Population	Child Poverty	Unemployed	Older People in Poverty	Older People Living Alone	Can not Speak English	IMD Ward Rank (/25)	IMD Score
10786	600	3.3%	31.0%	39.8%	0.4%	9	35.10

Income Deprivation	Ave. Download Speed
23.5%	136.01

Digital Inclusion Scoreboard | Castle

Existing Digital Provision

Community Opportunities offers Wi-Fi access, along with access to digital devices. Residents can access 1-2-1 support, timetabled sessions or drop in sessions. Hylton Castle Community Hub provide all the support above, in addition to being a registered Data Bank.,

Working with Schools on digital careers, work placements and T-qualifications

Currently building links with VCS organisations, including schools to provide further support

Encouraging organisations to share activities to a centralised hub to support social prescribing to raise awareness of support available

Significantly influencing investment to install broadband provision in all areas, to ensure no one and no where is left behind

Challenges to Address

Local insights suggests that low personal data allowances; access to digital devices and lack of digital skills and money are common barriers to digital inclusion.

People more at risk of digital exclusion are children and young people; people without a job; people on low wages. Further consideration for Veterans, single parents and people with disabilities.

Higher levels of children and older people living in poverty, unemployment, income deprivation and older people living alone which may contribute towards loneliness.

Hylton Castle Community Hub, Coleridge Road is a short term lease to Hylton Castle Trust to deliver warm space therefore the challenge is as to whether the Trust wish to extend this lease

Limited broadband availability to buildings include: Hylton Castle Trust, Castletown CA, St. Bedes Community Venue

Potential Opportunities for Members

Develop more spaces for people to access face to face digital support.

Raise awareness and encourage sign up to the NCCE at Castleview, The New Bridge, Town End Farm, Castletown, Hylton Castle, Trinity, The Link School and Behaviour Support Service at Springwell Dene.

Deliver marketing campaigns to tackle digital exclusion e.g. low cost broadband, being safe online, etc.

Set up a Tech Mates / Buddies Volunteering Scheme

Encourage sign up to the Digital Inclusion Network and operate data banks (like a food bank but instead provides free SIM cards)

Set up IT donation points and encourage people to gift their old devices which can be upcycled and reused

Set up a Digital Device Loan Scheme or Lending Libraries for digitally excluded households

Promote digital skills and training to residents, volunteers and partners