

Washington Neighbourhood Delivery Plan 2020 / 2023

The Plan is a working document, which will include addition information from other public sector partners and VCS Area Network, where relevant.

The Plan commits the Area Committee to a significant number of priorities, which will be delivered within Washington, to address the key issues raised by residents. The Plan will be monitored by the Area Committee and actions will be addressed throughout the next three years via the Washington Neighbourhood and Communities Board.

Residents will be able to monitor delivery of the plan via the online activity tracker which will be available to access at www.sunderland.gov.uk as well as through quarterly Area Committee update reports. The Washington Area Priorities for 2020 – 2023 are:

- Tackle empty properties
- Love Where you Live and Bloom Activities
- Ensure enforcement powers are used to tackle those who continue to fly tip, drop litter and spoil the neighbourhood
- Flood mitigation
- Invest in Parks, play, cycle and walking routes
- Plantation and tree management
- Street furniture
- Highways, road safety, pavements and street lighting
- Increase 5G access & support digital learning
- Healthy and Well Being
- Support VCS to provide additional local services
- Support local volunteering
- Establish Neighbourhood Watch Scheme and continue to help reduce fear of crime through partnership working
- Local Events
- Support for young people
- Invest in community heritage and celebrate local heritage

It is now the responsibility of Washington Area Committee to deliver their Delivery Plan and inform the work programme for the Area Committee and the Neighbourhood and Community Board for the coming months and years.

| Neighbourhood Investment priority | | |
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| 1. Tackle Empty Properties | | |
| Links to: A Dynamic Smart City <i>More and better housing</i> | | |
| Action | Next Steps | Progress Report |
| Assistant Director Housing to present an update on housing (including ASB issues and fly-tipping at empty/abandoned properties) to Washington Neighbourhood & Community Board Illegal encampments raised as an issue | Washington Area Committee to consider update and how they can enhance and support the offer in the Washington area | <p>1. Following an update to all Area Chairs, presentation from Private Sector Housing Team to July Board.</p> <p>2. December AC approved £62k Capital funding to implement Safety Measures. Further £58k aligned at July Area Committee.</p> <ul style="list-style-type: none"> EIA completed Resident consultation completed with 90% of those completing the survey agreed with the proposal. The problems most identified by residents is motorbikes/quads followed by youth ASB drinking and drugs and then illegal encampments. <p>Report to November Board to consider issues raised by residents</p> |
| 2. Love Where you Live and Bloom Activities | | |
| Links to: A Vibrant Smart City <i>More residents participating in their community</i> A Healthy City Smart City <i>Cleaner and more attractive city and neighbourhoods</i> Sunderland Community Wealth Strategy <i>Community empowerment, engagement and involvement</i> | | |
| Action | Next steps | Progress |
| Continue with Clean and Green community clean ups and litter picks and love where you live campaign projects and campaigns | ACDL to work with the lead with regards to identify project sustainability post March 2022 | Washington Neighbourhood & Community Board propose Clean & Green Project as a priority for support 2021/22. A limited number of volunteers have returned. Small scale litter picking and clean ups only (to include a community group or volunteers). CLRs requested to provide ideas for small scale projects (not litter picking) to develop volunteer's skills going forward. Next Steering Group to determine timescales of future programme December 2021. |

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| Scheme: Additional planters – look into feasibility of resident groups adopting them | ACDL to confirm with Environmental Services how many planters are available, condition and requirements for maintenance and repair | 7 schemes agreed with 24 planters utilised – East Bridge St, Oxclose/Crighton, Building Blocks Centre, Usworth Park, Rickleton PS, Biddick PS, the Life House Sensory Garden. Clean & Green Team are project managing the scheme |
| Continue with Ward Improvement Project | ACDL followed up on all outstanding works, all claims submitted. | Washington Neighbourhood & Community Board propose review of Project Outcomes December 2021. Report to February 2022 Board to consider further funding and extension |
| Launch Clean & Green Local Action Small Grants Scheme | ACDL to present options/review of project outcomes to future Board | September Area Committee approved an additional £11,000 to extend the Clean & Green Local Action (Small Grants) scheme. Invitation to apply to be circulated December 2021 |
| 3. Ensure enforcement powers are used to tackle those who continue to fly tip, drop litter and spoil the neighbourhood | | |
| Links to: A Healthy Smart City <i>Cleaner and more attractive city and neighbourhoods</i> | | |
| Action | Next steps | Progress |
| Multi-Agency approach to develop a Washington Neighbourhood Management & Enforcement Project (WNMEP)- Focus on Neighbourhood ‘enforcement’ in village centres, littering on slip roads, use of cameras, vandalism and ASB in parks, play areas and green spaces, and support for environmental volunteers | ACDL established Task & Finish Group for Neighbourhood Management/Enforcement Initiative to receive above information, consider and how they can enhance and support the current offer in Washington | Updates will be provided at Board via the usual NF Performance Reports. A detailed report of all activity via the new Environmental Enforcement Officer was presented to the November Board |
| Together Clean and Green Partnership with Gentoo and other services to continue to tackle/support local enforcement to deal with fly-tipping, dog mess, abandoned trollies | ACDL schedule Together Clean & Green Partnership working group | Alongside Washington NMEP, Together Clean & Green keen to roll out extensive education and PR campaign to promote enforcement messages, encourage tenancy enforcement and to work with local communities to encourage effective Neighbourhood Management. SCC continues to work with Trolleywise and supermarkets to reduce the number of abandoned trollies meeting with the Regional Manager bi-monthly. |
| PR & communications campaign re enforcement | ACDL work with SCC Comms to determine PR & campaigns responsive to local issues. Consider how to fit with corporate approach re enforcement, messages & campaigns, and prosecutions when developing local project. | Use of Area Facebook pages and SCC Social Media for Campaign/messages to support the proposed NMEP and Together C & G work continues |

| 4. Flood Mitigation | | |
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| Links to: A Healthy Smart City Cleaner and more attractive city and neighbourhoods | | |
| Action | Next Steps | Progress |
| Washington Flood Mitigation Scheme: Request update to Washington Board (EA/SCC/NW funded) | ACDL request update to Board | Flood Mitigation Scheme update report presented |
| 5. Invest in Parks, play, cycle and walking routes | | |
| Links to: A Vibrant Smart City More people visiting Sunderland and more residents informing and participating in cultural events, programmes and activities A Healthy Smart City Cleaner and more attractive City and neighbourhoods | | |
| Action | Next steps | Progress |
| Assistant Director for Environmental Services to provide an update to Washington Neighbourhood and Community Board with regards to scope for a Review of Washington Parks and Play in Parks | <p>ACDL established Task & Finish group to develop a co-ordinated plan for Washington Parks and Play in parks. To consider</p> <ul style="list-style-type: none"> • Service Capacity • City's Play Strategy • Inspection and maintenance regimes for any new development • Plans for investment in parks and green spaces • Dealing with and response to ASB and vandalism of play areas and parks • Opportunities to access S106 • Which of our parks are parks? Or green/open spaces – Albany Park previously designated as open space? • Local issues identified including ongoing ASB/vandalism in parks and green spaces | <p>Washington Neighbourhood & Community Board agree investment in Parks and Play as a priority for support 2021/22</p> <ul style="list-style-type: none"> • September AC approved an additional £50,000 to deliver the next stage of the Usworth Park Development Plan. SCC Capital funding of £120,000 will then be made available. The tender invite for the refurbishment of the Pavillion now out. • Princess Anne Park - Task group confirmed priority spend. ACDL requested design services revisit priority tasks identified by Task Group and reassess and provide more detailed specification and costs • SCC Officer to revisit Fixed Play Survey and confirm required specifications and works • Funding to support the roll out of Time to Talk benches agreed at September AC |
| Deliver Usworth Park Development Plan | ACDL to redraft Usworth Park Development Plan. Include review and redraft of Action Plan | The Friends Group for Usworth Park established. Work is now underway with progress re bins, seats, landscaping, tennis court improvements, new gate into tennis courts, new fencing, line marking on the courts for play, goalposts, litter picks and tidy ups, |

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| | | <p>planters project, security, tree planting and bulbs, and local consultation for new gates.</p> <p>The tender invite for the refurbishment of the Pavilion now out.</p> |
| Implementation of review of Princess Anne Park Master Plan | <p>ACDL to continue working with Project Lead to provide regular updates to the Neighbourhood & Community Board</p> | <p>March Area Committee aligned £50k Neighbourhood Capital funds to contribute to delivering the improvements in Princess Anne Park as identified by the recent review of the masterplan for the park</p> <p>A review of the Princess Anne Masterplan has been completed and presented to both Board and full Area Committee. Ward councillors identified footpath repairs and car park resurfacing as the main priorities. WAC have aligned £50,000 and SCC has indicated another £50,000 will be made available to deliver those priorities. The review received indicates estimates for some of the works and there is still a need to carry out a detailed analysis re required specification of works:</p> <ul style="list-style-type: none"> • Repair closed footpath £15,000e • Repair stairs (North) £10,000e • Repairs to footpaths throughout (including drainage issues) £50,000e • Carpark repairs No estimate <p>Requested design services revisit priority tasks identified by Task Group and reassess and provide more detailed specification/costs</p> |
| Improve play areas | <p>ACDL to liaise with Planning – report to November Board re S106 opportunities and investigate accessing S106 funds/developer funds</p> | <p>Fixed play survey (FPS) presented to Board and Area Committee. WAC aligned £80,000 NCIP and SCC confirmed £85,000 capital as well as £116,000 S106 to deliver repairs and maintenance programme identified in the FPS across 17 play areas in Washington.</p> |

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| | | <ul style="list-style-type: none"> • SCC Officer to revisit FPS and confirm required specifications and works– report to November Board |
| 6. Plantations and tree management | | |
| Links to: <i>A Vibrant Smart City More people visiting Sunderland and more residents informing and participating in cultural events, programmes and activities</i> <i>A Healthy Smart City Cleaner and more attractive City and neighbourhoods</i> | | |
| Action | Next Steps | Progress |
| Assistant Director for Environmental Services requested to update Neighbourhood & Community Board with regard to the Strategic approach for future management of large plantations close to residential areas. (Currently no pro-active maintenance in place) | Strategic update to Board. | Following the successful implementation of the WAC funded tree management scheme (Phase 1 & 2), SCC Officers invited to attend future Board to discuss strategic approach to manage large plantation areas in Washington |
| 7. Street Furniture including litter bins | | |
| Links to: <i>A Vibrant Smart City More people visiting Sunderland and more residents informing and participating in cultural events, programmes and activities</i> <i>A Healthy Smart City Cleaner and more attractive City and neighbourhoods</i> | | |
| Senior Environmental Services Manager requested to provide an update to Cllrs on the Replacement and Renewal Programme | | SCC presentation outlining future capital investment in parks and allotments at the July Board included confirmation of £65,000 investment in bins and signage in Ayton, Holley Park, Rickleton and Seldom Seen. Ward Cllrs continue to invest Ward Improvement Budgets to repair, and replace bins across Washington |
| 8. Highways, road safety, pavements and street lighting | | |
| Links to: <i>A Vibrant Smart City People feeling safe in their neighbourhoods</i> <i>A Healthy City Smart City Cleaner and more attractive city and neighbourhoods</i> | | |
| Update Neighbourhood & Communities Board with regard to implementation of agreed VAS Programme | ACDL to provide update to November Board dependent on procurement schedule | VAS signs for the Washington Area received and deployed. Rotation programme agreed and included in previous Board Reports. Area report presented to Board detailing winter rotation. Review of programme to date plus proposals for additional |

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| | | VAS presented to November Board for consideration. The Board recommends additional funding for 4 x new VAS (matched to City Council x 1 new VAS), considered under Item 3 Budget Report |
| Implement Road Safety Education Programme September 2020 | ACDL organise meeting Road Safety Team re draft proposals and schemes – complete. Detailed report to November Board and December Area Committee with regards to proposals for campaign. | Event held at Usworth Colliery PS 17 th July. SCC Road Safety Officers are keen to engage with more Primary schools in Washington and now that restrictions have eased / lifted there is scope to improve the offer. Key to this will be interest and take up from the schools. ACDL meeting with Road Safety Team to draft programme of further activity, targeting the key sites recently identified by Councillors. Joint working with Police and Fire Service agreed. Confirm further dates and activities to commence New Year. |
| Request strategic response to Traffic Management issues raised – enforcement of 20mph areas, speeding, need for additional signage re speed limits, enforcing the bus links and inconsiderate parking around/near to schools | | Traffic management/parking issues on agenda at Board as required |
| Update to be provided on amount of investment planned by Highways Services for highways, pavements and street lighting replacement programme. | Highways Maintenance Programme for 2021 - 2022 to be presented to Neighbourhood and Community Board for discussion and recommendation to Washington Area Committee | A prioritised list of proposed streets for the 2021/22 approved March 2021 Area Committee Report to November Board regarding progress and completion of 2021/22 Programme. Priority lists (per Ward) submitted to Feb 2022 Board. March AC 2022 to approve final area Highways Maintenance Programme 2022-23 and then city wide programme submitted to Cabinet for approval April 2022 |
| 9. Health and Well Being | | |
| Links to: | <i>A Healthy Smart City Reduced health inequalities enabling more people to live healthier longer lives</i> <i>A Healthy Smart City People enjoying independent lives</i> <i>Sunderland Community Wealth Strategy Improving community resilience</i> <i>Sunderland Community Wealth Strategy Business growth and investment in VCS</i> | |

| | Next Steps | Progress |
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| Develop a co-ordinated approach with relevant partners to support VCS to help the local community eat and learn to prepare/cook healthy meals | Task Group established | Washington Neighbourhood & Community Board agreed Healthy Choices Project as a priority for support 2021/22 First Task Group meeting scheduled 29 th September. Report to November Board to consider options to progress this priority. Board recommends Cook Well Live Well Project Brief to the December AC. Considered under Item 3 Budget Report |
| Continue the Neighbourhood funded Washington Healthy Lifestyles Project | ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs | Report/activity confirmed via usual QMR reporting. March Area Committee approved 12month extension. No issues to report to Board |
| Continue to monitor delivery of Neighbourhood funded 'Healthy Action in the Community' projects | | 2 out of 6 projects complete. Report/activity confirmed via usual QMR reporting and will continue to report through normal NF Performance and Review processes |
| 10. Support the voluntary and community sector to grow capacity and to provide additional services and extend opening times within local community venues | | |
| Links to: <i>A Vibrant Smart City More residents participating in their communities</i> <i>Sunderland Community Wealth Strategy Increasing social value through procurement and wider activity</i> <i>Sunderland Community Wealth Strategy Business growth and investment in VCS</i> | | |
| Action | | |
| Work with and support our VCS and community hubs and support and build capacity of grassroots organisations such as Residents Associations | Strategic approach under development to support, develop and build the capacity of the VCS via the VCS Alliance | Area Reps attended the VCS Alliance Strategic Board and the Operational Group to feed sector priorities and issues into the 'anchor' organisations. All 5 CSW posts now filled – Washington CSW Denise Gilholme has started meeting partners and groups and attends the Network meeting to update the sector on support. VCS Alliance Manager also now in post. |
| Working via the Washington Area VCS Network determine capacity and priorities to enable local organisations to provide additional services/ extended opening times across Washington. | Number of WAC funded Project already provide additional services – REACT, WISP, VCS Support, Washington Healthy Lifestyles, Washington Safe Care. | March Area Committee approved 12month extension for REACT, WISP, Washington Healthy Lifestyles, Washington Safe Care. Will report through normal NF Performance and Review |

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| | | <p>processes and all activity confirmed via usual QMR reporting.</p> <p>VCS Support Project extended until December 2021 and co-ordinating all volunteer and VCS support with the CSW</p> <p>November Board agreed a Project Brief to support community assets. Considered under Item 3 Budget Report</p> |
| Continue to monitor delivery of Neighbourhood funded ‘Social Isolation’ projects | ACDL to provide updates to the Neighbourhood & Community Board | Report/activity confirmed via usual QMR reporting and will continue to report through normal NF Performance and Review processes |
| Continue the Neighbourhood Fund/CLLD funded REACT Project supporting local residents to access employment and training opportunities, support and advice | ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs | Washington Neighbourhood & Community Board agreed investment and support for digital inclusion for learning and employment as a priority for support 2021/22 |
| 11. Launch of volunteer platform to support residents to get involved more within their communities. Support local volunteering | | |
| Links to: <i>A Vibrant Smart City More residents participating in their communities</i> <i>Sunderland Community Wealth Strategy Increasing social value through procurement and wider activity</i> <i>Sunderland Community Wealth Strategy Business growth and investment in VCS</i> | | |
| Action | Next steps | Progress |
| Co-ordinate volunteers from Covid 19 hub and link with our VCS. | Update volunteer platform to enable matching volunteers to future VCS volunteer requirements in the area. | Work continues to support residents via the SCC Area Hubs The hubs are also starting to complete ‘personal pathway plans’ for all those still registered for support to ensure they continue to get the help they need. Further funding to support vulnerable residents delivered via the established Hub partnerships and the Covid Community Champions partnerships |
| Evaluate the delivery model for the Neighbourhood Fund VCS Support Project and VCS Training Programme– to consider reprofiling outcomes and milestones based on learning from Community Hubs | ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs. Linked to strategic review re support for VCS. | VCS Support Project linked to Hub –Anticipate project ends December 2021. All VCS support and volunteering support co-ordinated with the CSW Action Plan. Report/activity of project confirmed via usual QMR reporting. No issues to report to Board |
| 12. Establish Neighbourhood Watch Scheme and continue to reduce fear of crime through a partnership approach | | |
| Links to: <i>A Vibrant Smart City More people feeling safe in their homes and neighbourhoods</i> | | |

| Action | Next Steps | Progress |
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| Develop local Neighbourhood Watch schemes | ACDL to Schedule joint Police/Cllr meeting (Microsoft Teams) with Inspector and bring information to future board meeting re potential for neighbourhood watch schemes Maintain communication and information sharing established through: <ul style="list-style-type: none"> • Washington Area News weekly bulletin • Area Face Book pages • Information sharing • Joint Police/Cllr meeting | Washington Neighbourhood & Community Board agreed establishing a community scheme as a priority for support 2021/22. Joint Police and Cllr meeting held 20th October 2021 |
| Continue to utilise LMAPs as forum for multi-agency approach | ACDL to co-ordinate through LMAPs and specific update meetings | ACDLs and Cllr F Miller to continue to report issues raised which require a multi-agency approach. |
| Continue the Neighbourhood funded ‘Fire Angels’ Project working with vulnerable adults re home safety alarms | ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs ACDL to provide updates to the Neighbourhood & Community Board | No further update received due to pandemic/restrictions and new technology now being agreed. Request update as part of next QMR process |
| 13. Support communities to deliver Local Events | | |
| Links to: <i>A Vibrant Smart City More people visiting Sunderland and more residents informing and participating in cultural events, programmes and activities</i> <i>Sunderland Community Wealth Strategy Community empowerment, engagement and involvement</i> | | |
| Action | | |
| Continue to update Community Events offer as method to continue to involve local communities and build capacity | Lead to confirm schedule and options for Washington Event programme | Washington Events Programme rolled over to 2021/22. ACDL in discussions with lead with regards to options and alternatives events – dependent on restrictions being eased. Project supported Springwell 1940s Event and Miners Event 4 th September in Usworth Park. Next event Illuminations 22nd November and Christmas Village Events 4th December. Events timetable will now include a new Easter Event extending the original programme. |

14. Support Youth clubs and spaces for young people to be together and feel safe

Links to: *A Healthy Smart City Access to equitable opportunities and life chances*
A Vibrant Smart City More people feeling safe in their homes and neighbourhoods
Sunderland Community Wealth Strategy Improving community resilience

| Action | | |
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| Positive Activities | ACDL amended Project Brief for full Area Committee approval by correspondence. | Continued support to deliver Positive Activities programmes – school holiday activity programmes plus address holiday hunger. March 2021 AC agreed a new 12month programme. Report/activity of project confirmed via usual QMR reporting. No issues to report to Board. The AC video animation for September showcases the work funded by WAC |
| Relaunch the ‘Can-Do’ Project | Review of scheme to July Board | Continued support for Can Do – a fund to encourage young people to design, develop and deliver projects that benefit the wider community. September Area Committee approved an additional £10,000 Neighbourhood Fund (2021/22 budget). Latest round/invite has resulted in 4 applications which were approved by the Board on 25th November |
| Develop a new ‘offer’ for young people - a new programme to consider more arts and culture, creative and music? | Task & Finish Group established. Consider options for ‘Remix’ type initiative to encourage new delivery partners. | Call for Projects for the Creative You Project approved at the September AC. Three applications were received and have been subject to independent scoring and assessment. Considered under Item 3 Budget Report |
| Washington Safe Care | | Report/activity confirmed via usual QMR reporting. March Area Committee approved 12month extension. No issues to report to Board |
| Washington Outreach Project | ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs ACDL to provide updates to the Neighbourhood & Community Board | The project continues to address partner and Cllr hotspot areas re ASB. Report/activity confirmed via usual QMR reporting. No issues to report to Board. The AC video animation for September showcases the work funded by WAC |

15. Invest in community heritage and celebrate local heritage

| Links to: A Vibrant Smart City More people visiting Sunderland and more residents informing and participating in cultural events, programmes and activities Sunderland Community Wealth Strategy Community empowerment, engagement and involvement | | |
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| Action | Next steps | Progress |
| <p>Consider how to support local heritage including F Pit, Arts Centre Washington and Bowes Railway</p> | <p>ACDL to establish Task and Finish group. Bring together a number of strategies and documents to consider how best to support local heritage:</p> <ul style="list-style-type: none"> • Washington Heritage Strategy • Feasibility Study F Pit/Albany Park • Bid for Culture documents – summarises some of the offer of local heritage groups • Need for archive for collections • Build on the work of the Blue Plaque installations | <p>Washington Neighbourhood & Community Board agreed delivering the Washington Heritage Strategy as a priority for support 2021/22</p> <ul style="list-style-type: none"> • Capital investment at Bowes Railway approved March 2021 • Project Brief for ‘Heritage & Culture’ organisation to deliver the Washington Heritage Strategy approved July AC • Call for Projects released with deadline for applications 7th August <p>No applications submitted. The Heritage Task Group was reconvened in September to consider options and brief and agreed a second invite – keeping to the original Project Brief approved by WAC.</p> <p>A second C4P was then released with partners requested to submit an Expression of Interest to attend a workshop to determine applications against the identified project outcomes. One partnership application received by the deadline of 22.11.21, which is currently being assessed. Following scoring and assessment the normal consultation processes will take place and a recommendation will be presented to the December AC meeting</p> <p>Briefing and summary of works to relocate Albany Wheel and replace. Report and costs to be presented to February Board for consideration</p> |