

# together for children SUNDERLAND

TOGETHER FOR CHILDREN				
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SUBJECT:	Regulation 44 report summarising visits from November 2019 to April 2020.			
PURPOSE:	To provide the members of the Corporate Parenting Board with an update on the findings in relation to the Regulation 44 visits.			

### Purpose

To provide members of the Corporate Parenting Board (CPB) with an update on the findings in relation to monthly unannounced Regulation 44 visits (The Children's Homes Regulations 2015) undertaken from November 2019 to April 2020.

This report provides an overview of service performance reflecting on key areas of strength and highlighting any emerging issues to the Management Team and CPB.

### Background

The current Children's Homes Regulations and Quality Standards were released in their final form in April 2015.

Regulation 44 of the Children's Homes (England) Regulations 2015 clearly states that the registered provider shall appoint, at the registered provider's expense, an independent person to visit and report on the children's home in accordance with this regulation. This is to ensure objective critical analysis with a view to improve safeguarding and service delivery for children.

The Regulation 44 Visitor must be able to evidence demonstrable independence and have the skills necessary to relate to children and young people, assess all relevant information and form a rigorous and impartial assessment of the home's arrangements for safeguarding and promoting the welfare of the children in the home's care.

Independence is defined in the DfE Guidance as a person outside of the line management of the home, including the involvement in the care planning or financial arrangements of the home, visit and report. They may be an employee or be commissioned but must have, 'a clear separation between those with a direct interest in the home performing well'. (2.12DfE Guidance)

There is one full-time and two part-time Foster Care Review/Regulation 44 Officer posts situated in the Children's Independent Review Team within the Corporate & Commercial Services

Directorate. The Designated Officer has undertaken regulation 44 visits to Monument View as a career develop opportunity. The officers are qualified social workers who have the relevant skills, knowledge and experience to undertake the regulation 44 visits.

## **Role of the Independent Visitor**

Regulation 44 states that the independent person, when carrying out a visit, must interview children and young people accommodated in the home, their parents or relatives, staff from the home and relevant professionals. They are also required to inspect the premises and records (including children's case records where the child and their placing authority consents) of the children's home. The independent visitor produces a report about each visit (referred to in the Regulations as "the independent person's report") which sets out, the independent person's opinion as to whether:

- (a) children are effectively safeguarded; and
- (b) the conduct of the home promotes children's well-being.

The independent person's report may recommend actions that the registered person may take in relation to the home and timescales within which the registered person must consider whether to take those actions. A copy of the report is sent each month to Ofsted, the Responsible Individual, the Strategic Service Manager for Accommodation and the Homes Manager.

### **Performance Overview**

The following table provides the dates within the reporting period that Regulation 44 visits have been undertaken and the date of most recent Ofsted visit:

Home	Recent Ofsted	Nov	Dec	Jan	Feb	March	April
Colombo Road	18&19/10/19	06/11/19	03/12/19	08/10/20	11/02/20	29/03/20	21/04/20
Monument View	12&13/11/19	14/11/19	04/12/19	30/01/20	20/02/20	09/03/20	24/04/20
Grasswell House	07&08/05/19	04/20/20	05/12/19	13/01/20	04/02/20	03/03/20	06/04/20
Revelstoke Road	02&03/07/19	21/11/19	20/12/19	17/01/20	13/02/20	06/03/20	03/04/20

Due to Covid19 the regulation 44 visits have been conducted virtually since March 2019 in accordance with government guidance. Interviews with young people, parents and staff have taken place either via telephone or video calling and records have been accessed remotely by the visitors. Workers at the home have provided internal and external photographs of the homes for each visit to inform the reports.

### Administration

On average, it takes seven hours each month to undertake the Regulation 44 visits at each of the four homes. Evidence is gathered from a range of sources including young people and parents and information is evaluated to inform the report. When completed the reports are distributed by the Regulation 44 visitor to the managers of the homes within 5 working days and at the end of the process the monthly report is then forwarded to Ofsted. The visitors also complete a short letter to the young people at the home about their visit.

During each visit at least one young person is consulted with. The discussions include their relationships with staff and how staff try to support them in relation to their education or training, hobbies and personal interests. Wherever possible a parent or carer of a different young person is also consulted with during the visit. Where this is not possible the young person's social worker or Independent Reviewing Officer are contacted to gain their views about the standard of care they feel is provided to the child by staff at the home.

## **Colombo Road**

Colombo Road Children's Home is approved for up to six young people of either gender aged from eleven up to the age of eighteen. There are no staff vacancies at the home.

The following table shows the Ofsted Judgements for the 2018 and 2019 Ofsted inspections of Colombo Road. Since the last report to CPB there has not been an inspection made by Ofsted. The home has been judged to be outstanding for the last three years. At the last inspection the inspector made no recommendations or requirements which was a significant achievement.

Ofsted Rating	07/02/18 Judgement	18 &19/09/18 Judgement	21&22/10/19 Judgement
Overall experiences and progress of children and young people	Sustained Effectiveness	Outstanding	Outstanding
How well children and young people are helped and protected	Sustained Effectiveness	Outstanding	Outstanding
The effectiveness of leaders and managers	Sustained Effectiveness	Outstanding	Outstanding

Within the reporting period Colombo Road has provided care for the following numbers of young people:

November	December	January	February	March	April
5	6	6	6	5	5

Colombo Road had unannounced Regulation 44 visits undertaken during each month of the reporting period. Due to Covid 19, the visits for March and April 2020 were completed via telephone interviews with young people staff and the Deputy Manager and Manager. The Deputy Manager provided photographs of the home internally and externally to provide evidence of the fabric of the home to support the completion of the regulation 44 reports. The management and staff team respond positively to the recommendations made in the monthly reports. They discuss the recommendations at team meetings, act upon them and view the recommendations as helpful to their ongoing development of practice and running of the home. The care practice observed with young people throughout the reporting period has been of a very high standard.

No of admissions in reporting period	No of discharges in reporting period	No of missing incidents	No of missing incidents over 24hrs	Number of recommendations in the reporting period
2	1	9	0	4

Young people have positive relationships with the staff at the home. Staff use a therapeutic parenting model (PACE) which is centred on understanding trauma and emphasises building relationships where staff focus on connecting with young people. The number of episodes of young people reported missing to the Police was 9 which was a significant decrease from the last reporting period which was 36. It is positive to note for the third reporting period running no young people were missing for more than 24 hours. After young people return from an episode of missing, they are offered independent return home interviews from workers commissioned from Barnardo's. The work staff have undertaken with the young people around the Corona Virus restrictions and how young people have responded to it has been very effective. It is good to report that no young people were reported missing during March and April 2020.

Sanctions or consequences in response to challenging behaviour presented by young people were issued on 3 occasions which was a significant decrease on the previous reporting period of 23. The previous high figure was due to several incidents where young people had behaved inappropriately at the home in groups. Restraints were used on 2 occasions which was the same number as the previous reporting period. Six critical incidents were recorded which was a good reduction compared to 13 in the previous reporting period. Five notifications were made to Ofsted which was the same figure as the previous reporting period. Critical incidents are responded to and reflected upon in a timely way. A post crisis response is completed for each incident and actions identified and progressed to prevent reoccurrence. This involves not only learning for the home but also the opportunity for the young person to undertake some reflection to avoid the situation re-occurring.

In summary, the number of missing episodes, sanctions, critical incidents and recommendations reduced significantly during the reporting period and the number of restraints and notifications to Ofsted had the same low figures as during the previous reporting period.

The recommendations from the regulation 44 visits were accepted by the manager and implemented within the given timescales. The manager and staff have been judged by Ofsted to be outstanding for a third consecutive year. While the manager and staff recognise this as a great achievement, they remain committed to continuing to seek ways to improve the care they provide.

The fabric of the building of Colombo Road both internally and externally is maintained to a very good standard. The environment within the home feels homely and young people report during visits that they feel safe. The home remains decorated and furnished to a high standard in a modern style. The boiler and kitchen at the home were replaced during 2019. The kitchen refurbishment has proved to be particularly successful with more young people engaging in activities such as baking more often.

The young people living at the home are settled and have high levels of attendance in education/training. Young people take up a wide variety of activities and personal hobbies inside and out with the home and take part in trips out with staff.

## Voice of a Young Person

A young person was spoken with as part of a regulation 44 visit during this reporting period. B spoke positively about positively about his relationship with his link worker AL and the other members of staff. B commented that they have one to one session's which include going out and spending time away from the home which he enjoys. B felt that staff respect him, and he tries to do the same to them. B commented about that he felt safe at the home. B felt staff have supported him to improve his attendance at school and is hoping he will be able to return to school full time shortly. B's mother was having contact with him at the home today. B said he likes that his mother can come to the home to visit him here.

## Voice of a Parent

A parent of young person E was spoken with as part a regulation 44 visit during this reporting period. A said communication from staff was "Brilliant". A receives a letter every month informing of E's progress in the different aspects of her life such as education. The only part of E's development. A was worried about was her education. A said she knew staff were encouraging E to attend and make the most of school as she, A, was herself. However, if E did not attend it was not through lack of effort by staff. A commented that she is pleased with the quality and range of clothes E has. A also spoke positively about the opportunities E has at the home. The example she gave was E's trip to Ireland this summer with staff. A said that "Flying was something E had wanted to do for her whole life" and this was a great experience for her.

## **Monument View**

Monument View provides residential care for up to six young people of either gender aged from twelve up to the age of eighteen. There have been no changes to the management structure in this reporting period. The staff team remains very stable, cohesive and committed to ensuring the best outcomes possible for young people living there.

The following table shows the Ofsted judgements for the 2018 and 2019 inspections of Monument View. At the most recent Ofsted Inspection undertaken on the 12 &13/11/19 Monument View had their judgement of effectiveness reduced from an overall Outstanding to Good.

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Ofsted Rating	24/01/18 Judgement	9 &10/10/18 Judgement	12 &13/10/19 Judgement
Overall experiences and progress of children and young people	Sustained Effectiveness	Outstanding	Good
How well children and young people are helped and protected	Sustained Effectiveness	Good	Good
The effectiveness of leaders and managers	Sustained Effectiveness	Outstanding	Good

Within the reporting period Monument View has provided care for the following numbers of young people:

November	December	January	February	March	April
5	5	5	5	5	4

Monument View has had an unannounced Regulation 44 visit each month during the reporting period. Due to Covid 19, the visits for March and April 2020 were completed via telephone interviews with young people staff and the Deputy Manager and Manager. The Deputy Manager provided photographs of the home internally and externally to provide evidence of the fabric of the home to support the completion of the regulation 44 reports. The management and staff team responded well to the recommendations. Recommendations are discussed at team meetings and

seen as assisting the home in maintaining standards and improving practice. The care practice observed with young people continues to be of a very high standard during visits to the home.

Each young person has education and/or training provision and the attendance and engagement of the young people in this is largely high. In addition, one resident of Monument View was in full time employment and this was supported by staff. There is demonstrable evidence of how staff work in partnership with young people, their parents and relevant professionals to help young people to achieve their true potential.

Monument View is maintained to a consistently high standard. During March and April 2020, the home has introduced both a contained five aside football pitch and gym facilities onsite. The homes location, garden and outbuildings provide a caring and safe environment. Young people are supported to grow their own produce and look after the hens and ducks. The home has a community built a yurt in the garden. The home also has a sensory room which is equipped to create a therapeutic environment for young people.

No of admissions	No of discharges	No of missing	No of missing	No of rec's in the
in reporting period	in reporting period	incidents	incidents over 24hrs	reporting period
1	3	1	0	4

Young people have good relationships with the staff at the home. Staff are implementing a therapeutic parenting model (PACE) which is centred on understanding trauma and focuses building relationships where staff place an emphasis on connecting with young people.

There was 1 reported episode of a young person being reported missing from care compared to 20 in the previous reporting period which is a significant decrease. There were no instances of young people being missing more than 24 hours. There were no instances of sanctions being used during the reporting period and the last recorded sanction within the home was in august 2019. There were 0 restraints used during the reporting period the same as the previous reporting period. There were 0 critical incidents recorded which is a decrease from 2 reported previously. There were 0 notifications made to Ofsted. The number of recommendations has decreased slightly to 4 compared to 6 in the previous reporting period. Recommendations primarily focused upon the need to ensure up to date documents are recorded on the young people's files. The recommendations from the regulation 44 visits were accepted by the manager and implemented within the given timescales. The manager and the staff team with support from the Service Manager remain motivated and committed to work towards regaining their outstanding rating from Ofsted.

# Voice of a Young Person

K was spoken with during a visit on 30.01.20. KP said he was happy in placement and spoke very highly of the care he receives in Monument View. K described the home as "paradise" and stated that he did not wish to leave when he turned 18. K was very positive regarding the staff and stated that all of the workers at Monument View were "mint". K stated he felt that he was able to discuss any issues with them and they had provided him with significant support during his stay in the home.

K spoke about his recent driving lessons and the support that he had received from the staff.

K also spoke at length about his job and the support that he has received from staff in ensuring that he is able to continue working and motivated to do so

# Voice of a Parent

The parent of N, C was spoken to via telephone on 09.03.20. C advised she thought that the home is "absolutely fantastic" and she "couldn't wish for a better home". C advised she believed that the staff would not give up on N, which gives her confidence about the care she receives.

C confirmed she is happy with the way N's basic care needs are met. C also confirmed that staff will contact C when needed and seek permissions as required. Contact is less frequent now as there are less issues or concerns about N. C feels that N has grown in confidence with the support of the home and her new relationship, stating there has been a "massive improvement". C will attend the home for reviews etc and is always made to feel welcome. C said she "couldn't fault the staff".

## **Grasswell House**

Grasswell House provides residential care for up to six young people of either gender. There has been one change to the leadership team with the Senior Residential Childcare Worker successfully filled. The worker was from another childcare organisation and the Manger believes the different experience and perspective they bring has benefitted the staff team and the young people.

The manager and the leadership team have continued to work constructively to lead, manage and motivate the staff at Grasswell House to successfully lead the home through its journey of improvement ensuring the home meets the needs of the young people accommodated there.

At the most recent full inspection in May 2019 the overall experiences and progress of children and young people, how well young people are helped and protected, and the effectiveness of leaders and managers were all judged to be good with improved effectiveness in all three judgement areas. The management and staff demonstrate a commitment to their continuous professional development, and this is reflected in their competence in practice and motivation to provide the best possible care for young people

Ofsted Rating	Judgement 4&5/12/18	Judgement 7&8/05/19	Judgement 7&8/05/19
Overall experiences and progress of children and young	Requires	Good	Good with
people	improvement		improved
people	to be good		effectiveness
How well children and young people are helped and	Requires		Good with
protected	improvement	Good	improved
protected	to be good		effectiveness
	Requires		Good with
The effectiveness of leaders and managers	improvement	Good	improved
	to be good		effectiveness

Within the reporting period the home has been residence to the following number of young people:

Nov	Dec	Jan	Feb	March	April
6	6	6	6	6	6

Grasswell House has had an unannounced Regulation 44 visit each month during the reporting period. The management and staff team responded well to the recommendations made following the Regulation 44 visits. Recommendations are discussed at team meetings and seen as assisting the home in maintaining standards and improving practice. The standard of care practice observed with young people continues to be good during visits to the home.

The young people were engaged in education and/or training and where they struggle to engage with education or training the manager and staff team work hard to support young people to reengage. There is good evidence to show how staff work in partnership with young people, their parents and relevant professionals to help young people to achieve their true potential.

No of admissions	No of discharges in	No of missing	No of missing	No of rec's in the
in reporting period	reporting period	incidents	incidents over 24hrs	reporting period
1	1	21	0	6

Young people have good relationships with the staff at the home. Staff are implementing a therapeutic parenting model (PACE) which is centred on understanding trauma and focuses building relationships where staff place an emphasis on connecting with young people.

There were 21 episodes of young people being reported missing from care compared to 31 a positive decrease from the previous reporting period. The number of missing episodes over 24 hours was 0 a significant improvement compared to 10 during the last reporting period. After young people return from an episode of being missing, they are offered interviews from the Barnardo's missing from home or care service workers. There were 4 sanctions used during this reporting period a slight increase when compared to the 3 used during the previous reporting period. There were 2 restraints used during this reporting period a slight increase when compared to the 3 used during this reporting period. There were 2 restraints used during this reporting period a slight increase compared to 1 in the previous reporting period. There were 8 critical incidents during this reporting period which is a significant improvement from 15 during the previous period. There were 8 notifications made to Ofsted a small decrease when compared to the previous period of 10. A post crisis response is completed for each incident and action identified and taken to try and reduce the risk of incidents reoccurring.

There were 6 recommendations made during this reporting period. This number of recommendations reflects the good progress the home has made. The recommendations from the regulation 44 visits were accepted by the manager and implemented within the given timescales. The young people living at the home are settled and have high levels of attendance in education/training. Young people take up a wide variety of activities and personal hobbies inside and out with the home and take part in trips out with staff.

In summary, the number of missing episodes and those that were for a period of more than 24 hours, critical incidents and notifications to Ofsted decreased significantly. The use of sanctions and restraints rose very slightly, and the number of recommendations made remained at the same low figure as the previous reporting period.

The recommendations from the regulation 44 visits were accepted by the manager and implemented within the given timescales. The manager and staff have worked hard to improve the care they provide to achieve a rating of good with improved effectiveness in all three judgement areas, the outcome of their most recent inspection by Ofsted. The manager and staff are committed to trying to improve the care they provide further with the hope this will be recognised by the inspector at their next Ofsted inspection.

The fabric of the home is of a good standard internally and externally and well maintained. The home is furnished and decorated to good standard in a modern style with new carpets in communal areas and a new kitchen being installed during the reporting period. The visitor has observed young people enjoying using the new kitchen facilities making themselves light snacks. The home has a warm family feel to it in terms of the atmosphere generated by young people and staff.

Several of the young people are at the upper age range that the home can accommodate three being 17 and one aged 16. Staff have been working with the young people, their social workers,

housing providers and families to plan and support their moves to their next accommodation with one young person having made their planned move during this reporting period.

# Voice of a Young Person

D told the visitor during a visit, 'I feel settled here. I'm comfortable with the staff. My link worker (J) she is like my ma, I am more comfortable with her than anyone' He added, 'it feels like the staff know you really well and have your interests at heart, they wouldn't do all the things they do for you if they didn't'. We talked about education and J told me he is attending education regularly. I asked what he thought had helped him to get back to school and learning after not attending for a long time. D thinks he has been helped by the home to return to learning and he believes he has something to work towards. He has been offered an apprenticeship if he continues to work in the way he is doing now. D was looking forward to going on holiday in February with staff and other young people who live here. He enjoys the activities here and confirmed young people choose where they would like to go and what they would like to do. D said, 'staff enjoy the activities too - we all have a laugh together – it's class'. I asked DH if there were any activities, he would like to try that he hasn't already. He said he would really like to go quad biking. We agreed I would raise this with staff on his behalf. D commented 'I am one hundred percent happy here and not wishing I was somewhere else'.

# Voice of a Parent

A, mother of young person D was contacted by telephone during the visit. A is happy with the standard of care provided for D by the home. She said, 'I am incredibly proud of D. He always looks well cared for and now he takes much more interest in his appearance'. A is relieved that D no longer uses substances. She said, 'he hasn't really used for over five months now. His smoking has improved massively too. His goal is to stop completely'. A told the visitor she feels the staff at the home are approachable and she can, 'reach out for support' whenever she needs to. She spoke about D's link worker J and spoke about the conversations they have had about D. She said J is like a good supportive friend. A feel's that she has regained some control and now, "co-parents D'. She has no concerns whatsoever about how her son is cared for.

## **Revelstoke Road**

Revelstoke Road children's home provides residential care for up to six young people of either gender. There have been no changes to the management structure during this reporting period.

The following table shows the Ofsted Judgements for 2017 and 2018 Ofsted inspections of the home. At the last Full Inspection undertaken in July 2019 the overall experiences and progress of children and young people were judged to be Good.

Ofsted Rating	Judgement 8 & 9/11/17	Judgement 26/06/18	Judgement 02/07/19 03/07/19
Overall experiences and progress of children and young people	Good	Good	Good
notected	Requires improvement to be good	Good	Good
	Requires improvement to be good	Good	Good

Within the reporting period the home has been residence to the following number of young people:

May	June	July	Aug	Sept	Oct
6	6	6	6	6	6

Young people have positive relationships with the staff at the home. Staff are implementing a therapeutic parenting model (PACE) which is centred on understanding trauma and focuses building relationships where staff place an emphasis on connecting with young people.

Unannounced Regulation 44 visits were undertaken during each month of the reporting period. Care practice with young people was observed to be of a good standard. Young people are looked after well at the home and they are making progress. The number of times young people were reported missing from the home increased significantly from 16 during the previous reporting period to 80 during this period.

The increase was hugely affected by the admission of a young person placed in June 19. There were 2 young people reported missing for periods of over 24 hours compared to 0 during the last reporting period. After young people return from an episode of being missing, they are offered interviews from the Barnardo's missing from home or care service workers. Restraints were used on 7 occasions during the reporting period a significant increase when compared to 1 during the previous reporting period.

There were 26 critical incidents of which 20 were reported to Ofsted. This was a significant increase from the previous reporting period when 7 critical incidents were recorded. There were 10 notifications made to Ofsted which was the same as the previous reporting period. The reason for the significant increase in figures mentioned above relates to the young person admitted to the home in June 2019. The young person's behaviours reflect the trauma they had suffered prior to their admission. Staff have supported the young person through a series of crisis's and these critical incidents were responded to efficiently and a post crisis response was completed on each occasion for the young person and staff.

Ofsted inspected the home in July 2019, and despite the significant increase in critical incidents and Ofsted notifications, the inspector was satisfied with the support provided by staff to the young person and how her behaviour was managed. It is to the credit of staff through their perseverance in supporting the young person that the home maintained its judgement of good at this inspection in all three categories. The recommendations from the regulation 44 visits were accepted by the manager and implemented within the given timescales.

Young people are engaged in education and/or training and if they struggle to engage with education or training the manager and staff team work well to support young people to re-engage. There is strong evidence to show how staff work in partnership with young people, their parents and relevant professionals to help young people to achieve their true potential.

No of admissions in reporting period	No of discharges in reporting period	No of missing incidents	No of missing incidents over 24hrs	No of rec's in the reporting period
2	1	80	2	9

Revelstoke Road is maintained externally and internally to a good standard and is decorated and furnished in a modern contemporary style. The environment within the home feels welcoming, comfortable and warm and the young people present as being happy during the regulation 44 visits.

At the beginning of the reported period five young people were attending school or an alternative educational provision. One young person disengaged from education regardless of consistent efforts from team members to support him. By the end of the six months period three young people were attending school, one disengaged although is engaging in an educational programme within Revelstoke Road, one young person attended college and one, for the main part enjoyed full-time employment until recently when his hours were reduced to week-end work due to lack of opportunity and not as a consequence of his work ethic. The young person is hoping to resume full-time employment next year.

The attendance and attainment of the young people at school or alternative educational provision generally varied. Most of the young people struggled with attainment and their attendance fluctuated. One young person kept consistently high attendance and made positive academic progress.

In summary, young people have positive relationships with the management team and staff, built on an understanding of trauma and child centred care practice. A therapeutic parenting model (PACE) is used and it is evident the needs of young people are prioritised appropriately. The manager and staff at the home are pleased that Ofsted's judgement of the standards of care they provide to young people at the home has been rated as good for the second inspection in a row and are working hard to try to improve their rating to outstanding.

# Voice of a Young Person

Several young people made themselves available to discuss their wishes and views during the visits. The young people were polite and engaging. They were confident to express their wishes and feelings and raise any concerns they had. The young people expressed that they felt well looked after and that the staff care about them and support them. The young people gave examples of support with education, developing independent life skills, relationships with other young people within the home and their own emotions. The young people also had opportunities to participate in young people's meetings to discuss aspects of their lives such as meal planning, holidays and activities.

An example is from the regulation 44 visit on the 12/08/19. B was consulted. B feels that staff showed respect to him giving the example of "*How they speak to you*" by which he meant their tone and demeanour. B said he tries to show respect to staff "*By trying to be fair to them*". B also commented that he feels he has privacy at the home. For example, if he wants to be alone, he can spend time in his bedroom and staff respect his privacy and always knock on the door when they want to speak to him.

## Voice of a Parent

The feedback from the parents of young people in this reporting period has been positive with regards to the quality of care that has been provided and there being clear lines of communication between residential staff and parents. One parent commented that she felt her daughter is developing positive relationships with staff and that the staff are '*brilliant*' in communicating with

her. The parents in their feedback have also advised that they feel that the home has clear boundaries/expectations and that staff have close relationships with the young people.

#### Analysis

In this reporting period each children's home has had visits undertaken in accordance with Regulation 44 of the Children's Homes Regulations 2015. The reports have been written and distributed to Ofsted, the Responsible Individual, Strategic Manager and Home Manager within the given timescale.

Learning from recommendations is shared within individual homes and across all 4 homes. Managers and the staff teams have used the recommendations made to assist them to provide standards of care which support young people to reach their true potential.

Colombo Road is currently judged by Ofsted to be providing "*Outstanding*" standards of care and Monument View, Grasswell House and Revelstoke Road are rated as providing "*Good*" standards of care. It was also good to note that Grasswell House have had their grading improved twice in the last two inspections and are now judged to be providing good care with improved effectiveness.

The managers of the homes accept and act upon the recommendations made in the regulation 44 monthly reports and are committed along with their staff teams to improving the standards of care they provide for children and young people.

#### **Service Review & Development**

Service review and development will progress within the recovery programme of Together for Children based on the guidance issued from central Government in respect of Regulation 44 visits.

Kith Munio

**Keith Munro** Reviewing/Regulation 44 Officer 05/06/2020