

Annex 1 - Washington Area Committee – 2 July 2009

Chair: Cllr J Kelly
ALE: Neil Revely

Vice Chair: Cllr B Scaplehorn
ARO: Nicol Trueman

DSO: Paul Wood

1. Washington a Safe Area Summary

Local priorities identified through Stakeholders events	Who should be involved in SARA
1.1 Partnership working 1.1.1 Councillors and police to strengthen relationships with partners and local residents. 1.1.2 Produce and circulate a directory of all services delivered in Washington. Promote and recognise good new stories	Cllr Snowdon, Kelly, Scaplehorn, Wake Insp. D Willet – Northumbria Police Corporate Communications
1.2 Anti Social Behaviour and reducing the fear of crime 1.2.1 Develop a safe environment: green spaces, underpasses and unlit walkways 1.2.2 Take action against secondary fires (wheelie bins) fly tipping; poor private landlords and private tenants. 1.2.3 Collectively target known hotspots of disorder 1.2.4 Provide support to victims of domestic violence 1.2.5 Tackling misuse of alcohol with strong collective intervention and enforcement. Licensed premises should be encouraged to sign up to the 21+ scheme and be monitored to ensure adherence to the scheme	Cllr Snowdon, Kelly, Scaplehorn, Wake Insp. D Willet – Northumbria Police Richard Redding – Environmental Services (CCS) Mike McCracken – Children Services John Chapman – Gentoo Wearside Women in Need Corporate Communications Derek Welsh (Health, Housing and Adult Services) John Smith, Brian Hodgkinson, Brian Taylor (CCS) Bill Blackett (SSP) Joe Cummings (TWFB)

		Agreed priorities to target in the next 12 months	Lead representatives	Performance Measure	Target and data level i.e. ward, city level	Comments	Current activity (day to day services) Risks
1. Safe	1.1 Partnership working	<p>1.1.1 Enable local people and groups to engage with partners and influence the development of responsive local public services.</p> <p>Councillors and police to strengthen relationships with partners and local residents.</p> <p>Develop and establish a recognised infrastructure to enhance Area Committee's and LMAP's e.g. Community Police Forum's and Neighbourhood Watch schemes.</p>	<p>Insp. D Willet</p> <p>Cllr Snowdon, Kelly, Scaplehorn, Wake</p> <p>Corporate Communications</p> <p>John Chapman</p>	<p>% of people who feel they can influence decision in their locality</p> <p>How strongly residents perceive they belong to their neighbourhood</p>	<p>NI – Area level</p> <p>NI Area - Place Survey Results due Jun and Nov 09</p> <p>City target - Area level</p>	<p>Police and Community Together meetings could be aligned to work before or after Pride meetings? questions around sustainability of the project.</p> <p>Further advice needed on the current residents associations and neighbourhood watch scheme.</p> <p>MORI: City wide: Almost 2 in 5 residents agree that the council is too remote and impersonal.</p> <p>MORI: City wide: 53% of residents feel the council keep them well informed about services and benefits.</p> <p>MORI: Citywide: 2 in 5 residents agree that the council asks for the views of local people, 1 in 4 agree that it listens.</p> <p>LAP: Develop trust. Consult more with residents about proposed projects and communicate with all age groups.</p>	<p>Police Pledge (Community Police Forums)</p> <p>Neighbourhood Watch Schemes</p> <p>Joint meetings between Councillors and Northumbria Police</p> <p>Northumbria Police attendance at Area Committee meetings.</p> <p>Area Committee representatives attendance at Washington Pride meetings.</p> <p>LMAPs</p> <p>Ongoing marketing and communication campaigns</p> <p>Safer Sunderland Partnership TV network (SSPTV)</p> <p>Bi-annual fear of crime survey.</p> <p>XL Youth Villages</p> <p>Parenting Programmes</p> <p>Wear Kids</p> <p>Substance treatment providers have a directory of services which includes services in Washington</p>
		<p>1.1.2 Produce and circulate a directory of services delivered in Washington, across all sectors to residents. Promote and recognise good news stories. Dispel myths and encourage positive articles on labelled types in society i.e. ex offenders, young people, etc.</p>					

		Agreed priorities to target in the next 12 months	Lead representatives	Performance Measure	Target and data level i.e. ward, city level	Comments	Current activity (day to day services) Risks
1. Safe	1.2 Anti Social Behaviour	1.2.1 Make the streets more attractive, landscaping rundown areas, remove litter and graffiti Develop a safe environment: green spaces, underpasses and unlit walkways, etc	Cllr Snowdon, Kelly, Scaplehorn, Wake Joe Cummings (TWFB) John Smith, Brian Hodgkinson and Brian Taylor (CCS) Alan Caddick (HHA)	Household waste recycled and composted Improved street and environmental cleanliness (graffiti, litter, detritus and fly posting)	NI192 – City NI195 - City	Strong connections with Attractive and Inclusive as the theme has priority improvement indicators NI192 and NI195 MORI: There have been relatively few changes in Washington resident's satisfaction with the street scene since 2007 and they are broadly in line with the rest of Sunderland. There is however one important exception: Washington residents are among those least satisfied with recycling services and refused collection. MORI: Street lighting records high user dissatisfaction rating. At a city wide level this was ranked as the 3 rd most important services.	Enforcement Officers carry mobile phones and report environmental crime and environmental issues directly to the Customer Contact Centre for action. Gentoo continue to take action against residents who cause ASB or who breach environmental standards. Improvements to housing management's arrangements with the private rented sector and review of the private landlord accreditation scheme. Sunderland Voluntary Accredited Landlord Scheme Phoenix Project, Phoenix Advanced and Parenting. Princes Trust and Young Fire fighters Association Communication between Gentoo, TWFRS and Northumbria Police in relation to unoccupied properties. This facilitates partnership working to try and reduce these incidents and costs to the community. Delivery of Home Fire Safety Advice on a day to day basis. Local Development Framework City wide SIP for fly tipping and litter hotspots and specific site clean ups relating to local cycle paths.
		1.2.2 Encourage more private landlords to become accredited. Tailor services to deal with local problems: Take action against secondary fires (wheelie bins) fly tipping; dog fouling; graffiti.					

1. Safe	1.2 Anti Social Behaviour	Agreed priorities to target in the next 12 months	Lead representatives	Performance Measure	Target and data level i.e. ward, city level	Comments	Current activity (day to day services) Risks
		1.2.3 Target crime hotspots. Collectively target known hotspots of disorder and ASB.	LMAPs Insp. D Willet Cllr D Snowdon. Kelly, Scaplehorn and Wake Mick McCracken	Anti social behaviour incidents Perceptions of different aspects of anti social behaviour Perceptions of anti social behaviour	NI – foot beat NI – Area level, Place Survey results due Jun and Nov 09 NI – Area Place Survey	MORI: In general, residents living in Washington feel as safe as those living elsewhere in Sunderland (77% compared with 81% overall). However, more say they never go out on an evening (6%, compared with 1% overall) LAP: Make schools accountable for pupil's behaviour: litter dropping, lunch periods.	LMAPs Delivery of the Youth Crime Action Plan Diversionary Activities. Gentoo Diversionary Plans Neighbourhood Enforcement Officer (Gentoo) Neighbourhood Police Teams Policing Pledge (Community Police Forum and PACT meetings) Prevention and Witness Support (Gentoo)
		1.2.4 Recognise, challenge and provide support to victims of domestic violence	LMAPs Insp. D Willet Cllr D Snowdon WWIN	Drug related offending rate Repeat incidents of domestic violence Level of criminal damage	NI38 – Area level NI32 – City local ASB stats	National indicators measuring domestic violence are too sensitive to breakdown to area level Northumbria Police have a special unit to handle DV.	Multi-Agency Risk Assessment Conferences (MARAC) Independent Domestic Violence Advisors (IDVA). Safer Homes Initiative Prevention and Witness Support (Gentoo) Wearside Women in Need (WWIN) opening a hostel for perpetrators of domestic violence

1. Safe	1.2 Reducing crime and the fear of crime	Agreed priorities to target in the next 12 months	Lead representatives	Performance Measure	Target and data level i.e. ward, city level	Comments	Current activity (day to day services) Risks
		<p>1.2.5 Reduce anti-social behaviour, including tighter control on sale and access to alcohol by tackling misuse of alcohol with strong collective intervention and enforcement.</p> <p>Off-licensed premises should be encouraged to sign up to the 21+ scheme and be monitored to ensure adherence to the scheme.</p>	<p>Insp D Willet</p> <p>Derek Welsh, Julie Charles (HHA)</p> <p>John Smith, Tom Terrett, Richard Redding (CCS)</p> <p>Joanne Pell (HHA)</p> <p>Bill Blackett (SSP)</p> <p>Paul Gray (TPCT)</p>	<p>Anti social behaviour incidents</p> <p>Perceptions of different aspects of anti social behaviour</p>	<p>NI - Foot beat</p> <p>NI17 – Area level, Place Survey results due Jun and Nov 09</p>	<p>March 08 Fear of Crime survey: top two issues for Washington: reduce access to alcohol for underage children; stop people drinking in public/enforce alcohol restrictions in public places;</p> <p>Healthy thematic board have recently approved an Alcohol Strategy for the city. Strong connection with Healthy theme, re: support for alcoholics</p> <p>City centre management, encouraging city bars to sign up to 'best bar non' schemes which encourage quality standards mark for customer care, potential to roll out into Washington?</p>	<p>Retailer Education Information Pack</p> <p>a) Guidance to trader on underage sales.</p> <p>b) Training guide and record for staff.</p> <p>c) Refusals register.</p> <p>Specific visits on basis of complaint.</p> <p>Intelligence led enforcement.</p> <p>Test purchase exercises with child volunteers.</p> <p>Bottle tracing and 21+ scheme.</p> <p>Monitoring of licence conditions</p> <p>(Licensing Act Responsible Authorities Group) LARAG</p> <p>Alcohol Strategy and Alcohol Treatment Plan</p> <p>Drug Intervention Project and Alcohol Treatment Requirement both of which will target ASB, drug abuse and criminal damage.</p> <p>Rapid access to substitute prescribing and access to community and inpatient detoxification for drug and alcohol.</p> <p>Community and residential rehabilitation packages</p> <p>National Alcohol Strategy funding recruited additional resource to increase engagement and retention of alcohol users in treatment is taking place</p>

Proposals			
	Short term (immediate action, within 3 months)	Medium term (between 3-12 months)	Long term (1 year +)
1.1.1 partnership working	<p>1. Investigate the sustainability of introducing Neighbourhood Watch Schemes across the area and bring back feedback to September 09 meeting (N. Police)</p> <p>2. Promote the PACT meetings (Police and community together) across the area (Cor Coms)</p> <p>3. Invite young people from youth groups and schools councils to attend future Area Committee to showcase positive attitudes and projects (Children Services)</p>	<p>4. Each Neighbourhood Team to increase the number of Officers (N. Police)</p> <p>5. Court Custody Investigation Officers, Offender Managers and neighbourhood Co-ordinators to be more visible, meeting and engaging with communities (N. Police)</p> <p>6. Increase the profile of Community Safety Days across the area, via use of a mobile bus (via LMAPs)</p> <p>7. Continuation of annual meeting for planning around bonfire (LMAPs)</p>	
1.1.2 Communications	<p>8. Area Committee to support the development and implementation of the ASB initiative being delivered by N. Police throughout July and August 09. Area Committee to bring suggestions forward. (AC)</p> <p>9. Continuation of the work done through Family Pathfinder and Parenting Programme, linking good news stories into the Communication Plan (Children Services)</p>	<p>10. Area Committee to produce a DVD enabling the footage to be used on the Safer Sunderland Partnerships TV, to raise awareness of the Safe priorities being addressed via AC (SSP)</p> <p>11. Establish a Communication Strategy for the Area Committee (Corporate Communications)</p> <p>12. To launch an annual Young Persons Award Ceremony for young people in the area who make positive contributions to their neighbourhoods. (Children Services)</p>	<p>13. Results from the Fear of Crime Survey to be feed into the LAPs (SST & ARO)</p> <p>14. To investigate and feedback the possibility of having young people represented at Area Committee (Children Services)</p>
1.2.1 Environmental	<p>15. Area Committee to identify hotspots or area of concerns with regards to all environmental issues and agree any early wins (AC)</p> <p>16. TWFB to provide costings of delivering the Youth Fire Fighters Association across the area, linking this into Duke of Edinburgh and Mayors Award (TWFB & Children Services)</p> <p>17. Consider development of a 'name the tag' project, to reduce graffiti across the area. (LMAPs)</p> <p>18. Gentoo to share information on the number and type of tenancy breaches recorded (Gentoo)</p>	<p>19. Areas identified by Area Committee to be referred into the Local Responsive (ARO)</p> <p>20. YOS to develop proposals around establishing a Community Payback Scheme, where x amount of hours are awarded to the Area Committee to allocate against improving the quality of life, via LAPs priorities i.e. removal of graffiti (YOS & ARO)</p> <p>21. Provision of ASB fire related statistics to inform structure to Neighbourhood Policing/Council Teams to allow monthly targeting of Hotspots Areas.</p> <p>22. Feedback on the success of Neighbourhood Wardens, which were used in Sunderland North to improve the quality of life for local people (HHA)</p>	<p>23. If necessary, additional costs from the Local Responsive Services Project and Community Payback Scheme to be proposed for future mainstream funding (ALE/relevant Chief Officer)</p>

1.2.2 Accredited landlords	24. conduct an analysis on how many private landlords they are which in the area and the % of accredited landlords. With a view of encouraging non-accredited landlords onto the Sunderland Voluntary Accredited Landlord Scheme (HHA)	25. Raise awareness around the support private landlords can receive from Sunderland City Council and the TWFB re: fire risk assessments.	
1.2.3. ASB	26. Improve intelligence sharing with partners, police, Gentoo, Environmental Enforcement Officers and Cllrs (LMAPs and Joint meetings/ARO)	27. Continuation of the work done through Phoenix project and secure a remains of longer term funding to allow for future planning. (TWFB & YOS) 28. Gentoo to share Diversionary Plans information with the Committee and link in with the Police and other relevant agencies to improve ASB (Gentoo) 29. Investigate and feedback the Positive Futures social inclusion programme model used at Raich Carter, with a view of rolling it out to Washington (Children Services and CCS)	
1.2.4 Domestic Violence		30. Look to continually improve partnerships and keep close link work with Police as well as Council. This could be developed from a day to day information sharing perspective to more formalised partnership working including LMAPs, MAPPA, MARAC, PDP (Potentially dangerous persons) (SSP)	
1.2.5 Alcohol enforcement	31. <i>Area Committee to support the development of the Alcohol Awareness campaign, delivered by the TPCT delivered throughout July 09. Suggestions to come forward from Area Committee (AC)</i>	32. Area Committee to identify hotspots or areas of concern around illegal sales of alcohol, to enable targeted bottle tracing exercises and test purchase exercises to be completed with child volunteers. (AC via LARAG) 33. Improve transitions between young people and adult drug and alcohol services (Children Services and HHA)	34. Investigate and feedback on possible escalation to Scrutiny. Review of licensing procedure to off licence to impose new conditions, where possible. Making it more difficult for people to acquire a license were they already exist; access alcohol; restrict hours of sale; (ALE/relevant Chief Officer) 35. To work with engagement and motivating team (Turning Point, gateway to drug and alcohol services) to identify and target hot spots areas in conjunction with local GPs, youth agencies and police (possible outreach work) (Children Services and HHA) 36. To continue to engage and retain substance users within the treatment services and in accordance with national treatment agency set target (HHA)

Background on projects identified under day to day activity.

Local Multi-Agency Problem Solving Groups LMAPs Groups (problem solving monies and admin support). East area has three LMAP Groups. A range of agencies attend (including the Police, Council and Gentoo) who are able to identify, analyse and effectively resolve crime, fear of crime, anti-social behaviour and substance misuse issues at a local level.	Youth Crime Action Plan Diversionary Activities. Positive activities for young people on Fridays and Saturday nights in neighbourhoods where crime and anti social behaviour are a particular concern. The Home Office has also made available £65,000 this year for initiatives to tackle youth crime.
Independent Domestic Violence Advisors (IDVA). IDVAs are trained specialists whose goal is the safety of domestic violence victims. Their focus is on providing a service to victims of high risk of harm to address their safety needs and help manage the risks that they face. They link in very closely with the work of the MARACs and the SDVCs.	Safer Homes Initiative. This is a reactive and proactive project that provides additional home security to victims, or those at risk of, domestic violence, domestic burglary and hate crime - with the aim of reducing repeat victimisation.
Neighbourhood Policing Teams (including targeted operations). Neighbourhood Policing is based on the police and partners working together to tackle the issues local people have identified as priorities. Neighbourhood Policing Teams re locally recognisable, have clarity of purpose and clear lines of supervision.	Independent Domestic Violence Advisors (IDVA). IDVAs are trained specialists whose goal is the safety of domestic violence victims. Their focus is on providing a service to victims of high risk of harm to address their safety needs and help manage the risks that they face. They link in very closely with the work of the MARACs and the SDVCs.
Taxi Marshalling Scheme (City Centre) Taxi Marshalling Scheme. This service is helping people get home safely from the city centre after a night out. It consists of three fully licensed and trained marshals being on duty at the taxi ranks on Green Terrace and West Street on Friday and Saturday nights. Their job is to help keep the taxi queues moving, resolve any problems that might arise and ensure that all members of the public feel safe in and around the taxi ranks. There has been a noticeable reduction in the number of incidents of disorder and queue-jumping (this is based on anecdotal evidence from Marshalls and police).	Licensing Act Responsible Authorities Group) LARAG The Licensing Section administers and enforces the Licensing Act, one of the objectives of which is the prevention of crime and disorder. In order to address this issue the section works closely with other statutory agencies, e.g. the Police and the Trading Standards Section of Community and Cultural Services, via the Council's Licensing Act Responsible Authorities Group (LARAG).
Safer Sunderland Partnership TV network (SSPTV). Safer Sunderland Partnership TV network (SSPTV). This is a network of 20 plasma TV screens in community venues across the city (e.g. in hospitals, supermarkets, cafes, post offices, and libraries). The screens are used to promote a wide range of community safety services and reassurance messages. This is helping to improve perceptions of ASB by promoting positive activity that is tackling ASB which in turn will impact on perceptions and feelings of safety.	Parenting Programmes This work with families coping with ASB or causing it. The project is delivered by Barnardo's Sungate Project which has successfully built upon the experience of Sunderland Youth Offending Service in piloting the Parenting Order and developing relevant parenting education programmes. Sungate's aim is to reduce youth offending and non school attendance by: Increasing parents confidence and self esteem; managing behaviour; supporting parents to gain greater control; and working in co-operation with other agencies. By supporting and offering direct intervention and positive choices to parents, this has benefited their children by reintegrating them into education and/or reducing or preventing further offending.
Family Pathfinder: A Family Pathfinder scheme is operated by Children's Services with £1.18 million of external funding being made available (Source - Dept Of Children Families and Schools) over 3 years ending in March 2011. The scheme comprises two elements to support 'parenting' and 'young carers'.	Fear of Crime survey Bi-annual fear of crime survey to identify local crime, disorder and substance misuse problems and monitor progress in improving feelings of safety

<p>Wear Kids: Wear Kids is a free voluntary support scheme for Young people aged 8-13 and their families in Sunderland. The main aim is to help young people stay out of trouble and prevent anti social behaviour. Young people can refer themselves directly to the scheme or can be referred by parents, carers, teachers or other professionals. Wear Kids work with young people to organise support and access to other services. These could include; health advice, family and parenting support, mentoring, education, local projects. Once a referral has been made young people meet with their project worker, and a panel is organised where a plan will be developed to work with young people and support them through any difficulties.</p>	<p>XL Youth Villages The YDG have been successful in acquiring capital funding to purchase a state of the art 'youth village' and additional 'mobile youth provision'. Additionally funding has also been set aside to upgrade the original XL provision. Funding is still being sourced for a third 'youth village'. The revenue funding needed to resource the provision has been secured and commencement of delivery is expected June 2009. This will provide City wide provision targeted at Friday and Saturday evenings in areas identified as high in Youth ASB and which currently lack centre based youth provision. A multi agency steering group will be set up to oversee this initiative. The additional mobile provision (consisting of a youth bus, cage, health information trailer and climbing wall) can also be used to showcase the work of the YDG and voluntary sector partners at events across the city.</p>
<p>Neighbourhood Relation Team (HHA) The Neighbourhood Relations Team operates Sunderland Voluntary Accredited Landlord Scheme. The scheme is designed as a partnership between the Council and private landlords to improve the quality of the private rented sector, and the aims of the scheme are to encourage, acknowledge and actively promote good standards of privately rented accommodation and it's management and to assist landlords and tenants to undertake their respective responsibilities to each other. The scheme is voluntary and it does give landlord's benefits as well as providing a means of discerning between landlords who wish to work with the Council and those who do not.</p>	<p>Domestic Violence There have been a number of new developments in tackling domestic violence supporting both victims and tackling perpetrators. Sunderland Domestic Violence Court has been established and Multi-Agency Risk Assessment Conferences (MARAC) and Independent Domestic Violence Advisors (IDVA) have been introduced.</p>
<p>Neighbourhood Safety Team (Gentoo) Gentoo has recently restructured its Neighbourhood Safety Team to have more focus on Prevention and Witness Support as well as Enforcement. The enforcement structure remains and has been enhanced by the Operations Manager (Prevention and Support) and two Witness and Victim Support Officers and one ASB Prevention Officer.</p>	<p>Diversionary Plans (Gentoo) Gentoo are currently in the process of creating diversionary plans for the 5 management areas across the city. These aim to map out the ASB hot spots, the areas where the perception of ASB is high but the actual instances are not and what actions we intend to take to improve both actual ASB and the perception of it on our estates. A series of diversionary activities for young people will be built into the plans and we will link in with partners to deliver these in areas where they are needed. It is intended that once the plans are in place that they will impact positively on instances of ASB and reduce the fear of crime. We will measure and monitor this via questionnaires to residents, our tenancy breach monitoring system and comparing statistics from the police.</p>
<p>Neighbourhood Enforcement Officers (Gentoo) Our Neighbourhood Enforcement Officers (NEO) and Neighbourhood Housing Managers (NHM) already work closely with the Police and Council and refer all cases to the council as part of current working arrangements. The NEO also works very closely with the Police and will regularly participate in joint estate walks and out of hours work with them. The NHM's also carry out regular estate walks with Councillors and the ASB Officer when available. NEOs and NHMs are constantly monitoring estates to ensure a robust enforcement approach to keep estates safe and clean. Any issues are dealt with immediately and followed through to completion.</p>	