

HEALTHWATCH SUNDERLAND ANNUAL REPORT 2018-19

REPORT OF HEALTHWATCH SUNDERLAND

1. PURPOSE OF THE REPORT

- 1.1 The annual report attached, for Members' information, highlights the current work of Healthwatch Sunderland during the year 2018/19.

2. BACKGROUND

- 2.1 The work of Healthwatch, and importantly what it has achieved, are shown within the body of the report and also the links that the organisation has with other organisations within the city, locally and nationally.
- 2.2 The annual report highlights a number of key achievements including:
- Visited over 100 local services;
 - Published 37 reports;
 - Signposted over 500 people to local services;
 - Received over 1700 feedback responses on services.
- 2.3 The annual report also highlights some of the key areas that Healthwatch has been involved with during the year. These include:
- GP Mergers;
 - Care Home Life;
 - Sunderland Community Equipment Services.

3. RECOMMENDATION

- 3.1 That Committee is asked to note and comment on the content of the Healthwatch Sunderland Annual Report 2018-19.