SUNDERLAND HEALTH AND WELLBEING BOARD

24 July 2015

FEEDBACK FROM THE NHS PROVIDER FORUM

Report of the Chair of the NHS Provider Forum

The Provider Forum met on the 1st July 2015.

Items on the agenda were:

Update from the engagement event Vanguard status and the Sunderland Integrated Community Services Provider Board

Engagement Event

The Board agreed to host an additional engagement event in the autumn to continue the discussion. It was suggested that this should be jointly giving information about funding and gathering views about policy changes to appeal to a broader audience.

The feedback from the session was that the impacts of big policy changes including the Better Care Fund and the Care Act were not very well understood throughout the provider community especially with smaller providers and it was suggested that a number of focussed sessions be held to brief smaller providers on the implications for their organisations. The Provider Forum felt that this was beyond the role of the Provider Forum and recommended that the HWBB address the dissemination and development role.

Vanguard Status and the Sunderland Integrated Community Services Provider Board

Steve Williamson, COO at South Tyneside NHS FT and Philip Foster, Chief Executive at Sunderland Care and Support, gave a short presentation on the Vanguard and the role of the Integrated Community Services Provider Board (ICSPB) in delivering changes over the next year.

The Vanguard focusses on the following themes:

- People:
 - Person centred co-ordinated care
 - Staying independent/well as long as possible
 - Hospital as last resort
- Staff:
 - Working as part of Multi Disciplinary Teams
 - Connected to the local community
 - Standardised and proactive care

- System:
 - Integrated commissioning and provision £150m pooled budget
 - Collaboration rather than competition
 - Best Value from reducing resources

In this context, the ICSPB has been established with governance and programme resources in place to manage, support and enable transformation. It has three key programmes of work:

- Recovery @ Home,
- Integrated Locality Teams,
- Primary care at scale

The Forum questioned how linked into HWBB reporting the new system was and suggested ICSPB should do a report to HWBB on evidence and how benefits are being tracked.

KB raised the need to ensure the hospital part of the picture is not forgotten. This specifically needs to cover who holds the risk if the new system doesn't achieve the expected outcomes in reducing the demand for hospital services. Key risk in the enhanced primary care workstream which accounts for 30% of feed into hospitals. Risk is everyone's challenge and needs to be addressed now at chief executive level.

KB to organise a CX level meeting to discuss individual and collective risk, and the need to simplify current structures and meetings.

Recommendations

The Provider Forum recommend that the HWBB:

- Address the dissemination and development role identified in the development session.
- Agree to receive reports from the ICSPB on evidence and how benefits are being tracked.
- Note the CX meeting to be arranged to consider risk and structures and receive an update on the discussions.