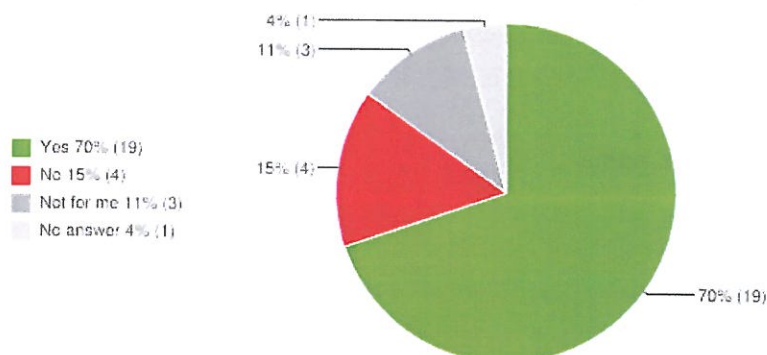
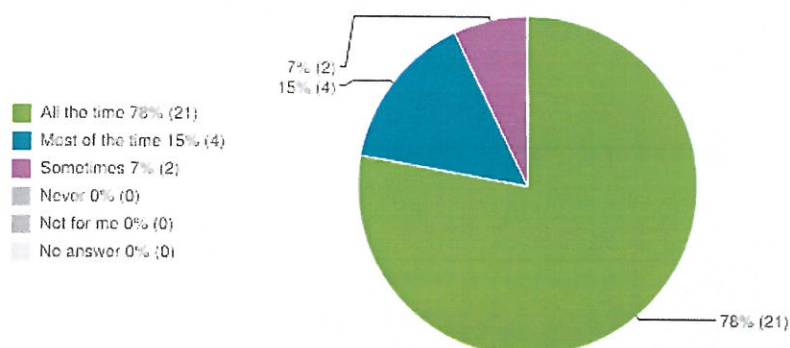


Children's homes: Children and young people (2015)

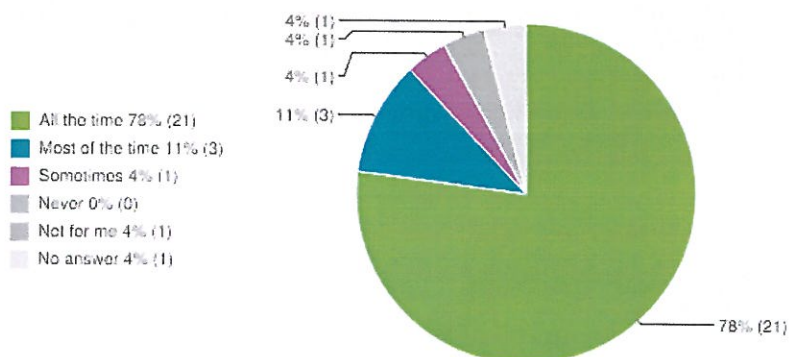
1 I was able to find out lots of useful things about the children's home before I moved in. Things like who you will be living with, what the staff are like, which bedroom will be yours



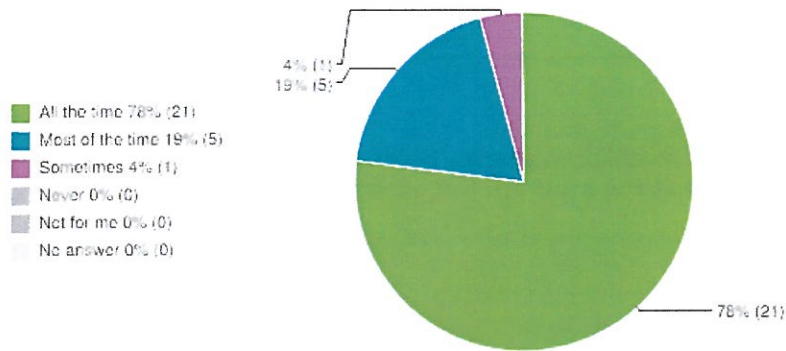
2 I feel safe inside the children's home



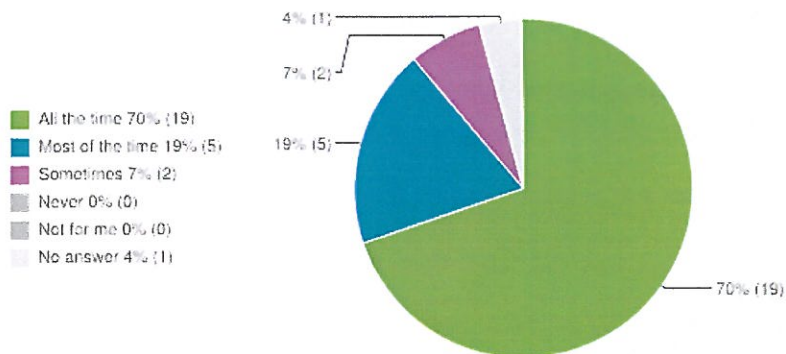
3 I feel safe outside the children's home



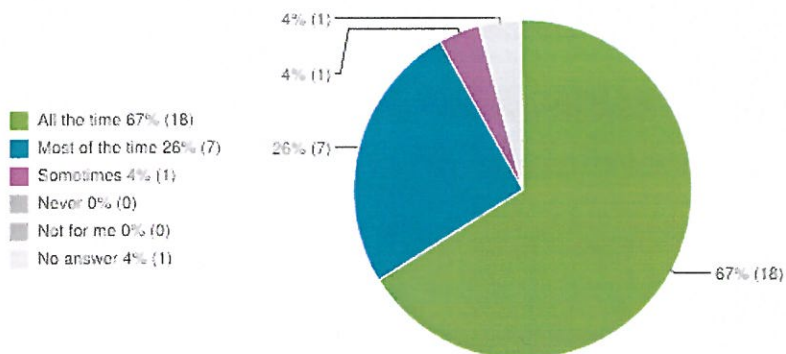
4 Staff look after me well



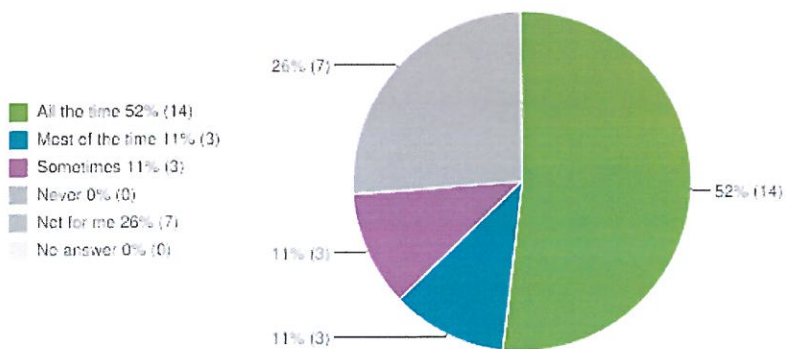
5 Staff spend time with me when I am at the children's home



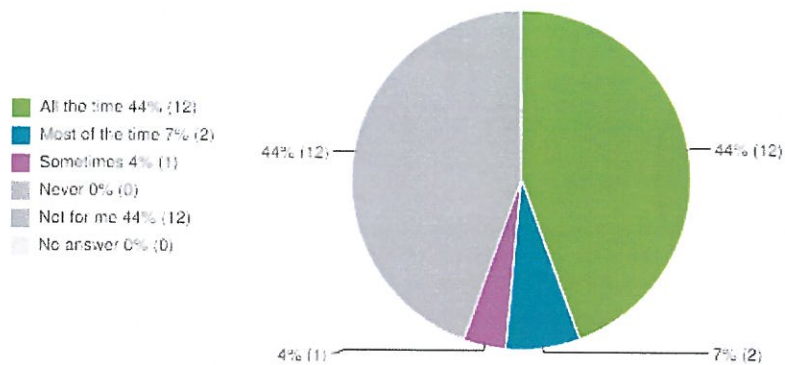
6 Staff make changes to my care because of what I say or explain to me why this cannot happen



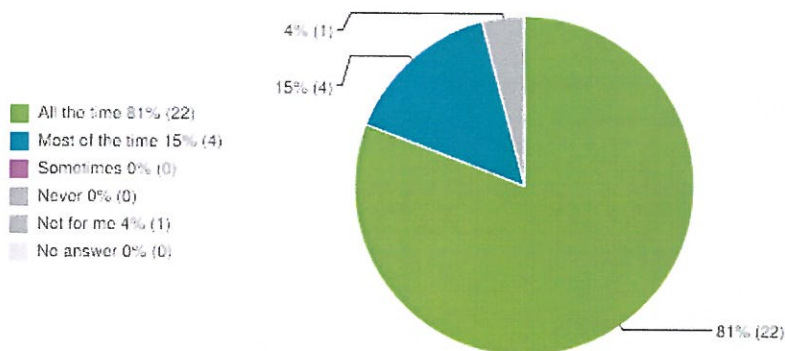
7 My culture is respected and supported



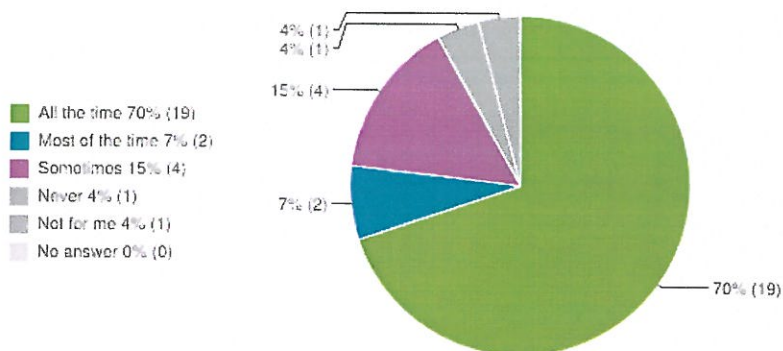
8 My religious beliefs are respected and supported



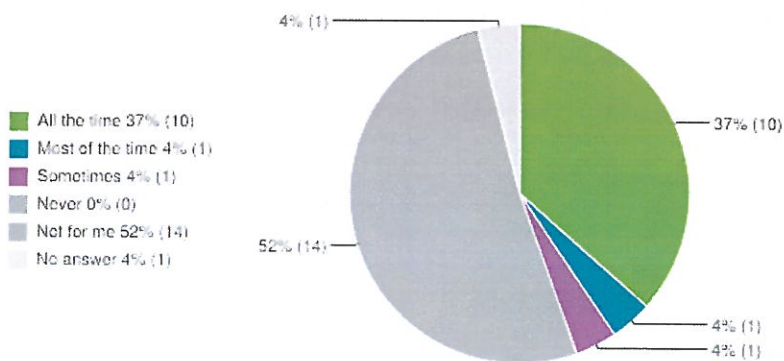
9 Staff deal well with bullying



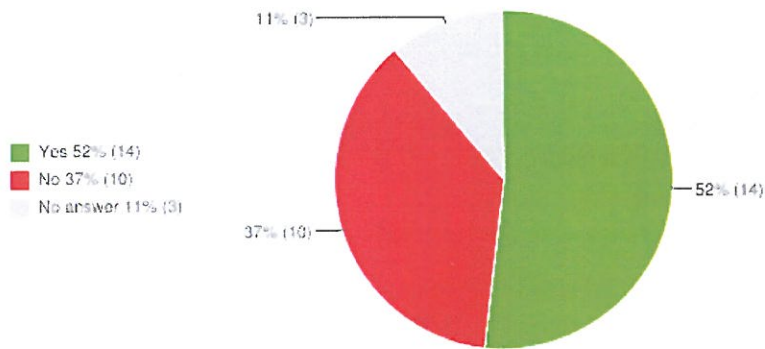
10 I take part in activities I like



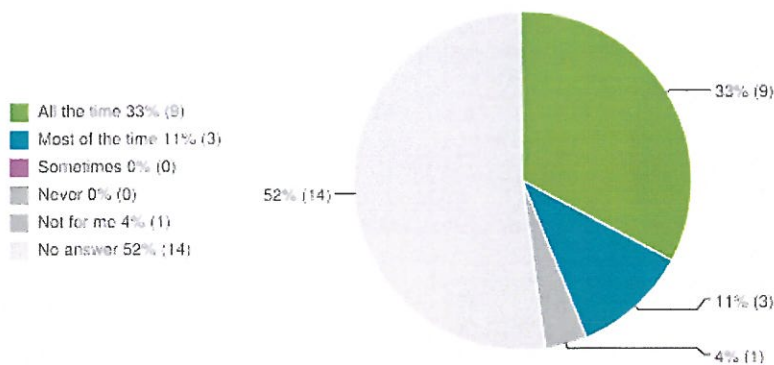
11 If I go missing, I am welcomed back by staff who try to understand why this happened



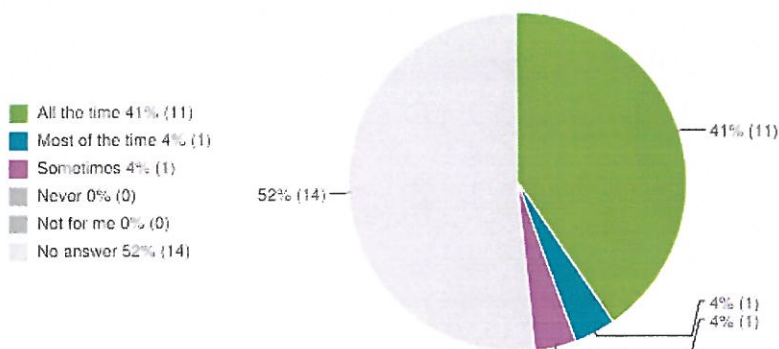
12 Do you get a short breaks service (respite care)?



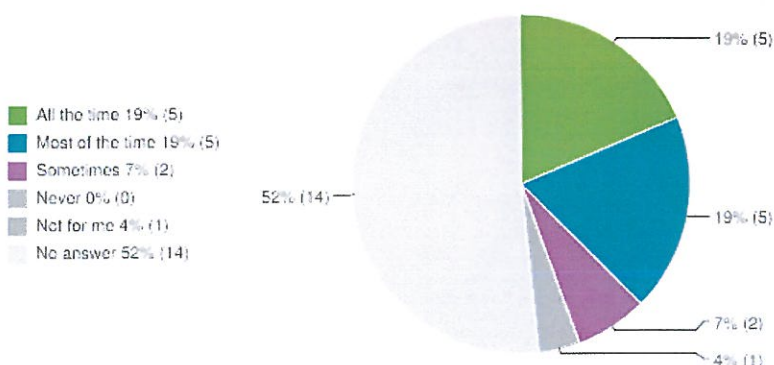
13 Staff help me to understand my feelings about my past and why I am not able to live with my family



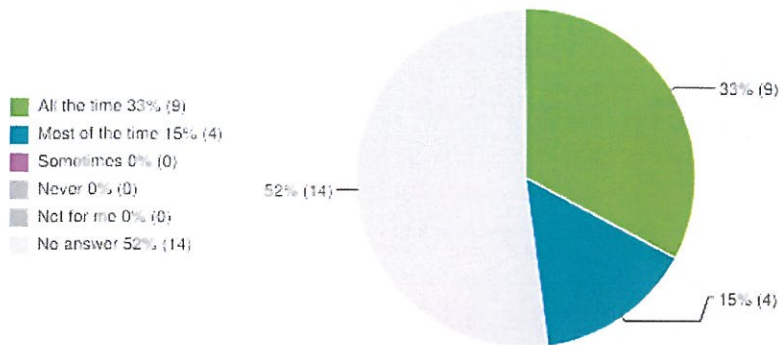
14 Staff help me to learn the things I will need when I'm an adult. Things like paying bills, cooking and keeping a house clean



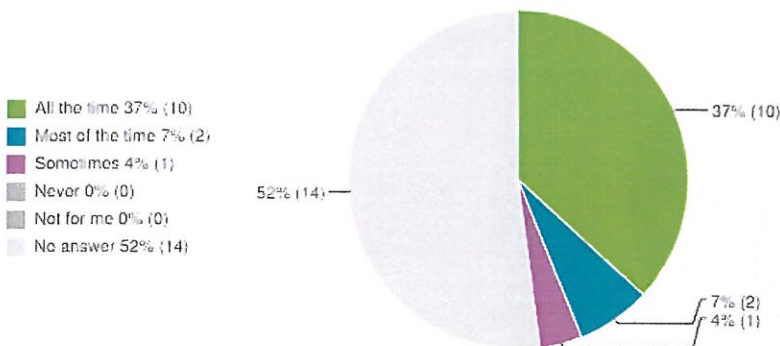
15 I am doing well at school, college, university, in home education or another place that provides education (such as a pupil referral unit), or in employment or training



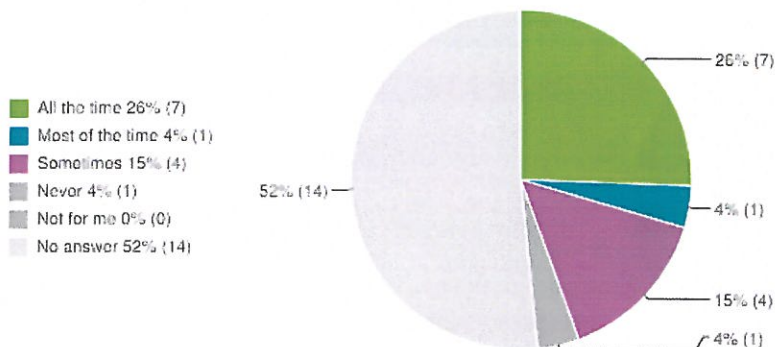
16 Staff help me to manage my behaviour



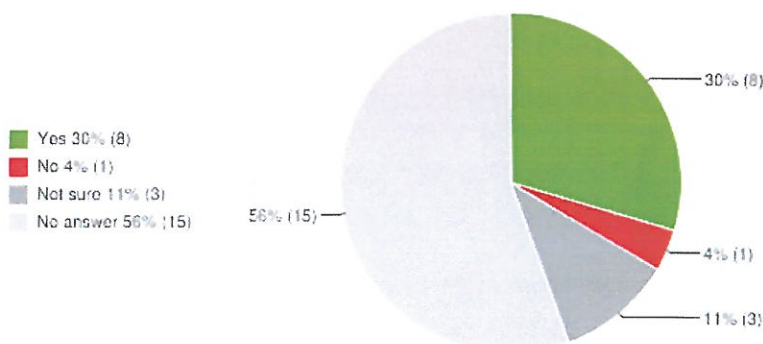
17 Staff recognise good behaviour and praise it



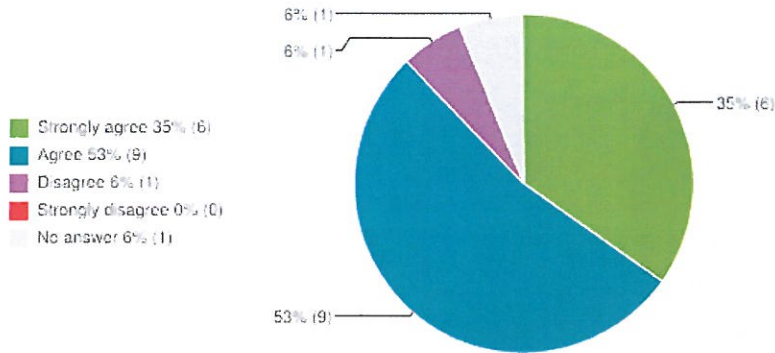
18 Staff make good decisions about who comes to live in this home. For example, they make sure that children who live here will get on well together



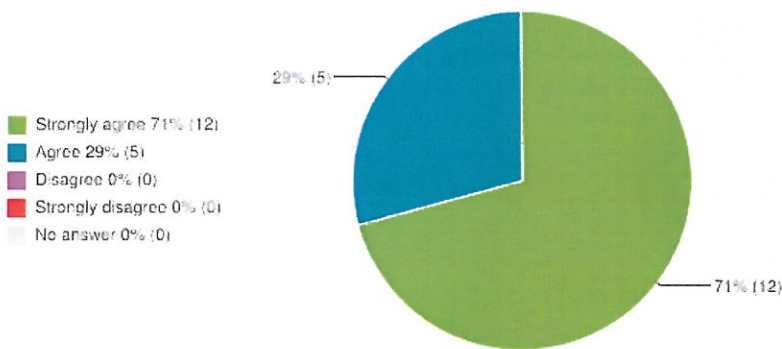
19 Moving to this children's home was a good thing



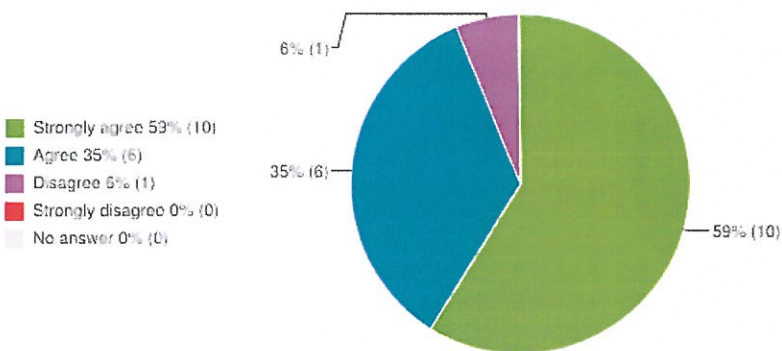
1 The services provided by the children's home are excellent



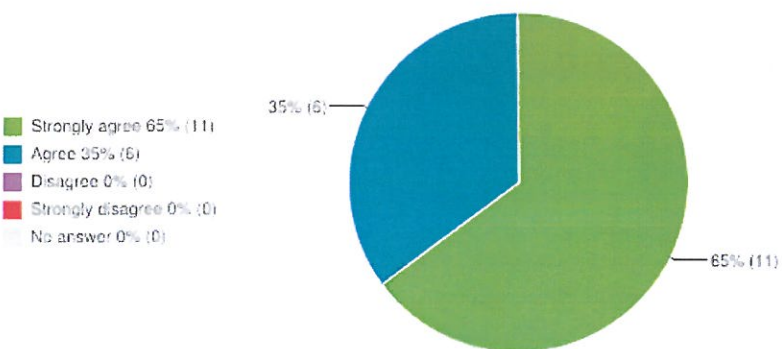
2 Improving outcomes for children is a clear priority for staff at the children's home



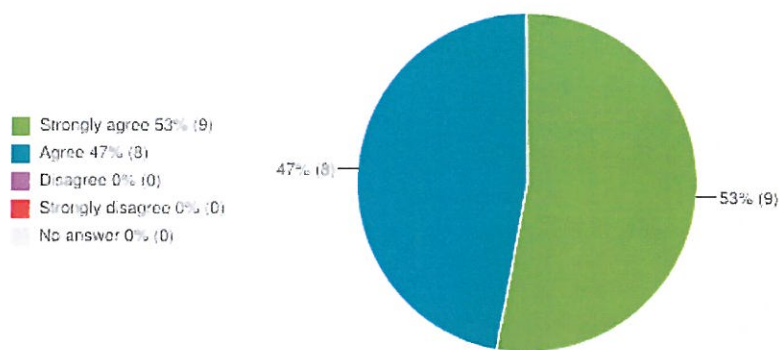
3 Children are safe at the children's home (please tell us more in the comment box)



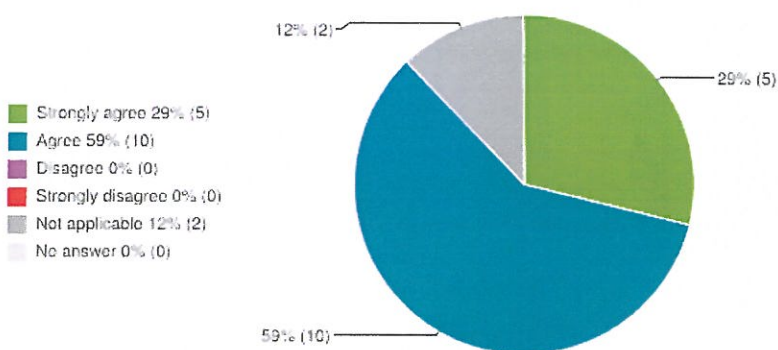
4 Staff care and support children well. They know and understand their needs



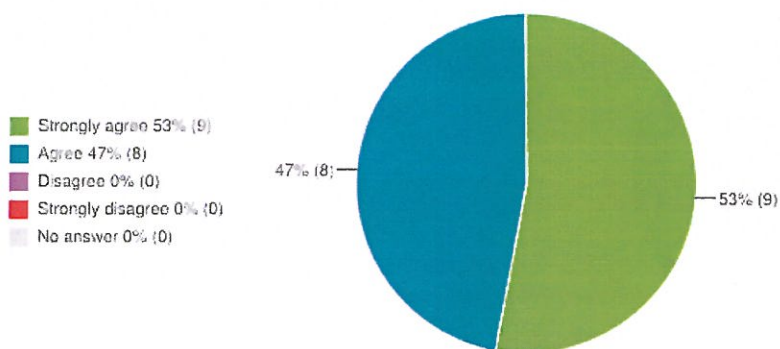
5 I can tell that children like the staff who look after them



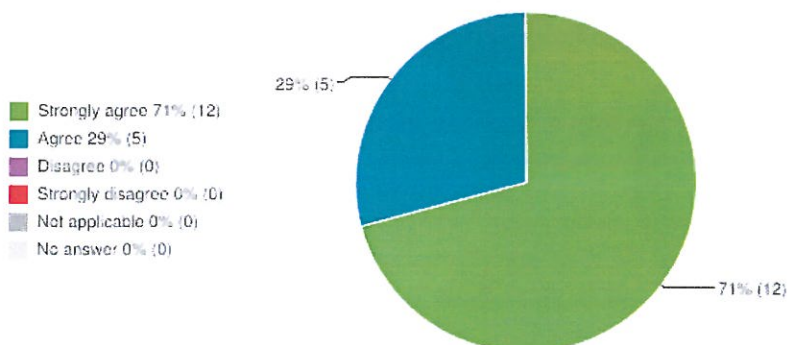
6 Children are helped to understand why they are looked after (where applicable)



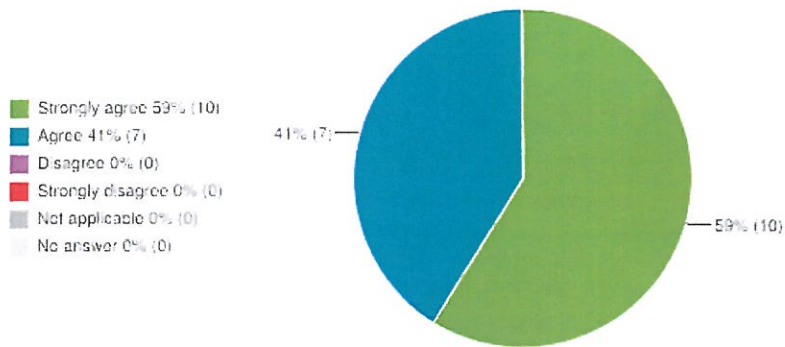
7 The needs of all children are considered appropriately.* In particular any prejudice based bullying, harassment or discrimination is tackled effectively



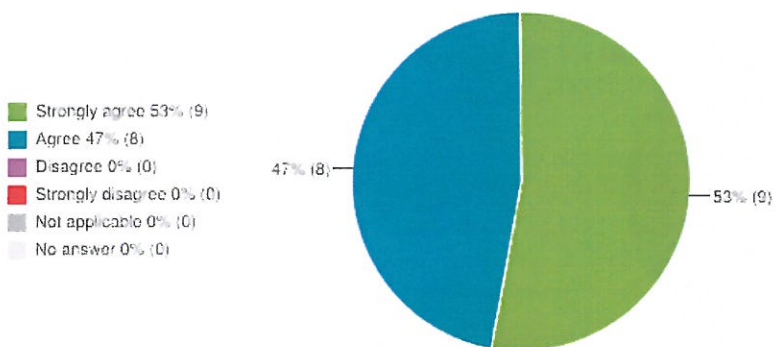
8 If children go missing or are at risk of child sexual exploitation, staff respond appropriately



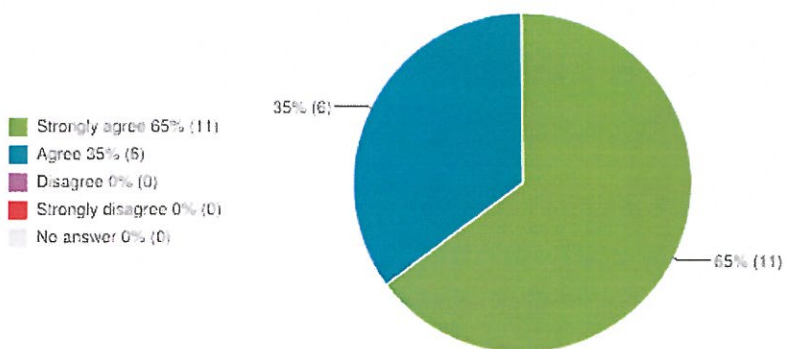
9 Staff help children to understand how to protect themselves



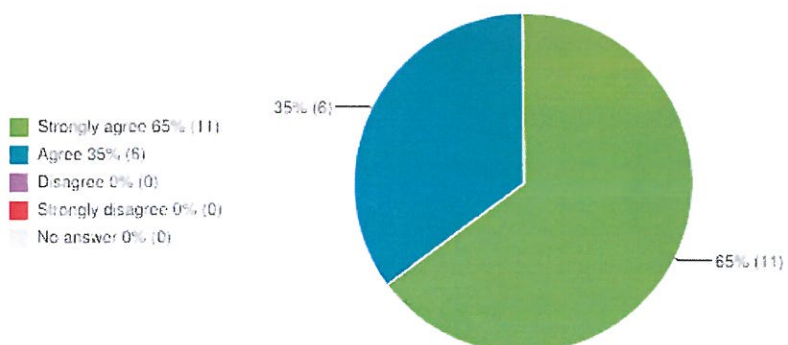
10 Staff support children to behave well and help them to manage difficult behaviours



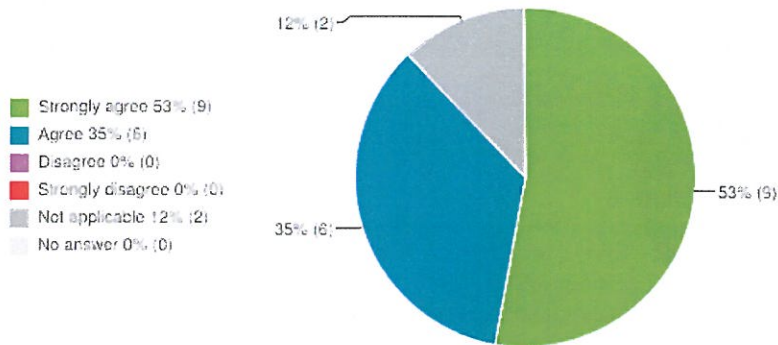
11 Staff support any contact arrangements between children and their family appropriately



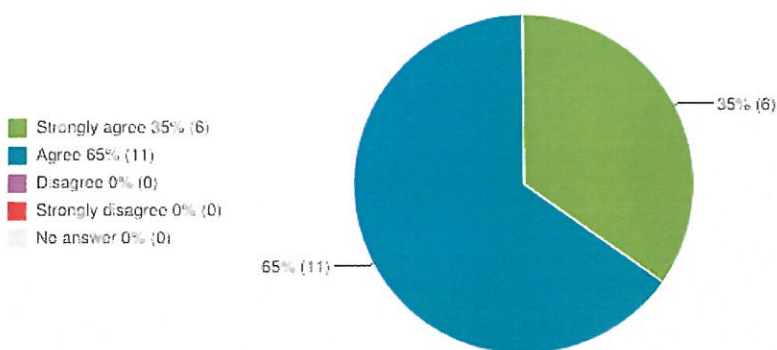
12 Staff provide a safe and comfortable environment that meets children's needs



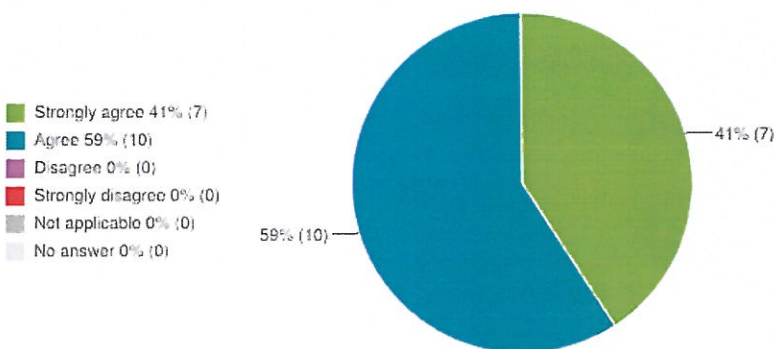
13 Restraint is only used appropriately and when necessary



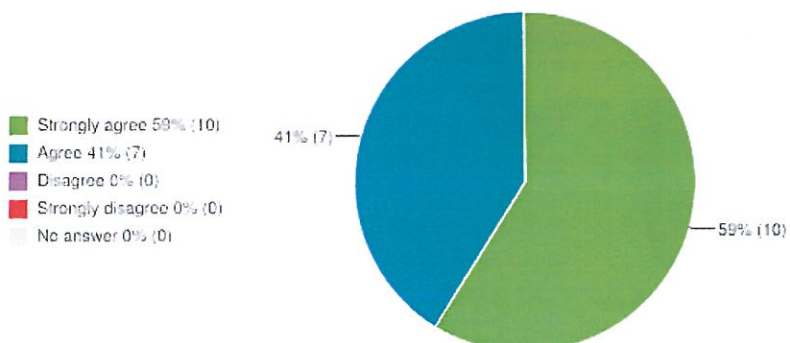
14 Children's learning is improved by the care they receive and their educational needs are well met



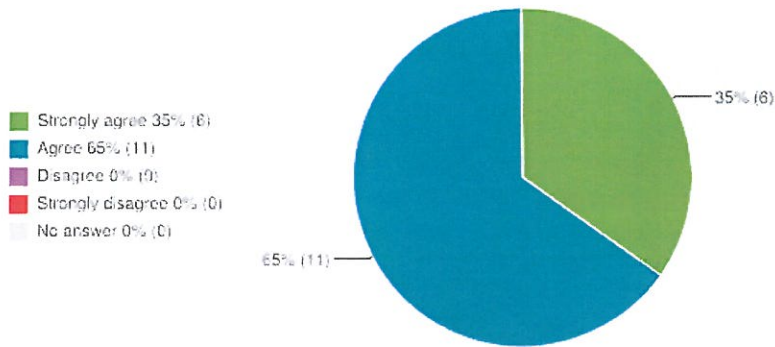
15 Staff help children to develop independence skills, taking into account their age and understanding



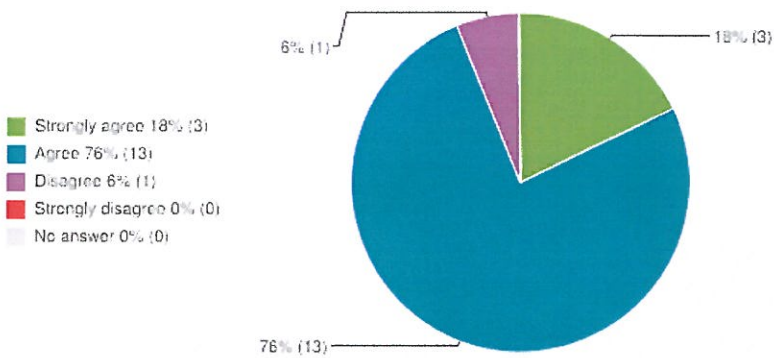
16 Bullying does not usually happen at the home but if it does staff act immediately



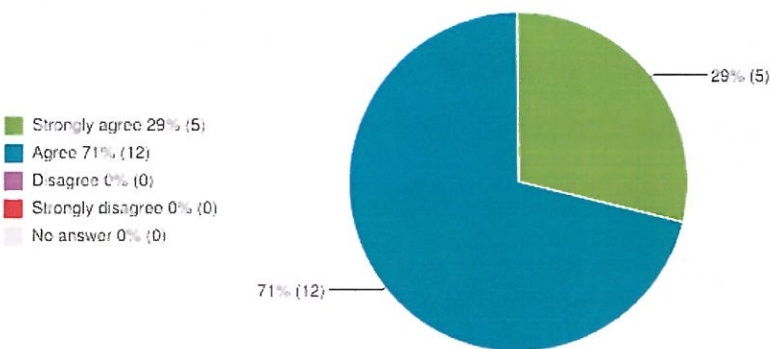
17 Children are involved in decisions about how the home is run



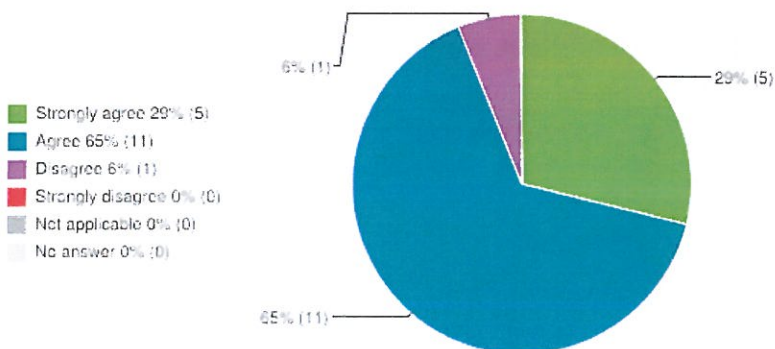
18 Children don't smoke or if they did when they arrived at the children's home they are being helped to stop



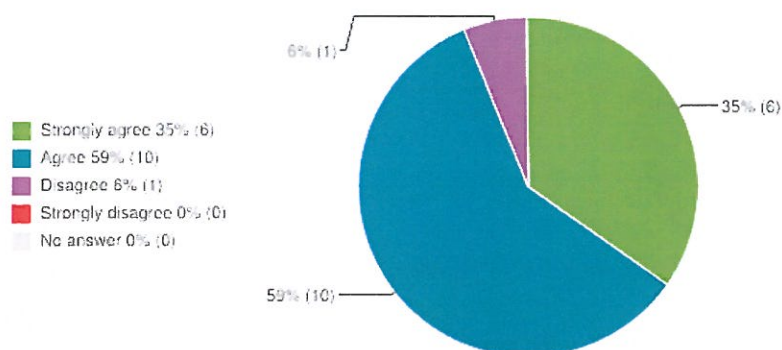
19 Children don't drink alcohol or take drugs, or if they did when they arrived at the children's home they are being helped to stop



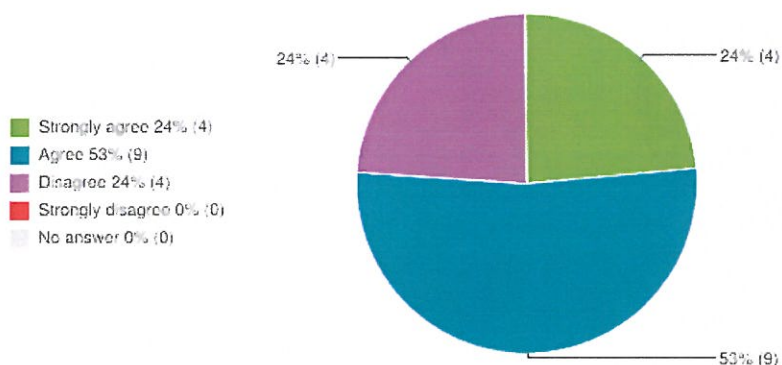
20 Children's offending/anti-social behaviour is dealt with well and diminishes over time



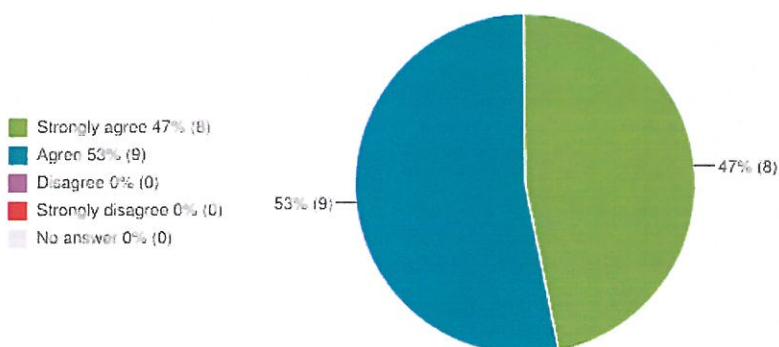
21 Leaders and managers make decisions about the home that are in the children's best interests. For example, the needs of all the children in the home are considered before new placements are agreed



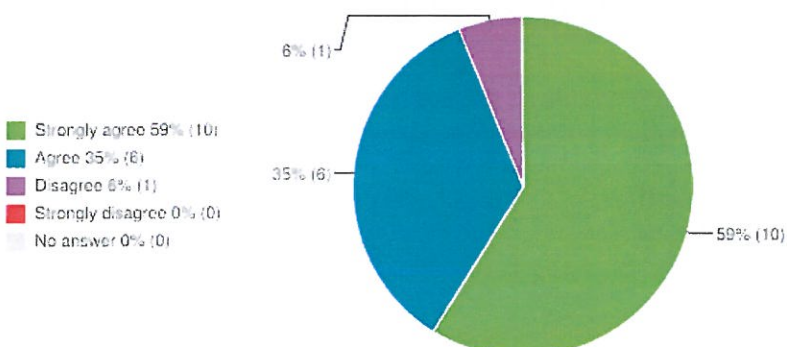
22 Staff ask me what I think about the care and support that the children's home provides and how these can improve



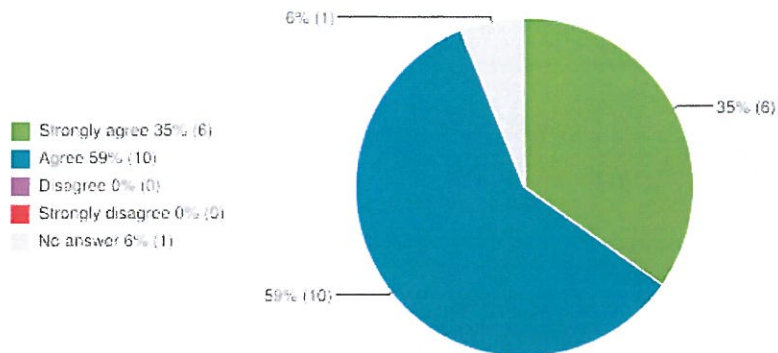
23 Staff work in partnership with me



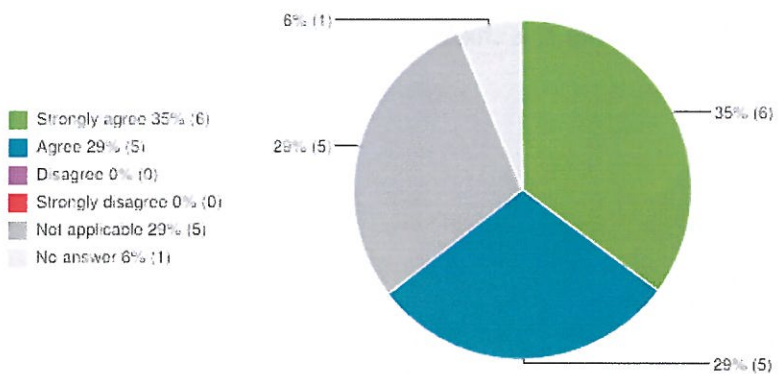
24 I am told about all important events in a child's life such as going missing, risk of child sexual exploitation, educational achievement, accidents



25 Communication is effective (please tell us more in the comment box)

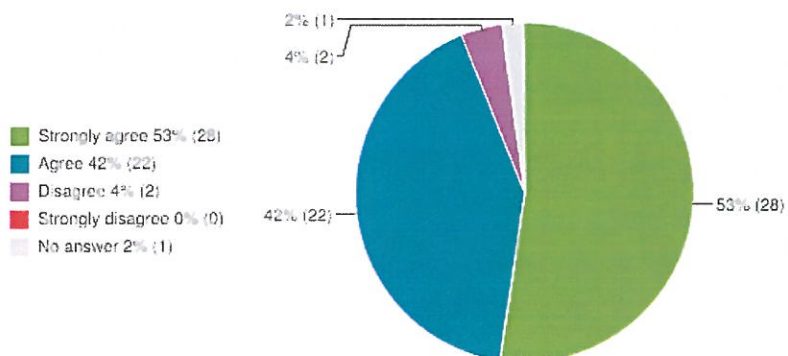


26 If I complain my complaints are taken seriously and dealt with properly

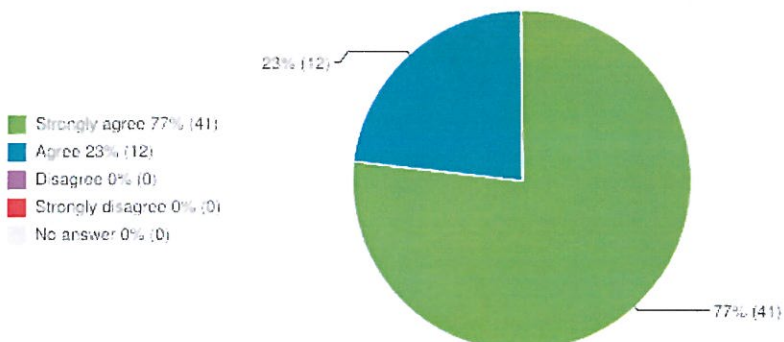


Children's homes: Staff (2015)

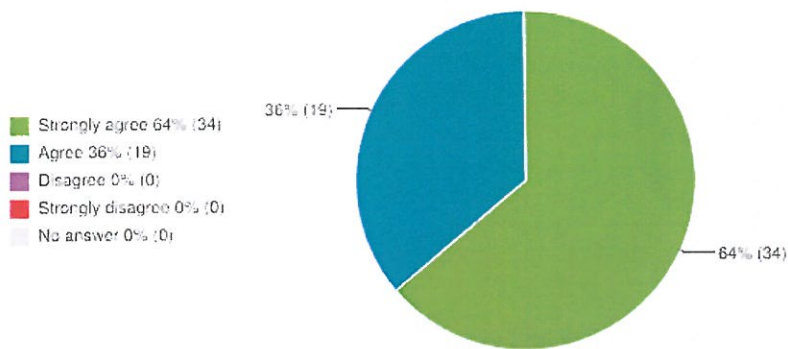
1 The services provided by the children's home are excellent



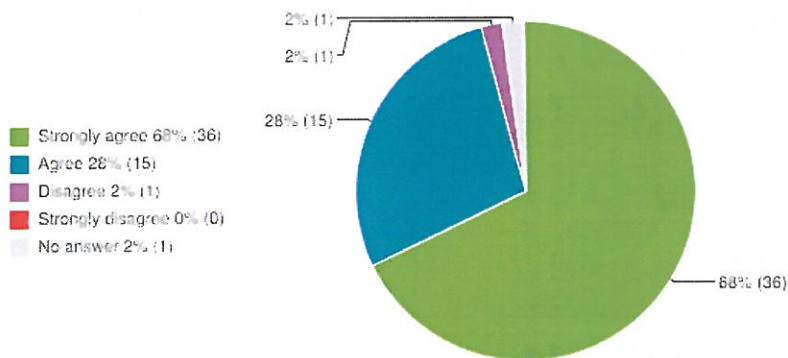
2 The children's home I work for continually strives to improve the services we provide



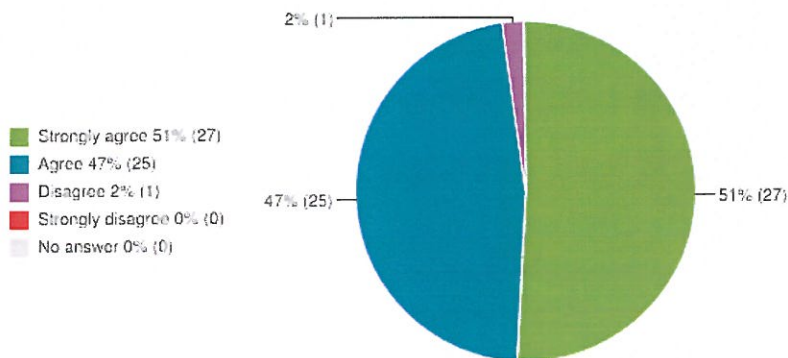
3 The needs of all the children are considered appropriately by the home.* In particular any prejudice-based bullying, harassment, or discrimination is tackled effectively



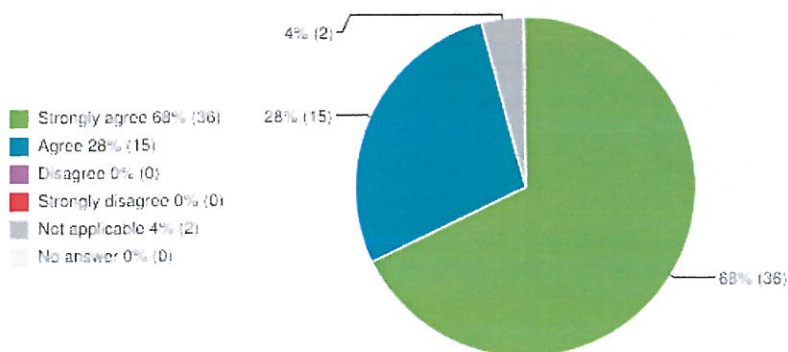
4 I know what difference the children's home makes to children's lives and how we help them to make progress and have good experiences



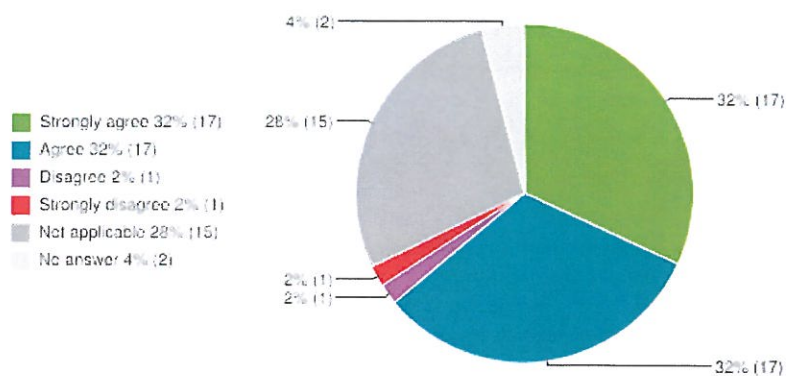
5 Children are involved in decisions made about their care and support



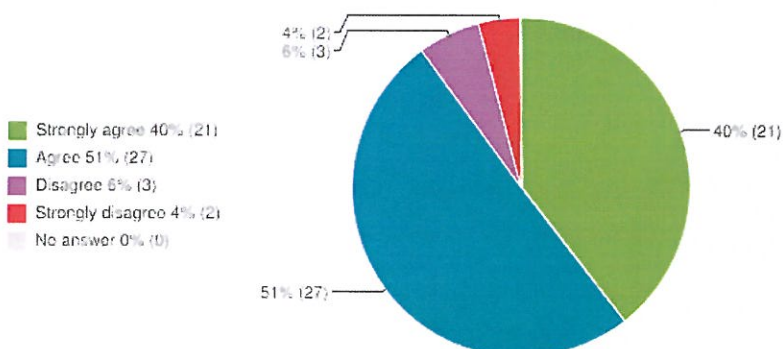
6 If children go missing or are at risk of child sexual exploitation, I am confident that we always respond appropriately (please tell us more in the comment box)



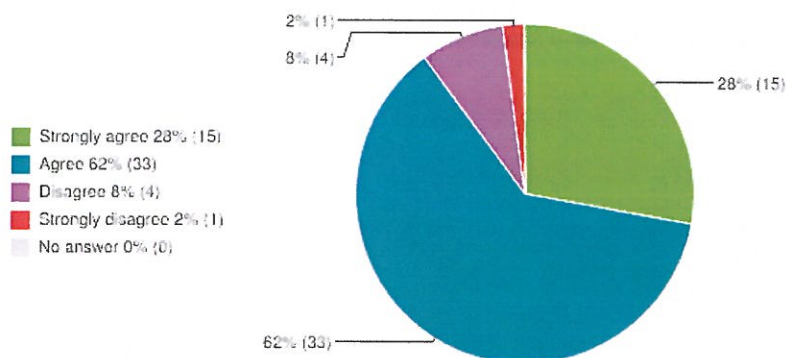
7 My induction prepared me for my role in the children's home



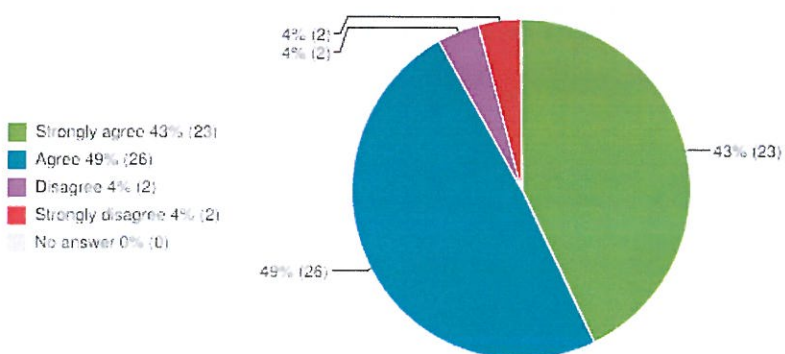
8 My supervision supports and challenges my performance enabling me to improve



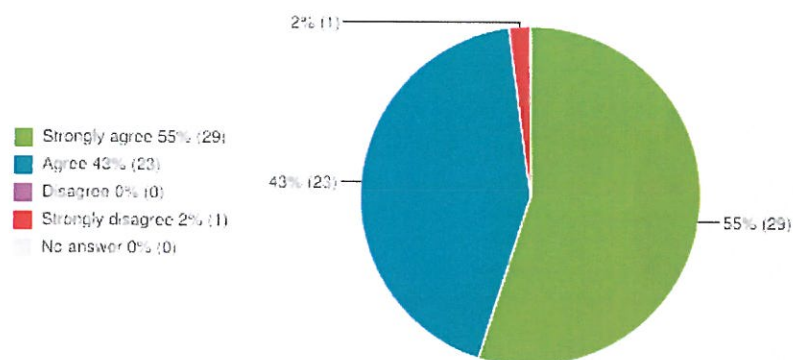
9 My appraisal celebrates my strengths and helps me to improve



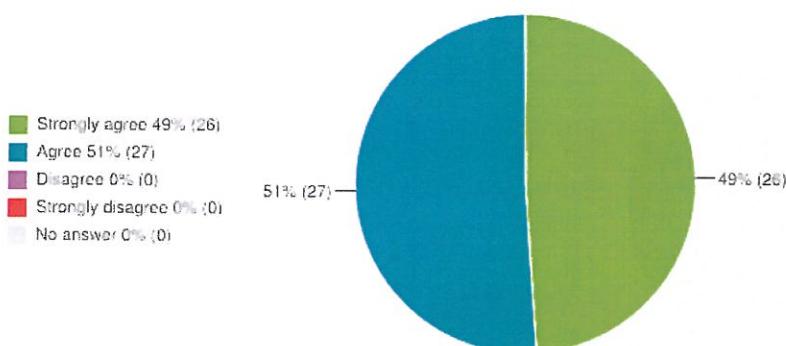
10 I receive training that relates to the specific needs of the children at the home



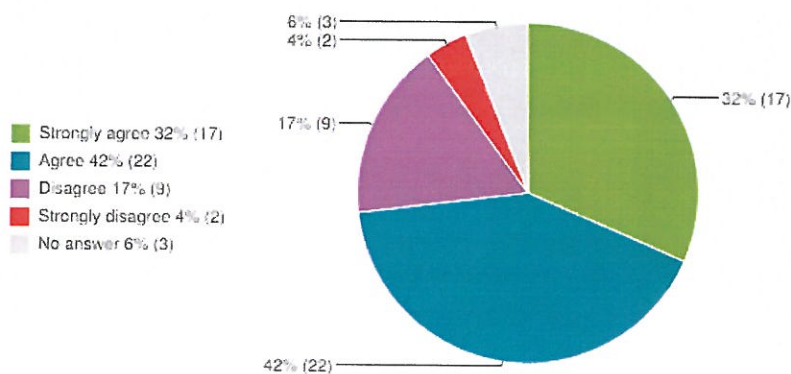
11 The training and support I receive has helped me to work positively with children and young people and manage difficult situations well



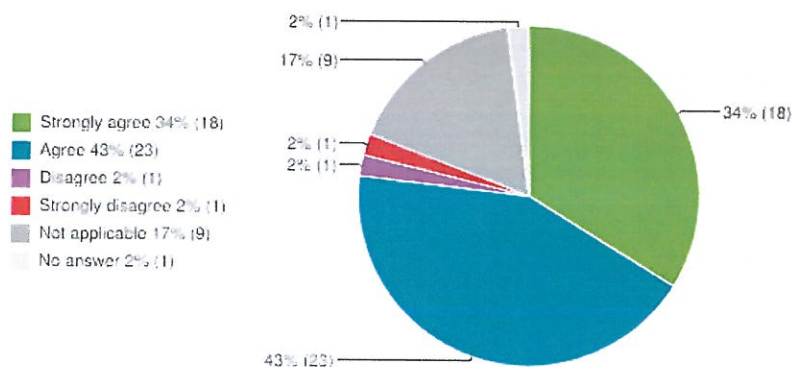
12 I feel confident about dealing with safeguarding and child protection concerns



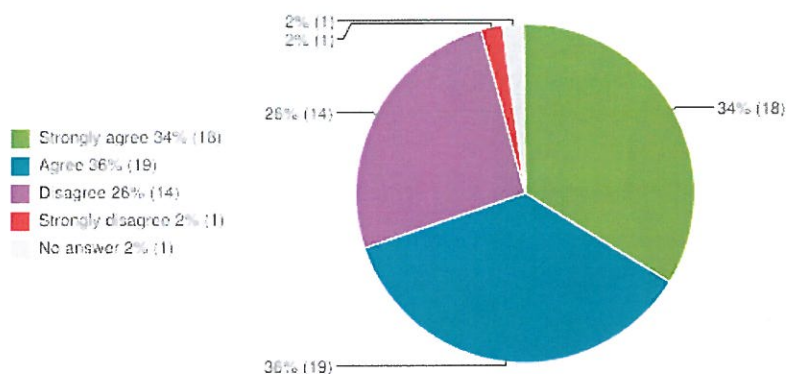
13 I am confident that I would be supported if I was the subject of a complaint or allegation



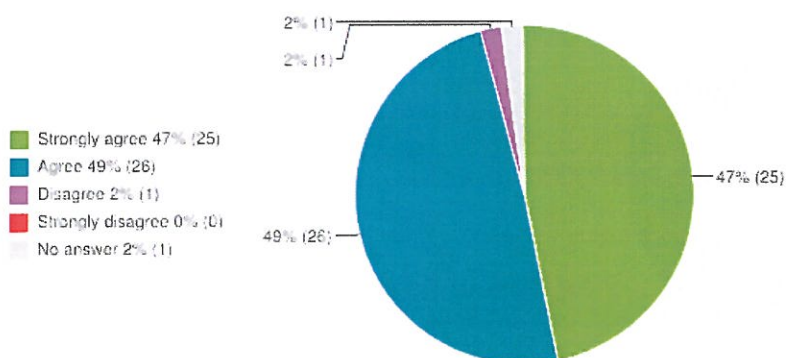
14 I am offered support if I have to restrain a child



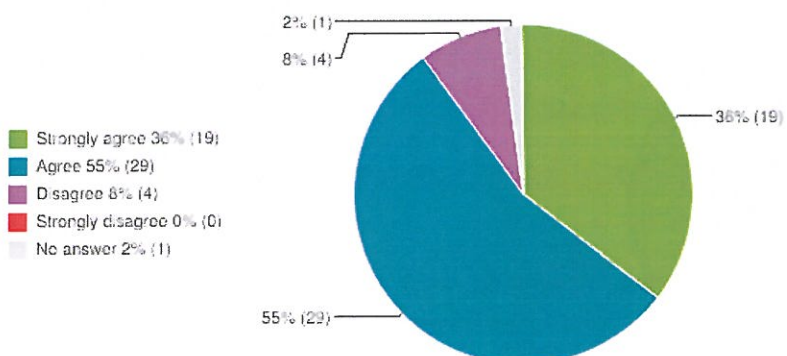
15 Leaders and managers make decisions about the home that are in the children's best interests. For example, the needs of all the children in the home are considered before new placements are agreed



16 Managers listen to and consider my views about how we can improve the children's home



17 Communication is effective (please tell us more in the comment box)



18 Senior staff of the organisation are contactable and approachable

