

URGENT CARE CONSULTATION

REPORT OF NHS SUNDERLAND CCG

1. Purpose of Report

- 1.1 The report outlines Sunderland CCG's consultation into Urgent Care which was launched on Wednesday 9 May 2018.

2. Background

- 2.1 Urgent care is 'a sudden healthcare problem that needs an appointment within 24 hours with a healthcare professional but is not a life-threatening illness or injury'. This includes urgent care for both mental and physical health.
- 2.2 People have told us NHS services in Sunderland are too complicated and people often don't know where to go. People want joined up care and they would prefer to see a GP for same day urgent appointments.
- 2.3 Following the success of this approach to integration within the Out of Hospital vanguard programme the CCG agreed a business case to enhance the scope of services to be integrated to include all out of hospital services the CCG commission, up to £240m in value.

3. Consultation

- 3.1 Sunderland Clinical Commissioning Group are now consulting the public on a number of issues as follows:
- Where do you think the Sunderland Extended Access Service should be located;
 - What should the opening times be for the urgent treatment centre and the Sunderland Extended Access Service;
 - Whether or not the urgent treatment centre and Sunderland Extended Access Service should be joined up;
 - If there are any options or ideas that we might have missed.
- 3.2 A full stakeholder briefing note is attached at **appendix one** of this report for Members information.
- 3.3 The consultation was launched on Wednesday 9 May 2018 and will end on Sunday 12 August 2018. Feedback from the consultation will take place in October 2018 and a final decision will be made by the CCG Governing Body in December 2018.
- 3.4 The public consultation document, 'Making Urgent Care Work Better in Sunderland', is attached at **appendix two** of this report for Members consideration.
- 3.5 The Health and Wellbeing Scrutiny Committee have the opportunity to provide a response to this consultation and provide a written statement to Sunderland CCG before the deadline of 12 August 2018.

4. Recommendation

- 4.1 The Committee are requested to note the content of the Stakeholder Briefing and the consultation document.
- 4.2 The Health and Wellbeing Scrutiny Committee is requested to consider the provision of a formal response to Sunderland CCG in response to the public consultation on urgent care services in Sunderland.