

28 day notice  
Notice issued 20 June 2023

The Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012

Notice is given of the following proposed Key Decisions (whether proposed to be taken in public or in private) and of Executive Decisions (including key decisions) intended to be considered in a private meeting:-

Item no.	Matter in respect of which a decision is to be made	Decision-maker (if individual, name and title, if body, its name and see below for list of members)	Key Decision Y/N	Anticipated date of decision/ period in which the decision is to be taken	Private meeting Y/N	Reasons for the meeting to be held in private	Documents submitted to the decision-maker in relation to the matter	Address to obtain further information
230620/820	Proposed award of call-off contract for the provision of a Social Care Case Management System	Director of Adult Services	Yes	Between 19 July 2023 – 28 July 2023	N	N/A	Report of the Director of Adult Services	Governance Services City Hall Plater Way Sunderland SR1 3AA  <a href="mailto:committees@sunderland.gov.uk">committees@sunderland.gov.uk</a>

**Note;** Some of the documents listed may not be available if they are subject to an exemption, prohibition or restriction on disclosure. Further documents relevant to the matters to be decided can be submitted to the decision-maker. If you wish to request details of those documents (if any) as they become available, or to submit representations about a proposal to hold a meeting in private, you should contact Governance Services at the address below.

Subject to any prohibition or restriction on their disclosure, copies of documents submitted to the decision-maker can also be obtained from the Governance Services team City Hall, Plater Way, Sunderland, SR1 3AA, or by email to [committees@sunderland.gov.uk](mailto:committees@sunderland.gov.uk)

**Who will decide:** Director of Adult Services

Elaine Waugh,  
Assistant Director of Law and Governance

20 June 2023

# PROPOSED PURCHASE OF A SOCIAL CARE CASE MANAGEMENT AND INFORMATION SYSTEM

20 June 2023

## REPORT OF THE DIRECTOR OF ADULT SERVICES

### 1. Purpose of the Report

- 1.1 To seek approval for the proposed contract renewal of a Social Care Case Management and Information System.

### 2. Background and Proposal

- 2.1 In 2016, the Council appointed Liquidlogic to implement a Social Care Case Management and Information System. To support the functions across the Council, the following Liquidlogic systems have been implemented:
  - LCS (Children's Social Care System)
  - LAS (Adult's Social Care System)
  - EHM (Early Help Module)
  - ContrOCC (Social Care Finance)
- 2.2 Both LCS and LAS provide case management systems for local authorities, which support all aspects of social work for children and adults, which are crucial for the day-to-day operation within these business areas.
- 2.3 The original contract was for a period of 7 years, which is now due to expire on 30<sup>th</sup> June 2023.
- 2.4 It is intended that the forthcoming procurement exercise will be undertaken utilising the Yorkshire Purchasing Organisation (YPO) Software Application Solutions (1095) Framework, which allows the Council to undertake a direct call-off to renew the contract with Liquidlogic, in compliance with the Public Contract Regulations 2015, but without undertaking a new competitive procurement process.
- 2.5 It is intended the direct call-off procurement process will be completed and the contract awarded in mid-July. It is anticipated the contract value will be approximately £2,300,000 over a seven year-period (5-year initial period, with the option to extend for a further 2 x 12 months).
- 2.6 The rates provided by Liquidlogic for each of the components over the contract duration will be in-line with the published pricing structure of Lot 12 of the YPO Framework. The annual charge will increase each year in line with RPI, and Liquidlogic have confirmed that the RPI increase for years 2 – 5 will not exceed 7% i.e., should the published RPI be greater than 7%, then the contract price increase would be capped at 7%.

2.7 The cost of the contract will be funded through provision in the revenue budget within the ICT service.

### **3. Reasons for the Decision**

As the current contract is due to expire and the above system support underpins the day-to-day functions within Adults and Children's Services, the proposed contract renewal with Liquidlogic is considered the most efficient and appropriate means of continuing to support the effective operation of these key Council services.

### **4. Alternative Decisions**

The alternative options are:

- not to proceed with the renewal of the social care case management system. However, this option is not recommended as the existing system underpins the day-to-day-functions within Adults and Children's Services.
- complete a full procurement exercise for a new system. This option is not recommended given we are working successfully with the current solution, and the Council would incur significant costs associated with the procurement and implementation of a new system.

### **5. Recommendation**

It is therefore recommended that the Director of Adult Services approves the renewal of the social care case management system via the proposed direct call-off procurement process, to ensure the continued use of the current Liquidlogic system.