

# Transforming lives

The work we are doing is transforming lives. We're supporting some of the city's most vulnerable people to realise their potential in new homes that enable and empower them to live independently for longer. We are also providing the opportunity for residents to live in high standard, fully refurbished homes.



**Robert Cooper, 73, relocated to one of five new bungalows in Elmwood Avenue, Southwick, after a long-term condition made life in his two-storey home difficult to manage.**

"I have pulmonary fibrosis, and it was becoming a real strain getting up and down the stairs in my old house," explains Rob, who lives alone.

"I lived in Wear View for a long time, but I had downsized and moved to Houghton a few years ago. My family live in Redhouse, so they wanted me to look for something closer to them.

I put my name down for a new house and I was delighted when the council got in touch to offer me a brand-new bungalow."

"I was speechless when I came and saw this place. It's absolutely perfect. It would hard to find one thing to complain about. The team at the council who helped me with this were absolutely brilliant. They made sure I knew where everything was when I moved in and helped me feel really settled."



**Leoni Simpson was handed the keys to her beautiful new home in Pallion in September 2020 after the property was brought back to life having stood empty for a year.**

The semi-detached house was completely refurbished to bring it up to the high standard required by the council, ready to rent, with Leoni becoming the first council tenant in 20 years.

"I've been looking for somewhere for a while, so I was over the moon when I was offered this. It's lovely inside. I've hit really lucky."



## Annual Housing Report 2021–22

### Get in touch

If you would like to speak to us please get in touch:

**Email:** [sunderlandhousing@ Sunderland.gov.uk](mailto:sunderlandhousing@ Sunderland.gov.uk)

**Call:** 0191 520 5551

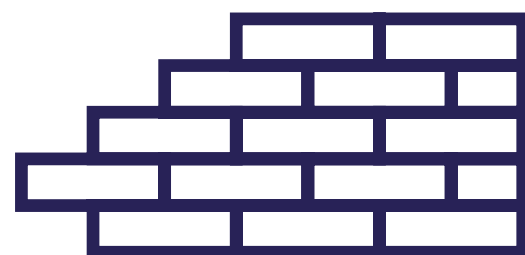
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# Annual Housing Report

2021–22



After a 20-year break, council housing returned to Sunderland City Council in 2020 and the first tenancy commenced in September of that year.

The aspiration of delivering council housing became a reality and this report details our highlights for the year 2021–22. Our vision is to forge a healthy, dynamic future for the city and our residents in line with the city plan.



## Investing in homes

With £59 million worth of investment, we aim to deliver 117 new build bungalows across the city and create 362 family homes.

We also want to help those who are most vulnerable in the community and create **95 homes** that will be supported accommodation.

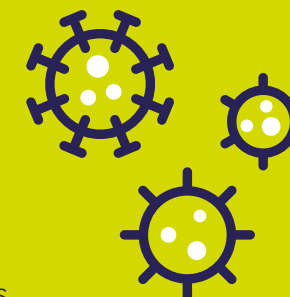


## Coping with the Covid-19 pandemic

Few could have foreseen the global events due to the pandemic last year, but Sunderland City Council continued to develop the housing service whilst putting our tenants at the heart of everything.

Despite many challenges, our Development Team continued to deliver throughout the pandemic and refurbished 68 new homes.

The Housing Team received **1,911** applications for housing during this year and we let **68** new tenancies with **100%** of new tenants receiving an affordability assessment and welcome visit. Of the **68** new tenancies **98%** were successful in sustaining a tenancy.



## 2021–22 Facts and figures



**68**

Refurbished homes



**100%**

Total repairs completed within the set timescales



**100%**

Gas and electrical safety checks within the statutory timescale of one year



**£21k**

Money spent on house repairs



**68**

Number of new tenancies



**68**

Affordability assessments carried out



**1**

Anti-social behaviour case



**1,911**

Housing Applications processed



**£5.6m**

Money spent developing new homes



**£300k**

Money spent acquiring homes from developers



**£137k**

Money spent on wages and salaries



**0**

Complaints received