CHILDREN, EDUCATION AND SKILLS SCRUTINY COMMITTEE
8 JANUARY 2026

TOGETHER FOR CHILDREN – CUSTOMER FEEDBACK REPORT

REPORT OF THE DIRECTOR OF CHILDREN'S SERVICES

1. Purpose of the Report

1.1 To consider the Together for Children Customer Feedback Report for the period April – September 2025.

2. Background

2.1 Together for Children is committed to listening to those who use its services, and learning from compliments, complaints and feedback in order to improve those services.

2.2 The Customer Feedback report provides an overview of customer feedback received, identifying topics and trends in relation to complaints information and areas of organisational learning that have taken place in response to feedback received.

3 Recommendation

3.1 The Scrutiny Committee is recommended to consider and comment on the information provided regarding the feedback report.