

HEALTH AND WELLBEING SCRUTINY COMMITTEE

AGENDA

Meeting to be held on Tuesday, 28th March, 2023 at 5.30pm in
Committee Room 1, at City Hall, Plater Way, Sunderland, SR1 3AA

Membership

Cllrs Ayre, Bond, Butler (Chairman), Chisnall (Vice-Chairman), Heron, Mann, McDonough, Potts, Speding, D. Trueman, Usher and M. Walker

ITEM		PAGE
1.	Apologies for Absence	-
2.	Minutes of the meeting of the Committee held on 28th February, 2023 (copy attached)	1
3.	Declarations of Interest (including Whipping Declarations)	-
	Part A – Cabinet Referrals and Responses	
	No Items	
	Part B – Scrutiny Business	
4.	Improving Access to General Practice	9
	Report of North East and North Cumbria (NENC) Integrated Care Board (ICB) Place Director for Sunderland (copy attached)	

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Information contained in this agenda can be made available in other languages and formats on request

5.	Annual Report 2022/23	18
	Report of the Scrutiny, Mayoral and Members' Support Coordinator (copy attached)	
6.	Annual Work Programme 2022/23	23
	Report of the Scrutiny, Mayoral and Members' Support Coordinator (copy attached)	
7.	Notice of Key Decisions	26
	Report of the Scrutiny, Mayoral and Members' Support Coordinator (copy attached).	
	Part C – Health Substantial Variations to Service	-
	No Items	
	Part D – CCFA/Members Items/Petitions	-
	No Items	

E. WAUGH,
Assistant Director of Law and Governance,
City Hall,
SUNDERLAND.

20th March, 2023

At a meeting of the HEALTH AND WELLBEING SCRUTINY COMMITTEE held in Committee Room 1 of the CITY HALL, SUNDERLAND on TUESDAY, 28 FEBRUARY, 2023 at 5:30pm.

Present:-

Councillor Butler in the Chair

Councillors Ayre, Bond, Chisnall, Heron, Mann, McDonough, Potts, D. Trueman, Usher and M. Walker

Also in attendance:-

Mr. Mark Cotton – Deputy Chief Executive and Assistant Director of Communications and Engagement, North East Ambulance Service

Mr. Nigel Cummings – Scrutiny Officer, Sunderland City Council

Ms. Lisa Forster – Contract Manager, North East and North Cumbria Integrated Care Board

Mr. Darren Green – Head of Operations (Centre), North East Ambulance Service

Ms. Joanne Stewart – Principal Governance Services Officer, Sunderland City Council

Mr. Scott Watson – Director of Place (Sunderland), North East and North Cumbria Integrated Care Board

Apologies for Absence

Apologies for absence were given on behalf of Councillor Speding and on behalf of Ms. Gerry Taylor

Minutes of the last meeting of the Committee held on 31st January, 2023

1. RESOLVED that the minutes of the last meeting of the Health and Wellbeing Scrutiny Committee held on 31st January, 2023 (copies circulated) be confirmed and signed as a correct record.

Declarations of Interest (including Whipping Declarations)

Councillor Butler made an open declaration as he may have a professional interest in items on the agenda as an employee of North Cumbria Integrated Care Services.

North East Ambulance Service – Performance Update 2023

The Deputy Chief Executive and Assistant Director of Communication and Engagement of North East Ambulance Service submitted a report, attaching a presentation which provided an overview of activity and performance for the North East Ambulance Service.

(for copy report – see original minutes)

Mr. Mark Cotton, Deputy Chief Executive and Assistant Director of Communications and Engagement and Mr. Darren Green, Head of Operations (Centre) at North East Ambulance Service (NEAS) provided Members with a presentation which covered a wide range of issues, including:-

- Demand and performance;
- Response times performance;
- Hospital performance; and
- Trust capacity.

(for copy presentation – see original minutes)

The Chairman thanked Mr. Cotton and Mr. Green for their informative and thorough presentation and invited questions and comments from Members.

Councillor McDonough referred to the hospital performance figures and asked if it was felt that residents being unable to get GP appointments could be having an impact on the numbers presenting at accident and emergency (A&E). Mr. Green commented that hospital capacity was a challenge and there were issues around the ability of hospitals to discharge patients to community care and it was felt that this was creating more of a burden than lack of GP access, although there was no single specific cause. He explained they had seen a high volume of respiratory and flu related cases which in itself had driven more presentations at A&E and 999 calls.

In a follow up question Councillor McDonough asked if the problems with A&E were rectified, would the ambulance service then have the resource to meet the demands upon them and Mr. Green advised that there had been a lot of pressure on the service during January and February, 2023 but they were now seeing a reduction in the pressure on handovers and an improved performance. They were still seeing a lot of category 2 cases; hence there being work undertaken to reduce the demand; but there had been significantly more demand over the last two to four years and there was still the need to increase the resource they had even as A&E pressures reduced.

When asked why demand had increased, Mr. Green advised that it was difficult to answer that definitively, but it stood to reason that the amount of time some residents had been without healthcare during the pandemic could have the potential for a sicker demographic. Social isolation during CoVid had also significantly affected the mental health of some residents and they were seeing the impact of that on services.

Councillor McDonough referred to suggestions made in 2020 that there was a look to reduce the number of ambulances and replace them with a paramedic car and asked if this was still appropriate. Mr. Green explained that it was about the individual and the clinical capability of the resource. They were seeing a much more diverse need for a primary or urgent care resource and less of the more traditional, quick response ambulance. The service looked to identify the right treatment for a patient and the trend nationally was more towards providing a more specialised resource with the car rather than automatically dispatching an ambulance.

Councillor Heron referred to a television programme that had been based within the ambulance service and urged fellow Committee Members to watch it as it had shown first hand what staff were having to deal with; both the call handlers and paramedics. It raised the issues members of staff were having to deal with and the effect it could have on staff mental health but also highlighted the importance of the help they were being offered.

In response to a query from Councillor Usher, Mr. Green advised that the training for a call handler took on average 10 to 12 weeks. Mr. Cotton explained that they had to ensure they were recruiting the correct people to those positions as they had to have a level of resilience to be able to cope with some of the calls they received. He advised that they took more time at the beginning of the recruitment process assessing candidates to ensure they were the right fit for the position and explained that following the training they ran a buddy system so that new members of staff were not left feeling alone once they started to take calls. Mr. Green also advised that they tried to increase the number of internal applications for people who wanted to join the service from other areas.

Councillor Bond referred to the Care Quality Commission (CQC) report which had rated the service as good in 2018; which now required improvement, and the senior management team had also been rated as good; which was now rated at the lowest rating; with the management structure having completely changed since then. The report set out that there was a disconnect between frontline staff and senior management and that it was felt that there was a blame culture and lack of governance. He went on to ask if the recruitment of the new management structure had been external or if the structure had encouraged internal promotion and how they were going to put right the key issues and concerns raised in the 2022 inspection report.

Mr. Cotton commented that the service had been really disappointed to have received the latest inspection report and that it was in part reflective of a very difficult and challenging last two years which had a significant impact on the service and the NHS as a whole. He advised that they had made changes in the senior leadership which had provided a strong platform but highlighted that they needed to continue to improve their governance procedures; not necessarily the issue of individual leaders.

Since the production of the report six months ago they had already made good progress in improving the service but realised there was further to go. The Committee were advised that new appointments had been made to the organisation, both internal and external, recruiting the best individual with the best experience and skills to take forward the service. He advised that they had already made the decision to include a paramedic representative on the Board and an appointment had been made to the director post who would now have the role and direct responsibility to the paramedic workforce. The Chairman welcomed the appointment and commented that this was a very progressive idea as he felt it was important to include those people from the frontline on the Board.

Councillor Bond asked if future presentations could include information on the CQC inspection report and how issues were being addressed, which Mr. Cotton advised he was happy to include in the future but if the Committee wished to discuss the report in detail it may be better to invite other representatives who would be better suited to respond to any detailed questions.

Councillor Walker referred to ARP response times and in particular category three, which he understood to be urgent cases such as a broken bone, and asked what was planned to reduce response times. Mr. Green advised that category four responses were generally serviced by support from Patient Transport Services (PTS) which were a non-clinical, trained workforce; so it was arguably easier to use that resource in times of pressure whilst the clinical workforce were focussing on the higher priorities, category one to three patients. Also, if category three patients were waiting for a length of time then they may be upgraded and fall into a higher category for a quicker response.

To address the issue, they had undertaken a huge recruitment for call handlers, so they could ensure calls were answered and patients triaged appropriately, and they had also made big strides with the paramedic recruitment whilst utilising a third-party provider to assist whilst that recruitment process was undertaken. The University of Sunderland had also oversubscribed students to the course so that they were able to meet demands and needs more appropriately in the future.

Councillor Chisnall gave a huge thank you to the staff for the work they had undertaken during the pandemic and continued to provide through ongoing challenges. She also asked if during CoVid and the lack of GP appointments it had raised the number of calls into the service and if people were now just used to using the service? She also asked if the service received many repeat calls and in relation to staff turnover, what the rate was like once staff were trained and in position?

Mr. Green commented that it was difficult to determine how many patients used the service as they could not contact their GP but advised that every service had seen a huge uplift in the volume of incidents being reported and the acuity and type of illness that was out in the community had definitely shifted since CoVid. In terms of attrition rates, there was a high rate across the service lines, but this was not always because of the stresses of the role and was more due to the fact that a lot of people joined the service as a gateway to move on to the frontline which had always been their ultimate goal. There were pressures and stresses, but he did not feel that this was more in the call handler roles than any other in the service.

Councillor Chisnall referred to the advertised salary and she considered it low in comparison to other call advisor roles considering the stress and the calls they had to handle and asked if this was seen as an issue. Mr. Green commented that it was an area that was being discussed at Government level, and recent strike action had brought more attention to it, but highlighted that people who joined the service did not do so purely for the salary but for the service that they could provide.

In closing the Chairman gave his appreciation for the work the service continued to do and asked if this could be conveyed to staff and having thanked Officers for their informative presentation, it was:-

2. RESOLVED that the performance information contained within the presentation be received and noted.

Adult Mental Health Strategy Update

The Director of Place (Sunderland) at North East and North Cumbria Integrated Care Board submitted a report which provided the Committee with an update on the work that has taken place to implement the Adult Mental Health Strategy for Sunderland which was approved for publication in June 2021.

(for copy report - see original minutes)

Ms. Lisa Forster Contract Manager, North East and North Cumbria Integrated Care Board, took Members through a presentation providing more detail on a number of topics, including:-

- The four phases of building the strategy;
- The vision;
- The three strategic priorities;
- Delivery of the priorities and progress against them; and
- The next steps.

(for copy presentation – see original minutes)

The Chairman thanked Ms. Forster for her informative presentation and commented that he was happy to see the SARA project being referred to as it was now a focal part of the community in Southwick and it was admirable in getting mental health involved and would hopefully make steps forward for residents of the area.

In response to a question from the Chairman to the demographic of people included in the consultation, Ms. Forster commented that throughout the process they referred back to health inequalities, making sure that they captured the thoughts of the whole community, holding focus groups with the BME community and people who were hard of hearing, etc. to ensure they reached as many diverse groups as they could.

The Chairman referred a programme that the Foundation of Light ran; A Game of Two Halves; where he was an ambassador and advised that he had been introduced to a community interest company, Space, who ran a drop in session every Wednesday at the Beacon of Light. This week they had organised a walk to mainly help men who may be struggling with their mental health to discuss any concerns or issues they may have and considered that this would be a good contact for the service. Ms. Forster advised that they ran a mental health newsletter and she was happy to link in with the group to include any details of future events.

Councillor Heron advised that she was Chairman of the VCS Network in the Coalfield area and referred to projects that were being offered in the area such as 'Music for Mind' which had been set up following suicides in the area and raised her concerns regarding the rates of young men taking their own lives.

Ms. Forster agreed that as part of the engagement report they had found that males were difficult to engage with so they were trying alternative methods to reach out to those groups; for example they had ensured that all of the warm hubs would have included raised corner to try and help mental health awareness. She was also a member of the Sunderland Suicide Prevention Action Group and they looked at the

demographics so she could feed that information back and advised that they also had support available for those who had been affected by suicide.

Councillor McDonough asked if within the strategy they had plans for a specific, community-based response to be accessed when someone had taken their own life in an area of the city and referred to a scheme that he was aware of that ran very well in County Durham. Ms. Forster advised that they looked to provide specific guidance and advice, for example they provided a bereavement and grievance service in schools, although it was not specific to suicide. The Suicide Prevention Action Group had a workshop recently and were working to update their action plans and this could be recommended to be included. Mr. Watson commented that it was useful to have received the feedback and if provided with contact details in Durham he could look to have those conversations with them around the service they provided.

Councillor Mann commented that she was glad that separating learning disabilities from autism had been brought up as it had been an issue she had raised a number of times regarding labelling a group together which could result in incorrect diagnosis and treatment and she would be very interested to have a further report back to a future Committee as to how it was developing.

Councillor Mann also referred to the success of the SARA and HALO projects and commented that she would continue to campaign to have them rolled out in her ward and other areas of the city and the community development was essential to getting prevention out around the city and in turn relieve pressure on other services. Ms. Forster commented that there were three hubs in development and they wanted to ensure that these were the right model before expanding further in the city.

In relation to comments from Councillor Mann regarding the crucial transition period from children and young people to adult mental health services, and how from experience it was not working and needed more effort, Ms. Forster advised that there was a review programme in place for the development programme for 2023/24 which she was sure would capture a lot of the issues but she was happy to take any specific queries back to colleagues.

Mr. Watson advised the Committee that there had been a comprehensive plan put in place for Children's Services for the year ahead and he would be happy to ask the Head of Children's Integrated Commissioning to come along to a future Committee to give Members an update with regard to that. It was recognised that there were issues and that those services were not where they would expect or want them to be, and they were keen to drive improvements forward and ensure they were delivering for children and young people in the North East and wider area.

In response to a request for more information around the annual healthcheck from Councillor Ayre, Ms. Forster explained that service users were brought in to check six elements of health such as weight, blood pressure, etc. so they could act upon any abnormalities found. They realised that people with mental health illness were quite hard to engage with so they tried different methods of outreach to include as many as they could.

Councillor Ayre also referred to old attitudes of telling people to just get on with it and pull themselves together, Ms. Forster commented that it had been raised through the

engagement exercise but they were trying to breakdown those barriers and reach out to people so they could engage with services without a stigma being attached to it. Within communities they did as much as they could to educate people and they had found it was more prevalent within the male cohort and the BME community. Through the strategy they wanted to repeat the engagement work in eighteen months time to see if once mental health services were embedded if it was making an impact and changing perceptions and attitudes.

Councillor Mann referred to the assessment procedure for children and young people who had learning disabilities and were non-verbal and commented that it needed some work as she understood it needed to be multi agency but specialists were desperately needed in that area. Ms. Forster advised that she would take the query back to colleagues and get further information for Members as it was not her specialist area.

In closing, the Chairman referred to the dashboard measuring outcomes and asked if a report could be submitted back to the Committee within twelve to eighteen months to provide an update which Ms. Forster advised could be provided.

The Chairman thanked Ms. Forster and Mr. Watson for their attendance, and it was:-

3. RESOLVED that the content of the report and presentation and the progress being made towards the delivery of the Adult Mental health Strategy outcomes in Sunderland be received and noted.

Work Programme 2022/2023

The Scrutiny, Mayoral and Members' Support Coordinator submitted a report (copy circulated) which attached the current work programme for the year and also provided an update on a number of potential topics, as raised by Members, for the Committee's consideration.

(for copy report – see original minutes)

Mr. Cummings, Scrutiny Officer, presented the report advising that the report included a number of potential topics to consider along with a draft Scrutiny Work Programme for 2022/23. He informed the Committee that the work programme was a 'living' document and could continue to incorporate emerging issues as and when they arose throughout the forthcoming year.

Members having considered the report and update, it was:-

4. RESOLVED that the work programme, including amendments, and the update on topics for review during 2022/23, be received and noted.

Notice of Key Decisions

The Strategic Director of People, Communications and Partnerships submitted a report (copy circulated) providing Members with an opportunity to consider those

items on the Executive's Notice of Key Decisions for the 28 day period from 15 February, 2023.

(for copy report – see original minutes)

Mr Cummings, Scrutiny Officer, having advised that if any further Members wished to receive further information on any of the items contained in the notice they should contact him directly, it was:-

5. RESOLVED that the Notice of Key Decisions be received and noted.

The Chairman then closed the meeting having thanked everyone for their attendance and participation.

(Signed) M. BUTLER,
Chairman.

**NORTH EAST & NORTH CUMBRIA (NENC) INTEGRATED CARE BOARD (ICB)
SUNDERLAND REPORT - IMPROVING ACCESS TO GENERAL PRACTICE**

Report of NENC ICB Place Director for Sunderland

1.0 Purpose of the report

1.1 The purpose of this paper is to update the Health and Wellbeing Scrutiny Committee on the work that is being carried out by the ICB primary care team to improve access to general practice in Sunderland.

2.0 Background

2.1 The NHS Long Term Plan commits to improving access to GP services. General practice plays a fundamental role as the 'front door' of the NHS: equitable and responsive access is therefore essential to better patient health.

2.2 Following a letter published in 2022 by NHS England which outlined some of the challenges being faced by general practice regarding capacity and demand, actions were identified locally to review and address some of the issues and areas of concern.

2.3 Access to GP services has also been highlighted as a key national NHS objective. The NHS 2023/24 priorities and operational planning guidance states that ICBs should work with their system partners to develop plans to meet the objectives set out, which include:

- Making it easier for people to contact a GP practice, supporting practices to ensure that everyone who needs an appointment with their GP practice gets one within two weeks and those who contact their practice urgently are assessed the same or next day according to clinical need.
- Continue the trajectory to deliver 50 million more appointments in general practice by the end of March 2024.
- Continue to recruit 26,000 Additional Roles Reimbursement Scheme (ARRS) roles by the end of March 2024.

2.4 Healthcare providers across the country have experienced significant pressures over the winter period and general practice has been the subject of scrutiny in respect of access to services.

2.5 The NENC ICB is committed to improving access for patients and supporting practices to look at various solutions to ease the ever-increasing demand in general practice.

3.0 Plan overview

- 3.1 A project group was convened with partners from across Sunderland to identify areas of concern and potential improvement, looking at access from both the patient's perspective and that of GP practices.
- 3.2 The project group that was formed includes representation from the ICB (Primary Care, Quality and Safety etc), a GP Clinical Lead, GP practice staff (both clinical and non-clinical), Sunderland GP Alliance Extended Access Service (SEAS Healthwatch and the All Together Better Reform Team).
- 3.3 After meeting with group members, it became clear that there could be many areas that fall into the scope of an access project, and that there are interdependencies with several other ongoing projects, such as 'same day and urgent access' and work being undertaken via the digital workstream. Therefore, it was important to ensure all workstreams were linked into each other.

4.0 Objectives

- 4.1 The key objectives that were identified to focus on for the initial phase of the project are:
- GP access data.
 - Practice engagement.
 - Patient engagement.
 - Patient communications plan.
 - Training.
 - Digital support.

5.0 Objective One: GP Access Data (GPAD)

On 24th November 2022 GP Access data was published nationally¹ ; the aim of the publication was to inform users about activity and usage of GP appointments historically and how primary care is impacted by seasonal pressures, such as winter.

Several different data sets have been analysed, such as:

- Number of appointments split by clinician and type.
 - Number of 'in hours' 111 calls (calls made to NHS 111 when practices are open).
 - Number of 'in hours' A&E and Urgent Treatment Centre attendances.
 - Extended access appointment data.
 - GP Patient Survey data.
 - E-consultation data.
- 5.1 What has been identified via the data available is that there are more appointments available in general practice now than there were pre pandemic. Comparing pre-pandemic figures from February 2020, we can see there were 63,473 appointments

provided in Sunderland with either a GP or a Nurse Practitioner, and that has risen to 118,318 in December 2022.

- 5.2 Over that time period we can clearly see the shift in appointment types, going from mainly face to face (f2f) appointments, to non f2f during the lockdown stages of the pandemic, and now to a blend of both (89,346 appointments in December were f2f, 27,727 were via telephone and 1,245 were home visits).
- 5.3 It was also agreed that it would be useful to look at linking the data to see if there is a correlation between the individual datasets, for example number of appointments available and the number of calls to 111 or UTC/A&E attendances. This data was reviewed, and it was found there was no direct correlation between any of the datasets compared. This suggests the way patients book appointments is linked to behaviour rather than availability of appointments.
- 5.4 The next steps in this work will include looking at how the analysis is affected by operational issues, such as how appointments are released, how appointments are offered and how data is recorded within practices (data standardisation).

6.0 Practice engagement

- 6.1 General feedback from practices identifies that despite offering more appointments, and more variation - demand is greater than ever.
- 6.2 As part of the practice engagement a survey was developed and shared with practices to obtain as much information as possible on the following areas:
 - How appointments are allocated at each practice, the split of appointments offered as same day/pre bookable etc and the reasoning for this.
 - How practices treat urgent 'same day' access requests.
 - What issues do practices feel they are having with patient access (demand, workforce, sickness, patient education)?
 - What have practices already implemented to improve access in the last year and what could still be improved?

Several practice managers were also visited by Healthwatch to gain an understanding of the difficulties practices are currently facing.

- 6.3 In summary, below are the key themes addressed from the survey. Twenty-two practices out of 38 completed the survey. The 22 practices that responded represent a patient population of 160,261, which equates to 56% of the total registered patient population. The findings addressed general access to appointments, access to pre-bookable appointments, access to same day appointments, the challenges faced at general practice and the support they would like to receive, achievements they have realised in general practice as well as advertising and promotion in the practice.

Accessing appointments

- All respondents indicated that their practice offered face-to-face and telephone appointments.
- 13 practices indicated their practice offered video appointments although take-up is low.
- All practices stated patients can access appointments on the phone, via the online/NHS app and in person.
- 21 respondents indicated E-Consult is used at their practice with 15 suggesting this is accessed in normal practice opening hours, and 12 indicating this is accessed outside of practice opening hours.

Pre-bookable appointments

- 21 out of the 22 practices who responded indicated that appointments are released on a pre-bookable basis.
- Eight respondents suggested that appointments can be booked two weeks, or up to two weeks in advance.
- Six comments indicated that roughly 50% of appointments for GPs are offered as pre-bookable, with a few comments suggesting the same for ANP/NP appointments.

Same day appointments

- All practices that responded suggested that same day appointments are available at their practice, with one fifth of comments indicating they are released between 8am and 8:30am.
- Twelve practices stated that around 50% of daily appointments with the GP are offered as same day, with over one quarter of comments saying the same for AN/ANP appointments.
- Six practices indicated patients are seen as 'extra' appointments if their need is urgent, and that urgent appointments are passed on to either the on-call clinician or doctor to be triaged.

Challenges and support

- All respondents indicated that increased demand for appointments was a current issue. Some practices stated there was either not enough staff, that recruitment was difficult or that covering holidays etc was difficult.
- The majority of respondents also suggested that patient education/behaviour (unsuitable requests for appointments) was a current issue.
- Just over one quarter indicated they had encountered unreasonable requests or abuse from patients.
- Over half of respondents also indicated that workforce (difficulty in recruiting staff) and sickness (employee illness) were current issues.
- Three practices discussed the need for more staff and 18 practices identified that patient education or awareness is something that requires addressing in the future.

- Most practices would be interested in further signposting training now that there are new roles and services in Primary Care Networks.
- Over two-thirds of practices would be willing to be a pilot site to try and test different ways of working.

Achievements

- Six practices stated they have improved access using digital solutions, with plans for further digital and online support or work to improve patient access.

Advertising/promotion

- All practices stated that they promote other services and ways to obtain healthcare, including pharmacies and extended access. Specifically, respondents commented that they promote pharmacy and extended access, with only three practices stating they promote other services such as social prescribing, IAPT and Wear Recovery.
- 13 respondents suggested that their practice promotes or encourages patients to use E-Consult.

The full summary of this exercise can be found in Appendix 1.

7.0 Patient engagement

7.1 The Sunderland based ICB primary care team has also worked closely with colleagues at Healthwatch to engage with patients regarding access to services.

7.2 During August and September 2022, the ICB and Healthwatch worked in partnership to design and launch a survey to gather people's experiences of accessing their GP practice. There were 1261 respondents to the survey and there were some consistent key findings. The main findings of the survey are as follows:

Booking appointments

- Citywide, half of the survey respondents were either very satisfied or satisfied with the length of time they wait for their call to be answered and most patients gained an appointment within a week.
- Overall, highest levels of satisfaction for booking appointments were in the Coalfields and Washington and lowest levels in the North. The North PCN is developing their plans to improve patient satisfaction. This includes pilots for Physiotherapists and Community Mental Health Support to work alongside practices.
- Most patients citywide booked their appointments via the telephone (84%), with the highest numbers in the Coalfields, East, and Washington PCNs.
- Of those who book their appointments on-line most patients are from the North and the lowest number are in the Coalfields PCN.
- Common issues reported when booking appointments were; long telephone queues, patients being asked to call at 8am, the lack of booking for future appointments, lack of on-line booking facility and lack of f2f appointments with doctors.

Staffing

- Most patients were positive about doctors, nurses and receptionists within the practices and used complimentary comments when describing them.
- Patients commented that they provide high levels of patient care and professionalism and acknowledged the pressures practices were currently facing.

Prescriptions

- Citywide, an overwhelming majority (84%) of respondents were either very satisfied or satisfied with the prescription service at their GP practice.

Extended Access Service (now called Enhanced Access Service)

- Around half of the survey respondents citywide had heard of the service and one third had used it, with highest levels of usage in the North PCN.
- Levels of satisfaction from patients who had used the service were high, with 72% of respondents rating it either excellent or good.
- Highest levels of satisfaction were in the Coalfields PCN area. Bookings to the Extended Access Service were, in the main, booked via the GP practices except in the Coalfields PCN area where most patients (48%) booked via NHS 111.

The full report published by Healthwatch can be found here [GP access report | Healthwatch Sunderland](#)

8.0 Actions

Following on from the patient and public engagement exercise a number of actions have been taken to improve access to GP services.

8.1 Patient communication plan

One of the key areas to come out of both patient and practice engagement is the need for a patient communications plan.

The aim of this plan will be to share as much information as possible relating to the different types of access and appointments that are available, ensuring the information is delivered in a patient friendly manner and caters for all patient needs in Sunderland.

The focus will be to promote the following.

- PCN Additional Roles Reimbursement Scheme roles
- Enhanced Access Service (formerly called Extended Access Service)
- Community Pharmacy Referral Scheme
- Initial triage when making an appointment is necessary to ensure the right care is given at the right time by the right person.

8.2 Training

Practices identified that staff would benefit from further training regarding sign posting and the various new roles and services in primary care. Previously there has been training available for patient navigation and signposting but as it has been a few years since this was introduced, not only have new staff been recruited that could benefit from this, but there are also several different service options available now.

Training has been provided for administrative staff to attend and this has been well received. We will continue to monitor staff training requirements on an ongoing basis.

8.3 Digital support

There are many digital developments that can support access to appointments in GP practices. One of the areas recently introduced is the 'cloud based' telephony system which most practices in Sunderland now have installed. This system has functions available such as sending patients a text message when they are waiting in a queue advising them of alternative options, such as e-consult and other online services.

This system will also make it possible to examine 'dropped call' data. It is hoped that this data will help identify any unmet patient need and potentially identify any correlation between unanswered calls and an increase in Urgent Treatment Centre or A&E demand and patient dissatisfaction

8.4 Triage pilots

For many years, a consistent method of triage of patients wishing to attend General Practice has been a constant source of discussion. Attempts have been made previously to support initiatives to introduce triage models through training of staff to be care navigators, although this has fallen away in recent years due to a number of factors.

To support practices, the ICB invited practices to apply for funding to pilot different triage models over a six-month period. As a result, several triage pilots are now underway which involve the implementation of different systems and ways of working to ensure patients are consulting with the right clinician.

These pilots will be evaluated at the end of the six-month period (June/July 2023) and if successful, could be offered to all practices in Sunderland if they feel it would be beneficial.

8.5 Capacity and demand SLA

All practices in Sunderland have been invited to participate in a capacity and demand Service Level Agreement. This is to compliment the work already undertaken by working with practices to identify transformation areas and to support improved access to GP services.

The aim of the SLA is to undertake capacity and demand assessments of practice access, identify and implement initiatives to improve patient access and investigate patient behaviours more thoroughly.

Practices have been asked to:

- Identify an area within their practice regarding access that they feel could be improved upon and develop an alternative method and pilot this for three months and evaluate the results of this pilot.
- Look at the time-of-day appointments are released and develop an alternative procedure to the '8am rush' to ensure patients are not disadvantaged who cannot call the practice at 8am or cannot get through to the practice at this time.
- Ensure all practice staff are aware of services such as Enhanced Access, the Community Pharmacy Referral Scheme, Social Prescribers etc, and promote these services accordingly.
- Ensure all practice administrative staff have been trained in care navigation and signposting.

8.6 Winter arrangements - Additional clinical and administrative capacity

To help maintain standards of access during the winter months and periods of increased demand, practices in Sunderland have also been offered the opportunity to provide additional clinical hours per week to provide 'same day' bookable appointments.

These appointments are to be provided with either a GP or ANP between 8am and 6pm and can be a mixture of f2f and telephone appointments. The practices are reimbursed for the additional hours they deliver. The additional capacity has been funded between 01 November 2022 and 31 March 2023.

Practices have also been given the opportunity to receive funding support to increase their administrative capacity over the winter months.

The aim of this is to ensure practices can manage the increased demand for services over the winter period, support the administrative delivery requirements of the COVID vaccination programme, identify and support staff who may benefit from additional training regarding care navigation and increase awareness of the additional roles within the Primary Care Network.

9.0 Next steps

9.1 The next phase of the access project will be to evaluate the various pilots underway and identify areas which have worked. These pilots will be evaluated using both practice and patient feedback, working alongside Healthwatch to obtain this. The evaluations will be shared with partners and any best practice shared.

9.2 A patient communication exercise will also be carried out in the coming months, to highlight the different roles available in general practice and the most appropriate use of services. Practices will be expected to support this area of work going forward.

10.0 Recommendations

The Health and Wellbeing Board Scrutiny Committee is asked to:

- Receive this report.
- Note the progress to date.

Report Author:

Suzanne Watson, Primary Care Commissioning Manager, NENC ICB

ⁱ <https://digital.nhs.uk/data-and-information/publications/statistical/appointments-in-general-practice>

ANNUAL REPORT 2022/23

REPORT OF THE SCRUTINY AND MEMBERS' SUPPORT COORDINATOR

1. Purpose of the Report

- 1.1 To approve the Health and Wellbeing Scrutiny Committee report as part of the overall scrutiny annual report 2022/23 that is to be presented to Council.

2. Background

- 2.1 As in the previous 2021/22 municipal year the annual report will be a single combined report of all seven scrutiny committees. The annual report will outline the development in the scrutiny function and provide snapshots of the outcomes achieved during the last 12 months.

3. Current position

- 3.1 The proposed Health and Wellbeing Scrutiny Committee report is attached at **appendix 1** for member's consideration. The report provides a very brief snapshot of some of the main work undertaken by the committee during 2022/23. It should be noted that the report is written from the perspective of the Chair of the Committee reflecting over the year.
- 3.2 Some of the main themes covered in the annual report revolve around the following issues:
- Adult Social Care Review Work;
 - Sunderland Integrated Care Board;
 - Annual Report of the Director of Public Health;
 - Draft Alcohol Strategy;
 - Housing Conditions and the links to health.

4. Conclusion

- 4.1 The Health and Wellbeing Scrutiny Committee has once again developed and carried out an extensive work programme. The Committee has continued to work well with Council Directorates, stakeholders and partner organisations to deliver on this work programme. There are a number of issues that will carry over into the next municipal year and the Committee will hold work programming development sessions with a number of key stakeholders for 2023/24.

5 Recommendation

- 5.1 That Members approve the Health and Wellbeing Scrutiny Committee report for inclusion in the Scrutiny Annual Report 2022/23.

6. Glossary

n/a

Contact Officer: Nigel Cummings, Scrutiny Officer
(0191) 561 1006
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HEALTH AND WELLBEING SCRUTINY COMMITTEE

Chair: Cllr Michael Butler

Vice-Chair: Cllr Alison Chisnall

Committee Members: Councillors Simon Ayre, Malcolm Bond, Juliana Heron, Pam Mann, Dominic McDonough, Julia Potts, Mel Speding, Dorothy Trueman, John Usher and Michael Walker.

I am pleased to be able to present my first annual report as Chair of the Health and Wellbeing Scrutiny Committee. It has been another challenging year as the Council and its partners continue to deal with the impacts of the pandemic as well as the cost-of-living crisis and the continued pressures on health and social care services across the city. The annual report provides a brief summary of some of the issues looked at by the committee through its wide and varied work programme.

Adult social care is an issue that the committee has concentrated on during this year in a number of ways. The Sunderland Safeguarding Adults Board annual report is a regular item received by the committee. Members made a number of observations around the report, discussing the levels of safeguarding referrals and recommending that future reports provide greater detail around the multi-agency approaches used in safeguarding.

The Committee also commenced a task and finish group looking at the challenges facing adult social care in Sunderland. The group looked at a variety of issues around adult social care including the impact of Covid-19, sustainability and resilience and the implication of forthcoming legislation on the sector. The sub-group held a number of sessions with key stakeholders as well as visiting social care providers in their settings to gain a better understanding of the challenges. The final report, including the group's recommendations, will be presented to the Health and Wellbeing Scrutiny Committee before being submitted to a future Cabinet meeting for final approval. It is hoped that the work that has been carried out can shine a light on the adult social care sector, the challenges it faces and look to support the sector in Sunderland.

This year has seen significant change within the NHS as Clinical Commissioning Groups were replaced with Integrated Care Schemes (ICS) across England. Sunderland is part of the North East and North Cumbria ICS and as part of the ICS, Sunderland Integrated Care Board (ICB) manages the budget and provision of health services in Sunderland. Members have received a number of updates from Sunderland ICB looking at the development and continuity of place-based arrangements, developing integrated care partnerships and the strategic aims of the ICB, ensuring the Committee was fully engaged.

The Committee have also continued to look at key ICB performance measures related to NHS services around urgent care, planned care, cancer treatment and mental health. Further reports are also expected on the mental health strategy and the outcomes of the recent GP access review. Members have highlighted a number of issues around GP appointments, hospital waiting lists and GP and nursing vacancies in the City, all of which were being addressed or further information provided. The Committee acknowledges the integral role that Sunderland ICB has in the delivery of health services across the area and will continue to monitor and challenge, where appropriate, around performance.

Another change to the health landscape and a consequence of the pandemic has been the replacement of Public Health England in April 2021 with the UK Health Security Agency (UKHSA), for health protection responsibilities, which provides expertise, information and intelligence to local authority public health teams. The Committee were interested in how the health protection arrangements would be better equipped to tackle major outbreaks or

serious public health incidents. Members were assured that a lot of valuable experience had been gained during the Covid-19 pandemic around situation reporting and communications with the public, businesses and workplaces providing guidance and support.

The Committee was also pleased to receive the Annual Report of the Director of Public Health for 2021/22. The report focused on the pandemic and its impact on the wider determinants of health and health inequalities in Sunderland. The report provided a detailed overview of the key challenges as well as the work and initiatives taking place across the city to improve health outcomes for residents including around the key themes of the healthy city plan in starting, living and ageing well in Sunderland. The report also highlighted the partnership working that was being undertaken to develop a new alcohol strategy for the city, something Members requested for the Committee's work programme.

The draft alcohol strategy was also presented to the Committee and this provided an opportunity for Members to look at the detail of the strategy. Members were reassured that service users were consulted, and their views considered when drafting the strategy. The Committee were interested to monitor the progress of actions within the strategy and have asked that an update report is submitted to the Committee and this will be considered in work programming for next year.

The operational recovery of South Tyneside and Sunderland NHS Foundation Trust remains an important issue for the Committee. Having received an overview of the recovery plan in 2021 the Committee were provided with an update on the current situation covering national guidance, key operational deliverables, cancer care and performance and major pressures. Members were particularly interested in the recruitment and retention of staff as well as the health and wellbeing support being provided for staff. The Committee will continue to monitor the situation and following the most recent Care Quality Commission (CQC) inspection which rated the trust as 'requires improvement' we will look to monitor and seek assurances from the Trust on how it intends to respond to the findings from the CQC inspection.

In recognising the increasing importance of housing to health in light of urban growth, ageing populations and climate change as well as the causal relationships between poor housing and health outcomes, the Committee received a presentation on some of the work being undertaken in Sunderland to improve housing conditions. This included work around cold and poor air quality in the home environment and fuel poverty as part of a Testbed programme with the findings being shared with other local authorities, housing providers and government ministers. The Committee also arranged a point of contact with the housing provider Gentoo for Members issues, to complement the existing relationships that many members have with Gentoo local area teams.

The North East Ambulance Service also provided the Committee with a detailed performance update including on response times, hospital performance and trust capacity. Members of the Committee raised a number of points around the performance in relation to response times and reference was also made to the recently published CQC inspection of the Trust. The Committee have requested that in future updates the ambulance trust keep members updated on improvements and progress made against the CQC inspection findings.

Finally, I would like to take this opportunity, on behalf of the committee, to thank Members, officers, partners and stakeholders who have contributed to the work of the Health and Wellbeing Scrutiny Committee over the year. The health of our City and its communities is a key objective within Sunderland's City Plan and this Committee will continue to challenge and champion health providers and services across Sunderland.

Councillor Michael Butler
Chair of the Health and Wellbeing Scrutiny Committee

DRAFT

WORK PROGRAMME 2022/23

**REPORT OF THE SCRUTINY AND MEMBERS' SUPPORT
COORDINATOR**

1. Purpose of the Report

- 1.1 The report attaches, for Members' information, the current work programme for the Committee's work during the 2022-23 Council year.
- 1.2 The report also provides an update on a number of potential topics as raised by Members, for the Committee's consideration.

2. Background

- 2.1 The work programme is a living document which Committee can develop throughout the year. As a living document the work programme allows Members and Officers to maintain an overview of work planned and undertaken during the Council year.
- 2.2 In order to ensure that the Committee is able to undertake all of its business and respond to emerging issues, there will be scope for additional meetings or visits not detailed in the work programme.
- 2.3 The work programme should reflect the remit of the Committee and the need to balance its responsibility for undertaking scrutiny, performance management and policy review (where necessary).

3. WORK PROGRAMME UPDATE

- 3.1 The Health and Wellbeing Scrutiny Committee raised a number of issues at its work programme development session and a number of these issues have now been programmed into the Committee's work programme for 2022/23.
- 3.2 A number of topics were considered for review and an update on each of these has been provided below for information and further discussion:

Potential Task and Finish work programme items	
Challenges of Adult Social Care in Sunderland (Sunderland City Council)	The Committee is to look at the challenges of adult social care in Sunderland and this is the first task and finish working group that is to be established. Terms of reference and scope of the work have been submitted to the Committee for agreement. <i>This work is now underway.</i>

<p>Adult Mental Health Strategy (Sunderland CCG & CNTW)</p>	<p>To look at the progress on the Adult Mental Health Strategy for the City and look to include input from service providers. Potential to look at this from a neighbourhood perspective and how services are accessed.</p> <p><i>A report was received on 28 February 23 Meeting.</i></p>
<p>GP Access in Sunderland</p>	<p>To understand the role of primary care- raising awareness of the new roles and multidisciplinary teams that now make up General Practice (the different roles and what each does) which can offer alternative appropriate appointments for patients to a GP appointment</p> <ul style="list-style-type: none"> • Access to GP appointments- Face to face / Telephone/ Virtual • Out of Hours provision- to include GP Extended Access and out of hours GP service • Patient experience of using GP and Primary care services <p><i>A report on this is now expected at 28 March 23 Committee Meeting.</i></p>

4. Recommendations

4.1 That the Health and Wellbeing Scrutiny Committee:

- (a) notes and comments on the work programme of the committee, including amendments: and
- (b) notes the update on topics for review during 2022/23.

5. Background Papers

5.1 Scrutiny Agendas and Minutes

Contact Officer: Nigel Cummings
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Nigel.cummings@sunderland.gov.uk

HEALTH AND WELLBEING SCRUTINY COMMITTEE – WORK PROGRAMME 2022-23

REASON FOR INCLUSION		5 JULY 22 D/L:24 JUNE 22	27 SEPTEMBER 22 D/L:2 SEPT 22	4 OCTOBER 22 D/L: 23 SEPT 22	1 NOVEMBER 22 D/L: 21 OCT 22	29 NOVEMBER 22 D/L: 19 NOV 22	3 JANUARY 23 D/L: 23 DEC 23	31 JANUARY 23 D/L: 20 JAN 23	28 FEBRUARY 23 D/L: 17 FEB 23	28 MARCH 23 D/L: 17 MAR 23
Policy Framework / Cabinet Referrals and Responses										
Scrutiny Business		Public Health – Annual Report (Gerry Taylor) Dental Services Update (NHS Improvement)	Task and Finish Working (Nigel Cummings)	Winter Planning (ATB/ICB) SSAB Annual Report (Sunderland Safeguarding Adults Board) Social Care Health Check (Graham King/Ann Dingwall)	Elective Surgery – Update (NHS FT) Integrated Care System Update (Scott Watson – ICB)	Health Protection Arrangements incl. Flu Immunisation Update (Public Health) Maternity Services Assurance Update (NHS FT)	ICB Sunderland Update (Scott Watson)	Housing Conditions and Standards & the impact on Health and Wellbeing (Graham Scanlon) Alcohol Strategy (Gerry Taylor)	MH Strategy Update (Sunderland ICB) North East Ambulance Service Update (Mark Cotton)	GP Access Review Update (Sunderland ICB) Annual Report (Nigel Cummings)
Performance / Service Improvement										
Consultation/ Information & Awareness Raising		Notice of Key Decisions Work Programme 22-23	Notice of Key Decisions Work Programme 22-23	Notice of Key Decisions Work Programme 22-23	Notice of Key Decisions Work Programme 22-23	Notice of Key Decisions Work Programme 22-23	Notice of Key Decisions Work Programme 22-23	Notice of Key Decisions Work Programme 22-23	Notice of Key Decisions Work Programme 22-23	Notice of Key Decisions Work Programme 22-23

NOTICE OF KEY DECISIONS

REPORT OF THE SCRUTINY AND MEMBERS' SUPPORT COORDINATOR

1. PURPOSE OF THE REPORT

- 1.1 To provide Members with an opportunity to consider the items on the Executive's Notice of Key Decisions for the 28-day period from 15 March 2023.

2. BACKGROUND INFORMATION

- 2.1 Holding the Executive to account is one of the main functions of Scrutiny. One of the ways that this can be achieved is by considering the forthcoming decisions of the Executive (as outlined in the Notice of Key Decisions) and deciding whether Scrutiny can add value in advance of the decision being made. This does not negate Non-Executive Members ability to call-in a decision after it has been made.
- 2.2 To this end, the most recent version of the Executive's Notice of Key Decisions is included on the agenda of this Committee. The Notice of Key Decisions for the 28-day period from 15 March 2023 is attached marked **Appendix 1**.

3. CURRENT POSITION

- 3.1 In considering the Notice of Key Decisions, Members are asked to consider only those issues where the Scrutiny Committee could make a contribution which would add value prior to the decision being taken.
- 3.2 In the event of Members having any queries that cannot be dealt with directly in the meeting, a response will be sought from the relevant Directorate.

4. RECOMMENDATION

- 4.1 To consider the Executive's Notice of Key Decisions for the 28-day period from 15 March 2023 at the Scrutiny Committee meeting.

5. BACKGROUND PAPERS

- Cabinet Agenda

Contact Officer : Nigel Cummings, Scrutiny Officer
07554 414 878
Nigel.cummings@sunderland.gov.uk

28 day notice
Notice issued 15 March 2023

The Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012

Notice is given of the following proposed Key Decisions (whether proposed to be taken in public or in private) and of Executive Decisions including key decisions) intended to be considered in a private meeting:-

Item no.	Matter in respect of which a decision is to be made	Decision-maker (if individual, name and title, if body, its name and see below for list of members)	Key Decision Y/N	Anticipated date of decision/ period in which the decision is to be taken	Private meeting Y/N	Reasons for the meeting to be held in private	Documents submitted to the decision-maker in relation to the matter*	Address to obtain further information
221121/734	To provide an update and to seek approval for the change in delivery approach in respect of the Sunderland Heat Network.	Cabinet	Y	16 March 2023 (published on the Notice dated 15 February 2023).	N	Not applicable.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk
220822/736	To update Cabinet on progress of the New Wear Footbridge ("the Scheme") and seek approval to award the main works contract for the Scheme.	Cabinet	Y	16 March 2023 (published on the Notice dated 15 February 2023).	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk

Item no.	Matter in respect of which a decision is to be made	Decision-maker (if individual, name and title, if body, its name and see below for list of members)	Key Decision Y/N	Anticipated date of decision/ period in which the decision is to be taken	Private meeting Y/N	Reasons for the meeting to be held in private	Documents submitted to the decision-maker in relation to the matter*	Address to obtain further information
221101/750	To consider the outcome of the review of the governance and contract arrangements for Together for Children Sunderland Limited and approve the recommended next steps.	Cabinet	Y	16 March 2023 (published on the Notice dated 15 February 2023).	N	Not applicable.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk
221123/754	To seek approval to procure a contractor and negotiate and enter into a build contract for the delivery of 13 one bed apartments at James William Street.	Cabinet	Y	16 March 2023 (published on the Notice dated 15 February 2023).	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk

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221216/767	To seek approval to acquire St. Cuthbert's Methodist Church and associated land to enable the build of 6 specialist supported bungalows and approval to procure a contractor and enter into a build contract for the delivery of the bungalows.	Cabinet	Y	16 March 2023 (published on the Notice dated 15 February 2023).	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk
221216/768	To seek approval to acquire the former Halfway House Public House and, negotiate and enter into a build contract with Bright Ideas in the delivery of 8nos. 1-bed apartments for supported accommodation.	Cabinet	Y	16 March 2023 (published on the Notice dated 15 February 2023).	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk

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221220/769	To approve the 2023 Siglion Business Plan	Cabinet	Y	16 March 2023 (published on the Notice dated 15 February 2023).	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk
230117/772	Changing Places Toilets Programme – Approval of Grant Agreement to Everyone Active to enable funding and installation of CPTs in key leisure venues across the city.	Cabinet	Y	16 March 2023 (published on the Notice dated 15 February 2023).	N	Not applicable.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk
230123/773	To approve The Private Sector Housing Enforcement Policy – Updates and Amendments	Cabinet	Y	16 March 2023 (published on the Notice dated 15 February 2023).	N	Not applicable.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk

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230127/776	To approve a Homelessness Reduction and Rough Sleeping Strategy 2023 – 2028.	Cabinet	Y	16 March 2023 (published on the Notice dated 15 February 2023).	N	Not applicable.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk
230201/779	To Seek approval for the acquisition of a Property on John Street, Sunnyside, Sunderland.	Cabinet	Y	16 March 2023 (published on the Notice dated 15 February 2023).	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk
230207/781	To approve the Highway Maintenance (Including Bridges) and Integrated Transport Capital Programme 2023-2024.	Cabinet	Y	16 March 2023 (published on the Notice dated 15 February 2023).	N	Not applicable.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk

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230208/782	To apply uplift to Public Health contracts where staff are employed on NHS Agenda for Change terms and conditions, in line with Public Health Grant conditions for 2022/23.	Cabinet	Y	16 March 2023 (published on the Notice dated 15 February 2023).	N	Not applicable.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk
230213/784	To approve the disposal of land at Farrington Row, Sunderland for a proposed residential scheme.	Cabinet	Y	16 March 2023 (published on the Notice dated 15 February 2023).	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk

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230215/786	To seek approval for the realignment of property interests at Keel Square.	Cabinet	Y	16 March 2023 (published on the Notice dated 15 February 2023).	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk
221006/744	To approve in principle the establishment of a new police led Road Safety Partnership (Northumbria Road Safety Partnership) embracing the Northumbria Force Area.	Cabinet	Y	16 March to 30 June 2023 (published on the Notice dated 15 February 2023).	N	Not applicable.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk

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230215/785	To approve the payment of financial assistance to a company locating in Sunderland in relation to the company's own investment plans.	Cabinet	Y	16 March to 30 June 2023 (published on the Notice dated 15 February 2023).	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk
210709/612	To authorise the Executive Director of City Development to deliver the Washington F-Pit Museum Heritage Visitor Centre and Albany Park Improvement project, including the procurement of consultants and contractors.	Cabinet	Y	During the period 1 st to 30 th June 2023.	N	Not applicable.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk

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220207/690	To approve the sale of the former Alex Smiles site and to undertake required remedial works.	Cabinet	Y	During the period 1 st to 30 th June 2023.	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk
220524/714	To agree to the grant of an option to sell property at Richmond Street, Sheepfolds, Sunderland.	Cabinet	Y	During the period 1 st to 30 th June 2023.	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet Report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk

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220712/722	To seek agreement to the proposed development strategy of the Council's Self and Custom Build Sites.	Cabinet	Y	During the period 1 st to 30 th June 2023.	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet Report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk
220719/723	To seek approval for the acquisition of Property at Crowtree Road and to grant a lease of the former Crowtree Leisure Centre	Cabinet	Y	During the period 1 st to 30 th June 2023.	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet Report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk

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221018/747	To consider a disposal of land at Silksworth Road, Sunderland.	Cabinet	Y	During the period 1 st to 30 th June 2023.	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet Report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk
221110/753	To seek approval for the Disposal of an Industrial Property in Washington.	Cabinet	Y	During the period 1 st to 30 th June 2023.	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk

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221130/756	To seek approval to procure a contractor and, negotiate and enter into a build contract in the delivery of 55 nos. bungalows and apartments for over 55s at land at St Luke Road.	Cabinet	Y	During the period 1 st to 30 th June 2023.	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk
221220/770	To approve the carrying out of a procurement exercise in order to establish a framework for ground investigation works and geotechnical services. To delegate authority to the Executive Director of City Services in consultation with the Portfolio Holder to conclude the contractual arrangements.	Cabinet	Y	During the period 1 st to 30 th June 2023.	N	Not applicable.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk

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230123/774	To update Cabinet on progress on the Riverside Infrastructure Project (“the Scheme”) and seek approval to commit funds to a programme of projects under this Scheme.	Cabinet	Y	During the period 1 st to 30 th June 2023.	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk
230125/775	To receive a progress update in relation to the Housing Innovation and Construction Skills Academy and approve the proposed next steps	Cabinet	Y	During the period 1 st to 30 th June 2023.	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk

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230130/777	To approve the Housing Delivery Investment Plan future strategic approach.	Cabinet	Y	During the period 1 st to 30 th June 2023.	N	Not applicable.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk
230130/778	To approve the Financial and Lease Agreement details for the New Sunderland Eye Infirmary on Riverside.	Cabinet	Y	During the period 1 st to 30 th June 2023.	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk
230213/783	To make a decision relating to an exchange of land to facilitate to rebuild of St Patrick's RC Primary School (Ryhope)	Cabinet	Y	During the period 1 st to 30 th June 2023.	N	Not applicable	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk

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230309/787	To consider the purchase of 1 Marlow Drive, Moorside, Sunderland.	Cabinet	Y	During the period 1 st to 30 th June 2023.	Y	The report is one which relates to an item during the consideration of which by Cabinet the public are likely to be excluded under Paragraphs 3 of Schedule 12A of the Local Government Act 1972, as amended, as the report will contain information relating to the financial or business affairs of any particular person (including the authority holding that information). The public interest in maintaining this exemption outweighs the public interest in disclosing the information.	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk
230313/788	To seek approval of five Area Committee Area Plans for 2023-2026.	Cabinet	Y	During the period 1 st to 31st July 2023.	N	Not applicable	Cabinet report	Governance Services City Hall Plater Way Sunderland SR1 3AA committees@sunderland.gov.uk

Note; Some of the documents listed may not be available if they are subject to an exemption, prohibition or restriction on disclosure.

Further documents relevant to the matters to be decided can be submitted to the decision-maker. If you wish to request details of those documents (if any) as they become available, or to submit representations about a proposal to hold a meeting in private, you should contact Governance Services at the address below.

Subject to any prohibition or restriction on their disclosure, copies of documents submitted to the decision-maker can also be obtained from the Governance Services team City Hall, Plater Way, Sunderland, or by email to committees@sunderland.gov.uk

***Other documents relevant to the matter may be submitted to the decision maker and requests for details of these documents should be submitted to Governance Services at the address given above.**

Who will decide;

Councillor Graeme Miller – Leader; Councillor Claire Rowntree – Deputy Leader & Clean Green City; Councillor Paul Stewart - Cabinet Secretary; Councillor Louise Farthing – Children, Learning and Skills; Councillor Kelly Chequer – Healthy City; Councillor Linda Williams – Vibrant City; Councillor Kevin Johnston – Dynamic City.

This is the membership of Cabinet as at the date of this notice. Any changes will be specified on a supplementary notice.

Elaine Waugh,
Assistant Director of Law and Governance

15 March 2023