



# The Path to Excellence

## North East Ambulance Service

Prepared by  
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# The Path to Excellence

## North East Ambulance Service

Fully involved as a key partner

Similar discussions across the region

Previous experience

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The logo for the North East Ambulance Service, featuring the words "For Life" in a stylized, handwritten font. The "For" is in a darker blue, and "Life" is in a lighter blue with a white outline. The logo is positioned in the bottom right corner of the slide, above a thick blue horizontal bar.

# The Path to Excellence

## North East Ambulance Service

### Impact assessment

Considerations:

- § Travel distances
- § Increased cycle time
- § Returning crews to areas
- § Inter-hospital transfers

High level modelling **but** new targets announced

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# The Path to Excellence

## North East Ambulance Service

More detailed modelling pending agreed outcome of consultation

PTS – outpatient, repatriation, discharge

Staff training – enhanced skills

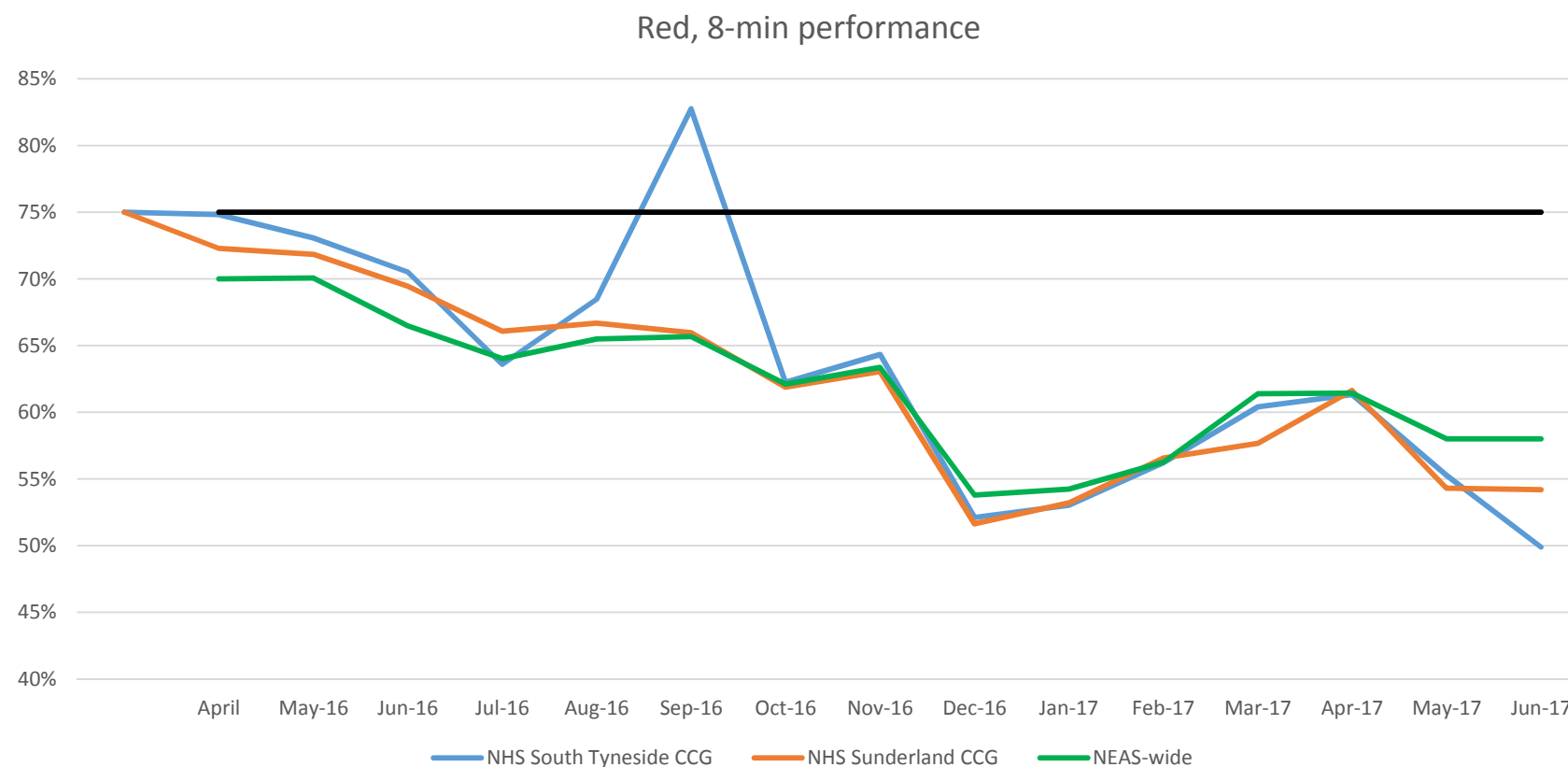
Post implementation – formal evaluation

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# Red, 8-minute responses

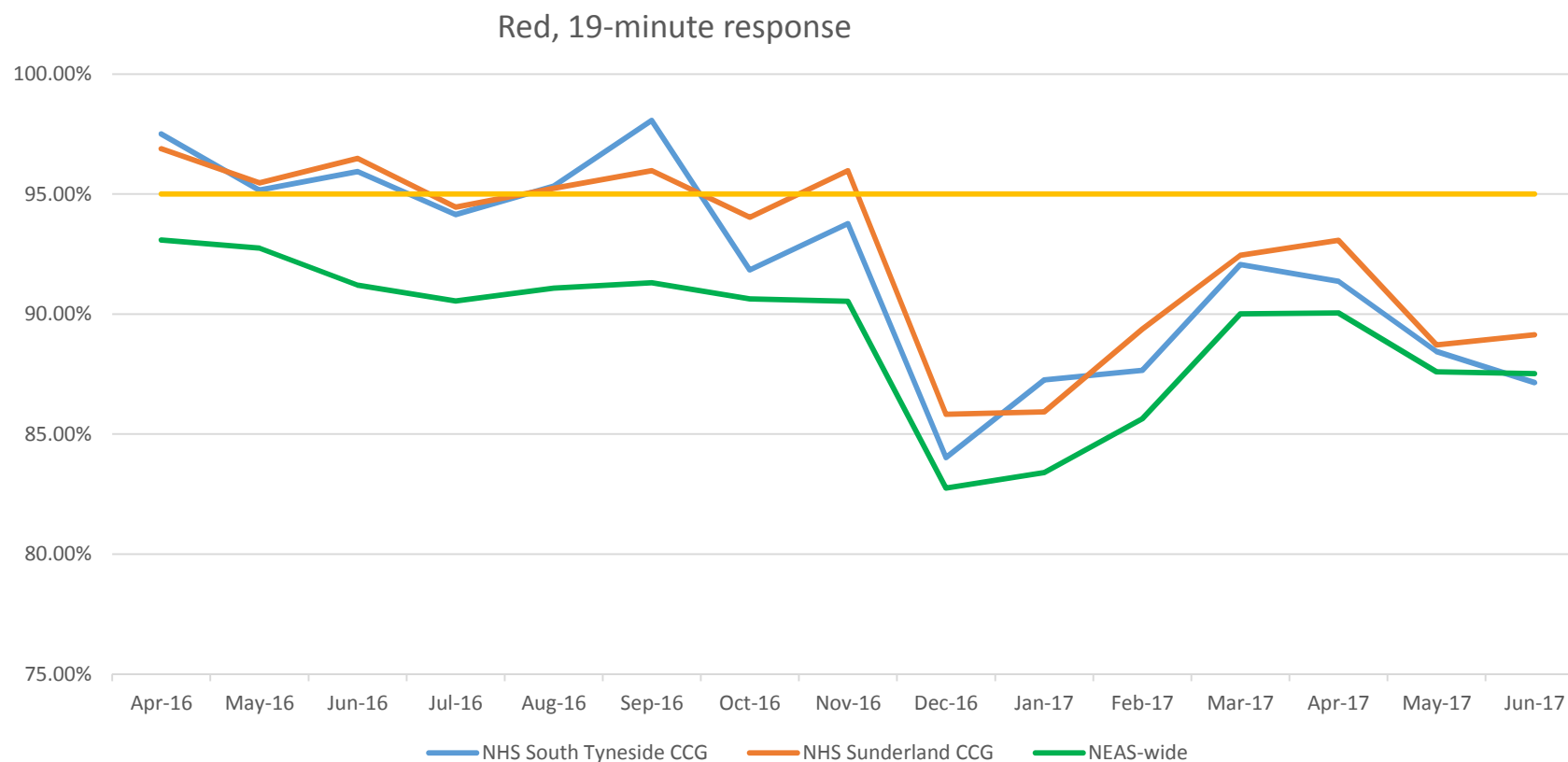
South Tyneside CCG and Sunderland CCG



For Life

# Red, 19-minute responses

South Tyneside CCG and Sunderland CCG



For Life

# The Path to Excellence

## North East Ambulance Service

### Ambulance Response Programme

Call type	Call definition	Average response time (100% of all cases)	90% response time
Category 1	Time-critical life-threatening event	7 minutes	15 minutes
Category 2	Potentially serious conditions	18 minutes	40 minutes
Category 3	Urgent problems not immediately life-threatening		120 minutes
Category 4	Non-urgent; needs telephone or face-to-face assessment		180 minutes
Specialist response	Hazardous area, specialist rescue, mass casualty.		

*For Life*

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Implementation – December 2017

Repeat modelling impact of Path to Excellence

Jointly commissioning independent modelling expertise

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