

Washington Neighbourhood Delivery Plan 2020 / 2023

Item 2: Annex 1



The Plan is a working document, which will include additional information from other public sector partners and VCS Area Network, where relevant.

The Plan commits the Area Committee to a significant number of priorities, which will be delivered within Washington, to address the key issues raised by residents. The Plan will be monitored by the Area Committee and actions will be addressed throughout the next three years via the Washington Neighbourhood and Communities Board.

Residents will be able to monitor delivery of the plan via the online activity tracker which will be available to access at www.sunderland.gov.uk as well as through quarterly Area Committee update reports. The Washington Area Priorities for 2020 – 2023 are:

- Tackle empty properties
- Love Where you Live and Bloom Activities
- Ensure enforcement powers are used to tackle those who continue to fly tip, drop litter and spoil the neighbourhood
- Flood mitigation
- Invest in Parks, play, cycle and walking routes
- Plantation and tree management
- Street furniture
- Highways, road safety, pavements and street lighting
- Increase 5G access & support digital learning
- Healthy and Well Being
- Support VCS to provide additional local services
- Support local volunteering
- Establish Neighbourhood Watch Scheme and continue to help reduce fear of crime through partnership working
- Local Events
- Support for young people
- Invest in community heritage and celebrate local heritage

It is now the responsibility of Washington Area Committee to deliver their Delivery Plan and inform the work programme for the Area Committee and the Neighbourhood and Community Board for the coming months and years.

Neighbourhood Investment priority		
1. Tackle Empty Properties		
Links to: A Dynamic Smart City <i>More and better housing</i>		
Action	Next Steps	Progress Report
Assistant Director Housing to present an update on housing (including ASB issues and fly-tipping at empty/abandoned properties) to Washington Neighbourhood & Community Board Illegal encampments raised as an issue	Washington Area Committee to consider update and how they can enhance and support the offer in the Washington area	<ol style="list-style-type: none"> 1. Following an update to all Area Chairs, presentation from Private Sector Housing Team to July Board. 2. Access control measures largely complete with ‘snagging issues’ managed via D Guy. Awaiting final invoice from contractor to confirm total costs 3. Recently Washington Central Cllrs have requested additional measures to help restrict vehicle access on Glebe Park. Building Property Services are looking at installing bollards and this is to be funded via the Washington Central Ward Improvement Project. Final quote and costs anticipated end of September
2. Love Where you Live and Bloom Activities		
Links to: A Vibrant Smart City <i>More residents participating in their community</i> A Healthy City Smart City <i>Cleaner and more attractive city and neighbourhoods</i> Sunderland Community Wealth Strategy <i>Community empowerment, engagement and involvement</i>		
Action	Next steps	Progress
Continue with Clean and Green community clean ups and litter picks and love where you live campaign projects and campaigns	ACDL to work with the lead with regards to identify project sustainability post March 2022	Approved by Board and AC as a priority for 22/24. An extension of the Washington Clean & Green Volunteer Project approved at June AC. End date now July 2023. Last Steering Group held 21.09.22. The project volunteers continue to work proactively with groups and organisations across Washington. Detailed performance reports to next Board 24.11.22
Scheme: Additional planters – look into feasibility of resident groups adopting them	ACDL to confirm with Environmental Services how many planters are available, condition and requirements for maintenance and repair	7 schemes agreed with 24 planters utilised – East Bridge St, Oxclose/Crighton, Building Blocks Centre, Usworth Park, Rickleton PS, Biddick PS, the Life House Sensory Garden. Clean & Green Team are project managing the scheme
Continue with Ward Improvement Project	ACDL followed up on all outstanding works, all claims submitted.	Ward Improvement Project identified as a priority for remainder of Delivery Plan Following recent agreement with regards to additional requests for services internally, a new simpler process is being established for all Walk & Talk/Ward Improvement Projects. ACDL briefed Members at July Board with regards to implementation of new methodology and Internal Framework

Launch Clean & Green Local Action Small Grants Scheme	ACDL to present options/review of project outcomes to future Board	C & G: Local Action Small Grants Call for Projects 10.10.22. Funding in place to end of Delivery Plan
3. Ensure enforcement powers are used to tackle those who continue to fly tip, drop litter and spoil the neighbourhood		
Links to: A Healthy Smart City <i>Cleaner and more attractive city and neighbourhoods</i>		
Action	Next steps	Progress
Multi-Agency approach to develop a Washington Neighbourhood Management & Enforcement Project (WNMEP)- Focus on Neighbourhood 'enforcement' in village centres, littering on slip roads, use of cameras, vandalism and ASB in parks, play areas and green spaces, and support for environmental volunteers	ACDL established Task & Finish Group for Neighbourhood Management/Enforcement Initiative to receive above information, consider and how they can enhance and support the current offer in Washington	Detailed updates provided at Board via the usual NF Performance Reports. The project remains on target with enforcement activity in all Wards. Street Cams now deployed in Washington and Cllrs consulted via Board for priority sites and hotspots. As part of a city-wide approach drones are also deployed to help combat ASB, vandalism and flytipping Funding in place to end of Delivery Plan
Together Clean and Green Partnership with Gentoo and other services to continue to tackle/support local enforcement to household waste management, abandoned trollies, neighbourhood issues	ACDL schedule Together Clean & Green Partnership working group	Alongside Washington NMEP, Together Clean & Green (Gentoo & SCC) keen to roll out extensive education and PR campaign to promote enforcement messages, encourage tenancy enforcement and to work with local communities to encourage effective Neighbourhood Management. SCC continues to work with Trolleywise and supermarkets to reduce the number of abandoned trollies meeting with the Regional Manager bi-monthly. PSPO re abandoned trollies in place. Next Partnership Group meeting 5th October (SCC & Gentoo)
4. Flood Mitigation		
Links to: A Healthy Smart City <i>Cleaner and more attractive city and neighbourhoods</i>		
Action	Next Steps	Progress
Washington Flood Mitigation Scheme: Request update to Washington Board (EA/SCC/NW funded)	ACDL request update to Board	Flood Mitigation Scheme update report presented November Board
5. Invest in Parks, play, cycle and walking routes		
Links to: A Vibrant Smart City <i>More people visiting Sunderland. More residents informing & participate in cultural events, programmes & activities</i> A Healthy Smart City <i>Cleaner and more attractive City and neighbourhoods</i>		
Action	Next steps	Progress

Review of Washington Parks and Play in Parks	<p>ACDL established Task & Finish group to develop a co-ordinated plan for Washington Parks and Play in parks. To consider</p> <ul style="list-style-type: none"> • Service Capacity • City's Play Strategy • Inspection and maintenance regimes for any new development • Plans for investment in parks and green spaces • Dealing with and response to ASB and vandalism of play areas and parks • Opportunities to access S106 	<p>Washington Neighbourhood & Community Board agree investment in Parks and Play remains a priority for 2022/23. Funding approved for both parks and play to end of Delivery Plan</p>
Deliver Usworth Park Development Plan	<p>Usworth Park Development Plan reviewed and SCC Officer Group established to oversee delivery.</p>	<ul style="list-style-type: none"> • Tender for refurbishment of pavilion in Usworth Park delayed as requests from planning. The first invite failed to appoint contractor – one proposal submitted which was in excess of available budget. Officers discussing with SCC Building services and looking to go back out to tender September 2022. Predicted costs continue to rise therefore budget increase of £50k (2nd tender) required to deliver the plans as submitted. Total available for contract now £200k. • The Friends Group for Usworth Park established and now organising events in the park. The Friends are also working with the Clean & Green team to tidy the park and carry out smaller scale landscaping, border maintenance etc. and are to look after a noticeboard in the park. 1st AGM held x September 22 • Delivering the agreed Usworth Park Development Plan remains a priority with the Council fully committed to supporting Usworth Park Green Flag status application. The main priority will be to put the tender for refurbishment of the pavilion back out, work with the Council to resolve the issues relating to an abandoned allotment at the entrance and involve local residents and the Friends Group in the design and development of new gates
Implementation of review of Princess Anne Park Master Plan	<p>ACDL to continue working with Project Lead to provide regular updates to the Neighbourhood & Community Board</p>	<p>Capital funding awarded to SCC highways team to repair footpaths in Princess Anne Park Play Update requested for November Board</p>
Improve play areas	<p>ACDL to liaise with Planning – report to November Board re S106 opportunities and</p>	<p>Fixed play survey (FPS) presented to Board and Area Committee. WAC approved a total of £100,000 NCIP at June Area committee. SCC confirmed £85,000 capital</p>

	investigate accessing S106 funds/developer funds	as well as £116,000 S106 to deliver repairs and maintenance programme identified in the FPS across 17 play areas in Washington. The procurement exercise is still ongoing. Design options for renewing the play area at Harraton are currently underway with the council's landscaping team. Report to November Board with options to deliver the outstanding proposals included in the FPS and Harraton – anticipate a request for additional funding
6. Plantations and tree management		
Links to: <i>A Vibrant Smart City More people visiting Sunderland. More residents informing & participate in cultural events, programmes & activities</i> <i>A Healthy Smart City Cleaner and more attractive City and neighbourhoods</i>		
Action	Next Steps	Progress
Assistant Director for Environmental Services requested to update Neighbourhood & Community Board with regard to the Strategic approach for future management of large plantations close to residential areas. (Currently no pro-active maintenance in place)	Strategic update to Board.	Remains a key priority for 2022/23 £100,000 Neighbourhood Fund approved to SCC to assist with the delivery of community led proposals for the NE Community Forest, and to help facilitate solutions for plantation management. Next Task Group meeting to be scheduled end of September to co-ordinate activity and Cllr priorities.
7. Street Furniture including litter bins		
Links to: <i>A Vibrant Smart City More people visiting Sunderland. More residents informing & participate in cultural events, programmes & activities</i> <i>A Healthy Smart City Cleaner and more attractive City and neighbourhoods</i>		
Senior Environmental Services Manager requested to provide an update to Cllrs on the Replacement and Renewal Programme		SCC presentation outlining future capital investment in parks and allotments at the July Board included confirmation of £65,000 investment in bins and signage in Ayton, Holley Park, Rickleton and Seldom Seen. Ward Cllrs continue to invest Ward Improvement Budgets to repair, and replace bins across Washington
8. Highways, road safety, pavements and street lighting		
Links to: <i>A Vibrant Smart City People feeling safe in their neighbourhoods</i> <i>A Healthy City Smart City Cleaner and more attractive city and neighbourhoods</i>		
Update Neighbourhood & Communities Board with regard to implementation of agreed VAS Programme	ACDL to provide update to November Board dependent on procurement schedule	Updates will be provided at Board via the usual NF Performance Reports. The project remains on target.

Implement Road Safety Education Programme September 2020	ACDL to organise regular meetings with Road Safety Team for proposals and schemes	Updates will be provided at Board via the usual NF Performance Reports. The project remains on target P Muir to attend July Board and presented a summary of activity to date. The Road Safety Team will continue to roll out initiatives at schools to discourage inconsiderate parking
Request strategic response to Traffic Management issues raised – enforcement of 20mph areas, speeding, need for additional signage re speed limits, enforcing the bus links and inconsiderate parking around/near to schools		Traffic management/parking issues on agenda at Board as required Enforcement Officers and Highways to attend July board re discuss enforcement, speeding, bus links
Update to be provided on amount of investment planned by Highways Services for highways, pavements and street lighting replacement programme.	Highways Maintenance Programmes annually presented to Neighbourhood and Community Board for discussion and recommendation to Washington Area Committee	A prioritised list of proposed streets for the 2022/23 agreed at the Feb 2022 Board and presented for approval at the March AC 2022. Highways Maintenance Programme 2022-23 and then city-wide programme submitted to Cabinet for approval April 2022 Anticipate HMP presented to November Board as first stage to agree 23/24 programme
9. Health and Well Being		
Links to: <i>A Healthy Smart City Reduced health inequalities enabling more people to live healthier longer lives</i> <i>A Healthy Smart City People enjoying independent lives</i> <i>Sunderland Community Wealth Strategy Improving community resilience</i> <i>Sunderland Community Wealth Strategy Business growth and investment in VCS</i>		
	Next Steps	Progress
Develop a co-ordinated approach with relevant partners to support VCS to help the local community eat and learn to prepare/cook healthy meals	Task Group established	Cook Well Live Well Project Brief released. 9 applications received to the 1 st round – 3 approved at the March AC. Round 2 – 7 applications received. Presented to July Board for consideration and all approved. Project now complete. £8,888 returned to the budget
Continue the Neighbourhood funded Washington Healthy Lifestyles Project	ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs	Report/activity confirmed via usual QMR reporting. March Area Committee approved 12month extension. No issues to report to Board
Continue to monitor delivery of Neighbourhood funded ‘Healthy Action in the Community’ projects		All completed or nearly complete projects have been requested to submit evaluations which will be reported through normal NF Performance and Review processes
10. Support the voluntary and community sector to grow capacity and to provide additional services and extend opening times within local community venues		

Links to: A Vibrant Smart City <i>More residents participating in their communities</i> Sunderland Community Wealth Strategy <i>Increasing social value through procurement and wider activity</i> Sunderland Community Wealth Strategy <i>Business growth and investment in VCS</i>		
Action		
Work with and support our VCS and community hubs and support and build capacity of grassroots organisations such as Residents Associations	Strategic approach under development to support, develop and build the capacity of the VCS via the VCS Alliance	Area Reps attended the VCS Alliance Strategic Board and the Operational Group to feed sector priorities and issues into the 'anchor' organisations. Washington CSW Denise Gilholme is supporting partners and groups and attends the Network meeting to update the sector on support. Work continues to ensure the Networks are consulted and participate in the future modelling of the Sunderland VC Alliance. A number of workshops and presentations are taking place in each Area. The offer of the Sunderland VC Alliance is promoted widely and the Alliance is leading on delivering Social Value for the sector and co-ordinating volunteering. In addition, various training opportunities and workshops are being delivered in areas by the Alliance, courses and information requested by the sector. This includes Social Intelligence workshops, funding, first aid training.
Working via the Washington Area VCS Network determine capacity and priorities to enable local organisations to provide additional services/ extended opening times across Washington.	Number of WAC funded Project already provide additional services – REACT, WISP, VCS Support, Washington Healthy Lifestyles, Washington Safe Care.	VCS Area Network continues to meet regularly. Washington VCS Network has now appointed its 3 rd VCS Representative –Jemma Hutchinson of Washington MIND. The recent review of the Delivery Plan confirmed the following projects will continue until March 2023 and beyond – Washington REACT, WISP, Healthy Lifestyles, Washington Outreach. Local VCS organisations are firmly embedded in working with the Council and other public sector partners to deliver identified and much needed community services and support at a local level 2 x rounds of Improving Community Assets now approved. 3 rd round of ICA/invite to apply released 3 rd October 2022
Continue to monitor delivery of Neighbourhood funded 'Social Isolation' projects	ACDL to provide updates to the Neighbourhood & Community Board	All completed or nearly complete projects have been requested to submit evaluations which will be reported through normal NF Performance and Review processes. £2,950 returned to the budget
Continue the Neighbourhood Fund/CLLD funded REACT Project supporting local residents to access employment and training opportunities, support and advice	ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs	REACT has been extend to March 2023 but with the recent addition of Community Renewal Fund likely to be extended further. Lead will confirm new end date. Project delivering to target

11. Launch of volunteer platform to support residents to get involved more within their communities. Support local volunteering		
Links to: A Vibrant Smart City <i>More residents participating in their communities</i> Sunderland Community Wealth Strategy <i>Increasing social value through procurement and wider activity</i> Sunderland Community Wealth Strategy <i>Business growth and investment in VCS</i>		
Action	Next steps	Progress
Co-ordinate volunteers from Covid 19 hub and link with our VCS.	VCSA lead matching volunteers to future VCS volunteer requirements in the area.	Work continues to support residents via the SCC Area Hubs and the VCS Alliance Further funding to support vulnerable residents delivered via the established Hub partnerships and the Covid Community Champions partnerships. This model has also been utilised to deliver the Household Support fund.
Evaluate the delivery model for the Neighbourhood Fund VCS Support Project and VCS Training Programme– to consider reprofiling outcomes and milestones based on learning from Community Hubs	ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs. Linked to strategic review re support for VCS.	VCS Support Project linked to Hub –Anticipate project ends July 2022. All VCS support and volunteering support co-ordinated with the CSW Action Plan. Report/activity of project confirmed via usual QMR reporting. No issues to report to Board. Project complete. Presentation at the September Area Committee
12. Establish Neighbourhood Watch Scheme and continue to reduce fear of crime through a partnership approach		
Links to: A Vibrant Smart City <i>More people feeling safe in their homes and neighbourhoods</i>		
Action	Next Steps	Progress
Develop local Neighbourhood Watch schemes	ACDL to Schedule joint Police/Cllr meeting (Microsoft Teams) with Inspector and bring information to future board meeting re potential for neighbourhood watch schemes Maintain communication and information sharing established through: <ul style="list-style-type: none"> • Washington Area News weekly bulletin • Area Face Book pages • Information sharing • Joint Police/Cllr meeting 	Joint Police and Cllr meeting held regularly. Sulgrave Partnership now established and led by Police Team – Gentoo, ASB Team, GP Alliance, Housing, Area Arrangements and Alliance attend as required
Continue to utilise LMAPs as forum for multi-agency approach	ACDL to co-ordinate through LMAPs and specific update meetings	ACDLs and Cllr Laws to continue to report issues raised which require a multi-agency approach.
Continue the Neighbourhood funded 'Fire Angels' Project working with vulnerable adults re home safety alarms	ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs	No further update received due to pandemic/restrictions and new technology now being agreed. Request update as part of next QMR process

	ACDL to provide updates to the Neighbourhood & Community Board	
13. Support communities to deliver Local Events		
Links to: <i>A Vibrant Smart City More people visiting Sunderland. More residents informing & participate in cultural events, programmes & activities</i> <i>Sunderland Community Wealth Strategy Community empowerment, engagement and involvement</i>		
Action		
Continue to update Community Events offer as method to involve local communities and build capacity	Lead to confirm schedule and options for Washington Event programme	Washington Events Programme for 2022/23 approved at June AC. The following events included – Summer Carnival Sept 2022; Washington Illuminations November 2022; Supporting Remembrance Parades November 2022, Christmas Event 2022, 1940s Springwell Weekend June 2023; Miners Picnic Usworth August 2023; planning for Summer Carnival 2023 Report to November Board to consider funding required to ensure delivery of the September 23 Event Queens Jubilee funding agreed at March AC has awarded 24 grants totalling £11,946 – with £33,054 returned to the budget under Item 3 Area Budget Report. Presentation of projects to July Board
14. Support Youth clubs and spaces for young people to be together and feel safe		
Links to: <i>A Healthy Smart City Access to equitable opportunities and life chances</i> <i>A Vibrant Smart City More people feeling safe in their homes and neighbourhoods</i> <i>Sunderland Community Wealth Strategy Improving community resilience</i>		
Action		
Positive Activities	ACDL amended Project Brief for full Area Committee approval by correspondence.	Continued support to deliver Positive Activities programmes – school holiday activity programmes plus address holiday hunger, with the project Positive Activities 2022/23 programme approved at June Area Committee. 5 organisations delivering 8 – 10 programmes – MBC (All Wards), Active Families (Washington North), Building Blocks (Washington North), Community Opportunities (All Wards), Springwell Village CV (Washington West). 1 organisation delivering 11 – 19s programmes in all Wards
Relaunch the ‘Can-Do’ Project	Review of scheme to July Board	Continued support for Can Do – a fund to encourage young people to design, develop and deliver projects that benefit the wider community. September Area Committee approved an additional £10,000 Neighbourhood Fund (2021/22 budget). Round 16 awarded July – 1 application approved. Next Round September 2022 with presentations to November Board

Develop a new 'offer' for young people - a new programme to consider more arts and culture, creative and music?	Task & Finish Group established. Consider options for 'Remix' type initiative to encourage new delivery partners.	Creative You Project approved to Sunderland Culture at the December AC Project to commence April 2022. Updates will be provided at Board via the usual NF Performance Reports. First Taster sessions fully booked over summer periods. 3 or 4 courses to be launched from September at local venues over next 12 months. Funded beyond the current Delivery Plan until March 2024
Washington Safe Care		Report/activity confirmed via usual QMR reporting. March 2021 Area Committee approved 12month extension. No issues to report to Board. Anticipate project ends September 2022 and will present performance report to future Board
Washington Outreach Project	ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs ACDL to provide updates to the Neighbourhood & Community Board	Extension of the current programme to March 2023 agreed at the March 2022 Area Committee meeting. The project continues to address partner and Cllr hotspot areas re ASB. Report/activity confirmed via usual QMR reporting. No issues to report to Board.
Washington Youth Matters: Financial Resilience	Task & Finish Group established	June AC considered 2 applications to the original Project Brief and declined both. July Board agreed re-issue an amended Project Brief. Proposal to September AC to increase funding.
15. Invest in community heritage and celebrate local heritage		
Links to: A Vibrant Smart City <i>More people visiting Sunderland and more residents informing and participating in cultural events, programmes and activities</i> Sunderland Community Wealth Strategy <i>Community empowerment, engagement and involvement</i>		
Action	Next steps	Progress
Consider how to support local heritage including F Pit, Arts Centre Washington and Bowes Railway	Task and Finish group established to bring together a number of strategies and documents to support and celebrate local heritage	Washington Heritage & Culture Project approved December AC – awarded to NE BIC – a number of local partners also included. Project commenced with Heritage Co-ordinator now appointed. Funding in place beyond the current Delivery Plan to March 2024. Performance update to November Board Replacement of relocated Albany Wheel - application for funding for options to the enhance the site and landscaping at Albany Village Centre to be presented to the November Board