

Winter Planning

Sunderland System Winter Plan

September 2020

Purpose

To update the Health & Wellbeing Scrutiny Committee on system winter planning to provide assurance system resilience for the city by providing an over view of:

- ✓ Learning from Covid19 that will support winter planning and resilience
- ✓ Systems winter schemes
- ✓ Surge Protocol and Processes to support planning

Learning from Covid19

Following areas of transformation have been escalated in the city thus providing enhanced care to patients and resilience against Covid19, which will continue to support the system throughout winter:

- **GP's**; More video and telephone consultations
- **Acute Respiratory Unit/s**; Dedicated areas of assessment 'hot hobs' for potential Covid 19 patients
- **Integrated Discharge Service**; Dedicated social work and nursing to get patients home quickly
- **Care Home Group**; Establishment of an operational care home group to support care homes to ensure seamless pathways between in and out of hospital. Also continue to support infection control and end of life care processes

System Winter Schemes

Purpose of Schemes

Winter funding is used to ensure safe and quality patient care is provided at times of high demand, contribute to the system achieving the ED four hour stand including resilience against Covid19. Every year the system considers lessons learned and tests ideas of reform, which might then lead to service change going forward.

High Level Principles of Schemes

Teams provide schemes in collaboration, as well as in alignment with recovery planning inclusive of Covid19 and urgent and intermediate care reforms VIA ATB Programme Four (P4).

Purpose of working in this way is to promote whole system response as well as momentum delivered throughout the Covid19 first wave.

System Winter Schemes

Scheme	Overview
Consultant Connect	A&G service between GPs and Consultants to ensure patients are treated at the right time and place for general medicine, surgery and elderly. Mental Health services joining this winter.
Integrated Discharge Service	Continued scheme from Covid19. Integrated social work and health professionals to support rapid discharge
Community Bed & GP Cover	Additional community beds and GP support to support hospital discharge process.
Hospital Bed Modelling & Workforce	Due to social distancing measures, hospital foot print is required to expand. Therefore additional resource is required across both existing and additional wards to ensure flow throughout the hospital
System Additional Capacity	In collaboration with Extended Access (evening and weekends), additional GP and Nurse Practitioner clinics will be made available to general practice, ED and the UTC during in hour periods
24/7 R@H Home Visiting Capacity for Covid patients	Continue with 24/7 community service support to keep people at home
Acute Respiratory Model	Continued scheme from Covid19 and will be implemented as required via surge. (Potential of two centres depending upon demand)
Transport	Dedicated discharge vehicle to support discharge from all areas of the hospital for all patients despite their residence.

System Winter Schemes

Other considerations

- Flu planning
- Links to Covid Outbreak boards
- LA Plans
- Continue with new Discharge to Assess (integrated discharge to assess Service)

Funding

- Sunderland Clinical Commissioning Group
- System Partners
- Central Covid-19 Allocations

Scheme and Evaluation

Each year schemes are evaluated to review outcomes and support ongoing planning.

Surge Protocol and Processes

Key system surge meetings and forums to monitor and progress winter planning and resilience:

- ✓ In and out of hospital silver commands
- ✓ Bronze command in place with system partners to discuss issues and resolve as and when required
- ✓ Surge Co-ordinator role
- ✓ PHE

Role of Surge Group

To support preparedness and resilience working across the system for winter with the added impact of COVID-19 a system wide control and command Surge Group has been established to support the system.

The purpose of the surge group is to:-

- Assist in the operational delivery of a range of measures and actions to support the delivery of the key performance measures connected to Urgent and Emergency care.
- Manage 'surge' in demand across the health and social care system.
- Assist in the delivery of the 4 hour target.
- Ensure patients access safe, timely and effective service across health and social care.
- Support interagency collaboration.

Next Steps

Keep Going

- Continue to deliver Covid19 reforms
- Continue to deliver, monitor and review winter planning processes and schemes
- Continue to monitor and assurance the system via the various surge and control and command structures

Acknowledgement

Need to recognise this winter will have the added pressure of Covid-19 which will undoubtedly add extra demand on the whole system – partners are fully engaged in working collaboratively to manage this together.

Any questions?



All Together Better is an alliance of health and care partners in Sunderland working together:

- NHS Sunderland Clinical Commissioning Group (CCG)
- South Tyneside and Sunderland NHS Foundation Trust
- Sunderland Care and Support
- Sunderland GP Alliance
- Sunderland City Council
- Northumberland, Tyne and Wear NHS Foundation Trust
- Voluntary and community sector organisations including Age UK Sunderland, Sunderland MIND and Sunderland Carers Centre
- Other providers NHS contracted services.