>Active Sunderland Wellness Walking Programme is an accredited National Walking for Health Scheme. All walks are free of charge and are delivered by Volunteer Walk Leaders. The walks are suitable for all ages and abilities.</p>	<p>Note detail of parks to be improved from Let's Talk resident consultation</p> <ul style="list-style-type: none"> - Thompson Park - Roker Park - Fulwell Quarry Area – tidy up and signage <p>321 route at the seafront. Big Bike Ride starts at St Peter's University Campus and uses the existing cycle networks in the North.</p> <p>Wellness Walking programme has weekly</p>	<p>Develop a plan for the regeneration of Thompson Park as an activity and destination park for all ages in partnership with Friends of Thompson Park</p> <p>Develop a plan for small scale improvements in Roker Park in partnership with Friends of Roker Park and within the Heritage status of the Park</p> <p>Develop a plan for improvements at Hylton Dene as a wildlife and walking, cycling and running route/destination</p>

<p>Fixed play improvements comprising of new installation and refurbishment work will continue in areas which have 106 Developer contributions aligned. An update will be provided this summer on sites / locations that have funding aligned and available to spend.</p> <p>A survey is to be undertaken of all fixed play sites to identify condition and play value. This will be used to inform discussion on which sites should be targeted for further investment.</p>	<p>activity from the seafront and Hylton Riverside.</p> <p>Areas included in Environmental Services Workplan are Thompson Park and Redhouse Park</p>	<p>Support the formation of a Friends of Downhill Pond Group</p> <p>Request information on the upkeep and development of the C2C route and discuss potential to enhance if required.</p>
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14. Increase 5G access across all neighbourhoods and support people with digital learning resources

Council Activity	North specific information	Area Committee Action and/or funding
<p>Smart City Sunderland will work with partners to ensure an underlying infrastructure (fibre to all premises across the city and pockets of 5G where business cases exist)</p> <p>Smart City Sunderland focuses on the following six main priority themes:</p> <ul style="list-style-type: none"> - Major events and sporting excellence - Business start-up culture - Smart Homes - Digital City Centre - Industry 4.0 (Smart Factories and Connected Autonomous Vehicles) - Learning Environment <p>Smart City Sunderland is stimulating the thinking and demand and enabling residents to understand 'the art of the possible'. How can North Sunderland use this underpinning connectivity for the benefit of residents?</p> <p>Upgrade to the Library Management System enables residents across the City to access the library online, download apps, eBooks, eaudio and magazines.</p> <p>Upgrades to any library software packages are accessible via all public access ICT.</p>	<p>Let's Talk feedback:</p> <ul style="list-style-type: none"> • Need better wi-fi access for all <p>Upgrade to all library software including google chrome and Find my Past are all accessible via computers in community led library settings</p>	

15. Invest in local shopping centres and support local businesses to ensure they continue to thrive		
Council Activity	North specific information	Area Committee Action and/or funding
	<p>Area Committee have supported Sea Road and Fulwell Traders with signage and Christmas Lighting</p> <p>Let's Talk Feedback:</p> <ul style="list-style-type: none"> Value local shopping areas would like number of takeaways reduced 	
16. Review opportunity to utilise vacant properties to create cultural hubs, leisure activities and safe places to bring communities together		
Council Activity	North specific information	Area Committee Action and/or funding
<p>Link with Crowdfund Sunderland</p> <p>Link with Vibrancy Plan and supporting the sector</p>		
17. Widening job opportunities and raise aspirations by connecting local schools and community providers with Sunderland businesses and the University of Sunderland and other higher education providers		
Council/TFC Activity	North specific information	Area Committee Action and/or funding
<p>The impact of covid-19 must be fully understood and how the post-16 agenda, apprenticeships, NEET and the general skills and learning agenda has been affected. The initial piece of work undertaken by together for Children alongside providers will be an analysis of the impact of Covid-19. Together for children would like to share information with Area Committees /Area Boards as we all work together to support the delivery of this priority across the City.</p> <p>Schools Library Service delivering to schools across the City in response to curriculum and specific requests</p>	<p>Invite officers to future boards to progress this activity – appreciating schools and higher education are currently focusing on trying to re-open, safely – post covid.</p>	
18. Create job clubs and education centres within local community venues including digital skill training and basic skills		
Council Activity	North specific information	Area Committee Action and/or funding

<p>FACL review – feedback from current consultation</p> <p>Libraries Services Information and Digital offer to ensure local communities have access to quality information and digital services, to learn new skills and feel safe online</p>	<p>Local delivery already funded by CLLD and Area Committees:</p> <ul style="list-style-type: none"> • North React Project • Hylton Castle Project 	
19. Social prescribing – develop local offer to improve health and wellbeing and access to services locally to reduce social isolation, improve mental health and support long-term health conditions, and ensure physical activity sessions are accessible and not cost or time prohibitive, in partnership with All Together Better		
Council Activity	North specific information	Area Committee Action and/or funding
<p>Adoption of the Draft Health Inequalities Strategy</p> <p>Libraries Services Health and Wellbeing offer aims to support local people and communities through services that engage and connect.</p> <p>The Books at Home service has recently been brought back in house and recruitment started for volunteers to take services direct to residents at home.</p> <p>Libraries Services gifted a reminiscence resource pack to all care homes across the City providing extra opportunities for engagement and activity. The Memory Bank was developed with the North East Film Archive.</p> <p>Step Up Sunderland app introduced in 2019 to encourage residents and non-residents to walk and be more active. App to be upgraded and relaunched in Autumn 2020. – need figures from Laura B</p> <p>Active Sunderland Wellness Walking Programme is an accredited National Walking for Health Scheme. All walks are free of charge and are delivered by Volunteer Walk Leaders. The walks are suitable for all ages and abilities.</p> <p><u>Change 4 Life Sunderland Programme</u></p> <p>Aim is to increase children, young peoples and family engagement in</p>	<p>Learning from Covid-19 partnership and community hubs</p> <p>North Five Ward Based Raising Aspirations Projects providing services and activities to local residents</p> <p>Ensure North Communication Project keeps local communities up to date with activities and services on offer and promotes the North Area</p> <p>North Area Committee in partnership with Public Health Funding have supported health related projects in Sunderland North</p> <p>Ageing well – Age friendly</p> <p>Books at Home service has some capacity and is available to anyone who is unable to access services themselves. Volunteers are needed.</p> <p>Wellness Walking programme has weekly activity from the seafront</p> <p>Step Up Sunderland users in the North have</p>	

<p>physical activity and to reduce sedentary behaviour through an accessible and supportive programme that's tailored to a range of needs including delivery within all schools across the city, community events, sessions and Change 4 Life programmes</p> <p>Ensures parents have the essential support and tools they need to make healthier choices for their families.</p> <p>Support the National Child measurement Programme (NCMP) by engaging and delivering within schools and signposting children and families to the Change 4 Life Sunderland programme.</p> <p>Identify and develop working relationships with community partners from across the 5 areas of the city.</p> <p>To contribute to the increase in the number of children and young people in the 5 areas across the city to achieve a healthy weight.</p> <p>Change 4 Life Sunderland offer support and advice regarding healthy eating and cooking on a budget. Families may also access free 6-week healthy lifestyle family programmes which are delivered across all areas of the city. Distribution of the following free resources are also available:</p> <ul style="list-style-type: none"> • Staying Active and Eat Healthy booklet • Gardening booklet • Active Living booklet • Healthy and Affordable Recipes • Wellbeing and Mental Health links • Generic C4L resources • Promotion of Active Sunderland events • Food and Activity diary <p>Since September 1st 2019 Change 4 Life Sunderland have engaged and supported 359 families with food nutrition and education, cooking on a budget and planning and preparing healthier recipes:</p> <p>The city's 7 leisure centres are managed by Everyone Active on behalf</p>	<p>completed over 200 million steps.</p> <p>C4L team work directly with 70 families and all primary schools in the North.</p> <p>Sunderland Aquatic Centre provides facilities for sports clubs/groups and had over 780,000 attendances last year. Work has also included partnering 70 clubs, schools and organisations to attract families to exercise and swim.</p> <p>Let's Talk Feedback:</p> <ul style="list-style-type: none"> • Improve Mental Health • Support the local voluntary sector who offer a wide range of services and activities and engage with isolated residents <p>Beach Access North East leading on a project on behalf of Sunderland Seafront Steering Group to install a container adjacent to Marine Activities Centre which will house beach accessible wheelchairs with volunteers managing booking of the wheelchairs</p>	<p>Neighbourhood Funding application to be presented to North Area Committee to support the Beach Access North East Project.</p>
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<p>of Sunderland City Council. The centres encourage access from key target groups including people with disabilities, BME groups, women and girls and older people. The centres also support free access to Carers and Looked After Children.</p> <p>Active Sunderland in conjunction with Streetgames a national charity, support community organisations to obtain external funding to deliver targeted activities that create a positive change in the lives of young people.</p>		
20. Enhance local green spaces to encourage wider use including sports equipment, refurbishment of existing equipment and delivery of activities which support health and wellbeing		
Council Activity	North specific information	Area Committee Action and/or funding
<p>Launch of free Viewranger walking app that contains walking routes and maps across the city.</p> <p>Active Sunderland Wellness Walking Programme is an accredited National Walking for Health Scheme. All walks are free of charge and are delivered by Volunteer Walk Leaders. The walks are suitable for all ages and abilities.</p> <p>Heritage walks and app available to download</p> <p>Delivery of Active Sunderland BIG events including indoor and outdoor community sports festivals, runs, walk and bike rides.</p> <p>Marking out of grassed areas with various activities such as running tracks to create additional fun activity within park settings.</p> <p>In 2019, 191 sporting/activity events we held with 57,900 participants.</p> <p>The Change 4 Life team deliver outdoor community sessions for children / families in need of additional support to be active and reduce inactivity.</p>	<p>Let's Talk Feedback:</p> <ul style="list-style-type: none"> Residents very keen to see skate parks, MUGAs etc tidied up as well as walking and fitness trails. <p>North Area Committee invested in Downhill Wheeled Sports Park, installed multi gym at Roker Seafront, Funding in place for outdoor gym kit in Thompson Park</p> <p>Downhill Football Hub now launched 8 sporting/activity events held with 2700 participants</p> <p>Replacement of directional signage on 321 route at seafront</p> <p>Wellness Walking programme has weekly activity from the seafront.</p> <p>Heritage Walks</p> <p>Neglected allotment plot clearance at various</p>	

<p>Work being undertaken to clear derelict allotment plots to bring them back into use, whilst also identifying land (NB links also to section on review of derelict land) that could potentially be used to create additional allotment plots and / or 'community gardens' (NB this also could be linked to section on social prescribing – potential opportunities here) throughout the City.</p> <ul style="list-style-type: none"> • Opening of Football Hubs • Urban Tree Challenge Fund - 426 Standard trees have been planted this spring with a further 2000 whips this coming winter • Gateway Improvements • Deep Clean Programme • Spring Clean (Now planned for Sept) 	<p>sites across the City. Aimed at reducing waiting lists and increasing the number of available plots.</p> <p>Urban Tree Challenge planting carried out in Southwick - areas were selected which had the lowest existing canopy cover meaning trees were introduced in areas which had fewer trees</p>	
21. Eating healthy meals and learning to prepare and cook food, delivering sessions within the local community		
Council Activity	North specific information	Area Committee Action and/or funding
<p>Adoption of the Draft Health Inequalities Strategy</p> <p>Change 4 Life Sunderland Programme Aim is to increase children, young peoples and family engagement in physical activity and to reduce sedentary behaviour through an accessible and supportive programme that's tailored to a range of needs including delivery within all schools across the city, community events, sessions and Change 4 Life programmes</p> <p>Ensures parents have the essential support and tools they need to make healthier choices for their families.</p> <p>Support the National Child measurement Programme (NCMP) by engaging and delivering within schools and signposting children and families to the Change 4 Life Sunderland programme.</p> <p>Identify and develop working relationships with community partners from across the 5 areas of the city.</p>	<p>North Area Committee funded Youth project partnership as part of school holiday activity provide cookery and healthy eating sessions</p> <p>C4L team work directly with 70 families and all primary schools.</p>	

<p>To contribute to the increase in the number of children and young people in the 5 areas across the city to achieve a healthy weight.</p> <p>Change 4 Life Sunderland offer support and advice regarding healthy eating and cooking on a budget. Families may also access free 6-week healthy lifestyle family programmes which are delivered across all areas of the city. Distribution of the following free resources are also available:</p> <ul style="list-style-type: none"> • Staying Active and Eat Healthy booklet • Gardening booklet • Active Living booklet • Healthy and Affordable Recipes • Wellbeing and Mental Health links • Generic C4L resources • Promotion of Active Sunderland events • Food and Activity diary <p>Since September 1st 2019 Change 4 Life Sunderland have engaged and supported 359 families with food nutrition and education, cooking on a budget and planning and preparing healthier recipes:</p>		
22. Support the voluntary and community sector to provide additional services and extend opening times within local community venues as well as host community events and activities and nurture family learning		
Council Activity	North specific information	Area Committee Action and/or funding
<p>Local Support Scheme launched to support VCS through Covid-19 as well as direct guidance to ensure VCS claimed all government grants available</p> <p>Museums and Heritage – targeted family activities using archives, collections, exhibitions, spaces, and heritage assets/sites to nurture family learning</p> <p>The city’s leisure centres managed by Everyone Active on behalf of the City Council are key ‘community hubs’, providing sports clubs and</p>	<p>Area VCS Networks – strengthen</p> <p>Community Wealth – develop assets within communities</p> <p>CLLD capacity building</p> <p>Enable VCS to extend and adapt their offer through the use of technology, learning from their experiences during Covid-19. Support</p>	<p>Support the development of former Downhill School into a community hub currently delivery includes</p> <ul style="list-style-type: none"> • Youth Activities • Boxing Club • Nursery <p>Potential for:</p> <ul style="list-style-type: none"> • Additional facilities to support the Boxing Club retain affiliation • Additional sporting activities utilising

<p>residents with access to facilities and programmes. The Change 4 Life programme also deliver sessions from the centres.</p>	<p>the projects who have supported and delivered the Community Hubs</p> <p>Community Centres supported with Neighbourhood Fund:</p> <ul style="list-style-type: none"> • Redby Community Centre • Castletown Community Centre • Thompson Park Community Centre • Redhouse Community Centre <p>Community Centres supported with Service Level Agreement:</p> <ul style="list-style-type: none"> • Fulwell Community Centre • Southwick Community Centre <p>Museums Learning and Engagement: targeting families across each area network to provide learning programme and access to online resources. Developing Under 5's activities (video/on-line) and school workshops using museum trails, collections and exhibitions.</p> <p>Sunderland Aquatic Centre provides facilities for sports clubs/groups. Work has also included partnering 70 clubs, schools and organisations to attract families to exercise and swim.</p> <p>Change 4 Life deliver holiday programmes, family / teen, swimming and gym classes at the Aquatic Centre.</p>	<p>both inside and outside space</p> <ul style="list-style-type: none"> • Gardening Club • Additional Youth Activities • Parent & Toddler Groups • Activities for Older/Socially Isolated • Resident Groups
23. Launch a volunteer platform to support residents to get involved more within their communities		
Council Activity	North specific information	Area Committee Action and/or funding
<p>Complete and in place – now need to work hard to encourage volunteers to keep volunteering across varied roles</p>	<p>Coordinate volunteers and link with our VCS organisations to strengthen their capacity</p>	<p>Ensure the coordination and development of volunteers within the North is supported and</p>

	Volunteer training and also recognition programme requires support	local VCS Organisations benefit from this. Ensure volunteer development and training links to North CLLD Projects
24. Continue to engage with residents through Let's Talk and improve communication with residents via the Neighbourhood online activity tracker		
Council Activity	North specific information	Area Committee Action and/or funding
2 nd round as we move into recovery from Covid 19	Need to now 'theme' Let's talk around key issues to enable delivery plans to be delivered	
25. Support communities to deliver local events		
Council Activity	North specific information	Area Committee Action and/or funding
<p>The city hosts a variety of events across the city and in 2019, 135 events were held, attracting over 650,000 visitors/participants.</p> <p>Events and Active Sunderland Team directly deliver a number of events and provide support to community groups to deliver local events.</p> <p>39 local/area committee funded events were held in 2019 with 39,000 visitors.</p> <p>Celebrating Heritage assets through supporting community events</p>	<p>Neighbourhood Fund supported Southwick Illumination Project – further additions required 2020 – 2021</p> <p>Lets' Talk Feedback:</p> <ul style="list-style-type: none"> • More local events and activities using green spaces <p>33 events were held in 2019 with 460,000 visitors including Armed Forces Weekend and Sunderland River Festival.</p> <p>Hylton Castle Trust Learning and engagement incorporating volunteers to deliver community events</p>	<p>Capital - £10,000 Christmas Lighting to be considered at July Area Committee with members having an input into decision making on North lighting ensuring a high-quality offer</p> <p>North Illumination Priorities:</p> <ul style="list-style-type: none"> • Southwick Green • Hylton Castle
26. Support Youth clubs and spaces for young people to be together and feel safe – young people just want to hang out and don't always want organised activities – they just want to be together in a safe and flexible environment		
Council Activity	North specific information	Area Committee Action and/or funding
Youth strategy 2020-2030 proposal presented to Cabinet in March – the strategy stated we must strive to improve outcomes for young people by enabling them to access responsive universal and targeted services that are inclusive, needs based, and outcome focused.	Neighbourhood Funding in place for Youth Partnership delivery across all wards in the North	

<p>The ambitions and aspirations for children and young people need to be at the centre of our plans, strategies and action.</p> <p>Active Sunderland in conjunction with Streetgames a national charity, support community organisations to obtain external funding to deliver targeted activities that create a positive change in the lives of young people.</p>	<p>Neighbourhood Funding in place for School Holiday delivery 2020 – 2021 – programme agreed at March Area Committee requires amendment to deliver within COVID guidelines</p> <p>Active Sunderland and Streetgames have supported Sunderland Community Action Group (SCAG) to deliver activities and to obtain external funding to deliver targeted activities which includes funding to deliver Fit and Fed holiday activities.</p> <p>Let's Talk Feedback:</p> <ul style="list-style-type: none"> Support youth clubs and spaces for young people to be together and feel safe 	
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27. Establish a Neighbourhood watch/help scheme in partnership with the Police and residents

Council Activity	North specific information	Area Committee Action and/or funding
	<p>LMAPs</p> <p>Targeted work carried out in Southwick which has led to development of Community Hub approach working with Police</p> <p>Let's Talk Feedback:</p> <ul style="list-style-type: none"> Introduce Neighbourhood Watch Schemes 	

28. Increase safety through the improvement of CCTV and additional enforcement

Council Activity	North specific information	Area Committee Action and/or funding
<p>Review of CCTV already completed?</p> <p>Enforcement powers enforced as previously updated</p> <p>Council is hoping to secure funding from the Violence Reduction Unit</p>	<p>North Area Committee Funded CCTV project operational and ongoing</p> <p>Let's Talk Feedback:</p>	

to run a public facing campaign across Southwick/North of City to encourage public reporting to tackle the impact of serious and organised crime groups	<ul style="list-style-type: none"> • Increase CCTV 	
29. Reduce fear of crime by working in partnership across neighbourhoods to bring communities of all ages together		
Council Activity	North specific information	Area Committee Action and/or funding
<p>LMAP and PACT Meetings</p> <p>Police Attendance at Area Committee</p> <p>VIP (Vulnerability, Investigation and Problem Solving) meetings – these look at individuals of concern. These meet every 5 weeks across the 5 areas.</p>	<p>Partnership Projects</p> <p>Signage</p> <p>Newsletter</p> <p>Promotion of CCTV project</p>	
30. Support those who are struggling due to Universal Credit		
Council Activity	North specific information	Area Committee Action and/or funding
<p>A new 3-year contract will be put in place this autumn for First Tier Advice provision. There has been no increase in the funding levels for some time and additional capacity is needed to cope with the additional demands created by UC and now COVID 19. A report was previously brought to Area Committee Boards that has been updated (see attached) to show the need for additional resource in each area at a First-Tier level</p> <p>The Specialist Welfare Rights Service is also supporting this agenda with welfare checks, challenges and appeals and will continue to do this. They operate by referral and have many pathways set up/developing for people who may struggle to access services e.g. people with chronic mental health conditions</p> <p>These combined services assist people to assert their rights.</p>		
31. Support local organisations to grow capacity to support those who require additional support within communities to ensure they access services which are available to them		

Council Activity	North specific information	Area Committee Action and/or funding
<p>This directly links to the work the Council are doing to produce a financial resilience toolkit which will be made widely available to individuals and organisations</p> <p>Training and tools will be provided across the city and will take into account area /locality needs and services</p> <p>Active Sunderland provide ongoing support to sports clubs and groups to complete and submit funding applications to grow capacity and aid delivery.</p>	<p>North Area Projects are benefitting from the Local Support Scheme Grant established to tackle impact of COVID</p> <p>North Area Ward Based Raising Aspirations Projects have evidenced that they have the capacity and commitment to significantly change their focus in order to assist in addressing the impact of COVID. This requires recognition and potential to build on.</p> <p>Recently 18 sports and physical activity organisations were supported to bid for funding and received almost £29,000 from Sport England's Emergency Community Fund due to the current crisis. Funding will be used to sustain clubs during the crisis to ensure they will still be available to support and deliver to communities.</p>	
32. Publish our Statement of Intent in relation to fuel energy measures that positively impact on fuel poverty		
Council Activity	North specific information	Area Committee Action and/or funding
<p>An updated Statement of Intent has been agreed by Cabinet and work is underway to establish the Sunderland Delivery Framework by Autumn. Aim is for more fuel-efficient homes (Ecoflex provides insulation and inefficient heating replacements) but for eligible residents only.</p> <p>ECO3 Flex is aimed at privately owned properties where the residents are either low income -fuel poor or low income – vulnerable to cold. Our scheme supplements wider national ECO scheme aimed at other housing tenures and at people receiving means tested benefits.</p>		
33. Launch an affordable credit solution for residents		
Council Activity	North specific information	Area Committee Action and/or funding

<p>Moneywise Credit Union is now working with Sunderland City Council to develop a media campaign to promote the Credit Union as a place to save but also as a place to access affordable credit targeting staff and residents as part of our wider financial resilience activity.</p> <p>This will target residents across the city but will work in areas with a range of local providers. The service will also work alongside the Illegal Money Lending Team</p>		
34. Develop a broader 'Making your money go further' toolkit		
Council Activity	North specific information	Area Committee Action and/or funding
<p>The new web pages created to advise people of the full range of government support during the Covid-19 Crisis is working well and the intention is to develop and update this content and retain it as the basis of a financial resilience toolkit.</p> <p>The content will be used (as it is currently) to support themed media campaigns and as the basis of the more than food offer.</p>		
35. Ensure a 'more than food' offer is built into foodbank provision		
Council Activity	North specific information	Area Committee Action and/or funding
<p>This has been successfully embedded during the Covid-19 crisis with welfare checks and information being provided to anyone accessing crisis food support either via the council or partners.</p> <p>The information has included support measures, pathways to more support and themed information such as help available for people experiencing domestic violence.</p> <p>These measures will continue and be enhanced as we move out of the crisis into the new normal with the intention of reducing dependency / repeat presentations into food crisis service.</p> <p>Working with:</p> <ul style="list-style-type: none"> - partners the council will seek to address underlying issues improving 		<p>Some public health funding may be available to support this activity</p>

<p>financial resilience - public health to include health support and develop the crisis offer around healthy living</p> <p>The new initiative linked to Fare-share and the Crowdfund Sunderland campaign are also providing valuable support to foodbanks in terms of meeting demand and offering a balanced food offer.</p>		
36. Communicate heritage assets and deliver heritage activities to improve health and wellbeing and improve community cohesion		
Council Activity	North specific information	Area Committee Action and/or funding
<p>Sunderland Local History Library@ETR opened early 2020 which houses the biggest history collection in the city.</p> <p>The programme will include, family history courses, a film project 'Hollowed Ground' about mining in the city and the broader mining family.</p> <p>Working with local author Marie Gardner to develop a new book Celebrating Sunderland will enable communities across the city to participate and inform the content through online workshops/chat rooms</p>	<p>Working with local heritage groups and organisations: Hylton Castle Trust (including HC Dene) Fulwell Windmill Roker Pier and Lighthouse St Peters Church St Peters Sculpture Trail Acoustic Mirror North Area Augmented Reality App Heritage Walks</p> <p>Let's Talk Feedback:</p> <ul style="list-style-type: none"> Protect our heritage and use heritage to bring communities together <p>Libraries Services staff have a working relationship with the heritage groups and enable access to significant resources and professional knowledge</p> <p>Holocaust Memorial Day 2020 theme was 75 flames, Bexhill Primary was one of the schools who developed the artwork that was one of the 75 exhibits in the national exhibition in London. It is proposed to bring the whole exhibition to Sunderland for HMD 2021.</p>	

	The Hollowed Ground Film commemorates Wearside and Durham mining, some local people have been interviewed but more can be included. The film will be launched as part of Sunderland Libraries Literature Festival.	
37. Preserve and celebrate local heritage		
Council Activity	North specific information	Area Committee Action and/or funding
<p>Working in partnership with Cultural and Heritage Organisations:</p> <ul style="list-style-type: none"> - Building capacity and resilience - Access to Learning and Engagement - Supporting our creative industries by working with emerging and established artists - Preserving Buildings, Collections and Archives <p>Celebrate our Heritage (assets and landscape)</p>	<p>Potential for Signage/Interpretation Boards</p> <p>Let's Talk Feedback:</p> <ul style="list-style-type: none"> • Protect our heritage and use heritage to bring communities together <p>Southwick Green Redevelopment Phase 1 to commence July 2020</p>	Evaluate the success of Southwick Green Phase 1 Redevelopment and consider future redevelopment