

PERFORMANCE MANAGEMENT UPDATE – 2019/20 YEAR END & QUARTER 1 OF 2020/21

REPORT OF THE CHIEF EXECUTIVE

1. PURPOSE OF THE REPORT

- 1.1 To provide the Committee with the Corporate Performance Report for the year end of 2019/20 and Quarter 1 of 2020/21
- 1.2 The Assistant Director of Digital and Customer Service and Chief Officers (or their senior representatives) will attend the meeting to respond to questions.

2. CORPORATE PERFORMANCE FRAMEWORK

- 2.1 A key element of the Council's Corporate Performance Management Framework is to present, on a quarterly basis, an update to the Scrutiny Coordinating Committee on key performance information for consideration and discussion.
- 2.2 The Council's Corporate Performance Management Framework is aligned to the Sunderland City Plan 2019 – 2030.
- 2.3 The City Plan 2019-2030 covers:
 - A Vision for the city and Values for the council which provide the focus for the council's activity
 - Three Key Themes – Dynamic City, Healthy City and Vibrant City - which are used to organise the council's aims
 - Five Commitments for each Key Theme under which the council's Activities are aligned
 - A Timeline of Activities illustrating the council's actions across all of the Key Themes for the years 2019-2020 to 2024-2025 and the five-year period 2025-2030
- 2.4 The Corporate Performance Report is aligned to the three key themes of the City Plan (*Dynamic City*, *Healthy City* and *Vibrant City*) as well as including additional Council indicators for organisational health / productive & innovative working, financial management and a council ready for the future.
- 2.5 The report sets out the progress made to the end of 2019/20 and in Quarter 1 of 2019/2020, against a City Plan that spans an eleven-year period through to 2030.

- 2.4 It should be noted that detailed performance indicators for Children's Service are separately reported and discussed at the Children, Education and Skills Scrutiny Committee.

3 RECOMMENDATION

- 3.1 The Scrutiny Coordinating Committee is recommended to consider and comment on the information provided in the report.

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