

Service Plans – Coalfield Area Priorities – for information only

1. ADULT SERVICES: Strategic Commissioning Team and Strategic Safeguarding Team

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Doric View	Development of Supported Living Accommodation for adults with social care, support and accommodation needs, in partnership with the Registered Social Landlord	TBC	TBC	Further discussions are progressing in relation to the future use of the building which may include a move away from the original redevelopment brief and focus on using the property as a supported living service for 6 people with a Learning disability and/or Autism.

2. CITY DEVELOPMENT: Economic Regeneration (City Development)

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
North East Community Forest 2023/24 planting	Tree and hedgerow planting at a series of individual sites as part of Low Carbon Framework. Options for sites in each area to be assessed and then discussed with Neighbourhood & Community Boards	9/23	3/24	Individual planting schemes developed in further detail, with some requiring further consultation before the overall programme is finalised. Seven sites currently have in-principle funding approval: Holmeside Phase 2 (East); Hetton Primary School (Coalfield); Rickleton Primary School (Washington); Roker Park (North), Silksworth Ski Slope and Pit Wheel (West); Doxford Park (East); Ryhope Junior School (East). An additional 3-4 sites are also being considered and are currently at the feasibility stage.
Low Carbon Framework and Action Plan	Range of city-wide low carbon programmes and projects across the seven strategic priority areas to include implementation within individual Area Committee areas			Link Together Heritage Lottery bid for £915,000 has been submitted – if successful it will support greenspace uplift to 13 sites across the Coalfield.

				<p>Sunderland City Council is working in partnership with energy suppliers Utilita and E.On on the current phase of Energy Company Obligation (ECO4), which requires energy suppliers to implement energy efficiency improvements in residents' homes. The scheme is aimed at lower income and/or vulnerable households and less energy efficient properties with the aims of tackling fuel poverty, reducing carbon emissions from the domestic sector and improving thermal comfort. The ECO4 scheme was launched in October and is available to residents in all areas of Sunderland (city-wide). Eco-4 will run to 2026 across the city.</p>
Houghton library improvements				<p>Houghton Library redevelopment is on track with significant steps already being taken including the installation of the new lift.</p> <p>Plans for a celebration event are being developed in partnership with Sunderland University students.</p> <p>Temporary library provision remains in place and is being well used.</p>

3. City Development: Regulatory Services

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
HALO (currently Safer Streets Funded)	1 x community engagement worker and office costs	08/22	03/25	<p>Project continues to deliver agreed aims and objectives. the expansion into Easington Lane has been welcomed and community events at ELCAP are well attended. funding for the community engagement worker has been secured until March 2025.</p> <p>HALO has been successful in obtaining funding to deliver pilot diversionary activities to specifically educate and engage young people about motorbike disorder and also to pilot Thai boxing and regular boxing sessions with partners.</p>


				HALO is also supporting Elemore Country Park to reach their goal to become a forestry school through the delivery of Bushcraft sessions.
ASB Project (currently AC funded) Motor Cycle Task and Finish meeting	1 x ASB officer Proactive approach working in identified areas across the 4 wards in Coalfields	09/22	09/24	Neighbourhood Enforcement AC update submitted January 2024 via agreed reporting arrangements. Discussed at February N&C Board meeting and proposal will be submitted to June 2024 AC to continue funding for ASB for a further 2 years MC attends these meetings and has updated the board on new dedicated team and the ask for AC. The Motorcycle Disorder Task Force went live Dec 23. snapshot of results so far: Patrols:52 Leaflet drops:2 Multi-agency meetings:2 Nights of action:1 Social media posts:2 Call backs:28 Home Visit:2 ABA:1 CPW: 2 Vehicle Seizures:6 Arrests/summons:2 Regular updates are being provided through area funding processes, neighbourhood and community boards
Elemore Festival	Community Folk music event	8/23	9/23	Event successfully held 26th August. Planning for 2024 event is underway

4. CORPORATE SERVICES: Smart City Team

Project/Programme	Project Detail	Start Date	Due for Completion/	Area Committee quarterly update
-------------------	----------------	------------	---------------------	---------------------------------

			Full expenditure by	
Digital Inclusion	Delivery of a range of DI initiatives subject to interest/approval	4/23	4/26	Significant work ongoing, a newsletter is available and can be circulated if of interest and further information can be found in the City Resources section of our website: www.sunderlandoursmartcity.com <u>In addition, Digital Dashboards have been produced for every ward detailing the existing digital provision, challenges, and potential opportunities for consideration.</u>
Smart Cities	Opportunities for a range of digital and data solutions e.g. interactive play, smart bins etc	4/23		Significant work ongoing, further information can be found across our website and in the Innovation Challenges section: www.sunderlandoursmartcity.com


Stats delivered during 2023–24




16
Databanks operating and distributing free data SIM cards



5,900+
People accessing free Wi-Fi in the first quarter of opening 22 Digital Health Hubs



385
People with improved basic digital skills and confidence



96
Digital events supported or delivered



1,900+
People attended digital events



70+
Tech Mate volunteers supporting people to go online



320+
Digital Inclusion Network members



£600,000
funding secured, matched with an extra £60,000 on in-kind contribution



Website
Created: www.sunderland.gov.uk/GoOnlineSunderland

Sunderland City Council



oce23280

5. CORPORATE SERVICES; Property Services (Strategic)

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update

Houghton New Depot	Design and construction of a new Coalfields depot to replace the current provision at Market Place Industrial Estate	4/23	4/28	A preferred site at Rainton Bridge has been identified. A project brief has also been agreed a revised funding application has been approved. Detailed design and further due diligence on the proposed site is now progressing. Site includes a Salt Barn. Barn size and gritter storage agreed
--------------------	--	------	------	--

6. ENVIRONMENTAL SERVICES:

Bereavement Services

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Cemetery Improvements	Prioritisation of improvement measures within area cemeteries according to an assessment of risk, need and local demand	June 22	Ongoing	<p>As part of the ongoing cemetery improvement works led by the Cemetery Improvement Boards, work is advancing on the enforcement of cemetery regulations relating to unauthorised items and enclosures on lawn section graves. Signage has been erected in relevant cemetery sections providing advanced notice of the removal of unauthorised items, and work to remove relevant items will begin as soon as ground conditions allow.</p> <p>As consultation with Board Members continues on all actions, the CIB continue to receive updates on any developments in this respect.</p> <p>As part of the memorial safety programme in all cemeteries, safety audits have now been conducted and initial findings from our consultants have been received. Further review is required and agreement on the work required work schedule, costs and processes. Further updates will follow.</p> <p>Cemetery Improvement Board (CIB) meetings continue on a bi-monthly basis. As regulatory enforcement becomes part of business as usual, and the memorial safety testing programme is underway, cemetery specific action plans will deliver on improvement works specific to each cemetery dependant on local requirements and need.</p>

				<p>In addition to the regulatory enforcement and MST programme, the board have also reviewed options to improve cemetery maintenance and increased signage relating to issues around the control of dogs in cemeteries.</p> <p>Memorial product development and management of historic memorial sponsorship terms now also receives focus by the CIB Members, with many new processes agreed and implemented following discussion and agreement within the group.</p>
--	--	--	--	---

7. ENVIRONMENTAL SERVICES: Local Services

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Glyphosate Trial	A trial project to help us understand the impact of alternative weed control options in different environments, with a view to the potential elimination of the use of herbicides in weed killing.	1 st April 2023	September 2023	A report will be going to cabinet on 20 June to provide updates on progress with biodiversity promotion and effective sustainable weed management
Tree Surveying	A citywide tree inspection and mapping project.	May 2023	2027	<p>As of the 29th May 19,699 trees have been surveyed.</p> <p>Moving on from the Feb update the North Area is now complete and Survey work is now underway in the Coalfields.</p> <p>All work identified as part of the survey is prioritised inline with the Council's tree Policy and scheduled/ carried out accordingly.</p>
Plantation Management	Sunderland City Council are responsible for the management of approximately 185 hectares of plantation across the city. Over several years plantation	March 2023	April 2026	<p>The plantation programme is progressing well with over 60,000 sqm of woodland maintained.</p> <p>Activity has decreased during the nesting season in order that we remain compliant with legislation, we can continue to deliver works</p>

	<p>management has been limited meaning they have become dense and unmaintained leading to the overall health and diversity of the plantation being negatively affected. The location of many of the city's plantations mean they grow relatively close to property boundaries and in some cases encroach gardens and fence lines. As a result, the Council receive high volumes of requests and complaints related to plantations. The Council are aware that in order to manage the potential adverse impact upon the health and lifespan of the plantations that a programme of works is required in some locations</p>		<p>but the pace of works is vastly reduced as we have to continually survey to woodland for nesting activity, leaving exclusion zones where nests are found. When the nesting period subsides later in the year our plantation programme will pick up pace once again</p>
E Technology Trials	<p>Trialling alternative Electric equipment to replace petrol fuelled kit to reduce carbon emissions.</p>	<p>May 2023</p>	<p>We continue to trial alternative kit not only to reduce carbon emissions but to reduce the hand arm vibration some kit exposes our workforce to. To date we have tested Electric hedge trimmers, chainsaws, strimmers and grass cutters. We are hoping in the coming weeks to explore hybrid chipper technology. We are also working with our fleet team to future proof our kit replacement programme factoring in the feedback we capture as part trials and are confident that over a period of time to further reduce our reliance upon petrol tools and equipment. Trials are continuing with appropriate tools being considered as part of our fleet replacement capital programme. Following E Tech trials, various kit has been introduced into our operational teams. The kit not only reduces the hand arm vibration levels our operatives are exposed to, it also supports the Council's low carbon agenda.</p> <p>The kit includes, E Blowers, E Gum removal packs, E Chainsaws, E Hedge Trimmers and a Hybrid Chipper.</p>

				We are continuing to explore other E solutions and are currently trialing a E Mechanical Sweeper
Coalfields In Bloom	Improving green spaces in Coalfields.	April 2023	March 2024	<p>Shiney Row war memorial area was given an overhaul and some new plants were planted in the tubs to give more colour and a better display.</p> <p>Easington Lane war memorial was also treated to some new plants in the planters and the brick structured beds given a general tidy up. Hetton town centre planters refreshed with some new sustainable planting to compliment the hanging baskets.</p>
Rectory Park Improvements	Rectory Park Improvements.	April 2023	March 2024	<p>New planters implemented to close off the unofficial car park, these will be distributed into the park following the decision with property services about the space.</p> <p>All park benches have been replaced, except for a memorial bench.</p> <p>Looking at plans to improve the shrub beds in spring 2024. This will involve removing older beds and replanting with a more sustainable shrub which will provide a mixture of colours through the growing season. Also looking at planting spring bulbs and wildflower sections.</p> <p>We have removed the old wooden planters from beside the car park and will replace with black planters these will be filled with plants to create a nice focal feature in the car park area. March 2024. The planters on the Broadway are going to be refreshed with further sustainable planting</p> <p>The woodland area to the left of the park looking at planting some Wildflower woodland plug plants.</p> <p>Gateway Wheelers cycle path has been installed. Plants have been re bought for planters</p>
Hetton Park	Renewal / Re-surfacing of tarmac footpaths	4/23	3/24	<p>Hetton Park is being improved from the Hetton Centre end to the new tennis court by Building Services.</p> <p>Work has been completed on the footpath. No further work required. Building services completed work to paths and reinstated the ground.</p>

8. ENVIRONMENTAL SERVICES: Winter Maintenance

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Winter Smart Solutions	Trials of several infrared road surface sensors across the highway network.	Continue through the winter of 2023/2024	Testing of various options remains ongoing through the winter of 2023/2024	<p>Following the recent trial of 10 smart sensors at a variety of key locations across the city, the detailed findings of the trial have enabled the Environmental Services Winter Maintenance Team, to further improve the planning for the essential replacement of the city's Vaisala weather station network and ensure that the positioning of the new equipment is optimised in response to the current and future development of new key routes and any road network changes across the city. With the new installations of modern Vaisala equipment occurring from May 2024, the road users of Sunderland can be assured the city will have some of the most advanced weather monitoring and forecasting equipment available, provided and supported by one of the market leaders in the industry.</p> <p>Installation of the new Vaisala weather monitoring & forecasting equipment at 5 key sites around the City, will commence as planned from May 26th 2024, with completion expected in late June.</p>
Winter Service Review	Comprehensive review of the Winter Maintenance Service	Spring 2024	Autumn 2024	<p>Following on from the review undertaken 2023, the 2024 review will commence following the completion of this year's winter maintenance period. The review takes in all aspects of the Winter Service. A key focus of the review is the priority network coverage. The review process is be based upon the requirement to deliver an efficient resilient service for the residents of Sunderland and the commuting public, whilst also meeting any legal requirements, adhering to best practice and meeting deliverable expectations with a finite resource. Where there are legislative changes, the policy will be reviewed immediately, and further approval sought from the Council. All recommendations produced by The Department for Transport and the UK Road</p>

				Liaison Group along with identifiable best practice are considered during the annual review.
Development of a salt barn in Houghton.	Construction of a new Coalfields depot to replace the current provision at Market Place Industrial Estate including a salt barn.	April 2023	April 2028	A preferred site at Rainton Bridge has been identified. A project brief has also been agreed a revised funding application has been approved. Detailed design and further due diligence on the proposed site is now progressing. The barn size and gritter storage has been agreed and the depot is currently in the design stage.

9. HEALTH HOUSING AND COMMUNITIES: Area Arrangements

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Developing the community support offer, working closely with the voluntary sector to enable maximise positive outcomes from Social Prescribing	Supporting VCS to develop their capacity to deliver commissioned services within communities	April 2023	March 2025	<p>UKSPF funds secured to support VCS in Sunderland to deliver 12 months of community support across the city. VCS providers will support the establishment of the Links for Life social prescribing programme in Sunderland, signing a delivery charter, ensuring a digital platform is developed and delivery is evaluated to inform future community support service delivery.</p> <p>The platform is now live here: www.linksforlifesunderland.co.uk <i>Useful information includes;</i></p> <ul style="list-style-type: none"> • <i>Meet the Links for Life team</i> • <i>Discover the digital hub</i> • <i>Become a member or use the hub for referrals</i> • <i>See the difference Links for Life activities are already making in communities</i> • <i>Get involved – help us promote Links for Life within your network and let us know about opportunities that the team could link in with.</i>
VCS Alliance – growing capacity of voluntary and community sector	Continue to work in partnership with the voluntary sector Alliance to maximise resources into the sector via	April 2023	March 2025	The Council continue to support the VS Alliance in Sunderland, who are now an independent Charity as a member of their strategy board, alongside other VCS partners, Gentoo and the ICB,.

	external funding and grow social value resources			
Delivery of Financial Wellbeing Strategy Delivery Plan	Supporting residents within areas to improve their resilience	April 2023	March 2025	<p>Continue to use household data and intelligence to identify issues and inform Support offer available within communities, working closely with partners including the voluntary sector. The UKSPF community support offer is supporting residents to become financially resilient and forms a core part of the wider Links for Life service offer.</p> <p>The delivery of Financial Wellbeing support activities across services is nearing completion. From Jan 22 to date 170 of 175 actions in the delivery plan have been completed or mainstreamed as BAU – outstanding actions are expected to complete by June 24.</p> <p>Arrangements to close the programme are in place, including revised governance arrangements. Also the relocation of the project into Strategic Advice Services to further embed Financial Wellbeing as BAU – post project. The project end date is 30/06/24.</p>

10. HEALTH HOUSING AND COMMUNITIES: Housing Strategy/ Housing Development

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update

Empty Properties	<p>This is not a specific project. The following wards show a high prevalence of empty properties:</p> <ul style="list-style-type: none"> • Hetton • Copt Hill <p>The service is generally responsive based on requests for service and the severity of empty property conditions. However, the Empty Homes Strategy identified the areas of the City where empty properties were most prevalent. Work to tackle empty properties is targeted in these areas.</p>	Progressing	<p>Initial presentation complete</p> <p>Future reports presented for Area Committee Information quarterly</p>	<p>Work to further analyse council tax data has been undertaken following a small increase in empty homes was shown in the data received.</p> <p>It is acknowledged that the increase be attributed to more homes tipping from 0-3 months empty into 6 months + showing a need for more early intervention and preventative work. A revised loans and grants scheme has been launched which will assist in some way with this prevention work.</p> <p>Monthly analysis on empty homes officer caseloads has been undertaken and priority properties are under senior management scrutiny with clear plans of action regarding enforcement.</p>
New Council homes	<p>Housing Delivery and Investment Plan 2020-26 – approved to deliver 574 new Council owned homes for letting, broken down into three workstreams:</p> <p>Empty Homes - 210 Bungalows - 193 Supported – 171</p> <p>For Coalfield</p> <p>Empty Homes - 37 Bungalows - 36 Supported – 34</p>	Feb 2020	March 2026	<p>Empty Homes - 15 Bungalows - 5 Supported – 1</p>

11. HEALTH HOUSING AND COMMUNITIES: Welfare Reform Service and Business Development

Project/Programme	Project Detail	Start Date	Due for Completion	Area Committee quarterly update
-------------------	----------------	------------	--------------------	---------------------------------

			by	
Foodbank Support	Council currently supporting range of foodbanks / food aid organisations in all area of the city – majority in East / West via fresh food and FareShare – will be refining offer / support during the year	N/a	N/A	<p>Service continues to collate and analyse monthly foodbank usage and will be providing up to date area-based breakdowns for the support provided by Sunderland Foodbank Distribution Centres and 5 Independent foodbanks . These are the organisations that have provided figures to the council since at least the start of the pandemic .</p> <p>Separately the service is collating information from other foodbanks , and food aid providers to better understand gaps in provision and potential issues within communities including wider food insecurity. This links to range of actions in the Good Food Charter Action Plan</p> <p>Information continues to be made available for residents to access via website and also voluntary sector and partners such as housing, health, etc.</p>

12. HEALTH HOUSING AND COMMUNITIES: Active Sunderland

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Parks Tennis Court Programme	Refurbish Tennis Courts in Hetton Park	5/23	7/23	Complete and operational from 25/8/23
Parks Tennis Court Programme	Develop Tennis activation programme	6/23	10/23	Complete - taking place
Swim Bike Run programme	Create new opportunities to participate in SBR and Go Tri – in HLCP	7/23	Ongoing	In progress
Swim Bike Run programme	Develop SBR Hubs from HLCP	7/23	Ongoing	Bike hire Hub operating from Hetton Lyons Country Park

Regular Physical Activity Opportunities	Work with HALO and to explore opportunities for partnership working	11/23	Ongoing	Ongoing
Regular Physical Activity Opportunities	Consultation and development of Bid for Playzone in Coalfield - location tbc	7/23	10/23	Place identified - Progressing with community consultation and engagement with stakeholders Next stage progressing with community organisation and community engagement

13. HEALTH HOUSING AND COMMUNITIES: Public Health and Integrated Commissioning – Living Well

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Development of Social prescribing physical hubs	To deliver a Social Prescribing 'hub' to allow for localised presence of the offer	4/23	3/25	Progressing model development, at: Hetton New Dawn Philadelphia Cricket Club Community Opportunities (Flatts and Churchill Square) Easington Lane Community Access Point ShARP

14. TOGETHER FOR CHILDREN: Early Help Systems and Family Hubs

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Family Hubs and Start for Life	The Family Hubs and Start for Life programme helps meet commitments in The best start for life: a vision for the 1,001 critical days, published as government policy in March 2021. This programme is jointly led by the Department for Education (DfE) and	2022	3/25	Phase two of My Best Life website was launched at the beginning of May it now hosts SEND local offer and Family Information Service information. The site's main features include advertising and booking of Family Hub events and a library of resources that is maintained by the Family Hubs. The main benefit from this is families being able to access immediate support and book sessions online. As part of the Family Hub Community Grants, Sunderland Family Hubs have commissioned three providers from the Voluntary and Community Sector to further expand the wellbeing support

	<p>Department of Health and Social Care (DHSC).</p> <p>The aim of Family Hubs is to join up and enhance services, ensuring all parents and carers can access the support they need when they need it. To bring services together and make them more accessible, improve the connections between families, professionals, services, and providers, and put relationships at the heart of family support.</p> <p>Following a competitive bidding process, 14 trailblazers were selected and awarded additional funding to go further and faster in delivering some or all of the Start for Life programme – peri-natal mental health and parent-infant relationships, infant feeding, and parenting support. Sunderland were one of the 14 local authority areas who were awarded trailblazer status.</p> <p>https://www.togetherforchildren.org.uk/article/27857/Start-for-Life</p> <p>Sunderland will have 5 Family Hubs across the city offering</p>			<p>for new mams through specific baby massage, baby yoga, ‘mam and me’ sessions.</p> <p>Launch of Ha’way the dads’ Monthly activities session informed by consultation of dads. In addition to weekly dads’ session being run through the hubs by Northeast Young dads& lads.</p> <p>MMR vaccinations are now being offered within the family hubs.</p> <p>Summer HAF offer will be supported by extension of funding via Household Support Fund Grant Funding.</p>
--	---	--	--	---

	<p>services from conception up until the age of 18 or 25 for young people with special educational needs. The face-to-face offer Sunderland Family Hubs offer is mirrored as a virtual offer to our children, young people and families, with access to activities, services and resources on a new digital platform called My Best Life. MBL will also provide families with information around childcare, SEND local offer, support for older children and young people in addition to interactive resources that families can access at home.</p> <p>Our Family hubs sits in line with the national vision of building an Early Help System offering support to children and families across universal services, community support and targeted services which will all be available in our family hubs.</p> <p>Early Help targeted family support teams are co-located within the family hubs. These teams provide targeted support to families with children aged 0 to 19. The Early Help workers complete a robust assessment and plan,</p>			
--	---	--	--	--

	<p>provide interventions and work alongside our partners to address the needs of children young people and their families.</p> <p>HAF continues to be available across all localities of the city now over all school holidays.</p>			
--	---	--	--	--