

RESPONSIVE SERVICES AND CUSTOMER CARE SCRUTINY PANEL

DATE: Wednesday 13th February 2013

VENUE: Committee Room 4

TIME: 5.30 pm

Panel Membership:

Lead Panel Member, Cllr David Errington
Cllrs Bob Heron, Elizabeth Gibson, Barry Curran, Anne Lawson, John Scott,
George Thompson, Iain Kay, John Wiper, Dennis Richardson.

AGENDA

1. Welcome and Introductions (including apologies for absence)
2. Declarations of Interest
3. Notes of the meeting held 14 January 2013
4. Policy Review 2012/13: Approach to the Review
5. Policy Review 2012/13: Domestic Violence – Expert Witnesses Cllr Harry Trueman (Chair of the Safer Sunderland Partnership) and Detective Inspector Denise Clark (Protecting Vulnerable People Team, Northumbria Police)
6. New issues referred from Scrutiny Committee
7. Issues to feedback to next Scrutiny Committee (14 February)
8. AOB / Members items
9. Dates of future meetings