Appendix C

Tyne and Wear Fire and Rescue Authority

2011/12 Annual Review of Corporate Governance and Internal Control Arrangements

Action Plan 2012/2013

Ref.	Corporate Improvement Objectives	Update	Responsible Officer
1	 The Procurement Department will develop a Procurement Procedure to complement the standing orders and financial regulations. 	September 2013	Finance and Procurement Manager
2	 Gain accreditation under the British Standard for Business Continuity Management to ensure that services can be resumed in case of emergency. 	Complete	AM Corporate Support
7	 Review the frequency of reporting on Authority activities 	September 2013 Considered along with new guidance to deliver an Annual Report and Statement of Assurance	CFO
8	Consider increasing the number of 'meet the public meetings' in relation to being accountable for ensuring appropriate service delivery	December 2013 A number of public meetings will be arranged on specific IRMP actions	CFO
9	Carry out a further employee survey	Complete	ACO Strategic Planning

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Tyne and Wear Fire and Rescue Authority

2012/13 Annual Review of Corporate Governance and Internal Control Arrangements

Action Plan 2013/2014

Ref.	Corporate Improvement Objectives	Update	Responsible Officer
10	 Provide refresher training to managers regarding scrutiny activities 	October 2013	ACO Strategy and Performance
11	Update Quality assurance of HSC process	October 2013	AM Community Safety
14	Review the Procurement Strategy	August 2014	Finance and Procurement Manager
15	 Review the standing orders and financial regulations to take account of organisational changes 	December 2013	AM Strategic Planning, Risks and Assets
16	 Enhance the operational inspection process and quality assurance programme for Stations 	Complete	AM Service Delivery
17	 Provide all relevant staff with a reminder of partnership approval process and update the Partnership Register 	December 2013	AM Community Safety
18	 Prepare the Authority's first Statement of Assurance to comply with National Fire and Rescue Framework 2012 	September 2014	AM Strategic Planning, Risks and Assets

19	 Review Audit arrangements in response to the Local Audit and Accountability Bill 2013 	In accordance with national guidance	AM Strategic Planning, Risks and Assets
20	Undertake Operational Assessment and Peer Review	March 2014	Strategic Management Team
21	 Achieve ISO accreditation for Business Continuity (Leadership and Governance) 	April 2014	AM Strategic Planning, Risks and Assets

NOT PROTECTIVELY MARKED

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