

Washington Neighbourhood Delivery Plan 2020 / 2023

(Agreed 30th July 2020)



The Plan is a working document, which will include addition information from other public sector partners and VCS Area Network, where relevant.

The Plan commits the Area Committee to a significant number of priorities, which will be delivered within Washington, to address the key issues raised by residents. The Plan will be monitored by the Area Committee and actions will be addressed throughout the next three years via the Washington Neighbourhood and Communities Board.

Residents will be able to monitor delivery of the plan via the online activity tracker which will be available to access at www.sunderland.gov.uk as well as through quarterly Area Committee update reports. The Washington Area Priorities for 2020 – 2023 are:

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| 1. Tackle empty properties | 10. Increase 5G access & support digital learning |
| 2. Love Where you Live and Bloom Activities | 11. Healthy and Well Being |
| 3. Ensure enforcement powers are used to tackle those who continue to fly tip, drop litter and spoil the neighbourhood | 12. Support VCS to provide additional local services |
| 4. Flood mitigation | 13. Support local volunteering |
| 5. Invest in Parks, play, cycle and walking routes | 14. Establish Neighbourhood Watch Scheme and continue to help reduce fear of crime through partnership working |
| 6. Plantation and tree management | 15. Local Events |
| 7. Street furniture | 16. Support for young people |
| 8. Transport – Road Safety | 17. Invest in community heritage and celebrate local heritage |
| 9. Highways, pavements and street lighting | |

It is now the responsibility of Washington Area Committee to deliver their Delivery Plan and inform the work programme for the Area Committee and the Neighbourhood and Community Board for the coming months and years.

Neighbourhood Investment priority		
1. Tackle Empty Properties		
Action	Next Steps	Progress Report
<p>Assistant Director Housing to present an update on housing (including ASB issues and fly-tipping at empty/abandoned properties) to Washington Neighbourhood & Community Board</p> <p>Illegal encampments raised as an issue</p>	<p>Washington Area Committee to consider update and how they can enhance and support the offer in the Washington area</p>	<p>To attend Board regularly re relevant strategic updates. ACDL to confirm date of next Board attendance</p> <p>December AC approved £62k Capital funding to implement Mitigation Measures in Washington East and Washington South</p> <p>Following meetings with relevant Officers, the February Board meeting received feedback with regards to outstanding actions raised relating to, sharing of authorised sites to signpost illegal encampments for ‘stop over’ and police powers. Final costs for 10 barriers to be confirmed along with requirements re planning permissions. Once costs are updated an application to Area Committee may be required for additional capital funding</p>
2. Love Where you Live and Bloom Activities		
Action	Next steps	Progress
<p>Continue with Clean and Green community clean ups and litter picks and love where you live campaign projects and campaigns</p>	<p>2020/21 C & G Programme of works confirmed C & G Steering Group meeting 8th September amended due to restrictions and Covid response. ACDL to present update and confirmation of schedule of works to future Board when project recommences</p>	<p>Clean & Green Programme on hold due to restrictions. Staff furloughed. Remaining budget to be reprofiled and combined with new allocation of £15k. Potential end date for project between Jan and March 2022.</p>
<p>Scheme: Additional planters – look into feasibility of resident groups adopting them</p>	<p>ACDL to confirm with Environmental Services how many planters are available, condition and requirements for maintenance and repair</p>	<p>38 planters available for reuse. Discussions underway with Area Manager with regards to options for community groups or VCS or residents to ‘adopt’ them.</p>

Continue with Ward Improvement Project	ACDL followed up on all outstanding works, all claims submitted.	Community Resilience Officers working with relevant ES Officers re outstanding issues and projects. Claims now submitted and confirmed re historical projects
Launch Clean & Green Local Action Small Grants Scheme	ACDL release Call for Projects/Small Grants Scheme Spring 2021	Next round to be released March/April 2021 if restrictions eased – options to link to work of Clean & Green 'Pride in the Neighbourhood' proposals and Together Clean & Green
3. Ensure enforcement powers are used to tackle those who continue to fly tip, drop litter and spoil the neighbourhood		
Action	Next steps	Progress
Look into the feasibility of establishing a Multi-Agency approach to develop a Washington Neighbourhood Management & Enforcement Project (WNMEP)- Focus on Neighbourhood 'enforcement' in village centres, littering on slip roads, use of cameras, vandalism and ASB in parks, play areas and green spaces, and support for environmental volunteers	ACDL established Task & Finish Group for Neighbourhood Management/Enforcement Initiative to receive above information, consider and how they can enhance and support the current offer in Washington	Detailed update report presented to February Board. Recommendation to March Area Committee for Washington Neighbourhood Management and Enforcement Project (NMEP) (Neighbourhood fund)
Together Clean and Green Partnership with Gentoo and other services to continue to tackle/support local enforcement to deal with fly-tipping, dog mess, abandoned trollies	ACDL schedule Together Clean & Green Partnership working group Update to November Board	Meeting January 2021 confirmed 2 of the key priorities for the group were to be included in proposals for the Washington NMEP (as above) - to focus on Barmston and encourage residents to manage household waste in Lower Oxclose. SCC continues to work with Trolleywise and supermarkets to reduce the number of abandoned trollies meeting with the Regional Manager bi-monthly. Alongside proposals for the Washington NMEP, Together Clean & Green keen to roll out extensive education and PR campaign - to promote enforcement messages, encourage tenancy enforcement and to work with local communities to encourage effective Neighbourhood Management. Next meeting April 2021 – discuss adding industrial estates to Action Plan

PR & communications campaign re enforcement	ACDL work with SCC Comms to determine PR & campaigns responsive to local issues. Consider how to fit with corporate approach re enforcement, messages & campaigns, and prosecutions when developing local project.	Campaign/messages to support the proposed WNMEI and Together C & G work – as above
4. Flood Mitigation		
Action	Next Steps	Progress
Washington Flood Mitigation Scheme: Request update to Washington Board (EA/SCC/NW funded)	ACDL request update to November Board	Update report to be presented to April Board re Flood Mitigation Scheme
5. Invest in Parks, play, cycle and walking routes		
Action	Next steps	Progress
Assistant Director for Environmental Services to provide an update to Washington Neighbourhood and Community Board with regards to scope for a Review of Washington Parks and Play in Parks	<p>Washington Area Committee requested to consider update and how they can support the proposed review of Parks and Play in Parks in Washington</p> <p>ACDL to established Task & Finish group to develop a co-ordinated plan for Washington Parks and Play in parks. To consider</p> <ul style="list-style-type: none"> • Service Capacity • City's Play Strategy • Inspection and maintenance regimes for any new development • Plans for investment in parks and green spaces • Dealing with and response to ASB and vandalism of play areas and parks • Opportunities to access S106 • Which of our parks are parks? Or green/open spaces – Albany Park previously designated as open space? • Local issues identified including ongoing ASB/vandalism in parks and green spaces 	Detailed update report presented to February Board. Recommendation to March Area Committee determine WAC contributions to Invest in Parks and Play Cycle routes – Officers attending February Board to provide strategic update with regards to the Local Cycling & Walking Infrastructure Plan

Deliver Usworth Park Development Plan	ACDL to redraft Usworth Park Development Plan. Include review and redraft of Action Plan re Improvements and refurbishment Update to November Board	Detailed update report presented to December Area Committee. Proposals for additional funding included in the 'Invest in Parks' recommendation to March Area Committee
Implementation of review of Princess Anne Park Master Plan	ACDL to continue working with Project Lead to provide regular updates to the Neighbourhood & Community Board	Detailed update report presented to December Area Committee. Proposals for additional funding included in the 'Invest in Parks' recommendation to March Area Committee
Investigate accessing S106 funds/developer funds to improve parks and play	ACDL to liaise with Planning – report to November Board re S106 opportunities	S106 process flow chart and spreadsheet re Washington S106 included in the Performance Update Report to November Board and presented to Dec Area Committee. S106 queries considered as part of discussions re proposals for Fixed Play investment at Feb Board. Invite relevant officers to April board
6. Plantations and tree management		
Action	Next Steps	Progress
Assistant Director for Environmental Services requested to update Neighbourhood & Community Board with regard to the Strategic approach for future management of large plantations close to residential areas. (Currently no pro-active maintenance in place)	Strategic update to April 2021 Board.	Following the successful implementation of the WAC funded tree management scheme (Phase 1 & 2), SCC Officers invited to attend future Board to discuss strategic approach to manage large plantation areas in Washington
7. Street Furniture including litter bins		
Senior Environmental Services Manager requested to provide an update to Cllrs on the Replacement and Renewal Programme	Update to future Board	Requested
8. Highways, pavements and street lighting		
Update Neighbourhood & Communities Board with regard to implementation of agreed VAS Programme	ACDL to provide update to November Board dependent on procurement schedule	VAS signs for the Washington Area received and deployed. Rotation programme agreed and included in previous Board Reports.
Implement Road Safety Education Programme September 2020	ACDL organise meeting Road Safety Team re draft proposals and schemes – complete.	Of the 10 schools contacted with regards to RSE campaign outside of schools only 2 have signed up – St Josephs (WC) and St Bedes (WN).

	Detailed report to November Board and December A with regards to proposals for campaign.	Barmston (WE), Blackfell (WW) and George Washington do not wish to be included in the Campaign - no issues at sites. Still awaiting responses from Biddick, Fatfield, Usworth Colliery, and Rickleton. Officers will follow up when schools return.
Request strategic response to Traffic Management issues raised – enforcement of 20mph areas, speeding, need for additional signage re speed limits, enforcing the bus links and inconsiderate parking around/near to schools	Area Co-ordinator (AC) to consider if other Area Committees are requesting the implementation of additional traffic calming measures and discuss the feasibility and timescales for implementation with relevant officers	Mark Jackson and other members of the Highways Team attended the November Board to discuss and address members concerns. Traffic management/parking issues to be on agenda for April Board
Update to be provided on amount of investment planned by Highways Services for highways, pavements and street lighting replacement programme.	Highways Maintenance Programme for 2021 - 2022 to be presented to Neighbourhood and Community Board for discussion and recommendation to Washington Area Committee	A prioritised list of proposed streets for the 2020/21 Programme presented to February Board and for approval at the March 2021 Area Committee
9. Health and Well Being		
Action	Next Steps	Progress
Develop a co-ordinated approach with relevant partners to support VCS to help the local community eat and learn to prepare/cook healthy meals - Social Kitchen/Learn to Cook Project	ACDL to draft Project Brief/Call for Projects for agreement at next Neighbourhood & Community Board	Project Brief and Call for Projects to be discussed at April NCB with a recommendation to June AC
Continue the Neighbourhood funded Washington Healthy Lifestyles Project	ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs ACDL to provide updates to the Neighbourhood & Community Board	Report/activity confirmed via usual QMR reporting. Request for extension included in the Performance and Review Report presented to the February Board. Recommendation to March Area Committee. No issues to report to Board
Continue to monitor delivery of Neighbourhood funded 'Healthy Action in the Community' projects	ACDL to provide updates to the Neighbourhood & Community Board	2 out of 6 projects complete. Report/activity confirmed via usual QMR reporting. Update provided to board as part of the Performance and Review Report. No issues to report
10. Support the voluntary and community sector to grow capacity and to provide additional services and extend opening times within local community venues		

Action		
Work with and support our VCS and community hubs and support and build capacity of grassroots organisations such as Residents Associations	Strategic approach under development to support, develop and build the capacity of the VCS	Area Community Hubs remain operational with volunteers co-ordinated to provide befriending, shopping support and other practical help such as picking up prescriptions, dog walking etc for those isolating. Area Network Reps Joint meeting scheduled 1st March
Working via the Washington Area VCS Network determine capacity and priorities to enable local organisations to provide additional services/ extended opening times across Washington. Review operational capacity of organisations following pandemic/restrictions/lockdown	Number of WAC funded Project already provide additional services – REACT, WISP, VCS Support, Washington Healthy Lifestyles, Washington Safe Care. Area Co-ordinator to provide update in line with the development of support and capacity building as a strategic approach	Recruitment of 5 x Community Support Workers (1 for each area) now underway. To be employed by SCC to support and represent the local VCS and provide a link and joined up approach to the VCS Alliance. Washington partners have already identified the need to explore and develop a collaborative approach to continuing the work of the Area Hubs as well as working together to meet the needs of those new ‘targets’ identified as needing support due to the pandemic. Partner meeting to discuss project outcomes, governance, opportunities etc and feedback idea and proposals to the next Neighbourhood & Community Board in April
Continue the Neighbourhood Funded ‘Washington Individual Support Project’ to help local residents in acute crisis	ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs ACDL to provide updates to the Neighbourhood & Community Board	Report/activity confirmed via usual QMR reporting. No issues to report to Board Increased numbers being supported during Covid crisis. Request for extension included in the Performance and Review Report presented to the February Board. Recommendation to March AC.
Continue to monitor delivery of Neighbourhood funded ‘Social Isolation’ projects	ACDL to provide updates to the Neighbourhood & Community Board	Report/activity confirmed via usual QMR reporting. Update on progress included in the Performance and Review Report to February Board. No issues to report to Board

Continue the Neighbourhood Fund/CLLD funded REACT Project supporting local residents to access employment and training opportunities, support and advice	ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs ACDL to provide updates to the Neighbourhood & Community Board	Report/activity confirmed via usual QMR reporting. No issues to report to Board. Increased numbers being supported due to Covid crisis. Request for extension included in the Performance and Review Report presented to the February Board. Recommendation to March AC
11. Launch of volunteer platform to support residents to get involved more within their communities. Support local volunteering		
Action	Next steps	Progress
Co-ordinate volunteers from Covid 19 hub and link with our VCS.	Update volunteer platform to enable matching volunteers to future VCS volunteer requirements in the area.	Work continues to support residents via the SCC Area Hubs and co-ordinate volunteers who register on the Volunteer Platform 'Better Impact'
Evaluate the delivery model for the Neighbourhood Fund VCS Support Project and VCS Training Programme– to consider reprofiling outcomes and milestones based on learning from Community Hubs	ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs. Lead has already recognised need to design support around new gaps, beneficiaries recently identified via community hub work. Linked to strategic review re support for VCS. ACDL to provide updates to the Neighbourhood & Community Board	VCS Support Project linked to Hub – review of outcomes and milestones included in the Performance and Review Report to Feb board. Anticipate project ends July 2021
Continue the Neighbourhood funded 'Fire Angels' Project working with vulnerable adults re home safety alarms	ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs ACDL to provide updates to the Neighbourhood & Community Board	No further update received due to pandemic/restrictions. Request update as part of next QMR process
12. Establish Neighbourhood Watch Scheme and continue to reduce fear of crime through a partnership approach		
Action	Next Steps	Progress
Develop local Neighbourhood Watch schemes	ACDL to Schedule joint Police/Cllr meeting (Microsoft Teams) with Inspector and bring information to future board meeting re potential for neighbourhood watch schemes Maintain communication and information sharing established through:	Joint Police/Cllr meeting held 25th November (via Microsoft Teams) – Inspector confirmed a 'scheme' had been launched in north Tyneside. He would feedback to the next Joint meeting with regards to options and best practice

	<ul style="list-style-type: none"> • Washington Area News weekly bulletin • Area Face Book pages • Information sharing to known groups and volunteers • Joint Police/Cllr meeting 	
Continue to utilise LMAPs as forum for multi-agency approach	ACDL to co-ordinate through LMAPs and specific update meetings	ACDLs and Cllr Snowdon continue to report issues raised which require a multi-agency approach. Members were asked to note that LMAPs are intended to be utilised to determine a 'multi agency approach' that can't be resolved through usual channels. Where an issue requires a response from one specific service or partner, then that issue would not normally be considered as requiring a LMAPs response. In most instances a service response is likely to be more timely given LMAPs meets every 10 weeks
13. Support communities to deliver Local Events		
Action		
Continue to update Community Events offer as method to continue to involve local communities and build capacity	Lead to confirm schedule and options for Washington Events 2020/21 programme	Washington Events Programme rolled over to 2021/22. ACDL in discussions with lead with regards to options and alternatives for summer events – dependent on restrictions being eased
14. Support Youth clubs and spaces for young people to be together and feel safe		
Action		
Positive Activities Oct 2020 Call for Projects proposed (NCB 30th April) re 'area' funding £20k	ACDL to draft amended Project Brief for full Area Committee approval by correspondence.	Awarded to SNCBC & ODYPP. Programmes currently being delivered for October half term (Covid secure) with further activities programmed for Christmas and Easter periods. Methodology and further programming to be considered as part of the Youth Provision Task Group (TG3). Proposal to February Board to recommend to March AC, a Project Brief and Call for Projects for 2021/22

Relaunch the 'Can-Do' Project	ACDL to launch Generic 'call' as previous brief. September schedule for applications for presentation to November Board	12th Round presented to November Board: Fatfield PS, Oxclose Academy. Washington Academy and Arts Centre Washington groups all successful. Next round anticipated April 2021
Develop a new 'offer' for young people– a new programme to consider more arts and culture, creative and music?	<p>ACDL to establish Task & Finish Group established. Consider options for 'Remix' type initiative to encourage new delivery partners.</p> <p>ACDL to request all NF initiatives and Washington partners working with young people to survey young people asking for their preferred activities and support. Ask current youth staff for input</p>	Due to restrictions the Washington Youth Council has not met or managed to carry out the additional consultation exercise. They have requested a 4 - 6week period in order to engage with 20 – 35 peers (to be representative of young people re age, gender etc.) and submit their findings and report to the next meeting. The February Board supported the request to agree the next Project Brief to deliver the 'School Holiday Activities/Holiday hunger' programmes 2021/22 was a 12mth programme, included additional sessions to provide activity across all holiday periods, and additional £25k be added to the budget – resulting in £15k per Ward to deliver activities over both age group. Project Brief/Call for Projects to be presented to March Area Committee for approval
Washington Safe Care	ACDL to request lead for Washington Safe Care to share results of survey of young people currently being carried out with regards to need and to inform the group re the needs/gaps of young people at risk of risky behaviour (including increased use of drugs and alcohol during lockdown/Covid) and unhealthy relationships	Report/activity confirmed via usual QMR reporting. No issues to report to Board Request for extension included in the Performance and Review Report presented to the February Board. Recommendation to March AC. WSC has surveyed all contacts (young people) asking for their preferred activities and support needs – the results of this will feed into the WYC Peer consultation for consideration at the next Youth Task Group
Washington Outreach Project	ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs	The project continues to address partner and Cllr hotspot areas re ASB. Report/activity confirmed via usual QMR reporting. No issues to report to Board

	ACDL to provide updates to the Neighbourhood & Community Board	
15. Invest in community heritage and celebrate local heritage		
Action	Next steps	Progress
Consider how to support local heritage including F Pit, Arts Centre Washington and Bowes Railway	<p>ACDL to establish Task and Finish group. Bring together a number of strategies and documents to consider how best to support local heritage:</p> <ul style="list-style-type: none"> • Washington Heritage Strategy • Feasibility Study F Pit/Albany Park • Bid for Culture documents – summarises some of the offer of local heritage groups • Need for archive for collections 	<p>Capital funding application to be presented to March Area Committee for investment in Bowes Railway Museum under Item 3 Area Budget Report</p> <p>Consideration of a further Project Brief and Call for Project to identify a ‘heritage and culture’ organisation to work with the Board and Area Committee to deliver the aims and action plans of the Washington Heritage Strategy. This would also include building the capacity of the smaller heritage and culture-based grassroots groups and organisations, helping heritage organisations and ‘assets’ with regards to accessing funding opportunities and ensuring Washington heritage assets and the developing broader heritage offer are linked together. Next Task Group to discuss and determine project outputs and outcomes for discussion at the next Neighbourhood & Community board scheduled in April</p>
Build on the work of Washington Trust re Blue Plaque installations	As part of the Task & Finish Group, consider mechanism to deliver Washington Heritage Strategy Heritage Action Plan.	As above