



REPORT AUTHOR:	Jane Wheeler
SUBJECT:	Our Commitments
PURPOSE:	Commitment Review 2019/2020

Children and Young People in Change Council have identified the first two Commitment Themes that they will be focussing on. Young People will be carrying out the following actions in the next three months from March –June 2019 to gather as much evidence as possible:

- Surveys with young people and staff members
- Interviews with young people and staff members
- Interviews will commissioned providers such as NYAS
- Collection of communication information relevant to the two themes
- Review of tools used to gather children and young people's voice

The 16+ Group will be focusing on commitment 3:

No.	Commitment	Young Person Views	Service Views
3	WE WILL MAKE SURE YOUR VOICE IS HEARD AND LISTENED TO		
	We will listen to what you have to say and take your views seriously.		
	We will support you if you want to make a comment or complaint.		
	We will involve you in plans and decisions made about you.		
	If you need someone to talk to, this includes at evenings and weekends, we will make sure you know who to call.		
	We will take your feelings into account in decisions that affect you.		
	If you want to make a complaint we will provide you with access to an advocate to help you get your views across.		
	We will only promise you things that we know we can do.		

	We promise to listen to the voices of all looked after children and care leavers, ensuring they are not only listened to but where appropriate, acted upon.		
	We will take your wishes and feelings into account in all our work and will explain why if we have to override them.		
	We will make sure the voice of looked after and leaving care young people is heard through talking and consulting with Change Council.		

The 10-15 Group will be focussing on Commitment 2:

No	Commitment	Young Person Views	Service Views
2	IF YOU NEED TO COME INTO CARE WE WILL MAKE SURE THAT YOU ARE SAFE AND PROPERLY CARED FOR		
	You will have the right to privacy unless it would be unsafe		
	You will get the information about your placement and the area it is in, you will have a proper introduction to your carers unless it is an emergency placement		
	we will ensure you have regular health assessments		
	we will encourage and support you to participate in wider opportunities to build your confidence so that you are able to make safe decisions for yourself		
	we will try and find a warm, welcoming, friendly, safe and stable place where you can stay for as long as you need to and where you can have your favourite toys and possessions		
	if you are moved out of an area we will explain on a way that is easy for you to understand the reasons why. We will try a normal life and have contact with the people that are important to you.		

Work on the commitments has only just commenced and a full report on the above two will be available in June 2019 with recommendations with action for service areas and completion dates.