

Item 5 Annex 5

Proposal – Community Health Information Points (CHIPs)

The West has 4 CHIPS machines located within community venues across the area, these community groups elected not to charge for use of the systems and did not seek to generate income from advertising as suggested, therefore would need to find funding to repair/maintain from their own budgets.

The CHIPS machines in the West are located as follows:

Thorney Close Action and Enterprise Centre – ICT records show this was gifted to SNCBC and located within the centre. SNCBC seem unaware that this was gifted to them as part of the digital challenge programme and have confirmed that the unit has been out of order for some time.

Jubilee Centre – The unit was actively used by the centre to support their ongoing programmes for the community particularly the health programme Feeling Fit and Fine. The unit broke down in December 2012 and quotes from the supplier to replace the screen and fix the unit have been quoted at £400 for the screen, £250 for on site visit and £40 per hour for engineers time.

St Mary's and St Peter's - The CHIPS unit is in working order and they have not needed any repairs or maintenance on the unit. It is used daily by users of the project and is being used to support the wellness of members.

Pennywell Community Centre – The CHIPS machine was inherited from the Tansey Centre and is currently in working order. The Committee are not keen to have the unit switched on due to possible usage of energy costs. Users of the project do want to use the unit but as it takes time to boot up from the switched on position it can put some people off.

Ownership of units: not known in one location and therefore unit not maintained or used to support improving the health of local people.

Location of units: are the units being used in the right way in the current locations to support residents understanding health issues and how these may be improved?

2 of the 4 units in the West are broken and not in use, as groups decided not to make provision to generate income to cover the cost, the groups do not have the funding to repair the cost of the machines.

Provision for future repair and maintenance of the units has not been made.

Contact Officer: Julie Lynn, West Area Community Officer, Tel 0191 5611032