

**INTERNAL COMMUNICATIONS**

**REPORT OF ASSISTANT DIRECTOR OF CORPORATE AFFAIRS**

**1. PURPOSE OF THE REPORT**

- 1.1 To provide the Scrutiny Coordinating Committee with an overview of the internal communication methods of Sunderland City Council.

**2. BACKGROUND**

- 2.1 The Scrutiny Coordinating Committee at its work programme workshop in June 2021 requested an item on internal communications within the Council. This was in part as a result of the change in working patterns brought about by the Covid-19 pandemic and also the forthcoming move to the new City Hall facility.

**3. CURRENT POSITION**

- 3.1 A presentation is attached at **appendix one** of this report and covers a number of key issues including:
- Methods of Internal Communication;
  - The Employee Voice;
  - Reward and Recognition; and
  - Internal Communications Developments.

**4 RECOMMENDATION**

- 4.1 The Scrutiny Coordinating Committee are asked to note and comment on the presentation.

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