Tyne and Wear Fire and Rescue Service









Sunderland
District Plan 2008 / 2009

	توجد نسخة مترجمة من ملخص النطاق للمسول على لقاسيل أكثر الرجاء الاكسال مع عالف: 0191 4441540
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As Group Manager for Sunderland it is my responsibility to ensure that the staff of the Community Fire Stations (CFS's) in Sunderland provide the highest standards of service to the community we serve.

The geographical area covered by Sunderland is diverse within the communities that we serve. It consists of a large amount of residential property, ranging from the more socially deprived neighbourhoods located within isolated pockets to substantial commercial and industrial premises. We have a major hospital, university, a large indoor retail shopping complex, a huge variety of entertainment establishments, a football stadium, variety of metro and rail stations, plus other large typical city centre risks. However, we are more than aware that people are most at risk from fire whilst they are in their own home.

The Authority has five CFS's located within its boundaries; these are Washington, Fulwell, North Moor, Rainton and Sunderland Central (Railway Row). All CFS's work together and share resources to ensure that they effectively target the risks identified in our area. It is my belief that preventing a fire occurring in the first place is far better than dealing with the consequences of that fire.

The Work we carry out is diverse and includes:

• Operational Response - A large part of their role is responding to many different types of emergency incidents. Operational firefighters also carry out other vital tasks to reduce the risk to the community of Sunderland.

This includes the delivery of Home Fire Risk Assessments which is a proactive approach to reducing the risk of a fire occurring in the home

- Prevention and Education We have a dedicated team based at Sunderland Central CFS. The majority of our CFS's also include a Community Safety centre, boasting a 60 capacity auditorium with state of the art IT presentation capabilities, and a smaller meeting room. The entire facility has been designed to be fully accessible and hence, enable usage by all of our visitors.
- Arson Task Force a partnership between the Fire and Rescue Service and Northumbria Police with specific aims to drive down crimes such as arson and ASB fires making the city of Sunderland a safer place to live, work and visit.
- **Protection and Technical** The department ensures that fire precautions standards are maintained in non-domestic premises by carrying out a program of risk based fire safety inspections, they also provide advice to educate business/commerce on fire safety issues and utilise enforcement action if and when deemed necessary.

As a Service we are aware that the reduction of risk to our community can not be the responsibility of one agency, safety is enhanced by a multi agency approach. We work with a number of partner agencies including Northumbria Police, Primary Care Trust, Youth Offending Service (YOS) and Gentoo. We are also are full active members of Sunderland Local Strategic Board and Sunderland Safer Community Partnership to identify innovative ways to improve the safety of the people of Sunderland. This approach enables us to provide services tailored to the needs and risks of the local community we serve, thus striving for our vision of "Creating the Safest Community".

Our Vision And Direction

Our Vision for the community will be achieved by providing the people of Sunderland with the services they need, to the highest possible standard:

Vision Statement

'Creating the Safest Community'

Our Mission will help us to secure this vision:

Mission Statement

'To save life, reduce risk, provide humanitarian services and protect the environment'

In order to ensure success, we will focus our efforts on the following four corporate goals that form the framework through which our service delivery and excellence will be secured:

- to prevent loss of life and injury from fires and other emergencies
- to respond appropriately to the risk
- to plan and prepare for exceptional events
- to deliver a modern, effective Service, delivering value for money

To be effective in achieving these objectives we must ensure that Tyne and Wear Fire and Rescue Service:

- is well managed employees are expected to manage the areas for which they are responsible within budget
- aims for **excellence in service provision** taking account of stakeholders' views
- works in effective partnership with the communities it represents, and external organisations.

To effectively deliver our vision, mission and goals a series of plans are used.



Priorities

In order to reduce the risks associated with fire related incidents and to provide adequate resources to meet the needs within Tyne and Wear it is vital that the Authority sets clear priorities for the Service as a whole, for each of its five Districts and its Community Fire Stations.

Through providing clear priorities it is then possible for each District and Station to prioritise work load and the delivery of initiatives/projects to tackle the risks in its area. In addition to this it also enables the individual Districts and Stations to identify appropriate partners to deliver effective initiatives to reduce the specific risks.

Service Level Priorities

The Authority has a clear set of goals and objectives in order to achieve success and ensure service delivery. To be effective in achieving these goals and objectives the Authority has highlighted the following priorities as key to success:

 Reducing deaths and injuries through the reduction of accidental dwelling fires

It is the aim of the Authority to reduce the loss of life and injury from fires and other emergencies, in particular those that are as a result of accidental dwelling fires. Although the Sunderland District has seen a reduction in the number of accidental dwelling fires it is still a main aim of the Authority and the District to reduce the figure further in 2008/09.

The Sunderland District area accounted for 18% (255) of all accidental dwelling fires during 2007/08.

In order to reduce the number of accidental dwelling fires across Tyne and Wear it is vital that each of our 5 Districts play a part in the reduction of such incidents.

Reduce the number of deliberate fires

Through the continued work with our partners the Authority will aim to reduce the occurrence of deliberate fires. This will include the delivery of effective fire safety education and the removal or potential sources of fire, ie abandoned vehicles and wheelie bins.

 Creating diverse services to meet the needs of the community

In order to reflect the communities the Authority serves it is continuously seeking to improve the services it offers. Through the provision of a more diverse workforce, effective utilisation of information and close working with key partners the Authority is confident it will achieve this.

District Level Priorities

In order to focus on specific risks within the area a set of District priorities are established. The Authority uses previous incident data to assess the occurrence of specific incident types to establish these priorities. Through negotiation between the District Managers, the Authority and local partners the following set of District priorities are agreed as key issues that require addressing in order to meet the needs identified within Sunderland:

• Reduce arson related incidents

Work with our partners to reduce the potential and cause of deliberate fires, including vehicles, rubbish and property.

Priorities

 Reduce the number of primary fires and related fatalities and non-fatal casualties

Work with partners to focus on the reduction of accidental dwelling fires and in particular those that originate in the kitchen.

 Reduce false alarms calls due to automatic fire alarms from non domestic premises

Continue focusing on the more problematic premises and target high risk groups.

Through the continuous work with our partners and the effective allocation of resources the Authority is confident that each of the District priorities will be achieved. The priorities will be reviewed on an annual basis through consultation with our partners, Community Fire Stations and the Fire and Rescue Authority.

This District Plan will enable the Authority and its partners to monitor the performance of the priorities identified above within South Tyneside. The District Plan has been developed to clearly highlight the different performance indicators that contribute to the delivery of the priorities. It is the responsibility of the District Manager to ensure that the risks are brought to the attention of the local partnerships and reported throughout the year.

Detailed incident data has been provided throughout the District Plan to support the need to address the District priorities highlighted above.



Initiatives

Initiatives in Sunderland District

Through close working with partners and other local organisations the Authority is able to deliver a diverse set of initiatives to reduce the risks and occurrence of incidents in its District areas. The following initiatives are just a few examples of the work that has been carried out and ongoing in 2008/09:

• Schools Education Programme

Prevention and Education personnel deliver a three-tiered programme across Tyne and Wear. TWFRA target Key Stage 1, 6 and 8: this spiral approach reinforces learning and increases the chances of retaining information.

The programmes at each Key Stage are cross-referenced with National Curriculum requirements.

Zone Rangers

The Zone Rangers Challenge is a multi-agency safety event aimed at year six children (10 / 11 yrs) with the aim of reducing the number of deaths and injuries in this age group by highlighting the dangers associated with Fire, building sites, railway and metro lines, sub stations and pylons and other hazardous environments.

Hendon Community

A project to increase the number of working smoke alarms in hard to reach households, such as BME families living in the Hendon area.

Mother and Child

A Health and Safety day at Hudson Road School in Hendon primarily targeted at groups from the Black Minority Ethnic minority (BME) community.

Eco Rangers

Similar to the Zone Rangers event, the Eco Rangers event is a child accident and injury prevention initiative and runs from various locations in Sunderland. The event focuses on eight key safety messages ranging from fire safety in the home, to outdoor accident and emergencies.

Safety Works

Safety Works! is an interactive safety centre serving the people of Tyne & Wear. A large open storage area has been transformed to become an inner urban area including a house, street scene, metro and building site.

Prevention and Education Advertising Strategy

In order to support the Prevention and Education work carried out by the Prevention and Education district team, an annual, service wide Community Safety advertising strategy is in place.

The positive performance achieved throughout 2007/08 within the District area can be partly attributed to the initiatives referred to above. This performance is highlighted on the following pages.

Performance and Targets

The following pages highlight the performance of the District over the past two years and the targets that have been set for 2008/09. No targets were set for 2007/08 due to this being the first year the Authority became coterminous. All of the performance indicators provided have been categorised to reflect the types of incidents attended and to enable our partners to extract the performance data that is most relevant to them.

Arson Related Incidents:

Deliberate Fires and Unwanted Calls	ACTUAL 2006/07	ACTUAL* 2007/08	TARGET 2008/09
Number of property fires started deliberately	207	173	166
Number of vehicle fires started deliberately	404	274	263
Number of secondary fires (anti social behaviour)	2926	2777	2638
started deliberately			
Number of refuse fires started deliberately	1875	2062	1958
Number of non-domestic fires started deliberately	51	44	42
Number of all fires started deliberately	3588	3268	3109
Number of malicious false alarm calls attended	180	160	155
Number of false alarms due to automatic fire detection from	931	875	831
non-domestic premises			
Number of false alarms due to automatic fire detection from	981	791	760
domestic premises			

^{*} end of year forecast based on validated data from April 01st and December 31st 2007

Primary fires and related fatalities and non-fatal casualties:

Dwelling Fires and Fire Casualties	ACTUAL 2006/07	ACTUAL* 2007/08	TARGET 2008/09
Number of deaths from accidental dwelling fires	0	0	0
Number of injuries arising from accidental fires in dwellings	11	13	12
(excluding precautionary checks)	225	196	186
Number of accidental kitchen fires in a domestic property			
Number of accidental non kitchen fires in a	64	60	56
domestic property			
Number of accidental fires in dwellings	289	255	243
Number of accidental fires in a non-domestic premises	205	120	116

^{*} end of year forecast based on validated data from April O1st and December 31st 2007

Performance and Targets

Response to incidents:

Emergency Response	ACTUAL 2006/07	ACTUAL* 2007/08	TARGET 2008/09
Total number of incidents attended:	7615	7147	
% of occasions that the fire is confined to the room origin	n/a	n/a	n/a
Number of all Road Traffic Collisions attended	136	152	
Number of Special Services attended	547	560	

^{*} end of year forecast based on validated data from April 01st and December 31st 2007

Home Safety:

In order to provide a safer community the Authority are committed to the delivery of Home Fire Risk Assessments (HFRA's) throughout Sunderland. The purpose of a HFRA is to provide fire safety advice to the residents of Tyne and Wear with greater emphasis placed on those who are identified as being at the greatest risk of becoming a dwelling fire casualty. The following performance indicators are used to demonstrate the effective delivery of HFRA's.

Home Fire Risk Assesments	ACTUAL 2006/07	ACTUAL* 2007/08	TARGET 2008/09
Number of HFRAs delivered to properties where the occupiers are identified as being at the greatest risk of becoming a dwelling fire casualty	n/a	5205	5000
Number of fires attended in dwellings where a smoke alarm had activated	125	122	n/a
Number of fires attended in dwellings where a smoke alarm was fitted but did not activate	42	32	n/a
Number of fires attended in dwellings where no smoke alarm was fitted	136	122	n/a

^{*} end of year forecast based on validated data from April O1st and December 31st 2007

As the Authority delivers more HFRAs within Sunderland we would expect to see a reduction in the number of dwelling fires we attended with no smoke alarm fitted. The incident maps on the following pages highlight the number of such incidents we attended and the specific Ward areas that have the most and least types of these incidents.

Ward Level Performance

The following maps highlight the occurrence of incidents attended within Sunderland between April 01st and 31st December 2007. The maps have been produced in order to reflect incidents attended at Ward level. Further data relating to these indicators and the performance relating to Sunderland can be found at the back of this document.

Through focusing on incident data at Ward Level the Authority is able to allocate resource accordingly to address local risk and meet the needs of the community. The incident maps have been selected in order to provide the necessary data for our Crime and Disorder partners with the necessary information as set out in the Crime and Disorder Regulation 2007.

The map below identifies the location of our 4 Community Fire Stations (CFS) within the Sunderland District area. In order to create the safest communities it is vital that both our resources and estates are located in the most effective areas, based on the needs and risk to our communities.



Location of Community Fire Stations in Sunderland

In order to provide effective services across Tyne and Wear all of our CFS operate primarily within their own Station area but there is also a need for resources to be shared across both Station and District boundaries.

Ward Level Performance

The incident maps on the following pages will identify the number of incidents attended by the Fire and Rescue Service in the Sunderland District between 31st April and 31st December 2007. The incident maps focus on the following incident types:

- LI14 Number of property fires started deliberately
- LI15 Number of vehicle fires started deliberately
- LI16 Number of fires not involving property or road vehicles started deliberately
- LI21 Number of malicious false alarm calls attended
- LI13 Number of fires attended in dwellings where no smoke alarm was fitted

The incident maps on the following pages have been colour coded using a traffic light system in order to reflect the risk of such incidents occurring. The colours used reflect the following levels of risk:

- Red Wards that account for the highest level of risk
- Yellow Wards that account for the medium level of risk
- Green Wards that account for the lowest level of risk

A performance chart has been provided at the back of this plan to highlight the actual number of incidents per ward and the risk of each incident type occurring within all 25 Wards of Sunderland.

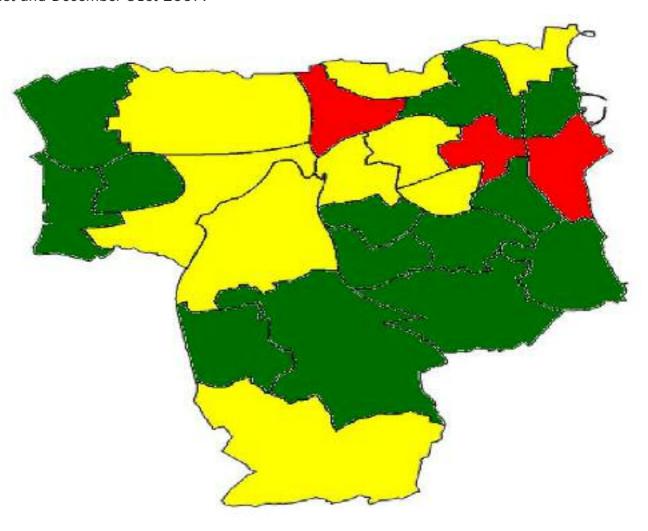
Please note that the data provided within this District Plan is correct within the current limitations of the Services data capturing systems.



Ward Level Performance

LI14 Number of Property Fires started Deliberately

The incident map below highlights the occurrence of property fires started deliberately that the Tyne and Wear Fire and Rescue Service attended in the Sunderland District area between April 01st and December 31st 2007.



Number of property fires started deliberately (April O1st - December 31st 2007)

- Total number of incidents attended = 128
- High Risk Wards = Castle, Hendon and Millfield
- Low Risk Wards = include St. Chad's, Washington South, Doxford and Southwick

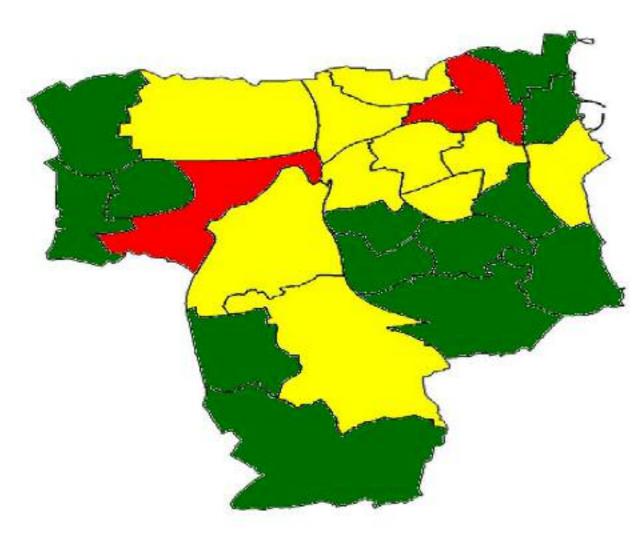
The total number of property fires started deliberately (128) in the Sunderland District area accounts for 22% of the overall total for Tyne and Wear during the period 1st April to December 31st 2007, the second highest of our five Districts.

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Ward Level Performance

LI15 – Number of Vehicle Fires started Deliberately

The incident map below highlights the occurrence of vehicle fires started deliberately that the Tyne and Wear Fire and Rescue Service attended in the Sunderland District area between April 01st and December 31st 2007.



Number of vehicle fires started deliberately (April O1st - December 31st 2007)

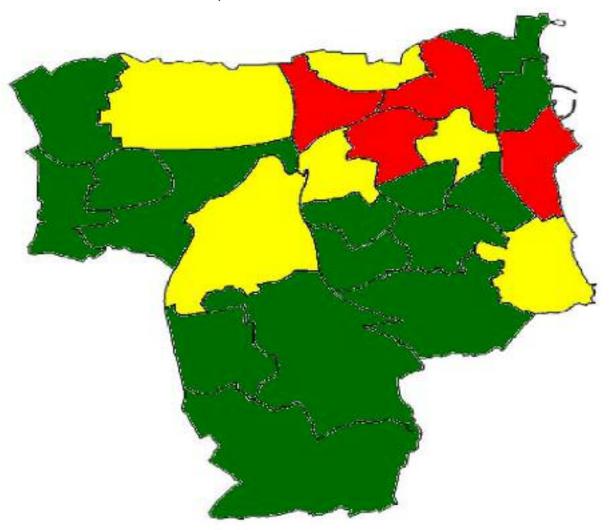
- Total number of incidents attended = 200
- High Risk Wards = Southwick and Washington East
- Low Risk Wards = include Washington West, Doxford, Washington Central and Fulwell

The total number of vehicle fires started deliberately (200) in the Sunderland District area accounts for 27% of the overall total for Tyne and Wear during the period 1st April to December 31st 2007, the second highest of our five Districts.

Ward Level Performance

LI16 – Number of secondary fires not involving property or road vehicles started deliberately

The incident map below highlights the occurrence of secondary fire not involving property or road vehicles started deliberately that the Tyne and Wear Fire and Rescue Service attended in the Sunderland District area between April 01st and December 31st 2007.



Number of secondary fires not involving property or road vehicles started deliberately (April O1st - December 31st 2007)

- Total number of incidents attended = 2061
- High Risk Wards = Castle, Hendon, Pallion and Southwick
- Low Risk Wards = include Fulwell, St. Peters and Silksworth

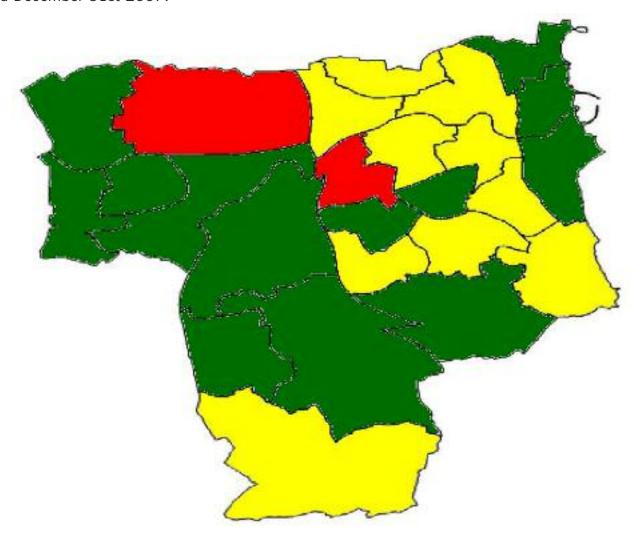
The total number of secondary fires not involving property or road vehicles started deliberately (2061) in the Sunderland District area accounts for 34% of the overall total for Tyne and Wear during the period 1st April to December 31st 2007, the highest of our five Districts.

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Ward Level Performance

LI 21 Number of Malicious False Alarm calls Attended

The incident map below highlights the occurrence of malicious false alarm calls that the Tyne and Wear Fire and Rescue Service attended in the Sunderland District area between April 01st and December 31st 2007.



Number of malicious false alarm calls attended (April O1st – December 31st 2007)

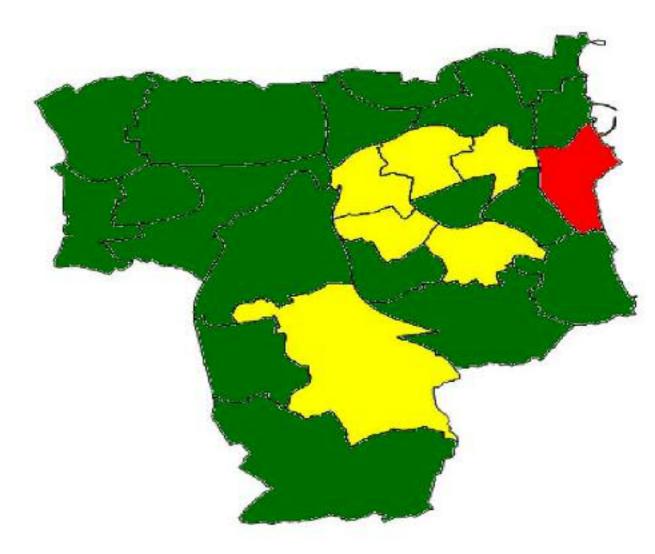
- Total number of incidents attended = 66
- High Risk Wards = St Anne's and Washington North
- Low Risk Wards = include Copt Hill, Doxford and Fulwell

The total number of malicious false alarm calls (66) attended in the Sunderland District area accounts for 22% of the overall total for Tyne and Wear during the period 1st April to December 31st 2007, the second highest of our five Districts.

Ward Level Performance

LI13 - Number of fires attended in dwellings where no smoke alarm was fitted

The incident map below highlights the occurrence of fires attended in dwellings where no smoke alarm was fitted in the Sunderland District area between April O1st and December 31st 2007.



Number of fires attended in dwellings where no smoke alarm was fitted (April O1st - December 31st 2007)

- Total number of incidents attended = 99
- High Risk Wards = Hendon
- Low Risk Wards = Washington West, Shiney Row, Doxford, Fulwell and Southwick

The total number of fires attended in dwellings where no smoke alarm was fitted (99) in the Sunderland District area accounts for 24% of the overall total for Tyne and Wear during the period 1st April to December 31st 2007, the second highest of our five Districts.

Performance Summary

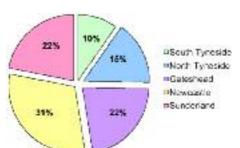
Throughout 2007/08 the Authority has recorded a reduction in a number of its performance indicators, reflecting the effective work that has been carried out in the Sunderland District area. The reduction in such incidents has contributed to the overall aims and objectives of both the District and the Authority. The following performance indicators are just some examples of the forecasted reduction's in the Sunderland District area:

- 16% reduction in the number of property fires started deliberately
- 5% reduction in the number of secondary fires (anti social behaviour) started deliberately
- 6% reduction in the number of false alarms due to automatic fire detection from non domestic premises
- 12% reduction in the number of accidental fires in dwellings

In order to ensure that the Authority continues to allocate its resources accordingly it is important that it compares the performance of its five Districts against each other. As with the Sunderland District area we have seen noticeable reductions but in comparison with our District areas the reductions may not have been as significant.

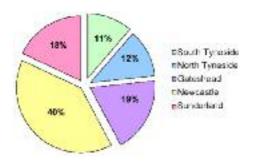
The following charts highlight the performance of the Sunderland District against that of the other four District areas.

Despite the 16% reduction in the number of property fires started deliberately you can see from the chart below that the Sunderland District area still accounts form 22% of all such incidents. However, this is a reduction on the 2006/07 figure of 24% of such incidents when compared against other Districts.



% of property fires started deliberately (forecasted end of year performance based on data April O1st – December 31st 2007)

Due to the overall 12% reduction in the number of accidental fires in dwellings the Sunderland District area is forecast to record fewer such incidents than Newcastle and Gateshead Districts, reflecting an improvement on 2006/07.



% of accidental fires in dwellings (forecasted end of year performance based on data April 01st – December 31st 2007)

To ensure the continuous delivery of services based on the needs of our Districts the Authority are in the process of identifying the particular Wards that require resources to tackle the risk of specific incidents occurring. The following page provides Ward level data based on the requirements of the Crime and Disorder Regulation 2007.

The Tyne and Wear Fire and Rescue Authority are responsible for the gathering, storing and processing of data. In order to ensure that the data is accurate and a represents a true reflection of our performance we consistently monitor and scrutinise the data through a process of validation. The data provided within this District Plan is correct within the current limitations of the Services data capturing systems.

Performance Summary

Key Local Indicator Performance for Sunderland

Ward	Li14 - No. of fires started d	l property deliberately	LI15 - No. of vehicle fines started deliberately	of vehicle tarted rately	Li16 - No. of secondary fires not involving property or road vehicles started deliberately	secondary nvolving sad vehicles liberately	LI21 - No. of Malicious Falso Alarm Calls Attended	No. of s False Attended	LH3 - No. of fires attended in dwellings where no smoke alarm was fitted	LN3 - No. of fires ended in dwellings where no smoke alarm was fitted
	A 07/08	Risk	A 07/08	Risk	A 07/08	Risk	A 07/08	Risk	A 07/08	Risk
Barnes	7	80	8	S 3000000	70		2	SCHOOL SCHOOL	4	T - upon
Caste	50		8		141		4		4	
Copt Hill	4		11		51		0		2	
Daxford	2	#	ħ	000	76		0		1	100
Fulwell	40		c)		19		Ŧ		3	
Hendon	14		13		177		2		- 11	
Hetton	ю		4	100	61	36	7	i.	2	
Houghton	*		3		75		۲		4	
Millfeld	11		12		128		89		7	(8)
Paion	8	68	в	0.	149		8		7	
Red hill	8		12		96		7		4	
Ryhope	3		9		- 80		+		2	
Sandhill	3		- 2	1	59		+		7	
Shiney Row	50		11		87		2		2	
Silksworth	2	7	9		49		n		9	8 - 5
Southwick	4		20		132		4		3	
St. Anne's	9		12		96		60		9	
St Chad's	0	100	9	0.00	48		n		2	
St. Michael's	4		2	1076	98		5		2	
St. Peter's	3		3		30		1		3	
Washington Central	2	-	3		69		1		3	
Washington East	4		14		7.2	8 8	0		3	
Washington North	7		12		109		9		4	
Washington South	1	-	4		48	80	2		3	
Washington West	3	-	2		68		2		1	1
Total for Sunderland	128		200		2061		99		66	
Total for South Tyneside	- 58	130	109		774	350	47		46	
Total for Gateshead	126	100	93	5.0	1066		36		83	
Total for Newcastle	185		223		1469		73		126	
Total for North Tyneside	90		106	360	754		52		ß	
Total for Tyne and Wear	587		731	Š	6124		296		417	

during April 01st and December 31st 2007. occurring in the ward area. **Red** indicates a high level of occurrence, **yellow** indicates a medium level level of occurrence. number of incidents attended its the occurrence of incidents cence and green indicates a low Actual Reflect A 07/08: , Risk:

of

Equality and Diversity

The Authority is committed to providing a service that meets the needs of it communities and employees across Tyne and Wear. The amended Race Relations Act has placed a duty on the Fire Service, nationally, to promote race equality and include this in its main stream activities. In addition to this general duty, the Act also refers to specific duties fire services should respond to.

Under the general duty, Tyne and Wear Fire and Rescue Service (TWFRS) must have 'due regard to the need' to:

- Eliminate unlawful racial discrimination;
- Promote equal opportunities; and
- Promote good relations between people from different racial groups

Over recent months the Authority has employed a number of Prevention and Education Advocates to work alongside specific communities including Punjabi, black minority and ethnic and pre-school. Through this approach the Authority aims to learn from its communities and develop stronger links and relationships to help shape the services it provides.

In order to further enhance relationships with local communities our Fire Stations have become more engaged and are able to provide facilities for meetings and classes. Through the provision of such facilities the Authority aims to create a more integrated service and become more open to diversity at a local level.

In recent years the Authority has opened a number of new Community Fire Stations through the Private Finance Initiative (PFI) and as a result our local communities are able to access state of the art facilities. In addition to this all such premises are built with the needs of all members of communities in mind including, disabled, visually impaired and hard of hearing.

In order to increase the number of working smoke alarms in hard to reach households. such as BME families living in the Hendon area we engaged in a targeted Public Relations event. Due to the known barriers to communication, culture and gender the Sunderland District Prevention and Education team worked in partnership with the local school (33% BME population).

A Health and Safety day took place at Hudson Road School in Hendon primarily to targeted groups from the Black Minority Ethnic (BME) community. The principle aim of the day was to create an awareness of health and safety issues in and around the home and to achieve this. demonstrations and various handouts were given to all attendees. The Health and Safety day presented the opportunity for many partner agencies to deliver their subject matter to community members within this targeted area of Hendon.

In addition to this each of our Stations is used by a variety of organisations, including BME, sensory impaired groups and disabled members of the public. As a District we embrace the use of our facilities by all members of the community.

Glossary

The following definitions have been provided in order to enhance the understanding of the District Plan.

Accidental Dwelling Fires:

Fires that have been started accidentally in a place of residence.

Automatic fire alarms:

An automated system that notify's the premise of a potential fire risk

CFS:

A Community Fire Station that is operational 24 hours a day and provides facilities for the community

Coterminous:

Services are delivered based on the 5 Local Authority areas

Deliberate Fires:

Fires where the cause was malicious, deliberate or doubtful

False Alarm:

A call/signal is received with the good intent of getting the FRS to attended a perceived fire incident

Fatalities:

A person whose death is attributed to a fire

HFRA:

An inspection of a domestic premise to assess the risk of fire occurring

Non-fatal casualties:

A person requiring medical treatment beyond first aid given at the scene of the fire.

Property Fires:

Buildings fit for occupation (including mobile properties, outdoor storage, and other outdoor structures)

Refuse:

Fire that involved uncontrolled burning of rubbish and related materials (including wheelie bins, skips, garden waste, bonfires and other loose rubbish, etc.)

Secondary Fires:

Fires that involved derelict buildings/vehicles and outdoor fires such as wheelie bins and grassland

Special Service:

Incidents that involve a special response (including rope rescues, flooding, animal rescue and lift release)

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Contact Us

If you have any further questions relating to the delivery of services in the Sunderland area you can contact the District Manager directly or one of the Community Fire Stations highlighted below:

Washington Community Fire Station

Address: Glover Industrial Estate, Washington, Tyne and Wear, NE37 3AG Telephone: 0191 444 1850 Email: station.sierra@twfire.gov.uk

Sunderland Central Community Fire Station

Address: Railway Row, Sunderland, Tyne and Wear, SR1 3HE Telephone: 0191 444 1220 Email: station.november@twfire.gov.uk

Rainton Bridge Community Fire Station

Address: Mercantile Road, Rainton Bridge, Tyne and Wear, DH4 5PH Telephone: 0191 444 1800 Email: station.hotel@twfire.gov.uk

Sunderland South Community Fire Station

Fulwell Community Fire Station

Address: Station Road, Fulwell, Sunderland, Tyne and Wear, SR6 9AE Telephone: 0191 444 1300 Email: station.mike@twfire.gov.uk







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