

R CHILDREN
07 January 2021
Jill Colbert, Chief Executive
Together for Children Performance Report
To provide Committee with an overview of performance against the contractual indicators with Sunderland Council. Comments and analysis relates the performance over August to October 2020.
The report below sets out the:
 Six key contractual performance targets with the Council; Table of supporting measures reported to the Council; Service commentary for any supporting measure reported as amber or red, and Summary table showing the RAG rating of all contractual performance targets and supporting measures

Rag Rating Definitions

Red	Indicator is not meeting target and is outside of tolerance range
Amber	Indicator is not meeting target but is within tolerance range
Green	Indicator is meeting or exceeding target
Blue	No data available



CONTRACTUAL KEY PERFORMANCE INDICATORS 2020/21

MEASURE	Annual Target and Tolerance	October 2020 position	TREND/BENCHMARKING DATA	COMMENTARY/IMPROVEMENT ACTION
KPI1 % of Early Help cases that were closed with two or more successful outcomes (TfC)	65% 62% – 64.9%	89.1%	100.00% 90.00% 80.00% 70.00% 60.00% 50.00% Ward Paper	Performance is stable over the period and has remained ahead of performance last year and the annual target.
KPI2 Rate of first- time entrants into the Youth Justice System	375 375.1-402.9	339	400 300 200 100 0 0 Cct 17 - Jan 18 - Apr 18 - Jul 18- Jun Oct 18 - Sep 18 Dec 18 Mar 19 19 Sept 19 Sunderland North East England	The rate of first-time entrants to the criminal justice system (per 100,000 population) has continued to reduce over the past two years. In the latest data, performance is now lower than the North East average. There is a data lag on the data metrics as the data source used is the Police National Computer; data is the most recent publication.



MEASURE	Annual Target and Tolerance	October 2020 position	TREND/BENCHMARKING DATA	COMMENTARY/IMPROVEMENT ACTION
KPI3 % of all referrals with a decision within 24 hours	95% 85% – 94.9%	88.5%	110.0% 90.0% 70.0% 50.0% April Mart June July Bust in the Caroline of the Caroling of the Car	Performance has been mixed for this target over the past couple of months. It is not always possible, to make decisions within 24 hours, for example while waiting for partner agencies to respond to our requests for information. There is strong senior management oversight by Senior Management within Social Care, to ensure the most appropriate practices were followed.
KPI4 % of children subject to a child protection plan who have received a statutory visit within 20 working days	95% 90 % - 94.9%	94.5%	100.0% 90.0% 80.0% 70.0% 60.0% 50.0% April Mart June July Bust in Det Charle in Det C	Performance has remained consistently high over the period. This has been a challenge owing to the pressures of working in a Covid secure way. The performance in the month of October was slightly below target, so reported as amber. In all other months, performance had been above target.



MEASURE	Annual Target and Tolerance	October 2020 position	TREND/BENCHMARKING DATA	COMMENTARY/IMPROVEMENT ACTION
KPI5 % of Cared for Children with 3+ placements in the last 12 months	11% 11.1-13%	10.8%	15.0% 13.0% 11.0% 9.0% 7.0% 5.0% April Mar June Jun Legist Toet of the person of the	Performance has improved for this target over the past couple of months. This measure is reviewed closely by Senior Management in Social Care, and the Leadership Team. The placement moves for all children with three or more placement moves in a 12-month period are scrutinised. They have always been in the best interest of the child and following best social work practice.
KPI6 % of Cared for Children with an up to date Education Plan	85% 80% - 84.9%	89.9%	100.0% 90.0% 80.0% 70.0% 60.0% 50.0% April Med Jure July Legar the Later the Later Later Later March Legar Legar Later L	Performance remains above target throughout the year. The improvement from this year compared to the same point last year is based on improved recording in the case management system.



SUPPORTING INDICATORS 2020/21- performance as at October 2020

REF	Supporting Indicators	Target	Tolerance	Current Position	YTD	RAG	RAG FQY
SM1	Rate of Child in Need	-	-	379.8	379.8	-	-
SM2	Rate of Child Protection	-	-	73.3	73.3	-	-
SM3	Rate of Cared for Children	-	-	113.6	113.6	-	-
SM4	% of referrals that were re-referrals within 12 months	23%	23.1%- 28.9%	22.1%	24.0%	AMBER	YTD
SM5	% of CiN assessments authorised within 45 wds	85%	80% - 84.9%	85.4%	93.2%	GREEN	YTD
SM6	% of children subject to CiN plan who received a visit within 20 working days	75%	70% - 74.9%	90.7%	90.7%	GREEN	Monthly
SM7	% of Cared for Children who have received a statutory visit within timescale	95%	90% - 94.9%	96.3%	96.3%	GREEN	Monthly
SM8	% of cared experienced young people in suitable accommodation (19-21)	85%	80% - 84.9%	n/ava	n/ava	BLUE	Annually
SM9	% of Care Experienced young people who are in employment, education or training (19-21)	40%	35% - 39.9%	n/ava	n/ava	BLUE	Annually
SM10	% of Care Experienced young people contacted within 8 weeks (17-21)	85%	80% - 84.9%	89.7%	89.7%	GREEN	Monthly
SM11	% of established social worker posts filled by agency/interim staff	16%	16.1% - 20%	0.05%	-	GREEN	Monthly
SM12	% of Early Help cases that were closed with two or more successful outcomes (Partner)	-	-	86.8%	81.0%	-	-
SM13	% of children subject to a repeat CP plan (within 2 years)	10%	10.1% - 15%	0.0%	9.0%	GREEN	YTD
SM14	Number of missing from home episodes (& children)	-	-	73 (52)	433 (247)	-	-
SM15	Number of missing from care episodes (& children)	-	-	41 (25)	381 (84)	-	-
SM16	% of children identified at risk of MSET who have a completed MSET Framework	98%	95% - 97.9%	n/a	100%	GREEN	Monthly
SM17	% of children subject to CP plan longer than 2 years	0%	0.1% - 1%	0.0%	0.0%	GREEN	Monthly



SM18	% of children placed with internal foster carers	-	-	56.8%	56.8%	-	-
SM19	% of Cared for Children with a plan of permanence by second review (in period)	-	-	100%	100%	GREEN	Monthly
SM20	Number of Cared for Children who have had unplanned placement moves in the period	-	-	1	10	BLUE	Annually
SM21	Number of internal foster carers	-	-	247	247	-	-
SM22	% of young people who are NEET or whose activity is not known (age $16-17$)	6%	6.1% - 10%	6.5%	6.5%	BLUE	Dec – Feb 2020 Average
SM23	% of established social worker posts that are vacant	15%	15.1% - 20%	1.15%	-	GREEN	Monthly
SM24	Proportion of Education Health Care plans issued in 20 weeks/excluding exception cases	67%	62% - 66.9%	-	-	BLUE	Annually
SM25	The provision of a detailed financial update report to the Executive Director of Corporate Resources within 5 days of the Company Board	100%	95% - 99.9%	100%	-	GREEN	Monthly
SM26	The provision to the S151 Officer of timely School's Finance Reports within 5 days of each Schools Forum meeting	100%	95% - 99.9%	100%	-	GREEN	Quarterly



Commentary on Supporting Measures rated as red or amber

SM4- % of referrals that were re-referrals within 12 months

There have been 363 repeat referrals since April 2020, this is lower than the same point last year, when there were 470 repeat referrals. Also, in the month of October, performance was within the annual target.

Since February, a "closure summary" now exists in the case recording tool, meaning we can clearly state the safety plan for a family when closing a case. This means we can make a better-informed decision about any subsequent referrals for these children, as we can assess the new risk against this plan. Over time, this will help improve the performance against this measure.



SUMMARY OF INDICATORS- WHICH ARE RATED RED, AMBER, GREEN, OR BLUE

REF	Key Performance Indicators	FQY	Α	M	J	J	Α	S	0	N	D	J	F M
KPI1	% of Early Help cases that were closed with two or more successful outcomes (TfC)	YTD	G	G	G	G	G	G	G				
KPI2	Rate of first-time entrants into the Youth Justice System	Q	G	G	G	G	G	G	G				
KPI3	% of all referrals with a decision within 24 hours	M	G	Α	G	G	G	Α	Α				
KPI4	% of children subject to a child protection plan who have received a statutory visit within 20 working days	М	G	G	G	G	G	G	Α				
KPI5	% of Cared for Children with 3+ placements in the last 12 months	M	Α	Α	Α	R	Α	Α	G				
KPI6	% of Cared for Children with an up to date PEP	M	G	G	G	G	G	G	G				
REF	Supporting Indicators	FQY	Α	M	J	J	A	S	0	N	D	J	F M
SM4	% of referrals that were re-referrals within 12 months	YTD	R	Α	Α	Α	G	Α	Α				
SM5	% of Child in Need assessments authorised within 45 wds	YTD	G	G	G	G	G	G	G				
SM6	% of children subject to CIN plan who received a visit within 20 working days	M	G	G	G	G	G	G	G				
SM7	% of Cared for Children who have received a statutory visit within timescale	M	G	G	G	G	G	G	G				
SM8	% of Care Experienced young people in suitable accommodation (19-21)	Α	-	-	-	-	-	-	-				
SM9	% of care leavers who are in employment, education or training (19-21)	Α	-	-	-	-	-		-				
SM10	% of care leavers contacted within 8 weeks (17-21)	M	G	Α	G	Α	Α	G	G				
SM11	% of established social worker posts filled by agency/interim staff	M	G	G	G	G	G	G	G				
SM13	% of children subject to a repeat plan (within 2 years)	M	G	G	G	G	G	Α	G				
SM16	% of children identified at risk of MSET who have a completed MSET Framework	М	G	G	-	G	G	G	G				
SM17	% of children subject to CP plan longer than 2 years	М	G	Α	G	G	G	G	G				
SM19	% of Cared for Children with a plan of permanence by second review (in period)	М	G	G	G	G	G	G	G				
SM20	Number of Cared for Children who have had unplanned placement moves in the period	Α	-	-	-	-	-	-	-				
SM22	% of young people who are NEET or whose activity is not known (age 16 – 17)	3 M AVG	-	-	-	-	-	-	-				
SM23	% of established social worker posts that are vacant	M	G	G	G	G	G	G	G				



SI24	Proportion of Education Health Care plans issued in 20 weeks/excluding exception cases	Α	-	-	-	-	-	-	-		
SM25	The provision of a detailed financial update report to the Executive Director of Corporate Resources within 5 days of the Company Board	М	G	G	G	-	G	G	G		
SM26	The provision to the S151 Officer of timely School's Finance Reports within 5 days of each Schools Forum meeting	Q	-	-	-	-	-	G	-		