

**SUNDERLAND HEALTH AND WELLBEING BOARD**

**20 March 2015**

**SUNDERLAND DRAFT FAMILY OUTCOMES PLAN**

**Report of the Head of Community and Family Wellbeing**

**1. BACKGROUND**

- 1.1 Over the last three years Sunderland has developed the Strengthening Families Delivery Model to provide relevant, timely and coordinated support to families, some of whom met the criteria for the national Troubled Families Programme.
- 1.2 Each of the five localities in Sunderland has a Multi-disciplinary Early Intervention Locality Team which delivers support to families, often as part of a multi-agency response. As part of the People Services future planning and development, opportunities to develop an integrated model of delivery for early help and safeguarding services as well as with relevant partners, should be implemented over the coming months.
- 1.3 A Strengthening Families Panel convenes on a weekly basis in each locality to review families within that locality who have been identified as potentially requiring an intervention. The Panel agrees an intervention/required outcome(s) for each family and assigns a lead agency where a multi-agency approach is required.
- 1.4 The current Troubled Families Programme ends on 31<sup>st</sup> March 2015 and the next phase of the programme will follow for a five year period, subject to funding beyond 2015/16. The expanded national priorities outlined by DCLG are consistent with the outcomes the city is trying to achieve for its families. This provides a real opportunity to improve upon the current delivery model for Strengthening Families and allows further service transformation to provide whole family working and continue our work with families at the earliest stage to make positive changes and build resilience, at the same time as reducing demand for services.
- 1.5 As part of the expanded Troubled Families Programme, all local authorities are required to produce an Outcomes Plan that defines what significant and sustained progress looks like for families within their Troubled Families cohort.

**2. CURRENT POSITION**

- 2.1 The Family Outcomes Plan should be a short, simple and clear articulation of Sunderland's definition of success. The Plan must be agreed as a city wide set of expectations, although it should be based on outcomes which may then be applied on a per family basis. Whilst the Plan should be aspirational and align fully with our priorities for the city, this should be balanced with practical

data collection and review and should contain a mix of qualitative and quantitative evidence.

2.2 The draft Family Outcomes Plan has been developed using the following:

- Discussions with the Strengthening Families Board and Working Group
- An event on 27 January 2015 to gain the views of key workers, operational managers and strategic partners;
- Other local authorities Outcomes Plans;
- A consultation with representation from early help, social care, YOS and the Performance and Intelligence Team to discuss use of assessment to inform the Plan and the availability of data to measure success

The Strengthening Families Board approved the Outcomes Plan at its' meeting on 6 March 2015 and recognized that this would be subject to further consultation and regular review.

2.3 The majority of the Outcomes have been determined locally however it should be noted that the Outcomes in Section 2 – Children who are not engaged in Education, have been determined nationally. One of the common issues raised in the Partner event on 27<sup>th</sup> January was how we measure and recognize the significant progress individuals and families have made even though they may not have achieved some of the quantitative measures set. This could be either in the scale or seriousness of behaviours or their recognized willingness to engage in achieving change. Where possible a key worker assessment has been included in response to this.

2.4 The draft Family Outcomes Plan is attached at **Appendix 1** for consideration by the Health and Wellbeing Board.

### **3 RECOMMENDATION**

3.1 That the Board:

- a) Considers and comments upon the Family Outcome Plan;
- b) Considers any further data and information sources that would support the Outcomes Plan