

COALFIELD AREA COMMITTEE

Extraordinary Meeting to be held on Wednesday, 10th May, 2017 at 6:00pm

VENUE – The Community Hall, The Hetton Centre, Welfare Road, Hetton le Hole, DH5 9NE

Membership

Cllrs Allen, Blackburn, Cummings (Alternate Vice Chair of the Area Committee and Chair of the Place Board), Heron, Johnston, Lawson (Chair), Scullion, Speding, Turner, M. Turton, W. Turton (Vice Chair of the Area Committee and Chair of the People Board) and G. Walker.

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| 1. (a) Chairman's Welcome; | - |
| (b) Apologies for Absence; and | - |
| (c) Declarations of Interest. | - |
| 2. Local Services Schedule 2017/2018 | 1 |
| Report of the Head of Place Management (copy attached.) | |

ELAINE WAUGH

Head of Law and Governance

2nd May, 2017

Contact: Christine Tilley, Governance Services Team Leader Tel: 561 1345
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Information contained in this agenda can be made available in other languages and formats on request.

10 May 2017

REPORT OF THE HEAD OF PLACE MANAGEMENT

Local Services Report

1 Purpose of Report

- 1.1 To review and approve the Local Services Area Delivery Plan for the Coalfield area for 2017/2018 as recommended by the Coalfield Place Board.

2. Background

- 2.1 Since 2010 the government has severely cut the funding it gives local authorities, and is continuing to do so. There is also an increasing demand for services, particularly in relation to adults and children's social care. The council has already saved £207million since 2010 whilst protecting and improving front-line services. To-date these savings have been delivered in a planned way in order to protect the city from the worst impact of this financial challenge. The council now needs to make further savings of £110million by 2020 (the equivalent of £873 per household), of which at least £40million had to be made in 2016/17.
- 2.2 To enable the efficiencies to be achieved from the Place Management Service, a new operating model for RLS in this area has been developed by the Coalfield Place Board Members.

3. Process undertaken

- 3.1 A series of workshops were held throughout March, April and finally in May 2016, between members and officers. Local intelligence, current service standards and delivery arrangements were utilised to determine the new affordable service patterns to ensure resources allocated within the new operating model are as efficient and effective as possible.
- 3.2 Due to the reduction in resources it will be critical to ensure minimal resource down-time and therefore determining the Place Board's key priorities for their area to maximise use of equipment as well as skilled human resources was an imperative part of the process.

4. Key priorities identified

- 4.1 To identify the annual priorities for this area, (both geographical and in terms of types of services delivered), it was important to understand current service standards aligned to land ownership, partnerships, crime and anti-social behaviour as well as longer-term opportunities for community and local business support.

5. Outcomes and Service Standards

- 5.1 Service patterns have been developed by the Place Board taking into consideration the key priorities highlighted by members to maximise full use of available resources. These service patterns will be presented by the Head of Place Management and RLS officers to the Area Committee.
- 5.2 It is acknowledged that the future operation will differ from that which has been delivered in the past, therefore service performance will be monitored throughout the year to ensure that any significant issues which arise from the changes can be reviewed.

- 5.3 The City Council is committed to community development approaches and developing a strong, positive and enabling relationship with local residents and community groups, so that more work can be delivered through partnership working. To enable this, Local Services will support the Area Arrangements Service to ensure the best outcomes for our communities are achieved
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6. Recommendations

6.1 Members are requested to:-

- a. Note the contents of the report.
- b. Approve the Coalfield Place Board's Local Services Area Delivery Plan for 2017/2018.
- c. Delegate the responsibility to oversee the development and delivery of the 2017/2018 Local Services Area Delivery Plan to the Place Board.

Contact Officer: Ian Richardson, Assistant Head of Street Scene: RLS
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Cleansing Schedules and Grass Cutting frequencies – Coalfields 2017

| Activity | Land Type | East Area Locations | Frequency | W/C dates |
|--|--|---|-------------|---------------------|
| Cleansing. <i>(incl. Compact sweeper operations, bin serving, litter picking & leaf removal)</i> | High Density Residential Housing Areas <i>(Areas consisting of predominantly terraced houses with rear service lanes)</i> | Easington Lane Hetton Houghton Fence Houses Shiney Row Old Penshaw | Weekly | - |
| | Housing Estates <i>(Residential housing areas without rear lanes)</i> | Easington Lane Hetton Low Moorsley East Rainton Hetton Downs Houghton - Burnside / Sunnyside / Copt Leigh Newbottle Philadelphia New Herrington Fence Houses Shiney Row Penshaw Mount Pleasant Fatfield | fortnightly | See week 2 schedule |
| | Main arterial routes <i>(Main roads)</i> | A183 Chester Road A182 Hillside Way | Weekly | - |
| | High Speed Roads <i>(Road over 50 mph or roads requiring traffic management to undertake works)</i> | A690 Durham Road A183 Chester Road A182 Washington Highway | Annually x2 | April + Sept |
| | City and Town Centres <i>(City Centre Retail area and main street shopping areas)</i> | Easington Lane Hetton Town Centre and Market Street Houghton Fence Houses Shiney Row New Herrington | Daily | - |
| | | - | | - |

Cleansing Schedules and Grass Cutting frequencies – Coalfields 2017

| Activity | Land Type | East Area Locations | Frequency | W/C dates |
|--|--|---|--------------|---------------------|
| Grass Cutting. <i>(Incl. Strimming, mini-tractor work, pedestrian mowers and case tractor operations)</i> <i>(Excludes Sport pitches)</i> | Cemeteries | Easington Lane Hetton Houghton | 2 weekly | See week 2 schedule |
| | Parks <i>(key parks only)</i> | Hetton Lyons Country Park Herrington Country Park | Differential | - |
| | Fixed Play Sites <i>(Children's Play areas and play sites incl. kick about goal locations)</i> | — | 3 weekly | See week 3 schedule |
| | Open Spaces <i>(cultivated grassed areas and open spaces, cut with a tractor)</i> | Brick Garth Elemore Vale Whitehill Road South Hetton Road Hetton Lyons Country Park Hetton Park The Downs Stephenson's Trail High Moorsley Farm Park Estate King George Field Kirklea Field Old Durham Road Hangman's Lane Grasswell Pit Heap Littleburn Kierhardy Gilpin Woods Grasswell Rectory Show Field Flint Mill Hillside | 3 weekly | See week 3 schedule |

Cleansing Schedules and Grass Cutting frequencies – Coalfields 2017

| | | | | |
|--|---|--|----------|---------------------|
| | | Market Crescent Boundary Field Barnwell Field Shiney Open | | |
| | Grass Verge – Priority Area <i>(Verges on arterial routes leading directly to City or Town Centres)</i> | Top Dairy Lane / Broadway Hillside Way A182 Houghton to Hetton | 2 weekly | See week 2 schedule |
| | Grass Verge – Main Road (verges on main roads) | A183 Chester Road Mount Pleasant | 3 weekly | See week 3 schedule |
| | Grass Verge – Residential areas <i>(Grass verge within housing estates or on 'B' roads)</i> | All wards | 4 weekly | See week4 schedule |

| Week 2 schedule W/C dates | Week 3 schedule W/C dates | Week 4 schedule W/C dates |
|------------------------------|------------------------------|------------------------------|
| 3 - 7 April | 10 – 14 April | 17 – 21 April |
| 17 - 21 April | 01 – 05 May | 15 – 19 May |
| 01 - 05 May | 22 – 26 May | 12 –16 June |
| 15 - 19 May | 12 - 16 June | 10 – 14 July |
| 29 May – 02 June | 03 - 07 July | 07 - 11 August |
| 12 - 16 June | 24 – 28 July | 04 - 08 September |
| 26 – 30 June | 14 – 18 August | 02 - 06 October |
| 10 – 14 July | 04 – 08 September | 30 October – 03 November |
| 24 – 28 July | 25 – 29 September | |
| 07 – 11 August | 16 – 20 October | |
| 21 – 25 August | | |
| 04 – 08 September | | |
| 18 – 22 September | | |
| 02 - 06 October | | |
| 16- 20 October | | |
| 30 October – 03 November | | |