NHS
Sunderland
Clinical Commissioning Group

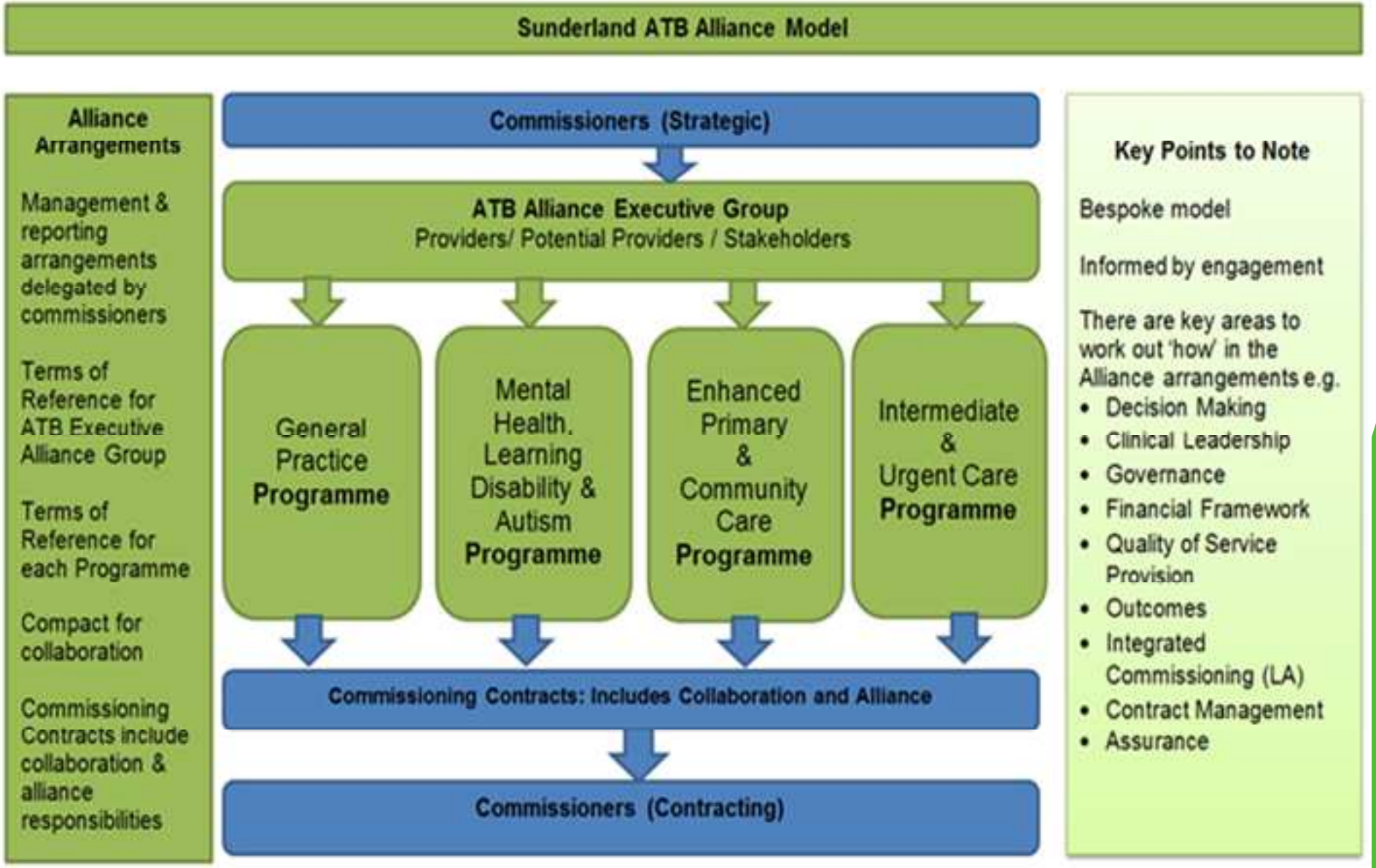
End of Life Strategy Update
Dr Khalil, Medical Director All Together Better

All Together Better

Better Health and Care for Sunderland.

Better health for Sunderland

All Together Better Alliance April 2019



ATBA Leadership

GP Chair	Dr Martin Weatherhead	**CCG Clinical lead**	Dr Fadi Khalil
Managing Director	Philip Foster	**CCG Commissioning Lead**	Scott Watson
Director of Finance	David Chandler	**LA Commissioning Lead**	Graham King
Director of Nursing and Quality	Ann Fox	**Medical Director**	**Dr Fadi Khalil**

General Practice	**Mental Health Learning Disabilities & Autism**	**Enhanced Primary & Community Care**	**Intermediate & Urgent Care**
Jon Twelves Senior Responsible Officer, Dr James Bell Senior Responsible Clinician	Lisa Quinn Senior Responsible Officer, Anthony Deary & Eirini Zochiou Senior Responsible Clinician(s)	Peter Sutton Senior Responsible Officer, Louise Burn Senior Responsible Clinician	Sean Fenwick Senior Responsible Officer, Dr Tracey Lucas Senior Responsible Clinician

New way of working

- Same work – but completely new way of working
- Partnership of commissioners and providers working collaboratively together to do the right thing for the system – not the organisation
- Exciting opportunities to transform care in out of hospital settings and smooth out interfaces between care sectors
- Shared sense of purpose across all partners to work better as a system and strengthen, build and transform how neighbourhoods can drive change.
- Important that we have our collective resources in the right place to support this new way of working

All Together Better

Better Health and Care for Sunderland.

Overview of end of life in Sunderland

Deaths

- 2998 deaths in 2018/19

Cause of death

- 28.1% cancer
- 22.6% circulatory disease
- 15.4% respiratory disease
- 33.9% Other

All Together Better

Better Health and Care for Sunderland.

Overview of end of life in Sunderland

Place of Death

Place	Sunderland		North East		England	
	2017/18	2018/19	2017/18	2018/19	2017/18	2018/19
Hospital	51.4	49.3	48.1	45.2	46.7	45.4
Care Home	18.1	18.2	22	23.2	22.6	22.5
Home	23.4	24.4	24	25.1	22.8	23.8
Hospice	4.5	5.6	3.5	3.7	5.6	5.9
Other	2.51	2.4	2.41	2.7	2.16	2.4

All Together Better

Better Health and Care for Sunderland.

Targets and outcome

- Preferred place of death recorded
- Preferred place of care recorded
- Increase the number of patients on the general practice palliative care register
- Reduction in number of avoidable emergency admissions for palliative patients
- Need for emergency hospital care in last 30 days of life

All Together Better

Better Health and Care for Sunderland.

What has been achieved so far

Primary Care engagement

Achieved

- Supporting practices to increase their palliative care register – increase from 0.32% to 0.52% (national aim 1% of the practice population)
- Standardised coding so practices are now recording the preferred and actual place of death

Future work

- Review and refresh the current guidance and communicate to practices
- Support practices who have a low number of patients on the register (threshold to be agreed)
- Review practice profiles for end of life performance and local data to identify practices who would benefit from additional support
- Further develop working relationships with PCNs and influence their work plans to support the end of life targets

All Together Better

Better Health and Care for Sunderland.

What has been achieved so far

Training

Achieved

- Communication training delivered to GPs
- Emergency Health Care Plan training to GPs
- Gold Standard Framework:
  - 6 care homes in Sunderland have recently been accredited
  - 3 care homes about to be accredited
  - a further 6 about to commence in February 2019
- After death audit completed by practices, the themes will inform the training strategy
- After death audit completed by STSFT, which indicated that the majority of deaths in hospital were care home residents

Future work

- Development of a sustainable system wide training strategy
- Evaluation of the GSF to decide whether to continue training homes with this method

All Together Better

Better Health and Care for Sunderland.

What has been achieved so far

Last days of life

Achieved

- Improved the care of the dying patient documentation process by simplifying the documents and developed an electronic template within the clinical system
- Improved the anticipatory medicines prescribing process by developing an electronic process that assists with the prescribing of medication e.g. dosage and compatibility
- Currently being piloted in the two West Primary Care Networks (PCNs)

Future work

- Review and refresh the current guidance and communicate to practices
- Support practices who have a low number of patients on the register (threshold to be agreed)
- Implement across Sunderland from April 2020

All Together Better

Better Health and Care for Sunderland.

Future work areas

Strategy workshop held with partners identified 5 work streams:

1) Identifying the palliative care patient
   - as outlined earlier, work with practices to increase the numbers on the PCR

2) Care co-ordination
   - commission an integrated service, which meets national guidance
   - reduce hand offs
   - work with Continuing Health Care
   - single point of access for palliative care services

All Together Better

Better Health and Care for Sunderland.

Future work areas

3) Last days of life

- continue with pilots and implementation
- continuous monitoring and improvement of the process
- training in the other PCNs to support implementation

4) Bereavement

- to scope out the current provision of bereavement services, identifying any gaps and opportunities for improvement

5) Training

- development of a sustainable system wide training plan

All Together Better

Better Health and Care for Sunderland.

Future work areas

End of life strategy in Sunderland

'One vision, one system wide strategy in Sunderland'

All Together Better

Better Health and Care for Sunderland.

Questions?

All Together Better

Better Health and Care for Sunderland.