

Questions for Council 20th June 2018

No.	Subject	From:-
1	Alex Smiles Fire	Cllr S. Foster
2	20mph residential zones	Cllr P. Wood
3	Complaints from residents in Pallion and Ford	Cllr M. Haswell
4	Adult Social Care	Cllr J. Fletcher
5	Car parking	Cllr P. Wood
6	Opening date of the Northern Spire Bridge	Cllr G. Smith
7	City Centre regeneration	Cllr V. O'Neil
8	St Mary's Boulevard trees	Cllr P. Wood
9	City's street cleaning budget	Cllr N. Hodson
10	Core Strategy and Development Plan	Cllr J. Heron
11	Ongoing relationship with Gentoo	Cllr M. Dixon
12	Price of Parking in Sunderland	Cllr S. O'Brien
13	Housing Completions	Cllr M. Beck
14	New hotel High Street West	Cllr M. Dixon
15	Former Smiles Site in Deptford	Cllr N. Hodson
16	Opening of Northern Spire	Cllr I. Galbraith
17	Structure on Vaux site	Cllr M. Dixon
18	Fishing boat taken to Ford Quarry	Cllr G. Smith
19	SSTC Phase 3	Cllr C. English
20	Fly Tipping and Dog Fouling	Cllr R. Oliver
21	Removal of Zebra crossing at the Grindon Mill	Cllr S. O'Brien

22	Tall Ships Race	Cllr M. Turton
23	Sub-Contractors at the Vaux Site	Cllr R. Oliver
24	Grass Cutting at Barnes Park	Cllr L. Appleby
	Extension	
25	The former Savoy Bingo Hall	Cllr A. Samuels
26	Trees (Removal, Planting and	Cllr R. Oliver
	Funding)	
27	Laptop containing confidential	Cllr N. Hodson
	Social Services information	
28	University of Sunderland Medical	Cllr D. Turner
	School	
29	Family Law Group	Cllr R. Francis
30	Gasification Plant in Washington	Cllr N. Hodson
31	Home owner charges re contracts	Cllr R. Francis
	sold by British house builders	
32	Capsized boat in the Wear near	Cllr M. Haswell
	South Hylton	
33	Temporary Head Teacher – High	Cllr R. Francis
	Fields Primary School	
34	Proposed developments on the	Cllr N. Hodson
	former Crowtree Leisure Centre site	
35	Improve the Signage – Particularly	Cllr S. O'Brien
	to major Cultural Attractions	
36	Access lift from Jacky Whites	Cllr N. Hodson
	Market	



My ref SF/KH Your ref

From	Councillor Stephen Foster	Date	14.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	Alex Smiles Fire		
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Stephen Foster		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Like me, all councillors would have been shocked at the scenes of the fire at the abandoned Alex Smiles waste site Could the Leader of the Council update Council with the full facts in relation to the multi-agency response to the fire?

Councillor Stephen Foster



My ref PW/SF Your ref

Councillor Peter Wood	Date	12.06.18
	Ext	
Question for Council – Wednesday 20 th Jun	e 2018	
20 mph residential zones		
		_
Leader of the Council		
The Mayor		
Councillor Peter Wood		
Chief Officers' Group		
Head of Financial Resources		
Head of Law and Governance		
File	-	
	Question for Council – Wednesday 20 th Jun 20 mph residential zones Leader of the Council The Mayor Councillor Peter Wood Chief Officers' Group Head of Financial Resources Head of Law and Governance	Question for Council – Wednesday 20 th June 2018 20 mph residential zones Leader of the Council The Mayor Councillor Peter Wood Chief Officers' Group Head of Financial Resources Head of Law and Governance

Does the Council have any plans to introduce a 20 mph speed limit on roads in residential areas not adjacent to schools?

Councillor Peter Wood



My ref MH/SF Your ref

From	Councillor Martin Haswell	Date	12.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20th Jun	e 2018	
Subject	Complaints from residents in Pallion and Fo	ord	
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Martin Haswell		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

I've received dozens of complaints from residents in Pallion and Ford about waiting times when ringing the Council and trying to access basic services. Many residents have got so frustrated that they have simply given up waiting and terminated the call. Looking at the Council's own Service Level reports, it is clear that the Council failed to meet its own targets for answering calls within 60 seconds for a large part of this year. On 50 out of 83 days between January and April, residents calling the City and Neighbourhood Team had to wait longer than 60 seconds as the council missed its target. Shockingly, in May the Council missed its target every single day with just 1% of calls being answered on time on 8th, 9th 11th and 23rd of May.

The story gets worse for the City and Neighbourhood Team when we look at abandoned calls – with 1,961 calls abandoned between January and April. Disturbingly the situation in May then reaches crisis point with 970 calls abandoned as residents give up waiting for their calls to be answered. It is appalling that on two separate occasions, over 100 residents were forced to hang up as their call went unanswered. On 3rd April, 112 residents were left ignored and on 8th May, 164 residents simply gave up waiting for the council. On 22 occasions so far this year, over 50 residents have had to end their calls due to a lack of response.

What is the Council doing to address this issue and ensure calls from our residents are answered in good time, and does the Leader believe this is an acceptable

standard of service to our residents? Will the Leader apologise to residents for this shockingly poor level of service?
Councillor Martin Haswell



My ref JF/KH Your ref

From	Councillor Jill Fletcher	Date	14.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	Adult Social Care		
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Jill Fletcher		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Could the Cabinet Member update council on what they see as the impact on Sunderland of the Government's recent announcement in relation to Adult Social Care?

Councillor Jill Fletcher



My ref PW/SF Your ref

From	Councillor Peter Wood	Date	12.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	Car parking		
_			_
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Peter Wood		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Does the Portfolio Holder agree that an across-the-board policy of free parking on Sundays, bank holidays and after 6 pm in council-owned car parks (both on and offstreet) would encourage more visitors to the city centre?

Councillor Peter Wood



My ref GS/SF Your ref

From	Councillor George Smith	Date	12.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	Opening date of the Northern Spire Bridge		
_			
То	Leader of the Council		
Copied to	The Mayor		
	Councillor George Smith		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Can the Council Leader update the Council about the opening date of the new 'Northern Spire' bridge?

Councillor George Smith



My ref VO/KH Your ref

From	Councillor Victoria O'Neil	Date	14.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	City Centre Regeneration		
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Victoria O'Neil		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Could the Cabinet Member update council on the latest position in relation to the various City Centre regeneration schemes?

Councillor Victoria O'Neil



My ref PW/SF Your ref

From	Councillor Peter Wood	Date	12.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	St Mary's Boulevard trees		
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Peter Wood		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

What plans are there to replace trees in St. Mary's Boulevard?

Councillor Peter Wood



My ref NH/SF Your ref

From	Councillor Niall Hodson	Date	12.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jur	ne 2018	
Subject	City's street cleaning budget		
_			
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Niall Hodson		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Some months have now passed since the announcement of £1.5 million being restored to the city's street cleaning budget.

Can the Leader clarify exactly how and where this money will be spent in terms of on-the-ground staff?

Councillor Niall Hodson



My ref JH/KH Your ref

From	Councillor Juliana Heron	Date	14.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	Core Strategy and Development Plan		
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То	Leader of the Council		
Copied to	The Mayor		
	Councillor Juliana Heron		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Could the Cabinet Member update council on how residents can have their say on the latest version of the Core Strategy and Development Plan?

Councillor Juliana Heron



My ref MD/SF Your ref

From	Councillor Michael Dixon	Date	13.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jur	ne 2018	
Subject	Ongoing relationship with Gentoo		
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То	Leader of the Council		
Copied to	The Mayor		
	Councillor Michael Dixon		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

While appreciating that Gentoo is a separate body to the Council, nevertheless it is by far the largest provider of social housing in the city and also unfortunately during last year it was rated non-compliant to the Decent Homes Standard. Despite there being Councillors from the majority Party on the Gentoo Board, this seemed to be unexpected news to the Council.

Is the new Portfolio Holder satisfied with the ongoing working relationship with Gentoo so that issues like this can be discussed before they happen?

Councillor Michael Dixon



My ref SO/SF Your ref

From	Councillor Stephen O'Brien	Date	12.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	Price of parking in Sunderland		
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То	Leader of the Council		
Copied to	The Mayor		
	Councillor Stephen O'Brien		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

It has recently been announced that the Council will be increasing the price of parking in Sunderland.

Can the leader tell us what improvements what are the justifications for this price hike, and what improvements can residents expect to see in parking as a result of these increased charges?

Councillor Stephen O'Brien



My ref MB/KH Your ref

From	Councillor Margaret Beck	Date	14.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	Housing Completions		
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То	Leader of the Council		
Copied to	The Mayor		
	Councillor Margaret Beck		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Could the Cabinet Member update council on what the net number of house completions has been in the last three financial years and what the uplift to the City's Council Tax base this has resulted in?

Councillor Margaret Beck



My ref MD/KH Your ref

From	Councillor Michael Dixon	Date	13.06.18
Title		Ext	
Service			
Subject	Question for Council – Wednesday 20 th Jun New Hotel High Street West	e 2018	
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Michael Dixon		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Could an update be given on the progress of the proposed new hotel in High Street West, close to Keel Square, work on which was scheduled to commence in the first quarter of 2018?

Councillor Michael Dixon



My ref NH/SF Your ref

From	Councillor Niall Hodson	Date	12.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	Former Smiles site in Deptford		
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То	Leader of the Council		
Copied to	The Mayor		
	Councillor Niall Hodson		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Residents in my ward are extremely concerned about the recent fire at the former Smiles waste processing site in Deptford.

Can the Leader clarify what action is being taken to deal with this site, and avoid the burden of costs being passed on to the taxpayer?

Councillor Niall Hodson



My ref IG/KH Your ref

From	Councillor Ian Galbraith	Date	14.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20th Jun	e 2018	
Subject	Opening of Northern Spire		
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Ian Galbraith		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Could the Leader of the Council confirm when Northern Spire will be open to traffic and what economic benefits will this bring to the city?

Councillor Ian Galbraith



My ref MD/KH Your ref

From	Councillor Michael Dixon	Date	13.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	Structure on the Vaux Site		
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То	Leader of the Council		
Copied to	The Mayor		
	Councillor Michael Dixon		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

The Launch, a symbolic new structure on the Vaux site, was due to be completed in June 2018 in time for the Tall Ships' Races. This is obviously not going to happen. Can it be confirmed that financial support was allocated by the Council for this project and, if so, an update provided as to whether any of that funding has been released?

Councillor Michael Dixon



My ref GS/SF Your ref

From	Councillor George Smith	Date	12.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jur	ne 2018	
Subject	Fishing boat taken to the Ford Quarry		
То	Leader of the Council		
Copied to	The Mayor		
	Councillor George Smith		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

On 17th May a fishing boat was taken to the Ford Quarry, dumped and set alight. The boat was reported to the council asking for it to be removed, this was then chased up again on 30 May and still the boat remains in place and no response has been received by residents.

Can the Leader tell us what is being done to get this dangerous burnt out boat removed?

Councillor George Smith



My ref CE/KH Your ref

From	Councillor Colin English	Date	14.06.18
Title		Ext	
Service			
Subject	Question for Council – Wednesday 20 th Jun	e 2018	
Cabject	SSTC Phase 3		
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Colin English		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Could the Cabinet Member update council on what the economic impact will be on Sunderland of the next phase of the Sunderland Strategic Transport Corridor?

Councillor Colin English



My ref RO/KH Your ref

From	Councillor Robert Oliver	Date	14.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	Fly Tipping and Dog Fouling		
То	Leader of the Council		
Copied to	The Mayor		_
	Councillor Robert Oliver		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Can the Leader of the Council state the total number of fines issued for littering, fly tipping and dog fouling across the city during the last council year and whether this represents an increase on previous years?

Councillor Robert Oliver



My ref SO/SF Your ref

From	Councillor Stephen O'Brien	Date	13.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20th Jun	e 2018	
Subject	Removal of Zebra Crossing at the Grindon	Mill	
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Stephen O'Brien		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Residents in my ward are very concerned about plans to remove the zebra crossing at the Grindon Mill roundabout. Can the Leader reassure them that Sandhill Ward residents will not be left without a convenient and safe passage to Pennywell shops.

Can he also explain why proposals to improve the existing crossing on the other side of the roundabout (at the BP garage) with crossing signals have not been considered?

Councillor Stephen O'Brien



My ref MT/KH Your ref

From	Councillor Mary Turton	Date	14.06.18
Title		Ext	
Service			
Subject	Question for Council – Wednesday 20 th Jun Tall Ships Race	e 2018	
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Mary Turton		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Could the Cabinet Member update council on the preparations for the Tall Ships Race?

Councillor Mary Turton



My ref RO/KH Your ref

From	Councillor Robert Oliver	Date	14.06.18
Title		Ext	
Service			
Cubicat	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	Sub-Contractors at the Vaux Site		
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Robert Oliver		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Can the Leader of the Council give an assurance that all sub-contractors at the Vaux site have agreed terms and that the work they are contracted to complete can now proceed?

Councillor Robert Oliver

My ref LA/SF Your ref

City Council

From	Councillor Lynn Appleby	Date	12.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	Grass cutting at Barnes Park Extension		
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То	Leader of the Council		
Copied to	The Mayor		
	Councillor Lynn Appleby		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Does the Council intend to cut the grass on the three stages of the Barnes Park Extension this year?

Councillor Lynn Appleby



My ref AS/KH Your ref

From	Councillor Alex Samuels	Date	14.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	The former Savoy Bingo Hall		
To	Loader of the Council		
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Alex Samuels		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

The former Savoy Bingo Hall on Southwick Green was subject to a fire over a year ago and remains a blight on the landscape. Local Southwick councillors and residents rightly wish to see the area cleaned up as soon as possible. Could the Leader of the Council update me on what action the Council is taking to resolve this long running issue?

Councillor Alex Samuels



My ref RO/KH Your ref

From	Councillor Robert Oliver	Date	14.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	Trees (Removal, Planted and Funding)		
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Robert Oliver		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

How many trees have been removed in the city in the last three years? What were the main reasons trees were removed? How many trees have been planted within the last three years and what were the main sources of funding for replacement trees?

Councillor Robert Oliver



My ref NH/SF Your ref

From	Councillor Niall Hodson	Date	12.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	Laptop containing confidential Social Servi	ces info	rmation
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Niall Hodson		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Some months have now passed since the alarming news in April that a laptop containing confidential social services information relating to individual residents was purchased at a car boot sale.

Can the Leader update the Council as to the progress of the inquiry into this serious data security breach?

Councillor Niall Hodson



My ref DT/KH Your ref

From	Councillor Doris Turner	Date	14.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	University of Sunderland Medical School		
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Doris Turner		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

The recent announcement by the University of Sunderland that they will open a new medical school in September 2019 was excellent news.

Would the Leader of the Council, comment on what the City is planning so that we have the best possible chance of retaining as many of the graduates from the new medical school as future residents of Sunderland.

Councillor Doris Turner



My ref RF/KH Your ref

From	Councillor Robert Francis	Date	14.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	Family Law Group		
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Robert Francis		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

How has the council responded to the findings of the Family Law Group, instituted by the president of the family division of the High Court, who in 2016 said that there was no strategy for dealing with a crisis in the care system?

Councillor Robert Francis



My ref NH/SF Your ref

From	Councillor Niall Hodson	Date	12.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	Gasification plant in Washington		
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То	Leader of the Council		
Copied to	The Mayor		
	Councillor Niall Hodson		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Will the Council's new leadership be supporting the controversial plans for the gasification plant in Washington?

Councillor Niall Hodson



My ref RF/KH Your ref

From	Councillor Robert Francis	Date	14.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	Home Owner Charges re contracts sold by	British h	nouse builders
_			
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Robert Francis		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Home owners are being charged up to £60 to install a doorbell and £250 to own a pet as freeholders exploit contracts sold by British house builders. What protections is the Council putting in place for house buyers as it releases green space to developers for house building?

Councillor Robert Francis



My ref MH/SF Your ref

From	Councillor Martin Haswell	Date	12.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20th Jun	e 2018	
Subject	Capsized boat in the Wear near South Hylto	n	
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Martin Haswell		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

Residents are growing concerned at the lack of progress with the capsized boat in the Wear near South Hylton, which has remained semi-submerged in the river since it sank in October last year. I am concerned that the boat (which likely will have traces of fuel and other chemicals on board) is having a negative impact on water quality in the river. I have spoken to local anglers who think it has had a negative impact on fish in the river. Amateur salvagers have already stripped some materials from the boat and it is proving to be a magnet for anti-social behaviour.

Can the Leader reassure the Council that steps are being taken urgently to address this problem?

Councillor Martin Haswell



My ref RF/KH Your ref

From	Councillor Robert Francis	Date	14.06.18
Title		Ext	
Service			
	Question for Council – Wednesday 20 th Jun	e 2018	
Subject	Temporary Head Teacher – High Fields Prin	nary Sch	nool
То	Leader of the Council		
Copied to	The Mayor		
	Councillor Robert Francis		
	Chief Officers' Group		
	Head of Financial Resources		
	Head of Law and Governance		
	File		

A temporary Head Teacher was appointed to High Fields Primary School without any terms of reference being agreed in advance. Can the portfolio holder tell us if this practice is common and who should have seen to it that terms of reference were agreed before take up of the position?

Councillor Robert Francis



My ref NH/SF Your ref

From	Councillor Niall Hodson	Date	12.06.18	
Title		Ext		
Service				
	Question for Council – Wednesday 20 th June 2018			
Subject	Proposed developments on the former Crow	vtree Le	isure Centre site	
То	Leader of the Council			
Copied to	The Mayor			
	Councillor Niall Hodson			
	Chief Officers' Group			
	Head of Financial Resources			
	Head of Law and Governance			
	File			

Can the Leader update the Council as to what is happening with the proposed developments on the former Crowtree Leisure Centre site – residents are growing increasingly concerned at the lack of visible progress.

Councillor Niall Hodson



My ref SO/SF Your ref

From	Councillor Stephen O'Brien	Date	12.06.18	
Title		Ext		
Service				
	Question for Council – Wednesday 20 th June 2018			
Subject	Improve the signage - particularly to major cultural attractions			
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То	Leader of the Council			
Copied to	The Mayor			
	Councillor Stephen O'Brien			
	Chief Officers' Group			
	Head of Financial Resources			
	Head of Law and Governance			
	File			

Can the Leader advise whether there any plans to improve the signage, particularly to major cultural attractions, around Sunderland?

Many people tell me that they find it very hard to navigate the city.

Councillor Stephen O'Brien



My ref NH/SF Your ref

From	Councillor Niall Hodson	Date	12.06.18	
Title		Ext		
Service				
	Question for Council – Wednesday 20 th June 2018			
Subject	Access lift from Jacky Whites Market			
То	Leader of the Council			
Copied to	The Mayor			
	Councillor Niall Hodson			
	Chief Officers' Group			
	Head of Financial Resources			
	Head of Law and Governance			
	File			

Residents of the city centre tower blocks are extremely frustrated about the frequency with which the access lift from Jacky Whites Market is out of service. I have previously been advised that the Council was looking at options to refurbish this lift, which is essential for the many residents of the flats who suffer with mobility problems in particular.

Can the Leader advise what steps are being taken to bring this lift back into reliable regular service?

Councillor Niall Hodson