Service Plans – Coalfield Area Priorities – for information only

1. ADULT SERVICES: Strategic Commissioning Team and Strategic Safeguarding Team

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Doric View	Development of Supported Living Accommodation for adults with social care, support and accommodation needs, in partnership with the Registered Social Landlord	TBC	TBC	Bernicia are to proceed with completing suitable drawings and a planning application. The necessary improvement works are expected to start in the next financial year.

2. CITY DEVELOPMENT: Economic Regeneration (City Development)

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Community Forest 2023/24 planting	Tree and hedgerow planting at a series of individual sites as part of Low Carbon Framework. Options for sites in each area to be assessed and then discussed with Neighbourhood & Community Boards	9/23	3/24	
Framework and Action Plan	Range of city-wide low carbon programmes and projects across the seven strategic priority areas to include implementation within individual Area Committee areas			
Houghton library improvements				Library redevelopment projects are due to begin this autumn. Houghton Library will close at the end of October to prep for work on site to begin in December. Houghton library will be back in operation at the end of March based on the current project plan.

	City Library, which is hosted by Sunderland Museum will remain open throughout the redevelopment period.
	We are planning to develop pop up library spaces where we can hopefully engage new users in Houghton during the transition period. Although provision will be temporarily reduced, I hope we can offer a wide range of engagement activities that will grow community investment in the library spaces ready for them to be reopened. We will be developing the pop up library plan over the next few weeks

3. City Development: Regulatory Services

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
,	1 x ASB officer Proactive approach working in identified areas across the 4 wards in Coalfields	09/22	09/24	AC update submitted July 2023 via agreed reporting
Elemore Festival	Community Folk music event	8/23	9/23	Event to be held 26th August

4. CORPORATE SERVICES: Smart City Team

Project/Programme	Project Detail	Start Date	Due for Completion, Full expenditu	
			by	
	Delivery of a range of DI initiatives subject to interest/approval	4/23	4/26	Significant work ongoing, a newsletter is available and can be circulated if of interest and further information can be found in the City Resources section of our website: <u>www.sunderlandoursmartcity.com</u>

5. CORPORATE SERVICES; Property Services (Strategic)

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
	Design and construction of a new Coalfields depot to replace the current provision at Market Place Industrial Estate	4/23	4/28	Site has been identified on the Rainton Bridge Industrial Estate. Site investigation are being scheduled to assess its suitability and inform design.
Hetton Park	Renewal / Re-surfacing of tarmac footpaths	4/23	3/24	Awaiting update

6. ENVIRONMENTAL SERVICES:

Bereavement Services

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Cemetery Improvements	Prioritisation of improvement measures within area cemeteries according to an assessment of risk, need and local demand	June 22	Ongoing	Meetings: The Cemetery Improvement Boards are now established and convene bi-monthly bringing together representatives from local Ward Members and mangers from relevant Council departments. These meeting serve as a platform to identify pressing issues and local concerns in each cemetery and to reach agreement on the priority attached to each. Key improvements: Through site visits and local knowledge key areas of improvement have been identified in each cemetery developed into an action plan. Our immediate focus relates to Regulatory compliance for lawn section graves and the requirement to remove unauthorised grave surrounds and install formal personalisation areas where personal items are placed on graves. This uniformity and standardisation of grave sizes will enable us to achieve a higher standard of maintenance which will contribute to an overall enhancement of these areas. Additionally, to protect public safety within all cemeteries we have launched a dedicated memorial testing programme to access the stability of all memorials. Upon receipt of the stock condition report in September, the Cemetery Improvement Boards (CIB) will review the findings, determine necessary works, establish a public communication strategy and prioritise tasks accordingly until the programme is adopted and forms part of standard operations

7. ENVIRONMENTAL SERVICES: Local Services

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
	A trial project to help us understand the impact of alternative weed control options in different environments, with a view to the potential elimination of the use of herbicides in weed killing.	1 st April 2023	September 2023	The 2023 trial which commenced on the 1st of April which is due to conclude on the 30th of September 2023 is enabling Local Services to ensure we capture a full weed season. The process is allowing us to monitor the impact of using alternative methods to Glyphosate, understand how effective other weed control methods can be, the impact these treatments have on the effectiveness of maintenance, resource, costs, equipment/training requirements, environmental and visual impact, and importantly the views of our residents. To date detailed records on all aspects of the trail are being gathered and analysed. Aspects such as: • Application process • Environmental Impact • Cost • Effectiveness • Resident Feedback We are continuing to engage with residents, our wider council colleagues, key city stakeholders and neighbouring authorities. We are also engaging with several other Authorities and organisations such as Cardiff Council, South Lanarkshire Council, Brighton Council the Amenity Forum and APSE. A final report will be produced and published following the conclusion of the
Tree Surveying	A citywide tree inspection and mapping project.	May 2023		trial. Tree inspections and mapping commenced in May 2023. Starting in the East area to date we have surveyed and digitally mapped over 5000 trees. The survey will move into the West area over the coming weeks. The survey will enable SCC to fully understand our tree stock, which will in turn increase our ability to manage the risk more effectively. The survey will also facilitate a much more proactive approach to tree planting and replacement, establish how much carbon as a city our trees can sequester, it will also inform us of the

				overall impact of Ash Dieback disease. The data base as it grows will provide a deeper case by case record of each tree and its inspection record which will improve member and customer journeys as the information held will provide more detailed information when responding to customer requests and complaints.
E Technology Trials	Trialling alternative Electric equipment to replace petrol fuelled kit to reduce carbon emissions.	May 2023		We continue to trial alternative kit not only to reduce carbon emissions but to reduce the hand arm vibration some kit exposes our workforce to. To date we have tested Electric hedge trimmers, chainsaws, strimmers and grass cutters. We are hoping in the coming weeks to explore hybrid chipper technology. We are also working with our fleet team to future proof our kit replacement programme factoring in the feedback we capture as part trials and are confident that over a period of time to further reduce our reliance upon petrol tools and equipment.
Coalfields In Bloom	Improving green spaces in Coalfields.	April 2023	March 2024	Shiney Row war memorial was given an overhaul and some new plants we're planted in the tubs to give more colour and a better display. Easington Lane war memorial was also treated to some new plants in the planters and the brick structured beds given a general tidy up. Hetton town centre planters refreshed with some new sustainable planting to compliment the hanging baskets.
Rectory Park Improvements	Rectory Park Improvements.	April 2023	March 2024	New planters implemented to close off the unofficial car park, these will be distributed into the park following the decision with property services about the space. New benches are currently awaiting installation by building services. Stored in Houghton Depot currently. New bins installed. Initial meeting with The Old Rectory about the possibility of getting the park to Green Flag standard.

8. ENVIRONMENTAL SERVICES: Winter Maintenance

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Winter Smart Solutions	Trials of several infrared road surface sensors across the highway network.	through the winter of	options remains ongoing through the winter of 2023/2024	The selection, trial, and testing of additional Smart Road Surface Temperature measuring equipment supplied by the Smart City Team, remains ongoing. It is hoped that the additional equipment options being trialled will accurately enhance existing road monitoring and weather forecasting service provided by the Environmental Services, Winter Maintenance gritting team, and give the team are greater insight into the condition or road surfaces across the city during periods of cold.

Development of a salt	Construction of a new Coalfields	April	April 2028	A preferred site at Rainton Bridge has been identified and is now subject to
barn in Houghton.	depot to replace the current	2023		due diligence – site investigations etc. A project brief has also been agreed
	provision at Market Place Industrial			for the development, high-level concept plans and costs have been
	Estate including a salt barn.			prepared and a revised funding application submitted for approval.

9. HEALTH HOUSING AND COMMUNITIES: Area Arrangements

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Warm spaces – developing into Community Hubs	The current warm spaces which were funded to support residents during the cost-of-living crisis will be supported to develop their offer, to support residents longer term, with five permanent community hubs established linked with social prescribing	April 2023	March 2024	Links for Life delivery plan developing, working closely with the VCS. Call for projects will be circulated in September to support VCS to enhance delivery within communities.
Developing the community support offer, working closely with the voluntary sector to enable maximise positive outcomes from Social Prescribing	Supporting VCS to develop their capacity to deliver commissioned services within communities	April 2023	March 2025	As above
VCS Alliance – growing capacity of voluntary and community sector	Continue to work in partnership with the voluntary sector Alliance to maximise resources into the sector via external funding and grow social value resources	April 2023	March 2025	VS Alliance developing their offer to support the sector. Since securing charitable status in April, the Sunderland VS Alliance asked the sector across Sunderland for a view on current needs and gaps in service offer. Following the completion of the surveys and further work with the Alliance Strategic and Operational Boards, funding priorities have been agreed which will inform future funding applications as follows: •Older peoples' services •People with disabilities •Young people (the need for more youth services) •Veterans •People affected by the cost-of-living crisis •People furthest from the job market, •Refugees •Mental health services

			The Alliance has secured £45,000 ICB funding via VONNE to employ a Capacity Mapping Officer as part of a regional piece of work to review social prescribing and look at best practise for Sunderland and the Northeast region. The Alliance are working hand in hand with the Links for Life programme team to provide recommendations which will improve communities and prevent escalation of specialist services, to benefit the outcomes for local people. The Alliance is part of the Community Foundations Participatory Grant process developing funding opportunities for grass roots voluntary and community groups. Launch date to be confirmed. The Alliance will launch their membership scheme in October and will be promoting to all of the voluntary, community and social enterprise sector organisations in Sunderland, asking them to register. The Alliance will also be: •Recruiting, inducting, and training new staff •Re-launching their website (with a membership hub) The Alliance is working hard to secure the following members for the Alliance: •A Treasurer •Trustees
Supporting residents within areas to improve their resilience	April 2023	March 2025	 Operational Board members Using household data and intelligence to identify issues and inform support across services. Establishing partnerships to deliver support to communities, including the VCS through Links for Life Sunderland Working through the Partnership Task Force Group to share knowledge and insights, leading to collaborations, such as a working arrangement with Gentoo on Cost-of-Living issues, including workshops to develop information and ensure the best support is provided to residents across all services. The team continues to talk to residents in Welcoming Spaces about their experience and report on issues and themes from the conversations. The work is facilitated by excellent relationships already established with local VCS organisations. We are combining quantitative and qualitative data to provide context and a deeper understanding of the Lived experience of residents.

		We are currently refining a recording and reporting system to manage both statistical and anecdotal information so that if a service or partner organisation requires some contextual information we can find and provide it.
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10. HEALTH HOUSING AND COMMUNITIES: Housing Strategy

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Empty Properties	 This is not a specific project. The following wards show a high prevalence of empty properties: Hetton Copt Hill The service is generally responsive based on requests for service and the severity of empty property conditions. However, the Empty Homes Strategy identified the areas of the City where empty properties were most prevalent. Work to tackle empty properties is targeted in these areas. 	Progressing	Initial presentation complete Future reports presented for Area Committee Information quarterly	A presentation on Empty Properties has been delivered to all Area Committees. This showed the data relating to area, Ward and across the City. An Empty Homes Report is being developed following the views and questions provided as part of the Area Committee discussions. This report will be presented to Area Committees quarterly.

11. HEALTH HOUSING AND COMMUNITIES: Welfare Reform Service and Business Development

Project/Programme	Project Detail	Start Date	Due for Completion by	Area Committee quarterly update
Foodbank Support	Council currently supporting range of foodbanks / food aid organisations in all area of the city – majority in East / West via fresh food and FareShare – will be refining offer / support during the year	N/a	N/A	 Information to be collated for December Area Committee papers. Future quarterly updates will include information on: foodbank usage in each local area (to cover Sunderland Foodbank Distribution Centres, Washington Community Food Project, Salvation Army, Loaves & Fishes, Space 4 and Bethany Houghton) links to SC webpages covering food support / advice provision etc

12. HEALTH HOUSING AND COMMUNITIES: Active Sunderland

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Parks Tennis Court Programme	Refurbish Tennis Courts in Hetton Park	5/23	7/23	Complete and operational from 25/8/23
Parks Tennis Court Programme	Develop Tennis activation programme	6/23	10/23	Complete - taking place
Swim Bike Run programme	Create new opportunities to participate in SBR and Go Tri – in HLCP	7/23	Ongoing	In progress
Swim Bike Run programme	Develop SBR Hubs from HLCP	7/23	Ongoing	In progress
Regular Physical Activity Opportunities	Work with HALO and to explore opportunities for partnership working	11/23	Ongoing	Ongoing
Regular Physical Activity Opportunities	Work with SARA and to explore opportunities for partnership working	4/23	Ongoing	Ongoing
Regular Physical Activity Opportunities	Consultation and development of Bid for Playzone in Coalfield - location tbc	7/23	10/23	Engagement session in member diary 12th Sept

13. HEALTH HOUSING AND COMMUNITIES: Public Health and Integrated Commissioning – Living Well

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
prescribing physical	To deliver a Social Prescribing 'hub' to allow for localised presence of the offer	4/23	3/25	Progressing model development