

Care Quality Commission











CAA and **UoR**

Dave Jennings / Lynn Hunt / Brian Glaister









How will CAA work?











Assessments

Forward looking, focused on outcomes in local priorities

- Four underpinning themes run through the assessment: sustainability, inequality, vulnerable people and value for money
- Green and red 'flags' signal exceptional performance, improvement or innovation, and significant concerns about future outcomes. In year 1 SSP got no red or green.
- Judgement agreed across inspectorates



A commission









Area Assessment results Year 1

Prosperous City	Good record of attracting business. Economic Masterplan looking to future – history of low wages levels. Good recession response – but risk to future plans.
Learning City	Historic problems with skills, NEETs and attainment. Plans in place, and signs of improvement. Real partnership approach. NEETs near red flag year 1.
Healthy City	Legacy of significant problems and inequalities. Need to ensure all plans finalised. Progress clear, but some key targets missed.
Safe City	Crime lower and reducing. Progress on drugs, safer homes, youth engagement. Clear plans for future.
Attractive & Inclusive	3 rd best of 20 largest cities. Progress on green spaces, information. Housing good, but affordable housing ? Cohesion an issue.









Organisational Assessment Year 1

Managing Performanceperforms well Use of resourcesperforms well

Highlights:

- Council works well with partners •
- Big changes being delivered.
- Recognition that Council got to transform, and lead transformation of City – capacity to do so being enhanced – Corporate Improvement Plan.
- Children's Services performing well •
- Adult social services are excellent
- Good recession response.
- Clear, long term, shared vision. ullet





Organisational Assessment Year 1 (2) Highlights

- Children's Services 'performing well'. Good attainment at 11, big improvements in recent years – now matches similar areas, but 4% below national averages. Inequalities gaps (Asian pupils / SEN) evident, but actions in place. NEETs – 1 in 8 young people.
- Adults Services 'excellent'. Good satisfaction with home & neighbourhood amongst older people, wider range of health & support to live at home.
- Sustainability given a high priority in new developments, with an ambitious carbon plan. Carbon emissions per capita reduced 1.4%.
- Reducing homelessness a top priority. Affordable housing a significant issue. Social Housing good, with very high levels of decency.













Use of Resources

Managing finances Overall score 3

- 1.1 Financial planning 4
- 1.2 Understanding costs & achieving efficiencies 3
- 1.3 Financial reporting 3

Governing the business Overall score 3

2.1 Commissioning & procurement 32.2 Data quality & use of information 32.3 Good governance 32.4 Risk management & internal control 4













Use of Resources

Managing resources Overall Score 2

- 3.1 Natural resources 2
- 3.2 Strategic asset management 2
- 3.3 Workforce Not assessed



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