Appendix 1 - Summary of Survey Results: Tables and Charts

Part 1 - About Your Life

		Strongly agree	ee	Neither agree or disagree	Disagree	Strongly disagree
Whick	n of the following statements would you agree or disagree with:	Stronç agree	Agree	Neit agre	Dis	Stro
	the life I choose			12 0		
Q1	I feel I am able to make choices and assert control over my life	55%	35%	3%	3%	1%
Q2	I have good relationships with other people, including family & friends	67%	31%	2%	0%	0%
Q3	I am able to see friends & family as often as I'd like	56%	33%	6%	4%	0%
Q4	I feel that my home is suitable for me	59%	34%	4%	3%	1%
Feelir	ng Healthy					
Q5	I feel as healthy as I can be	34%	43%	11%	12%	1%
Q6	I feel I know how to avoid health problems & stay generally healthy	37%	48%	11%	4%	1%
Q7	I am as physically active as it is possible for me to be	32%	46%	12%	9%	1%
Q8	I am as mentally active as it is possible for me to be	45%	46%	5%	4%	1%
Living	a in my Community					
Q9	I join in activities & events in my local community	9%	21%	28%	33%	9%
Q10	I take part in the life of my community through paid or voluntary work	9%	12%	21%	43%	15%
Q11	I use leisure, educational and/or social facilities in my community	15%	28%	18%	29%	10%
Q12	I can use transport, including public transport, to get out & about	42%	38%	8%	8%	4%
Being	treated with dignity & respect					
Q13	I feel that other people treat me with respect & dignity	28%	51%	18%	3%	1%
Q14	I am shown consideration & understanding by others	26%	49%	21%	4%	0%
Q15	People treat me fairly & with equality to reflect my cultural or ethnic background, gender, age or	26%	50%	20%	3%	1%
	lifestyle					
	ng safe					
Q16	I feel safe in my own home	30%	53%	10%	4%	2%
	ng financially secure					
Q17	I feel financially secure	19%	43%	24%	10%	3%
Q18	I have as much control as possible over my money	35%	50%	10%	4%	1%
Q19	I can meet the costs of a good diet, a suitable home environment & taking part in the life of my	25%	42%	22%	8%	2%
	family & community					
About	t any involvement with Social Care for adults	Ye	es		N	0
Q20	Do you or someone you care for receive adult social care services?	16	6%		84	%
Q21	Have you been in touch with or received any help from Adult Social Services in the last 2 years?	21	%		79	%
Q22	Do you currently receive any services from the community/voluntary organisations e.g. Age	5	%		95	%
	Concern, Alzheimers Society to help meet your social care needs?					

Part 2 - Choices About Services

-		Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree
	g out what help I might get:			di a N		
Q1	Before anyone from the Council comes to see me, I would like to find out for myself whether I might be able to get help & support	28%	47%	17%	7%	1%
Q2	I, or a friend or relative, could use the internet to find out if I might get help from the Council	22%	47%	14%	12%	5%
Q3	I would like to have one person who would look after my case from start to finish rather than having to explain my circumstances to a number of different people	60%	34%	4%	2%	0%
Q4	I would like someone from the Council to visit me to explain what help I might be able to get	33%	38%	18%	8%	3%
Findin	g the right services for you:					
Q5	I would be happy to choose my care services from a list provided by the Council	23%	53%	18%	6%	1%
Q6	I would like advice & information from the Council to help choose my own care services	26%	57%	15%	2%	0%
Q7	My relatives & friends would be able to help me with some of my care needs, like shopping, bathing &	17%	51%	21%	8%	3%
Q8	getting out and about If one of my care services was to help keep me active during the day, I would rather follow my own	26%	49%	17%	7%	1%
Q9	leisure pursuits & interests rather than attend a 'day centre' regularly If I had severe disabilities or mobility problems, I would like to be able to access other Council	30%	50%	14%	5%	2%
Q10	services, like libraries & leisure centres, without help from care workers I would rather get help, support & advice from community & voluntary organisations like Age Concern	7%	25%	50%	14%	3%
	or the Carers Centre, than have care services provided by the Council					
Q11	I would prefer to choose my own care services from any organisation I wanted	28%	43%	24%	5%	1%
	g for your care:	•				
Q12	If services such as assisted shopping were introduced I would be prepared to pay a contribution to the cost of this service	9%	41%	27%	19%	5%
Q13	I would prefer the Council to give me the money to arrange my own care services, rather than the Council arrange them for me	17%	38%	34%	9%	1%
Q14	I would know where to go if I needed help or advice on benefits & other welfare rights issues e.g.	15%	42%	19%	20%	4%
Vaur	debt, employment, housing etc.					L
	Care: If you had severe disabilities and/or mobility problems	4.40/	200/	000/	040/	20/
Q15	If I needed care & support to be arranged by the Council because of a crisis, e.g. after a spell in hospital, I would prefer to wait longer for services that are best for me rather than receive adequate	14%	36%	26%	21%	3%
Q16	services quickly I would be more likely to remain in my own home for as long as possible if I knew that I could be	40%	50%	8%	2%	1%
Q17	visited by a care worker at 'unsocial' hours. I would be more likely to remain in my own home for as long as possible if it were adapted to meet	49%	44%	6%	1%	1%
	my needs or it had electronic devices installed to help with my day-to-day problems					L
	nd of things that would help me if I had problems with daily living tasks would be	•				
Q18	People visiting me to give me some of my care such as help with washing, shopping and getting out & about	38%	47%	11%	3%	1%
Q19	People visiting me to give me companionship & friendship	25%	42%	22%	8%	2%
Q20	Services to help me keep fit & healthy	30%	52%	14%	4%	0%
Q21	Holiday breaks to get me out of the house	30%	47%	19%	4%	1%
Q22	Help to have family & friends stay with me for short periods of time	28%	40%	25%	6%	2%
Q23	Help to visit relatives for short periods of time	29%	41%	24%	5%	2%
Q24	Help to buy things that would make it easier for me to manage, for example a washing machine or drier	34%	46%	16%	4%	1%
Whore	you live: If you had severe disabilities and/or mobility problems		I			
Q25	I would like to stay in my own home for as long as possible rather than move to a residential or	67%	30%	2%	0%	1%
	nursing home					
Q26	I would feel more confident to stay in my own home if I knew that someone in the Council would know if I needed help quickly & be able to respond straight away, e.g. because of a fall	62%	34%	3%	0%	0%
Q27	I would rather move to a specially adapted property, like sheltered accomodation, somewhere in Sunderland than move into a residential home	37%	32%	16%	10%	5%
Q28	If my own home needed a major alteration to help me get around the house better & do other daily tasks, I would be prepared to consider:					
Q28A	Paying some or all of the cost of the alteration myself	14%	39%	25%	16%	7%
	If I owned my own house, paying for the alteration using a loan against the future value of property	4%	19%	26%	34%	17%
0280	Waiting for my landlord, housing association or the Council to arrange for alterations to the property	11%	30%	33%	18%	8%
	Moving to a specially adapted property somewhere else in Sunderland	9%	20%	24%	28%	19%
420D	moving to a specially adapted property somewhere EISE III Sunderland	370	2070	2470	2070	1370

	Su	rvey	Sunderland
Gender	%		% (ONS, 2001)
Male	35%		49%
Female	65%		51%
Age	%		% (ONS, 2001)
16-24	5%		15%
25-34	5%		15%
35-44	11%		19%
45-54	18%		17%
55-64	25%		15%
65-74	23%		11%
75-84	9%		7%
85+	4%		2%
Ethnicity	%	Number	% (ONS, 2001)
White - British/Irish	98.39%	366	97.40%
Any other white background	0.27%	1	0.73%
White & black Caribbean	0.00%	0	0.08%
White & black African	0.00%	0	0.06%
Any other mixed background	0.27%	1	0.25%
Indian	0.27%	1	0.33%
Pakistani	0.00%	0	0.14%
Bangladeshi	0.27%	1	0.41%
Any other Asian background	0.27%	1	0.12%
Caribbean	0.00%	0	0.03%
African	0.00%	0	0.09%
Any other black background	0.00%	0	0.01%
Other ethnic group	0.27%	1	0.35%
Do you or any adult in the household have any long-term illness,			
health problem or disability which limits your daily life or the work	%		% (ONS, 2001)
Yes, respondent	26%		24%
Yes, another adult in household	10%		N/A
No	59%		N/A
Yes, respondent & another adult	5%		N/A
Do you currently provide informal care to any of the following?	Yes	No	% (ONS, 2001)
Spouse or partner	15%	85%	
Adult relative aged 18-64 yrs	4%	96%	11% of
Adult relative aged 65+	18%	82%	Sunderland
Friend or neighbour	2%	98%	residents
Disabled young person	2%	98%	provide unpaid
Other	2%	98%	care
None of these	64%	36%	

Finances (optional section)

Income Group	%		
Less than £10,000 £10,000 - £19,999 £20,000 - £29,999 £30,000 - £39,999 £40,000+ No Income	33% 32% 11% 5% 9% 9%		Average annual income for the North East = £20'956 (ONS, 2007)
What sorts of benefits do you receive?	Yes	No	
Disability related benefits Incapacity benefit/statutory sick pay Income support/job seekers allowance Pension credit/retirement pension Council tax benefit/housing benefit Tax credits Bereavement benefits Maternity benefits/child benefit	22% 10% 15% 50% 34% 11% 0% 12%	78% 90% 85% 50% 66% 89% 100% 88%	21.9% of Sunderland residents receive a key employment- related benefit (ONS, 2002)

Additional Information

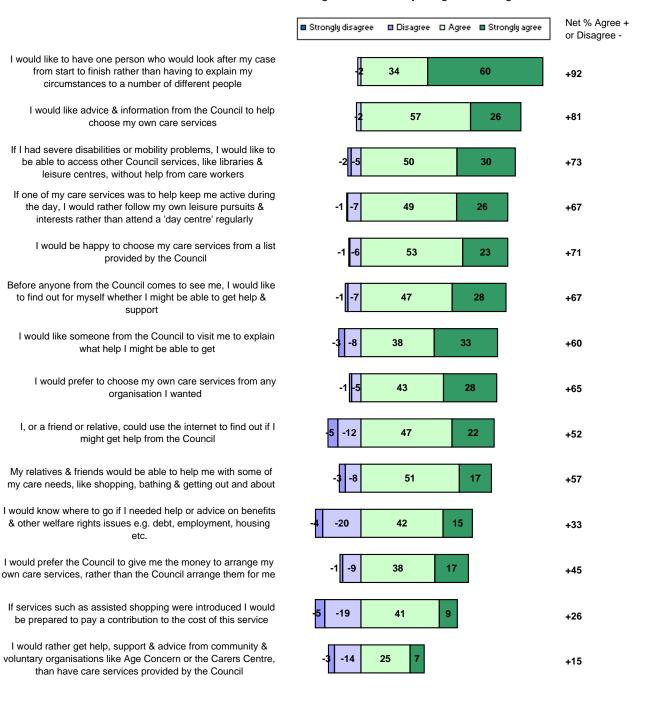
	Yes	No
Additional Information/Comments written on survey?	6%	94%

Part One Choices about Services - Which of the following statements do you agree or disagree with -

	Strongly disagree Disagree Agree Strongly agree	Net % Agree + or Disagree -
I have good relationships with other people, including family & friends	31 67	+98
I feel that my home is suitable for me	-1 (3 34 59	+89
I am as mentally active as it is possible for me to be	-1 4 46 45	+86
I feel I am able to make choices and assert control over my life	-1 3 35 55	+86
I am able to see friends & family as often as I'd like	4 33 56	+85
I feel I know how to avoid health problems & stay generally healthy	-1 4 48 37	+80
I have as much control as possible over my money	-1 4 50 35	+80
I feel safe in my own home	-2 4 53 30	+77
I can use transport, including public transport, to get out & about	-4 -8 38 42	+68
I feel that other people treat me with respect & dignity	-1 -1 -1 -1 -1 -1 -1 -1 -1 -1 -1 -1 -1 -	+75
I am as physically active as it is possible for me to be	-1 -9 46 32	+68
I feel as healthy as I can be	-1 -12 43 34	+64
People treat me fairly & with equality to reflect my cultural or ethnic background, gender, age or lifestyle	-1 3 50 26	+72
I am shown consideration & understanding by others	4 49 26	+72
I can meet the costs of a good diet, a suitable home environment & taking part in the life of my family & community	-2 -8 42 25	+57
I feel financially secure	-3 <mark>-10 43 19</mark>	+49
I use leisure, educational and/or social facilities in my community	-10 -29 28 15	+4
I join in activities & events in my local community	-9 -33 <mark>21</mark> 9	-12
I take part in the life of my community through paid or voluntary work	-15 -43 <mark>12</mark> 9	-37

Part Two

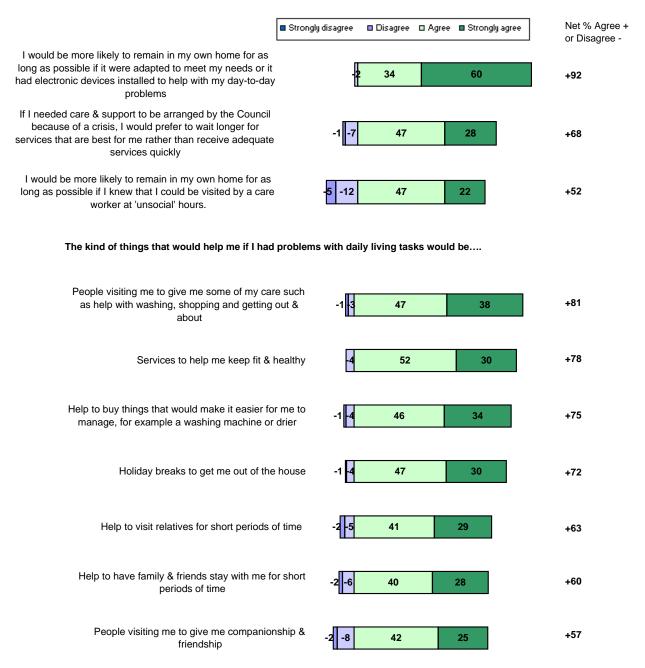
Choices about Services - Which of the following statements do you agree or disagree with -



Part Two

Choices about Services - Which of the following statements do you agree or disagree with -

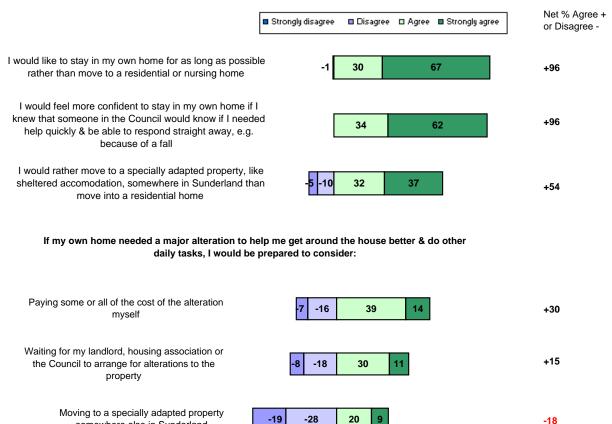
Your Care: If you had severe disabilities and/or mobility problems...



Part Two

Choices about Services - Which of the following statements do you agree or disagree with -

Where you live: If you had severe disabilities and/or mobility problems....



somewhere else in Sunderland

If I owned my own house, paying for the alteration using a loan against the future value of property



Appendix 2 - Non-Response Rates to Questions

Part 1 - About Your Life

		Not answered
Whic	n of the following statements would you agree or disagree with:	Not ans\
	g the life I choose	
Q1	I feel I am able to make choices and assert control over my life	3%
Q2	I have good relationships with other people, including family & friends	3%
Q3	I am able to see friends & family as often as I'd like	4%
Q4	I feel that my home is suitable for me	4%
	ng Healthy	
	I feel as healthy as I can be	5%
Q6	I feel I know how to avoid health problems & stay generally healthy	4%
Q7	I am as physically active as it is possible for me to be	4%
Q8	I am as mentally active as it is possible for me to be	4%
	g in my Community	
Q9	I join in activities & events in my local community	7%
Q10	I take part in the life of my community through paid or voluntary work	9%
Q11	I use leisure, educational and/or social facilities in my community	9%
	I can use transport, including public transport, to get out & about	4%
	treated with dignity & respect	
Q13	I feel that other people treat me with respect & dignity	2%
Q14	I am shown consideration & understanding by others	3%
Q15	People treat me fairly & with equality to reflect my cultural or ethnic background, gender, age or	6%
	lifestyle	
	ng safe	
	I feel safe in my own home	1%
	ng financially secure	
	I feel financially secure	6%
Q18	I have as much control as possible over my money	4%
Q19	I can meet the costs of a good diet, a suitable home environment & taking part in the life of my	5%
	family & community	
Abou	t any involvement with Social Care for adults	
Q20	Do you or someone you care for receive adult social care services?	3%
Q21	Have you been in touch with or received any help from Adult Social Services in the last 2 years?	3%
Q22	Do you currently receive any services from the community/voluntary organisations e.g. Age	3%
	Concern, Alzheimers Society to help meet your social care needs?	

Part 2 - Choices About Services

Finding out what help I might get: Provide 01 Before anyone from the Council comes to see me, I would like to find out for myself whether I 6% 02 I, or a friend or relative, could use the internet to find out if I might get help from the Council 7% 03 I would like to have one person who would look after my case from start to finish rather than having to explain my circumstances to a number of different people 6% 04 I would like someone from the Council to visit me to explain what help I might be able to get 6% 05 I would like advice & information from the Council to help choose my care services 9% 05 I would like advice & information from the Council to help choose my care services was to help keep me active during the day, I would rather follow my own lesure pursuits & interests rather than attend a 'day centre' regulary 8% 04 I had severe disabilities or mobility problems, I would like to be able to access other Council services. Hell branes & lesibure centres provided by the Council 8% 010 I would prefer to choose my care services from any organisation I wanted 8% 011 I would prefer the Council to give me the money to arrange my own care services, rather than the Council arrange them for me 7% 011 I would prefer to choose my care services from any organisation I wanted 8% <			ed
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	Q28D		17%

Part 3 - About You

About You:	Not answered
Gender	11%
Age	3%
Ethnicity	2%
Do you or any adult in the household have any long-term illness, health problem or disability which limits your daily life or the work you can do?	4%
Do you currently provide informal care to any of the following?	
Spouse or partner	15%
Adult relative aged 18-64 yrs	15%
Adult relative aged 65+	15%
Friend or neighbour	15%
Disabled young person	15%
Other	15%
None of these	15%

Finances (optional section)

Your finances:	Not answered
Income Group	30%
What sorts of benefits do you receive?	
Disability related benefits	38%
Incapacity benefit/statutory sick pay	40%
Income support/job seekers allowance	40%
Pension credit/retirement pension	39%
Council tax benefit/housing benefit	39%
Tax credits	40%
Bereavement benefits	40%
Maternity benefits/child benefit	40%