## Internal Audit Coverage

| Key Risk Area                    | 2013/14 Audits / Opinion                                 | S | 2014/15 Audits / Opinion                                       | S | 2015/16 Audits / Opinions                  |   | 2016/17 Audits / Opinions                  |   | Scope of 2016/17 Audit   | Overall<br>Opinion |
|----------------------------------|--|---|--|---|--|---|--|---|--|--------------------|
| Commissioning                    |  |   | Commissioning<br>(Community In-Reach)                          | L | Commissioning<br>(Substance Misuse)        | L |  |   |  |                    |
| Strategic Planning               |  |   |  |   |  |   | Corporate Service Planning                 | S | Audit of the level of compliance with  |                    |
|                                  |  |   |  |   |  |   | Arrangements                               |   | the new planning framework   |                    |
| Sevice/Business<br>Planning      | Corporate Service/Business<br>Planning                   | M | Corporate Service Planning<br>Arrangements                     |   | Community and Family<br>Wellbeing          |   | Transformational Change Programme          |   | A review of the programme delivery arrangements including the arrangements for consultation with service users |                    |
|                                  | Community and Family Wellbeing - Governance Arrangements | L | Community and Family<br>Wellbeing - Governance<br>Arrangements |   | Adoption Service                           |   | Corporate Service Planning<br>Arrangements | S | Audit of the level of compliance with the new planning framework   |                    |
|                                  | Derwent Hill   | M | Multi Agency Safeguarding<br>Hub                               |   | Multi Agency Safeguarding<br>Hub           |   | Ethos                                      |   | A review of the proposed arrangements for spinning out HR & OD services  |                    |
|                                  | Out of Area Placements                                   | L | Port Governance<br>Arrangements                                | M | Commissioning                              | L |  |   |  |                    |
|                                  | Operations Asset Management                              | M | LEP Accountable Body<br>Arrangements                           | S | Corporate Service Planning<br>Arrangements | S |  |   |  |                    |
| Service Delivery<br>Arrangements | Community and Family Wellbeing Governance Arrangements   | L | Customer Services Network                                      | M | Community and Family<br>Wellbeing          |   | Better Care Fund                           |   |  |                    |
|                                  | Out of Area Placements                                   | L |  |   | Adoption Service                           |   | Transformational Change<br>Programme       |   | A review of the programme delivery arrangements including the arrangements for consultation with service users |                    |
|                                  | Web Content Development                                  | M |  |   | Multi Agency Safeguarding<br>Hub           |   | Leaving Care Grants                        | L | A review of the controls in place to manage monies due to young people leaving care                            |                    |

| Section   Sect   | Key Risk Area | 2013/14 Audits / Opinions |   | 2014/15 Audits / Opinion | ıs | 2015/16 Audits / Opinions  |        | 2016/17 Audits / Opinions                        |   | Scope of 2016/17 Audit  | Overall Opinion |
|--|---------------|---------------------------|---|--------------------------|----|----------------------------|--------|--|---|---|-----------------|
| Polyment    |               | Crisis Loans/Social Fund  | S |                          |    |                            |        | Ethos  |   | arrangements for spinning out HR &                                      |                 |
| Performance Management    Commissional Asset   M. Coponie Performance   Management Arrangements   M. Multi Agency Safeguarding   Corporate Performance   Management Arrangements   M. Multi Agency Safeguarding   Community and Family   Multiple   Management Arrangements   M. Multi Agency Safeguarding   Management Arrangements   M. Adult Services Performance management   Monagement Arrangements   M. Multiple   Management Arrangements   M. Adult Services Performance   Monagement Arrangements   M. Multiple   M. Adult Services Performance   Monagement   Monagement  |               |                           |   |                          |    | Commissioning              | L      | Business Continuity Planning                     |   |   |                 |
| Performance Management |               |                           |   |                          |    | Personal Budgets           | S      |  |   |   |                 |
| Management Management Management Management Arrangements   |               |                           |   |                          |    | Accounting/General Ledger  | S      | Bereavement Services                             | S |   |                 |
| Wellbeing Governance Arrangements  Wellbeing Governance Arrangements  Wellbeing Management  Management  Management  Management  Management  Management  Management  Management  Management  Salequarding and Quality Assurance Unit  Safeguarding and Quality Assurance Unit  Partnership / Integrated Working  Multi Agency Safeguarding Hub  Management  Multi Agency Safeguarding Partnership Arrangements  Multi Agency Safeguarding Practice  Multi Agency Safeguarding Volume Partnership Samphent of Loans and Grants (including repayment of Loans and Grants (including repayment of Loans and Grants (including repayment)  Procurement  Derwent Hill  Management  M |               |                           | M |                          | M  |                            |        |  | S | performance management framework, and verification of                   |                 |
| Partnership  |               | Wellbeing - Governance    | L | Wellbeing - Governance   |    |                            |        |  |   | Review of data quality  |                 |
| Partnership //ntegrated Working //ntegrated Wo |               |                           |   |                          |    | and Monitoring             | S<br>L |  |   |   |                 |
| Integrated Working Partners VCS  |               |                           |   |                          |    |                            |        |  |   |   | -               |
| Procurement  Derwent Hill  M Commissioning  L Commissioning  L Agency Workers - Off contract spend  L Areview of the reasons and arrangements for recruiting agency workers without using the contracted supplier  |               |                           | M |                          | L  | Follow Up of 2014/15 audit |        | Partnerships                                     | S | with the new Partnerships Code of                                       |                 |
| Procurement  Derwent Hill  M Commissioning  L Commissioning  L Agency Workers - Off contract spend  A review of the reasons and arrangements for recruiting agency workers without using the contracted supplier   |               |                           |   |                          |    |                            |        | Payment of Loans and Grants (including repayment | S |   |                 |
| contract spend arrangements for recruiting agency workers without using the contracted supplier  |               |                           |   | Sunderland Partnership   |    |                            |        |  |   |   |                 |
| Out of Area Placements L Contract Management M Revenue Procurement M   | Procurement   | Derwent Hill              | M | Commissioning            | L  | Commissioning              | L      |  | L | arrangements for recruiting agency workers without using the contracted |                 |
|  |               | Out of Area Placements    | L | Contract Management      | M  | Revenue Procurement        | М      |  |   |   |                 |

| Key Risk Area                        | 2013/14 Audits / Opinio   | ns | 2014/15 Audits / Opinion                          | S | 2015/16 Audits / Opinions                                     |        | 2016/17 Audits / Opinions  |   | Scope of 2016/17 Audit  | Overall<br>Opinion |
|--------------------------------------|---|----|---|---|---|--------|--|---|---|--------------------|
|                                      | Revenue Procurement   | S  | Capital Procurement                               | S |   |        |  |   |   |                    |
|                                      | 34 Schools, 5 full, 25<br>substantial, 3 moderate, 1<br>limited | S  | 30 Schools, 24 substantial, 5 moderate, 1 limited | S | 15 schools, 13 substantial, 2 moderate                        | S      | 31 schools, 28 schools<br>completed to date, 23<br>substantial, 5 moderate | S |   |                    |
| Relationship/Contract<br>Monitoring  | Streetlighting PFI Contract<br>Management                       | M  | Commissioning                                     | L | Commissioning   | L      | Leisure Services<br>Management   | S | Review of the management and monitoring arrangements for the delivery of the leisure contract   |                    |
|                                      | Events Company Contract<br>Management                           | M  |   |   | Contract Management -<br>Sunderland Care and<br>Support       | M      | LABV Client Arrangements   |   | A review of the implementation of the Siglion client arrangements   |                    |
|                                      |   |    |   |   | LABV  | L      | Highways Contract<br>Monitoring  |   | A review of the arrangements for monitoring highways construction projects  |                    |
|                                      |   |    |   |   | Capital Programme Funding and Monitoring Benefits Realisation | S<br>L |  |   |   |                    |
| Legality                             |   |    |   |   | Constitution  | M      | Employment Clearances  | L | A review of the arrangements for the ensuring that relevant staff have clearances from the Disclosure and Barring Service, and that social workers' practising certificates are kept up to date |                    |
| Risk Management                      |   |    | Port Governance<br>Arrangements                   | M |   |        |  |   |   |                    |
| Performance<br>Reporting             |   |    |   |   |   |        | Corporate Performance<br>Management Arrangements                           | S | A review of compliance with the new performance management framework, and verification of performance data  |                    |
|                                      |   |    |   |   |   |        | Adult Services Performance<br>Management                                   |   | Review of data quality  |                    |
| Strategic Financial<br>Planning/MFTS |   |    |   |   | Corporate Service Planning<br>Arrangements                    | S      |  |   |   |                    |

| Key Risk Area           | 2013/14 Audits / Opinion  | ıs | 2014/15 Audits / Opinions                               |   | 2015/16 Audits / Opinions   |   | 2016/17 Audits / Opinions   |   | Scope of 2016/17 Audit   | Overall<br>Opinion |
|-------------------------|---|----|---|---|---|---|---|---|--|--------------------|
| Financial Reporting     | Asset Register/Capital Accounting                               | S  | Accounting/General Ledger                               | S | Accounting/General Ledger   | S | Better Care Fund  |   |  |                    |
|                         | Derwent Hill  | M  | 30 Schools, 24 substantial, 5 moderate, 1 limited       | S | 15 schools, 13 substantial, 2 moderate                                  | S | Transformational Change<br>Programme  |   | A review of the programme delivery arrangements including the arrangements for consultation with service users |                    |
|                         | 34 Schools, 5 full, 25<br>substantial, 3 moderate, 1<br>limited | S  |   |   |   |   | 31 schools, 28 schools completed to date, 23 substantial, 5 moderate                                      | S |  |                    |
| Financial<br>Management | EFA/SFA Funding   | S  | EFA/SFA Funding   | S | EFA/SFA Funding   | S | Leaving Care Grants   | L | A review of the controls in place to manage monies due to young people leaving care                            |                    |
|                         | Local Transport Capital and Integrated Transport Grants         | S  | Local Transport Capital and Integrated Transport Grants | S | Local Transport Capital and Integrated Transport Grants                 | S | Bereavement Services  | M | Review of the proposed chnages to service systems and procedures   |                    |
|                         | Troubled Families Performance Reward Funding                    | L  | Troubled Families Performance Reward Funding            | M | Troubled Families Performance Reward Funding                            | S | North East Local Enterprise Partnership Payment of Loans and Grants (including repayment of loans)        | S |  |                    |
|                         | DECC Fuel Poverty Grant   | M  | Contaminated Land Grant                                 | S | Personal Budgets  | L | Agency Workers - Off contract spend   | L | A review of the reasons and arrangements for recruiting agency workers without using the contracted supplier   |                    |
|                         | Growing Places Funds 2, 3 and 7                                 | S  | Benefit Cap Advisors Grant                              | S | Financial Verification of<br>Leavers from the Direct<br>Payments Scheme | S | EFA/SFA Funding   | S | Grant Certification  |                    |
|                         | Clusters of Empty Homes<br>Grant                                | S  | Adoption Reform Grant                                   | S | Commissioning   | L | Local Transport Capital and<br>Integrated Transport Grants  | S | Grant Certification  |                    |
|                         | Out of Area Placements  | L  | Commissioning   | L | Personnel Administration<br>Arrangements                                |   | Troubled Families Performance Reward Funding  | S | Grant Certification  |                    |
|                         | Foster Care Allowances  | M  | Port Governance<br>Arrangements                         | M | LABV  | S | City Deal (which replaces Big<br>Coastal Communities Grant<br>for which there is no audit<br>requirement) | S | Grant Certification  |                    |

| Key Risk Area                         | 2013/14 Audits / Opinion                                  | S | 2014/15 Audits / Opinions                         | S | 2015/16 Audits / Opinions              |   | 2016/17 Audits / Opinions   |   | Scope of 2016/17 Audit  | Overall Opinion |
|---------------------------------------|---|---|---|---|--|---|---|---|---|-----------------|
|                                       | Charging for Non Residential Adults Care Services         | S | LEP Accountable Body<br>Arrangements              | S | Accounting/General Ledger              | S | Disabled Facilities and Social<br>Care Capital Grants<br>(replaces Sunderland a City<br>by the Sea grants for which<br>there is no audit requirement) | S | Grant Certification   |                 |
|                                       | Direct Payments   | L | Personal Budgets                                  | M | BACS Processing                        | S | Sport for Life Grant  |   | Grant Certification   |                 |
|                                       | SAP Organisation Structures                               | S | Accounting/General Ledger                         | S | Accounts Payable                       | M | SSTC2   | S | Grant Certification   |                 |
|                                       | SAP HCM Monitoring of<br>Multiple Employee                | L | SAP Organisation Structures                       |   | Benefits Administration                | S | Adult Social Care<br>Contributions  |   | Audit of the Benefits Assessment<br>Team's calculation of clients'<br>contributions |                 |
|                                       | BACS Processing   | S | Mobile Phones Contract                            | L | Payroll                                | М | Port Fuel System  | L | A review of the systems for issuing and controlling fuel stocks                     |                 |
|                                       | Payroll   | М | BACS Processing                                   | S | Autism Innovation Grant                | S | Payroll   | S | Audit of the controls in the payroll processing and payments systems                |                 |
|                                       | Accounts Payable  | S | Payroll   | M | Agency Workers<br>(Unplanned)          | N | Asset Register/Capital<br>Accounting  | S | Audit of the arrangements for accounting for the Council's capital assets           |                 |
|                                       | Aquatic Centre  | S | Accounts Payable                                  | M | Go Smarter to Work Grant               | S | Accounts Payable  | M | An audit of the system for making payments to creditors                             |                 |
|                                       | Benefits  | S | Benefits Administration                           | S | 15 schools, 13 substantial, 2 moderate | S | Pension Arrangements  | S |   |                 |
|                                       | Insurance Claims Handling                                 | S | Elections Hardware Grant                          | S |  |   | 31 schools, 28 schools completed to date, 23 substantial, 5 moderate  | S |   |                 |
|                                       | Crisis Loans/Social Fund                                  | S | 30 Schools, 24 substantial, 5 moderate, 1 limited | S |  |   |   |   |   |                 |
|                                       | Derwent Hill  | М |   |   |  |   |   |   |   |                 |
|                                       | Treasury Management                                       | S |   |   |  |   |   |   |   |                 |
|                                       | 34 Schools, 5 full, 25 substantial, 3 moderate, 1 limited | S |   |   |  |   |   |   |   |                 |
|                                       | Events Company Contract<br>Management                     | M |   |   |  |   |   |   |   |                 |
| Income Collection (including CR/NNDR) | Cash Receipting   | S | Cash Receipting                                   | S | Port Income                            | M | Income  |   | Audit of the Accounts Receivable and Periodic Income systems                        |                 |

| Key Risk Area                   | 2013/14 Audits / Opinions                                       | <b>3</b> | 2014/15 Audits / Opinion                          | S | 2015/16 Audits / Opinions                                     |        | 2016/17 Audits / Opinions  |   | Scope of 2016/17 Audit  | Overall<br>Opinion |
|---------------------------------|---|----------|---|---|---|--------|--|---|---|--------------------|
|                                 | Council Tax   | S        | Council Tax Valuation                             | S | Cash Receipting   | S      | 31 schools, 28 schools completed to date, 23 substantial, 5 moderate | S |   |                    |
|                                 | Business Rates  | S        | Business Rates Valuation                          | S | Accounts Receivable   | S      |  |   |   |                    |
|                                 | Accounts Receivable   | S        | Accounts Receivable                               | S | Periodic Income   | S      |  |   |   |                    |
|                                 | Aquatic Centre  | S        | Periodic Income                                   | S | Business Rates Liability                                      | S      |  |   |   |                    |
|                                 | Council Tax Support Scheme                                      | S        | Recovery of Benefit<br>Overpayments               | М | Business Rates Revised<br>Billing                             | S      |  |   |   |                    |
|                                 | Local Business Rates<br>Scheme                                  | S        | Cash in Transit/Parking<br>Services Income        | М | Enforcement Section   | S      |  |   |   |                    |
|                                 | Derwent Hill  | M        | 30 Schools, 24 substantial, 5 moderate, 1 limited | S | 15 schools, 13 substantial, 2 moderate                        | S      |  |   |   |                    |
|                                 | 34 Schools, 5 full, 25 substantial, 3 moderate, 1 limited       | S        |   |   |   |        |  |   |   |                    |
| Capital Programme<br>Management | Capital Programme Funding and Monitoring                        | S        |   |   | Capital Programme Funding and Monitoring Benefits Realisation | S<br>L |  |   |   |                    |
|                                 | External Funding  | S        |   |   |   |        |  |   |   |                    |
| HR Management                   | SAP Organisation Structures                                     | S        | SAP Organisation Structures                       |   | SAP Organisation Structures                                   | M      | Employment Clearances  | L | A review of the arrangements for the ensuring that relevant staff have clearances from the Disclosure and Barring Service, and that social workers' practising certificates are kept up to date |                    |
|                                 | Monitoring of Multiple<br>Employee Positions                    | L        | Coporate Training and<br>Development Arrangements | L | Induction Procedures  | M      | Ethos  |   | A review of the proposed arrangements for spinning out HR & OD services   |                    |
|                                 | Coporate HR Management  | M        | 30 Schools, 24 substantial, 5 moderate, 1 limited | S | Code of Conduct/Whistleblowing                                | M      | Agency Workers - Off<br>Contract                                     | L | A review of the reasons and arrangements for recruiting agency workers without using the contracted supplier  |                    |
|                                 | 34 Schools, 5 full, 25<br>substantial, 3 moderate, 1<br>limited | S        |   |   | Personnel Administration<br>Arrangements                      |        | Payroll  | S | Audit of the controls in the payroll processing and payments systems  |                    |
|                                 | Health and Safety   | M        |   |   | Agency Workers<br>(Unplanned)                                 | N      | SAP Organisation Structures  | S | A review of the controls surrounding<br>the Organisation Structure as<br>recorded on SAP  |                    |

| Key Risk Area                      | 2013/14 Audits / Opinion                      | s | 2014/15 Audits / Opinion                         | s | 2015/16 Audits / Opinions                                     |        | 2016/17 Audits / Opinions  |   | Scope of 2016/17 Audit   | Overall<br>Opinion |
|------------------------------------|---|---|--|---|---|--------|--|---|--|--------------------|
|                                    |   |   |  |   | 15 schools, 13 substantial, 2 moderate                        | S      | Personnel Administration<br>Arrangements                                   | M | A review of the administrative processes relating to, for example, recruitment, starters, leavers. Honoraria etc | ·                  |
|                                    |   |   |  |   |   |        | 31 schools, 28 schools<br>completed to date, 23<br>substantial, 5 moderate | S |  |                    |
|                                    |   |   |  |   |   |        | Pension Arrangements   | S |  |                    |
| ICT Infrastructure                 | ICT Asset Management                          | M | Physical and Environmental<br>Controls           | S |   |        | ICT Technology Allocation<br>Process                                       | M | Implementation of new policy on allocation of ICT equipment, mobile phones etc                                   |                    |
|                                    |   |   | Mobile Phones Contract                           | L |   |        |  |   |  |                    |
| Cyber Security                     |   |   |  |   | Cyber Security  | L      |  |   |  |                    |
| Information<br>Governance/Security | Corporate Information Governance Arrangements | L | Corporate Information<br>Governance Arrangements | L | Corporate Information<br>Governance Arrangements              | L      | Corporate Information<br>Governance Arrangements                           | L | Reviews of data security   |                    |
|                                    |   |   | Multi Agency Safeguarding<br>Hub                 |   | Multi Agency Safeguarding<br>Hub                              |        | Use of Email   | M | Use of email   |                    |
|                                    |   |   |  |   | Use of Email  | М      |  |   |  |                    |
| Business Continuity<br>Management  | HHAS Business Continuity Planning             | M | Corporate Business<br>Continuity Planning        | M | Emergency Planning  | S      | Business Continuity Planning   |   | An audit of the BCP arrangements in People Services  |                    |
| Programme/Project<br>Management    | Implementation of the Economic Master Plan    | M | Programme and Project<br>Management              | S | Corporate Service Planning<br>Arrangements                    | S      | Transformational Change<br>Programme                                       |   | A review of the programme delivery arrangements including the arrangements for consultation with service users   |                    |
|                                    |   |   | Realisation of Benefits & Savings                | М | Capital Programme Funding and Monitoring Benefits Realisation | S<br>L |  |   |  |                    |
| Asset Management                   | Derwent Hill                                  | M |  |   | LABV  | L      | LABV Client Arrangements   |   | A review of the implementation of the Siglion client arrangements  |                    |
|                                    | Technology Forge                              | L |  |   | Corporate Asset<br>Management                                 | M      | Asset Register/Capital Accounting  | S | Audit of the arrangements for accounting for the Council's capital assets  |                    |

| Key Risk Area                | 2013/14 Audits / Opinio                          | ons | 2014/15 Audits / Opinio                          | ons | 2015/16 Audits / Opinions   |   | 2016/17 Audits / Opinions            |   | Scope of 2016/17 Audit   | Overall<br>Opinion |
|------------------------------|--|-----|--|-----|---|---|--------------------------------------|---|--|--------------------|
|                              | Operational Asset<br>Management                  | M   |  |     |   | Τ | ICT Technology Allocation<br>Process | M | Implementation of new policy on allocation of ICT equipment, mobile phones etc |                    |
|                              | ICT Asset Management                             | M   |  |     |   |   |                                      |   |  |                    |
|                              | Building Maintenance                             | L   |  |     |   |   |                                      |   |  |                    |
|                              | Asset Register/Capital Accounting                | S   |  |     |   |   |                                      |   |  |                    |
| Anti Fraud and<br>Corruption | Counter Fraud Testing                            |     | Counter Fraud Testing                            | M   | Financial Verification of<br>Leavers from the Direct<br>Payments Scheme | S | Port Fuel System                     | L | A review of the systems for issuing and controlling fuel stocks                |                    |
|                              | National Fraud Initiative<br>Case Investigations |     | National Fraud Initiative<br>Case Investigations | S   | BACS Processing   | S |                                      |   |  | _                  |
|                              | Direct Payments                                  | L   | Schools Counter Fraud<br>Checks                  | S   | Cash Receipting   | S |                                      |   |  | _                  |
|                              | BACS Processing                                  | S   | Personal Budgets                                 | M   | Accounts Payable  | M |                                      |   |  | _                  |
|                              | Cash Receipting                                  | S   | BACS Processing                                  | S   | Accounts Receivable   | S |                                      |   |  | _                  |
|                              | Payroll  | M   | Cash Receipting                                  | S   | Periodic Income   | S |                                      |   |  | _                  |
|                              | Council Tax                                      | S   | Payroll  | M   | Benefits Administration   | S |                                      |   |  | -                  |
|                              | Business Rates                                   | S   | Council Tax - Valuation                          | S   | Business Rates - Liability  | S |                                      |   |  | -                  |
|                              | Benefits   | S   | Capital Procurement                              | S   | Enforcement Section   | M |                                      |   |  | -                  |
|                              | Accounts Payable                                 | S   | Benefits Administration                          | S   | Payroll   | M |                                      |   |  |                    |
|                              | Accounts Receivable                              | S   | Accounts Payable                                 | M   | Revenue Procurement   | M |                                      |   |  |                    |
|                              |  |     | Accounts Receivable                              | S   | Agency Workers<br>(Unplanned)   | N |                                      |   |  |                    |

| Key Risk Area | 2013/14 Audits / Opinions | 2014/15 Audits / Opinions                  | 3 | 2015/16 Audits / Opinions | 2016/17 Audits / Opinions | Scope of 2016/17 Audit | Overall<br>Opinion |
|---------------|---------------------------|--|---|---------------------------|---------------------------|------------------------|--------------------|
|               |                           | Periodic Income                            | S |                           |                           |                        |                    |
|               |                           | SAP Organisation Structures                |   |                           |                           |                        |                    |
|               |                           | Cash in Transit/Parking<br>Services Income | M |                           |                           |                        |                    |
|               |                           |  |   |                           |                           |                        |                    |